Certification Services AI, Cyber and Information Security





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"As a leader in testing, certification and inspection industry, our vision is to ensure that products, assets and technologies are safe, secure and sustainable – **our role is to give people confidence.**"

— Stan Zurkiewicz, Chairman of the Management Board DEKRA e.V. and DEKRA SE

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Overview

DEKRA: Your partner for a safe, secure, and sustainable world.

At DEKRA, our mission is clear: to create a world that is safe, secure, and sustainable for all. We are dedicated to protecting lives and fostering trust in the way people interact with technology and the environment – whether on the road, at work, or in the comfort of their homes.

Founded in 1925 as a pioneering organization for road safety amidst the rapid evolution of mobility, DEKRA has grown into a global leader in safety and quality assurance. Today, we operate in over 60 countries, delivering an extensive range of expert, independent services that address the everchanging needs of a dynamic world.

Our experienced professionals are committed to enhancing safety across all areas of life, ensuring that innovation and progress align seamlessly with the well-being of people and the planet. In serving a diverse global community, we recognize the richness that diverse perspectives bring.

We're dedicated to building a company culture that values uniqueness and fosters inclusivity. Our commitment extends to our employees, customers, and the broader community, ensuring that everyone feels empowered and valued in their journey with DEKRA.



Overview

Your Contact

Introducing our experts.

Our global experts are here to help. Reach out, and we'll connect you with the perfect person to meet your needs.



Experts Team Audits

☑ dekra.com/en/contact-dekra-audit/



Our Certification Process for Management Systems in 8 Steps



Application & Contracting

- You contact DEKRA and apply for certification with one of our CBs (accredited certification bodies),
- DEKRA reviews your scope of certification, industry sector, and the complexity of your operations,
- You sign a contract that is outlining the audit fees, timelines, and responsibilities,
- You receive an audit plan for your internal communication and staff preparation.



Stage 1 AuditDocument Review

- Our experts review and learn about your documentation, manual, policies, objectives, and key processes,
- Potential non-conformities and areas for improvement with regards to the underlying standard become obvious and help you to prepare for the Stage 2 Audit.



Stage 2 AuditCertification Audit

- Our experts visit you on-site to evaluate, if the reality corresponds to the documentation and is compliant to the standard. We call this a full on-site audit with staff interviews, process observations, and document reviews,
- In some cases, this can be done partly remotely, thus saving travel costs,
- Potential findings are categorized as areas of improvement, minor non-conformities, or major non-conformities.
 They are discussed at the end of the audit.



Invoicing & Customer Satisfaction

- DEKRA issues the invoice in accordance with the signed contract,
- You will be asked for feedback so that DEKRA can improve continuously.



Issuance of Certificate

- In the positive case, you receive your internationally acknowledged DEKRA certificate (valid for 3 years).
- The certificate includes scope, validity period, and certification details.
- You shall use the certificate and certification mark in your communication materials to demonstrate your dedication to quality, sustainability, etc.



Audit Report & Certification Decision

- Our audit team compiles a report detailing findings and recommendations – all of which are already known to you, as they are presented transparently during the audit process,
- If non-conformities exist, you will have time to address them. For minor non-conformities, implementing corrections and providing a corrective action plan is sufficient. The implementation of the plan will typically be verified in the next audit,
- Then the independent DEKRA CB reviews the report and makes the certification decision yes/no.



Surveillance Audits

- Our annual reviews verify ongoing compliance and continual improvement of your organization,
- Here we focus on critical processes, corrective actions, and any changes you might go through,
- The surveillance audits check certain aspects and in summary (1st and 2nd year added) cover all of the aspects,
- If major non-conformities are identified, appropriate action is required to maintain your certification status.





Recertification Audit Every 3 Years

- We conduct a full audit before the certification expires,
- Upon successful completion, your organization is issued a new certificate for the upcoming certification cycle.



Information Security, Cyber Security and Artificial Intelligence Services



ISO/IEC 27701 Certification

ISO/IEC 27701 simplifies data privacy management with a stand-alone system
and robust controls, helping organizations
meet regulations and protect personal
data.

ISO/IEC 27701 benefits:

- Enhanced Privacy Management,
- ▶ Increased Trust,
- ▶ Risk Mitigation,
- ▶ Operational Efficiency.





