

2.1.1

16 REASONS to Support 211

Saving Lives

211 helps people who think they cannot go on living to see a brighter day.

10

SUICIDE-RELATED CALLS PER DAY

Always There

Staff are available **24** hours a day, **7** days a week, **365** days a year to those experiencing a crisis or simply a need for assistance.

Central Disaster Hub

211 is the central hub for information during disasters (hurricane, pandemic, etc.).

We Are Advocates

We advocate with community leaders and stakeholders using a data-driven approach to demonstrate what needs in the community are going unmet and what are the biggest requests for help.

Growing Need

Florida's population is predicted to continue growing. Increasing population alone has caused the need for 211's services to grow rapidly.

36%

INCREASE IN FLORIDA POPULATION BETWEEN 2000-2021



Inadequate Facility

Currently, offices meant for 1 staff member are housing 3. This situation will only become worse as demand for services continues to grow.

Suicide Prevention

The percentage of Mental Health/Addictions-related requests increased from 17% of total requests to 33% of total requests. The new federally designated number to call for suicide prevention (988) is expected to further increase call volume to 211 – projected at 9 times its current volume within 5 years.

56%

INCREASE IN SUICIDE-RELATED CALLS SINCE 2010

Extensive Resources

211 maintains a regularly updated resource directory with the latest and most complete services and provider information in our community -- representing literally thousands of services.

The Most Vulnerable

211 helps the most vulnerable in our community: seniors, children, caregivers, and veterans.

50 Years

211 has a 50-year track record of providing crucial services to the Palm Beach and Treasure Coast communities.

Developmental Screening

The Help Me Grow program offers free developmental screening to make sure that all children have the best possible start in life.

Sunshine Program

Volunteers make over 500 calls a day to the elderly, many of whom have no family looking after them.

500

CALLS PER DAY

Hurricane Protection

The 211 offices are not adequately protected against hurricanes, which is precisely when 211's services are most in need.

Modernization Needed

A greatly expanded and modernized facility is needed to handle 211's current needs, let alone the growth it anticipates over the next 25 years.

