

IHG® HOTELS & RESORTS

Q&A WITH JOLYON BULLEY
CEO, AMERICAS

DESTINATION SPOTLIGHT
PORTUGAL

BRAND SPOTLIGHT
KIMPTON HOTELS & RESTAURANTS

MUST SEE MASTERPIECES

EXTRAVAGANT ESCAPES

REGENT: REIMAGINED
REGENT HONG KONG
CARLTON CANNES, A REGENT HOTEL

Welcome
to The Quarterly Report

IHG LUXURY & LIFESTYLE EDITION - JANUARY 2024

CARLTON CANNES, A REGENT HOTEL | FRANCE

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KIMPTON HOTEL THETA | NEW YORK, US

Q&A with Jolyon Bulley CEO, Americas

Q: Could you provide an overview of your career background and your experience as CEO, Americas?

I love this industry. I've been a hotelier my entire career, and there is a special place in my heart for hotel operations. I want to make sure that we deliver on each of our brands' promises to the hundreds of thousands of guests who stay in an IHG hotel each night.

I am humbled to be leading this region and am excited about the growth potential we have. I have worked in various markets across Southeast Asia, Greater China, and the UK, so my career has taken me all over the world. Previously, I was the Chief Operating Officer for the Americas from 2014 to 2017, so being back in the region has felt like a homecoming.

Q: What are your top priorities for driving growth in the Americas region in 2024?

As we start 2024, we have a lot of positive momentum and are well-positioned for success.

We are obsessed with creating great guest experiences and delivering on our brand promises across all segments through our industry-leading IHG One Rewards loyalty program. We also must ensure we have the right tools and resources in place to help our hotel teams and B2B customers be successful.

We have made great strides in Luxury & Lifestyle over the past few years. IHG is now one of the world's biggest players in Luxury & Lifestyle. We have a strong portfolio of L&L brands that spans more than 800 hotels open and in the pipeline globally.

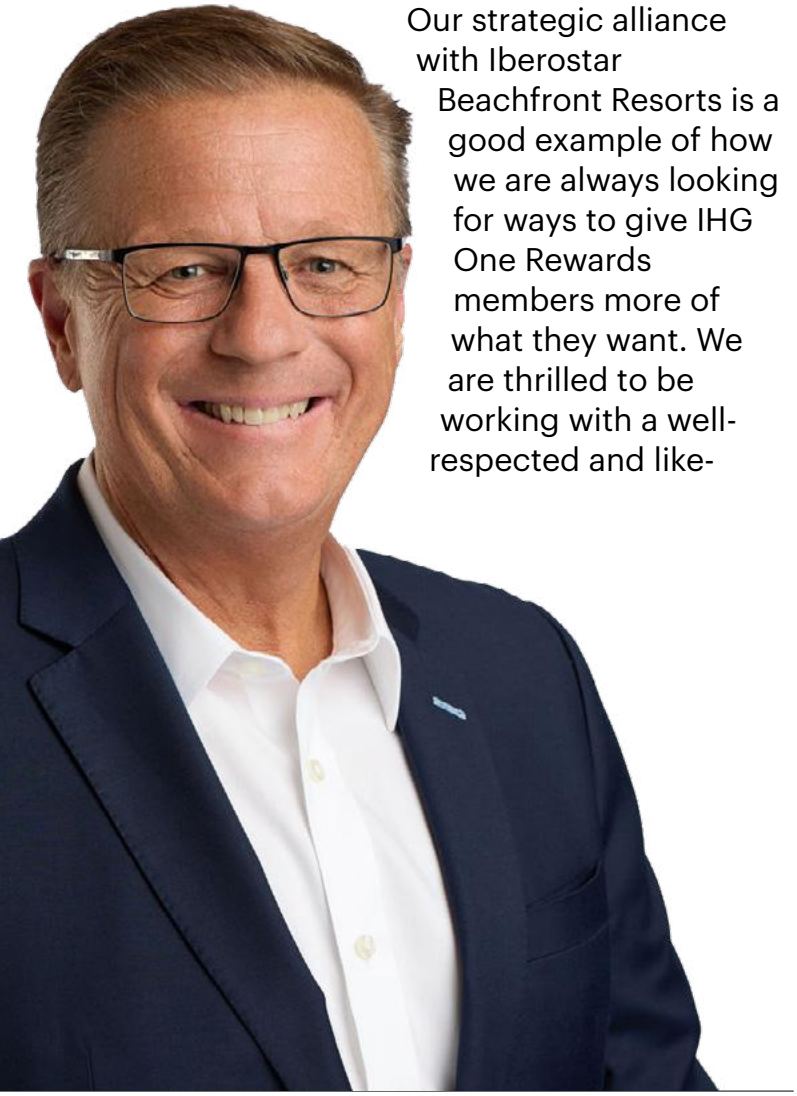


INTERCONTINENTAL BELLEVUE AT THE AVENUE | US

We've had many exciting signings and openings announced in the last few years: Six Senses Napa Valley, InterContinental Bellevue (Washington), and Kimpton Grand Roatán. The Regent Hong Kong, which opened last year, is stunning and will set a new standard for luxury in hospitality. Later this year, we will celebrate the opening of the Regent Santa Monica, which will be a marquee property for this brand.

Delivering on brand growth, creating great customer and guest experiences, and leading operational and commercial performance – all while operating responsibly for our people, communities and planet – is no small task.

Q: How do you view the strategic alliance with Iberostar Beachfront Resorts, and what opportunities do you believe it presents for IHG?



Our strategic alliance with Iberostar Beachfront Resorts is a good example of how we are always looking for ways to give IHG One Rewards members more of what they want. We are thrilled to be working with a well-respected and like-minded partner in Iberostar Beachfront Resorts.

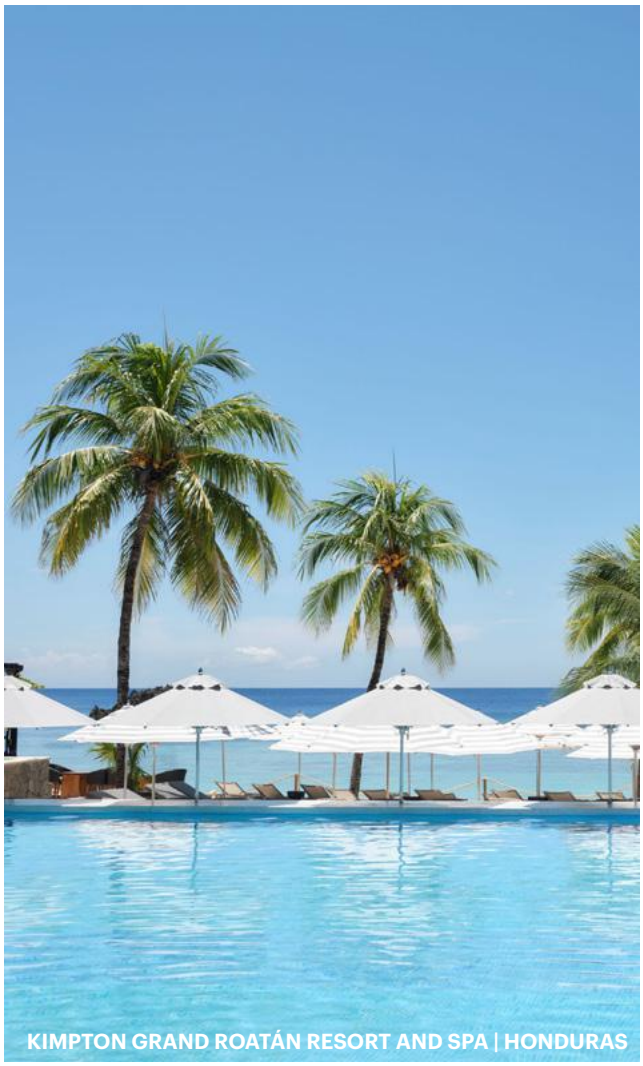
We've made several strides since announcing the partnership in late 2022. IHG One Rewards members can now earn and redeem their hard-earned points at more than 40 Iberostar Beachfront Resorts locations around the world.

The addition of Iberostar Beachfront Resorts to our portfolio of brands provides IHG One Rewards members with even more options to create great memories at incredible resort destinations.