ISO/IEC 27001 Certification

Sustainably improve your information security management with ISO/IEC 27001.

Cybercrime is often the result of outdated protection technology, mishandling of confidential information, or faulty configuration. Protect yourself by optimizing your information security management system (ISMS) according to ISO/IEC 27001.

Consider ISO/IEC 27001 for:

- ▶ Establishing a robust ISMS,
- ▶ Identifying and mitigating security risks,
- ▶ Ensuring credible security levels for data,
- ► Implementing effective information security measures.



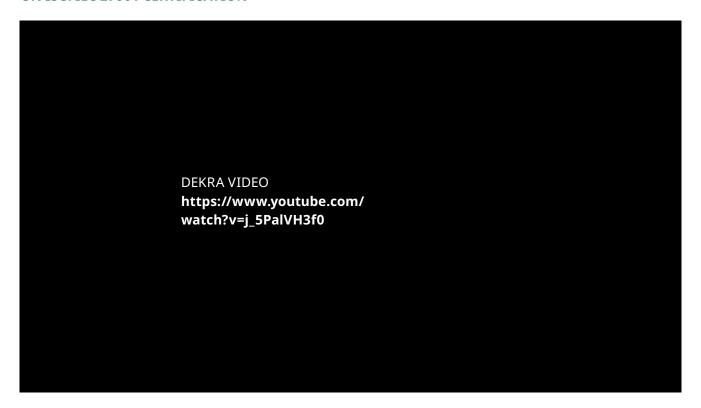


Go to our website

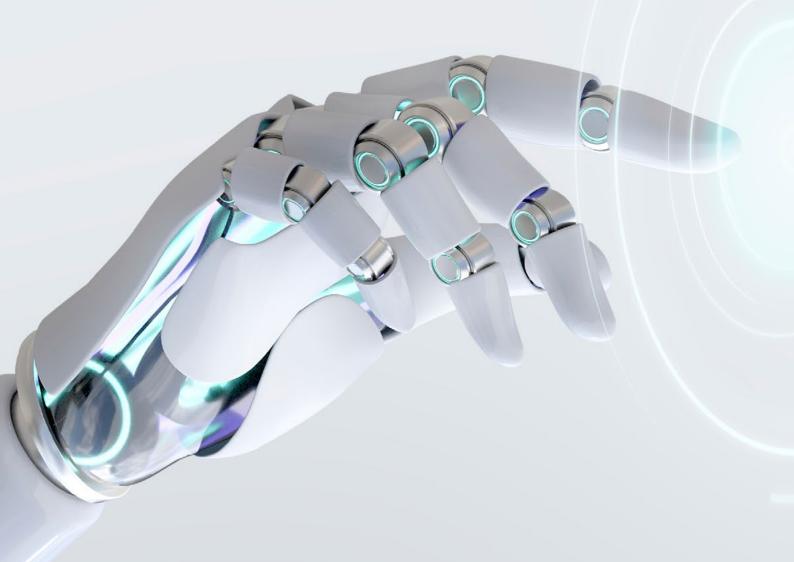
Further information is available for some services.

Click the button to view it.

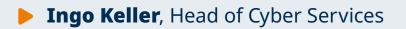
DEKRA EXPLANATORY VIDEO ON ISO/IEC 27001 CERTIFICATION



» Cybercrime is inevitable not if. With high-risk AI adva prioritize testing and certific trustworthiness, security, an



the question is when, ancing rapidly, we must ation now to ensure its d safety. «





Trusted Information Security Assessment Exchange (TISAX® Assessment)

Gain Global Market Access with TISAX [®] Assessment – prove your information security standards with our TISAX [®] assessments!

In an evolving cyber threat landscape, TISAX® Assessment offers a recognized framework for enhancing information security. Originally for the automotive industry, its principles apply to any organization handling sensitive data.

We provide a mature, excellent TISAX® Assessment service, that is standardized by audit controls and connected requirements set in the publicly available *VDA ISA* file.

TISAX [®] Assessment is increasingly becoming a passport to the global automotive market. Many OEMs require their suppliers to be TI-SAX [®] compliant, opening doors to international collaborations and market access.

