



THE SMITH CENTER
FOR THE PERFORMING ARTS

Pre-Visit Guide **for attending a Sensory** **Inclusive Performance**

REYNOLDS HALL

The Smith Center



This is The Smith Center for the Performing Arts.

The Smith Center is located in downtown Las Vegas and has music, theater, and dance performances all year long.

There are three performance spaces at The Smith Center:

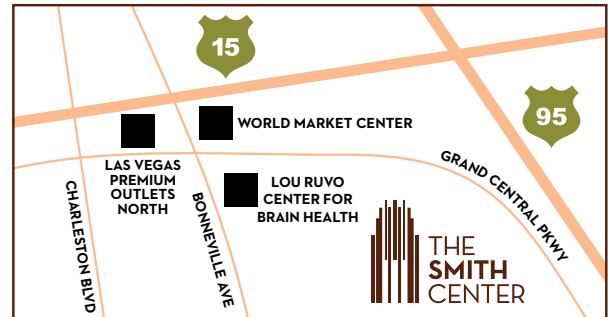
1. Reynolds Hall
2. Myron's
3. Troesh Theater

For more information about The Smith Center, I can look on the website.

One of these web addresses will give me the information that I am looking for:

- <http://www.TheSmithCenter.com/>
- <http://www.TheSmithCenter.com/your-visit/directions-parking/>
- <http://www.TheSmithCenter.com/your-visit-accessibility-information>

Going to the Theater

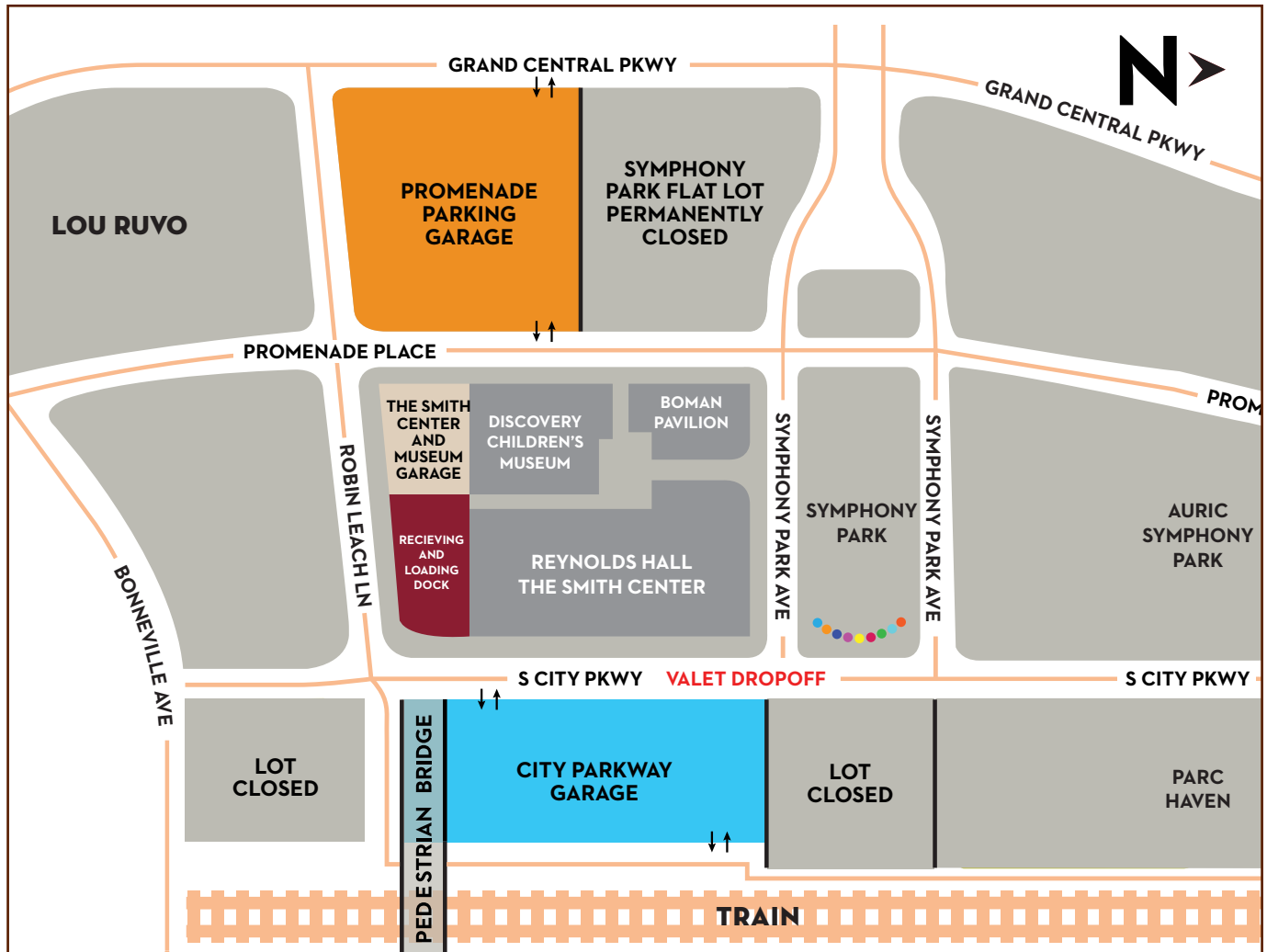


To get to The Smith Center, my family might take a car or a bus.

