

SUSTAINABILITY
in the **HORIZON**
EMBRACING
TRANSFORMATION
and **GROWTH**

Annual
Report
2023

ABOUT US

The Philippine Guarantee Corporation (PHILGUARANTEE) is the Principal Agency for State Guarantee Finance of the Philippines. It is a state-owned institution mandated to provide credit supplementation through guarantees to strategic sectors of the economy, namely: Housing, MSMEs/Priority Areas, and Agriculture. This is with the end in view of encouraging, promoting and ensuring market participation, thereby mobilizing funds from the private sector, catalyzing trade and investments, and contributing overall to the socio-economic development of the Philippines.

The Governing Board of PHILGUARANTEE is comprised of the Secretary of the Department of Finance (DOF) as Chairperson, the President and CEO of the Corporation as Vice-chairperson, alongside the following ex-officio members: the Secretary of the Department of Trade and Industry (DTI); the Director-General of the National Economic and Development Authority (NEDA); the Governor of the Bangko Sentral ng Pilipinas (BSP); and the Chairperson of the Philippine Overseas Construction Board (POCB). Completing the policy-

making body are three private sector representatives, one of which represents the export sector.

In 2017, the Philippine Government revisited its policy and direction on state guarantee mechanisms in the context of risk management, capitalization and absorptive capacity. Thus, the President of the Philippines issued Executive Order No. 58, s. 2018 which directed the consolidation of five (5) State Guarantee Programs and Agencies – Home Guaranty Corporation (HGC), Agricultural Guarantee Fund Pool (AGFP), Industrial Guarantee Loan Fund (IGLF), the guarantee operations of the Small Business Corporation (SB Corp.) and the Philippine Export-Import Credit Agency (PhilEXIM). Pursuant to EO 58, PhilEXIM became the surviving entity, and was renamed as PHILGUARANTEE.

With a unified credit guarantee system in place, the government effectively enhanced operational efficiencies, strengthened risk management, and standardized policies.

MISSION

As the Principal Agency for State Guarantee Finance of the Philippines, we provide accessible, reliable and efficient guarantee systems to enable credit for stakeholders in trade and investments, infrastructure, housing, agriculture, MSMEs and other priority sectors of the government.

VISION

By 2028, PHILGUARANTEE shall be a strong and trusted State-Owned Enterprise, the reliable and responsive partner in championing inclusive growth and catalyzing regional development of economic sectors, and a key regional player for guarantee finance in the ASEAN Community.

CORE VALUES

ADAPTABILITY TO INNOVATION

because this organization shall not endure if without evolving and adapting to the business changes, and more especially in times of difficulties.

INTEGRITY

because in everything we do, we work with the belief that we can be trustworthy and united as one with the activities that we undertake in the name of public service.

EMPOWERMENT

because as we achieve our mission, we have in fact afforded our clients and the sectors the means to be economically empowered to reach their business success.

RELIABILITY

because as we seek to earn the public's trust on our efforts, we will reciprocate with the assurance of reliability and with it, a restored reputation that we can hold on with pride as an institution, and prestige as public servants working with it.

SERVICE COMMITMENT

because the sectors and clients that we serve expect nothing less than a committed organization and personnel to work with its utmost best.

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Let us persist in collaborating, pushing limits, and venturing into new territories as we endeavor to revolutionize our nation's guarantee systems.

BENJAMIN E. DIOKNO

Secretary, Department of Finance



I am pleased to present the accomplishments of the Philippine Guarantee Corporation (PHILGUARANTEE) for the year 2023, highlighting its significant role in shaping the country's financial landscape and boosting growth of the Philippine industries.

As the primary institution responsible for providing financial guarantees on behalf of the state, PHILGUARANTEE has demonstrated its unwavering commitment to fulfilling its mandate through its credit guarantee programs and technical assistance role, supported by its close collaboration with trusted partners and affiliated institutions.

Moving forward, I challenge PHILGUARANTEE to leverage its partnership uphold responsible governance, and promote digital innovation towards modernizing our nation's guarantee systems that will further widen credit support for our trade and investment partners, as well as the housing, agriculture, and small business sectors.

“

PHILGUARANTEE
stays committed to
evolving a strategy
that leverages
opportunities.



ALBERTO E. PASCUAL

President and CEO



PHILGUARANTEE marks a significant milestone in its journey in 2023, undeniably evolving into its most optimal state. It is noteworthy that PHILGUARANTEE has continued to pursue an enabling ecosystem, harnessing development multipliers and returns, promoting innovative processes and technologies, and strengthening risk and governance capabilities. The organization has also focused on future-proofing itself and building an enabled workforce and embraces its core values.

With its Strategic Framework (2023 - 2028) serving as a guide, the year 2023 proved favorable for PHILGUARANTEE, with an unprecedented comprehensive income of P2.89 Billion.

In particular, I want to highlight our aggregate credit guarantee portfolio as of December 2023 standing at P240.43 Billion, achieving 96.76% of the target guaranteed loans in support of the housing, priority, MSME and agriculture sectors. The Corporation successfully attained P64 Billion, surpassing the target guarantees for administered funds by 103.7%. The total assets of PHILGUARANTEE reached P59.63 Billion, with an equity of P26.38 Billion, and liabilities declining to P33.25 Billion. Certainly, 2023 demonstrated fortitude for PHILGUARANTEE.

Also this year, PHILGUARANTEE has transitioned to its bigger office during the first quarter of the year as a unifying symbol for the merged entities. The transfer from our Jade Building (Senator Gil Puyat Avenue, Makati City) and BDO Tower (Valero Street, Makati City) offices to the 22nd – 24th floors of BPI Philam–Life Office along Ayala Avenue, is 100% completed. The cohesive workplace aims to facilitate the post-merger integration of various departments, systems, and resources, fostering improved collaboration and operational efficiency.

Moving ahead, the primary message I convey remains unchanged: PHILGUARANTEE stays committed to evolving a strategy that leverages opportunities by tapping into the ingenuity of individuals and taking calculated risks.



PROJECTS GUARANTEED Through the years

TOURISM

- Multi-Purpose Hotel in Clark
- Solar Powered Hotel in Cebu
- Beach Hotel in Cebu
- Five-star Hotel in Cebu
- Boutique Hotel in Cebu
- Amusement Park in Subic
- Villas for Foreign Dignitaries in Subic

ENERGY PROJECTS/UTILITIES

- Wind Power Farm in Ilocos
- Geothermal Powerplant in Leyte
- Coal Power Plant in Panay
- Oil Distribution Company
- Water Distribution Company in Subic

MINING/EXPORTERS

- Mining Company in Benguet
- Copper Mining Company in Cebu
- Cosmetic Products Exporter
- Banana Exporter in Davao
- Steel Manufacturing in Davao

2023 HIGHLIGHTS OF CORPORATE PERFORMANCE

TOTAL GUARANTEES ISSUED
(cumulative since 2019 merger)

461.52
In Bn Php

NO. OF BENEFICIARIES
(cumulative since 2019 merger)

830,992

CLAIMS
(cumulative since 2019 merger)

1,288.03
In Mn Php

COMPREHENSIVE
INCOME*

2.89
In Bn Php

TOTAL REVENUES*

5.31
In Bn Php

TOTAL DIVIDENDS
(cumulative since 2019 merger)

4.03
In Bn Php

TOTAL ASSETS*

39.52
In Bn Php

TOTAL LIABILITIES*

14.04
In Bn Php

TOTAL EQUITY*

25.48
In Bn Php

*Subject to final approved audited financial statement

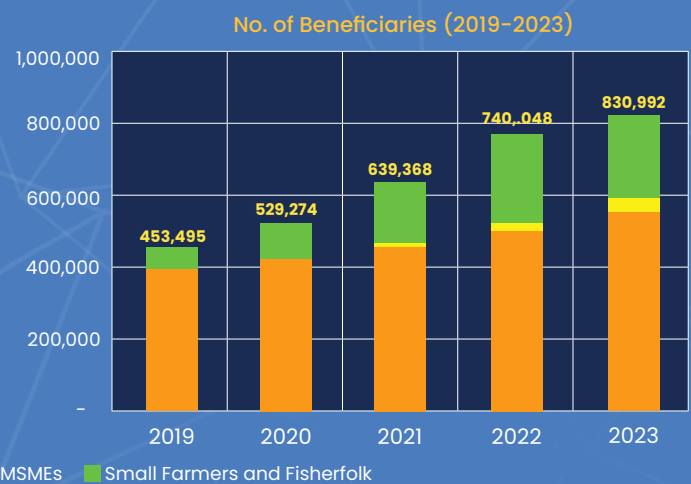
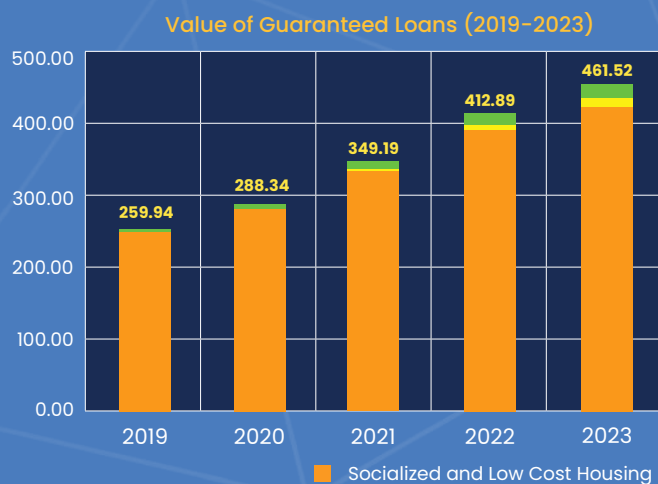
5-YEAR FINANCIAL HIGHLIGHTS

PARTICULARS	AUDITED				UNAUDITED	Increase/Decrease	%Growth
	2019	2020	2021	2022	2023		
Total Assets	54,972	56,432	58,681	60,122	39.52	4.22	7.67
Total Liabilities	36,157	36,856	33,703	34,601	14.04	-2.93	-8.10
Total Equity	18,814	19,575	24,977	25,521	25.48	7.15	37.98
Total Comprehensive Income	0.265	0.536	1,452	0.300	2.89	2.63	990.57

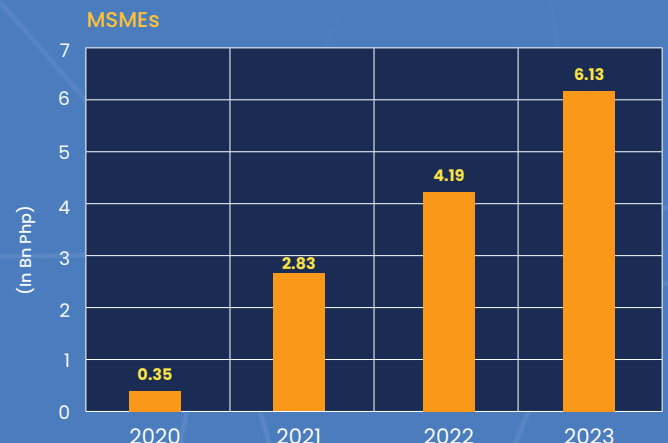
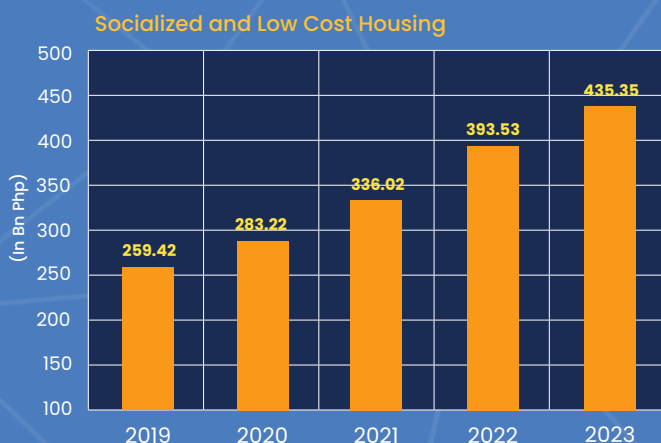
- Total Assets decreased by 28.11% or Php 15.45 Bn from 2019 to 2023 while Total Liabilities decreased by 61.17% or Php 22.12 Bn for the same period.
- Total Equity continuously increased by 35.43% or Php 6.67 Bn from 2019 to 2023.
- Total comprehensive income grew by 990.57% or Php 2.63 Bn from 2019 to 2023.

OVERVIEW OF BUSINESS OPERATIONS

Integrated Gross Loans and Beneficiaries (Cumulative with Outstanding as of Year-End 2019)



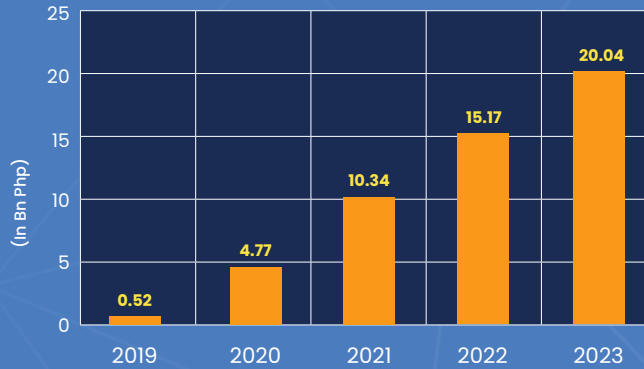
Total Gross Loans (Cumulative with Outstanding as of Year-End 2019)



Gross Cumulative Loans for Socialized and Low Cost Housing grew by Php 175.93 Bn or 67.82% from December 2019 until December 2023

Gross Cumulative Loans for MSMEs grew by Php 5.78 Bn or 3,761.43% from December 2020 until December 2023

Small Farmers and Fisherfolk

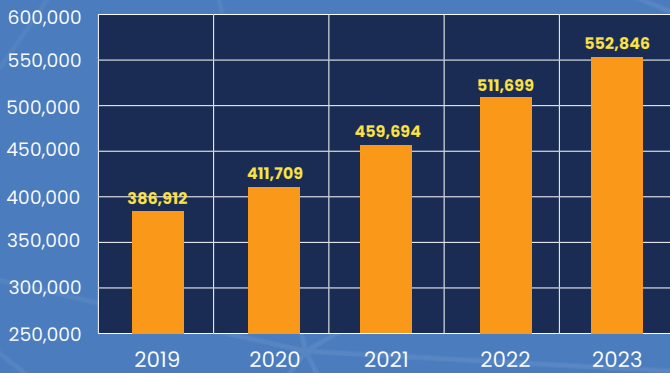


Gross Cumulative Loans for SFFs grew by Php 19.52 Bn or 3,761.08% from December 2019 until December 2023

Year (In Bn Php)	*Socialized and Low Cost Housing	**MSMEs	***Small Farmers and Fisherfolk	TOTAL	Growth Rate
2019	259.42	-	0.52	259.94	
2020	283.22	0.35	4.77	288.34	10.93%
2021	336.02	2.83	10.34	349.19	21.10%
2022	393.53	4.19	15.17	412.89	18.24%
2023	435.35	6.13	20.04	461.52	11.78%

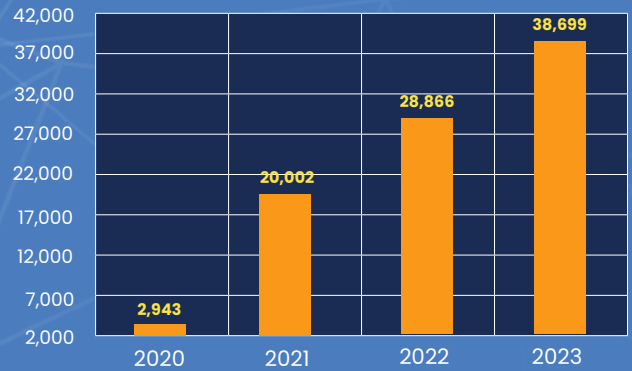
Total Beneficiaries (Cumulative with Outstanding as of Year-End 2019)

Socialized and Low Cost Housing



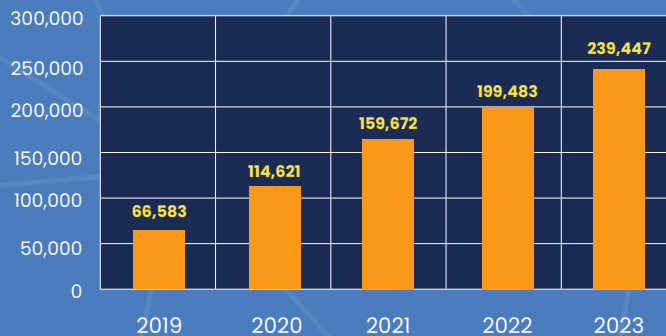
Significant increase for Socialized and Low Cost Housing by 165,934 or 42.89% from December 2019 until December 2023

MSMEs



Significant increase in PSGG beneficiaries by 35,756 or 1,214.95% from the start of the program on 2020 until December 2023.

Small Farmers and Fisherfolk

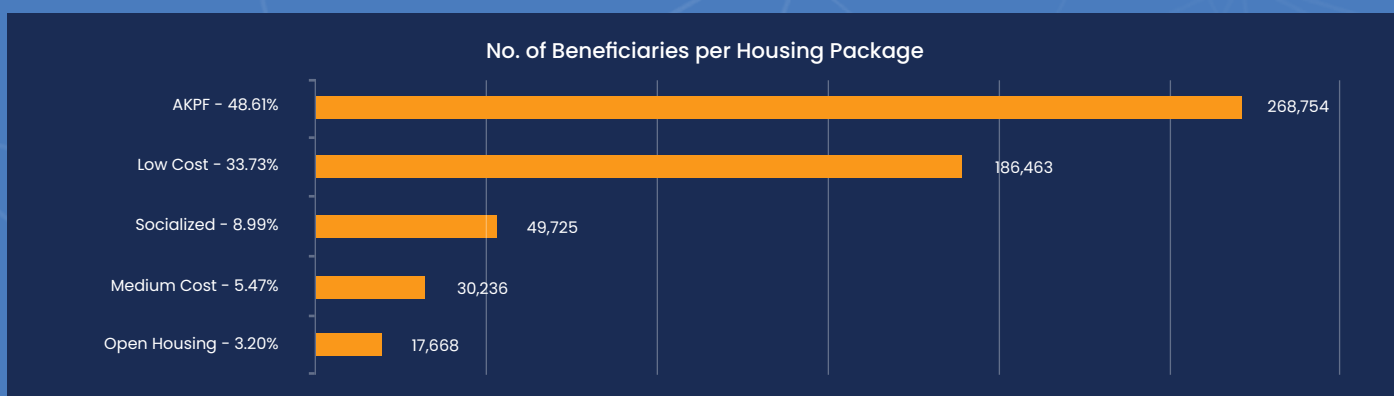
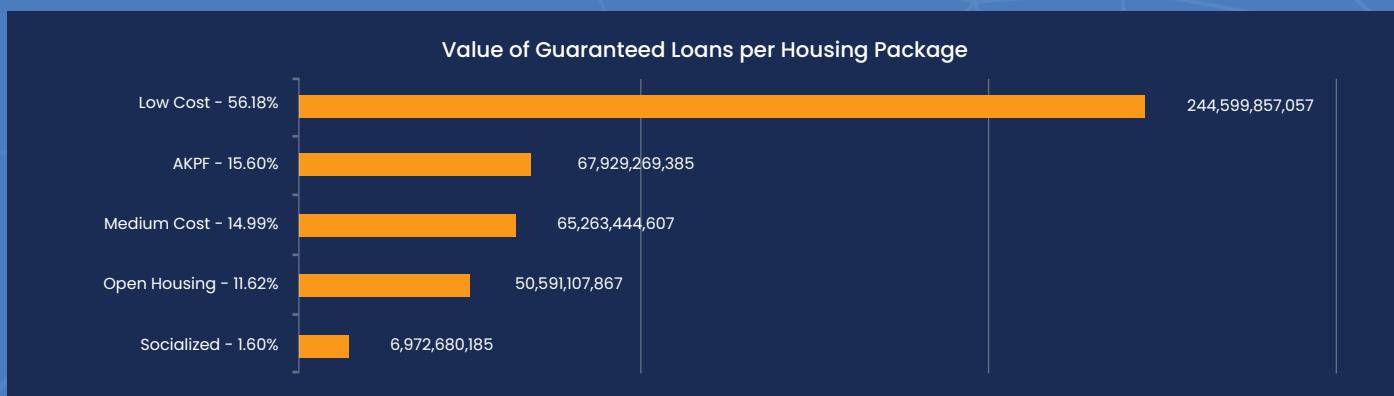


Significant increase for SFFs by 172,864 or 259.62% from December 2019 until December 2023

Year	*Socialized and Low Cost Housing	**MSMEs	***Small Farmers and Fisherfolk	Total	Growth Rate
2019	386,912	0	66,583	453,495	
2020	411,709	2,943	114,621	529,273	16.71%
2021	459,694	20,002	159,672	639,368	20.80%
2022	511,699	28,866	199,483	740,048	15.75%
2023	552,846	38,699	239,447	830,992	12.29%

*Socialized and Low Cost Housing - Managed by Housing Guarantee Group
 **MSMEs - Managed by Priority Sectors and Guarantee Group
 ***Small Farmers and Fisherfolk - Managed by Agriculture Guarantee Group

Breakdown per Housing Package



Breakdown per MSME Industry

Value of Guaranteed Loans per MSME Industry

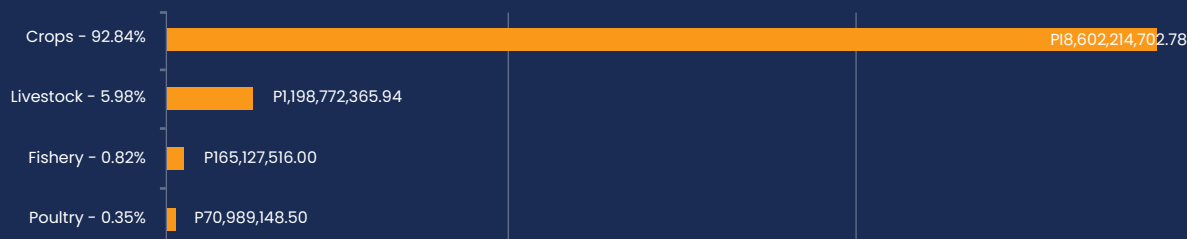


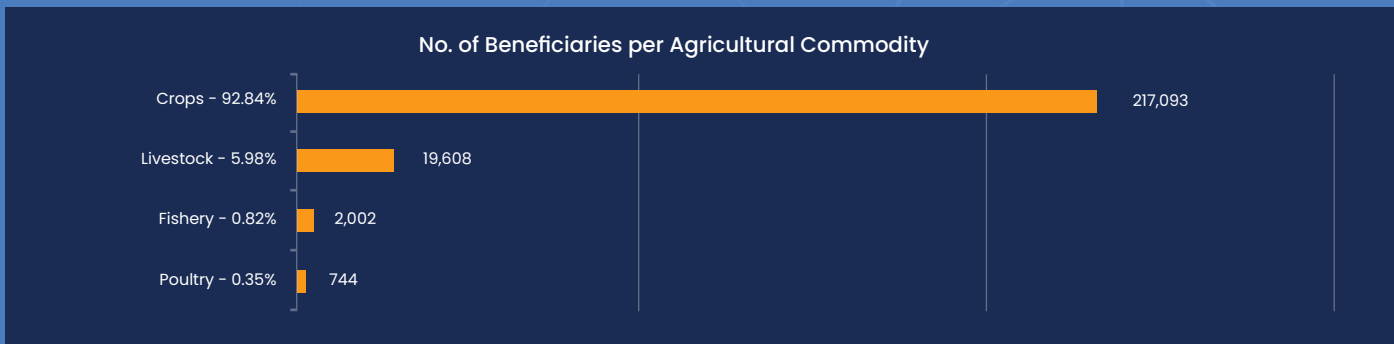
Number of Beneficiaries per MSME Industry



