

WARRANTY

The conditions contained in this document apply to the miscellaneous elements of the permanently installed outdoor fitness element of BeStrong, which is manufactured by "KATKER 2005" Kft.

This warranty covers design, production and material defects and flaws and is valid provided the products have been handled, transported, stored, installed and maintained in accordance with the manufacturer's specifications and conditions.

The following products are warranted, under normal use and service from the date of invoice as follows:

- 15-year limited warranty on failures of steel elements and steel components due to material or manufacturing defects and 25 years on structural integrity.
- 10-year limited warranty for defects in plastic HDPE components due to material or workmanship and 5 years for defects in all other plastic components (except colour fading).
- 5-year limited warranty for significant corrosion of painted metal parts that inhibit the use of the equipment and 10 years warranty for galvanized and cathaphoretic painted steel parts.
- 3-year limited warranty on failure of all rubber-based parts and
- 1 year on rubber bumpers.
- 2-year limited warranty on powder coated paint integrity.
- 2-year limited warranty for bearings of moving elements.
- 1-year limited warranty for indoor upholstery (Synthetic leather).

BeStrong's products have been tested and approved by ÉMI-TÜV SÜD Kft. according to EN16630:2015 and manufactured under compliance of ÉMI-TÜV SÜD Kft. according to MSZ EN ISO 9001:2015 standards.



Warranty exclusions:

- Damage caused by vandalism, accidents, negligence, normal wear and tear, aesthetic surface corrosion on metal parts, discoloured surfaces and other cosmetic issues, or failures due to misuse.
- In the event of non-compliance with the conditions set out in the instructions for use and maintenance manuals. If the equipment is not used for the intended purpose or has undergone improper maintenance or repairs (without special skills and competence), or the installation and of non-compliant elements in the area of the BeStrong fitness park.
- In case of repairs undertaken without prior consultation and consent by BeStrong.
- In the event of damage caused by unforeseen environmental impacts. For example: natural disaster and catastrophes or extreme weather.
- The warranty conditions do not apply to wear and tear due to normal use, minor damage (Ex: surface scratches, dents, scribbles, or graffiti).
- In the event of a deviation from the installation instructions as illustrated in the installation documents provided by the manufacturer.
- For corrosion of non-galvanized equipment directly exposed to chloric or salty water or installed within 10 kilometres of a coastline.
- The customer is obliged to submit their warranty claims within 3 days after the discovery or origin of the defect in the product. The warranty application must be provided officially in writing to info@bestrong.com, accompanied by an attached invoice confirming the purchase.
- In the event of utilizing indoor elements for outdoor purposes.

Valid from: 07.09.2023 until revoked