DEKRA Auditors assess information security, prototype protection, and data privacy with precision and persistence. We label your ISMS with the desired TISAX [®] Labels, that enable your business to enter the automotive value chain securely.





DEKRA EXPLANATORY VIDEO ON TISAX® ASSESSMENT

DEKRA EXPLANATORY VIDEO
https://www.youtube.com/
watch?v=JzqsHdm2wEM



ISO/IEC 20000-1 Certification

The certification of your Service Management Management SystemSM according to the internationally recognized ISO/IEC 20000 standard leads to an increase in the availability and security of your IT services.

The continuous improvement of processes also offers you, as an IT service provider or operator, the opportunity to optimally ensure the functionality of your IT services.

Who Needs ISO/IEC 20000-1 Certification?

- ▶ IT Service Providers,
- ▶ Enterprises with IT Departments,
- ► Managed Service Providers (MSPs),
- Government & Public Sector
 Organizations and Financial Institutions,
- ► Healthcare Providers,
- ▶ Telecom & Tech Companies,
- Any Organization Outsourcing IT Services.





Get in contact

ENX VCS Certification

Enhancing Cybersecurity in the Automotive Industry.

The ENX Vehicle Cyber Security Audit (ENX VCS) certifies automotive suppliers' Cybersecurity Management Systems (CSMS) per ISO/PAS 5112. Developed by ENX experts, it ensures industry-wide cybersecurity standards.

This certification proves compliance with technical requirements for managing cybersecurity risks in the supply chain, aligning with the international standard ISO/SAE 21434.

Key Benefits of ENX VCS Certification:

- Standardised proof of a secure CSMS implementation,
- ► Compliance with ISO/PAS 5112 and ISO/ SAE 21434 standards.
- Alignment with UNECE UN R 155 regulatory requirements,
- ► Strengthened cybersecurity across the supply chain.



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ISO/IEC 27017 and 27018 Certification

ISO/IEC 27017 emphasizes the protection of information in cloud environments affecting both users and providers, addressing risks such as data breaches, data loss, and service disruptions specific to cloud computing.

ISO/IEC 27018 narrows its focus to the protection of Personally Identifiable Information in cloud environments, encompassing principles such as consent, transparency, data minimization, and accountability in handling personal data.

Who Needs ISO/IEC 27017/ISO/IEC 27018?

Organizations that utilize cloud services or process PII should consider pursuing ISO/ IEC 27017 and ISO/IEC 27018 certifications respectively. This includes:

- ► Cloud service providers,
- ► Enterprises leveraging cloud solutions for data storage, processing, or communication,
- ▶ Organizations handling sensitive personal data, such as healthcare providers, financial institutions, and e-commerce platforms.

Benefits of ISO/IEC 27017/ISO/IEC 27018:

The adoption of ISO/IEC 27017 and ISO/IEC 27018 offers numerous advantages:

- ► Enhanced Security,
- ▶ Regulatory Compliance,
- ► Customer Trust,
- ▶ Operational Efficiency.



Get in contact



ISO/IEC 42001 Certification for AI Management Systems

DEKRA EXPLANATORY VIDEO
ON ISO/IEC 42001 CERTIFICATION



Maximizing Benefits: Leveraging ISO/IEC 42001 for Innovation and Compliance

ISO/IEC 42001 is the world's first AI (Artificial Intelligence) management system standard, providing valuable guidance for this rapidly changing field of technology. It addresses the unique challenges AI poses, such as ethical considerations, transparency, and continuous

learning. For organizations, it sets out a structured way to manage risks and opportunities associated with AI, balancing innovation with governance. ISO/IEC 42001 certification validates AI management system efficacy, fostering trust internally and externally. It showcases adherence to robust principles, enhancing customer confidence, driving growth, and securing a competitive edge.







Why Choose DEKRA

Why DEKRA is the ultimate choice for certification and compliance.

In today's fast-evolving market, achieving sustainability and ensuring compliance with international standards is crucial for business success. DEKRA is your ideal partner, combining decades of expertise, innovative solutions, and a global presence to support your unique business needs. Here's why DEKRA is the best choice for driving your certification and sustainability objectives:









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Subject to change.

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