Breakdown per Agricultural Commodity

Value of Guaranteed Loans per Agricultural Commodity

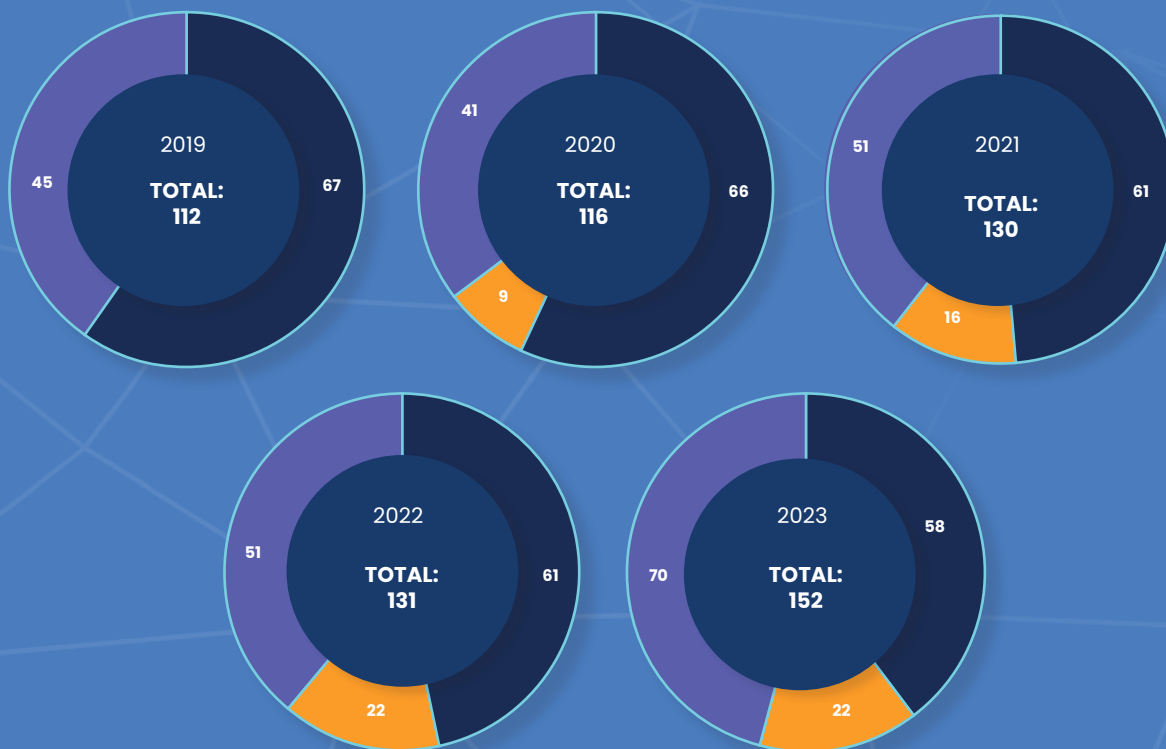




Partner Lending Institutions

	2019	2020	2021	2022	2023
Housing Guarantee Group*	67	66	64	61	60
Priority Sectors Guarantee Group	-	9	16	19	22
Agriculture Guarantee Group	45	41	50	51	70
Total	112	116	130	131	152

- Housing Guarantee Group
- Priority Sectors Guarantee Group
- Agriculture Guarantee Group



*PSGG Guarantee Programs Started in 2020
 *including 2 PLIs for AKPF (GSIS and HDMF)

Breakdown of 2023 Partner Lending Institutions Coverage: 152 active PLIs

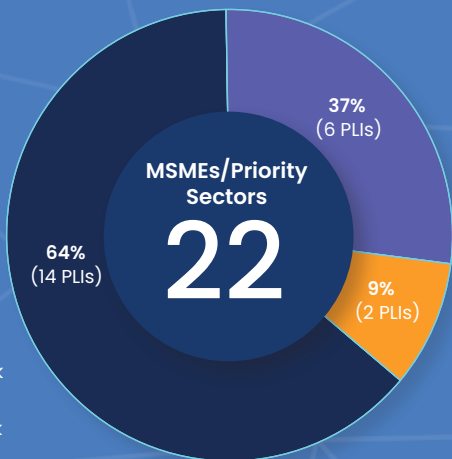
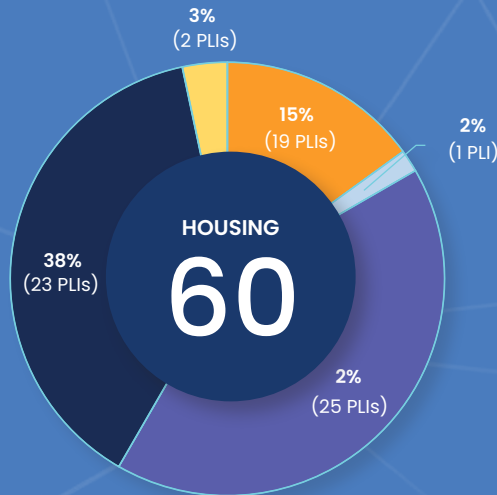
Housing Guarantee Group	
Unibank	9
Comm'l Bank	1
Rural	25
Others*	23
AKPF	2
Total	60

Priority Sectors Guarantee Group	
Rural Bank	14
Thrift Bank	6
Universal/ Commercial Banks	2
Total	22

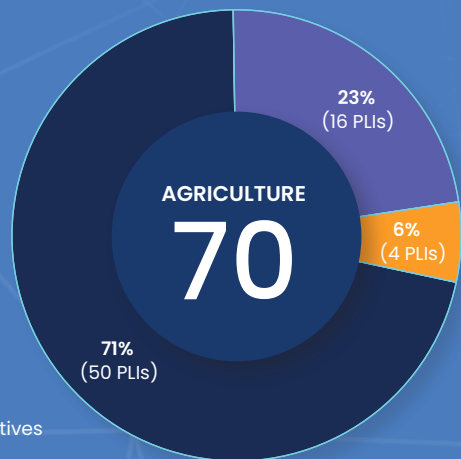
Agriculture Guarantee Group	
Banks	50
Cooperatives	16
NGOs/Farmers/ People's Org	4
Total	70

- Unibank
- Comm'l Bank
- Rural
- Others*
- AKPF

*Others include Thrift Banks, Developers, BLAs and Other Financial Institutions



- Rural Bank
- Thrift Bank
- Universal/Commercial Banks

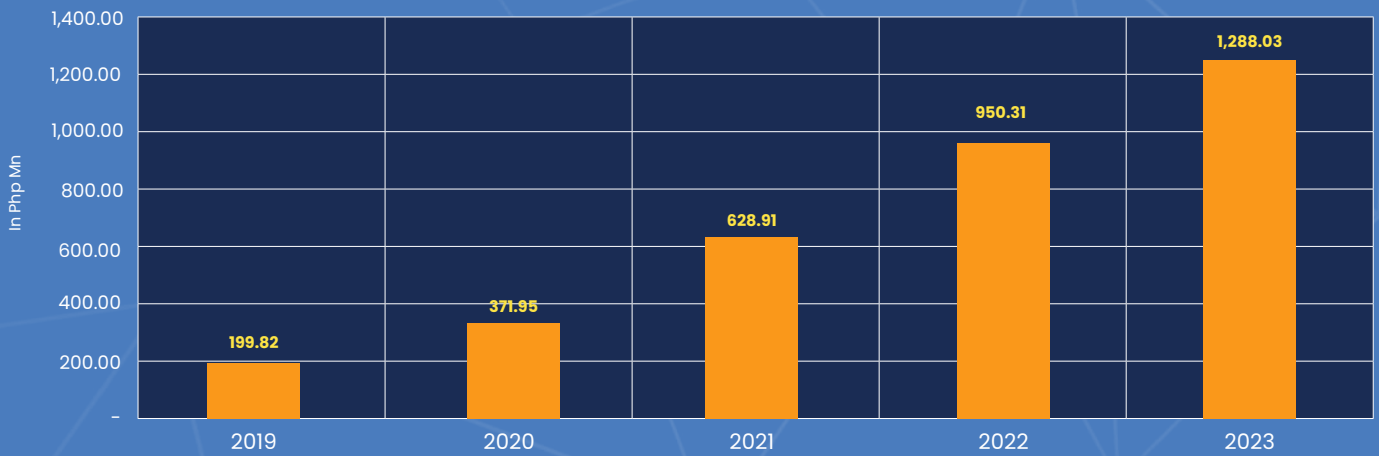


- Banks
- Cooperatives
- NGOs/Farmers/People's Org

Claims Paid

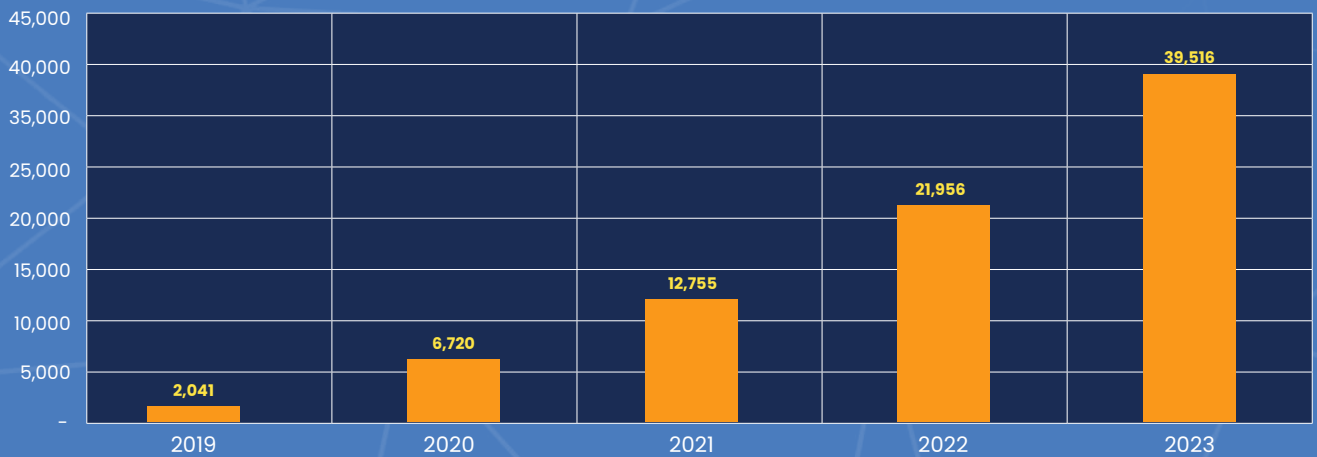
Guarantee Claims Paid (Cumulative)

	2019	2020	2021	2022	2023
Guarantee Claims Paid (Cumulative) - In Mn	199.82	371.95	628.91	950.31	1,288.03

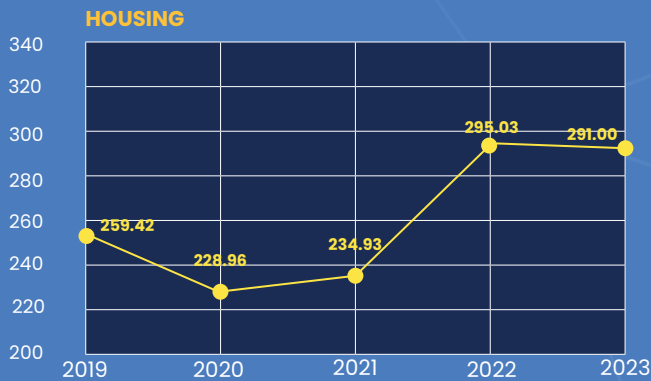


No. of Paid Claimants (Cumulative)

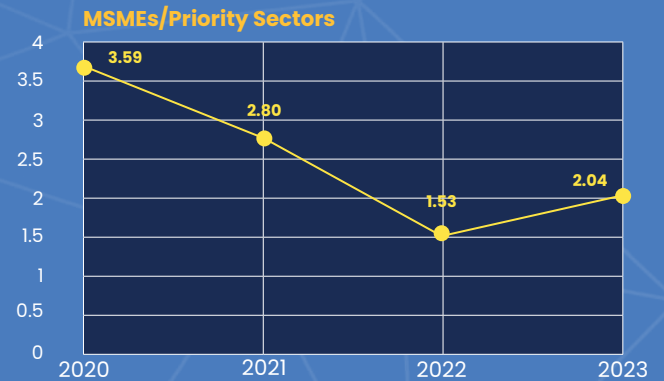
	2019	2020	2021	2022	2023
No. of Beneficiaries (Cumulative)	2,041	6,720	12,755	21,956	39,516



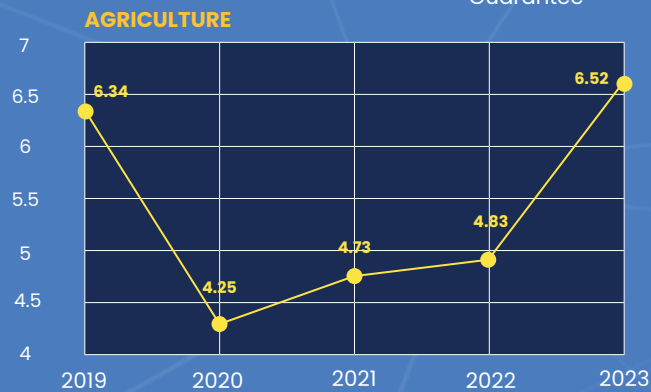
Value of Outstanding Guaranteed Loans (In Bn)				
	Housing	MSMEs	Agri	Total
2019	259.42	-	6.34	265.76
2020	228.96	3.59	4.25	236.8
2021	234.93	2.80	5.575	242.46
2022	295.03	1.53	4.83	301.39
2023	291.00	2.04	6.52	299.56



*Data includes AKPF Outstanding Guarantee

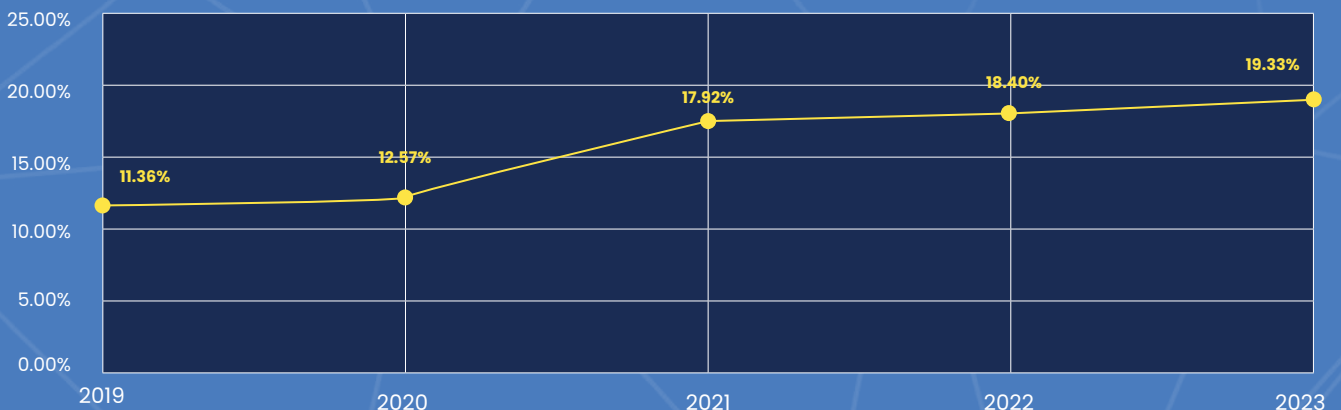


Data includes EPCPG Outstanding Guarantee



CAPITAL ADEQUACY RATIO (CAR) as of 31 December 2019-2023 (In Million Pesos)

Particulars	2019	2020	2021	2022	2023 UNAUDITED
CAPITAL ADEQUACY RATIO	11.36%	12.57%	17.92%	18.40%	19.33%
Total Qualifying Capital	18,575.72	17,888.57	23,625.64	23,720.30	24,272.58
Total Risk-Weighted Assets	163,571.67	142,338.47	131,829.59	128,902.69	125,597.59



Capital Adequacy Ratio (CAR) grew by 7.97% from 2019 until December 2023

5-YEAR PHILGUARANTEE Milestones (2018 - 2023)

2018

July 23

The Birth of PHILGUARANTEE: Executive Order No. 58 was signed by President Rodrigo Roa Duterte.

HGC, PhilExim, SBCorp (guarantee functions only), AGFP and IGLF were merged

2019

May 03

The GCG issued MC 2019-10 approving the restructuring plan of PHILGUARANTEE with 65 organizational units and 328 positions.

August 31

DOF Sec Dominguez III issued MC 001-2019 declaring the merger of the PhilExim and HGC, the transfer of the guarantee functions, programs and funds of the SB Corp, and the administration of the AGFP, and the IGLF to the PhilExim effective September 1, 2019.

Portfolio Guarantee Facility amounting to 10 Billion Php for 9 Banks

AGFP implemented policy enhancements to allow some flexibility in the filing of guarantee claims

2020

February 26

PHILGUARANTEE honored Top 10 Banks, Developer Partners during appreciation of their invaluable contributions to housing finance.

April

The MSME Credit Guarantee Program (MCGP) was approved by the Board. The program intends to cover up to P120 Bn worth of loans by Covid-19 affected businesses.

August 05

Signed separate agreements with six banks to assist MSMEs with loans totaling Php10.2-B in order to mitigate the impact of the COVID-19 pandemic on small enterprises.

December 31

The MCGP booked a total of P207.22 Mn guaranteed loans and benefitted 2,948 new MSMEs

2021

July 06

PHILGUARANTEE signed a Memorandum of Understanding with the 1,500-member-strong Phil. Constructors Association, Inc., which strengthens the linkage of the PCA's MSME contractors with PHILGUARANTEE for the provision of credit guarantee programs to support their working capital requirements, especially during the pandemic period.

December 31

The Housing Guarantee Group (HGC) and Agricultural Guarantee Group (AGG) surpassed their target and achieved volumes of business representing growths of 122% and 152%, respectively.

Additional Php10.0-B Retail Guarantee Facility under Bond Coverage for Rizal Commercial Banking Corporation (RCBC)

Granting BDO Unibank, Inc. with an additional Php20.0-B Housing Retail Guarantee Facility under Bond Coverage

Renewing the Agriculture Guarantee Fund Pool (AGFP) guarantee line of Land Bank of the Philippines (LBP) at an increase amount of P1.5-B for a period of 1 year.

2022

January 25

Renewal of the SME Credit Guarantee Facility of BPI Direct Banko, Inc., A Savings Bank (BanKo) in the amount of Php1.5-B at 50% guarantee cover.

February 22

Granting Asia United Bank Corporation an additional Php6.0-B Retail Guarantee Facility under Bond Coverage and an additional Php3.0-B Guarantee Facility for Unsecured Small Housing Loan

Granting China Bank Savings, Inc., an additional Php10.0-B Housing Retail Guarantee Facility under Bond Coverage.

June 21 - 24

Passed the ISO 9001:2015 Recertification valid from August 5, 2022, until July 27, 2025.

Passed the ISO/IEC 27001:2013 Recertification, valid from August 25, 2022, until August 16, 2025.

September 13

Php800.0-M MSME Credit Guarantee Facility for Rural Bank of Angeles Inc.

Php1.0-B MSME Credit Guarantee Facility (MCGF) for 1-yr for BDO Network Bank, Inc.

December 31

The Housing Guarantee Group (HGC) and Agricultural Guarantee Group (AGG) surpassed their target and achieved volumes of business representing growths of 104% and 125%, respectively.

2023

March 2023

PHILGUARANTEE obtained DICT approval for its Information Systems Strategic Plan (ISSP)

July 31

PHILGUARANTEE partnered with the Center for Agriculture and Rural Development (CARD) Inc. on a guarantee agreement for P2.63-B in financing, that will benefit CARD's two million members, promote sustainable agriculture practices, and foster economic growth in rural areas

August 30

The PHILGUARANTEE Board of Directors approved the revised Enterprise Risk Governance Framework that will effectively manage the diverse risks associated with the Corporation's operations

September 25

The 46th Commemorative Year and 4th Merger Anniversary Celebration of PHILGUARANTEE

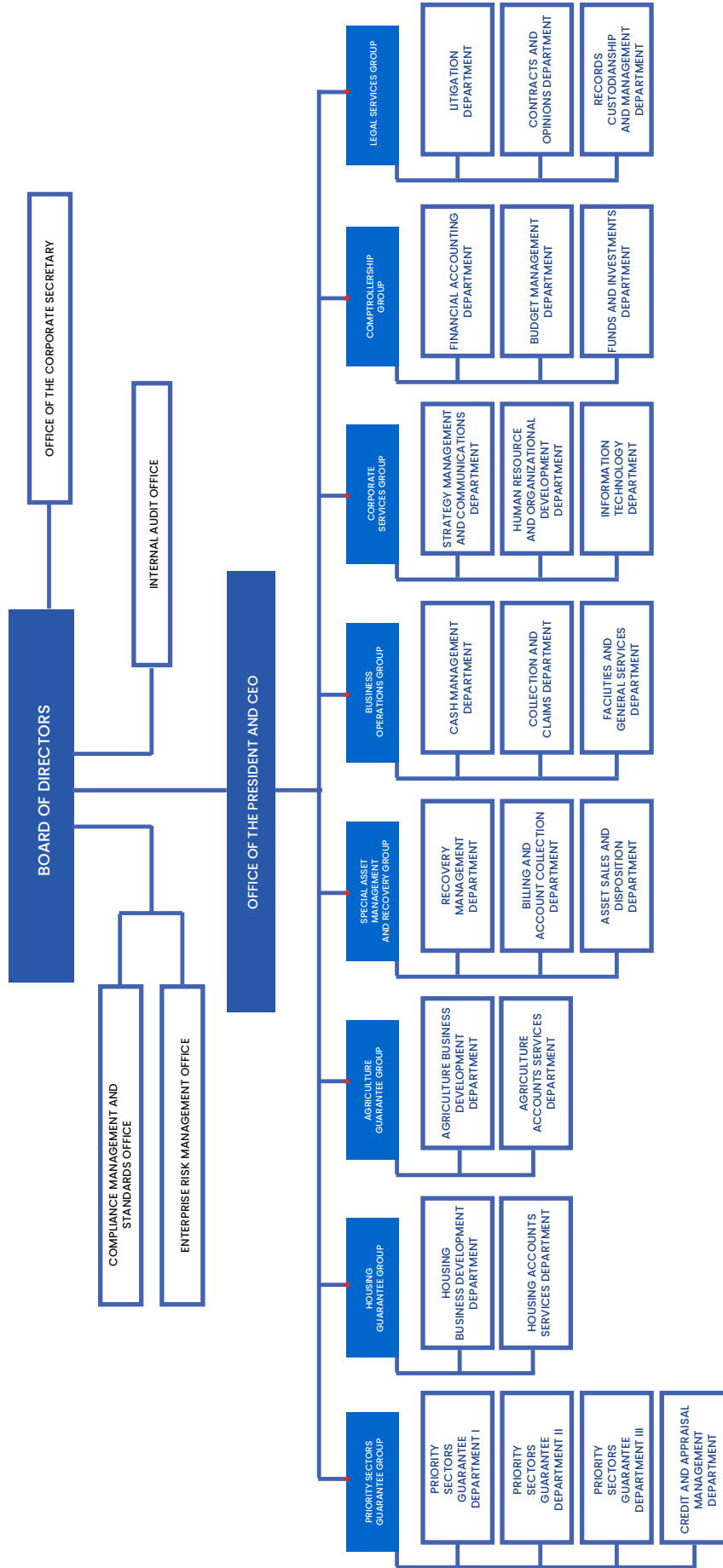
December

Achieved a 12% increase in the competency level of PHILGUARANTEE personnel, resulting into a high outcome from 80% in 2022, to 92% in 2023

The total value of disposed acquired assets reached P1.917-B from P70.44 million in 2022, with a collection efficiency rate of 72.73%

Participation of banks through PHILGUARANTEE's credit guarantee facilities has grown by 16.28% since 2022, rising from 129 partner lending institutions to 150

