



This is intended as a general description of products and services available to qualified customers through the individual companies of Zurich in North America and is provided solely for informational purposes. Nothing herein should be construed as a solicitation, offer, advice, recommendation, or any other service with regard to any type of insurance or F&I product underwritten or distributed by individual member companies of Zurich in North America, which include Zurich American Insurance Company and Universal Underwriters Service Corporation (1299 Zurich Way, Schaumburg, IL 60196). Certain restrictions may apply. All products and services may not be available in all states. Please consult with your sales professional for details.



3311 Swede Road, Suite A East Norriton, PA 19401 T: 610.279.5229

MoreThanAutoDealers.com

OFFICERS

Maria Pacifico

Vice President Jason Friedman Colonial Nissan

Secretary/Treasurer

ediate Past President

DIRECTORS

Luke Bergey

Chris Bernicker

Kevin Dunphy

Tom Hessert

Peter Lustgarten

Ben Mears

HONORARY

Jay Dunphy Dunphy Ford

Joseph P. Moore, Jr.

David B. Penske

Daniel H. Polett

Peter H. Watson

EXECUTIVE DIRECTOR







MoreThanAutoDealers.com

EDUCATING | GIVING | CONNECTING

VOL 2: 2022

Ad Index:

Pg. 05 ACV Auctions

Pg. 22 Ardex

Pg. 25 ATC

Pg. 23 Boyer & Ritter

Pg. 03 Daniel Ferrari

Pg. 28 DealerMax

Pg. 20 EisnerAmper

Pg. 27 Lincoln Tech

Pg. 17 McNees

Pg. 23 PHL17

Pg. 15 Resources Mgmt Group

Pg. 11 Truist

Pg. 19 UTI

Pg. 24 VoynowBayard

Pg. 17 Withum

Pg. 03 WPVI-6abc

Pg. 02 Zurich



CPAs • AUTOMOTIVE ADVISORS

Our team has extensive knowledge and experience with the automotive industry. We have over 30 years of experience with automotive accounting and related industry and tax matters. We have the necessary training and skill to respond to the diverse needs of our clients.

Please contact one of our partners for a free consultation.

Daniel J. Ferrari, CPA Amy M. Dillon, CPA John J. Entz, CPA

2755 Philmont Avenue, Suite 210 Huntingdon Valley, PA 19006 215-914-1400 www.danferrari.com

CACCUMEATHER TOWN HAL **NOW STREAMING** ACTION NEWS SEVERE WEATHER UPDATES 6abc ORIGINALS firetv **android**tv Roku DOWNLOAD TODAY Search 6abc Philadelphia

PROFESSIONALISM • QUALITY • RESPONSIVENESS

FROM THE EXECUTIVE DIRECTOR

ADAGP Members and Friends,

I'm doing something different for my letter in this issue. I'd like to share something I wrote as an Op-Ed this past March which reflects what we know about the show--it is an icon and part of Philadelphia.

Thank you, Philly.

We all know our city has had its share of recent challenges. Those challenges can be unfairly defining; however, allow me to offer you a different perspective of something "that just happened in Philadelphia."

The 2022 Philadelphia Auto Show is now in the books. After a cancelled 2021 event, the fact that we were able to conduct the show is a testament to so many. It's a testament to the management and staff of the Pennsylvania Convention Center who without their flexibility on dates and words of encouragement to persevere, the show would have never occurred; to Mayor Kenney and City Staff who gave us guidance on multiple issues along the way; to our friends at SEPTA who showed its support by adding trains and modifying its schedule during our tenure downtown; to the Labor Unions who jumped right in where we left off in '20 and shared the same level of excitement that we were back; to the Aramark Management Team and everyone in between who high-fived us each and every day with their grateful eyes and wide smiles; to our media partners who gladly covered the story of the show's return; to the manufacturers and our dealers who stepped up during such an unprecedented time; and most importantly, to the people of Philadelphia who came in droves for nine days straight. The buzz was there, and the energy was contagious. We needed it. Philadelphia needed it.

The tagline for this year's show was "Refueled and Recharged" but that wasn't the underscore for just our event. It really was for the City too. The Center City area hadn't seen this type of influx of people since, well, the last time the Auto Show was there in February of '20. Imagine how the vendors at Reading Terminal Market felt when they got to dust off their stanchions because their lines were long again, or the bellhops at nearby hotels who said "It's good to see you" every time they had new guests checking in. The list goes on and on. My point to all of this is this – when we decided to push forward and come out of our pandemic-induced year off, we didn't know what to expect or how we (or Philadelphia) would do.

As a staff (who are all local), we knew our 2022 event had to be successful in the ways that it normally is. However, this year we walked away with something even more powerful—Philly not only got behind us, it got behind itself. We were just the ones who provided the fuel and charge to do so. So Philadelphia, thanks again for showing who you really are. We missed you.





All the auction excitement without the all-day hassle.

ACVAuctions.com | 1-800-553-4070 12:39 2018 Honda Accord **Unbiased Reports** 12:39 @ 61 1/54 ACV inspectors complete 54 Photos comprehensive condition reports at the dealer's lot. Virtual Lift™ Delivers a seamless hi-resolution photograph of the undercarriage. AMP™ \$22,050 Sold Allows dealers to hear vehicle engine sounds before they bid. YELLOW BLUE **GREEN**

FROM THE AUTO SHOW CHAIRWOMAN

Fellow Dealers and Friends,

I hope you are all well.