JOLYON BULLEY

CEO, Americas



KIMPTON GRAND ROATÁN RESORT AND SPA | HONDURAS



CASA DA COMPANHIA, VIGNETTE COLLECTION | PORTUGAL



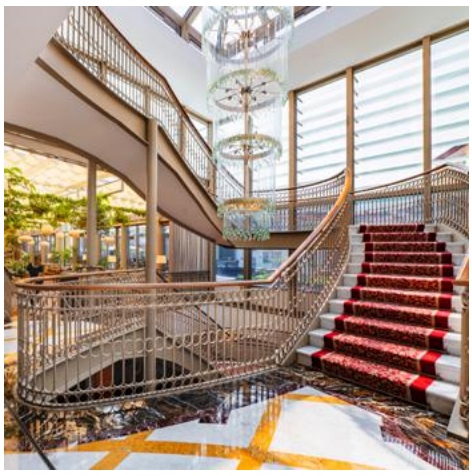
INTERCONTINENTAL CASCAIS-ESTORIL | PORTUGAL

Destination Spotlight – Portugal

Discover the wonders of Portugal, a country where every moment is an invitation to adventure. Wander through historic streets adorned with colorful tiles, savor the flavors of local cuisine in quaint cafes, and soak up the sun on pristine beaches. Explore medieval castles, UNESCO-listed sites, and charming villages that tell stories of a rich past. Whether you're tasting world-class wines in the Douro Valley, surfing the waves in the Algarve, or hiking the scenic trails of Madeira, Portugal offers a tapestry of experiences for every traveler. IHG has a commitment to excellence and world-class hospitality that ensures a memorable and comfortable stay as you explore the diverse attractions of Portugal.



SIX SENSES DOURO VALLEY



INTERCONTINENTAL PORTO - PALACIO DAS CARDOSAS



INTERCONTINENTAL LISBON

IHG In the news



A show stopping event marks the return of Regent to Victoria Harbour

Regent Hong Kong has officially returned to Victoria Harbour. The official grand opening took place on November 8, celebrating the transformation of a landmark property within IHG Hotels & Resorts' luxury and lifestyle portfolio. Held in the Regent Ballroom, the gala event brought together a diverse array of VIPs and community leaders. As guests arrived, a red carpet led to the famous white marble staircase, where generations of Hong Kong society have marked life's most significant events and gala occasions.

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Winter Chalet Campaign to Kick Off Cozy Season Across its Luxury & Lifestyle Hotels

From now through February 29, 2024, InterContinental Hotels & Resorts, Kimpton Hotels & Restaurants, Vignette Collection and Hotel Indigo properties will transport guests to a timeless winter wonderland through the theme of Winter Chalet featuring larger-than-life lobby installations, created in partnership with renowned celebrity tastemakers Corey Damen Jenkins and Maren Morris for cozy yet chic interiors and seasonal sonic experiences, and chalet-inspired programming at every hotel or resort within the portfolio.

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Kimpton partners with Anthropologie to alleviate travel wardrobe 'Pack-xiety'

Kimpton is expanding its partnership with lifestyle emporium Anthropologie to provide guests of its UK hotels with complimentary access to a seasonally evolving edit of accessories. Pieces are available for guests to borrow for the duration of their stay at Kimpton properties throughout the UK with participating hotels including Kimpton Fitzroy London, Kimpton Clocktower Hotel in Manchester, Kimpton Charlotte Square in Edinburgh, and Kimpton Blythswood Square in Glasgow.
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IHG debuts Vignette Collection brand in Doha

The first Vignette Collection hotel in Doha is set to open by the end of Quarter 1, 2024, Velero Hotel Vignette Collection Doha Lusail is the fifth Vignette Collection hotel signing in the MEA region, following those in Zimbabwe, Saudi Arabia, UAE and Kuwait. IHG continues to bring brands from its luxury & lifestyle portfolio to the region, offering its guests exceptional design, bespoke service and meaningful experiences.
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Regent Hotels & Resorts The 'Taste Studio' Makes China Market Debut in Chongqing

Regent is making the China debut of the Regent Taste Studio, a pop-up immersive dining offering, in Chongqing. Continuing the Regent brand's ambition to deliver a modern, luxurious guest journey, the Regent Taste Studio is breathing life into the 'Beauty of Contrast' through an unforgettable epicurean experience.
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IHG Unleashes Exciting Exclusive Member Activities and Destination Experiences

IHG One Rewards unveiled a series of vibrant member experiences. In addition to the usual perks, members can now take advantage of additional exclusive offerings, such as VIP boxes at IHG One Rewards events, immersive audiovisual experiences, and unexpected journeys to distinctive destinations.
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Regent Hong Kong: A Remarkable Journey of Rediscovery

By Michel Chertouh, Managing Director, Regent Hong Kong

Let me take you on a personal journey, as I share the inspiring story of Regent Hong Kong's return to its iconic status in the heart of this extraordinary city. As the Managing Director, I am honored to guide you through the resurgence of Regent Hong Kong and its commitment to creating cherished memories for all who visit.

My own connection to Regent Hong Kong began years ago when I first arrived in this vibrant metropolis. The captivating energy, cultural richness and undeniable allure of Hong Kong left an indelible mark on me. Little did I know that fate would lead me to embrace the responsibility of reimagining an iconic hotel and revitalizing the renowned Regent brand in this remarkable city.

Reviving Regent Hong Kong was no small feat. It required a harmonious blend of vision, creativity and deep respect for the hotel and the city's heritage. To bring this vision to life, we collaborated with Hong Kong born design visionary Chi Wing Lo, a true master of his craft. Celebrating the Beauty of Contrast, a design hallmark of the Regent brand, Chi Wing's timeless aesthetic and serene interiors stunningly juxtapose the hotel's majestic views of Victoria Harbour and the Hong Kong skyline. We also infused contemporary elements into the design, while paying homage to the city's rich cultural roots.

Chi Wing Lo's design embodies the spirit of Hong Kong— with the hotel reimagined as a sanctuary of peace, tranquility and balance within the bustling city. From the moment our guests arrive, we set the tone for a journey of discovery, guiding them through a seamless sequence that prepares them for the unexpected harmony within.

Each of our 497 guestrooms (including 129 suites) is reenvisioned as a Personal Haven where guests will discover a sense of serenity – whether gazing over the





harbour from the windowfront daybed or immersed in the Oasis Bath with views of the skyline. There is a calmness with seamless service “on your terms” as our Regent Experience Agents curate moments, including Day-to-Evening Rituals, that create lasting memories. The Beauty of Contrast is also reflected in our vibrant Dining Destination, which is home to a collection of celebrated restaurants with decadent sensory encounters that go beyond the excellence of the cuisine itself.

On November 8, 2023 we celebrated the culmination of our hard work—a historic day that will forever be remembered in Regent Hong Kong's legacy. The grand opening was a moment of immense pride and joy as we unveiled the rebirth of this iconic property to esteemed guests, dignitaries and the people of Hong Kong. The evening was filled with excitement, culminating in a spectacular acrobatic facade dance performance on the panoramic three-story glass windows of the hotel, with the dazzling spectacle on the city skyline leaving an unforgettable impression on all who witnessed its breathtaking beauty.

Regent Hong Kong holds a special place in the hearts of Hong Kong's residents. It has long been an icon, representing refined luxury and impeccable service. Now, with its new design and concept, Regent Hong Kong takes on a renewed role, poised to create lasting memories for generations to come.

Our commitment to the people of Hong Kong is unwavering. We go beyond being a hotel; we are custodians of cherished moments and creators of unforgettable experiences. Regent Hong Kong stands as a testament to our dedication to service excellence and our relentless pursuit of spaces that inspire, delight and captivate.

As I stand here, witnessing the rebirth of Regent Hong Kong, I am filled with gratitude and excitement.

I invite you to join us on this remarkable journey of rediscovery, where the Beauty of Contrast meets the embrace of tradition; where artistry and hospitality converge to create an unforgettable tapestry of experiences.

Regent Hong Kong is back; and we are proud and thrilled to have you be a part of its grand narrative — a narrative that continues to unfold, creating cherished memories for all who walk through its doors.



SIX SENSES KRABEY ISLAND | CAMBODIA

THE IHG LUXURY & LIFESTYLE COLLECTION PRESENTS:

Extravagant Escapes

Delight in the finer things life has to offer and emerge a new you ready for the year to come.



Six Senses Vana: Deep in the Vana Forest of India lies a 21-acre retreat that exists to help you unleash your physical, mental, and spiritual potential. Come as you are and connect to yourself, others and nature.



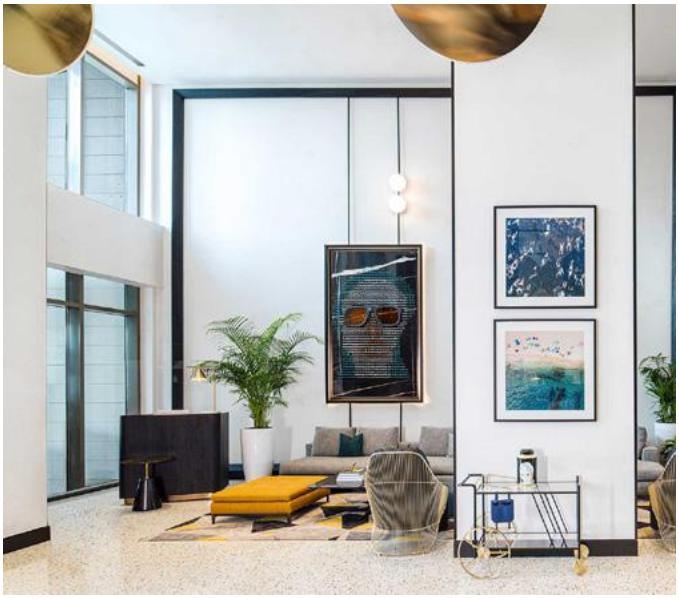
Hotel Indigo La Paz Puerta Cortés: Surrender to the peace of a deep tissue massage and the joy of fresh seafood at this resort. Indulge in countless rounds of golf or swims in the sea, both just steps from your suite.