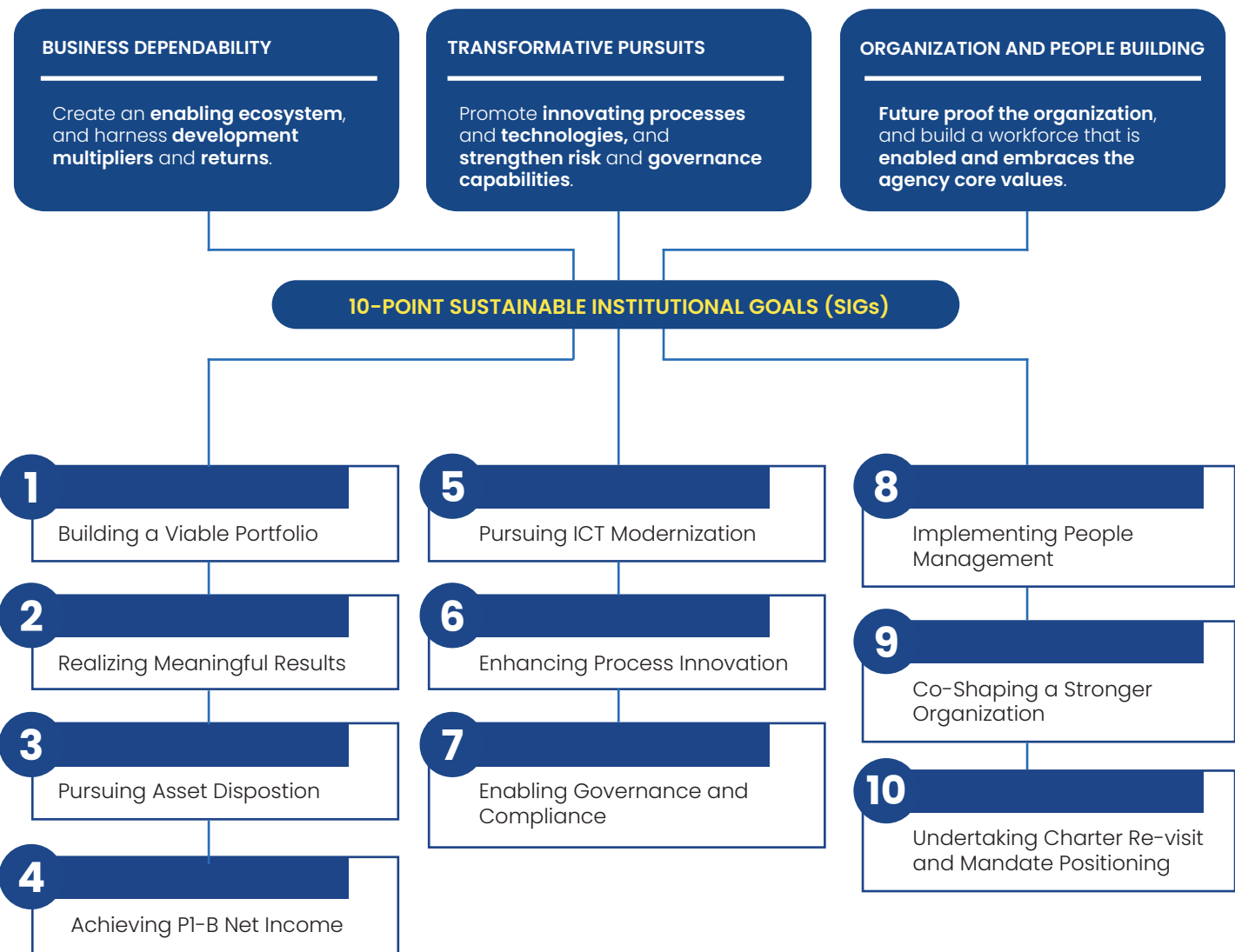
TABLE OF ORGANIZATION



THE STRATEGIC PILLARS



OUR CROSS-CUTTING ENABLERS



2023 Accomplishments under the Business Pillars

PORTFOLIO MANAGEMENT

Accomplishment 1: Build on viable portfolio

The performance of the credit guarantee portfolio continued to register growths from 2022 to 2023. Cumulative total loans guaranteed as of December 31, 2023 **reached P236.98 Billion**, representing support to housing, MSMEs and agriculture, including those of the managed funds under the Corporation. Portfolio growth was **28.82% higher** than the previous level as of the same period in 2022. At the same time, in terms of socio-economic multipliers, a cumulative total of **426,378 housing borrowers, small and medium entrepreneurs, and farmers and fisherfolk** were the main beneficiaries of housing, MSME and agriculture guarantee facilities that were availed of by 152 partner lending institutions (PLIs) of PHILGUARANTEE. Assisted beneficiaries was **27% more than during the same period in 2022**.

PHILGUARANTEE REGULAR PROGRAMS

	Key Result Areas	*Baseline as of December 31, 2022		**Actual accomplishments as of December 31, 2023		***Cumulative as of December 31, 2023
HOUSING	Value of Guaranteed Loans (In Bn)	152.87	vs	38.91	vs	191.78
	No. of Beneficiaries	126,040		34,914		160,954
PRIORITY SECTORS	Value of Guaranteed Loans (In Bn)	4.19	vs	1.94	vs	6.13
	No. of Beneficiaries	28,886		9,833		38,699

PHILGUARANTEE ADMINISTERED FUNDS

1. Agricultural Guarantee Fund Pool (AGFP)

	Value of Guaranteed Loans (In Bn)	16.65	vs	4.87	vs	21.52
	No. of Beneficiaries Served	146,467		39,964		186,431

2. Abot-Kaya Pabahay Fund (AKPF)

	Value of Guaranteed Loans (In Bn)	14.64	vs	2.91	vs	17.55
	No. of Beneficiaries Served	34,061	vs	6,233	vs	40,294

3. Electric Cooperative Partial Credit Guarantee Program (ECPCG)

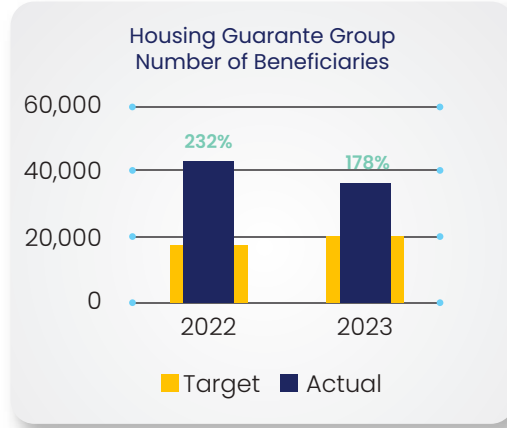
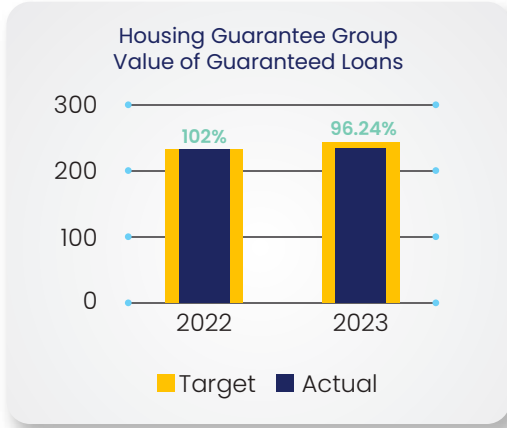
	Value of Guaranteed Loans (In Bn)	0.17	vs	0.11	vs	0.11
	No. of Beneficiaries Served	8	vs	5	vs	5

* Cumulative baseline data from effectivity of merger from September 1, 2019 to December 31, 2022 pursuant to EO 58, s. 2018

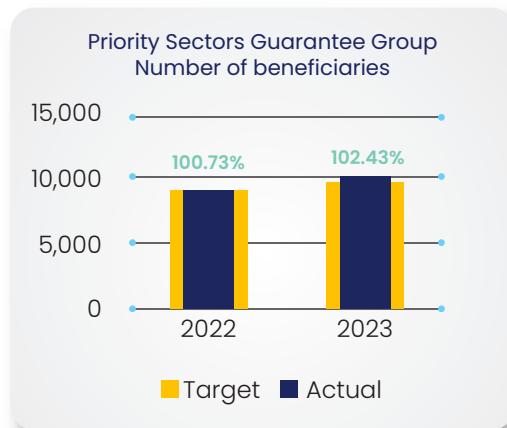
** Based on the actual accomplishment as of December 31, 2023

*** Baseline data from September 1, 2019 to December 31, 2022 plus actual accomplishments as of December 31, 2023

Housing Guarantee Group had achieved a gross loan guarantee value of **Php 233.62 Billion**, equivalent to **96.24%** of the targeted **Php 242.75 Billion** for 2023. Additionally, they recorded a total of **34,914 new socialized/low-cost housing loan borrowers** or **178%** of the target.

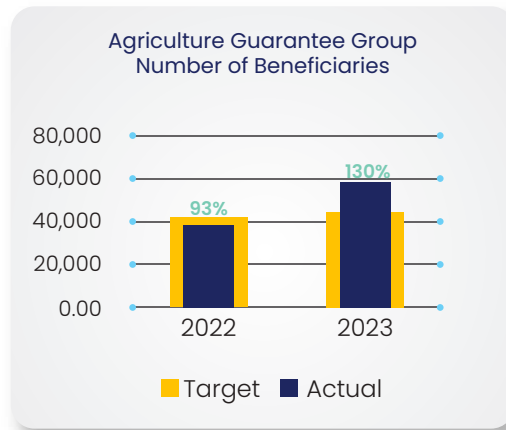
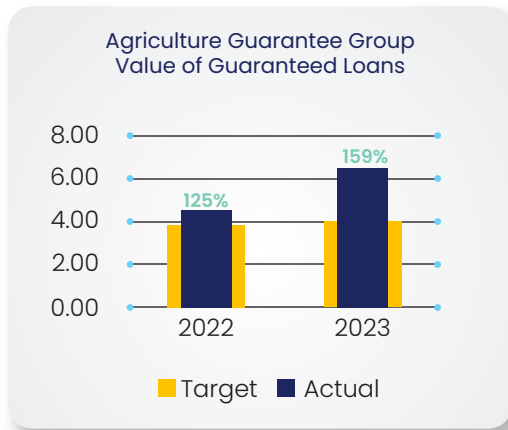


Throughout the fiscal year, Priority Sectors achieved a gross loan guarantee value of **Php 1.94 Billion**, surpassing its annual target of **Php 1.63 Billion** by **19.02%**. Moreover, they facilitated loans for a total of **9,833 MSMEs**, reflecting an **11% growth** from CY 2022.



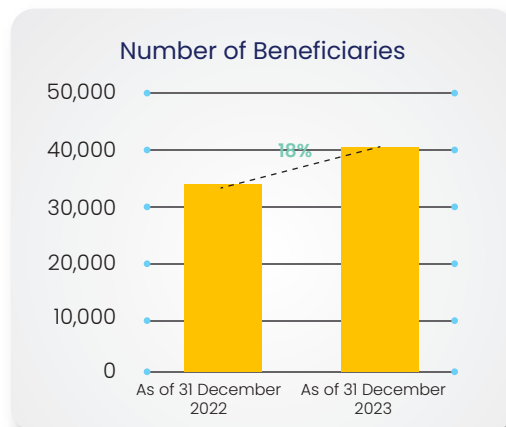
Conducted roundtable meeting with the various banks in Legazpi City, Albay for possible partnerships and promotion of Priority Sectors Guarantee Group (PSGG) Programs last September 28-29, 2023

In agriculture sector, there was a notable achievement of **Php 6.52 Billion**, which represents **159%** of its 2023 target of **Php 4.09 Billion**. This accomplishment also signifies a 35% increase over the performance in 2022. Furthermore, the program benefited a total of **58,885 small farmers and fisherfolks**, marking a **48% growth** from CY 2022



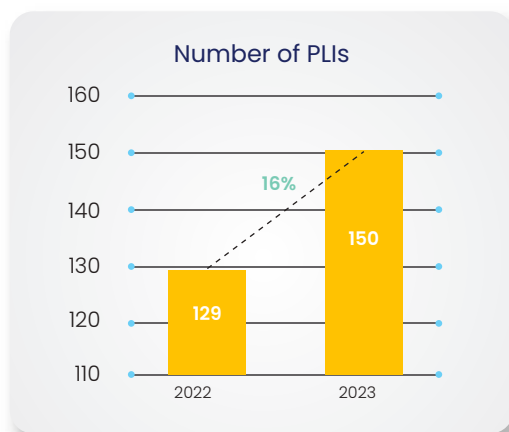
An agreement for the promotion of the Agricultural Guarantee Fund Pool (AGFP) program was signed by the Philippine Guarantee Corporation (PHILGUARANTEE) and the Philippine Federation of Credit Cooperatives Mindanao League (PFCCO-ML) on April 28, 2023, in Koronadal City, South Cotabato

Cumulative guaranteed loans under the Abot-Kaya Pahabay Fund (AKPF) reached **Php 17.55 Billion** as of December 31, 2023, with **40,294 beneficiaries**. This reflects growth rates of **20%** and **18%** respectively, compared to the previous year.



As of December 2023, the Electric Cooperative Partial Credit Guarantee Program (ECPCG) facilitated guaranteed loans totaling **Php 0.11 Billion** and assisted **5 beneficiaries**.

The efficient utilization of credit guarantee facilities led to a stronger mobilization of capital, with the number of banks increasing by **16.28%** from 2022. This resulted in **150 partner lending institutions (PLIs)**, up from **129 PLIs** previously.



Accomplishment 2: Pursuing Asset Disposition

As of December 2023, the total value of disposed acquired assets amounted to **Php 1.917 Billion**, representing a remarkable increase from **Php 70.44 Million** in 2022, alongside achieving a collection efficiency rate of **72.73%**.

Realized a one-off income of **Php 2.78 Billion**, included in the total gains generated by the Special Asset Management and Recovery Group (SAMRG), with a book value of **Php 1.62 Billion** as part of the total acquired assets disposed.

Reintroduced the installment scheme as a convenient payment option for customers, expanding access to our products and services in line with the Board-approved Harmonized Disposition Guidelines.

PROCESS ENHANCEMENT

Accomplishment 3: ICT Modernization

In March 2023, PHILGUARANTEE obtained DICT approval for its Information Systems Strategic Plan (ISSP), laying the groundwork for a comprehensive ICT modernization initiative.

The 2023 implementation projects outlined in the ISSP, as approved by DICT, have been fully accomplished, achieving a 100% completion rate.

Signing of commitment pledge with Active Business Solutions Inc. (ABS Inc.) and IOM Philippines to develop a Cloud-based Software as a Service Enterprise Resource Planning (ERP) System for PHILGUARANTEE.



Accomplishment 4: Process Innovation

Ongoing review of PHILGUARANTEE's Manual of Procedure and Flowcharts to further improve and streamline organizational processes.



Achieved a significant improvement in the ease of doing business/ease of transaction for claims processing. Successfully processed **Php 337.72 Million** in claims for **17,560 borrowers/accounts** in CY 2023, all within the prescribed turnaround time (TAT).

Resolved all AGFP legacy guarantee claims backlog (first time in the history of AGFP to register zero backlog), and achieved a significant improvement in guarantee claims processing. Successfully processed **Php 481.664 million** AGFP claims involving **18,367 accounts** in 2023, all within the prescribed turnaround time (TAT). 2023 is a banner year for PHILGUARANTEE's AGFP claims processing, having cleared all its legacy claims backlogs (2018 - 2019) and backlogs that accumulated due to the pandemic (2020 - 2022). The average TAT for AGFP claims processing in 2023 is 16 working days from receipt of complete documents, which is a remarkable achievement compared to past years when PHILGUARANTEE was still dealing with backlogs from 2018

A significant improvement in guarantee claims processing for MSME accounts was also notable from 39 calendar days in 2022 to 23 calendar days in 2023, **representing a 59% improvement in TAT**

Accomplishment 5: Governance and Compliance

Successfully achieved re-certification for our Integrated Management System (IMS) against the **ISO 9001:2015** (Quality Management Systems) and **ISO 27001:2013** (Information Security Management Systems) standards by TUV Rheinland. This re-certification demonstrates our ongoing commitment to providing high-quality services and maintaining robust information security practices for the benefit of our stakeholders.



Recognized by the Anti-Red Tape Authority and Freedom of Information-Program Management Office for efforts pertaining to compliance in monitoring and resolving inquiries, requests, and concerns.



Implemented the Harmonized Client Satisfaction Measurement on May 9, 2023 under the Joint Memorandum Circular No. 1 S. 2023 dated April 12, 2023 by ARTA and GCG, achieving a satisfactory rating of **91%**.

Successfully utilized and attributed **Php 62.02 Million**, exceeding the mandatory **5%** GAD budget requirement. This represents a **7.16%** utilization of the corporate operating budget, directly supporting Gender and Development (GAD) programs and initiatives.

Secured Board approval on programs and policies that focus on Corporate Compliance Program Manual, Anti-Money Laundering Terrorism Financing Prevention (AMLTFP) Committee Charter, Whistleblowing Policy, and Collateral Appraisal Policy. Also approved by the Board were the Policy on Appraisal of Collateral and Acquired Assets, Enterprise Risk Governance Framework (ERGF), and the updated Interim Business Continuity Plan (BCP).

Strong Board-Committee participative governance in ensuring that policies are implemented and monitored by Management, as well as periodic assessment of the strategic direction of the Corporation through the Corporate Governance Committee.

Conducted a ceremonial signing of the PHILGUARANTEE Records Disposition Schedule (RDS) with the National Archives of the Philippines on November 7, 2023.



Continued research is being conducted on operational risk management for the purpose of reviewing and updating the Operational Risk Management Manual (ORMM), which includes the Guidelines on Operational Risk Incident (ORI) Reporting and the Risk and Control Self-Assessment (RCSA) Guidelines.

PHILGUARANTEE adopts the PhilSys ID as valid proof of identity for the recruitment and appointment processing, in adherence to Republic Act No. 11055, otherwise known as the "Philippine Identification System Act".



Now accepted

Accomplishment 6: Charter Revisit and Mandate Positioning

Presented the initial proposed amendments of the PHILGUARANTEE charter to the Board during the Board-Management Strategy Session on June 8, 2023 and met with Worldbank representatives on October 6, 2023 to discuss the extent of assistance that the Bank can provide in so far as guarantee program is concerned. The crafting of the proposed bill is spearheaded by the Legal Services Group.

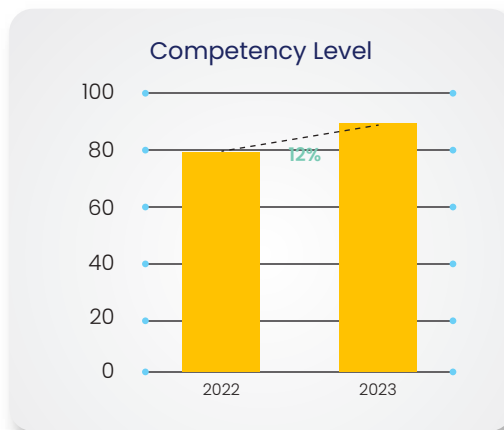
PEOPLE DEVELOPMENT

Accomplishment 7: People Management

Secured GCG approval for and implemented the creation of additional units and positions and renaming of Office of the Corporate Secretary (OCS) and Corporate Communications Department to Strategy Management and Communications Department (SMCD). Submitted also to the GCG for consideration the realignments of Priority Sectors and Guarantee Group and Information Technology Department. On-going review of the proposed realignment of Enterprise Risk Management Office and Compliance Management and Standards Office. Submitted the realignment of Business Operations Group (BOG), Corporate Services Group (CSG), Housing Guarantee Group (HGG), Internal Audit Office (IAO), Legal Services Group (LSG), Office of the Corporate Secretary (OCS), Priority Sectors Guarantee Group (PSGG), and Special Asset Management and Recovery Group (SAMRG).

Obtained CSC notation of the Qualification Standards for new positions.

Attained a **12%** increase in the competency level of PHILGUARANTEE personnel, from **80%** in 2022, to **92%** in 2023.



The per capita productivity is **Php 15.27 Million**/employee (Net comprehensive income/ total no. of plantilla employee).

Obtained on 4 April 2023, Resolution No. 2300193 approving the Qualification Standards (QS) for **eighty-nine (89) positions** from the Civil Service Commission (CSC).

Presented the initial proposed amendments of the PHILGUARANTEE charter to the Board during the Board-Management Strategy Session on June 8, 2023 and met with Worldbank representatives on October 6, 2023 to discuss the extent of assistance that the Bank can provide in so far as guarantee program is concerned. The crafting of the proposed bill is spearheaded by the Legal Services Group.

Provided Eighty-three (83) External Learning and Development Interventions (LDIs)/ specialized trainings to a total of One Hundred (170) personnel.

Organized thirteen (13) in-house trainings and briefings to two hundred twenty (220) personnel and seventy one (71) contractual staff.

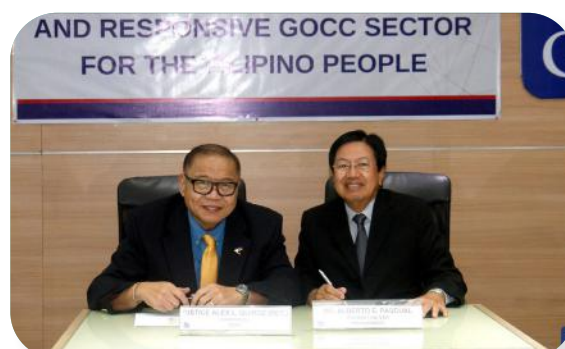
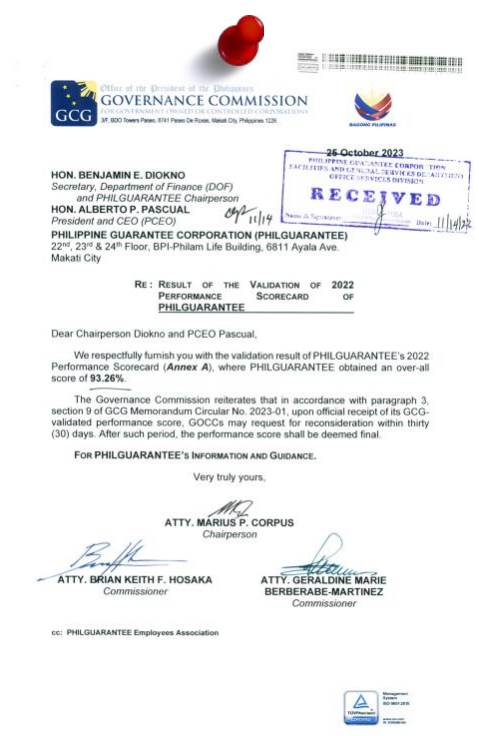
Facilitated the Continuing Professional Development (CPD) Courses necessary in the renewal of licenses and memberships to official organizations and career service review sessions in preparation for the Career Service Examinations.

Accomplishment 8: Stronger Organization

In June 2023, the Governing Board and Management set out a transformative and updated Strategic Direction Framework (2023-2025) anchored on cross-cutting enablers under the acronym of **D.I.C.E.S. – Digitalization, Innovation, Collaboration, Engagement, and Sustainability:**

- **Business Dependability** – Create an enabling ecosystem, and harness development multipliers and returns.
- **Transformative Pursuits** – Promote innovating processes and technologies, and strengthen risk and governance capabilities.
- **Organization and People Building** – Future-proof the organization, and build a workforce that is enabled and embraces the Agency core values.

PHILGUARANTEE demonstrated strong performance as evidenced by our score of **93.26%** in the Governance Commission for GOCCs (GCG) Performance Scorecard for 2022. Building on this achievement, our self-rated 2023 Performance Scorecard to GCG, indicated a preliminary rating of **98.29%**, subject to GCG’s final evaluation and continuous improvement in our performance.