I write to you today not as much as your ADAGP President but as your 2022 Auto Show Chair.

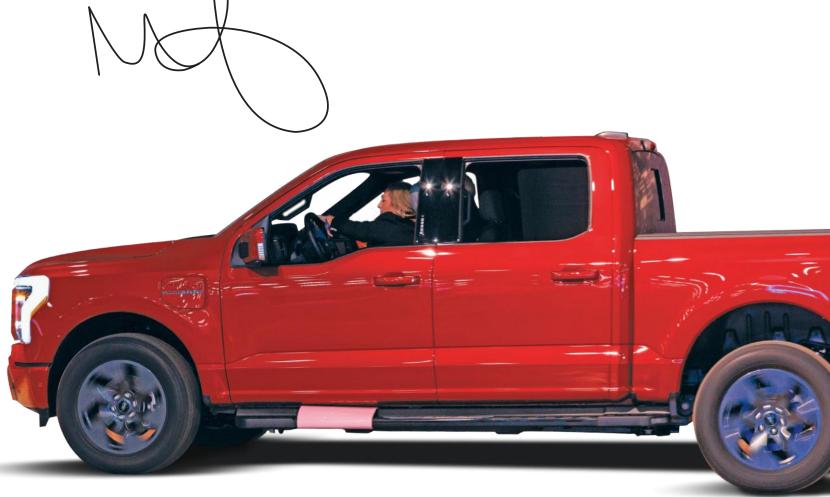
I've had the privilege of being behind the scenes of this event for a few years now. I can honestly say, year after year, I am impressed with how it all comes together. This year was a bit more challenging than my last go around, however, it exceeded all our expectations and was another fantastic event for the City of Philadelphia.

As I pass the torch to your incoming Auto Show Chair, Jason Friedman, I have one piece of advice for my fellow dealers. Always remember that consumers are actually paying to come look at the product we sell via this event. Think about that and let it soak in. That's how much people love the Auto Show and use it as an opportunity to do research regarding their next vehicle purchase.

I'd be remised if I didn't callout the extensive and amazing work done by your Auto Show Staff to bring the e-Track to life. It was a much-needed and fantastic addition to the display floor. I am personally very excited to watch it grow in the years to come.

In closing, I wish Jason the best of luck as he leads the Auto Show team for 2023 and 2024. Word on the street is that the Black Tie Tailgate will be making its return so you'll know where to find me in '23. Until then, have a great summer.

Maria Pacifico





We were founded by business owners, for business owners like you

We're proud to provide you with the one-stop, total account solution your business deserves. Find an agent at njm.com/agentdirectory, or visit njm.com/business.

Workers' Compensation • Commercial Auto NJM ProEdge Businessowners Policy Commercial Excess and Umbrella Coverage Commercial General Liability



BUSINESS INSURANCE

EST. 1913



REFUELED RECHARGED

THE 2022 PHILADELPHIA AUTO SHOW.

Our most challenging, yet rewarding, one to date. After our one-year COVID-induced hiatus, we couldn't wait to open our doors back up. Our team was ready. Our participating manufacturers and dealers were ready. And Philadelphia, was most definitely ready.

Energized with the mantra of "Refueled and Recharged," the 2022 Philadelphia Auto Show was the first public event of its size and scope to return to the PA Convention Center. Make that return to downtown Philadelphia. With the indoor mask mandate being lifted only three days before the show opened to the public, it was anybody's guess what attendance would be at this year's event. Our hunch was telling us that people were yearning for the return of the show just as much as the local business community was. We were ecstatically right.

As we opened those iconic doors at 12th and Arch Sts., the crowds were there just like we thought they'd be. Thus, reminding us how important this event truly is to the people and places of Philadelphia. A reimagined floorplan with an all-new, multi-brand electric vehicle test track taking center stage is what guests would come to experience. How many exactly? A whooping 138,000. When is the last time any venue had nearly 140,000 people indoors? None since pre-COVID. It was time to Refuel and Recharge Philadelphia and it was a badge of honor for us to be the ones to do it.

We're proud to report that attendees gave the show STORY CONTINUED ON PAGE 10

IT'S CLEAR THAT THIS IS THE NEXT PHASE OF ENGAGEMENT THAT EVERYONE IS LOOKING FOR WHEN IT COMES TO AUTO SHOWS.

Mike Gempp, Director, Philadelphia Auto Show









an overall ranking of 3.39 out of 5 according to survey results. Feedback from our participating manufacturers was also nothing but solid. Further, the overwhelming positive response to our e-Track was the real homerun of the event (more than 15,000 consumers went through the track)! With such a heavy focus on electric vehicles moving forward, as auto show producers, we know how important the e-Track was to this year's event as well as many auto shows to come.

"We received a ton of compliments regarding our '22 e-Track from industry players and consumers alike. So, naturally, we've already started brainstorming ways to expand it and include more manufacturers," said Mike Gempp, director of the Philadelphia Auto Show. "It's clear that this is the next phase of engagement that everyone is looking for when it comes to auto shows."

Additional survey results showed just how powerful interactive

experiences like Camp Jeep and the e-Track can be. When consumers were asked what their favorite vehicle was at the auto show, four of the top five answers were vehicles participating in one of our ride-along opportunities. In addition, both e-Track participants, as well as non e-Track participants, were asked how likely they are to buy an electric vehicle in the next five years. As you can see on the included pie chart, the percentages were certainly higher for those who participated in the e-Track. In fact, 88% of e-Track participants said their ride and drive experience will impact their next vehicle purchase.

