Create the Magic

Service World Expo

Lake Buena Vista, Florida + October 15 - 17, 2024

October 15 - 17, 2024 SERVICEWORLDEXPO.COM

2024

The Most Magical Contractor Experience

5 Reasons You Should NOT Miss 2024 Service World Expo!

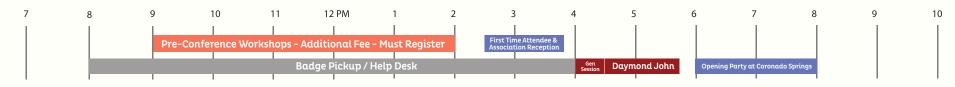
- **Experience the Magic:** Make it fun when you bring your family and/or the team!
- **Inspiring Speakers:** Hear from industry experts who will share valuable insights, education, and trends that can help you stay ahead in the residential contracting business.
 - **NEW! Pre-Conference Workshops:** Engage in 4-Hour workshops designed to provide practical tips and implementation solutions for your everyday challenges. *Service Nation Alliance Members can attend these at NO COST, but must register.
- **Networking:** Connect with other industry professionals, exchange ideas, and build relationships that can elevate your business.
- **Expo Hall:** Discover the latest products and services from over 150 vendors that can enhance your offerings and streamline your operations. See full list of vendors on last page.

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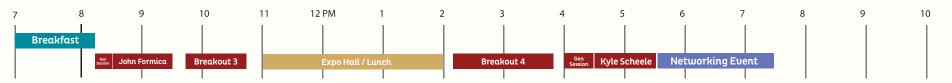
TUESDAY • OCTOBER 15



WEDNESDAY • OCTOBER 16



THURSDAY • OCTOBER 17



*Schedule subject to change.

©2024 Service World Expo





Limited Seating, Act NOW!



PRE-CONFERENCE WORKSHOPS

TUESDAY · OCT 15, 2024 · 9:30AM-2:00PM



John & Vicki La Plant

SERVICE NATION

Numbers are Magical: Strategic Budgeting for 2025

Tucker & Will Yarbrough

YARBROUGH AND SONS Refine and Enhance Your Annual Marketing Plan for 2025

Chris Michel SERVICE NATION Leadership: How to Effectively Communicate with Your Team



Anna Addoms

Goodman

Navigating AI for the Trades

DAIKIN COMFORT TECHNOLOGIES



The HVAC Contractor Marketing Summit 9:00AM-3:00PM

See registration page for seats remaining

SERVICEWORLDEXPO.COM

• KEYNOTES •

DAYMOND JOHN



TUES, OCT 15 • 4:00 PM "Daymond John's 5 Shark Points: Fundamentals for Success in Business and Life"

JOHN FORMICA



THURS, OCT 17 • 8:30 AM "Making the Customer Experience Magical in Your Business Today!"

KRISTEN & JUSTIN DEESE



WED, OCT 16 • 8:00 AM

"Finding Your Tribe: Community-Powered Growth"

with Contractor Panel

KYLE SCHEELE



THURS, OCT 17 • 4:00 PM

"Becoming An Idea Factory: How to Turn Yourself Into an Innovation Machine"

MATT MICHEL



WED, OCT 16 • 3:15 PM "Be The Best"



ALEX WEBER

2024 Service World Expo Emcee

Wednesday Breakouts OCT 16

Schedule subject to change. ©2024 Service World Expo

9:15 AM

90 minute Interactive Breakout



ERIK THERWANGER

Think GREAT "Planning Through Chaos: It's Time to Elevate Your Business!"



MICHAEL VENIDIS Ryno Strategic Solutions

"Reputation Management: How to Play the Online Review Game"



BENJAMIN MIDDLETON Daikin Comfort Technologies

"Profit on Purpose"



ED BISHOP Service Fusion "Servicing Your Business Machine"



KIM MARTIN Service Nation Premier Coach Women of Service World Panel Discussion "She Leads: Trials, Tribulations, & Triumphs"

11:00 AM

60 minute Breakout Session



KELLY SCHOLS Service Nation Mentor "Mindset- Overcoming Obstacles to Being Proud to Be in the

Trades"



ANDY HOBAICA Hobaica Services "Stop Selling Start Helping"



ROY WHITE Fixed Right & Guaranteed "Business Success Simplified"



BRIAN COHEN SF&P Advisors "Stop the Profit Drain: 10

Mistakes Killing Your Bottom Line (and How to Fix Them Now)"



TOM PEREGRINO Service Nation Panel Discussion "Lessons Learned from High Performing Contractors"



Thursday Breakouts OCT 17

9:45 AM

60 minute Breakout Session



KEN SIMONSON Chief Economist Associated General Contractors Of America

"Will the US Economy Thrive or Dive in '25?"



