



# TIMBERSERIES

*Timber Series is a collection of suited Window & Door hardware that provides a uniform aesthetic across all of your Joinery.*

## CARE & MAINTENANCE GUIDE

### CARE GUIDE

*To maintain the aesthetic appeal and performance of your Timber Series external hardware, regular cleaning and care are essential. This guide outlines recommended maintenance practices & finish guarantees*

### ROUTINE MAINTENANCE

To ensure long-lasting protection and a premium finish, we recommend the following care routine:

**Monthly Cleaning:** Wipe down all external hardware using a clean, soft cloth dampened with warm water and a mild, non-abrasive detergent.

**Avoid Harsh Chemicals:** Do not use aggressive cleaning agents that contain chlorine, potassium, or other harsh substances, as they may damage the surface finish.

**Lubrication:** Apply a light, non-acidic mineral oil (e.g., "3-in-1" oil) to all moving parts at least twice a year to maintain smooth operation and prevent wear.

**Inspection and Adjustment:** Periodically check that all components are secure. Tighten fixings and make adjustments as necessary to ensure optimal performance.

### SURFACE FINISH GUARANTEES

#### Hardex Finishes

Covers a 10-year guarantee on the following finishes: Hardex Chrome, Hardex Bronze, Hardex Rose, Hardex Gold, Hardex Graphite, Hardex Pewter, Antique Black, Forged Black

#### Powder-Coated Finishes

10-year warranty applies to: White, Black, Silver, Premium Satin, Anthracite Grey

#### Stainless Steel 316

10-year surface finish guarantee for: Stainless Steel

#### General Stainless Steel Hardware – 304 Grade

304 Stainless Steel, with a 10-year surface finish guarantee.

### COMMITMENT TO QUALITY

Timber Series is built on a legacy of design excellence and technical innovation. Every product is engineered to meet or exceed current and anticipated industry standards. All components are manufactured in accordance with:

**BS EN ISO 9001** – Quality Management Systems

**BS EN ISO 14001** – Environmental Management Systems

**BS EN 1670** – Corrosion Resistance Standards



### IMPORTANT NOTE

Products installed within 25 miles of a coastline, near construction sites, or in industrial areas may require more frequent cleaning due to increased exposure to corrosive contaminants.