With all of that being said, keep an eye out from more information this summer from your auto show team. We anticipate a lot of excitement around the expanded e-Track and we can't wait to take it to the next level. For immediate questions or if you have thoughts to share, feel free to contact Mike Gempp at mike@ phillyautoshow.com or 610.279.5229. ■

ATTENDEES' FAVORITE VEHICLES

1) FORD F-150 LIGHTNING

2) KIA EV6

3) JEEP GRAND WAGONEER

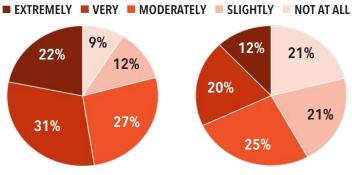
4) FORD MUSTANG MACH-E

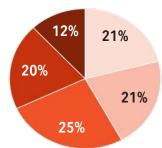
5) JEEP WRANGLER

3 OF THE TOP 5 VEHICLES WERE FEATURED ON THE e-TRACK!

PURCHASE INTENT

In the next 5 years, how likely are you to buy an EV?



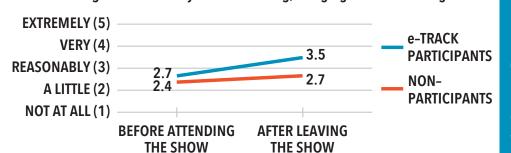


e-TRACK PARTICIPANTS

NON-PARTICIPANTS

ATTENDEE EDUCATION

How knowledgeable were/are you about driving, charging and maintaining an EV?



of e-Track participants (and 66% of all ride & drive participants) said their ride & drive experience will impact their next vehicle purchase.



We're more than a financial partner. We're an invested one.

True relationships matter. We don't take this lightly. The best are built on a deep understanding of your short- and long-term goals and always backed by thoughtful, strategic advice in support of your vision. With full-service financial solutions and a deep bench of industry expertise, we'll build a team around your organization to focus on your success. So, let's drive further—together.

Chris Broomhead

Relationship Manager Dealer Commercial Services Mobile: 856–220–2213 christopher.broomhead@truist.com









Special congrats go to David Kelleher of David Auto Group for capturing the President's Cup and Don Franks of J.L. Freed Honda for taking home the Foundation Cup. Well done.





















US OPEN GOLF SHIRTS
DEALERMAX

GOLF CARTS PNC BANK

PUTTING CONTEST DIVERSIFIED

DRIVING RANGE PHL17

> LUNCH ALLY

ON-COURSE REFRESHMENTS CDK GLOBAL

COCKTAIL HOUR
EISNERAMPER
ZURICH INSURANCE GROUP

DINNER & AWARDS RECEPTION

6ABC ACV AUCTIONS ADVANCE AUTO PARTS WITHUM

DOOR PRIZES CBS PHILLY NORTHERN LIBERTY PRESS

> CIGAR TABLE EFFECTV

PAR 3 POKER ARDEX LABS, INC.

> HOLE IN ONE BOZEKEN

CLOSEST TO THE PIN AUTOTRIEVE

> LONGEST DRIVE CBS PHILLY

HOLE SPONSORS

Auto Outlook

Brightline Dealer Advisors

Brownstein Group

Cox Automotive

Enterprise

Gallagher

Huntington Bank

IVC Wealth Advisors

Its Woop

JM&A Group

Lincoln Technical Institute

MayoSeitz Media

SAR Automotive Equipment

Truist

Universal Technical Institute

US Bank

Wells Fargo





THIS IS LIFE-CHANGING...I DIDN'T REALLY HAVE ANY PLANS TO GO TO A HIGHER EDUCATION INSTITUTION AFTER HIGH SCHOOL

Kadin Frey, Berks Career and Technology Center East

'22 TECH COMP

The Auto Dealers CARing for Kids Foundation held its 29th Annual Greater Philadelphia Auto Technology Competition (Tech Comp) on Friday, March 25. At the event, 22 high school seniors put their automotive skills to the test in a hands-on technician skills challenge and competed for more than \$1 million in scholarships, tools and prizes. First place honors went to Benjamin Johnson and Kadin Frey, who were led by their Instructor Keith Nichols, of Berks Career and Technology Center East. Turnpike Chevrolet sponsored this winning duo that earned more than \$280,000 in scholarships and prizes. The team was sponsored by Turnpike Chevrolet.

During the timed, hands-on automotive technical skills competition, students tested their knowledge at 10 workstations and performed a Multi-Point Inspection of a new vehicle. The competing teams were all local and from the following area schools: Berks Career and Technology Center – East, Berks Career and Technology Center – West, Bucks County Technical High School, Burlington County

Institute of Technology, Central Montco Technical High School, Chester County Technical College High School, Delaware County Technical High School, Gloucester County Institute of Technology, Middle Bucks Institute of Technology, North Montco Technical Career Center and Western Montgomery Career and Technology Center.

As mentioned, Berks Career and Technology Center East took first place at the event and walked away with more than \$280,000 in combined prizes. Instead of us describing how impactful this event is to every high school senior that wins the opportunity to participate, we'll share a quote from one of our first-place winners, Kadin.

"This is life-changing...I didn't really have any plans to go to a higher education institution after high school. I had thought about it, looked around a little bit but figured I'll just go out into the workforce and get my training there but this completely changes that."

STORY CONTINUED ON PAGE 16



YOU CAN HAVE THE BEST INCOME DEVELOPMENT

AND THE BEST REINSURANCE.