Regent Phu Quoc: Step into serenity on this Vietnamese isle, where idyllic island life sets the scene for deep relaxation. Let go of daily concerns and embrace what's eternal.



Kimpton Grand Roatán Resort and Spa: Island time means you can do as much or as little as you want; balance spa time with snorkeling and find holistic revitalization.



Th8 Palm Dubai Beach Resort, Vignette Collection: Feel the stars align for you at this hotel inspired by the eighth lunar phase. Reconnect with family through bespoke activities and emerge ready for new beginnings.

THE IHG LUXURY & LIFESTYLE COLLECTION PRESENTS:

Must See Masterpieces

Art and architecture steal the show at these inspiring destinations. Let your client's next getaway ignite your creativity.



Six Senses Zil Pasyon: Glass-bottom rooftop pools provide cool light to the room below and otherworldly panoramas of azure waters and verdant hillsides.



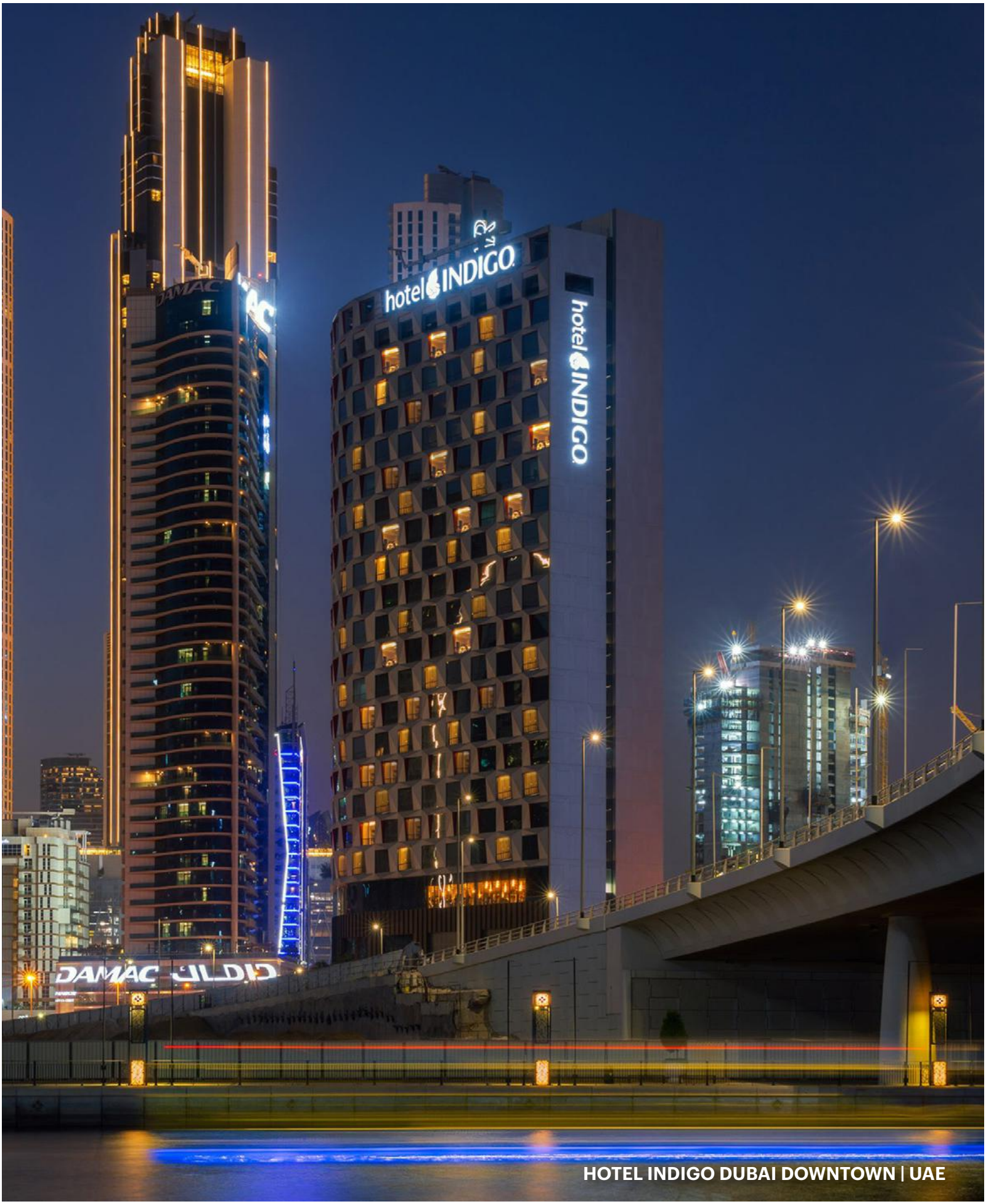
InterContinental Durrat Al Riyadh Resort & Spa: Regal in its minimalism, the architecture of this Riyadh resort highlights traditional arches, sustainable water features, and lush green spaces.



Regent Chongqing: Admire how contemporary interiors evocative of the East pay homage to Chongqing's past and present.



Yours Truly DC Hotel, Vignette Collection: Come for the award-winning design, stay for the company at this bohemian-inspired hotel in Washington D.C.



HOTEL INDIGO DUBAI DOWNTOWN | UAE

New Hotel Openings



Arabella Beach Hotel Kuwait, Vignette Collection *Opens January 30, 2024*

In a land of captivating contrasts and timeless allure, Arabella Beach Hotel Kuwait, Vignette Collection, stands tall against the azure backdrop of the Arabian Gulf. This luxury hotel is a contemporary fortress on the water. Designed for any traveler, Arabella Beach Hotel offers direct access to an idyllic private beach and convenience to local destinations, including shops, cinemas, and restaurant. This marvel of exquisite contemporary design was built to reflect the shimmering waters and white sands it resides beside.

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InterContinental Auckland
Opened January 2024

InterContinental Auckland offers guests a sanctuary with windows opening to the Waitematā. Visitors can unwind in the luxury haven overlooking the Harbour, immersing themselves in rich history and connecting with the tapestry of local culture, art, and cuisine.

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InterContinental Wuxi Taihu New City
Opened November 2023

Tai Lake, the picturesque scenery of Jiangnan, is one of the central cities in the Yangtze River Delta. Wuxi, known as the "National Business and Industry Famous City."

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InterContinental Zhengzhou
Opened November 2023

The hotel is an awe-inspiring destination which brings affluent travelers to experience the glamour of InterContinental life in business, leisure travel.

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InterContinental Changzhou
Opened December 2023

The hotel has 350 spacious rooms and suites, as well as 5 restaurants and lounges with diverse styles, showcasing global cuisine and the "Old Changzhou" flavor.