My family will know the best way for us all to get to the theater together.



Arriving at the Theater



When we get to the theater, we will park our car in the parking garage.

The cost to park at The Smith Center is \$6 and we can pay on site or pay in advance by going to the link: www.TheSmithCenter.com/parking

If my friends, family, or I use Paratransit, the Paratransit bus will drop off and pick up on the west side of The Smith Center campus, close to the Discovery Children's Museum.

Event Staff



There will be people wearing bright yellow vests around to help us park or cross the street.

These helpers are called Event Staff.

If we need assistance getting from our parking location to the theater, we can ask Event Staff for assistance.

Reynolds Hall



Reynolds Hall

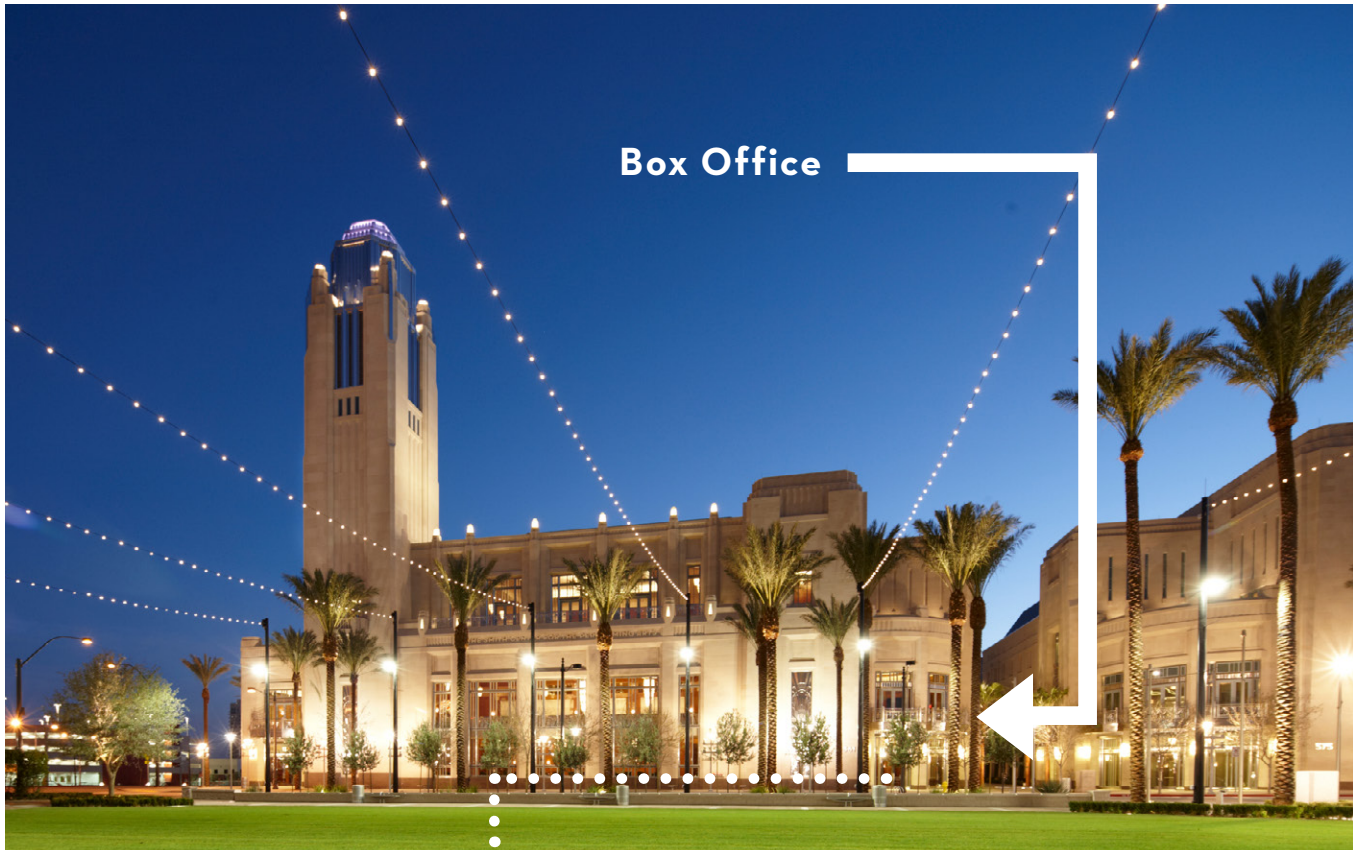


The show I am seeing is inside of Reynolds Hall.

