

MURFREESBORO POLICE DEPARTMENT 2024 ANNUAL REPORT



Police Headquarters
1004 N. Highland Ave.
Murfreesboro, TN 37130



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A Message from

THE CHIEF OF POLICE

Welcome to the Murfreesboro Police Department's 2024 Annual Report. This report highlights our ongoing efforts in serving our community with the ultimate goal of continuing to make the City of Murfreesboro a great place to live, work and visit. As part of our ongoing commitment to ensure the safety and well-being of our community, officers and staff remain steadfast in their efforts to address crime related issues, respond to emergencies, and engage with the community.

Law enforcement continues to experience unique challenges all around our Nation. At the Murfreesboro Police Department, we are blessed to work for a supportive Mayor, City Council, and City leadership team. We are also extremely fortunate to be part of a community with committed partners who make public safety a priority and work closely with us to accomplish our shared mission.

During the 2024 calendar year, we saw a decrease in crime across all categories, as well as a decrease in calls for service as compared to 2023. In 2024, we realized positive trends in recruiting and retention, incorporated new technologies into a Real Time Crime Center, and acquired a new firing range which will enhance our firearms training capabilities.

I am proud of the men and women who make up the Murfreesboro Police Department and thank them for all that they do on a daily basis. They truly make a difference in the community that they serve by meeting the needs of those in crisis, holding criminals accountable for their actions, and maintaining positive relationships with those they serve.

Respectfully,

Michael Bowen
Chief of Police



"Serving the Heart of Tennessee"

OUR LEADERSHIP

EXECUTIVE STAFF



DEPUTY CHIEF CARY GENSEMER



DEPUTY CHIEF STEVE JARRELL



CAPTAIN BRYAN ANDERSON
TRAFFIC/SPECIAL SERVICES



CAPTAIN DON FANNING
SCHOOL SAFETY DIVISION



CAPTAIN HARRY HAIGH
UNIFORMED DIVISION



CAPTAIN RECO HATAWAY
UNIFORMED DIVISION



CAPTAIN JEFF KEATON
CRIMINAL INVESTIGATIONS DIVISION



CAPTAIN SAMUEL SMITH
ADMINISTRATIVE SERVICES
DIVISION



CAPTAIN CRAIG SNIDER
OPERATIONS DIVISION



CAPTAIN CLAYTON WILLIAMS
PLANNING AND RESEARCH

OUR LEADERSHIP

COMMAND STAFF



LT. JAMES ABBOTT
CRIMINAL INVESTIGATIONS DIVISION



LT. MARJA ATCHLEY
UNIFORMED DIVISION



LT. JEFF BASKETTE
UNIFORMED DIVISION



LT. GARRY CARTER
OPERATIONS DIVISION



LT. AMY DENTON
ADMINISTRATIVE SERVICES DIVISION



LT. ZACH FERRELL
UNIFORMED DIVISION



LT. KATRINA HENDERSON
CRIMINAL INVESTIGATIONS DIVISION



LT. JASON HIGGINS
ADMINISTRATIVE SERVICES DIVISION



LT. HUBERT JONES
CRIMINAL INVESTIGATIONS DIVISION



LT. JOSH MEREDITH
ADMINISTRATIVE SERVICES DIVISION



LT. BRYANT MITCHELL
UNIFORMED DIVISION



LT. JUSTIN LEMANSKI
PLANNING AND RESEARCH



LT. STEPHEN LUTER
UNIFORMED DIVISION



LT. MIKE TAYLOR
CRIMINAL INVESTIGATIONS DIVISION



LT. CHRIS WILLIAMS
SCHOOL SAFETY DIVISION

PROTECTING THE HEART OF TENNESSEE



OUR MISSION

The Murfreesboro Police Department is committed to the protection of life and the prevention of crime and disorder. With emphasis on community policing, we will build partnerships and seek proactive approaches to address crime and other safety issues in our community which adversely affect our daily lives. Through prompt, efficient, and courteous service, we will strive towards our ultimate goal of creating a better quality of life for our citizens and visitors.