LEARN MORE



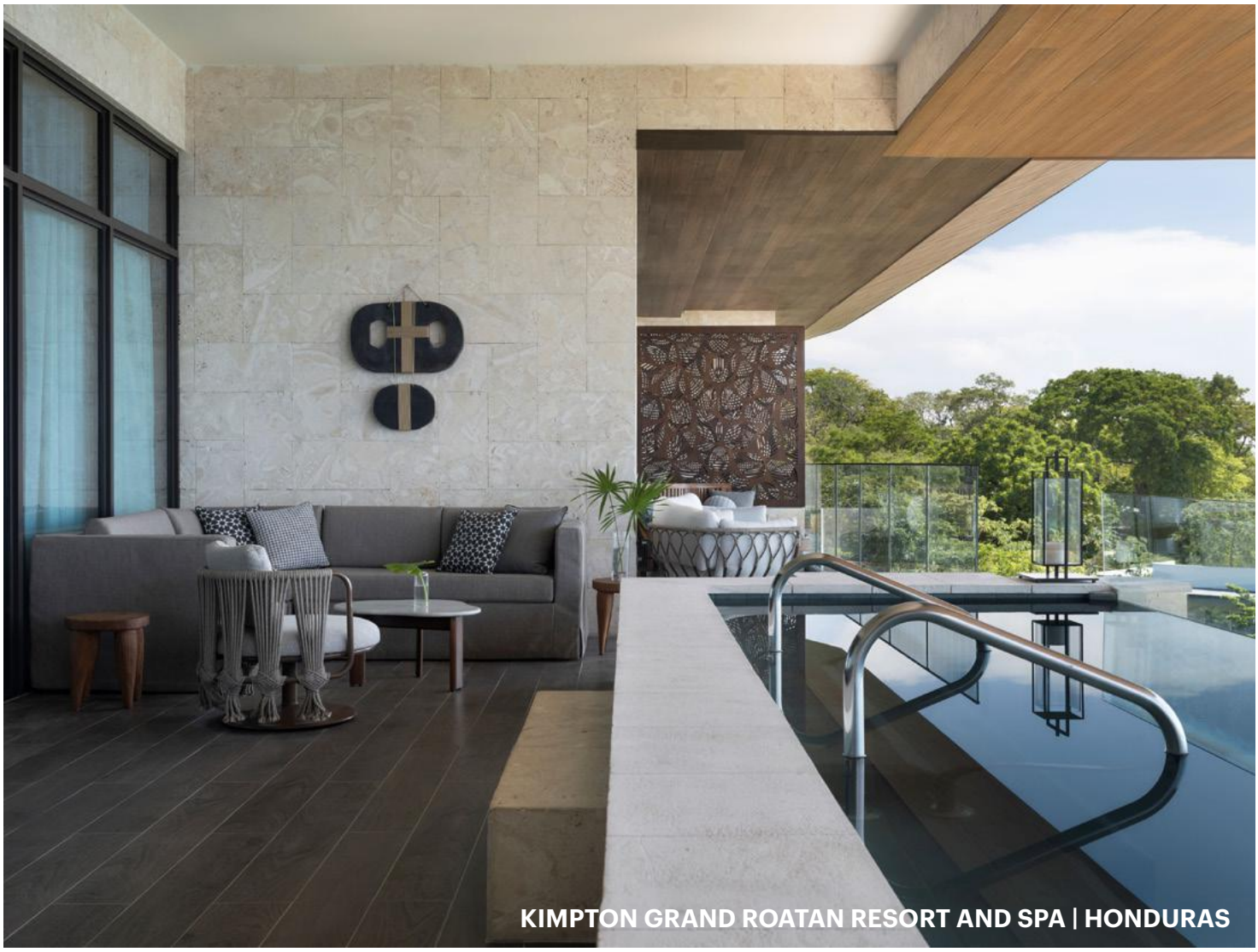
Hotel Indigo Kuala Lumpur on the Park
Opened November 2023

Explore Malaysia's capital like a local with Hotel Indigo Kuala Lumpur on the Park for a truly immersive and exciting experience in the heart of Kuala Lumpur's bustling central business district.

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KIMPTON®

HOTELS & RESTAURANTS



KIMPTON GRAND ROATAN RESORT AND SPA | HONDURAS

DISTINCT. HEARTFELT. DESIGN-FORWARD.

WHAT WE STAND FOR

Our commitment to deliver heartfelt care, unique design and quality in surprising ways gives you an experience you'll remember forever. With Kimpton, travelers can expect a high-level of service, inspired spaces, thoughtful amenities and a commitment to wellness for a ridiculously personal experience. It's luxury without the attitude.

OUR PURPOSE

Making international travel more alluring.

UNIQUE SELLING POINTS

- Social Hour: Bringing the Kimpton community together every evening to sample new beverage trends and old favorites
- Morning Kickstart: Distinctive beverage set up to energize and empower guests - stimulating seasonal selections from fresh juices to luxury teas, organic coffee to boozy blends
- Forgot it? We've Got it: From curling iron to cell phone chargers and lint rollers, Kimpton has you covered —all offered complimentary
- Stay Well: Combination of healthy snacks and nourishing beverages, plus guest bikes, yoga mats, and running maps to help guests stay balanced while traveling