Resources Management Group F&I specialists will impact your dealership's profitability by implementing positive methods to change and adapt to any market conditions. Executing at every critical dealership component: Recruiting, Training, Compliance, Disruption Strategies, Digital F&I Technology. Results through best process and practices. Portfolio Dealer Centric Reinsurance entitling you to every benefit, from day one.

- Dealer Directs Investments and chooses financial institution.
- Ability to borrow up to 75% of unearned reinsurance premiums.
- Guaranteed Service Retention: dealership claims tieback.
- Proven process for driving more profits into your dealership and reinsurance company.
- True Transparency No Hidden Fees Accountability.
- Over \$2.1 Billion of Assets Created for more than 1,700 U.S. Auto Dealers.

800.761.4546 | ghoffman@corprmg.com | corprmg.com









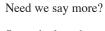






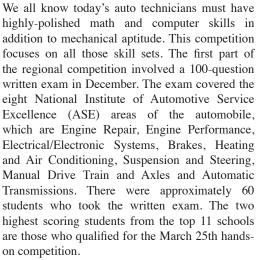


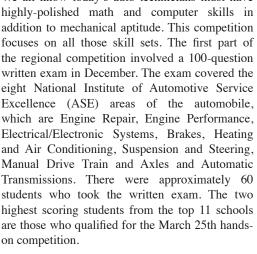


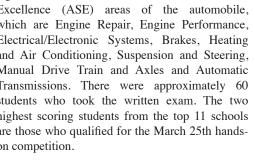


STORY CONTINUED FROM PAGE 14

Second place honors went to Scott Chester and Kurt Schoenmier of Middle Bucks Institute of Technology. The team, which was sponsored by Keystone Volvo Cars and led by Instructor Robert Schwarz, collected more than \$186,000 in prizes. Robert Calhoun and Joshua Davidson of Berks Career and Technology Center West collected more than \$96,000 in earnings as the third-place winners. Sponsored by Piazza Honda of Reading, they were under the direction of Instructor Joe Gonzalez.







The event's tremendous success is only possible thanks to the help of some amazing volunteers, sponsors, dealers and more. To everyone included on the following list, we thank you!



EDUCATIONAL SPONSORS:

Automotive Training Center Lincoln Technical Institute Ohio Technical College Universal Technical Institute Volvo Car USA

DEALERSHIP SPONSORS:

Conicelli Honda • Garnet Ford • Holman Ford JL Freed Honda • Keystone Volvo Cars Miller Ford Nissan 422 of Limerick Otto's BMW - MINI - Piazza Honda of Reading Team Toyota of Langhorne - Turnpike Chevrolet



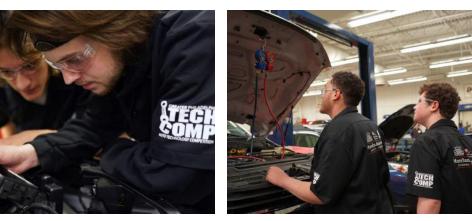
Community College of Philadelphia Hunter Engineering Company Mitchell 1 New Auto Solutions - Stellantis Subaru of America - Zerambo Group



ACV Auctions - Ardex Laboratories - Ardmore Toyota ASE Foundation - Beasly Media (WPEN-FM) Bergey's Dealerships - CAT Inc. Run-Rite - Concordville Subaru - David Auto - Effectv - Eisneramper - Enterprise Holdings - Euro Motorcars Devon - Harmelin Media - ItsWoop Technologies - Jack Williams Tire - John Kennedy Dealerships Lexus of Chester Springs - Vince Luppino - Matco Tools MOPAR CAP - Murray Kia - Penske Buick GMC - Penske Racing Rose Group - Thompson Organization - Via Media Videon Chrysler Dodge Jeep Ram - Wells Fargo - WHYY Wilkie Lexus - 93.3 WMMR - Wynn Volkswagen - 92.5 XTU







STRENGTH

IN THE AUTOMOTIVE INDUSTRY

For you, it's all about the numbers – turning a profit, meeting quotas, exceeding customer satisfaction – and ensuring everyone is on the same track. That's why our Automotive Services Group has fine-tuned the way we service dealers. Delivering that peace of mind so you can sleep at night knowing each piece of your dealership is running smoothly at peak performance.

Michael Mulhearn, CPA, Partner



withum.com



VOURE GOVERED

Since 1935, McNees has assisted clients in making critical business decisions at the right speed and at the right time. The Automotive Dealership Law Group assists dealers with the host of legal challenges found in today's highly regulated business environment. From buy/sell agreements to new dealer formation and from environmental issues to regulatory issues, we have you covered!



www.McNeesLaw.com





FROM NADA

NADA Announces Dealership Electric Vehicle Education Program with the Center for Sustainable Energy and Plug In America

This Spring, NADA announced a new program, in collaboration with the Center for Sustainable Energy and Plug In America, to greatly enhance electric vehicle (EV) education at franchised dealerships nationwide. The dealership EV training program developed through this partnership is supported by the Alliance for Automotive Innovation, which will engage all vehicle manufacturers to further dealership participation across the U.S.

While automakers continue to bring more EVs to market, providing future EV buyers with the information and expertise to get them comfortable and confident with their first EV purchase is far more crucial to mass-market adoption and fleet turnover than just product alone. Franchised new-car and -truck dealerships are the key as consumers depend upon dealership sales and support staff to educate them on the current and forthcoming EV models, charging options, EV infrastructure, service requirements and the additional facets related to EV ownership.