JESSICA YOUNG

Young Plumbing Services

"What I Wish I Had Known -A Beginner's Guide to Managing a Service Company"



MICHAEL BOHINC

Service Nation Premier Coach

"How to Prevent or Detect Fraud in Your Company"



NATE AGENTIS

Agentis Plumbing

"Service Plumbing: Grow Your Business & Don't Burn Out"



KELSI COOPER & ANDREW LOCKMAN

FTL Finance "Credit Scoring is Changing: The Importance of Finding the Right Lending Partner To Maximize Approvals"

2:15 PM

90 minute Interactive Breakout



GENE MARKS Speaker, Author, CPA, Business Owner And National Business Columnist

"ChatGPT, AI and Beyond"



DAN ANTONELLI Kickcharge Creative

"Branded or Blanded? An Interactive Brand Strategy Workshop"



BRIGHAM DICKINSON Power Selling Pros

> "How to Turn Your Call Center Into a Profit Center"



PHILIP FERRARA Liberty Air "Proven, Practical Processes for Residential HVAC Sales"



TREY McWilliams McWilliams & Son "Operational Excellence at the Next Level!"

Podcast Stage

Inside the Expo Hall



New!

WED, OCT 16 • 1:05 PM Profiles in Prosperity David Heimer



WED, OCT 16 • 2:15 PM Service Business Mastery

Tersh Blissett & Joshua Crouch



WED, OCT 16 • 5:15 PM HVAC Secrets Revealed

Thaddeus Tondu & Evan Hoffman



THURS, OCT 17 • 11:10 AM

Freedom Blueprint for Home Services Justin Deese



THURS, OCT 17 • 12:20 PM Power Women of the Trades

Cassie Pound & Heather Bargender



THURS, OCT 17 • 1:30 PM Service Nation News Tom Peregrino



Opening Party At Coronado Springs

Tuesday, October 15 • 6:00 – 8:00 PM



Sponsored By: **Service Fusion**



Happy Hour in the Expo Hall

Wednesday, October 16 • 5:00 - 6:30 PM Sponsored By:









BY Byline Bank[®]



WEDNESDAY EVENING PARTY AT

Pandora The World of AVATAR

at Disney's Animal Kingdom® Theme Park

Wednesday, October 16 • 8:30 – 11:00 PM

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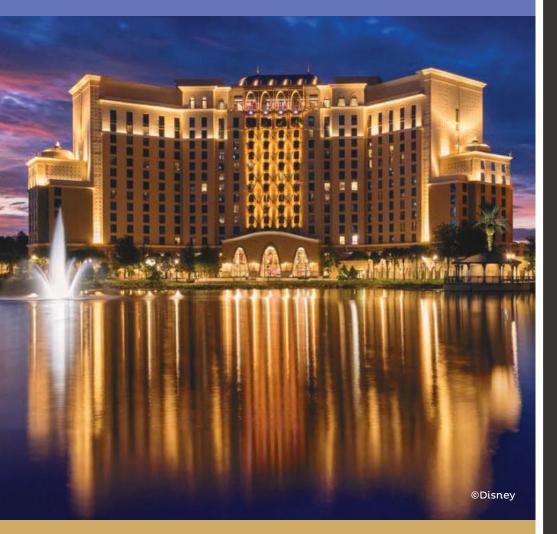
DAIKIN COMFORT TECHNOLOGIES

Sponsored By:





Don't forget to Book Your Room



Disney's Coronado Springs Resort

1001 W Buena Vista Dr · Lake Buena Vista, FL 32830



Overview of Schedule

TUESDAY, OCT 15

Pre-Conference Workshops, (additional fee) Opening Keynote Opening Party at Coronado Springs

WEDNESDAY, OCT 16

Keynotes Breakouts / Panels Expo Hall Podcast Stage Breakfast & Lunch Happy Hour in the Expo Hall Party at Disney's® Pandora

THURSDAY, OCT 17

Keynotes Breakouts Expo Hall Breakfast & Lunch Podcast Stage Exhibitor Spotlight

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		EXHIBITORS						Exhibitor List as of October 5, 2024.	
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4 imprint.	Boll Co.	COOLAIR	& HOME SERVICES	Inquirly.com	MAILShark	O Pink CALLERS	RingCentral	SkillCat	Ultravation Beter Ar Beter Water Beter Liveg
Smith.	Breeze Making Home Improvement easy	White,		INTERNATIONAL CODE COUNCIL	Marchex	PLUMBING & HVAC	Rinnai	smart/IC.com	JPell
ACEONE	Breezy		GENERAC	Interplay 🧊 Learning	Milwaukee			SPARTAN TOOL	SUUC
technologies the NEWS	Bridgestone Americas, Inc.	CRISCIONE	G GlassHouse	A ASSOCIATES	MOEN	SPEAKMAN () WUVERINEBRASS			SERVICES
	Broccoli	COSANI TII	Glympse	🛞 JobSyncPro		Podium	Rotobrush		
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