KIMPTON AYSLA MALLORCA | SPAIN



KIMPTON BAMBOO GROVE | CHINA


IHG® HOTELS & RESORTS
NOTABLE
HOTEL

Six Senses Kaplankaya

Turkey

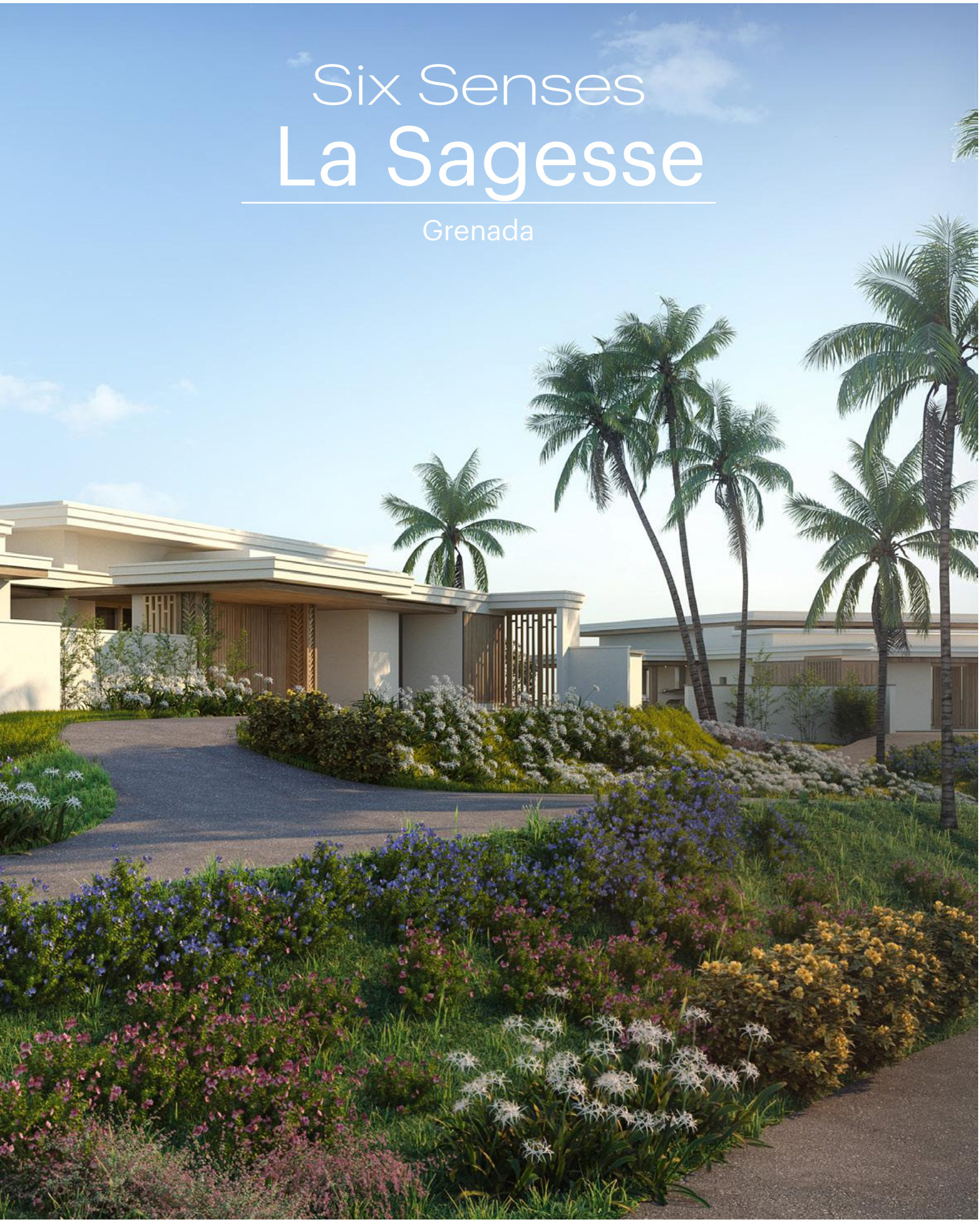


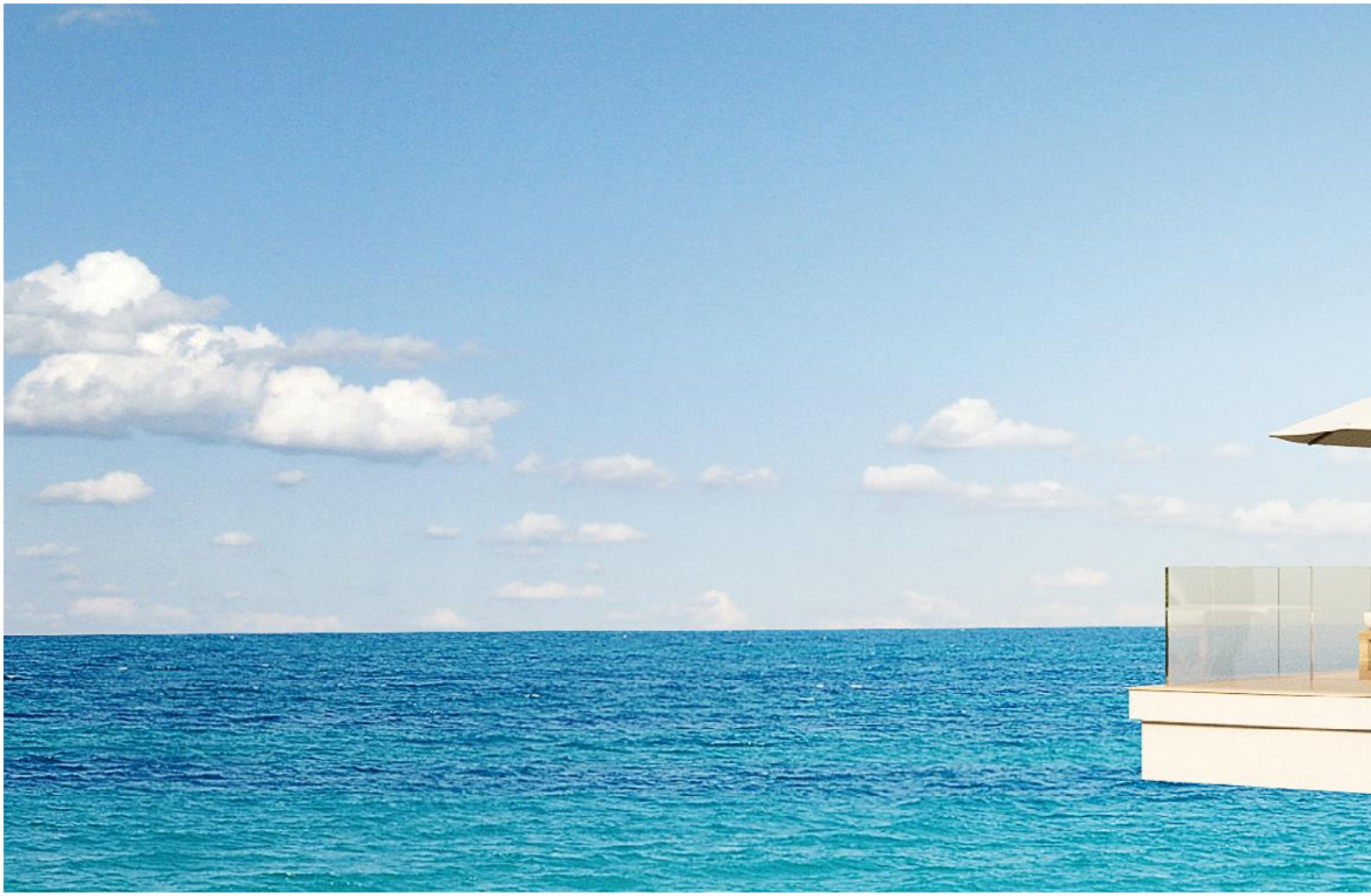
Situated in Bodrum, Turkey, the Six Senses resort beckons individuals and their loved ones to a private escape, providing a harmonious blend of seclusion and a social community nestled in the heart of nature. The resort boasts a remarkable 10,000 square-meter spa featuring groundbreaking wellness programs, an indoor-heated pool, hydrothermal areas, hammams, state-of-the-art fitness equipment, and a variety of classes, including spinning, yoga, and Pilates. Complementing these offerings are multiple organic dining options, expansive outdoor venues, private beaches, an array of children's activities, and experiences designed to foster a reconnection with nature, ultimately allowing guests to rewild their souls.


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NOTABLE HOTEL

Six Senses
La Sagesse

Grenada





From tall mountains to shimmering reefs, spicy rhythms to rolling reggae, pirate shipwrecks to sugar-sand beaches, Grenada unfolds as a joyous mosaic of islands and an explosion of color. The destination is fringed by beaches everywhere one looks and soaked in rum. Six Senses La Sagesse enjoys a pride-of-place setting between the ocean and a protected cove on the southern part of the island, renowned for its spice and relaxed lifestyle. Suites and villas extend across 38 acres (15 hectares) within the natural topography of the land, with great effort given to ensuring space, privacy, and uninterrupted views over the turquoise sea. Influenced by the region's traditional architecture, the design language mimics a Caribbean village bursting with variety along the lagoon promenade and beach, with natural walkways through the gardens maintaining the connection to Grenada's "Spice Island" heritage.












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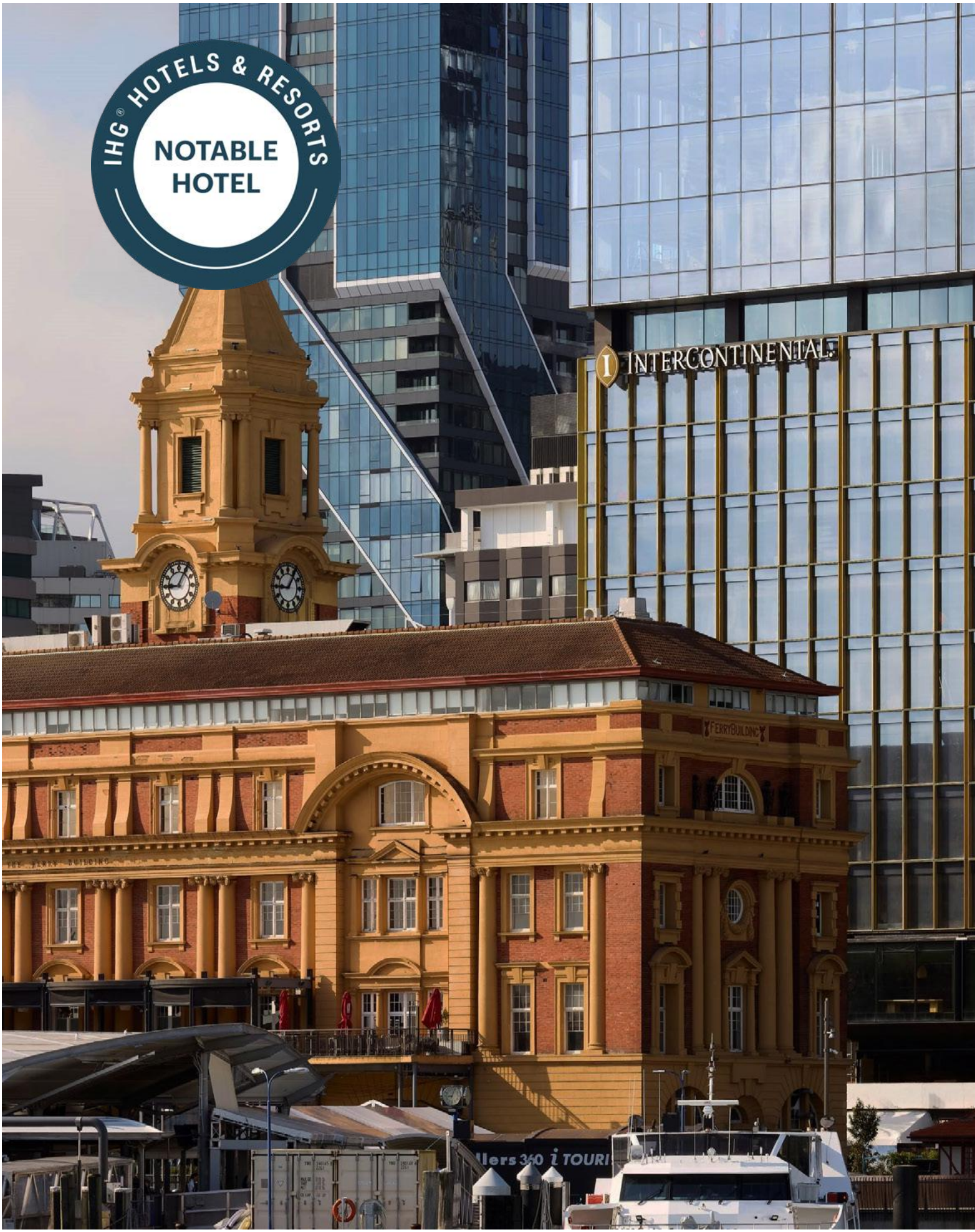
InterContinental

Athénée Palace Bucharest

Romania



The InterContinental Athénée Palace Bucharest is a city landmark nestled in the heart of Bucharest. Guests can explore nearby iconic structures such as the Romanian Athenaeum and the Royal Palace. The hotel is situated in a historic neighborhood, just steps away from the Roman Square and the Revolution Square, allowing visitors to immerse themselves in the area's charm. Enjoy the comfort of elegant rooms, indulge in culinary delights, and unwind on the serene terrace. Whether attending business events or seeking leisure, guests can experience a seamless blend of luxury and heritage at InterContinental Athénée Palace Bucharest.