"By bringing these two EV-focused powerhouse organizations together with NADA, we will efficiently educate dealers and help accelerate the mass market adoption of electric vehicles in the U.S.," said NADA president and CEO Mike Stanton. "The dealership training program leverages the strengths of each organization and will ensure dealers are more than prepared to sell and service the EV future."

The online, interactive program will be designed to complement OEM model-specific training and will serve as a brand-agnostic review of essential content that dealership sales staff need to be able to communicate with customers to efficiently close EV sales. The program will offer quick, easily digestible talking points that allow sales staff to confidently encourage potential EV buyers, and will include short modules to appeal to different learning styles.

"The electric vehicle market is moving beyond early adopters to consumers who have lots of questions about what it's like to own an EV," said CSE president Lawrence Goldenhersh. "Auto dealer sales staff sit at the nexus in this market transition, and will be called upon to provide confidence-creating, point-of-sale education to millions of auto buyers considering the move to an EV. We are honored to be working with NADA to provide the training that will empower these sales teams to be a trusted resource to the auto buyers they serve."

THE TRANSITION TO ELECTRIC VEHICLES IS NOW INEVITABLE AND DEALERS PLAY AN IMPORTANT ROLE IN HELPING CONSUMERS AS THEY MAKE THE SWITCH

Joel Levin, Executive Director of Plug In America

"The transition to electric vehicles is now inevitable and dealers play an important role in helping consumers as they make the switch," said Joel Levin, executive director of Plug In America. "We are excited to work with NADA and CSE to help dealers educate consumers about the many benefits of EVs, from cleaner air to convenience to the great driving experience."

As a result of successfully completing the course, dealership sales staff will receive a program certification that documents their full understanding of and proficiency in various core competencies. Additionally, successful program participants will also receive Plug In America's PlugStar certification.

Sales staff who earn a certification will be eligible to participate in the all-new Dealer Referral Network, a consumer resource for identifying dealerships with staff trained and certified in EV sales.

"The auto industry is undergoing a significant transformation, and preparing the workforce will be key as new electric vehicle technologies come to market," said Alliance for Automotive Innovation president and CEO John Bozzella. "We look forward to working with our dealer partners on this program."



Some programs may require longer than one year to complete. ²UTI is an educational institution and cannot guarantee employment or salary For program outcome information and other disclosures, visit www.uti.edu/disclosures.

FROM PAA

PAA TOOL GRANT PROGRAM

PAA is awarding 100 Automotive Service Technicians a \$1,000 grant! This grant is intended specifically for Techs who are new full-time hires at your dealership and the first time the Tech has been hired at a franchised new car and truck dealership in Pennsylvania. Applications are available at paa.org.

TOOL GRANT GUIDELINES AND CRITERIA:

- PAA will award tool grants at \$1,000 each.
- One tool grant awarded per dealership rooftop, per calendar year.
- New Tech must be employed for 90 days before applying.
- Applicants are no longer eligible to apply if more than 1 year has passed since date of hire.
- Service manager must approve the Tech.
- Tech's choice of tool brand and Tech retains ownership of tools.
- Tool grants will be awarded as they are received.

Questions?

Contact Kelly Fromuth at (717) 255-8311 x3342 or Melanie Stine x3327. Hats off to PAA for organizing such a great opportunity for new Techs!

PAA Fall Conference

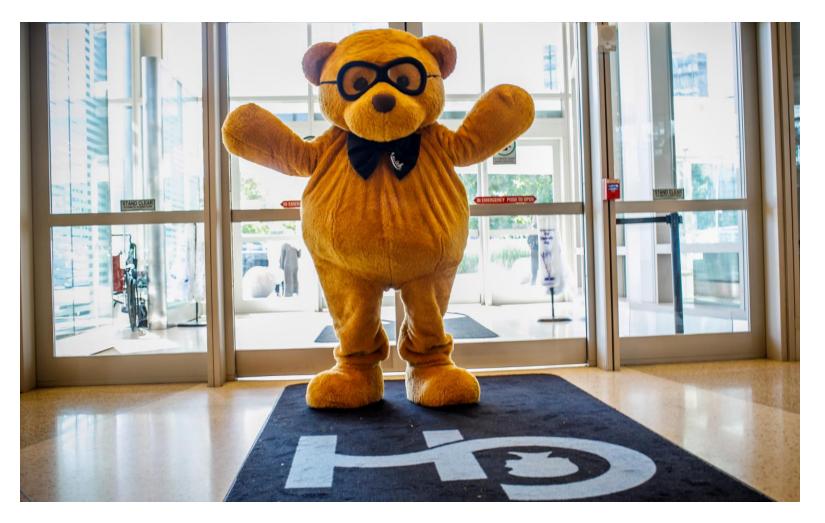
Come join PAA in Nashville at The Joseph, a Luxury Collection Hotel. A hotel of Southern origin and Southern heart, it brings the full story of Nashville, TN, to life, defined by a combination of cultural and artistic diversity, genuine hospitality and meaningful moments. Authentic and comfortable yet impeccably designed, this unique hotel in downtown invites the discerning traveler into a world of warm, Tennessean splendor.

In Music City, a wide range of cultures and backgrounds are represented through its people, cuisine, businesses, entertainment, and more. Come see just how Nashville's warm and welcoming Southern hospitality is as unlimited as its vibrant music scene.

