



USING REVISIT VOUCHERS

THE VIEW
FROM THE SHARD

STEP-BY-STEP BOOKING GUIDE



This straightforward step-by-step guide has been designed to help customers who want to make a booking using a View Guarantee or Complimentary Voucher.

You must use your voucher before it's expiration date. For the avoidance of any doubt, the expiry date is the last day that the voucher can be used to book - not the date when you need to visit by.

You can currently book as far ahead as 31 December 2025, subject to availability and operating hours.

To ensure a smooth process, please follow each step as detailed. If you encounter any issues during the process, please do not hesitate to contact us via email:

retailenquiries@theviewfromtheshard.com

VOUCHER EXTENSIONS

View Guarantee and Complimentary Revisit Vouchers that show an expiration date of 31 December 2024 have been automatically extended until 31 March 2025. This gesture of goodwill extension provides even more time to plan a visit.

six steps to a successful booking...

1

Follow the correct URL

Revisit vouchers will not work on the main website. Make sure you follow the URL exactly as shown on your voucher.

2

Select the correct ticket

For instance, if your Revisit Voucher states 'View Guarantee' select the 'View Guarantee Redemption' ticket option.

3

Enter your quantity

Each Revisit Voucher can be redeemed for one ticket. If you need to purchase extra tickets, please do this in a separate transaction on the main website.

4

Select your date and time

Choose your visit date and then select your entry time. You will be able to book as far ahead as 31 December 2025, subject to availability.

5

Enter codes individually

Carefully type the code shown on your voucher into the box marked 'Promotional Code' and then click the 'APPLY CODE' button. You will need to repeat this step if you have multiple codes.

6

Complete your booking

Finally, enter your details and go to the payment page. You will not need to enter any payment details, unless you added extras.



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