Community of CARE



Cancer CAREpoint

2025 Impact Report

Transforming support for cancer patients, families, and caregivers in the Bay Area through personalized, one-on-one Counseling, Assistance, Resources, and Education at no charge.

New Address:
1165 Lincoln Ave. Suite 300
San Jose, CA 95125
408.402.6611 | cancercarepoint.org

Letter from Executive Director Pam Klaus and Board Chair Sarah Schiltz

Building a Community of CARE

Dear Friends of Cancer CAREpoint,

At Cancer CAREpoint, we believe no one should face cancer alone. Every person who comes to us is supported by a dedicated community— compassionate volunteers, generous donors, trusted healthcare partners, and staff who walk alongside families through one of life's most challenging times.

This year's Impact Report celebrates that collective effort. Every counseling session, support group, wig fitting, wellness class, CARE Kit, and moment of encouragement reflects the power of people coming together to care for one another.

The need for these services continues to grow as more individuals and families face the emotional, physical, and financial challenges that accompany a cancer diagnosis. Because of the generosity and commitment of our community, Cancer CAREpoint is able to provide personalized support and financial resources at no cost to anyone who could use some help.

We are deeply grateful for the many individuals and partners who make this work possible.

Together, we are a Community of CARE.



Sarah Schiltz
Board Chair

Pam Klaus
Executive Director

Message from Chief Operating Officer Morrigan Bruce

CARE in Action

At Cancer CAREpoint, our programs are designed to support the whole person throughout the cancer journey. From counseling and support groups to wellness programs, wigs, and emergency financial assistance, each service helps patients and families navigate the emotional, physical, and practical challenges of cancer.

Every day, we see how meaningful this support can be. Behind each program is a dedicated team of staff, volunteers, and partners who bring compassion and expertise to the work we do.

Together with our healthcare partners and generous community supporters, we are able to provide services that ensure no one faces cancer alone.

It is a privilege to serve this community and to witness the strength and resilience of the individuals and families we support.

Morrigan Bruce
Chief Operating Officer



Cancer Diagnoses Among Our Clients

Breast	46%
Leukemia/Lymphoma	10%
Ovarian	6%
Uterine	5%
Lung	5%
Colorectal	5%
Pancreatic	3%
Brain	2%
Prostate	2%
Head/Neck	1%
Other	15%

2025 Community Impact

2,198
Individuals Served
+8% growth

$88,000
Emergency Financial Assistance
+50% growth
328 individuals received this assistance and were connected to appropriate community resources.

11,574
Total Program and Service Hours

1,600
CARE Kits Distributed
+33% growth

"Our community of CARE goes beyond services — it offers open hands, steady support, and the strength of belonging when it is needed most."
Erin Baxter, Board Member

327
Personalized wig fitting appointments
8.6% growth

Since 2013, we have served over 15,000 clients.

The People Who Bring CARE to Life



Our dedicated office-based staff: Taylor Christy, Ellen Ostergren, Juliann Halvorsen, Pam Klaus, Michele Vaquera, Diana Iniguez, Nancy Romo, Ariana Jimenez, Morrigan Bruce

We are also supported by additional practitioners who serve clients remotely, pictured to the right.


Rosalynn (Roz) Adams


Nancy Birang, BS, NC


Lindsey Kolb


Cynthia McDonald, Ph.D.


Kelli Morton, LMFT


Karen Newcomb, LMFT


Ana Stenberg-Enz


Amy Wang



Clients: The Reason We CARE

Sally Serrano: Strength Through Community

Sally Serrano first learned about her cancer in 2011 after a routine mammogram revealed a small lobular carcinoma. During treatment, she had to pause her career as a sixth-grade teacher and ESL specialist while undergoing chemotherapy. Fortunately, her niece was able to move in and help during that challenging time.

After completing treatment, Sally returned to work, but within a year she began experiencing severe joint swelling and debilitating fatigue that forced her to retire earlier than planned. Soon after, she was also diagnosed with severe food allergies that required a highly restrictive diet.

Sally first learned about Cancer CAREpoint in 2013 through a yoga instructor and quickly began exploring the programs available to her. Movement and yoga classes helped her rebuild strength and mobility, while nutrition counseling supported her new dietary needs. Over time, she regained her energy and was able to return to one of her favorite activities—hiking.

Just as meaningful were the friendships she formed through Cancer CAREpoint. Through programs like yoga, massage, expressive arts, and nutrition classes, Sally built a circle of supportive friends who understand the challenges of living with cancer.