Take a walk down Honky Tonk Highway, located on Lower Broadway, and into one of the bars. Order a drink and dance around to live music all day, any day. And you never know who you'll see in these Lower Broadway clubs. Willie Nelson, Kris Kristofferson, Gretchen Wilson, Dierks Bentley and other stars began their careers on this amazing street. MEANING the person you see singing on the stage in Music City might be the next big thing.

All pricing and hotel information can be found on the registration form, which is available at paa.org. Additional questions should be directed to Becky Ross at bross@paa.org.





BLACK TIE TAILGATE RETURNS IN '23

The ADAGP Board of Directors and the Auto Dealers CARing for Kids Foundation are thrilled to announce the return of the Black Tie Tailgate to the Philadelphia Auto Show. So, mark your calendars for Friday, January 27, 2023 for what will be our 36th Black Tie Tailgate.

For 2023, we will again honor the amazing Department of Nursing and Clinical Care Services at Children's Hospital of Philadelphia. This incredible department was our beneficiary in 2018, 2019 and 2020 and we can't think of a better partner to welcome the Black Tie Tailgate back to the PA Convention Center.

"We are incredibly grateful for your partnership and support and are thrilled that you have selected Nursing again," said Monica Lotty, Executive Vice President and Chief Development Officer at CHOP. "Paula Agosto, her leaders and the entire Nursing Department love the Black Tie Tailgate."

Via the Black Tie Tailgate, the Auto Dealers CARing for Kids Foundation has raised more than \$1.7 million for the Department of Nursing specifically to date. Cumulatively, the Auto Dealers CARing for Kids Foundation's has given more than \$9.3 million to the Hospital since starting the Black Tie Tailgate in 1986. Other departments that have benefited from the event include the

Division of Neurology in 2016 and 2017 with more than \$1.1 million raised; the Division of Neonatology in 2014 and 2015 with more than \$900,000 raised; the Division of Gastroenterology, Hepatology and Nutrition in 2012 and 2013 with more than \$850,000 raised and the Center for Autism Research in 2011 with more than \$250,000 raised.

"I always say this is the biggest, baddest Black Tie Tailgate around," said Kevin Mazzucola, executive director of the Foundation and Association. "And, I mean it. There is no philanthropic event like it in Philadelphia. We can't wait to welcome it back, give people a great time and do some good in the process."

For a bit of summer fun, we're giving away two free Black Tie Tailgate tickets to the first non-board Dealer Member who reads this article and emails Kevin Mazzucola at mazz@adagp.com. Just drop a line saying you saw this article and you can't wait for the 2023 Black Tie Tailgate to return.



We offer Consulting Services

- Design and layout recommendations for new or existing reconditioning facility
- Training is not an event; it's a process
- Basic detailing, advanced detailing, paint correction, wet sanding, odor removal & ceramic coating application

Dealership Revenue Generating Activities

- Paint and fabric sealant programs with guarantees
- Retail Detail programs
- Ceramic Application training

Game Changing Fixed, Cost Per Vehicle Programs

Never pay for your products ever again

Automatic Car Wash Chemicals and Service Programs

Free with program, chemical services, and usage monitoring

State of the Art Reporting

- Web based dashboards on every route service truck
- Monthly expense and usage reporting

Take 2 minutes to speak to Shawn. Call for a free on-site survey and recommendations for your dealerships @ 215-768-4927 or take my call soon.

MANUFACTURER LOCATED RIGHT HERE IN PHILADELPHIA FOR OVER 70 YEARS! SELLING DIRECT INTRI-STATE AREA

THE FINEST PROFESSIONAL DETAIL PRODUCTS Call Shawn 1.800.442.7339 ardexlabs.com





YOUR POWERFUL IMPACT

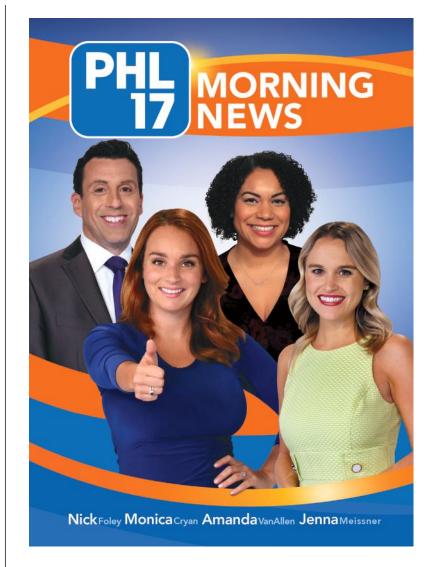
*This new section of The Driving Force will highlight the incredible impact of your Foundation's New Coat Program on the people and places of the Greater Philadelphia region.



One of our long-time and trusted New Coat Program distribution partners is Laurel House. They are a Montgomery County provider of crisis intervention, safe haven, supportive programs and resources for domestic violence victims. The story below was shared by Lucy, a Laurel House family advocate.

Just before Christmas 2021, Lucy was entrusted with the care of a domestic abuse survivor and her two young children. The three had to leave their home abruptly after a physical attack that involved the police. They did not have time to grab many personal belongings. Lucy gathered items that the mother and children would need for their time in the weeks/months ahead in a safe hotel, including new winter coats. When Lucy arrived to the hotel with the needed items, the kids were happily distracted by opening the bags of their individually wrapped new coats, taking off the tags and trying them on. After a big thank you hug from the children, Lucy noticed the mother's tears of relief as she watched her children show off their new coats.