2023 Performance Scorecard

	Objective/Measurement	Formula	Weight	Rating System	2023 Target	2023 Accomplishments	Rating (Indicative)	
Socioeconomic Impact	SO 1							
	Contributing to Value Creation and Regional Development							
	Increase Total Value of Gross Loans Guaranteed to the following Sectors (Year-to-Date)							
	SM 1	a. Housing	Value of Gross Loans Guaranteed for the year	20%	(Actual / Target) x Weight	P 242.75 Bn	P 233.62 Bn	19.25%
		b. Priority Sectors		5%		P 1.63 Bn	P 1.94 Bn	5%
		c. Agriculture		5%		P 4.09 Bn	P 6.52 Bn	5%
		Sub-Total		30%				
	SO 2							
	Expanding the Reach of the Benefits of State Guarantee Finance							
	Increase No. of Beneficiaries in the Key Sectors (Year-to-Date)							
	a. Housing		5%		19,583 housing loan borrowers	34,914	5%	
	b. Priority Sectors	Actual Accomplishment	5%	(Actual / Target) x Weight	9,600 MSMEs	9,833	5%	
	c. Agriculture		5%		45,147 Agri-Based Wrokers	58,885	5%	
Stakeholder	SO 3							
	Enhancing Public Image/Reputation as a Reliable Partner for Progress							
		a. Housing	Number of respondents who gave at least Satisfactory over Total Number of respondents	5%	(Actual / Target) x Weight if less than 80% = 0	90% Satisfactory Rating	91% Satisfactory Rating	5%
		b. Priority Sectors		2.5%				2.5%
		c. Agriculture		2.5%				2.5%
	SO 4							
	Implementing Regulatory and Supervisory Functions over BLAs (For monitoring only)							
	SM 4	Conduct Operations Audit in Building Loan Associations (BLAs)	Number of operations audits conducted	0%	(Actual / Target) x Weight	Conducted Operations Audit to all BLAs under the supervision and regulation of PHILGUARANTEE	Completed the follow-through audit of BLAs in December 2023	0%
		Sub-Total		25%				

Transferred to the unified PHILGUARANTEE Corporate Headquarters beginning March 1, 2023 at the 22nd to 24th floors, BPI Philam Building, 6811 Ayala Avenue, Makati City



Secured approval from the GCG as regards the request for change of reporting lines, retitling and creation of organizational units and additional positions of PHILGUARANTEE.

Secured GCG approval and implemented the CPCS Tier 1 from Tier 5 framework as endorsed by the Board and Department of Finance.

Implemented the Board-approved CNA and grant of CNA Incentive across the board.

Actively participated during the **35th ACSIC (Asian Credit Supplementation Institutions Confederation) Credit Financing Conference in Mongolia** on August 7 – 10, 2023. The conference highlighted the growing importance of green financing in achieving sustainable development goals, emphasizing collaboration and innovative strategies among credit guarantee organizations globally. Plenary sessions and discussions focused on pivotal transformations in the Green Finance Sector, Environmental, Social, and Green/Governance (ESG) investments, and risk management strategies highlighted the role of credit guarantee organizations.

PHILGUARANTEE also engaged with its counterparts from Japan, Korea, Malaysia, Indonesia, Saudi Arabia and Mongolia for strategic and bilateral meetings.

PHILGUARANTEE also participated during the **35th ACSIC Training Program held in Jakarta, Indonesia** from July 17 – 21, 2023. During the program, various credit guarantee institutions shared best practices on sustainable financing and other credit guarantee modalities.



Attendance to the **28th Asian EXIM Banks Forum (AEBF) in Sydney Australia** (November 20-23, 2023)



Organization of Socialized and Economic Housing Developers of the Philippines, Inc. (OSHDP) Courtesy Visit to PHILGUARANTEE (October 10, 2023)



Actively supported MSMEs and agriculture sector partners through partnerships with the Rural Bankers Association of the Philippines (RBAP). The RBAP Board held a courtesy visit to PHILGUARANTEE (April 18, 2023).



PHILGUARANTEE and the Center for Agriculture and Rural Development (CARD) Inc. forged a guarantee agreement to support financing opportunities that will benefit CARD'S two million strong members, while promoting sustainable agriculture practices and driving economic growth in rural areas. (July 31, 2023)



Implementation of **ISO 9001:2015** and **27001:2013**

- Ensured proper implementation of ISO standards in department/ process level. Conducted discussions to identify, evaluate, treat and monitor/ review risks to ensure compliance with ISO standards.

- Received the Official Final Audit Reports and ISO Certificates on ISO 9001:2015 and ISO/IEC 270012015

- Established/ maintained linkages with teams, partners, and other stakeholders across government and relevant sectors such as the Department of Budget and Management (DBM), Commission on Audit (COA), Department of Finance (DOF), and Governance Commission for GOCCs (GCG).

- Maintained regular and timely communication with banks and government regulatory agencies to ensure smooth execution of the Corporation's investment, fund sourcing, and debt servicing activities.

- Proposed various mode of transfers in settling the Zero Coupon Bond advanced by the National Government.

- The Priority Sectors Guarantee Group (PSGG) have three (3) credit bureau source of CI information:

- Banker Association of the Philippines Data Exchange (BAPDX)–continuous membership**
- CIBI Information Inc. – continues subscription**
- Credit Management Association of the Philippines (CMAP)**

PSGG discussions have been made with DTI-BSMED and DTI-POCB on action plans that will be implemented. DTI-POCB is formulating an industry road map / action plan which will institutionalize the partnership between the agency and PHILGUARANTEE.

POSITIVE RETURN

Accomplishment 9: Meaningful development multipliers

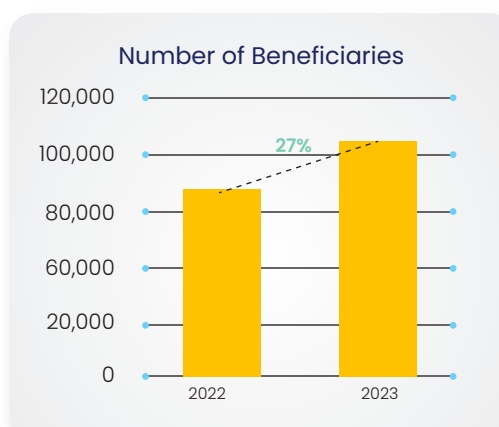
Achieved Total Value of Gross Loans Guaranteed for CY 2023 (in Billion) with the following highlights, representing the PHILGUARANTEE and administered portfolio/funds:

HGG	P 233.62
PSGG	P 1.94
AGFP	P 6.52
AKPF	P 57.38
ECPCG	P 0.11
Total	P 299.57



Registered beneficiaries for CY 2023, representing MSMEs, small farmers/fisherfolks, socialized/low-cost housing and priority sector/projects of the government that contributes to economic growth and employment:

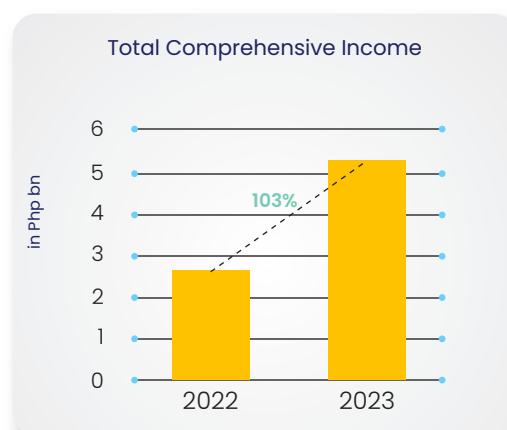
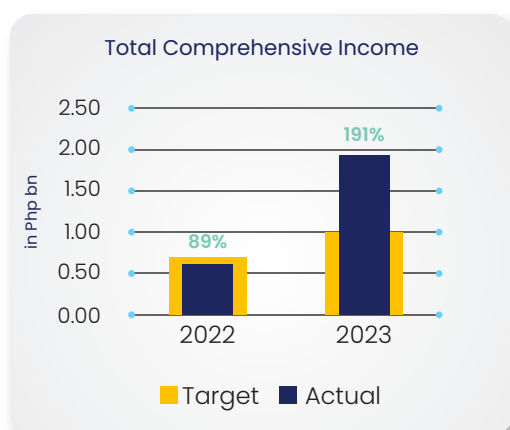
HGG	34,914
PSGG	9,833
AGFP	58,885
AKPF	6,233
ECPCG	5
Total	109,870



Achieved a significant improvement in the organization's investment portfolio mix. By strategically shifting investments towards medium and long-term holdings during favorable market conditions, we increased the allocation from **11% to 54%** and **1% to 30%**, respectively, while reducing short-term holdings from **87% to 16%**. This resulted in a substantial increase in the Weighted Average Interest Rate (WAIR) from **2.1866% to 3.9901%**, maximizing returns without compromising the organization's liquidity position.

Accomplishment 10: P 1-B total comprehensive net income

Achieved remarkable operational results in 2023, generating **Php 5.3 Billion** in total income and **Php 3.4 Billion** in total comprehensive income (unaudited). This represents a significant increase of **104%** and **415%** from **Php 2.6 Billion** and **Php 0.66 Billion** in total income and total comprehensive income, respectively, in CY 2022. Notably, we surpassed our target for total comprehensive income by a remarkable three-fold, exceeding our initial goal of **Php 1.0 Billion**.



Registered continued stable capital positioning backed by the government through the Department of Finance and Bureau of Treasury at **Php 39 Billion** in paid-up capital and **Php 60 Billion** in total assets.

Total of **Php 1,557.86 Million** guarantee fees/premiums

By strategically managing expenses, we achieved a remarkable **93.72%** budget utilization rate, surpassing the target of **90%**. This accomplishment demonstrates our commitment to maximizing the impact of our resources.

Contribution to shareholder value remains robust for the second straight year as the Corporation contributes meaningfully to the government. Over the last two years (2021-2022), the Corporation's dividends registered **Php 864 Million** (2021) and **Php 748 Million** (2022). Projected 2023 dividends to the government is at **Php 1.3 Billion**.

Per capita productivity to register **Php 14.67 Million** per contributing **239 working plantilla personnel** by end-2023, 100% higher than in 2022.

Generated a total gross income from investments of **Php 849.79 Million** and **Php 886.58 Million** for Corporate and Administered funds, respectively as of 31 December 2023 by ensuring minimal cash balances in low yielding deposits, and timely investment/re-investments of idle funds as reflected in updated comprehensive investment plan and operating requirements schedules.

Board



of Directors

BENJAMIN E. DIOKNO
Chairperson
Secretary, Department of Finance

ELI M. REMOLONA, JR.
Board Member
Governor, Bangko Sentral ng Pilipinas
Start of Term: July 3, 2023

ALFREDO E. PASCUAL
Board Member
Secretary, Department of
Trade and Industry

ALBERTO E. PASCUAL
Vice Chairperson
President and CEO, Philippine
Guarantee Corporation

FELIPE M. MEDALLA
Board Member
Governor, Bangko Sentral ng Pilipinas
End of Term: July 2, 2023



ARSENIO M. BALISACAN

Board Member
Secretary, National Economic
and Development Authority

ISIDRO A. CONSUNJI

Board Member
Chairman, Philippine Overseas
Construction Board

STEPHEN A. ANTIG

Board Member
Private Sector
Representative

SENEN L. MATOTO

Board Member
Private Sector
Representative



Alternate Members



SHARON P. ALMANZA
Bureau of the Treasury
Start of Term: September 19, 2023



KENNETH IAN A. FRANCISCO
Bureau of the Treasury
Start of Term: September 19, 2023



ROSALIA V. DE LEON
Bureau of the Treasury
End of Term: September 18, 2023



ELLEN JOYCE L. SUFICIENCIA
Bangko Sentral ng Pilipinas



BERNADETTE FATIMA T. ROMULO-PUYAT
Bangko Sentral ng Pilipinas



CHARINA B. DE VERA-YAP
Bangko Sentral ng Pilipinas
End of Term: April 23, 2023



ROSEMARIE G. EDILLON
National Economic and Development Authority



CARLOS BERNARDO O. ABAD SANTOS
National Economic and Development Authority



JOANNA EILEEN M. CAPONES-BATAN
Bangko Sentral ng Pilipinas
End of Term: April 23, 2023



BLESILA A. LANTAYONA
Department of Trade and Industry



MICHAEL ROBERTO P. REYES
Philippine Overseas Construction Board

Profiles and Affiliations

BENJAMIN E. DIOKNO

Secretary, Department of Finance

Chairperson

- Ph.D. in Economics, Maxwell School of Citizenship and Public Affairs, Syracuse University in Syracuse, New York, USA
- Master in Political Economy, Johns Hopkins University in Baltimore, Maryland, USA
- Master in Public Administration and Economics, University of the Philippines
- B.S. in Public Administration, University of the Philippines

Past/Present Directorships:

- Chairman and CEO, Philippine National Oil Company
- Chairman, Local Water Utilities Administration

ALBERTO E. PASCUAL

President and CEO, PHILGUARANTEE

Vice Chairperson

- Master of Business Administration, Ateneo Graduate School of Business
- B.S. in Business Administration, University of the Philippines

Past/Present Directorships:

- Senior Vice President, Bank of the Philippine Islands
- Head, Retail Mortgage Division, BPI Family Savings Bank
- SME Lending Consultant, United States Agency for International Development (USAID) Advancing Philippine Competitiveness (COMPETE) Project
- Independent Director, D.M. Wenceslao Associates, Inc.
- Independent Director, Banco Alabang, Inc.

ALFREDO E. PASCUAL

Secretary, Department of Trade and Industry

Ex-Officio Member

- Master of Business Administration, University of the Philippines
- B.S. in Chemistry (cum laude), University of the Philippines

Past/Present Directorships:

- President, Management Association of the Philippines
- President and CEO, Institute of Corporate Directors, 2018-2019
- President and Co-Chair, University of the Philippines System, 2011-2017
- Alumni Regent, University of the Philippines System, 2009-2010

FELIPE M. MEDALLA

Governor, Bangko Sentral ng Pilipinas

Ex-Officio Member

- Ph.D. in Economics, Northwestern University in Evanston, Illinois
- M.A. in Economics, Northwestern University
- M.S. in Economics, University of the Philippines
- Economics and Accounting (cum laude), De la Salle University

Past/Present Directorships:

- Member, Monetary Board of Bangko Sentral ng Pilipinas, 2011-2022
- Secretary of Socio-Economic Planning and Director-General of NEDA, 1998
- Vice President of Planning and Finance, University of the Philippines, 1988-1991
- President, Philippine Economic Society, 1996
- Executive Director, Philippine Center for Economic Development, 1994-1998

ELI M. REMOLONA, JR.

Governor, Bangko Sentral ng Pilipinas

Ex-Officio Member

- Doctor of Philosophy in Economics (with Distinction), Stanford University
- B.A. in Economics (Honors Program), Ateneo de Manila University

Past/Present Directorships:

- Chairperson, Philippine Deposit Insurance Corporation, 3 July 2023 – Present
- Chairperson, Anti-Money Laundering Council, Financial Stability Coordination Council, Financial Sector Forum, Philippine International Convention Center, and Financial Inclusion Steering Committee
- Independent Director, Bank of the Philippine Islands, April 2019 – August 2021
- Chief Representative for Asia and the Pacific, Bank for International Settlements, 2008 to 2018
- Financial Sector Economist, Industry and Energy Department, The World Bank, 1984

ARSENIO M. BALISACAN

Secretary, National Economic and Development Authority

Ex-Officio Member

- PhD in Economics, University of Hawaii, 1985
- M.S. in Agricultural Economics, University of the Philippines – Los Baños, 1982
- B.S. in Agriculture, Mariano Marcos State University, 1979

Past/Present Directorships:

- Inaugural Chairperson, Philippine Competition Commission, 2016-2022
- Professor of Economics, School of Economics, University of the Philippines, 1995-2020
- Secretary, National Economic and Development Authority, 2012-2016
- Dean, School of Economics, University of the Philippines, 2010-2012
- Executive Director (concurrent as Dean of the UP School of Economics), Philippine Center for Economic Development (PCED), 2010-2012
- Director (Chief Executive), Southeast Asia Regional Center for Graduate Study and Research in Agriculture (SEARCA), 2003-2009
- Undersecretary for Policy, Planning, and Research, Department of Agriculture, 2003
- Undersecretary for Policy and Planning, Department of Agriculture, 2000-2001
- Officer-in-Charge, Agricultural Credit and Policy Council, 2000-2001
- Associate Professor of Economics, School of Economics, University of the Philippines Diliman, 1991-1995; Assistant Professor of Economics, 1988-1991
- Assistant Professor of Economics, University of the Philippines, Los Baños, 1987-1988
- Senior Research Fellow, East-West Center, Honolulu, 1985-1986
- Lifetime Member/Academician (Social Sciences), National Academy of Science and Technology, 2008-Present

Profiles and Affiliations

ISIDRO A. CONSUNJI

Chairman, Philippine Overseas Construction Board

Ex-Officio Member

- Master in Business Administration, Asian Institute of Management
- Master in Applied Business Economics, University of Asia and the Pacific
- B.S. in Civil Engineering, University of the Philippines

Past/Present Directorships:

- CEO, Semirara Mining Corporation
- Vice-Chairman and Director, Semirara Mining Corporation
- President, DACON Corporation
- President, Philippine Realty Holdings, Inc.
- Chief Executive Officer, Universal Rightfield Property Holdings, Inc.
- Chief Executive Officer, SEM-Calaca Power Corporation
- President, Association of Builders Consultants and Designers, Inc.
- President, Philippine Constructors Association
- President/Chairman, Philippine Chamber of Coal Mines, Inc.
- Chairman, Universal Leisure Corporation
- Chairman, Celebrity Sports Plaza, Inc.
- Chairman, Universal Rightfield Property Holdings, Inc.

STEPHEN A. ANTIG

Private Sector Representative – Export Community

Appointive Director

- Certified Public Accountant (July 1980)
- Master in Business Management, Asian Institute of Management, 1978
- B.S. in Commerce, major in Accounting, University of San Carlos, Cebu City (1976)
- B.A. Political Science, University of San Carlos, Cebu City (Magna Cum Laude) 1972

Past/Present Directorships:

- Executive Director, Pilipino Banana Growers and Exporters Association, Inc.
- Vice President, Davao City Chamber of Commerce & Industry, Inc.
- Director, Mindanao Business Council, Inc.
- Director, Davao City Investment Promotion Center

SENEN L. MATOTO

Private Sector Representative

Appointive Director

- Master in Business Management, Asian Institute of Management
- B.S. in Business Administration, University of the Philippines

Past/Present Directorships:

- Director, AIB Asia Asset Management Inc.
- Director, Yuanta Savings Bank Philippines, Inc.
- Director, Agri Nurture
- Director, Scholars Dormitory Inc.
- Director and President, SLM Holdings, Inc.
- Trustee, Institute of Corporate Directors
- Director, Figaro Coffee Group, Inc.
- Director, Center for Excellence in Governance
- Director, Financial Executives Institute (FINEX)
- President, Rotary Club of Makati

ROSALIA V. DE LEON

Treasurer of the Philippines, Bureau of the Treasury

Alternate Chairperson

- Master in Development Economics, Williams College, Massachusetts, USA
- B.A. in Economics, University of the Philippines

Past/Present Directorships:

- Alternate Executive Director (for the constituency of Brazil, Columbia, Dominican Republic, Ecuador, Haiti, Panama, Philippines, Suriname, and Trinidad and Tobago) at the World Bank Group, Washington D.C., USA
- Chief of Staff, Office of the Finance Secretary (July 2005 – June 2010)
- Director, International Finance Group (September 1995 – August 1998)
- Advisor to the Executive Director of the Asian Development Bank (August 1998 to August 2004)

SHARON P. ALMANZA

OIC - Treasurer of the Philippines, Bureau of the Treasury

Alternate Chairperson

- Master in Asian Public Policy, Hitotsubashi University
- B.S. in Economics, University of the Philippines School of Economics

Past/Present Directorships:

- Alternate Director, Land Bank of the Philippines, Philippine Crop Insurance Corporation, Social Security Commission, National Food Authority Council, Small Business Corporation, Agricultural Credit Policy Council (September 2023 – present)
- Alternate Executive Director for Brazil, Columbia, Dominican Republic, Ecuador, Haiti, Panama, Philippines, Suriname and Trinidad & Tobago, The World Bank (November 1, 2022 – June 22 2023)
- Vice President, Philippine Deposit Insurance Corporation (November 2016 – February 2017)

KENNETH IAN A. FRANCISCO

OIC - Deputy Treasurer of the Philippines, Bureau of the Treasury

Alternate Chairperson

- Master of Public Policy, International Program, Graduate School of Public Policy, University of Tokyo
- B.S. in Economics, University of the Philippines School of Economics

Past/Present Directorships:

- Director, Philippine Crop Insurance Corporation
- Alternate, Agricultural Credit Policy
- Alternate, Financial Stability Coordination

BLESILA A. LANTANOYA

Undersecretary, Department of Trade and Industry

Alternate Member

- Master of Business Administration, International Business, Ecole Europeenne des Affaires (European School of Management), Paris, France
- B.S. in Agriculture, Major in Economics, Xavier University (Ateneo de Cagayan) (cum laude)

Past/Present Directorship:

- Officer-in-Charge, Regional Operations Group
- Consultant, 2nd biggest French Electrical Contracting Company in China (including Beijing and Hongkong)
- Part-time Associate Professor, Graduate School of Government and Management (MBA Department), University of Southeastern Philippines, Davao City
- Don Honorio Ventura Technical State University, Bacolor, Pampanga

Profiles and Affiliations

BERNADETTE FATIMA R. PUYAT

Deputy Governor, Regional Operations and Advocacy Sector, Bangko Sentral ng Pilipinas

Alternate Member

- M.S. in Economics, University of the Philippines
- B.S. in Economics (cum laude), University of the Philippines

Past/Present Directorships:

- Secretary, Department of Tourism
- Undersecretary, Department of Agriculture
- Deputy Cabinet Secretary, Office of the President
- Economic Consultant, Presidential Management Staff
- Economic Consultant, Housing and Urban Development Coordination Council

JOANNA EILEEN M. CAPONES-BATAN

Director, Bangko Sentral ng Pilipinas

Alternate Member

- Master of Laws, Columbia University, New York
- Juris Doctor (Dean's medalist for academic excellence), University of the Philippines
- B.S. in Business Economics (magna cum laude), University of the Philippines

Past/Present Directorships:

- Director, Communication Office, Strategic Communication Sub-Sector, Regional
- Vice President for Investment Promotions and Marketing, Bases Conversion and Development Authority
- Chief Policy Officer, then Philippine Senate Majority Leader Alan Peter Cayetano
- Researcher for the Columbia Center on Sustainable Investment, Columbia University, New York

CHARINA B. DE VERA-YAP

Director, Bangko Sentral ng Pilipinas

Alternate Member

- Master of Laws, Major in International Legal Studies, Georgetown University Law Center, Washington DC
- Bachelor of Laws, Arellano University
- B.A. in Political Science, University of the Philippines

Past/Present Directorships:

- Director, Consumer Protection and Market Conduct Office, Financial Inclusion and Consumer Empowerment Sub-Sector, Regional Operations and Advocacy Sector, Bangko Sentral ng Pilipinas

ELLEN JOYCE L. SUFICIENCIA

Director, Bangko Sentral ng Pilipinas

Alternate Member

- Certified Public Accountant (14th Place, October 1988)
- Leadership and Diversity Program, Said Business School, University of Oxford
- Master of Business Administration, De La Salle University
- B.S. Accountancy, University of Santo Tomas

Past/Present Directorships:

- Alternate Representative, National Development Company
- Director, Financial Inclusion Group – Center for Learning and Inclusion Advocacy, Bangko Sentral ng Pilipinas

ROSEMARIE G. EDILLON, CESO I

Undersecretary for Policy and Planning, National Economic and Development Authority

Alternate Member

- Ph. D. (Economics), La Trobe University, Australia
- M.A. in Economics, University of the Philippines Diliman
- M.S. in Statistics, University of the Philippines Diliman
- B.S. in Statistics, University of the Philippines Diliman

Past/Present Directorships:

- Associate Lecturer, School of Economics, Faculty of Business, Economics and Law, La Trobe University, Melbourne, Australia
- Executive Director, Asia-Pacific Policy Center (APPC)

CARLOS BERNARDO G. ABAD SANTOS, CESO III

Undersecretary for Regional Development, National Economic and Development Authority

Alternate Member

- M.A. in Economics, University of the Philippines School of Economics
- Diploma in Economic Development Planning, Istituto di Studi per lo Sviluppo Economico (ISVE), Mostra D'Oltremare, Napoli, Italy
- B.A. in Economics, University of St. La Salle, Bacolod City, Negros Occidental

Past/Present Directorships:

- Executive Director, Asia Pacific Policy Center
- Assistant Director, Department of Agrarian Reform
- Assistant Secretary for Policy and Planning, NEDA
- Director, Governance Staff, NEDA
- Executive Director, Asia Pacific Policy Center

MICHAEL ROBERTO P. REYES

Board Member, Philippine Overseas Construction Board

Alternate Member

- Master of Business Administration, Ateneo Graduate School of Business
- B.S. in Civil Engineering, University of the Philippines

Past/Present Directorships:

- Director, President & Chief Operations Officer, DCCD Engineering Corporation
- Director, Council of Engineering Consultants of the Philippines

Board of Directors Highlights of Activities

● Approval of the following policies:

- Amendment to the Policy on Premium Rebates
- PHILGUARANTEE Provident Fund Rules and Regulations
- Amendment of Eligibility Requirements of the Housing Developers Credit Guarantee Program

As endorsed by the Corporate Governance Committee

- Anti-Money Laundering and Terrorism Financing Prevention Committee Charter
- Internal Guidelines and Procedures in the Reporting of Covered and Suspicious Transactions
- PHILGUARANTEE Corporate Compliance Program Manual
- Amendments on PHILGUARANTEE's Whistleblowing Policy

As endorsed by the Risk Oversight Committee

- Amendments to the Credit Policy Memorandum on General Policies for Writing-off Problem Credits
- Addendum to Credit Policy Memorandum 2022-111A – Composition of the Management Credit Guarantee Committee (MCGC) for MSME Matters
- Credit Policy Memorandum on Credit Folders and Security Envelopes
- Credit Policy Memorandum on Related Party-in-Interest or Group Exposure
- Policy on Appraisal of Collateral and Acquired Assets
- Enterprise Risk Governance Framework
- Updated Interim Business Continuity Plan
- Amendment to the Policy on Credit Folders and Security Envelopes

As endorsed by the Audit Committee

- Quality Policy on Conducting Audit Engagements
- Quality Policy on Communicating Audit Results
- Internal Audit Office 2024 Annual Audit Plan

● The Board of Directors and Management conducted a Strategic Planning on June 9, 2023 in Baguio City, where the 10-point Sustainable Institutional Goals (SIGs) were set. The quarterly assessment of the SIGs was first reported to the Board on December 19, 2023.