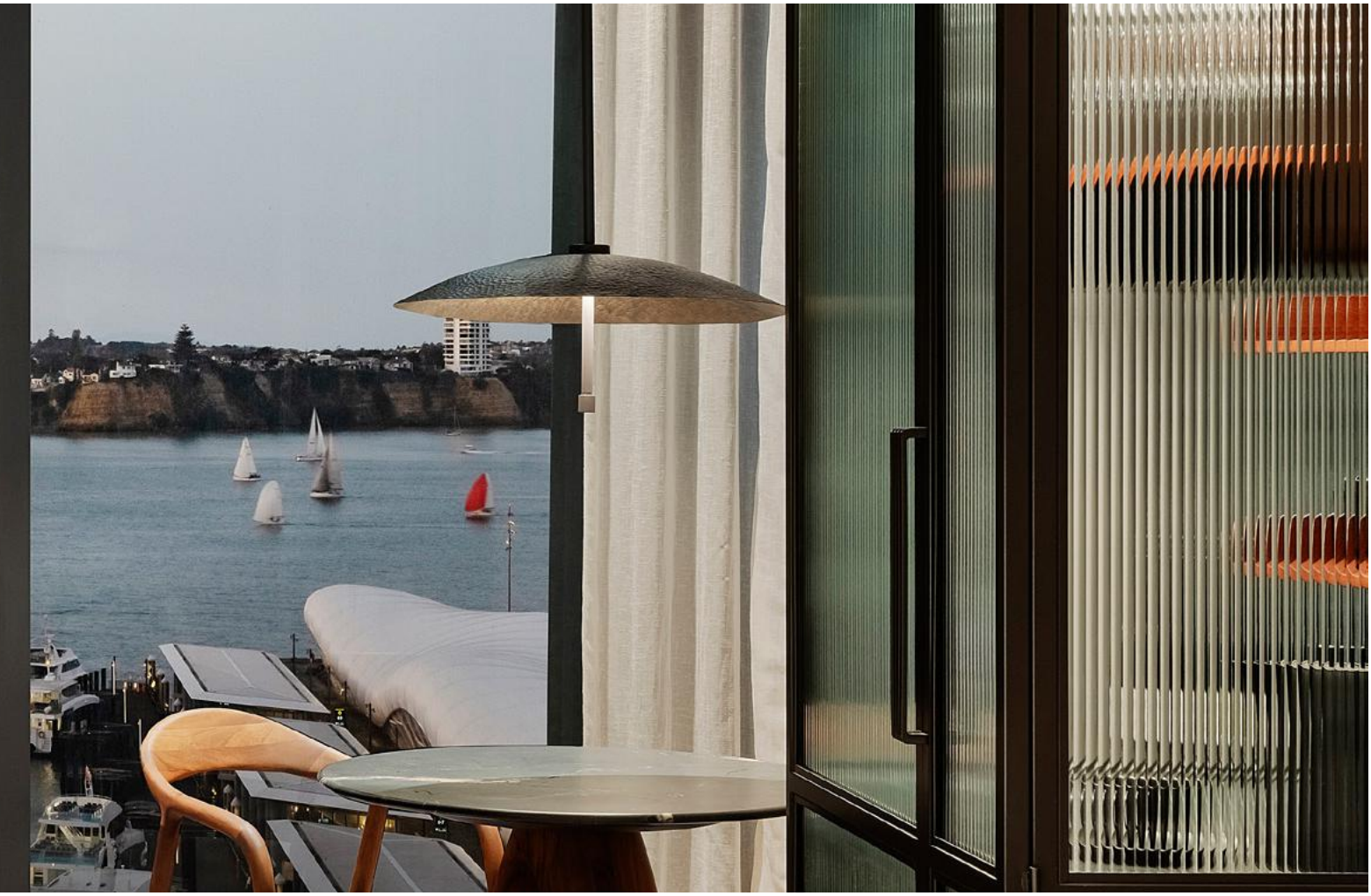

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INTERCONTINENTAL
FERRY BUILDING


InterContinental
Auckland
New Zealand
INTERCONTINENTAL



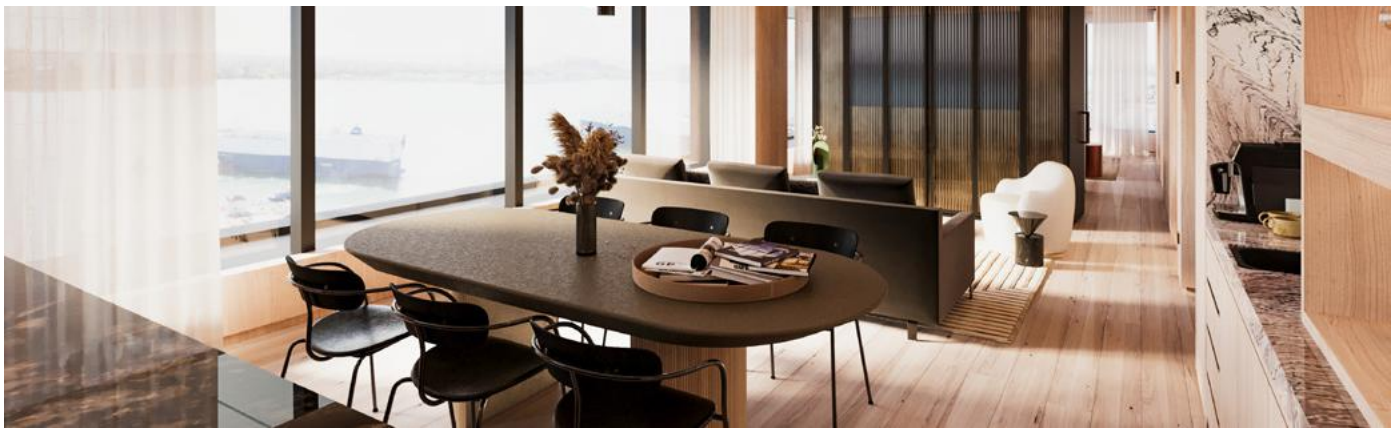
Nestled at the juncture of the city and the sails, with captivating views of the Waitematā through its windows, guests can unwind in the sanctuary of InterContinental Auckland's guest rooms. Positioned as a luxury haven overlooking the Harbour, visitors can immerse themselves in the city's rich history, connect with the vibrant tapestry of local culture, art, and cuisine, or indulge in the offerings of Commercial Bay's captivating retail and dining precinct.