In 2021, Sally learned that her cancer had metastasized. Even with this difficult news, she felt empowered by the knowledge and support she had gained through Cancer CAREpoint. She worked with her care team to develop a plan and continued exploring supportive therapies, including acupuncture and acupressure.

For Sally, the sense of community she found at Cancer CAREpoint has been essential.

“In-person community means the world to me. There is powerful healing energy when people come together and share their stories and challenges.”

Today, Sally continues to participate in classes and has also begun volunteering with Cancer CAREpoint—giving back to the community that helped her heal and helping others learn to advocate for themselves.

Finding Community in Caregiving

Amanda and her husband have faced an incredibly difficult journey. In 2018, what began as routine testing led to a shocking diagnosis—his cancer, Leiomyosarcoma, is a rare and aggressive disease affecting soft tissue. At first, there were no symptoms, and life continued, though under the weight of uncertainty.

As his condition progressed and treatment began, the reality of caregiving set in. Amanda remembered information a friend had once shared about Cancer CAREpoint and decided to join a Caregiver Support Group. There, she found something she hadn’t realized she needed—a community of people who truly understood.

In the group, Amanda could speak openly about her fears, frustrations, and the difficult questions that come with caring for a loved one with cancer. She found comfort in connecting with others facing similar challenges and, over time, began sharing her own experiences to support fellow caregivers.

As the emotional toll grew, Amanda turned to individual counseling through Cancer CAREpoint. Caring for a loved one during treatment can be overwhelming, and she often felt caught between her own needs and those of her husband. With guidance from her therapist, she learned to process complex emotions, including moments of resentment, and develop healthier ways to cope.

At Cancer CAREpoint, Amanda found more than support—she found a safe space. A place where she could speak honestly, gain clarity, and even share laughter without guilt. In the midst of uncertainty, she found connection, understanding, and a much-needed sense of balance.

Our Approach

We support the whole person by providing personalized psychological, social, and practical services tailored to each individual's needs.

Wigs and Head Coverings:

We offer personalized wig fittings and head coverings to help clients navigate hair loss with dignity, confidence, and a sense of empowerment.

Therapy and Support Groups:

Licensed, oncology-informed counselors provide individual, family, and caregiver support. Groups offer connection, understanding, and community throughout the cancer journey.

Financial Assistance:

Through our Urgent CARE Fund, we provide one-time assistance for rent, utilities, transportation, groceries, and essential post-surgical needs to help stabilize patients during treatment.

Nutrition and Wellness Programs:

Our evidence-based programs support physical and emotional well-being through nutrition education, movement, meditation, and creative expression.

Community and Connection:

Gatherings and educational events foster connection, reduce isolation, and build a supportive community for clients, survivors, and caregivers.

Resource Navigation:

Client CARE Coordinators work one-on-one with individuals to identify needs, connect them to community resources, and guide them through systems such as housing support, public benefits, and healthcare services—ensuring access to the right support at the right time.

Stronger through Partnerships

Our Partners in CARE—including hospitals, medical centers, and community nonprofits—play a vital role in connecting individuals and families to Cancer CAREpoint's services. These trusted relationships help us reach those most in need and ensure timely access to compassionate support.

Each client's journey begins with a Client CARE Coordinator, who provides a listening ear and creates a personalized plan by connecting them to the programs and resources that best meet their needs, including community and cancer-related services.

Medical and Community Partners

- Carol Ann Read Center
- El Camino Hospital
- Epic Care Oncology
- Good Samaritan Hospital
- Kaiser Permanente, Redwood City
- Kaiser Permanente, San Jose
- Kaiser Permanente, Santa Clara
- Kaiser Permanente, So. San Francisco
- Latinas Contra Cancer
- O'Connor Specialty Care
- Pacific Cancer Center
- Peninsula Healthcare Connection
- Santa Clara Family Health Plan
- Sequoia Hospital
- Stanford Hospital
- Sutter Health, Fremont
- Sutter Health, Mtn View
- Sutter Health, Palo Alto
- Sutter Health, San Mateo
- Sutter Health, Santa Cruz
- Sutter Health, Sunnyvale
- UCSF/Washington Hospital
- Santa Clara Valley Medical Center
- Women's Cancer Resource Center

Where Fun Meets Fundraising

A Championship Day of Giving

On a beautiful spring day at Cinnabar Hills, our community came together for a championship day of giving—supporting cancer patients and families with compassion and purpose.







Save the Date for the next Golf Tournament on April 26, 2027.