Let's hope our new coats were a small part of a brighter and peaceful future for this family. We know that the gift of a new winter coat provides more than protection from the cold for the young recipients and their families. Where there are more coats, there are certainly more smiles.





When next steps are critical, experience & effective analysis is key.

Boyer & Ritter's dedicated team is a consistent resource for up-to-date information to help you drive your decisions.

Contact our **Dealership Services Group**

Daniel P. Thompson, CPA cell: 717-418-1910 | dthompson@cpabr.com

Jay A. Goldman, CPA cell: 410-790-6928 | jgoldman@cpabr.com

Robert J. Murphy, CPA/ABV, CVA cell: 717-574-4352 | rmurphy@cpabr.com



WWW.CPABR.COM



EXTENDING OUR GIVING

While amazing, it's hard to believe that the 2022 New Coat Program will mark our 15th year of spreading warmth and joy to families all throughout the Greater Philadelphia area. And, like any program that's been running for that long, changes, adaptations and improvements are necessary for continued growth and future success. With that said, we are proud to provide an update for this year's New Coat Program that will help us do even more good.

As you know, the New Coat Program is predominately funded by you, our dealer members in the five-county region of Philadelphia. Historically, only dealer-member stores have been able to participate in this one-of-kind effort. However, after a strategic planning discussion with your Auto Dealers CARing for Kids Foundation Board of Trustees, we've decided to allow ADAGP Members with stores located outside of our membership region to fund/purchase new coats and distribute them to a qualified nonprofit. They just have to have one active dealership member within our organization.

For example, the Ciocca Organization has always been a great supporter of the New Coat Program. In 2021, they purchased approximately 2,800 new coats to distribute to area kids on

WE ARE THRILLED TO BE ABLE TO EXTEND THIS OFFERING TO OUR DEALER MEMBERS WHO HAVE OTHER STORES OUTSIDE OUR MEMBERSHIP REGION.

Mary Lynn Alvarino, Director Of Operations

behalf of their stores in Bucks, Chester, Delaware, Montgomery and/or Philadelphia Counties. Now, with the new registration adaption, they have signed up to fund approximately 5,700 new coats to distribute through all their dealerships. How amazing is that?!

"We are thrilled to be able to extend this offering to our dealer members who have other stores outside our membership region," said Mary Lynn Alvarino, director of operations for the Foundation. "It's a great way to grow our program and do more good while still preserving the concept of it being led by our-own Auto Dealers CARing for Kids Foundation. It's a win-win for everyone."

For questions or to register for our 2022 New Coat Program, please contact Mary Lynn Alvarino at mla@adagp.com or 610.279.5229.■



Accountants & Management Advisors to the Auto Industry since 1954

Financial Reporting & Projections/Forecasts

Lifo Inventory Applications ■ Tax & Estate Planning & Reporting

Cash Management & Budgeting ■ Performance Evaluation

Cost Analysis ■ Buy/Sell Agreements & Succession Planning

Mergers & Acquisitions ■ Internal Control Design



VW

VOYNOW BAYARD WHYTE AND COMPANY, LLP

CERTIFIED PUBLIC ACCOUNTANTS

The Northbrook Corporate Center • 1210 Northbrook Dr., Suite 140, Trevose PA 19053 Contact Hugh Whyte, Randall E. Franzen, Kenneth Mann, Robert P. Seibel or Robert S. Kirkhope:

215-355-8000 **■** voynowbayard.com

WHO'S IN YOUR SERVICE DEPARTMENT?



From front left to right (by row) Brian Logan (2005) Jorge Sanchez Garcia (current Student) Craig Reichert (Service Manager) Yovani Castaneda Cordova (2016) Robert Killian (2006) Zachary Giersch (2021) Carlos Alba (2014) Donnell Wright (2021) Matt Costa (1996) Eric Groff (2014) Andrew Lawton (2019) Luis Huertero (2019) Michael Alvisi (2002) Fabian Juarez (2020) Not pictured Logan Vied

ATC has been a tremendous resource providing qualified entry-level technicians for us to hire.

ATC students stand out from others because of their preparation for the "real would" and their commitment to learn and grow their future. We currently employ 14 ATC graduates and current students working as technicians at both our Nissan and Subaru dealerships.

Craig Reichert - Service Manager: Concordville Nissan & Concordville Subaru

PREPARED, PROFICIENT, PROFESSIONAL.

These are words that describe the graduates of ATC. Smart employers choose ATC grads because they expect the best. Our graduates have committed themselves to excellence by investing time and money into their automotive and/or collision career.

For more information contact our Career & Student Services Department. 877-411-8041 (Warminster) Trish Devine: tdevine@autotraining.edu 800-411-8031 (Exton) Rachael Gonzales rgonzales@autotraining.edu







MORE TO KNOW

Celebrating Techs

Due to the nature of this year's Philadelphia Auto Show, we couldn't host our annual in-person Tech Night where we traditionally raffle off several amazing prizes to the Techs onsite. However, we still wanted our Techs to feel the love. So, we developed a hybrid option this year (no pun intended).

Similar to previous years, we offered each of our dealers 50 complimentary Auto Show tickets for distribution to their respective Techs. In addition to the free admission, all Techs were invited to enter a drawing onsite at the show for a chance to win one of three Craftsman Tool Chests. The drawing was not live but winners were contacted after the show. For extra fun, we added a pizza lunch to the special delivery for each Tech and their colleagues as another way to say thanks for working so hard. As you'll see from the photos included, it was a very special afternoon for several of our area Techs. The best part – the tool chest winners (or their fellow Techs) had no idea we were showing up. Only the Service Managers/Management were in on the surprise! They were true feel-good moments for all involved! Congrats again to our winners: Chris Llagas of Conicelli Toyota of Springfield, Ariel Munoz of Pacifico Auto Group and Nysear Farrar-Rivers of Barbera Auto Group.