IHG® HOTELS & RESORTS
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HOTEL

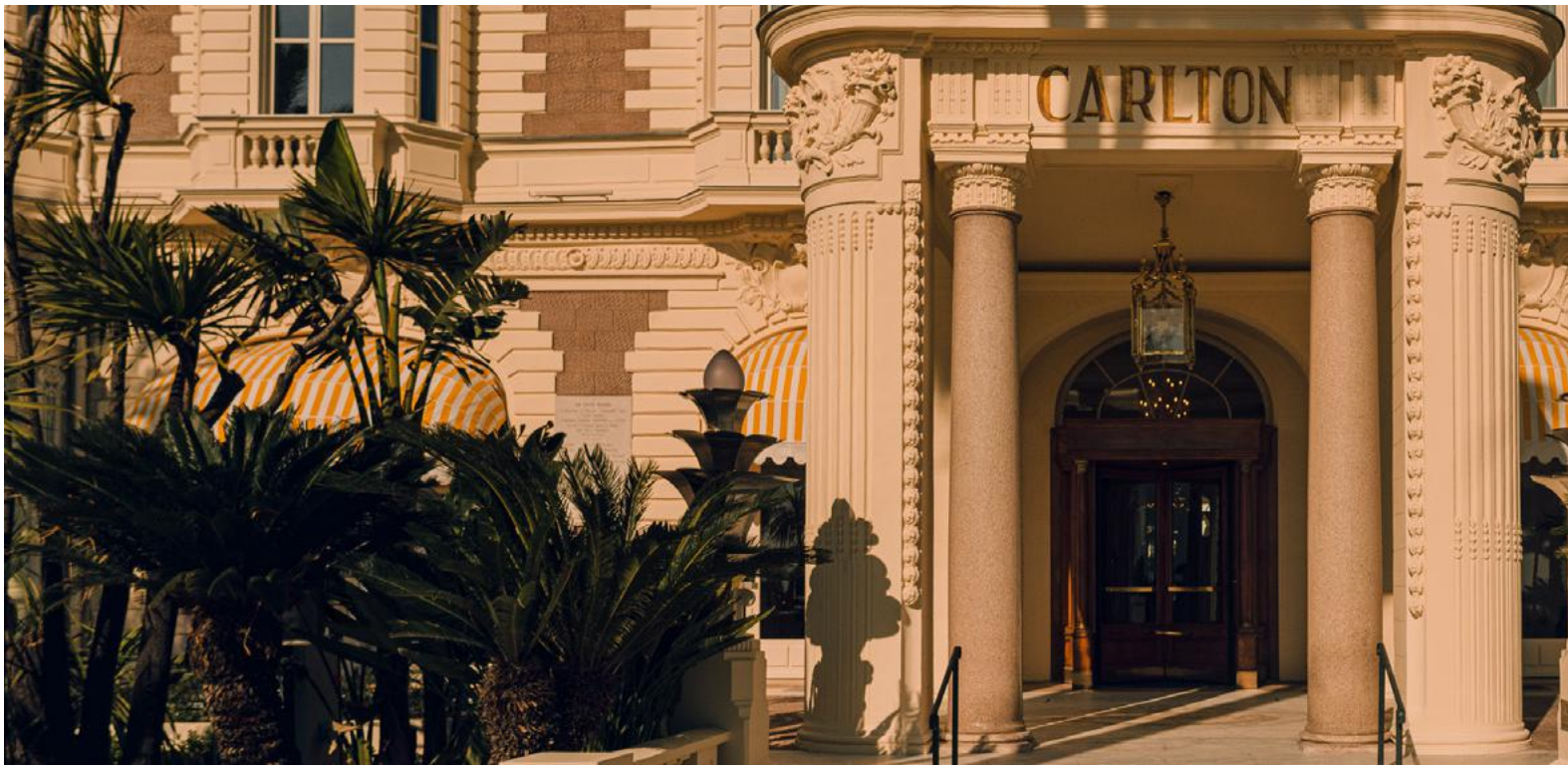


Carlton Cannes
A Regent Hotel

France

Strategically situated along La Croisette Boulevard on the French Riviera, the Carlton Cannes, a Regent hotel, stands as a captivating symbol of the Côte d'Azur. Blending a Belle Epoque essence with contemporary elements, this vibrant icon seamlessly combines the opulent vitality of La Croisette with a tranquil ambiance, promising an extraordinary stay.