An Afternoon of Games and Giving

Supporters gathered at La Rinconada Country Club for a delightful afternoon of Mahjongg, Bridge, and Canasta, bringing the community together in support of Cancer CAREpoint.







Save the Date for the 2026 Games Day—October 21, 2026.

"I'm grateful to be part of the Community of CARE at Cancer CAREpoint, where every individual is deeply committed to enhancing the lives, quality of care, and overall well-being of each client. It's an honor to serve our clients and help them feel connected to a community where they are truly valued and cared for."

Kelli Morton, LMFT,
Staff Member

Where Fun Meets Fundraising

An Evening of Community & CARE

Set against the beauty of Nestldown in the Santa Cruz Mountains, the Garden Party gathered our community for an evening of connection, compassion, and meaningful impact. What began as a simple gathering in 2012, has blossomed into one of Silicon Valley's premier summer events. The Garden Party now welcomes over 300 guests each year and raises more than $1 million.

Hannah Haworth inspired the audience with a heartfelt reflection on the power of community for those facing cancer: *"I walked into that support group and saw myself—the uncertainty, the loneliness, the anger. For the first time in a year, I had a name again, not a diagnosis. Cancer CAREpoint isn't about cancer—it's about people. What started as one meeting became something I couldn't miss."*















Save the Date for the 2026 Garden Party, Open the Gates to CARE—August 30, 2026, at the Montalvo Arts Center.

With Gratitude to Our Supporters

We are grateful to the following individuals and organizations whose generosity empowers us to grow, innovate, and meet the evolving needs of cancer patients and their families.

Below is a list of gifts received from January 1 to December 31, 2025.

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Jim & Gretchen Mair
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Donna Whitney
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Katherine Winkelman
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Jeanie Wright
Kim Young
Shadi Yousefi
Rick Yu
Susan Zabkar
Barinda Zarn
Lisa Zirl

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Ramzey Amireh
Nahid Assar
John Baiocchi
Mel Bates
Mary P. Baumel
Tanya Behar
Cynthia Berg
Lynne Bergna
Susan Bickford
Tim Blackmore
Sylviane Borenstein
Judith Bryer
Pamela Buckley
Christy Burris
Audra Cannon
Julie Carlson
Sirisha Chandraraju
Soon Chi
Ji Lee Chiu
Mi Suk Choung
Stephen & Susan Coates
Margaret Condensa
Randall Cooper
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Sharon Curb
Manny D'Albora
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Marilee Dunn
Magdalini Eirinaki
Ken & Clare Elchert
Danuta Eustice
Ingrid Firpo
Meg Flanagan
Julia Flores
Mary Forster
Ying Gao
Marianne Gardner
Adrienne Glasgow
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Stanley Hew
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Bernita Holm
Betsy Holritz
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** We are deeply grateful for your support. If you do not see your name or believe there is an error in the listing, please contact us at **info@cancercarepoint.org**. Thank you!*

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We gratefully acknowledge the following partners who contributed goods & services.

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We Gratefully Acknowledge Our Generous Grantors

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To Celebrate Life Breast Cancer Foundation

"Our community of CARE support goes farther than the services received. It heals one spiritual being and the loved ones around them."

Corrine Fabie,
Board Member

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Allison & Euan Thomson
Randy & LuAnn Walden
Kay & Bill Walker

"Cancer CAREpoint gives people the support and resources they need to live their lives while they are dealing with a cancer diagnosis, above and beyond the medical issues."

Ann Ferris, MD,
Board Member

"Cancer CAREpoint is a safe place for anyone and everyone in the community who needs it. And that IS everybody, since cancer affects every family in every community."

Celeste Martin Melehan, MPH,
Board Member

2025 Golf Tournament Sponsors

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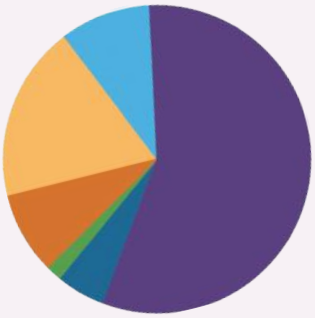
2025 Financial Summary

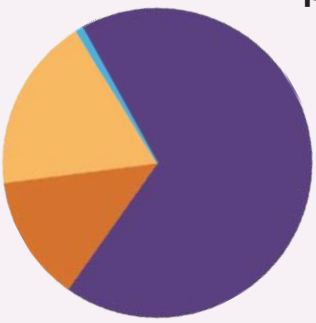
Income



- **Individuals/Corporations:** $413,518
- **Grants & Foundations:** $212,396
- **Events:** $1,257,540
- **In-kind:** $114,321
- **Earned Income:** $37,544
- **Other Income:** $189,588