● HR Matters approved by the Board in CY 2023 include:

- Step Increment of Qualified Personnel Due to Length of Service
- Step Alignments for Certain Job Grade 12 Positions
- Grant of Performance-Based Bonus to Qualified Personnel for CY 2021
- Collective Negotiation Agreement between PHILGUARANTEE Management and PGCEA
- Grant of Appreciation Grocery Baskets for Personnel
- Grant of Service Recognition Incentive for CY 2023
- Grant of Collective Negotiation Agreement Incentive for CY 2023

● Initiatives undertaken:

- Distribution Utilities Bill Shock Mitigation Support Credit Guarantee Facility
- Negotiation of a credit guarantee arrangement with the Land Bank of the Philippines and Development Bank of the Philippines for exporters, renewable energy and energy efficiency projects, infrastructure projects, medium and large enterprises, and investment priority areas which will encompass supply chains and agri-agra enterprises that could not be covered by the AGFP
- Processing of an MSME Credit Guarantee Facility for Small Business Corporation under an equal credit risk-sharing arrangement
- Inclusion of Cooperatives and Non-Bank Financial Institutions as Eligible Lenders under the MSME Credit Guarantee Facility

- **On May 26, 2023, the Board of Directors approved the declaration and remittance of additional dividends amounting to P358.238 Million to the National Government for CY 2021. Thereafter, on November 28, 2023, the Board approved the remittance of dividends representing 50% of net earnings for CY 2022.**
- **Review of the company's material controls (including operational, financial and compliance controls) and risk management system:**

Operational and Financial Control

The Board of Directors, through the Audit Committee, reviews the financial controls of the Corporation during its quarterly meeting. Last year, the Audit Committee had a total of seven (7) meetings, where the following were discussed: (a) the audit functions of the Corporation over the Building and Loans Associations, (b) the Action Plan on the implementation of COA and Internal Audit Office recommendations, (c) the Financial Statements of PHILGUARANTEE and its administered and trust funds, and (d) the whistleblowing policy, among others.

On 14 February 2023 and May 16, 2023, the Audit Committee, in recognition of the need to ensure internal control and minimize risk, thoroughly reviewed the Revised Costs/Expenses Allocation Policy for Administered/Managed Funds and Programs of PHILGUARANTEE before its eventual endorsement to the Board for approval on March 18, 2024.

The Board of Directors approved the Transfer of the IT Department to the Corporate Services Group on January 31, 2023, as endorsed by the IT Steering Committee, and the Realignments under the Special Asset Management and Recovery Group on July 6, 2023, as endorsed by the Corporate Governance Committee.

The Board also approved the Amendment of the Audit Committee Charter on July 6, 2023, incorporating therein the reporting mechanism on the items submitted to the PHILGUARANTEE Integrity Monitoring Committee for resolution.

On June 6, 2023, the Executive Credit Guarantee Committee noted Management's report on the Status/Action Plan for Defaulted Accounts, the Collection Report for Housing Accounts and Non-Housing Accounts, and the Status of Acquired Assets for Disposition.

On October 23, 2023, the Board of Directors approved the Revised Codified Approval and Signing Authority and the Delegated Authority relative to Procurement Activities.

Finally, the Board of Directors remains to be on top of the implementation of the ICT Modernization Plan of PHILGUARANTEE through the IT Steering Committee which monitors the progress thereof quarterly.

Compliance Control

The Board of Directors, through the Audit Committee, reviewed the adequacy and effectiveness of the compliance processes of the CMSO when the Internal Audit Office presented its Audit Report on Corporate Compliance Processes on June 22, 2023.

Risk Management System

The Board of Directors, through the Risk Oversight Committee, reviews the risk management system of the Corporation quarterly upon the presentation by the Enterprise Risk Management Office of the Report on Credit Guarantee Portfolio Earnings & Risk Profile, Report on Capital Adequacy Ratio, Maximum Guarantee Capacity & Single Borrower Limit, and Report on Operational Risk Incidents. These were reported to the Risk Oversight Committee on March 13, 2023, June 6, 2023, August 22, 2023, and November 15, 2023. A Risk and Control Self-Assessment was also submitted by the ERMO to the Board of Directors, through the Risk Oversight Committee, when PHILGUARANTEE transferred its Headquarters to the BPI – Philam Life Makati Building.

The Board of Directors, through the Audit Committee, expressed support to the improvement of the risk management processes of PHILGUARANTEE during the discussion of the Audit Report on the Operations Risk Division of the Enterprise Risk Management Office on January 26, 2023.

Does the Annual Report contain a statement from the Board of Directors or Audit Committee commenting on the adequacy of the GOCC's internal controls/risk management systems?

Operational Control

The Audit Committee, during its meeting on June 22, 2023, commented that the 30 core and support processes enrolled in ISO 9001:2015 is a good coverage.

The Board of Directors, during its March 3, 2023 meeting, commended Management for the significant jump in the number of the MSME availments.

Financial Control

On 26 February 2024, during the discussion of the Financial Statement of PHILGUARANTEE as of and for the period ended 31 December 2023, the Audit Committee commented that the income of PHILGUARANTEE is stable relative to budget and that Management performed well with respect to the income, even without the extraordinary items.

Compliance Control

On 20 September 2023, the Corporate Governance Committee commended Management for the positive finding under Customer Satisfaction in the implementation of the Feedback Monitoring System of External Inquiries/Complaints in line with the BSP Report of Examination Assessment dated 5 September 2022. On December 5, 2023, the Committee expressed optimism that the compliances by Management will continue its improvement.



SUSTAIN. TRANSFORM. GROW



Senior Management



ALBERTO E. PASCUAL
President and CEO



MELINDA M. ADRIANO
Senior Vice President
Housing Guarantee Group



CELSO R. GUTIERREZ
Senior Vice President
Priority Sectors Guarantee
Group



ATTY. EMMANUEL R. TORRES
Senior Vice President
Agriculture Guarantee
Group

Senior Management



ATTY. DYNAH GLADY G. NEPOMUCENO-BAYOT
Senior Vice President
Special Asset Management
and Recovery Group



IAN A. BRIONES
Senior Vice President
Corporate Services Group



ATTY. NELIA O. OANDASAN
Senior Vice President
Business Operations Group



ATTY. ISABELO G. GUMARU
Senior Vice President
Legal Services Group



MARILOU A. MEDINA
Senior Vice President
Comptrollership Group

Department Heads



EDUARDO S. ANGELES
Vice President
Priority Sectors Department

Program Management
Department
(Until July 12, 2023)



ALFONSO CHINO O. ARGONZA
Vice President
Collections and Claims
Department



MILAGROS M. BAET
Vice President
Strategy Management and
Communications
Department
(Until August 18, 2023)



GINA B. BANAAG
Acting Vice President
Program Management
Department
(Effective July 13, 2023)



MILDRED B. FLORES
Vice President
Financial Accounting
Department



MARVYN ANTHONY C. GALANG
Vice President
Facilities and General
Services Department



JULITA LEAH M. GARCIA
Vice President
Credit Appraisal
Management Department

Priority Sectors Department
(Until July 12, 2023)



EVANGELINE MAURA Q. GOTANGCO
Vice President
Credit and Appraisal
Management Department
(Until July 12, 2023)

Department Heads



TERESITO CAYO A. BUTARDO
 Vice President
 Agriculture Business
 Development Department



MARITES S. CABIAS
 Vice President
 Budget Management
 Department
(Effective August 22, 2023)



ARSENIO C. DE GUZMAN
 Vice President
 Funds and Investments
 Department



CECILIA B. DEL RIO
 Acting Vice President
 Cash Management
 Department



ATTY. DEXTER B. LACUANAN
 Vice President
 Litigation Department



MARICHU A. LAZARO
 Vice President
 Recovery Management
 Department



NEMIA C. MABULAY
 Vice President
 Records Custodianship
 and Management
 Department



ARNULFO A. MANLANGIT
 Vice President
 Housing Accounts Services
 Department

Department Heads



LIEZL E. PANGAN
Vice President
Internal Audit Office



ROVI M. PERALTA
Vice President
SME Department



ATTY. RONCES ANNE S. REYES-DE LEON*
Vice President
Strategy Management and
Communications Department
(Effective August 22, 2023)



ATTY. CESAR E. ROMANO, JR.
Vice President
Contracts and Opinions
Department



CHERRYLYN A. SALITA
Acting Vice President
Agriculture Accounts
Services Department



ROGER F. SALTIGA
Vice President
Asset Sales and Disposition
Department



EMELITA O. SANTOS
Vice President
Enterprise Risk
Management Office



LLOYD A. SIOSON
Vice President
Information Technology
Department



MEYNARDO T. TALENS, JR.
Vice President
Housing Business
Development Department



ESTRELLITA N. TESORO
Vice President
Compliance Management
and Standards Office

*Concurrent Head, Human Resource
and Organizational Development
Department

SUSTAINABILITY

Executive Summary

Introduction to PHILGUARANTEE Sustainability

As a government financial institution, PHILGUARANTEE plays a vital role in catalyzing trade and investments, as well as promoting economic development in the Philippines. This is achieved by providing credit guarantees to enhance access to financing for housing borrowers, MSMEs, and small farmers and fisherfolks, and other priority area beneficiaries. Sustainable business practices are not only good for the environment and society but also contribute to a stronger, more resilient Philippine economy. Thus, our sustainability initiatives serve as a testament to our responsibility and commitment to this global endeavor, while we make effort to inform the public of this agency-wide pursuit.

This report covers the sustainability performance of PHILGUARANTEE for the year 2023. As the Corporate Services Group spearheads the annual sustainability reporting process, information on sustainability are gathered quarterly from relevant departments and incorporated into this annual report.

With the global SDGs as universal goals, the **embodiment of the institutional commitment, aspiration and values** towards sustainability principles, especially in the fulfillment of the mandate and in support of its stakeholders as a way of life

PHILGUARANTEE recognizes the importance of integrating sustainability practices into its business operations, aligning with that of the United Nations Sustainable Development Goals (SDGs), and Department of Finance (DOF) and Bangko Sentral ng Pilipinas (BSP) issuances on sustainability finance. This report highlights the Corporation's initiatives in 2023 across environmental, social, economic, and governance pillars of sustainability. It outlines our sustainability framework, key achievements, and ongoing initiatives that contribute to achieving these global goals.



Brief Overview of the UN Sustainable Development Goals

The Sustainable Development Goals (SDGs), also known as the Global Goals, are a set of 17 interconnected objectives adopted by all United Nations Member States in 2015. They represent a universal call to action to achieve a better and more sustainable future for all by 2030.

SUSTAINABLE DEVELOPMENT GOALS

- Goal 1: No Poverty.**
Economic growth must be inclusive to provide sustainable jobs and promote equality.
- Goal 2: Zero Hunger.**
The food and agriculture sector offers key solutions for development, and is central for hunger and poverty eradication.
- Goal 3: Good Health and Well-Being.**
Ensuring healthy lives and promoting the well-being for all at all ages is essential to sustainable development.
- Goal 4: Quality Education.**
Obtaining a quality education is the foundation to improving people's lives and sustainable development.
- Goal 5: Gender Equality.**
Gender equality is not only a fundamental human right, but a necessary foundation for a peaceful, prosperous and sustainable world.
- Goal 6: Clean Water and Sanitation.**
Clean, accessible water for all is an essential part of the world we want to live in.





Goal 7: Affordable and Clean Energy.
Energy is central to nearly every major challenge and opportunity.

Goal 8: Decent Work and Economic Growth.
Sustainable economic growth will require societies to create the conditions that allow people to have quality jobs.

Goal 9: Industry, Innovation, and Infrastructure.
Investments in infrastructure are crucial to achieving sustainable development.

Goal 10: Reduced Inequalities.
To reduce inequalities, policies should be universal in principle, paying attention to the needs of disadvantaged and marginalized populations.

Goal 11: Sustainable Cities and Communities.
There needs to be a future in which cities provide opportunities for all, with access to basic services, energy, housing, transportation and more.

Goal 12: Responsible Consumption and Production.
Responsible Production and Consumption

Goal 13: Climate Action.
Climate change is a global challenge that affects everyone, everywhere.

Goal 14: Life Below Water.
Careful management of this essential global resource is a key feature of a sustainable future.

Goal 15: Life on Land.
Sustainably manage forests, combat desertification, halt and reverse land degradation, halt biodiversity loss

Goal 16: Peace, Justice and Strong Institutions.
Access to justice for all, and building effective, accountable institutions at all levels.

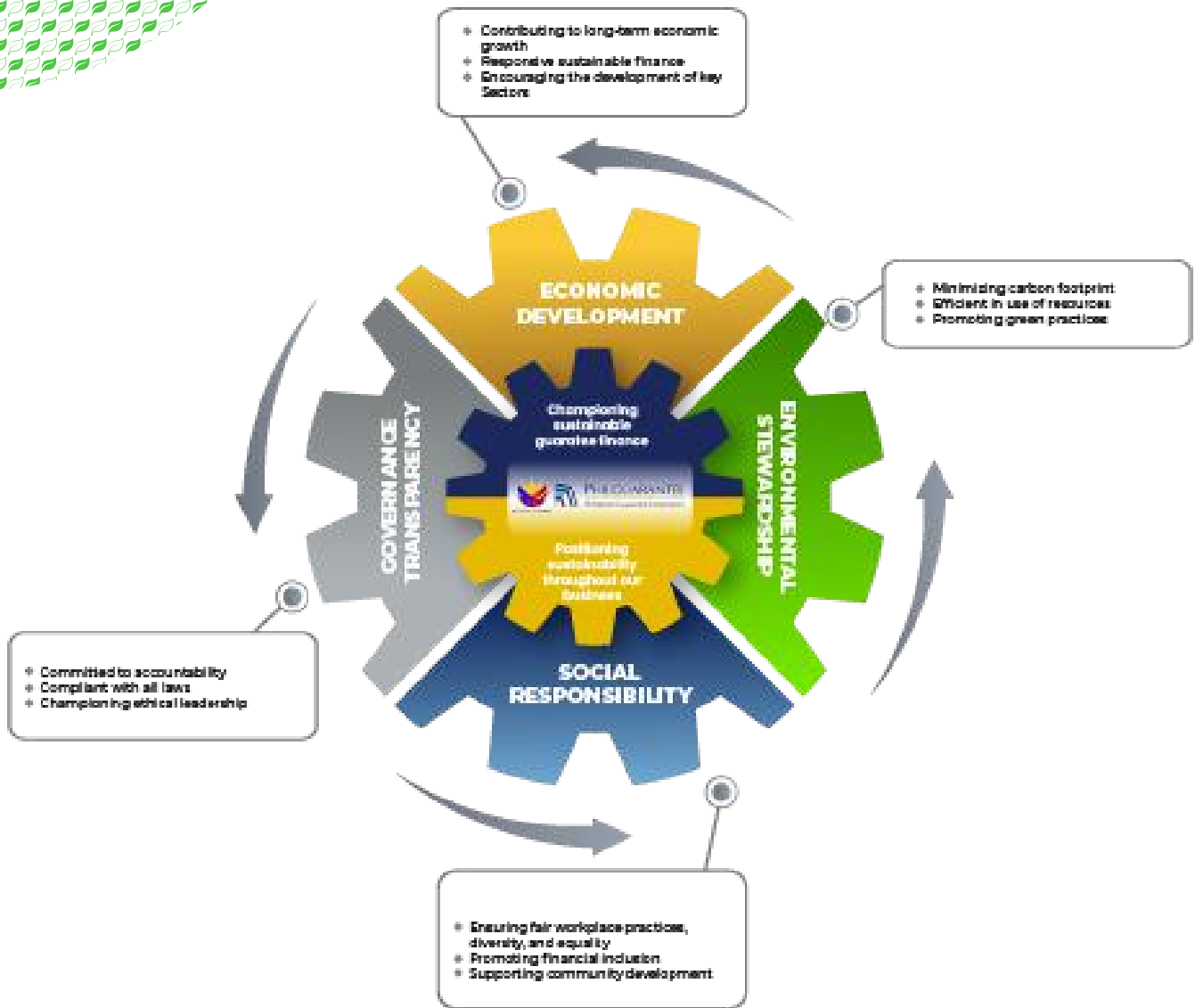
Goal 17: Partnerships.
Revitalize the global partnership for sustainable development.



The SDGs address the most pressing global challenges we face today, from poverty and hunger to climate change and inequality. Achieving these goals will create a more just, equitable, and sustainable future for all.



Our Sustainability Framework



This illustration depicts the PHILGUARANTEE’s commitment to promoting a sustainable financial landscape through its framework. The framework outlines four key sustainability pillars, which represents distinct colors: **Environmental Stewardship (Green)**, **Social Responsibility (Blue)**, **Governance Transparency (Gray)**, and **Economic Sustainability (Gold)**. By following to these principles, PHILGUARANTEE actively contributes to the circular economy, an economic system that putting value towards resource efficiency and waste reduction. Guarantee programs are designed to support the development of sustainable key sectors, fostering a more responsible financial environment that reduces environmental impact and promotes long-term economic growth.

Pillars:

ENVIRONMENTAL STEWARDSHIP

Minimizing our environmental footprint through efficient resource use and promoting green practices.

SOCIAL RESPONSIBILITY

Upholding fair workplace practices, diversity, equity, supporting community development, and promoting financial inclusion.

ECONOMIC DEVELOPMENT

Contributing to long-term economic growth through responsible financing practices and supporting the development of key sectors in the Philippines.

GOVERNANCE TRANSPARENCY

Being committed to accountability, compliance with all applicable laws and regulations and championing strong ethical practices within our leadership.



Environmental Stewardship

Resource Efficiency

We are committed to reducing our environmental footprint consistent with our goal of digital transformation resulting in technology-driven initiatives. Since the approval of our ISSP on March 2023, all ICT-related procurement and deployment activities were achieved in line with the 20% target accomplishment under the ISSP metric for 2023.

Water Conservation

We actively promote water conservation practices in our offices. This includes implementing water-saving techniques, and raising employee awareness through posters and campaigns. By incorporating water conservation into our resource efficiency strategy, we can further minimize our environmental impact.

Energy Conservation

We promote energy-saving initiatives in our offices, such as using energy-efficient LED lighting, which significantly reduces energy consumption compared to traditional incandescent bulbs. And encouraging responsible electricity consumption such as turning off lights during lunch breaks.

Sustainable Procurement

We prioritize environmentally friendly products and services in our procurement practices. Green Public Procurement has been adopted in our applicable procurement such as for the common-use supplies and equipment products, and training facilities, hotels and/or venue. Green Public Procurement is a process whereby we seek to procure goods, services and works with a reduced environmental impact throughout their life cycle when compared to goods, services and works with the same primary function that would otherwise be procured.



Social Responsibility

Employee Engagement

We invest in our human capital resources by affording key trainings and capacity building activities in line with professional development. These cover a wide range of topics including technical skills development, leadership training, and soft skills development. We support an active employee association and engage them in a constructive understanding of mainly employee welfare interest. This fosters a sense of ownership and connection to the company, leading to a more motivated workforce.



Community Development

We partner with lending institutions to improve the well-being of communities in our regions. By offering credit guarantees for affordable housing, we are able to support 34,914 low-income families in accessing decent housing and promote social equity. Credit guarantees to 9,833 MSMEs stimulate economic growth and create business and job opportunities. Guarantees for 58,885 small farmers and fisherfolk enhance food production, contributing to regional food security. Our commitment extends beyond financial support. We actively give back through partnerships like our initiative with the National Children’s Hospital, providing food and gifts to hospitalized children.

Financial Inclusion

We promote access to financial services for underserved communities in the Philippines. Our programs facilitated a total of Php 242.08 Billion in gross loans in 2023. These loans supported socialized/low-cost housing borrowers, MSMEs, and small farmers and fisherfolk.

Gender Equality

We’re committed to a fair and equitable workplace for all genders. We integrate gender lens into planning and budgeting, and invest in employee education through gender sensitivity training, and Gender and Development programs. This dedication is reflected in our workforce, with women comprising 56% of total plantilla employees, and holding 58% of managerial and supervisory positions.



Economic Development

Economic growth

Our credit guarantee programs in 2023 totaled Php 237 Billion outstanding guaranteed gross loans, fueling long-term economic growth by supporting key sectors. Php 233.62 Billion of which are from housing sector, Php 1.94 Billion are from MSMEs, and Php 6.52 Billion are from small farmers and fisherfolks.

Green Financing

We provide credit guarantee facility for sustainable energy. This facility guarantees financing of renewable energy-related projects (e.g., renewable energy, energy efficiency, renewable energy resources). As a proponent of supporting clean and renewable energy since the past, PHILGUARANTEE will forge ahead in its sustainable-based program that will also impact housing and agriculture-enabled endeavors in line with the agency’s mandate.





Governance Transparency

Strong Corporate Governance

We adhere to high standards of corporate governance to ensure transparency, accountability, and responsible decision-making. We have a well-defined governance structure with a Board of Directors that oversees our operations and sustainability practices. We are a certified with ISO 9001:2015 (Quality Management System), and ISO/IEC 27001:2013 (Information Security Management System) organization. We received the "Rising Star Award" in 2022 for having exemplified great progress and performance in the implementation of the FOI program.

Business Ethics

We uphold ethical business practices in all our activities. We have a code of Conduct and Ethical Standards for Public Officials and Employees that guides our employees' actions and fosters a culture of integrity. We have the whistleblowing policy which encourages reporting of wrongdoing and helps ensure accountability within its ranks. We adhere to "No Gift Policy" that aims to prevent corruption and promote public trust in government officials.

Employee Well-Being

We prioritize employee health, safety, and work-life balance. PHILGUARANTEE promotes employee health and well-being by offering wellness programs, flexible work arrangements, and mental health support. Additionally, through our collective negotiation agreement with the employee association, we offer shuttle services to reduce commute times and ease transportation burdens, and incentives in recognition of accomplishing performance targets at lesser cost, in attaining more efficient and viable operations through cost-cutting measures and systems improvement.

"Our guarantees are the sustainability tool. We sustain the business of another segment, acting as a catalyst for growth, particularly for the Housing, MSMEs and Agriculture Sector."

SVP Ian A. Briones, Head of Corporate Services Group, during his sustainability presentation at the Asian Credit Supplementation Institution Confederation (ACSIC) Training Program held on 17 July 2023 in Jakarta, Republic of Indonesia.