CARLTON HOTEL


CARLTON









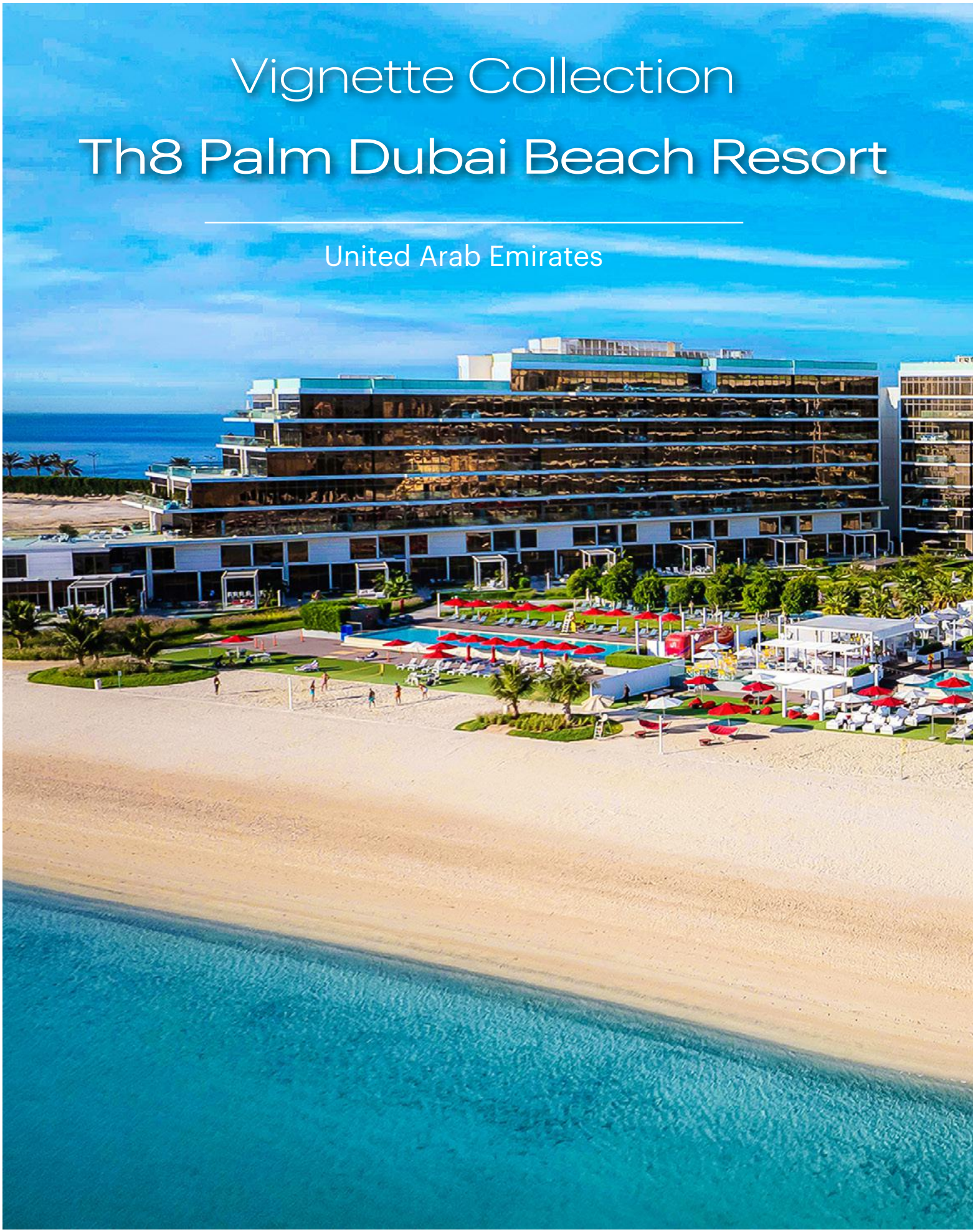


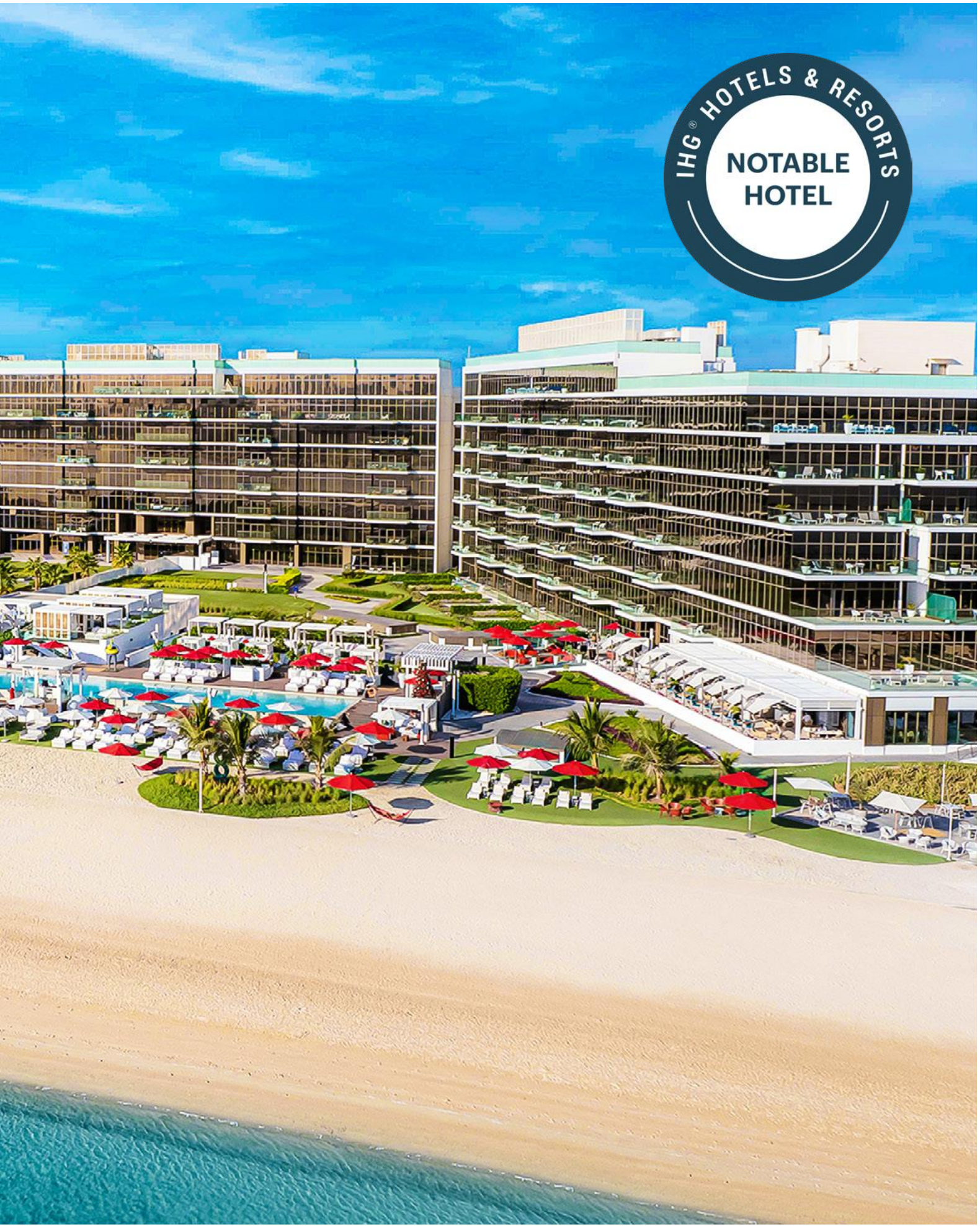


Vignette Collection

Th8 Palm Dubai Beach Resort

United Arab Emirates




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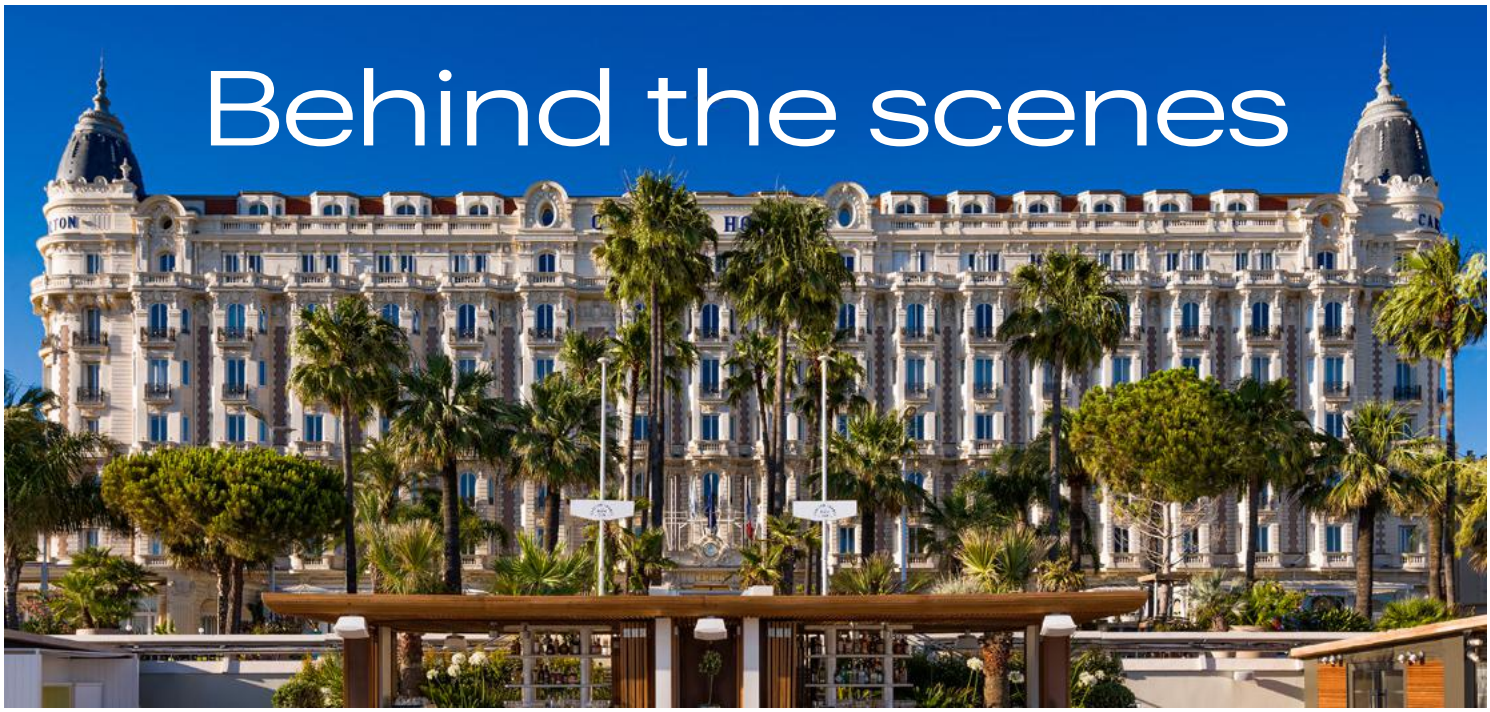
Inspired by the eighth phase of the moon and aptly named Th8 Palm Hotel, this sanctuary allows guests to reconnect with themselves in their own unique way. Tucked away at the juncture of sea and sky on Dubai's iconic Palm Jumeirah, Th8 draws inspiration from the art deco and fashion of Miami Beach, offering an array of exceptional amenities. These include private beach access, immersive infinity pools, a basketball court, dynamic dining options, an all-day coffee shop, and a state-of-the-art fitness center.







Behind the scenes



Q: Can you provide an overview of the repositioning strategy for Carlton Cannes, a Regent Hotel?

The most iconic luxury hotel on the Croisette reopened after several years of renovation to remain the Riviera's most spell-binding hotel. Architect Richard Lavelle accompanied by interior decorator Tristan Auer have rekindled its majesty: the Carlton Cannes, a Regent Hotel is timeless.

The refurbishment of the hotel resulted in undeniable added values, including refined leisure facilities, state-of-the-art meetings and events spaces, an exceptional wellbeing centre and an opulent dining offering. Carlton Cannes, a Regent Hotel is now blending a high-quality product with an unparalleled luxury service level.

Q: What sets Regent Carlton Cannes apart from other hotels in the region?

Unlike other exclusive Riviera hotels, Carlton Cannes, a Regent Hotel enables uplifting experiences inspired by the contrast of its inventive spirit and unrivalled heritage, rooted in Riviera living. Since 1913, the hotel has embodied the unique chic of the Riviera. Apart from being an hour's drive from the most interesting coastline wonders, the hotel benefits from its privileged location right in the heart of the renowned Croisette. Its refurbishment has reinforced its position as the most luxurious hotel in Cannes, where guests are invited to create unforgettable memories.

REGENT™

Q: Can you highlight the key facilities and amenities that make Carlton Cannes, a Regent Hotel an attractive choice for clients?

With its renovation, Carlton Cannes, a Regent Hotel becomes a true destination in its own, with plenty of surprises that await. Guests can choose whether they prefer the effervescence of the Croisette or simply the serenity of the garden, lined with peristyles that lead to our infinity pool. This beauty of contrast has been our leitmotiv, and makes the Carlton Cannes the ultimate sanctuary, underpinned by true Regent service. From the diversity of the exquisite dining experiences to the refined leisure facilities and the private beach club, everything is at hand. Besides refurbishing the existing building, the renovation brought to life a peaceful garden with its pool, magnificent residences, a top-notch wellbeing

centre and the fabulous Anatolian Restaurant – Rüya – which adds another distinctive note to the new hotel.

Q: In what ways has technology been integrated into the guest experience at Carlton Cannes, a Regent Hotel?

As it is newly refurbished, Carlton Cannes, a Regent Hotel is equipped with the latest technology. In all rooms and suites, guest journeys are getting even more seamless with home automation, allowing guests to select the preferred brightness in different areas of the room for a customized experience. Yet, the most impressive technological move is to be found in the Conference Centre, a 19,000 square foot event space, including a large ballroom, a spacious foyer, a board room and 4 (or 2 connected) meeting rooms. Each one of these spaces offers state-of-the-art technologies to host every kind of event, from intimate meetings to the biggest celebrations.

Q: How has Carlton Cannes, a Regent Hotel optimized its meeting and event spaces to cater to the needs of B2B clients?

Whatever the project, whether intimate or grandiose, we tailor events precisely to guests' preferences. The great variety of event spaces allows us to ensure flexibility and to adapt ourselves to every client's needs. From the brand-new conference centre to the historically listed Grand Salon, from the garden to the penthouse suite rooftop, from the 7th-floor suites to the up to 4-bedroom residences; our spaces can be adjustable to create tailor-made unforgettable events.

Q: How does Carlton Cannes, a Regent Hotel approach corporate responsibility and sustainability?

Again, the renovation of the hotel provided the opportunity to integrate state-of-the-art technology and cutting-edge materials that adhere to the latest regulations, particularly those emphasizing sustainability. LED lighting has replaced all conventional lighting throughout the hotel, and sensors have been installed in all back-office spaces to prevent unnecessary energy consumption. In guest rooms, air conditioning automatically shuts off when they are set to checkout status. On the food and beverage front, all restaurants collaborate with local providers to showcase regional delights, aligning with ecological principles.

Q: How doesCarlton Cannes, a Regent Hotel ensure a truly luxurious experience for guests, both in terms of accommodation and personalized services?

Besides the brand-new hotel featuring cutting-edge luxurious materials and amenities both in common areas and accommodation, the true luxury revolves around an unforgettable experience, made up with impactful moments that will make the difference. A memorable stay needs to be even more than a customized experience, it has to be individualized to every guest's story. At the Carlton Cannes, we are striving every day to offer the unexpected, these little things that will make guests come back every time they visit the French Riviera. Our aim is to provide exceptional service throughout the guests' stay by personalizing privileged and enchanting moments. Whether it's replacing an almost empty toothpaste tube, meticulously polishing your favorite shoes, or thoughtfully leaving a sleep mask on your nightstand with wishes for a good night, our dedicated team ensures that every aspect of our guests' stay is nothing short of extraordinary.



Sincerely,

CHRISTOPHE LAURE

IHG Area General Manager



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