Total: $2,224,907

Expenses



- **Programs & Services:** $1,398,331
- **Fundraising:** $271,225
- **Management & Administrative:** $376,226
- **Other Expenses:** $15326

Total: $2,061,108

2025 Board of Directors

Sarah Schiltz, Chair
Sandi Frazer, Vice Chair
Harry Fong MBA, CPA, Treasurer
Theresa Bumb, Secretary
Corrine Fabie, Member at Large
Erin Baxter
Tracy Cook
Ann Ferris
Julie Lin-Friss
Paul Gardner
Melissa Hardaway
Jennifer Landes, RN, BSN, MHA

Emeritus Board

Karyn Cilker
Gay Crawford
Noelle Henderson
Alex Stuart
Allison Jones Thomson
Jan Willoughby

"What I value most about Cancer CAREpoint is its Community of CARE, a place where support feels personal, connections are real, and every individual is reminded they are not alone during one of life's most challenging times."

Julie Lin-Friss, Board Member

"Because of a caring and compassionate community, Cancer CAREpoint has been able to provide support and care for thousands of those affected by cancer at no cost. Many thanks to our loyal, dedicated supporters for making this possible."

Sandi Frazer, Board Member



Corporate Matching Gifts

Many employers offer matching gift programs that can multiply the impact of a donation. We are grateful to the companies and employees who take advantage of these opportunities to further support Cancer CAREpoint's mission. Matching gifts may also be available for spouses, partners, and retirees, and some companies extend matching to volunteer hours as well.

In Honor of...

Judy Applesmith
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Margaret Bielski
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Doug Carlson
Olivier Chapelle
Noreen Christopher
Tiana Crutchfield
Nancy Fong
Jack Frazer
Mike Gardner
Irene Gutierrez
Kristi Hernandez
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Domenic Norcia
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Gerard Raney
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Barry Swenson
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Grace Tuttle
Judy Varadi
Bobby Jo Viksne
Armenia G. Williams
Jeff Wise
Marie Worthy



Create a Lasting Legacy to Support Future Cancer Patients

By including Cancer CAREpoint in your estate plans, you help ensure that no one faces cancer alone—now or in the future. Your legacy will provide vital support for patients, survivors, and their families for years to come.

Honor or Remember a Loved One

In honor Gifts

Honorary gifts are a meaningful way to commemorate special milestones such as cancerversaries, birthdays, anniversaries, and more. A special acknowledgment will be sent to the honoree, notifying them of your thoughtfulness.

In Memory Gifts

Memorial Gifts are a meaningful way to acknowledge a friend or loved one who has passed away. An acknowledgement letter will be sent to anyone that the donor indicates.

"As a former caregiver for a cancer patient, I know medical care for cancer is just the tip of the iceberg. I am so grateful for all of the extra help Cancer CAREpoint offers that helps patients and their support communities manage this very difficult journey."

Melissa Hardaway, Board Member

"At Cancer CAREpoint, community is our greatest source of strength — where care is shared, hope is nurtured, and meaningful support is made possible through our extraordinary Community of CARE."

Jen Landes, RN, Board Member

Cancer CAREpoint



The Heart of Our Community

Our Vision:

All impacted by cancer are supported. No one faces cancer alone.

Our Mission:

Cancer CAREpoint is dedicated to enhancing the well-being of Bay Area residents impacted by cancer by providing compassionate, personalized support services and programs tailored to meet individual needs.

Join Our Community of CARE

Your generosity makes it possible for Cancer CAREpoint to provide all services at no cost to cancer patients, their families, and caregivers.

Give Online:
www.cancercarepoint.org/donate

Give by Mail:
Cancer CAREpoint
1165 Lincoln Ave., Suite 300, San Jose, CA 95125

Give by Phone:
408-402-6611

We also welcome gifts through donor-advised funds, stock and mutual fund transfers, wire transfers, IRA charitable rollovers, vehicle donations, and gifts-in-kind. For more information, please contact **Pam@cancercarepoint.org**.

Our Services

Counseling • **Financial Assistance/Resources** • Wig Boutique • Support Groups • Nutrition • CARE Kits • Exercise Classes
Mindfulness Classes • Survivorship Programs • Caregiver Programs • Resources and Referrals

Cancer CAREpoint Resource Center

1165 Lincoln Ave. Suite 300, San Jose, CA 95125 | 408.402.6611
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