CORPORATE PROGRAMS AND ACTIVITIES



4th Merger Anniversary



PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



September 25, 2023

PHILGUARANTEE celebrates 46th Commemorative Year, 4th Merger Anniversary

PHILGUARANTEE has marked four years of public service with plans to further extend its dependable system of credit intermediation, while championing inclusive growth and catalyzing regional development of the country's key economic sectors.

Over the years, significant milestones have been made in the country's guarantee financing landscape through the ongoing efforts of PHILGUARANTEE. Among these milestones were the portfolio guarantee facility amounting to P10 Billion for Banks in 2019; approved a total of P37.5 Billion in credit guarantee in 2020 to the MSME sector; and the grant of housing retail guarantee facilities under bond coverage from 2021 to 2022.

In his anniversary message, PHILGUARANTEE President and CEO Alberto Pascual underscored the valuable contributions of the Agency's management and staff, towards achieving the respectable gains in its business, financial, operational, governance, risk management and human resource management.

"I congratulate everyone and those responsible for helping us bring about this historic milestone and legacy especially under my watch. All your contributions and productive pursuits will remain in step with those of the national aspirations of growth for all and our overriding purpose as the impetus for value-adding reputation under PHILGUARANTEE," PCEO Pascual said.

"Happy 46th and 4th observance to the PHILGUARANTEE's Anniversary. These numbers are made more meaningful because of every one of you. Rest assured that we are working to make our organization a workplace of choice. Carry on, and continue your best," he added.

Members of the Board of Directors, Senior Management, officers, and staff of the Agency gathered at its headquarters in Makati City last Sept. 25.

The PHILGUARANTEE chief honored likewise the dynamic engagement and steadfast participation of former Alternate Chairperson Rosalia V. De Leon.

"I'm very much moved by this recognition that all of you have prepared today coming most specially from the PHILGUARANTEE which I consider as one of my legacies in my many years of government service. The recognition that you have given me today will serve as a faithful reminder of my continued service," the appointed Monetary Board member said. "Let us continue to work together for the common desire of making the lives of our countrymen better and for our nation to be truly a powerhouse of opportunities."

The celebration also featured the oath taking of the Provident Fund Board of Trustees, and the recognition of service awardees, presentation of ISO commendation, and retirees.

To ramp up government's digitalization, PHILGUARANTEE is also looking to implement its information systems strategic plan as the hallmark of its service efficiency thrust, where online platforms and digital services can make it easier for clients to provide feedback and access information.

As the PHILGUARANTEE embarks on the next chapter of its journey, it is essential to recognize and celebrate its past successes while also embracing the opportunities that lie ahead. The ability to evolve, innovate, and maintain a focus on public service will undoubtedly propel the Corporation toward even greater accomplishments in the future.



PHILGUARANTEE bags international award for excellence in Competency Framework



The Philippine Guarantee Corporation (PHILGUARANTEE) has been bestowed with a merit award under the Outstanding Development Projects during the 46th Association of Development Financing Institutions in Asia and the Pacific (ADFIAP) Annual Meeting held last May 15 to 17, 2023 at Almaty, Kazakhstan.

The ADFIAP Awards annually honors member institutions that have initiated projects leading to positive outcomes in various domains including small and medium enterprises, environmental conservation, infrastructure development, technology advancement, trade facilitation, local economies, corporate governance, and corporate social responsibility.

In 2022, the successful implementation of the Competency Framework through its Human Resource and Organizational Development Department (HRODD) resulted in a significant enhancement of baseline competency levels. A third-party competency assessment revealed that 80% of PHILGUARANTEE personnel possess the essential skills and capabilities to effectively represent the organization and fulfill professional responsibilities and workloads in accordance with its business operations.

The Governance Commission for GOCCs satisfactorily passed in review the PHILGUARANTEE's efforts on competency development as shown in the Corporation's annual performance scorecard with an overall rating of 93.26% for 2022.

The Competency Framework is aligned with PHILGUARANTEE's mandate and mission-vision-objectives, emphasizing key behaviors like public service, accessibility, trustworthiness, efficiency, and reliability. These behaviors are essential for both implementing the mandate and shaping the core, leadership, and technical competencies of its employees. With a merger looming and high expectations from the Philippine government and the Department of Finance, the framework is crucial for unifying diverse professionals into effective public practitioners.

To enhance competency throughout the Corporation, the HRODD introduced job rotation initiatives, allowing supervisors, technical, and administrative staff to take on concurrent and co-located roles. This approach was adopted to meet both immediate operational needs and foster innovation across the organization.

Enhanced competency directly correlates with increased operational efficiency, leading to a notable boost in HR productivity indicators. This is exemplified by PHILGUARANTEE's performance in 2022, with each employee achieving a per capita productivity of P2.77 million among its 360-strong workforce, contributing to a historic net income exceeding P1 Billion.

Training and Development

Enhancing Organizational Proficiency:

Integration of PHILGUARANTEE's Competency Model into Competency-Based HR Systems

The approval of PHILGUARANTEE's Competency Model aligned the organization in the institutionalization of Competency-Based Human Resource

Systems (CBHRS) in the Public Sector. Subsequently, the Corporation pursued the integration of its competency management system through the approval of the Baseline Report and Competency-Based Learning and Development (CBLD) Plan.

The year 2023 marked the first year implementation of the CBLD. The Corporation provided external learning and development interventions (LDIs)/specialized trainings to all of its personnel.

Thirteen (13) In-House trainings/briefings were conducted to both the plantilla and contract of service personnel. These included compliance trainings by regulatory agencies such as BSP Regulations, ISO and Data Privacy Act, and briefings on revised internal policies on Credit Folders and Security Envelopes, and the Records Disposition Program.

A competency assessment and gap analysis conducted showed a 12% increase in the competency level of PHILGUARANTEE personnel, from 80% in 2022, to 92% in 2023.



PHILGUARANTEE Participated in the 31st Asian Credit Supplementation Institution Confederation (ACSIC) Training Program

The 31st Asian Credit Supplementation Institution Confederation (ACSIC) Training Program was convened in Jakarta, Indonesia from July 16 to 21, 2023, with the theme "Building a Resilient Future: Enabling Sustainable Credit Supplementation." Hosted by the Association of Indonesian Guarantee Companies (Asippindo), the esteemed event offered participants a valuable platform for exchanging information, generating ideas, and sharing knowledge. Approximately 60 delegates, representing members and observers of ACSIC from 12 countries across Asia, including the Philippines, Cambodia, Indonesia, India, Japan, Korea, Malaysia, Mongolia, Nepal, Papua New Guinea, Taiwan, and Thailand, were in attendance. The deliberations of the training program were centered on environmental and social considerations, along with the promotion of effective governance within both public and private institutions.





Clark Freeport Zone, Pampanga



February 2023

PHILGUARANTEE holds briefing, thanksgiving lunch for partner institutions

The Philippine Guarantee Corporation (PHILGUARANTEE) last February 2023 hosted an appreciation lunch with the executives from select Rural Banks in Central Luzon, as a way of expressing its gratitude for their continuous partnership and cooperation.

Present in the appreciation lunch were PHILGUARANTEE President and CEO Alberto Pascual, together with Senior Vice President Emmanuel Torres and Vice President Teresito Butardo from the Agriculture Guarantee Group, and Business Operations Group Senior Vice President Nelia Oandasan and Vice President Alfonso Chino Argonza IV.



PCEO Alberto Pascual graced the occasion, who shared a sumptuous lunch at Binulo Restaurant in Clark Freeport Zone with Rural Bank of Angeles President Rainer Defante and Loans Head Edwin Verona, Rural Bank of Sta. Ignacia President Roman Belmonte Jr., Chief Operating Officer Philip Christopher Tongol, Accounting Head Erwin Rombaoa, GM Bank of Luzon Senior Vice President Chona Co, and Assistant Manager Maripen Cando.

New Rural Bank of San Leonardo Vice President Michael Mendoza and Director/Vice President Jubailene Bulawit, Rural Bank of Solano Assistant Vice President Jayson Acosta, and Manager Gene Baybayan also attended the event.

The meeting also served as a venue for PHILGUARANTEE to provide its partner lending institutions (PLIs) with updates on relevant systems and process improvements in the Agricultural Guarantee Fund Pool (AGFP) operations and has provided the opportunity for the PLIs to be updated on the status of their pending claims through engaging in one-on-one consultations.

As the administrator of AGFP, PHILGUARANTEE encourages lending institutions to extend unsecured agricultural production loans to small farmers and fisherfolks (SFFs) or their organizations. Eligible lending institutions include banks, cooperatives, farmers or people’s organizations other than cooperatives, non-government organizations, and corporations lending to SFFs.



PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



March 1, 2023

PHILGUARANTEE unites under new headquarters



After more than three years of holding the virtual flag ceremony every Monday, the Philippine Guarantee Corporation (PHILGUARANTEE) personnel, led by PHILGUARANTEE President and CEO Alberto Pascual on March 1, 2023, gathered for its first-ever flag ceremony at BPI-Philam Life Building, Ayala Avenue, Makati City.

“I’m privileged to continue being part of the workings of government and after 4 years of stewardship of PHILGUARANTEE, I’m confident in being able to raise its foundations now made bigger, better, more robust. All of these milestones are regarded through the combined efforts of our peers and people on the ground,” PCEO Pascual said in his message.

In 2019, the Corporation started its journey as a result of the transformative merger and consolidation of five Philippine Guarantee Programs and Agencies.

The PHILGUARANTEE chief shared the post-merger momentum achieved robust financial results of P1 Billion in net income per year in 2021 and 2022 from only 450 million in 2020, being able to register about P5 Billion in gross income.

“By 2020, we were set to reach out to our markets, holding the promise of our reason for fulfilling our mandate of credit guarantees in housing, MSME, and agriculture, by equal dedication and persistence of many of you who remained to be here as an important part of the Corporation,” Pascual said.



Former Finance Secretary Carlos Dominguez III with Alternate Chairperson Rosalia de Leon and PCEO Alberto Pascual

"I cannot thank you enough for continuing the support that you have all provided, especially the Senior Management, officers, and staff. As 2023 effectively is the fourth year of our merger, I cannot disengage with this experience and what we have accomplished over recent times," he added.

Employees were encouraged to remain committed to ensuring the success of PHILGUARANTEE and persevere to achieve such, as a testament to their efforts as stewards of public service.

The new corporate headquarters was inaugurated last June 7, 2022, with the ribbon-cutting personally led by Former Finance Secretary Carlos Dominguez III.

This signals a fresh start for the Corporation in fulfilling its objectives and mandate as well as aiming higher for the future.



PHILGUARANTEE Headquarters, Ayala Avenue, Makati City

March 27, 2023

PHILGUARANTEE gives tribute to women for National Women's Month

The Philippine Guarantee Corporation (PHILGUARANTEE) honored the transformative role of its women leaders during a recognition and awarding program held on March 27, Monday at the BPI-Philam Life Building, Makati City, as part of the National Women's Month celebration.

The recognition rites commenced with the inspirational message delivered by Department of Finance Gender and Development (GAD) pioneer Asec. Maria Teresa Habitan, who gave a toast to the discernment, discipline, gentleness, and grit of female employees of the Agency.

"To be a woman leader is to be inspired by examples around you and to be inspiring in turn, to reaware of your worth and unique contributions you bring to the table, to be unafraid to go deep and roar," Asec. Habitan said in her speech.

The Philippine Tax Academy Chancellor highlights fostering inclusivity as one of the features found in companies where women leaders are at a strong presence.

"With the cohort of women executives that you will be honoring today, I am sure the PHILGUARANTEE is on its way to achieving its mandate in fulfilling its vision," she said.

Female PHILGUARANTEE Senior Vice Presidents, Vice Presidents, Division Chiefs, and Officers in Charge were given certificates of appreciation, in recognition of their significant contributions in fulfilling the mandate and objectives of PHILGUARANTEE and as a way of

stimulating progress in empowering women for their valuable efforts.

PHILGUARANTEE has been continuously adhering to the policies of the GAD Program through the provision of gender-responsive activities such as organizing and attending GAD-related online training, webinars, fora, and film showings.

In 2022, PHILGUARANTEE has collated sex-disaggregated data where women employees hold 60% of the leadership position. It has also established a GAD Corner, lactation room, and GAD Conference Room in its new Headquarters during the same year.





PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



April 18, 2023

RBAP Board visits PHILGUARANTEE



Philippine Guarantee Corporation (PHILGUARANTEE) President and CEO Alberto Pascual and management welcomed the Rural Bankers Association of the Philippines (RBAP) board during a courtesy visit on April 18, 2023, at the PHILGUARANTEE Headquarters in Makati City.

The RBAP President Atty. Mary Ann Tupasi-Saddul said that one of their initiatives is to encourage rural banks to go back to the mandate of rural banking to focus on lending out to small farmers in partnership with the Agricultural Guarantee Fund Pool (AGFP) to increase enrollments.

The PHILGUARANTEE has extended a combined P9.3 Billion in credit guarantee facilities with about P2.6 Billion availments by the RBAP members since 2000. Atty. Tupasi-Saddul further explained that active PHILGUARANTEE-accredited banks will encourage those non-accredited rural banks to avail of the credit guarantee facilities of the Corporation. This will be through assistance in applying for accreditation, account enrollment process and procedures, and the filing of guarantee claims and remedial collections, she added.

As of year-end 2022, PHILGUARANTEE has conducted marketing roadshows, client calls, and meetings with different partner Banks in Visayas and Mindanao to promote financing for the Micro, Small, and Medium Enterprises, with beneficiaries of the credit guarantee facilities in the wholesale and retail sector (P2.81 Billion), manufacturing (P349.19 Million), transport storage, and communication (P188.30 Million), community, social and other establishments (P215.45 Million), agriculture and forestry (P151.41 Million), and hotels and tourism-related services (P173.16 Million).

The Corporation’s Agriculture Guarantee Group continues to encourage lending institutions to participate in the AGFP program.

PHILGUARANTEE has also covered 1,426 housing loans of rural banks worth P1.32 billion over the last five years.

The meeting has concluded with promising remarks from both ends, where they seek to continue their strong partnership for future endeavors that coincide with the mandate of both the Agency and the RBAP.



Koronadal City, South Cotabato



April 28, 2023

PHILGUARANTEE, PFCCO-ML sign MOU on agriculture credit guarantee promotion



(From left to right: PFCCO Chief Executive Officer Ernan Palabyab, PFCCO-ML Chairman Lorimer Olario, PHILGUARANTEE Agriculture Guarantee Group Senior Vice President Emmanuel Torres, PFCCO-ML General Manager David Pajaron, Jr., and PHILGUARANTEE Agriculture Guarantee Group Vice President Teresito Butardo)

State-run Philippine Guarantee Corporation (PHILGUARANTEE) and the Philippine Federation of Credit Cooperatives Mindanao League (PFCCO-ML) signed an agreement for the promotion of the Agricultural Guarantee Fund Pool (AGFP) program last April 28, 2023, in Koronadal City, South Cotabato.

The signing of the Memorandum of Understanding (MOU) between PHILGUARANTEE-AGFP as represented by Senior Vice President Emmanuel Torres and Vice President Teresito Butardo, and the PFCCO-ML represented by Chairman Lorimer Olario and General Manager David Pajaron, Jr., strengthened cooperation between the two entities in promoting AGFP guarantee program to PFCCO-ML’s cooperative members with unsecured lending for small farmers and fishers.

PFCCO-ML is a secondary cooperative with more than 300 primary cooperative members all over Mindanao region under its umbrella.

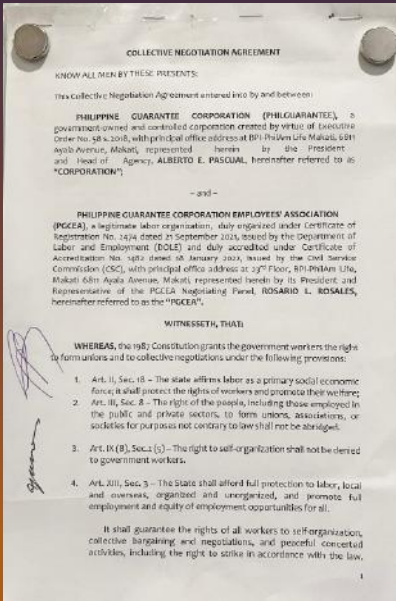


PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



March 31, 2023

PHILGUARANTEE, employees union sign 4-year Collective Negotiation Agreement



Philippine Guarantee Corporation (PHILGUARANTEE) and the Philippine Guarantee Corporation Employees' Association (PGCEA) signed a new Collective Negotiation Agreement (CNA), providing additional benefits and protection to PHILGUARANTEE employees for the next four years.

The PHILGUARANTEE Senior Management and PGCEA President Atty. Rosario Rosales on March 31, 2023 at BPI-Philam Life Building, Makati City, signed the CNA agreement.

"I am personally happy that this CNA will finally proceed after a year of discussions and negotiations for the culmination leading towards this very timely signing," Senior Vice President for Corporate Services Group Ian Briones said.

"We had the CNA approved by the Board, so congratulations to everyone for this accomplishment, and hopefully in the next four years, during the implementation of this CNA, this will be an opportunity for better collaboration between the PGCEA and the management," he added.



Rizal Park, Manila



July 12, 2023

PHILGUARANTEE joins 125th PH Independence Day Celebration

With the theme "Kalayaan, Kinabukasan, Kasaysayan," Philippine Guarantee Corporation (PHILGUARANTEE) employees joined in the nationwide commemoration of the 125th anniversary of the Philippine Independence.

The multi-year commemoration features a civic-military parade, participated in by uniformed personnel of the Armed Forces of the Philippines, Philippine National Police, Philippine Coast Guard, Bureau of Fire Protection, and Bureau of Jail Management and Penology.

As the sole credit guarantee government institution, PHILGUARANTEE acknowledges its primary objective of facilitating and promoting socio-economic and regional development.



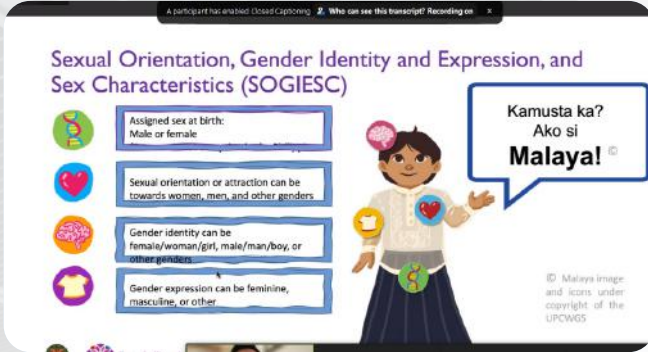


PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



June 30, 2023

PHILGUARANTEE employees join inclusive language seminar



Philippine Guarantee Corporation (PHILGUARANTEE) officers and staff attended a seminar titled “Socially Inclusive Language”, with an aim of eliminating gender discriminating tenor, on June 30, 2023, as a march towards equality celebrating the National Pride Month.

Advocacy session conducted via Zoom by Fernand Vincent Hermoso from the University of the Philippines Center for Women’s and Gender Studies highlights the importance of training managers and leaders in promoting inclusive communication.

“We need to understand that if we are trying to be inclusive, we have to listen to all of the voices equally. We have to listen to each other’s perspectives in a professional manner,” Hermoso said.

The Republic Act No. 11313 or The Safe Spaces Act (Bawal Bastos Law) covers all forms of gender-based sexual harassment committed in public spaces, educational or training institutions, workplace and online space.

PHILGUARANTEE Gender and Development secretariat Julie Zardilla reminded attendees to appropriately answer the gender portion in surveys to come up with a more responsive and relevant gender-related activities for all employees.



PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



July 31, 2023

PHILGUARANTEE and CARD partner to support agriculture sector

State-owned Philippine Guarantee Corporation (PHILGUARANTEE) and the Center for Agriculture and Rural Development (CARD) Inc. forged a guarantee agreement to support financing opportunities that will benefit CARD’s strong membership base, while promoting sustainable agriculture practices and driving economic growth in rural areas.

“Today’s agreement demonstrates the commitment of both organizations to support and uplift these crucial sectors and the hardworking individuals and communities they represent,” PHILGUARANTEE President and CEO Alberto Pascual said in his remarks during signing ceremonies held last July 31, 2023 in Makati City. PCEO Pascual was joined by CARD Founder and Chairman Emeritus Dr. Jaime Aristotle Alip, Chairperson Lorenza Bañez, Executive Director Vicente Briones Jr., and other officers of the organization.

PHILGUARANTEE SVP Emmanuel Torres and VP Teresito Cayo Butardo represented the Agriculture Guarantee Group (AGG) during the signing of the partnership accord



Dr. Alip expressed optimism that CARD will be able to further their agricultural lending pursuits in the countryside.

“We are very happy to have this signing ceremony. I think PHILGUARANTEE is in the best position to help us achieve our objectives, and we are committed to supporting the program, especially benefitting the agriculture sector,” he said.

As a pilot, this partnership will be implemented in Nueva Ecija operations of CARD, Inc. Nationwide, CARD, Inc. operations projected around P3.5 Billion worth of agri-loans for 180,000 small farmers and fisherfolk.

For his part, SVP Torres lauded the partnership, noting that the guarantee to be provided represents the unwavering commitment of both institutions to uplift the agriculture sector, through the support that will be extended for those “unsung heroes of the nation”.

“Through the PHILGUARANTEE AGFP guarantee, we create a safety net that enables our partner financial institutions like CARD to continue investing in our smallholders,” SVP Torres explained.

The Group Head for AGG also extended his gratitude to all the men and women involved in making possible the partnership with CARD, and encouraged everyone to take the next steps toward a thriving nation with productive agri-based workers.

As the administrator of AGFP, PHILGUARANTEE encourages lending institutions to extend unsecured agricultural production loans to small farmers and fisherfolks (SFFs) or their organizations. Eligible lending institutions include banks, cooperatives, farmers or people’s organizations other than cooperatives, non-government organizations, and corporations lending to SFFs.



**PHILGUARANTEE Headquarters,
Ayala Avenue, Makati City**
August 4, 2023

Gender and Development Executive Briefing

To create a more inclusive and diverse organization, the senior management committee and heads of offices of the Philippine Guarantee Corporation (PHILGUARANTEE) gathered on Aug. 4, 2023, at BPI-Philam Life Building, Makati City, for an executive briefing on gender and development.

In her presentation, FORA Strategic Communications President Allen Espino discussed the goal of the government in achieving the principle of equality between women and men.

“There is a policy because it is recognized that there is a differential situation which of course affects their access to benefits, resources, and opportunities. But the principle is not enough so in our law, it is also mandated that we achieve substantive equality, meaning, equality in outcomes,” Espino said.

The GAD Budget Policy, referred to as “The Women’s Budget” directs all government departments and agencies to allocate at least 5% of their total annual budget for GAD programs, projects, and activities.

For its part, PHILGUARANTEE has submitted its 2023 GAD Plan and Budget to the Philippine Commission on Women. This consists of the strategic steps that value diversity and promote gender equality, the conduct of a gender audit, GAD agenda development, and building technical expertise on GAD.

The Commission on Audit (COA) shall conduct an annual audit on the use of the GAD budget to determine its judicious use and the efficiency, and effectiveness of interventions in addressing gender issues toward the realization of the objectives of the country’s commitments, plans, and policies on women empowerment, gender equality, and GAD.

The GAD consultant of the Corporation also highlighted developing programs from a gender audit and gender analysis, generating and reviewing sex-disaggregated data, and consulting with women’s rights advocates and women clientele.

“The objective of gender and development is that everyone regardless of their sex, including persons of diversity, should realize their full potentials, exercise their human rights, and fundamental freedom. The enjoyment of our human rights should not be influenced by the way society thinks about being a man and being a woman,” Espino said.



