

Welcome to



Jewish COMMUNITY SERVICES

An agency of The Associated



Achieve more than you thought possible.





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Welcome and thank you for choosing Jewish Community Services.

We are committed to providing the highest quality professional services in order to help you achieve your personal goals. This booklet will acquaint you with our organization and help you understand how we deliver services.

Please refer to the guides related to the specific services you are receiving for additional details.

We want you to gain the most benefit possible from our services and to be an active participant in meeting your goals. Therefore, if you ever have concerns or aren't clear about the information you are being provided, we encourage you to ask questions.

Use the space below to write the names & phone numbers of the JCS staff with whom you are working:

NAME	SERVICE	PHONE NUMBER
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NAME	SERVICE	PHONE NUMBER
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NAME	SERVICE	PHONE NUMBER
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ABOUT JEWISH COMMUNITY SERVICES

Jewish Community Services (JCS), a comprehensive non-profit human service agency of The Associated: Jewish Community Federation of Baltimore, was formed in 2008 by consolidating four existing agencies (Jewish Family Services, Jewish Addiction Services, Jewish Big Brother Big Sister League, and Jewish Vocational Service).

Each of those agencies had rich histories of service, the oldest dating back to 1856. JCS offers a broad range of services to meet the needs of individuals and families in Central Maryland.

Life presents all of us with challenges. JCS offer services and resources that help people of all ages – children, adults and older adults – find solutions.

- Mental health and addictions counseling
- Psychiatry and psychiatric rehabilitation services
- Service coordination
- Career services
- Eldercare management and caregiver support
- Residential and community-based programs for people with disabilities
- Parenting support programs
- Child and teen services
- Bereavement support
- Specialized outreach and preventive programs

Our highly qualified, interdisciplinary staff is composed of licensed social workers and professional counselors, psychologists, psychiatrists, nurses, service coordinators, residential and supported living counselors, career coaches, health educators and administrative professionals.

We provide services without regard to age, race, religion, gender, gender expression, sexual orientation, disability, or ethnicity.

PROVISION OF SERVICES

APPOINTMENTS

Generally, first appointments are scheduled through our Access Center. After that, you and your JCS professional(s) will set dates and times to meet.

FEES FOR SERVICES

As a not-for-profit agency, Jewish Community Services is dependent upon fees, memberships and other sources of revenue to maintain services. Some services such as therapy may be reimbursable through insurance, while grant funding may partially support other programs and services.

Funding from The Associated: Jewish Community Federation of Baltimore allows JCS to offer a sliding fee scale for several of our services. These subsidies are available for Jewish individuals and families who meet specific income and eligibility guidelines. Please note that documentation of income is required if you are requesting a subsidy or a reduced fee. This includes your most recent tax return and other forms of income verification.

CLIENT RIGHTS

Jewish Community Services supports and protects clients' inherent rights to be informed, to have choices, to have their privacy protected, and to be treated with dignity and respect.

Client records are protected under Federal confidentiality laws. Your written permission is required to obtain and/or release information about you to anyone outside the agency, including your insurance company, except where State laws and regulations mandate otherwise.

Communication between clients and their JCS professionals is confidential*. If you are receiving multiple services from JCS, your service providers will work together to ensure proper coordination and effective provision of services. Consequently, your service team will communicate with each other about your care. Please be assured that information is shared on a "need to know" basis, and that safeguards to protect your information are in place.

***Exceptions to confidentiality:** If a professional has reason to believe that a child, elderly person, or person with a disability has been subjected to abuse or neglect, the professional is required to file a report with the appropriate State agency. A report is also required when an adult reports incidents of being abused and/or neglected as a child, even if the alleged abuser is deceased.

Jewish COMMUNITY SERVICES

MISSION

Jewish Community Services (JCS) provides programs and services for people of all ages and backgrounds, helping them achieve their goals, enhance their wellbeing, and maximize their independence.

VALUES

Respect

We honor the inherent value of every individual, treating each person with dignity, and supporting their right to self-determination.

Inclusivity

We focus on what unites us as human beings, welcoming each person and valuing their unique qualities.

Integrity

We are committed to honesty, trust, and transparency, acting in accordance with the highest professional and business ethics.

Community

We believe in fostering meaningful connections that promote a sense of belonging and shared purpose.

Updated February 2020

Jewish COMMUNITY SERVICES

OFFICE LOCATIONS

Baltimore City

5750 Park Heights Avenue
Baltimore, Maryland 21215

Baltimore County

3506 Gwynnbrook Avenue
(at the Rosenbloom Owings Mills JCC)
Owings Mills, Maryland 21117

Inquiries about services:

410-466-9200

info@jcsbaltimore.org

Visit us online at:

jcsbalt.org



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