Reynolds Hall is the largest performance space at The Smith Center.

You may enter the building through one of these doors.

Box Office



Box Office



If we want to buy tickets the day of the show, we will visit the Box Office.

Our tickets will be in the mobile wallet at Wallet.TheSmithCenter.com. We will need our username and password to login and access our tickets.



Safety



For our safety, we will be asked to pass through safety scanners on our way in to the lobby.

The scanners do not make any sounds or produce any lights.

Passing through the scanners is just like entering through any door or going down a walkway.

Everyone attending the performance will be asked to go through the safety scanners so we can all have a safe and enjoyable visit to the theater.

Ticket Scanner



After we go through the safety scanner, ushers will greet us.

Ushers are friendly people who will scan tickets, help people find their seats, and hand out programs.

The ushers will need to look at my ticket to tell me where to sit.

My family/group might use mobile tickets on our phones, or seat passes.

Before the usher can seat me, they will ask to scan my ticket.

The scanner may light up, but it does not make any sounds.

The scanner keeps track of how many people are going into the theater.

Grand Lobby



After our tickets are scanned, we will walk into the Grand Lobby. The Grand Lobby is a large space with marble floors and walls

Other families attending the performance will be in the Grand Lobby with us.

Because of the marble, the sound of people talking in the Grand Lobby might be a little loud.

I can use headphones or earplugs that I bring from home, or I can cover my ears to dampen the sound if I do not like it. The Smith Center also has these items if I feel I need to use them.

Inside the Theater



The doors will open for us to go inside with enough time before the show begins.

It is okay for me to use a mobile device to communicate with my family while I am in the theater, including during the performance if needed.

We may take photos inside the theater before or after the performance, but not during.

If it's helpful for me, it is okay for my family to bring small snacks into the theater. We will be respectful of the theater and make sure we take out what we brought in to help keep it clean.

Finding My Seating Level



Our seats are on a specific level of the theater.



If we are seated on the Box Tier, Dress Circle, or Gallery level, we will take the stairs or the elevator to reach our seating level.



An usher can tell us which level we are seated on if we show them our tickets. When we show an usher our ticket, they will tell us where to find our seats.

My Seat



For this performance, we will have assigned seats listed on our tickets.

An usher can help us to find our seat if we need help.

There may be other families sitting around me who I do not know.

They are there to see the show just like us!

Sitting



Sometimes I will have to sit and wait for the show to begin.

While I wait, I can talk to my family or do a quiet activity I enjoy.

When the show starts, I will do my best to watch the show quietly.

The show might remind me of happy, sad, excited, or scared feelings.

I can clap, laugh, or talk quietly to my family during the show to help me understand how I am feeling.

Other People



When I am sitting, sometimes another person or a family might need to move past me for a moment to go to their seats or to the bathroom.

If someone is in my path, I can ask them nicely to let me pass so I can get to where I am going.

Quiet Zones



If I need some quiet time, it is okay for me to leave the theater with my family.

I can sit in the lobby or I can go for a walk outside with my family.

There will also be spaces set up where I can color or just take a break.

I am welcome to use this space at any time.

Bathrooms



If I need to use the bathroom, I can let the people I am with know.

There are bathrooms on every level of Reynolds Hall.

I can go to the bathroom any time I need to.

The toilet has a motion sensor to detect a person's movement.

The toilet flushes automatically when I move away from the motion sensor.

Clapping



At the end of a show, people might clap to let the performers know they liked the performance.

If I get overwhelmed by the noise, it is okay to cover my ears.

Leaving



After the show is over, everyone will leave the theater at the same time.

I might have to wait in a line.

I will wait patiently and walk slowly.

I can talk when we leave the theater.

The End



We look forward to your visit!

We hope you enjoy the show.

Thank you!

General Information



If we have questions, we can call Melanie Jupp,
Director of Education and Outreach,
at 702.749.2543 or email education@thesmithcenter.com

The Smith Center is located at
361 Symphony Park Avenue
Las Vegas, NV 89106

The Smith Center's Education and Outreach Department extends its thanks to the staff and clinicians at Grant A Gift Autism Foundation, Touro University Nevada Center for Autism and Developmental Disabilities, UNLV Ackerman Center for Autism, Autism Coalition of Nevada, FEAT of Southern Nevada, Nevada PEP, Opportunity Village, and the Center for Child and Family Development for their guidance and support.



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