CRRIFTEMAN

Economic Impact Study Returns

A huge thank you to all of our dealers who took the time to complete the Economic Impact Survey that we distributed earlier this year. We received a great response to our ask and will be sending you a full copy of the report this summer so please be on the lookout.

As a reminder, our Economic Impact Study specifically discusses how much of an impact that our dealers members (just our 180 dealers in Philadelphia, Bucks, Chester, Delaware and Montgomery Counties) have on their communities. The quick, 40-question survey will produce results specific to our area. Our survey is different than PAA's and NADA's. We do not get that data.

Dealership financial data (and other information cited in the report) was collected from a detailed survey sent to all new vehicle automotive retailers in the Greater Philadelphia area. The response rate was sufficient to form a statistically reliable database of financial and operational indicators.

Economic impact is separated into two main categories: direct and indirect. Direct impact comprises economic activity at automotive dealerships themselves, such as dealership employment and compensation to employees. Indirect impact occurs away from the dealership and takes into account the extended contribution dealerships and their employees make to the area's economy.

The indirect economic impact of automotive retailers was estimated by Auto Outlook, Inc. Estimates were based on previous impact studies that relied upon regional input-output economic computer models. Indirect economic estimates in this report are intentionally conservative, and therefore may underestimate the overall contribution automotive retailers make to the state and regional economies.

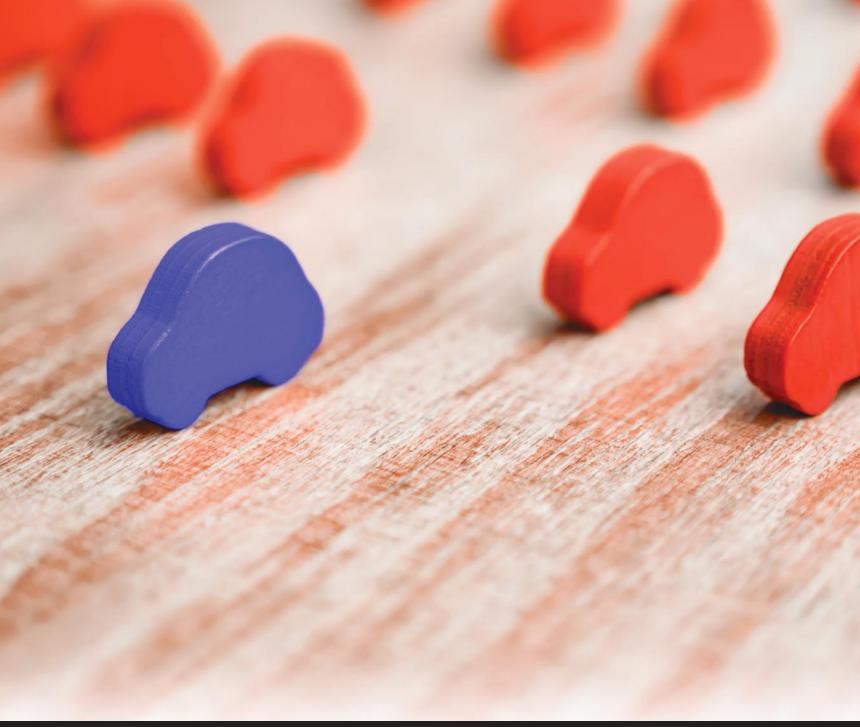
For questions, feel free to contact Mary Lynn Alvarino at mla@ adagp.com or 610.279.5229.

"Women at Beans"

Fred Beans of the Fred Beans Family of Dealerships works closely with his three daughters, Beth, Barbara, and Jennifer, who play integral roles in managing areas of the family business.

By involving his daughters in the Fred Beans Automotive Group, Fred not only ensures his family values of putting people first are shared throughout the company, but he also benefits from the ideas and perspectives that come with having females lead in a traditionally male-dominated industry.

Recognizing the strength in this diversity, the automotive group has recruited and empowered women to pave the way for its success. The company has produced videos highlighting the "Women at Beans" and the "Women at Beans" participated in a special Fixed Ops Roundtable event hosted by the Center for Performance Improvement this past May!



LINCOLN TECH GRADUATES HAVE MORE DRIVE THAN ANY OTHER CANDIDATES YOU MIGHT BE CONSIDERING

They are job-ready from day 1, with the skills the position requires. We've been training America's workforce for nearly 75 years, and we're proud to say we graduate dedicated, experienced leaders.

REACH OUT TO US TODAY TO REVIEW YOUR HIRING NEEDS. CALL 215-335-0800 VISIT LincolnTech.edu







WHAT POWERS YOUR

PROFIT ENGINE?

- **OVER 40 YEARS OF EXPERTISE**
- **BEST IN CLASS PRODUCTS**
- **PROVEN STRATEGIES**
- **BENCHMARK RESULTS**







CALL 1.800.222.5127

PICK A PRODUCT OR PROGRAM FOR BENCHMARK RESULTS IN 90 OR LESS, NO COST, NO RISK, GUARANTEED!

VISIT DEALERMAX.COM AND CONNECT WITH US:





