

# **Cybersecurity Report April 2025**

### Introduction

Every organization and individual is a target for cyber threats no matter their size or industry. Cybersecurity is not just an IT issue; it's a shared responsibility. Threats are increasing in both volume and sophistication, affecting businesses and people worldwide. This guide covers key concepts, practical steps, and updated best practices to protect yourself and your organization in 2025.

# **Cybersecurity Risks Overview**

The cyber threat landscape continues to evolve. Below is an overview of common threats, emerging risks, and recent statistics that underscore the importance of vigilance:

### **Common Threats**

Phishing: Deceptive emails or messages that trick users into clicking malicious links or revealing credentials. Phishing remains one of the top causes of breaches the human element is involved in approximately 68% of breaches.

Malware: Malicious software such as viruses and worms that infect systems. It can steal data, damage devices, or give attackers control. Ransomware is a particularly damaging subtype that encrypts files for extortion.

Ransomware: A form of malware that encrypts an organizations data and demands payment for the decryption key. Ransomware attacks have affected 59% of organizations in recent surveys, often causing massive disruption and costs.

Social Engineering: Manipulation of human trust to gain unauthorized access or information e.g. pretending to be IT support to get a password. Many attacks start with social engineering rather than technical hacks.

Unpatched Software: Exploiting known vulnerabilities in outdated software. Failing to apply security updates can allow attackers to easily compromise systems. Over 30,000 new vulnerabilities were disclosed in the past year alone.

## **New & Emerging Threats**

Al Generated Phishing Deepfakes & Voice Impersonation: Attackers now use artificial intelligence to create deepfake emails, audio, or video that impersonate trusted individuals.

This makes phishing and fraud campaigns more convincing by mimicking CEOs voices or forging realistic videos. Defenders report a 4,000%+ increase in AI enabled phishing content since the public debut of generative AI.

Supply Chain Attacks: Rather than attacking targets directly, adversaries compromise software vendors or suppliers to infiltrate customer networks as seen in the SolarWinds breach. By 2025, Gartner predicts 45% of organizations worldwide will be affected by a software supply chain attack.

Mobile Spyware: Advanced spyware like Pegasus infects smartphones to eavesdrop on calls, messages, and location. Mobile malware is on the rise, with millions of attacks observed each quarter. As employees increasingly work on mobile devices, these threats pose serious risks to privacy and corporate data.

QR Code Phishing Quishing: Fraudulent QR codes placed in emails or public places that direct users to malicious sites. Users might scan a code e.g. on a flyer or email attachment and unknowingly install malware or enter credentials on a fake page. Always be cautious scanning QR codes from unknown sources.

MFA Fatigue Attacks: Attackers attempt to bypass multi factor authentication by bombarding a user with repeated login approval prompts until the user finally consents out of fatigue or confusion. These MFA prompt bombing attacks have been recorded hundreds of thousands of times in recent months. Educating users to never approve unexpected login requests is critical to thwart this tactic.

Quantum Computing Risks: A future threat on the horizon quantum computers will eventually become powerful enough to break todays encryption algorithms. NIST warns that quantum decryption capabilities could emerge within the next decade, threatening the security of current cryptography. In response, efforts are underway to adopt post quantum encryption algorithms that can withstand quantum attacks. Organizations should stay informed on this developing risk and be ready to upgrade encryption in the future.

## **Updated Statistics 2025 Data**

Prevalence of Scams: About 1 in 3 Americans experienced financial fraud or a scam in the past year 2024. Phishing is a primary vector for many of these incidents, showing how likely individuals are to encounter cyber attacks in daily life.

Impact on Small Businesses: Roughly 60% of small businesses fold within 6 months of a serious cyberattack. In one survey, 75% of SMBs said they could not continue operating if hit with ransomware. This highlights the potentially existential threat cyber attacks pose to smaller organizations.

Software Vulnerabilities: 86% of applications contain known open source vulnerabilities, and 81% have at least one high risk vulnerability. Keeping software patched and conducting code security audits are therefore vital unpatched flaws remain a leading cause of breaches.

Password Reuse: 78% of individuals admit to reusing passwords across multiple accounts. This poor habit greatly increases risk: if one site is breached, attackers can try the stolen password on other accounts a technique called credential stuffing. Its essential to use unique passwords.

Breach Detection Time: The average time to identify a breach is about 194 days over 6 months. Including containment, the breach lifecycle averages 258 days. In cases involving stolen credentials, detection can take even longer e.g. 292 days. This lag before discovery allows attackers to do considerable damage. Early detection through monitoring and alerts is therefore crucial.

The Role of AI, Machine Learning, and Data Analysis in Cybersecurity

Artificial intelligence AI, machine learning ML, and data analysis are transforming cybersecurity. These technologies help organizations detect, prevent, and respond to threats faster and more effectively than traditional methods. Key applications include:

Threat Detection: ML algorithms can analyze vast amounts of data network traffic, system logs, user behavior to identify patterns and anomalies that indicate cyberattacks. This enables faster and more accurate detection of threats, including previously unseen zero day exploits that signature based tools might miss.

Predictive Analysis: Al can predict future attack trends by recognizing patterns in historical data. For example, machine learning models might forecast an increase in a certain type of phishing tactic or malware variant, allowing organizations to proactively strengthen defenses.

Automation: Routine security tasks vulnerability scanning, patch management, log monitoring can be automated with AI and ML. This frees up human analysts to focus on complex issues. Automation also reduces human error and ensures faster reaction times e.g. automatically disabling a compromised account at the first sign of unusual activity.

Behavioral Analytics: By learning what normal user and system behavior looks like, AI can detect deviations that may signal a compromised account or insider threat. For instance, if an employees account suddenly downloads massive amounts of data at 3 AM, an AI system can flag or block the activity as suspicious.

Phishing Detection: Machine learning can analyze email attributes content, headers, sender reputation to spot phishing emails even sophisticated, AI generated ones. Patterns such as abnormal phrasing, mismatched sender profiles, or known malicious links/attachments can be recognized in real time to quarantine phishing emails before they reach inboxes.

Incident Response: Modern security platforms use AI driven incident response sometimes called SOAR Security Orchestration, Automation and Response. This helps automate and coordinate the response to attacks. For example, if malware is detected on a device, AI playbooks can immediately isolate that device from the network, alert the security team, and begin remediation. AI powered incident response dramatically cuts down containment and recovery time by reacting in milliseconds, minimizing damage.

Vulnerability Management: Al can prioritize vulnerabilities based on their potential impact and whether they are being actively exploited in the wild. This allows security teams to focus on patching the most critical issues first. Data analytics also helps identify trends e.g. a particular software library that is commonly unpatched across systems to drive strategic fixes.

Threat Intelligence Analysis: Al systems can ingest and analyze threat intelligence feeds from around the world parsing unstructured data like hacker forum posts or dark web listings to glean early indicators of new threats. By correlating large datasets, Al reveals trends and connections that would be impossible for humans to see in time. This improves overall situational awareness and informs decision making.

Note: Al is a double edged sword while defenders leverage Al for the above advantages, attackers are also using Al for generating malware, automating attacks, etc.. This ongoing Al arms race means organizations must continually update their defenses. On balance, integrating Al/ML into cybersecurity operations is now considered a best practice to keep pace with modern threats.

### **Password Security**

Stolen or weak passwords are a leading cause of breaches, so strong password practices are essential. In 2025, recommendations have evolved beyond just complexity length and uniqueness are paramount. Follow these password security best practices:

Use Strong Passphrases 15+ characters: Use passwords of at least 15–20 characters whenever possible. Longer passphrases multiple random words are far more secure than short complex passwords. For example, a unique phrase like minty car battery staple is both strong and easier to remember than a shorter jumble of characters.

Include Complexity: If a site only allows shorter passwords, ensure you include a mix of uppercase, lowercase, numbers, and special characters to increase complexity. Avoid simple patterns e.g. Password1! even if they meet length/complexity rules attackers can guess common substitutions.

Avoid Dictionary Words & Personal Info: Never use easily guessed words e.g. summer, admin or personal information names, birthdays as your password. Also avoid common phrases or slight variations e.g. Password123 or LetMeIn!! attackers use dictionaries of popular passwords.

Use a Password Manager: Given the number of accounts people have, memorizing strong, unique passwords for each is impractical. A reputable password manager can generate random complex passwords and store them securely for you. This allows you to use distinct credentials everywhere without the reuse risk.

Enable Multi Factor Authentication MFA: Turn on two factor authentication on all accounts that offer it especially email, banking, and work accounts. MFA provides a critical second layer of security even if a password is stolen, the attacker cannot access the account without the additional verification such as a one time code or biometric scan. Note: Use authenticator apps or security keys rather than SMS when possible, to reduce vulnerability to SIM swaps or interception.

Consider Passwordless Options: Where available, use passkeys or other passwordless authentication methods. Passkeys based on FIDO2 standards allow you to login with a cryptographic key tied to your device often unlocked via fingerprint or face ID. This offers a phishing resistant and user friendly login experience no password to remember or steal. Major tech companies in 2023 began supporting passkeys for millions of accounts, and this technology is expected to grow, reducing reliance on traditional passwords.

### Password Crack Time Estimates

To appreciate why longer passwords or passphrases are so important, consider how long it might take an attacker to brute force guess by trial and error different types of passwords:

8 characters, all lowercase e.g. abcdefgh: Cracked in minutes. Short, simple passwords can be broken almost instantly with automated tools. In fact, a 5 letter lowercase password can be cracked in about 2 minutes adding a few more letters doesn't help much if the word is common or all letters.

8 characters, complex mix e.g. A#9x£F1Z: Approximately 7 years with advanced hardware. A truly random 8 character string with mixed case, numbers, and symbols is much stronger than a simple password, but modern attackers with powerful GPU rigs or cloud computing could still crack it given enough time a determined adversary might use arrays of graphics cards to brute force faster.

18 character passphrase letters only: Approximately 350 billion years to crack. Simply by using a much longer length, even if the passphrase is just lowercase letters, the time to brute force becomes astronomically high. For example, Hive Systems estimates an 18 letter lowercase password effectively a passphrase would require 350 billion years to brute force with current technology. In other words, a long passphrase is effectively uncrackable in practice. Even an 18 digit PIN would take 11,000 years to crack.

Takeaway: Length trumps complexity after a certain point. Aim for length + randomness. A complex and lengthy password/passphrase 16+ characters with mixed types is ideal and using a password manager or passkeys makes this easy to achieve.

#### **Confidential Information**

Certain types of data are considered highly sensitive and must be protected with strong security controls. If this information is exposed, it can lead to identity theft, financial loss, legal penalties, and other severe consequences. Be especially mindful of protecting:

Personal: Sensitive personal identifiers and financial/health data. This includes information like your Social Security number, home address, credit card and banking details, medical records PHI, and even access to your mobile device which itself can unlock many personal accounts. Such data should only be shared on a need to know basis and always over secure channels encrypted storage and transmission.

Corporate: Proprietary or business critical data. Examples are intellectual property product designs, source code, trade secrets, business strategies and financial forecasts, customer and vendor data which may contain PII, internal processes and policies, and legal or regulatory communications. Leakage of these can harm a companys competitive position or violate privacy laws. Limit access to confidential corporate data to authorized personnel only, and use encryption and access controls to safeguard it.

In practice, treat any Personally Identifiable Information PII or regulated data as confidential. Many breaches involve PII theft, which can trigger breach notification laws and damage trust. Implement data classification policies so employees know what is considered sensitive and how to handle it properly.

#### **Firewalls**

Firewalls are a fundamental defense for network security. They act as barriers that filter traffic and help prevent unauthorized access to your systems:

Hardware Firewalls: Physical devices or cloud firewall services placed at the network perimeter to block or allow traffic based on rules. These defend your internal network from external threats on the internet. For example, a router or dedicated firewall appliance will reject unwanted inbound connection attempts from hackers scanning for open ports. Ensure your organizations perimeter firewall is properly configured and updated.

Software Firewalls: Programs or built in OS features on individual computers/servers that control network traffic to and from that device. Operating systems like Windows and macOS include host based firewalls. These help protect against threats that bypass the perimeter e.g. a malware infected laptop brought into the office. Keep local firewalls enabled to restrict suspicious traffic between machines on the internal network.

Firewall Configuration: Whether hardware or software, configure firewalls with a default deny stance block unused ports and services, and only allow the minimum traffic necessary for business needs. For instance, if a server doesnt need to be reached from the internet, ensure the firewall blocks external access to it. Use application level filtering to restrict dangerous protocols. Regularly review firewall rules to close any gaps. A well tuned firewall significantly reduces your exposure by separating trusted and untrusted zones network segmentation.

In a modern environment, Zero Trust network principles complement firewalls by assuming no traffic is trustworthy by default even inside your perimeter. Zero Trust means continuously verifying users and devices before allowing access to resources. Consider adopting a Zero Trust Architecture, where internal network segments are protected just as stringently as external connections, using firewalls and access controls at every layer.

## **Malware Types**

Malicious software malware comes in many forms, each posing different dangers. All employees should be aware of common malware types and their effects:

Virus: A self replicating program that attaches to clean files and spreads to other files. Viruses often corrupt or delete data and can make systems unusable. They typically require some action like opening an infected file to activate, and then they attempt to infect other files or programs on your system.

Worm: A standalone malware that self spreads over networks without human action. Worms exploit vulnerabilities to move from machine to machine, potentially rapidly across the internet. They can cause widespread network slowdowns or serve as a delivery mechanism for payloads like ransomware.

Adware: Unwanted software designed to display advertisements often pop ups on your device. While not always malicious, adware can be very intrusive, degrade performance, and may come bundled with spyware. If you see a flood of pop up ads or your browser homepage mysteriously changes, you might have adware.

Spyware: Malware that secretly monitors user activity and system info, then sends it to the attacker. Spyware can log keystrokes to steal passwords, track Browse habits, or access your webcam/microphone. It operates silently in the background, making it hard to detect without security software.

Trojan: A malicious program that disguises itself as legitimate software named after the Trojan horse trick. For example, you might think youre installing a helpful utility, but it actually contains malware that opens a backdoor for attackers. Trojans do not self replicate, but they can deliver other malware or facilitate unauthorized access.

Ransomware: Malware that encrypts your files and demands ransom payment for the decryption key. Ransomware often spreads via phishing emails or exploit kits. Once it encrypts

data on a system and sometimes network shares/backup drives, it displays instructions for payment usually in cryptocurrency. Without reliable backups or a decryptor, victims face extortion. Ransomware attacks have skyrocketed in recent years, hitting organizations of all sizes with multimillion dollar demands.

Rootkit: A stealthy malware that hides deep in the operating system, gaining administrator root privileges and concealing its presence. Rootkits often modify system files or the OS kernel, making them difficult to detect. They enable attackers to maintain long term clandestine access to the infected system, often to use it as part of a botnet or to steal data over time.

Keylogger: A program that records every keystroke a user types. Keyloggers capture sensitive information like passwords, credit card numbers, and private messages. They may be part of spyware or a feature of a broader malware package. The data is then sent back to the attacker. Even the most complex passwords can be compromised by a keylogger if 2FA isnt in place.

Defensive tip: Ensure you have reputable anti malware software installed and updated on all devices. This can detect and quarantine many of the above threats before they cause harm. Also, be cautious with email attachments and downloads many infections occur because a user inadvertently runs a Trojan or opens a document that exploits a vulnerability.

### **Safe Network Practices**

Whether at home or in the office, securing your networks is critical to prevent intrusions. Follow these safe network practices:

Change Default Credentials: Immediately change default administrator passwords on your Wi Fi routers, IoT devices, and any network equipment. Factory default logins like admin/admin are widely known to attackers. Use strong unique passwords for all devices.

Use Strong Wi Fi Encryption: Configure your wireless network to use the latest encryption standard WPA3, or WPA2 at minimum. Avoid outdated protocols like WEP or WPA which are easily cracked. A strong Wi Fi password and encryption prevents outsiders from snooping on or joining your network.

Update Router Firmware: Keep your routers firmware up to date. Manufacturers release firmware updates to patch security vulnerabilities. Check for updates every few months or enable auto update if available. An outdated router is an easy target for attackers to exploit remotely.

Limit Guest Access: If you offer guest Wi Fi, isolate it from your main network. Use a separate guest network or VLAN that only provides internet access. Do not let guests or unauthorized devices connect to the same network that houses your computers and files. This segmentation contains any threat introduced by a guest.

Enable Network Level Authentication for Shares: When sharing files or printers over the network, require users to authenticate with a username and password or domain credentials. Do not leave network file shares open to Everyone. This helps prevent unauthorized access and malware spreading via open shares.

Monitor IoT and Smart Devices: Internet of Things devices security cameras, smart thermostats, printers, etc. can introduce vulnerabilities. Change their default passwords, keep their firmware updated, and place them on a separate network if possible. Regularly review what devices are connected to your network and disable any you no longer use.

Use a VPN on Public Wi Fi: When connecting to public Wi Fi e.g. in cafes or airports, use a VPN service to encrypt your internet traffic. Public hotspots may be insecure or maliciously configured; a VPN ensures your data is encrypted and shielded from prying eyes on that network.

Adopt Zero Trust Principles: As mentioned earlier, Zero Trust Architecture means never assuming any network segment or device is automatically trusted. Implement practices like network segmentation internal firewalls between departments or sensitive servers, continuous identity verification, and least privilege access. In essence, verify every access, even for internal traffic. This way, if an attacker does breach one part of the network, they cannot freely move laterally everywhere.

By following these practices, you significantly reduce the chance of a network based attack spreading or succeeding. A secure network provides a strong foundation that makes an attackers job much harder.

### **Email and Phishing Awareness**

Email is one of the most common attack vectors. Phishing emails attempt to deceive you into clicking malicious links or providing information under false pretenses. Always be on the lookout for red flags in emails or text messages that could indicate a phishing or scam attempt:

Generic Greetings: Be cautious if an email starts with a vague salutation like Dear User or Hello Customer instead of your name. Legitimate senders especially banks or companies you do business with usually know your name.

Grammar and Spelling Mistakes: Many phishers are not meticulous with language. Obvious spelling, grammar, or punctuation errors in what is supposed to be a professional communication are a warning sign. For example, Your acount is suspanded, clik here to verify such mistakes are a red flag.

Urgency or Threats: Phishing messages often try to create a sense of urgency or panic. Examples: Your account will be closed if you dont act now! or URGENT: Update your payment information immediately. Scammers want you to rush and click without thinking. Always take a moment to verify the source instead of reacting impulsively to alarming notices.

Mismatched Sender Addresses: The display name might say PayPal Support, but check the actual email address. If the address is something obscure or doesnt match the organizations official domain e.g. [email address removed] vs. paypa1@service mail.ru, its likely fraudulent. Also be wary of look alike domains like micros0ft.com with a zero instead of o.

Suspicious Links or Attachments: If an email asks you to click a link, hover over the link without clicking to preview the URL. If it looks strange or unrelated to the supposed sender e.g. an IP address or a random domain, do not click it. Attachments, especially ZIP files, PDFs, or Office documents from unknown senders, can contain malware. Only open attachments you were expecting.

Unexpected Attachments or QR Codes: A newer trick is embedding QR codes in emails to evade link scanners. Treat QR codes in unsolicited emails like any other link they can direct you to malicious websites. If you receive an unexpected attachment from a known contact, verify with them via a separate communication channel before opening their email may have been compromised.

Requests for Credentials or Personal Info: Be extremely skeptical of any email asking you to provide a password, social security number, 2FA code, or other sensitive info via email or an unfamiliar webpage. Reputable companies will never ask for your password via email. Similarly, no legitimate tech support will request remote access to your computer unless you initiated contact.

When in doubt, do not click and do not reply. Instead, independently contact the purported sender e.g. call your banks official number if you get a suspicious bank email. Always report phishing attempts to your IT or security team. By reporting, you help your organization warn others and improve defenses. Remember: Think before you click! A moment of caution can prevent a major security incident.

### **Browse Safety**

Web Browse is an everyday activity, but it can expose you to risks if youre not careful. Here are best practices for staying safe online:

Use HTTPS Sites: Only enter personal information passwords, credit card numbers, etc. on websites that use HTTPS youll see a padlock icon in the address bar. HTTPS encrypts data in transit. If a login or checkout page is not secure HTTP only, avoid using it your information could be intercepted. Modern browsers often warn if a page is not secure.

Beware of Pop ups and Imposters: Avoid clicking on pop up ads or fake error messages. For example, scam pop ups might say Your computer is infected! Click here to scan, which actually leads to malware. Use a browser with built in pop up blocking, and never download codec packs or system cleaners from an untrusted pop up.

Use Ad Blockers & Anti Tracking Extensions: Installing an ad blocker like uBlock Origin or Adblock Plus and anti tracking extensions can improve security and privacy. They not only block annoying ads but also reduce the risk of malvertising malicious ads or tracking scripts that collect your Browse data. Keep these extensions updated and only use reputable ones.

Clear Cache and Cookies Regularly: Over time, websites store cookies and cached files in your browser. Clearing them periodically can protect your privacy cookies can track you across sites and ensure that if any sensitive data was cached, its removed. Most browsers let you auto delete cookies when you close the browser or use a private/incognito mode for sensitive Browse.

Avoid Saving Passwords in Browser: While browsers do offer to save passwords, its safer to use a dedicated password manager. Browser stored passwords could be stolen by malware or anyone with access to your device. Similarly, disable autofill for sensitive fields like credit card numbers malicious sites can sometimes trick browsers into revealing autofill data.

Download Carefully: Only download software or files from official or reputable websites. Pirated software or media often hides malware. Be cautious of free software from unknown sources it might come bundled with unwanted programs. Verify downloads with antivirus scans or services like VirusTotal when possible.

By maintaining safe Browse habits and keeping your browser and plugins updated, you greatly reduce the likelihood of stumbling into online traps. Browse the web should be convenient but also conscious stay alert for anything unusual.

### **Mobile Device Hygiene**

Smartphones and tablets carry a wealth of personal and company data, so securing them is just as important as securing computers. Practice good mobile device hygiene:

Keep OS and Apps Updated: Just like PCs, mobile devices receive updates that fix security vulnerabilities. Enable automatic updates for your phones operating system iOS, Android and regularly update apps through the official app store. Cybercriminals can exploit unpatched flaws in old versions to gain control of your device or data.

Install Apps from Trusted Sources: Only download apps from official app stores Apple App Store, Google Play Store, or enterprise app catalogs for work. Third party app sites or sideloading apps can introduce malware. Even within official stores, be wary of clone apps or those with very low reputation read reviews and check permissions.

Use Strong Device Authentication: Secure your device with a strong PIN, password, or biometric lock fingerprint/Face ID. Avoid simple 4 digit PINs if possible or use the maximum digits allowed. Biometric locks provide quick yet secure access. Do not leave your device unlocked in public, and enable automatic lock after a short period of inactivity.

Limit Bluetooth and NFC: Keep Bluetooth, Near Field Communication NFC, and other radios like infrared disabled when not in use. These can be entry points for attackers nearby e.g. Bluejacking or NFC skimming. Only pair with trusted devices and use non discoverable mode for Bluetooth if available. Also beware of public charging stations juice jacking is a technique where a compromised USB port can infect your phone use only your own charger and a trusted power outlet.

Be Careful with Location Sharing: Apps often request location access. Grant this only to apps that truly need it maps, ride share, etc., and consider using the setting Only while using the app. Disable precise location if not necessary. This prevents unnecessary exposure of your whereabouts and reduces data collection.

Encrypt Your Device Storage: Most modern iOS and Android devices encrypt data by default when a lock screen is set. This means if the device is lost or stolen, your data is protected from thieves unless they know your PIN/passcode. Double check that device encryption is enabled. On Android, you can find this under security settings if not on by default.

Use Mobile Security Software: Especially for Android devices, consider installing a trusted mobile security app. These can detect malware, phishing SMS messages, or dangerous Wi Fi networks. They also often provide anti theft features like remote locate and wipe. On iOS, Apples restrictions limit third party scanning, but staying within the Apple ecosystem and using Apples built in protections like App Store vetting generally suffices with prudent usage.

Finally, apply physical security: dont leave your phone unattended, and be cautious of shoulder surfers when you enter your passcode in public. Treat your mobile device like the powerful computer it is one that knows a lot about you and your organization, and therefore is very attractive to attackers.

## **Cybersecurity Essentials for Employees**

Every staff member plays a part in keeping the organization secure. Here are fundamental cybersecurity habits that all employees and honestly, all individuals should practice:

Lock Screens When Away: Always lock your computer or mobile device when you step away, even for a moment. This prevents opportunistic snooping or misuse. In office settings, press Windows+L Windows or Control+Command+Q Mac to quickly lock your screen. On mobile devices, ensure they auto lock quickly when idle.

Use Work Devices for Work Only: Do not share your work computer or phone with family or friends, and avoid logging into personal accounts on work devices and vice versa. Mixing personal and work usage can introduce risks. Similarly, never share work passwords or accounts with colleagues unless explicitly authorized and even then, use group accounts or proper delegation instead of sharing credentials.

Be Cautious with External Devices: Never plug in USB drives or other external devices if you dont know their origin. USB sticks can be deliberately infected a common penetration test trick is leaving labeled USBs in parking lots hoping someone will plug it in. If you find an unknown USB drive, give it to IT to examine dont risk plugging it into your machine.

Report Incidents Immediately: If you suspect a security incident whether its a phishing email you fell for, a lost device, or unusual behavior on your system report it right away to your IT/security team. Timely reporting can significantly reduce damage. Do not hesitate or hide an incident; the sooner responders can act, the better. Remember that attackers often rely on stealth and delay; by reporting promptly, you take away their advantage.

Back Up Critical Files: Follow your organizations backup policy and ensure any important files are saved to the proper locations network drives, cloud services, etc. that are backed up. If you handle critical data on your local device, make sure its included in automated backups. In the event of a ransomware attack or hardware failure, backups are the difference between a minor inconvenience and a major loss. Verify that backups are successful and that you know how to restore data.

Attend Security Training: Participate in any required cybersecurity awareness trainings, and treat them seriously. These trainings are designed to keep you up to date on the latest threats phishing techniques, social engineering scenarios, etc. and reinforce good practices. Attack techniques evolve constantly, so continuous learning is key. Many breaches trace back to a single employee mistake education can prevent that.

Follow Policies and Procedures: Your organization likely has policies on acceptable use, data handling, incident response, etc. They exist to protect you and the company. For example, there may be rules against using personal cloud storage for work documents or requirements to use VPN when remote. Adhering to these policies ensures a unified defense. If youre unsure about a policy or think an exception is needed for your work, consult with IT/security rather than going around the rules.

Remember: Security is a team sport. One persons lapse can threaten everyone. By practicing these daily habits, you contribute to a stronger security culture and help safeguard both your personal information and the organizations assets.

## **Emergency Response Plan**

Despite best efforts, incidents can still happen. Thats why having an Incident Response Plan IR plan is crucial. All employees should be aware of their role in an emergency. Key elements include:

Know Your Contacts: Be aware of who to call or email if you discover a security incident. This might be a dedicated incident response team, your IT helpdesk, or a specific security officer. Post the contact info in an easily accessible place for instance, an emergency number posted by

your desk. Time is of the essence during breaches, so you dont want to scramble to find contacts.