Cebu City

October 5 - 6, 2023

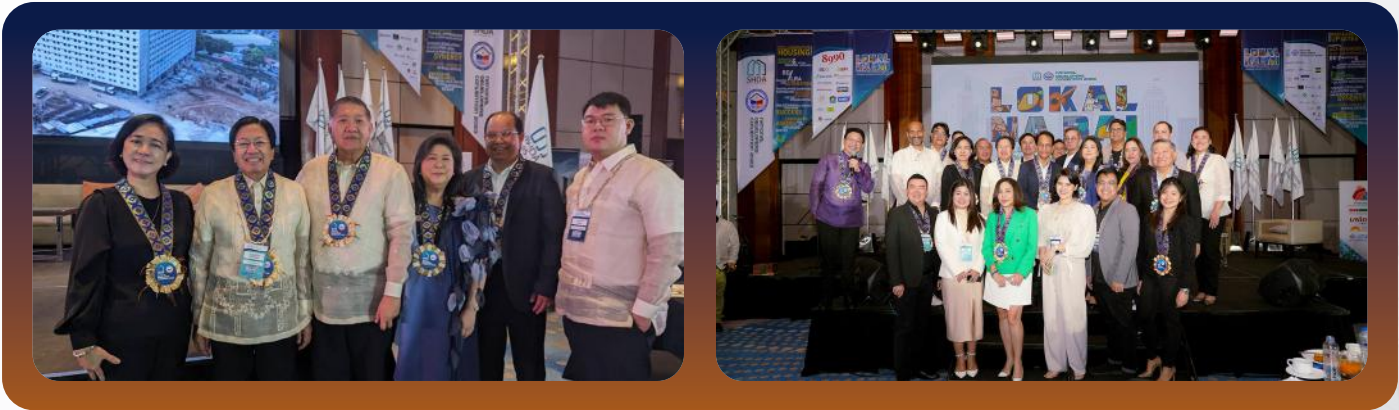
31st SHDA–DHSUD National Developers Convention

PCEO Alberto Pascual joined the 31st National Developers Convention organized by the Subdivision and Housing Developers Association Inc. (SHDA) and the Department of Human Settlements and Urban Development (DHSUD) held from Oct. 5 to 6 at Cebu City.

With the theme, “Lokal Na Bai: Building Nationwide Growth Through Regional Development,” around 500 member developers, government housing officials, construction material suppliers and manufacturers, housing and allied professionals as well as practitioners and stakeholders in the industry have gathered to discuss critical issues and concerns within the industry as well as regional success stories in real estate development.

Event speakers include Senate Committee on Urban Planning, Housing and Resettlement Chairman Sen. Joseph Victor “JV” Ejercito, National Economic and Development Authority (NEDA) Secretary Arsenio Balisacan, and Pag-IBIG CEO Marilene Acosta, among others.

Breakout sessions covered topics such as collaborative housing roadmap, developer incentives, community development with sustainable materials, real estate tech trends, and building resilient communities.



PHILGUARANTEE Headquarters, Ayala Avenue, Makati City

December 6, 2023

Ceremonial Signing of Records Disposition Schedule: A Milestone in PHILGUARANTEE’s Commitment to Excellence

On December 6, 2023, the Philippine Guarantee Corporation (PHILGUARANTEE) headquarters in Makati City held a ceremonial signing of the PHILGUARANTEE Records Disposition Schedule (RDS), a momentous occasion attended by key figures from PHILGUARANTEE and the National Archives of the Philippines (NAP).

The event was graced by the President and CEO Alberto Pascual, along with SVP Ian A. Briones, NAP Deputy Executive Director, Ms. Marietta Chou, and Chief Records Management Analyst, Ms. Elizabeth Eje.

The genesis of this endeavor lies in PHILGUARANTEE’s dedication to adhering to Republic Act 9470, also

known as the National Archives of the Philippines Act of 2007.

Former RMIC Chairperson, SVP Ian A. Briones, reflected on the arduous yet fulfilling journey of the project. He emphasized the importance of establishing a robust records disposition plan for PHILGUARANTEE, especially amidst organizational changes such as the merger of PhilEXIM with other guarantee agencies and funds. Current RMIC Chairperson, SVP Isabelo Gumaru, highlighted the collaborative spirit that fueled the success of this initiative. He expressed gratitude for the training provided by NAP and underscored the importance of maintaining integrity and safety in record management.

As the ceremonial signing concluded, it symbolized not just a milestone reached, but a renewed commitment to upholding the highest standards of record keeping and administration. It laid the groundwork for future endeavors, including the digital transformation initiatives that PHILGUARANTEE aims to pursue.



PHILGUARANTEE Headquarters, Ayala Avenue, Makati City



October 10, 2023

OSHDP Board visits PHILGUARANTEE

On October 10, 2023, the Organization of Socialized and Economic Housing Developers of the Philippines, Inc. (OSHDP) conducted a courtesy visit to the Philippine Guarantee Corporation (PHILGUARANTEE) at Makati City. This visit served as a platform for engaging in discussions about the agencies' development plans and possible collaborations in the housing sector.

During the meeting, representatives from OSHDP and PHILGUARANTEE discussed their respective strategies and upcoming projects. They explored opportunities for joint initiatives that could have a significant impact on the accessibility and affordability of housing nationwide.

OSHDP shared insights into their ongoing efforts to promote socialized and economic housing solutions, highlighting challenges and innovative approaches being employed within the sector. PHILGUARANTEE, on the other hand, presented its role in providing credit guarantees and support mechanisms to facilitate housing development projects.

The visit highlighted both organizations' commitment to collaborating to address the housing needs of Filipinos more comprehensively. It emphasized the importance of public-private partnerships in leveraging expertise, resources, and networks to achieve sustainable housing solutions.

OSHDP is presently the only private sector organization with a national membership of real estate developers primarily engaged in socialized and economic housing.





Trinoma Activity Center, Quezon City

October 17 – 19, 2023

27th NREA-DHSUD Housing Trade Exhibit



PCEO Alberto Pascual, joined by other government officials, honored the anniversary celebration and inauguration of the housing trade exhibit, organized by the National Real Estate Association and the Department of Human Settlements and Urban Development, at the Trinoma Activity Center in Quezon City.

PHILGUARANTEE, standing as one of the event’s principal sponsors and exhibitors, underscored its commitment to fostering growth and innovation within the housing market, and offered insights and solutions to address pertinent challenges.

From October 17 to 19, 2023, real estate firms and key stakeholders unveiled their latest projects and initiatives, setting the stage for collaborative endeavors and future advancements in the housing sector. The diverse array of exhibitors underscored the breadth and depth of the industry, reflecting a collective dedication to enhancing the quality of life through sustainable and inclusive housing solutions.



Boracay Island, Malay, Aklan



September 1, 2023

OSHDP Affordable Housing Summit 2023



Philippine Guarantee Corporation (PHILGUARANTEE) President and CEO Alberto Pascual participated in an annual convention organized by the Organization of Socialized and Economic Housing Developers of the Philippines (OSHDP) in Boracay Island, Malay, Aklan, last Sept. 1, 2023.

The theme of the housing summit is “Raise 1 Up, Raise Juan Up,” which is aligned with the current administration’s Pambansang Pabahay Para sa Pilipino Program (4PH). The event brought various real estate executives, policymakers, government leaders, and stakeholders together to collaborate in resolving the housing backlog in the country.

Efficiency and expertise: Special Asset Management and Recovery Group highlights its accomplishments

The Special Asset Management and Recovery Group (SAMRG) achieved remarkable progress in 2023, underscoring its commitment to efficiency and client service enhancement. Actual collections for big-ticket lease accounts surpassed the Group’s target by 9%, while collections for Sales Contract Receivable, Security Receipts, and other lease accounts exceeded the target by 103%.

SAMAR Group successfully concluded the long-standing obligation of the National Housing Authority (NHA) to acquire Jovill Villages I & II and Rodriguez Hills, resulting into revenues for the Corporation amounting to P100 Million. This transaction will be documented through a Memorandum of Agreement (MOA). Additionally, the P40 Million payment from the Department of Transportation (DOTr) for acquiring a portion affected by the MRT station in the NGC-CEZ has also been finalized through a MOA.



PHILGUARANTEE President and CEO Alberto Pascual, SVP Dynah Gladly Nepomuceno-Bayot and SAMRG representatives met with Mandaluyong City officials led by Mayor Benjamin Abalos.

Furthermore, the Group initiated discussions with several Metro Manila mayors on the Urban BLISS sites managed by PHILGUARANTEE, in alignment with the Pambansang Pabahay Para sa Pilipino Program, also known as the 4PH Program.



With Taguig City Administrator Atty. Jose Luis Montales



With Quezon City mayor Maria Josefina “Joy” Belmonte

On digitalization initiatives aimed at enhancing operational efficiency, the introduction of various digital online platforms for PHILGUARANTEE clients has significantly increased online payment transactions, from 82% in 2022 to 93% in 2023.

These accomplishments highlight the Group’s dedication to excellence, innovation, and strategic financial management.

Corporate Social Responsibility





PHILGUARANTEE donates to National Children's Hospital

Select employees of the Philippine Guarantee Corporation (PHILGUARANTEE) extended their assistance to over 200 children patients at the National Children's Hospital (NCH) during the Christmas season.

As part of PHILGUARANTEE's corporate social responsibility program, the health facility received packed meals and toys.

Based in Quezon City, NCH was built to meet the medical demands of children whose parents have less or no money for their expenses.





Harnessing the Gains: Legacy and Continuity of the Franchise



June 7 - 9, 2023

The PHILGUARANTEE Governing Board and Senior Management conducted its Board Retreat and Strategy Session from June 7 to 9, 2023 in Baguio City. This collaborative approach involves critical inputs from resource persons and from the private sector, economic managers, and the private sector representatives who are part of the PHILGUARANTEE Board.

Present during the activity were National Treasurer Rosalia De Leon, PCEO Alberto Pascual, National Economic Development Authority (NEDA) Undersecretary Carlos Abad Santos, Department of Trade and Industry (DTI) Undersecretary Blesilia Lantayona, Bangko Sentral ng Pilipinas (BSP) Managing Director Joyce Suficiencia, and private sector representatives Stephen Antig and Senen Matoto.

This also served as an opportunity to re-energize team culture to meet the challenges of the business operations and enhance agility, cohesion and sense of unity.





2022 Performance Assessment and 2023-2025 Planning



January 19 - 20, 2023

With the efforts of the Corporation to support the development agenda of the government to prime economic industries, the PHILGUARANTEE Senior Management Committee and their key technical officers last January 19 to 20, 2023, gathered at the Clark Special Economic Zone, Pampanga to re-calibrate, strengthen and re-focus efforts for the year 2023 and in the medium-term.



Human resource and organizational development consultant Ms. Joyce Linsao-Ng presented the results of the 2022 Competency Project



35TH ACSIC Conference

Guarantee Made Sustainably



35th Asian Credit Supplementation Institutions Confederation Conference

PHILGUARANTEE attended the 35th Asian Credit Supplementation Institution Confederation (ACSIC) conference which convened Chief Executive Officers (CEOs) of credit guarantee organizations, fostering dialogue on green financing for sustainable development. Represented by PCEO Alberto Pascual and SVP Celso Gutierrez on August 7-10, 2023, and hosted by the Credit Guarantee Fund of Mongolia (CGFM), the event centered on the theme “Looking Ahead: Fostering Green Financing for Sustainable Development” with a slogan, “Guarantee made Sustainably.”

ACSIC, founded in 1987, is the largest cooperation of credit guarantee organizations in Asia. It includes 19 institutions from 13 Asian countries, with 2 observers.

The conference highlighted the growing importance of green financing in achieving sustainable development goals, emphasizing collaboration and innovative strategies among credit guarantee organizations globally. Plenary sessions and discussions focused on pivotal transformations in the Green Finance Sector, Environmental, Social, and Green (ESG) investments, and risk management strategies highlighted the role of credit guarantee organizations. Panels explored the intersection of Credit Guarantee Schemes (CGS) and ESG initiatives, emphasizing scalable practices for sustainable financial ecosystems.

PCEO Pascual and SVP Gutierrez held discussions during the bilateral meetings with counterparts from Malaysia, Korea, Thailand, Japan, and Mongolia, exchanging best practices and strategies for guarantee programs. The bilateral meetings during the ACSIC Conference gave the opportunity for the credit guarantee organizations to exchange information and foster collaboration in areas of mutual interest and concern with regards to credit guarantee. The discussions revolved around portfolio expansion and strategies to boost guarantee utilization.



28TH AEBF



28th Asian EXIM Banks Forum (AEBF)

On November 20-22, 2023, PHILGUARANTEE President and CEO (PCEO) Alberto Pascual and Priority Sectors Guarantee Group (PSGG) Senior Vice President Celso Gutierrez attended the 28th Annual Meeting of the Asian EXIM Banks Forum (AEBF) in Sydney, Australia. Led by the Export Finance Australia (EFA), the 3-day forum with the theme "Export Credits 2040: Future priorities for an Evolving Landscape", convened like-minded leaders from 11 countries across the Asian region.

The forum highlighted the important role in building an understanding of each institution's goals and capabilities. PCEO Pascual and SVP Gutierrez engaged in bilateral meetings with 5 institutions -- Export-Import Bank of Malaysia, Export-Import Bank of India, Export Development Canada, Export Finance Australia and Japan Bank for International Cooperation, to discuss regional export trade and economic sustainability, and to explore on the changing dynamics of the export finance industry.



PHILGUARANTEE PCEO Alberto Pascual with EFA Managing Director and CEO John Hopkins.

31ST ACSIC Training Program

Building a Resilient Future: Enabling Sustainable Credit Supplementation.



31st ACSIC Training Program

The 31st Asian Credit Supplementation Institution Confederation (ACSIC) Training Program was convened in Jakarta, Indonesia from July 16 to 21, 2023, with the theme “Building a Resilient Future: Enabling Sustainable Credit Supplementation.” Hosted by the Association of Indonesian Guarantee Companies (Asippindo), the esteemed event offered participants a valuable platform for exchanging information, generating ideas, and sharing knowledge.

SVP Ian A. Briones, Head of the Corporate Services Group, represented PHILGUARANTEE during the training program, which was attended by 60 delegates, representing members and observers of ACSIC from 12 countries across Asia, including the Philippines, Cambodia, Indonesia, India, Japan, Korea, Malaysia, Mongolia, Nepal, Papua New Guinea, Taiwan, and Thailand. The PHILGUARANTEE presentation centered on the mandate, objectives and sustainability thrust of the Corporation, and the experience of the organization pertaining to its merger under EO 58. It was observed that the participating credit guarantee (CG) corporations under ACSIC have either an aggrupation, association or corporation of similar CG entities, contrasting to that of the Philippine experience, where the State ushered a unified credit guarantee system.

SVP Briones explained that the sustainability tool itself is the guarantee product, and for which PHILGUARANTEE must be able



to harness its mandate to remain relevant and meaningfully serve its beneficiary sectors. He added that more than the development financing role it provides, PHILGUARANTEE is also a key partner in the ecosystem of credit availability and accessibility, and that the MSMEs remain an integral component of enterprise development in the country.

Moreover, the various presentations of the participating agencies were focused on their agency plans on sustainable processes and programs, environmental and social considerations, alongside the promotion of effective governance within both public and private institutions.

WHISTLEBLOWING POLICY



Complaints & Redress Mechanism

(Whistle Blowing Policy) TIDCORP embraces complaints as opportunities to improve efficiency and quality of services delivery. TIDCORP also views complaints as opportunities to increase goodwill and respect from citizens it serves.

Any individual, employee, group, entity, or other party affected or likely to be affected by TIDCORP's policies and initiatives can file a complaint. If a complaint is made on behalf of another party, that group should be identified and evidence of authority to represent that group should be provided.

Reporting Channels

Complaints can be filed through the following dedicated reporting channels:

1. Web-site - <http://www.philguarantee.gov.ph/>,
2. E-mail - "Contact us" portion of the PHILGUARANTEE home page
3. Mail - Office of the President and CEO 24th Fl, BPI Phiam Life Makati, 6811 Ayala Avenue Makati City, 1209
4. Telephone - (632) 5322-8100
5. Fax - (632) 848 1925 The complaint need not follow a specific format.

However, it helps to speed up the process if the following details are provided:

Name, address, telephone number, fax number, and e-mail address of the complainant:

Background information on the complaint, including the names of any party that the complaint has dealt with in an attempt to resolve the issue or raise the concerns;

A clear statement outlining the complainant's opinion of the possible effects of the problem;

The complainant's opinion on the

desired result or outcome of an investigation; and

What has been done to solve the problem, if any, including any previous contact with TIDCORP.

Anonymous Reporting

The Agency shall accept reports made anonymously. The complainant/whistleblower who files a report anonymously may choose to provide a manner by which he/she can be contacted without jeopardizing his anonymity. Acceptable means shall include, but it is not limited to using the e mail, a landline call or pre-paid mobile number, and the like. Anonymous reporting is limited to the identity of the complainant/whistleblower. The full names, positions and the alleged violations, actions and/or omission must be clearly identified, together with the law, rule and regulations being violated.

The Agency will acknowledge receipt of the complaint within three (3) business days and determine whether such complaint falls within the mandate. Complaints accepted are registered in a database and given an identification number to help ensure that it is dealt with in a timely manner.

All complaints received by the Office shall be reported to the Corporate Governance Committee (CGC). If the CGC decides to reject the complaint, the complainant will be notified accordingly. In case the person involved in the complaint is the President/CEO, the complaint shall be reported directly to the Board of Directors.

In resolving complaints, the Agency will emphasize on problem-solving methods such as facilitation, mediation and negotiation. Depending on the nature of the complaint and the assessment, they may proceed to resolve the complaint through the promotion

of dialogue, dispute resolution, compliance audit or any other appropriate method. When necessary, the Head of Agency will direct the responsible office/unit to oversee the conduct of a detailed investigation.

The CGC may conclude or close a complaint at anytime if a satisfactory resolution has been reached or when it is felt that further investigation or problem-solving techniques will not be productive. The complainant will be advised in writing if this decision has been made.

As part of the resolution, the CGC will include a process for follow-up monitoring and review. The CGC can request the assistance of any official or employee of TIDCORP to help ensure that effective monitoring and follow-up are done accordingly.

Confidentiality

Communication with parties during the course of the resolution process will be treated as privileged. The same constraints apply when confidential business information is received during investigations.

Protection of a Complainant / Whistleblower

Retaliation actions against a complainant / whistleblower will be taken cognizance by the CGC if the complainant/whistle blower is made in good faith, and the CGC shall extend all possible assistance to the complainant / whistleblower under the law and given the circumstances.

Gender and Development

Activities

In line with the national government’s Gender and Development (GAD) initiatives, the Philippine Guarantee Corporation (PHILGUARANTEE) had a productive year in 2023 implementing GAD principles and informing its employees about GAD guidelines and framework.



As part of PHILGUARANTEE’s GAD plans and budget, approved by the Philippine Commission on Women in March 2023, the GAD program has carried out various activities, including gender analysis and workshops on Harmonized Gender and Development Guidelines (HGDG). GAD orientations, HGDG guidelines, and GAD secretariat meetings were also conducted to further GAD initiatives.

Key events for GAD in 2023 include the participation in the National Women’s Month Celebration in March, and the 18-Day Campaign to End Violence Against Women, held in November to December. The achievements of women, the enduring struggle for equality, and the recognition of women’s rights were celebrated through these initiatives. Seminars were held at the PHILGUARANTEE office with guest speakers leading the event proper.

Workshops with key speakers on gender issues and rights were held such as “Women Inspiring Women”, “Breaking the Code”, “Men of PHILGUARANTEE”, Gender Sensitivity Training (GST), Gender Fair Language Seminar, Women Leadership Training, Gender Analysis Workshop, Men Empowering Women, among others. These talks highlighted the experiences of knowledgeable resource persons, to give insight and perspective in line with the key focal points of GAD.



Advocacy items were distributed to employees to promote both National Women’s Month and 18-Day End Violence Against Women campaigns.

The PHILGUARANTEE GAD also participated in the planning activities of its parent, Human Resources and Organizational Development Department, with the Corporate Services Group planning session in Lipa, Batangas in October 2023.

SEX-DISAGGREGATED DATA

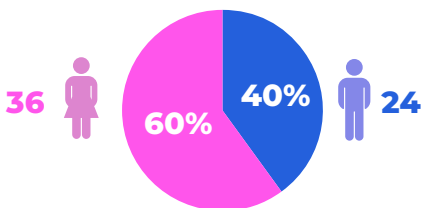
on PHILGUARANTEE Personnel



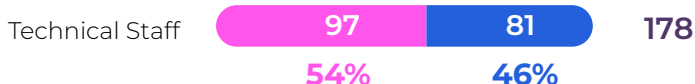
Plantilla Personnel **133**
Contract of Service **64**

Plantilla Personnel **105**
Contract of Service **77**

on Leadership Positions (Officers & Supervisors)




on Technical Staff and Contract of Personnel



GAD initiatives undertaken by PHILGUARANTEE in 2023 have not only successfully met the program’s goals but have also provided valuable insights and perspectives to the entire PHILGUARANTEE workforce. These initiatives contribute to the establishment of a new culture of understanding, aligning with the contemporary dynamics of the times.



Stakeholders Appreciation



Banco de Oro

Our partnership with PHILGUARANTEE supports BDO's sustainability philosophy that includes, among others, reaching the underserved and unserved markets by developing our capabilities to provide products and services catered to their unique needs.

Through our collaboration with PHILGUARANTEE since 2017, we have granted over Php102 Billion or 65,000 home loans nationwide, primarily to the socialized and low cost segments. In addition to affordable and flexible home loan packages, BDO offers a complete range of financial and insurance services that provide accessibility, convenience, and reliability to meet the needs of our underserved clients.

We look forward to continuing our fruitful partnership with PHILGUARANTEE, in line with our goal of promoting sustainable socio-economic growth and regional development through financial inclusion. Together, we empower more consumers to own homes and achieve their aspirations and to uplift Filipino lives.



Rolando C. Tanchanco
Senior Executive Vice President & Head of Consumer Banking Group
BDO UNIBANK, INC.

GM Bank

Our pioneering partnership with the Agricultural Guarantee Fund Pool, since its inception years ago, has been truly meaningful for GM Bank and our farmer clients. Through this valued partnership, GM Bank has been able to extend formal credit to many thousands of small holder farmers. For many of these low income and landless farmers, it is their first time to access formal credit and deposit accounts.

This partnership has significantly improved farmer incomes through lower costs of credit, better farmgate pricing due to timing flexibility in the sale of their harvest, and generating substantial balances in their deposit accounts. The continuous renewal of our long-standing partnership allows our existing farmers and new customers access to formal finance that improves their economic well-being.

Tomas S. Gomez IV
President and Chief Executive Officer
GM BANK OF LUZON, INC.

Rural Bank of Solano

The Rural Bank of Solano, Inc. in its 2023 Annual Report, expresses sincere appreciation to PHILGUARANTEE's Agricultural Guarantee Fund Pool (AGFP) for the exceptional responsiveness in processing guarantee claims. The swift action of the Corporation, totaling P35.37 Million in claims for the year, was instrumental in achieving a remarkable reduction in the Bank's past due ratio, now standing at only 1.8%. This partnership highlights PHILGUARANTEE's key assistance role in enhancing financial stability and operational efficiency.


China Bank

We extend our heartfelt gratitude to the Philippine Guarantee Corporation for consistently delivering exceptional service. As a dedicated client since 2013, we have continually experienced the highest level of professionalism and efficiency from your Officers and Staff.

Each interaction with your team, from initial inquiries to final resolutions, has been characterized by attentiveness, expertise, and a genuine commitment to meeting our needs. Your team consistently surpasses expectations, whether by promptly addressing issues or offering valuable guidance.

We deeply value the exceptional service you provide consistently. We look forward to further strengthening our mutually beneficial relationship in the years to come.

Sincerely,
Clarissa Maria A. Villalon
Vice President I
CHINA BANKING CORPORATION



Bank of the Philippine Islands


PHILGUARANTEE has been BPI's partner for 35 years and counting, in helping Filipino families achieve their dream of having their own home.

PHILGUARANTEE's housing loan guarantee facility allows for more efficient capital and risk management. Through the facility, we are able to serve a broader base of housing loan borrowers as it provides additional security, and therefore enables greater financial inclusion.

When we launched BPI MyBahay, the first among commercial banks in the Philippines, PHILGUARANTEE was able to provide insights on industry trends, housing market dynamics, and the latest regulatory developments, thus boosting our confidence to champion this new financing solution that helps address the housing backlog in the Philippines.


Their dedication to making housing accessible to the underserved aligns perfectly with our vision of helping build a better Philippines, one family, one community at a time.