Follow the Containment Procedures: If a device is suspected to be compromised e.g. ransomware screen appears or you opened a malicious attachment, disconnect it from the network if safely possible to prevent spread e.g. turn off Wi Fi, unplug Ethernet. But do not power it off completely unless instructed, as memory data could be useful for forensics. Then report the incident. If you accidentally divulged sensitive info like entered your password on a phishing site, report it so the team can reset credentials and check for any misuse.

Backup and Recovery Plans: Ensure that critical systems and data have been backed up before an incident occurs. Part of the emergency plan is knowing how to restore operations. Regularly test backups by doing trial restorations. Know the process for declaring an IT emergency and initiating a recovery for example, who has authority to trigger failover systems or to restore from backup. If you maintain important data on your own, keep an offline copy on secure storage in case the network is down.

Redundancy for Critical Systems: Mission critical services email, finance systems, manufacturing controls, etc. should ideally have redundancy or fallback arrangements. This could mean cloud failover, secondary servers, or manual workarounds. As an employee, be aware of any manual contingency operations you might need to perform if IT systems are unavailable. For example, if the customer database is down, is there a read only backup list that can be used temporarily? These should be documented in the business continuity plan.

Communication Plan: Know how your organization will communicate during a cybersecurity incident. Often normal channels email, corporate chat might be compromised or down. You might be directed to an emergency conference call number or a notification system like SMS alerts to personal phones. Make sure your emergency contact information is up to date with HR. If you are a manager, ensure you have a phone tree or way to reach your team in case of network outages.

Dont Cover Up Issues: Its vital to foster a culture where reporting incidents is encouraged and blameless. If a breach occurs, it must be reported through proper channels, including to customers or regulators if required by law. Never attempt to quietly fix a security issue on your own or ignore a possible breach. Transparency and rapid response are not only ethical and often legally required, but they also greatly reduce harm. Hiding a breach often makes consequences worse as seen in cases where breaches grew over months unreported.

In summary, be prepared. Just as we conduct fire drills, organizations should conduct cyber incident drills. Know your role, whether its simply alerting IT or actually participating in the response. Preparation and a clear plan can turn a potential disaster into a manageable incident.

#### Resources

For further information and tools to stay safe, refer to these reputable cybersecurity resources:

<u>HaveIBeenPwned.com</u> A free breach checking service. Enter your email to see if it has appeared in known data breaches. This is useful to know if any of your accounts/passwords have been compromised previously, so you can take action like changing passwords.

<u>VirusTotal.com</u> An online scanner where you can upload a suspicious file or URL, and it will check it against dozens of antivirus engines and threat databases. Its a quick way to analyze email attachments or downloads before opening them.

<u>NIST Cybersecurity Guidelines</u> The National Institute of Standards and Technology provides gold standard guidelines. For passwords, see NIST Special Publication 800 63B Digital Identity Guidelines which recommend practices like longer passphrases and removing periodic change requirements. NISTs Cybersecurity Framework and other publications on their site nist.gov are great references for best practices.

<u>CISA Alerts US CERT</u> The Cybersecurity & Infrastructure Security Agency CISA publishes up to date alerts on significant threats and vulnerabilities us cert.cisa.gov. They also offer guides for businesses and individuals on emerging threats, security tips, and incident response. Consider signing up for CISAs alert email list to stay informed.

<u>StaySafeOnline.org</u> Website of the National Cybersecurity Alliance, offering tips and toolkits for staying safe online. It has resources tailored for small businesses and end users, covering everything from phishing avoidance to mobile security. Great for educational content and training material.

Privacy and Security Settings Many software and platform providers maintain security blogs or help centers. For example, Googles Safety Center and Microsofts Security pages provide how tos on securing your accounts and using their tools like Googles Advanced Protection, Microsoft Secure Score, etc.. When in doubt about how to configure a security feature on a product, check the official resource or knowledge base.

Staying current is important cyber threats change rapidly. Leverage the above resources to keep your knowledge and defenses up to date. Joining cybersecurity communities or newsletters can also help you learn about the latest scams or vulnerabilities trending globally.

### Contact

For additional security training, consulting, or if you have questions about implementing the practices in this guide, please contact our cybersecurity team:

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