Dex Cuajotor
Vice President and Head, Retail Lending and Bancassurance Group
BANK OF THE PHILIPPINE ISLANDS



Rural Bankers Association of the Philippines

PHILGUARANTEE's Agriculture Guarantee Fund Pool (AGFP) received commendation from the Rural Bankers Association of the Philippines (RBAP) for its efforts in promoting guarantee programs. The RBAP expressed gratitude for PHILGUARANTEE's significant improvement in the turnaround time (TAT) for AGFP guarantee claims, emphasizing the critical role of efficient financial support mechanisms.



Client Satisfaction Measurement



For its 2023 Harmonized CSM, PHILGUARANTEE's Overall Customer Satisfaction Rating is "Very Satisfactory"

91.01%

Score	Rating
95.5 to 100%	Outstanding
90.0 to 94.9%	Very Satisfactory
80.0 to 89.9%	Satisfactory
60.0 to 79.9%	Fair
Below 60.0%	Poor

2023 Harmonized Client Satisfaction Measurement (CSM)

In 2023, the GCG and the Anti-Red Tape Authority (ARTA) released the Joint Memorandum Circular No. 1, which aims to harmonize the conduct of the GCG-prescribed Customer Satisfaction Survey and the ARTA's Client Satisfaction Measurement (CSM). Along with other government agencies mandated to establish a client feedback mechanism (in accordance to Section 20 of R.A. No. 11032), PHILGUARANTEE adopted and implemented the Harmonized Client Satisfaction Measurement (CSM) prescribed by ARTA.

Our Top Partner Lending Institutions

UNIVERSAL BANK

BDO UNIBANK, INC.
 CHINA BANKING CORP.
 SECURITY BANK CORPORATION
 ASIA UNITED BANK CORP.
 EASTWEST BANKING CORPORATION

COMMERCIAL BANK

ROBINSONS BANK CORP.

THRIFT BANK

BANK OF THE PHILIPPINE ISLANDS
 RIZAL COMMERCIAL BANK CORP.
 CHINA BANK SAVINGS INC.
 STERLING BANK OF ASIA
 WEALTH DEV'T. BANK CORP.

RURAL BANK

GM BANK OF LUZON, INC. (a RB)
 Rural Bank of Angeles, Inc.
 NEW RURAL BANK OF SAN LEONARDO
 SIGNABANK (RURAL BANK OF STA. IGNACIA), INC.
 CEBUANA LHUILLIER RURAL BANK, INC.

COOPERATIVE BANK

First Isabela Cooperative Bank (FICO)
 Cooperative Bank of Cagayan, Inc.
 Ilocos Consolidated Cooperative Bank (ICCB)
 Cooperative Bank of Quezon Province
 Negros Cooperative Bank, Inc.

MULTIPURPOSE COOPERATIVES

Sorosoro Ibaba Development Cooperative (SIDC)
 Sta. Cruz Savings & Dev't Cooperative
 Kilusang Lima Para sa Lahat MPC
 CamSur MPC (Capitol MPC)
 Providers Multi-Purpose Cooperative (formerly Providers Savings and Credit Cooperative)

DEVELOPER

CITY AND LAND DEVELOPERS INCORPORATED
 CITYLAND INCORPORATED
 CITYLAND DEVELOPMENT CORPORATION
 CITIHOMES BUILDER AND DEVELOPMENT INC.
 FILINVEST LAND INC.

BUILDING AND LOAN ASSOCIATION

TAHANAN MUTUAL BLDG. & LOAN ASSN.
 HOME CREDIT MUTUAL BLA INC.

Non-Government Organization/ Farmers/People's Org. - NGO/ MFI

Rangtay sa Pagrang-Ay, Inc.
 KASIPAG Microfinancing, Inc.
 Tulay Sa Pag-unlad, Inc. (TSPI)
 Center for Agriculture and Rural Development (Card) Inc. (A Microfinance NGO)
 FILINVEST LAND INC.

Our Partner Lending Institutions

UNIVERSAL BANK	GUAGUA RURAL BANK, INC.	Ilocos Consolidated Cooperative Bank (ICCB)
ASIA UNITED BANK CORP.	Janiuay Rural Bank, Inc.	Mindanao Consolidated Cooperative Bank (MCCB)
BDO UNIBANK, INC.	LIPA BANK, INC.	Negros Cooperative Bank, Inc.
BPI BANKO	MALARAYAT RURAL BANK, INC.	DEVELOPER BANK
CHINA BANKING CORP.	Marayo Bank, Inc. (A Rural Bank)	AXEIA DEV'T. CORP.
EASTWEST BANKING CORPORATION	MVSM BANK (A RURAL BANK SINCE 1953), INC.	BASIC HOUSING SOLUTION INC.
LANDBANK OF THE PHILIPPINES	NEW RURAL BANK OF SAN LEONARDO	CITHOMES BUILDER AND DEVELOPMENT INC.
METROBANK	ONE UNIFIED RURAL BANK OF CAVITE, INC.	CITY AND LAND DEVELOPERS INCORPORATED
PHILIPPINE NATIONAL BANK	Profarmers Rural Banking Corp. (Former: Rural Bank of Lupao, Inc.)	CITYLAND DEVELOPMENT CORPORATION
PHILIPPINE TRUST COMPANY	PROGRESSIVE RURAL BANK, INC.	CITYLAND INCORPORATED
SECURITY BANK CORPORATION	RANG-AY BANK (a RB), INC.	FILINVEST LAND INC.
UNION BANK OF THE PHILIPPINES	RBT Bank, Inc. (RB of Talisayan (MisOr), Inc.)	ROBINSONS LAND INC.
COMMERCIAL BANK	Rural Bank of Angeles, Inc.	BUILDING AND LOAN ASSOCIATION
ROBINSONS BANK CORP.	RURAL BANK OF ANTIPOLLO, INC.	HOME CREDIT MUTUAL BLA INC.
THRIFT BANK	RURAL BANK OF BACOLOD CITY, INC.	TAHANAN MUTUAL BLDG. & LOAN ASSN.
IST VALLEY BANK, INC.	RURAL BANK OF BAY, INC.	FINANCIAL INSTITUTION
Bangko Kabayan, Inc. (A Private Development Bank)	Rural Bank of Cauayan, Inc.	SB FINANCE COMPANY, INC.
BANK OF MAKATI, INC.	Rural Bank of Donsol (Sorsogon), Inc.	SOCIAL SECURITY SYSTEM-TUCP
BANK OF THE PHILIPPINE ISLANDS	Rural Bank of Dulag, Inc.	Non-Government Organization/Farmers/People's Org. - NGO/MFI
CHINA BANK SAVINGS INC.	Rural Bank of Gattaran Inc.	Center for Agriculture and Rural Development (Card) Inc. (A Microfinance NGO)
EQUICOM SAVINGS BANK	RURAL BANK OF GUINOBATAN	KASIPAG Microfinancing, Inc.
FIRST CONSOLIDATED BANK, INC.	Rural Bank of Hindang (Leyte), Inc.	Rangtay sa Pagrang-Ay, Inc.
MALAYAN BANK	Rural Bank of Ilog, Inc.	Tulay Sa Pag-unlad, Inc. (TSPI)
PHILIPPINE BUSINESS BANK	RURAL BANK OF JAEN, INC.	MULTIPURPOSE COOPERATIVES
Producers Savings Bank Corporation	Rural Bank of Jose Panganiban Inc.	Agrarian Reform Beneficiaries and Developers MPC
QUEEN CITY DEVELOPMENT BANK	Rural Bank of Lanuza (Surigao del Sur), Inc.	Barotac Nuevo Dev't Cooperative
RIZAL COMMERCIAL BANK CORP.	RURAL BANK OF LIMAY(BATAAN), INC.	CamSur MPC (Capitol MPC)
STERLING BANK OF ASIA	Rural Bank of Mangaldan, Inc.	Diffun Saranay and Development Cooperative
WEALTH DEV'T. BANK CORP.	Rural Bank of Paracale (Cam. Norte), Inc.	FarEast Agricultural Seeds Multipurpose Cooperative
RURAL BANK	RURAL BANK OF PORAC, INC.	Kilusang Lima Para sa Lahat MPC
Banco Lagawe (Lagawe Highlands Rural Bank)	RURAL BANK OF RIZAL(ZAMBOANGA DEL NORTE), INC.	Malabing Valley MPC
Banco Santiago De Libon, Inc.	Rural Bank of Rosario (La Union), Inc.	Philippine International Travel Assistance Center MPC
Bangko Magsaysay (Isabela), Inc.	Rural Bank of Rosario Inc.	Providence Multi-purpose Cooperative
Bayanihan Bank, Inc.	RURAL BANK OF SAN JOSE, INC.	Providers Multi-Purpose Cooperative (formerly Providers Savings and Credit Cooperative)
BHF RURAL BANK, INC.	Rural Bank of San Mateo (Isabela), Inc.	Pusuac MPC
BOF, INC. (A RURAL BANK)	Rural Bank of San Narciso Inc	Sorosoro Ibaba Development Cooperative (SIDC)
Camalig Bank Inc., (A Rural Bank)	Rural Bank of Sanchez Mira Inc.	Sta. Cruz Savings & Dev't Cooperative
CANTILAN BANK, INC.	Rural Bank of Sipocot (Cam. Sur), Inc.	Sta. Monica Bukidnon MPC (formerly Sta. Monica Pangantucan MPC)
Card SME Bank, Inc.	Rural Bank of Solano	Topdac Multi-Purpose Cooperative
CEBUANA LHULLIER RURAL BANK, INC.	RURAL BANK OF TANZA (CAVITE), INC.	Women's Unity For Progress and Farmers MPC
Citizen's Rural Bank (Cabisao), Inc.	SIGNABANK (RURAL BANK OF STA. IGNACIA), INC.	
Country Builders Bank, Inc.	Cooperative Bank of Cagayan, Inc.	
Dungganon Bank, Inc.	Cooperative Bank of Negros Oriental (CBNO)	
First Imperial Business Bank (A Rural Bank)	Cooperative Bank of Nueva Vizcaya	
Gateway Rural Bank, Inc.	Cooperative Bank of Quezon Province	
GM BANK OF LUZON, INC. (a RB)	First Isabela Cooperative Bank (FICO)	

Management Directory

HOUSING GUARANTEE GROUP		SVP MELINDA M. ADRIANO
HOUSING BUSINESS DEVELOPMENT DEPARTMENT		MEYNARDO T. TALENS, JR.
HOUSING ACCOUNTS SERVICES DEPARTMENT		ARNULFO A. MANLANGIT
PRIORITY SECTORS GUARANTEE GROUP		SVP CELSO R. GUTIERREZ
CREDIT APPRAISAL MANAGEMENT DEPARTMENT		JULITA LEAH M. GARCIA
SME DEPARTMENT		ROVI M. PERALTA
PROGRAM MANAGEMENT DEPARTMENT		GINA B. BANAAG
PRIORITY SECTORS DEPARTMENT		EDUARDO S. ANGELES
AGRICULTURE GUARANTEE GROUP		SVP EMMANUEL R. TORRES
AGRICULTURE BUSINESS DEVELOPMENT DEPARTMENT		TERESITO CAYO A. BUTARDO
AGRICULTURE ACCOUNTS SERVICES DEPARTMENT		CHERRYLYN A. SALITA
SPECIAL ASSET MANAGEMENT AND RECOVERY GROUP		SVP DYNAH GLADY G. NEPOMUCENO-BAYOT
RECOVERY MANAGEMENT DEPARTMENT		MARICHU A. LAZARO
ASSET SALES AND DISPOSITIONS DEPARTMENT		ROGER F. SALTIGA
BUSINESS OPERATIONS GROUP		SVP NELIA O. OANDASAN
CASH MANAGEMENT DEPARTMENT		CECILIA B. DEL RIO
FACILITIES AND GENERAL SERVICES DEPARTMENT		MARVYN ANTHONY C. GALANG
COLLECTION AND CLAIMS DEPARTMENT		ALFONSO CHINO O. ARGONZA IV
CORPORATE SERVICES GROUP		SVP IAN A. BRIONES
STRATEGY MANAGEMENT AND COMMUNICATIONS DEPARTMENT		ATTY. RONCES ANNE S. REYES-DE LEON
HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT DEPARTMENT		ATTY. RONCES ANNE S. REYES-DE LEON*
INFORMATION TECHNOLOGY DEPARTMENT		LLOYD A. SIOSON
COMPTROLLERSHIP GROUP		SVP MARILOU A. MEDINA
FINANCIAL ACCOUNTING DEPARTMENT		MILDRED B. FLORES
BUDGET MANAGEMENT DEPARTMENT		MARITES S. CABIAS
FUNDS AND INVESTMENTS DEPARTMENT		ARSENIO C. DE GUZMAN
LEGAL SERVICES GROUP		SVP ISABELO G. GUMARU
LITIGATION DEPARTMENT		ATTY. DEXTER B. LACUANAN
RECORDS CUSTODIANSHIP AND MANAGEMENT DEPARTMENT		NEMIA C. MABULAY
CONTRACTS AND OPINIONS DEPARTMENT		ATTY. CESAR E. ROMANO, JR.
BOARD LEVEL OFFICES		
COMPLIANCE MANAGEMENT AND STANDARDS OFFICE		ESTRELLITA N. TESORO
ENTERPRISE RISK MANAGEMENT OFFICE		EMELITA O. SANTOS
INTERNAL AUDIT OFFICE		LIEZL E. PANGAN
OFFICE OF THE CORPORATE SECRETARY		ATTY. MIKKAELA BENEDICT S. MONES

*Concurrent Head

Programs and Services

Housing Guarantee Group

Credit Guarantee Programs:

- Socialized Housing
- Low-Cost Housing
- Medium-Cost Housing
- Open Housing
- Unsecured Small Housing Loan Guarantee Facility
- Housing Developers Credit Guarantee Facility
- Cash Flow Guarantee (CFG) on Asset-Backed Securities
- Cash Flow Guarantee on Socialized Housing Loans

Priority Sectors Guarantee Group

Credit Guarantee Programs:

- MSME Credit Guarantee Facility (MCGF)
- Medium and Large Enterprises Credit Guarantee Facility (MLE-CGF)
- Electric-Cooperative Partial Credit Guarantee Facility (EPCGF)
- Sustainable Energy Credit Guarantee Facility (SEGF)

Agriculture Guarantee Group

Credit Guarantee Programs:

Agri-Agra credit shall refer to loans granted for the following activities:

Agriculture and fisheries production including processing of fisheries and agri-based products and farm inputs;

Acquisition of work animals, farm and fishery equipment and machinery;

Acquisition of seeds, fertilizers, poultry, livestock, feeds and other similar items;

Rehabilitation of farms resulting from calamities



SUSTAIN | TRANSFORM | GROW

GRI Content Index

Statement of use	Philippine Guarantee Corporation has reported the information cited in this GRI content index for the period from 1 January 2023 to 31 December 2023 with reference to the GRI Standards.	
GRI 1 used	GRI 1: Foundation 2021	
GRI STANDARD	DISCLOSURE	DISCLOSURE REFERENCE PAGE
GRI 2: General Disclosures 2021	2-1 Organizational details	"Table of Organization, page 17 Board of Directors, page 34 Management Officers, page 48"
	2-2 Entities included in the organization's sustainability reporting	Corporate Services Group, page 53
	2-3 Reporting period, frequency and contact point	Annually, Corporate Services Group through the Strategy Management and Communications Department
	2-4 Restatements of information	None
	2-5 External assurance	None
	2-6 Activities, value chain and other business relationships	"Corporate Programs and Activities, page 60 2023 Major Programs and Activities, page 19 List of Parter Lending Institutions, page 87"
	2-7 Employees	GAD Accomplishment, page 82
	2-8 Workers who are not employees	Contract of Service personnel from the LSERV Corporation
	2-9 Governance structure and composition	"Table of Organization, page 17 Board of Directors, page 34 BOD Highlights of Activities, page 44 Senior Management, page 48"
	2-10 Nomination and selection of the highest governance body	Board of Directors, page 34
	2-11 Chair of the highest governance body	"Board of Directors, page 34 Senior Management, page 48"
	2-12 Role of the highest governance body in overseeing the management of impacts	BOD Highlights of Activities, page 44
	2-13 Delegation of responsibility for managing impacts	BOD Highlights of Activities, page 44
	2-14 Role of the highest governance body in sustainability reporting	Sustainability report, page 53
	2-15 Conflicts of interest	BOD Highlights of Activities, page 44
	2-16 Communication of critical concerns	"Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"
	2-17 Collective knowledge of the highest governance body	"Board of Directors, page 34 BOD Highlights of Activities, page 44"
	2-18 Evaluation of the performance of the highest governance body	Performance Evaluation Scorecard, page 28
	2-19 Remuneration policies	Sustainability report, page 53
	2-20 Process to determine remuneration	Board of Directors, page 34
	2-21 Annual total compensation ratio	None
	2-22 Statement on sustainable development strategy	Sustainability report, page 53
	2-23 Policy commitments	Sustainability report, page 53
	2-24 Embedding policy commitments	Sustainability report, page 53
	2-25 Processes to remediate negative impacts	"BOD Highlights of Activities, page 44 Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"
	2-26 Mechanisms for seeking advice and raising concerns	"BOD Highlights of Activities, page 44 Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"
	2-27 Compliance with laws and regulations	"BOD Highlights of Activities, page 44 Sustainability report, page 53 Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"

GRI STANDARD	DISCLOSURE	DISCLOSURE REFERENCE PAGE
	2-26 Mechanisms for seeking advice and raising concerns	"BOD Highlights of Activities, page 44 Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85""
	2-27 Compliance with laws and regulations	"BOD Highlights of Activities, page 44 Sustainability report, page 53 Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"
	2-28 Membership associations	2023 Major Programs and Activities, page 19
	2-29 Approach to stakeholder engagement	"Corporate Programs and Activities, page 60 2023 Major Programs and Activities, page 19 List of Parter Lending Institutions, page 87"
	2-30 Collective bargaining agreements	"2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44"
GRI 3: Material Topics 2021	3-1 Process to determine material topics	"About Us, page 2 2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44 Sustainability report, page 53"
	3-2 List of material topics	Sustainability report, page 53
	3-3 Management of material topics	"2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44"
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	"2023 Highlight of Corporate Performance, page 7 2023 Major Programs and Activities, page 19 Sustainability report, page 53"
	201-2 Financial implications and other risks and opportunities due to climate change	Sustainability report, page 53
	201-3 Defined benefit plan obligations and other retirement plans	"2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44 Sustainability report, page 53"
	201-4 Financial assistance received from government	None
GRI 202: Market Presence 2016	202-1 Ratios of standard entry level wage by gender compared to local minimum wage	GAD Accomplishment, page 82
	202-2 Proportion of senior management hired from the local community	GAD Accomplishment, page 82
GRI 203: Indirect Economic Impacts 2016	203-1 Infrastructure investments and services supported	"2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44 Sustainability report, page 53"
	203-2 Significant indirect economic impacts	Sustainability report, page 53
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	Sustainability report, page 53
GRI 205: Anti-corruption 2016	205-1 Operations assessed for risks related to corruption	"2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44 Sustainability report, page 53 Whistleblowing policy, page 81"
	205-2 Communication and training about anti-corruption policies and procedures	Corporate Programs and Activities, page 60
	205-3 Confirmed incidents of corruption and actions taken	"Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"
GRI 206: Anti-competitive Behavior 2016	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	"Whistleblowing policy, page 81 Customer Satisfaction Measurement, page 85"
GRI 207: Tax 2019	207-1 Approach to tax	BOD Highlights of Activities, page 44
	207-2 Tax governance, control, and risk management	BOD Highlights of Activities, page 44
	207-3 Stakeholder engagement and management of concerns related to tax	BOD Highlights of Activities, page 44
	207-4 Country-by-country reporting	None
GRI 301: Materials 2016	301-1 Materials used by weight or volume	Sustainability report, page 53
	301-2 Recycled input materials used	Sustainability report, page 53

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GRI STANDARD	DISCLOSURE	DISCLOSURE REFERENCE PAGE
	301-3 Reclaimed products and their packaging materials	Sustainability report, page 53
GRI 302: Energy 2016	302-1 Energy consumption within the organization	Sustainability report, page 53
	302-2 Energy consumption outside of the organization	None
	302-3 Energy intensity	Sustainability report, page 53
	302-4 Reduction of energy consumption	Sustainability report, page 53
	302-5 Reductions in energy requirements of products and services	Sustainability report, page 53
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	Sustainability report, page 53
	303-2 Management of water discharge-related impacts	Sustainability report, page 53
	303-3 Water withdrawal	Sustainability report, page 53
	303-4 Water discharge	Sustainability report, page 53
	303-5 Water consumption	Sustainability report, page 53
GRI 304: Biodiversity 2016	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	None
	304-2 Significant impacts of activities, products and services on biodiversity	Sustainability report, page 53
	304-3 Habitats protected or restored	None
	304-4 IUCN Red List species and national conservation list species with habitats in areas affected by operations	None
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	None
	305-2 Energy indirect (Scope 2) GHG emissions	None
	305-3 Other indirect (Scope 3) GHG emissions	None
	305-4 GHG emissions intensity	None
	305-5 Reduction of GHG emissions	None
	305-6 Emissions of ozone-depleting substances (ODS)	None
	305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions	None
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	Sustainability report, page 53
	306-2 Management of significant waste-related impacts	Sustainability report, page 53
	306-3 Waste generated	Sustainability report, page 53
	306-4 Waste diverted from disposal	Sustainability report, page 53
	306-5 Waste directed to disposal	Sustainability report, page 53
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria	Sustainability report, page 53
	308-2 Negative environmental impacts in the supply chain and actions taken	Sustainability report, page 53
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	GAD Accomplishment, page 82
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	"2023 Major Programs and Activities, page 19 Corporate Programs and Activities, page 60"
	401-3 Parental leave	"2023 Major Programs and Activities, page 19 Corporate Programs and Activities, page 60"
GRI 402: Labor/ Management Relations 2016	402-1 Minimum notice periods regarding operational changes	BOD Highlights of Activities, page 44
GRI 403: Occupational Health and Safety 2018	403-1 Occupational health and safety management system	"BOD Highlights of Activities, page 44 2023 Major Programs and Activities, page 19 Corporate Programs and Activities, page 60"

GRI STANDARD	DISCLOSURE	DISCLOSURE REFERENCE PAGE
	403-2 Hazard identification, risk assessment, and incident investigation	Sustainability report, page 53
	403-3 Occupational health services	Sustainability report, page 53
	403-4 Worker participation, consultation, and communication on occupational health and safety	Sustainability report, page 53
	403-5 Worker training on occupational health and safety	Sustainability report, page 53
	403-6 Promotion of worker health	Sustainability report, page 53
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Sustainability report, page 53
	403-8 Workers covered by an occupational health and safety management system	Sustainability report, page 53
	403-9 Work-related injuries	Sustainability report, page 53
	403-10 Work-related ill health	Sustainability report, page 53
	GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee
404-2 Programs for upgrading employee skills and transition assistance programs		Sustainability report, page 53
404-3 Percentage of employees receiving regular performance and career development reviews		Sustainability report, page 53
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	GAD Accomplishment, page 82
	405-2 Ratio of basic salary and remuneration of women to men	GAD Accomplishment, page 82
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	GAD Accomplishment, page 82
GRI 407: Freedom of Association and Collective Bargaining 2016	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	"2023 Major Programs and Activities, page 19 BOD Highlights of Activities, page 44 Sustainability report, page 53"
GRI 408: Child Labor 2016	408-1 Operations and suppliers at significant risk for incidents of child labor	None
GRI 409: Forced or Compulsory Labor 2016	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	None
GRI 410: Security Practices 2016	410-1 Security personnel trained in human rights policies or procedures	Sustainability report, page 53
GRI 411: Rights of Indigenous Peoples 2016	411-1 Incidents of violations involving rights of indigenous peoples	None
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	None
	413-2 Operations with significant actual and potential negative impacts on local communities	None
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	None
	414-2 Negative social impacts in the supply chain and actions taken	None
GRI 415: Public Policy 2016	415-1 Political contributions	None
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	None
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	None
GRI 417: Marketing and Labeling 2016	417-1 Requirements for product and service information and labeling	None
	417-2 Incidents of non-compliance concerning product and service information and labeling	None
	417-3 Incidents of non-compliance concerning marketing communications	None
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	None