OUR CORE VALUES



INTEGRITY



HONOR



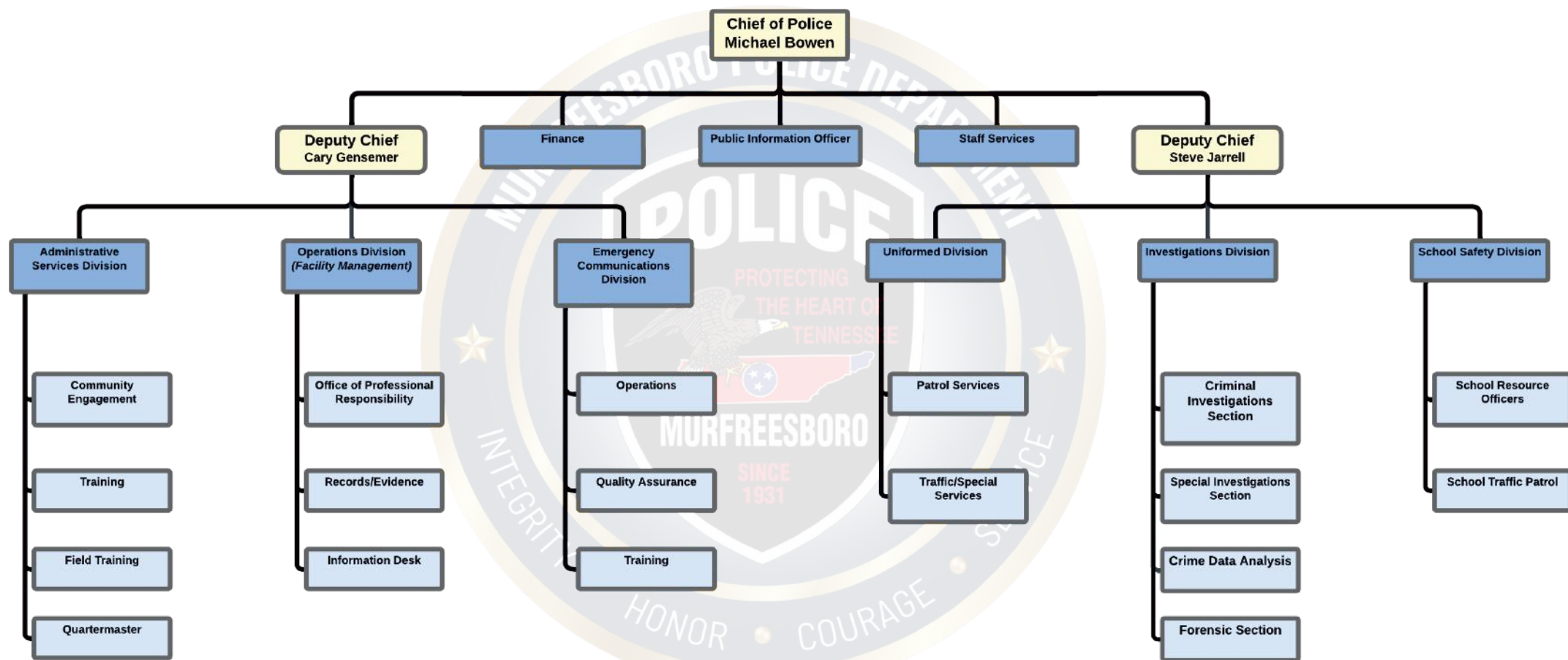
COURAGE



SERVICE



ORGANIZATIONAL CHART



ACCREDITATION

The Murfreesboro Police Department received its first award of accreditation in 2013 from the Tennessee Law Enforcement Accreditation (TLEA) program. The TLEA program was founded in 2010 and sanctioned by the Tennessee Association of Chiefs of Police. Since receiving our initial award, we have been successfully reaccredited three times.

During 2024, work began towards obtaining national accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). The CALEA accreditation process is a proven modern management model. Once implemented, it presents the Chief of Police and the agency with a blueprint that promotes the efficient use of resources and improves service delivery. CALEA Accreditation will consist of a formal review of policies and procedures for the Department as well as an on-site assessment of how the agency functions. Upon successful completion of those reviews, the Department will be formally recognized as a Nationally Accredited Agency by CALEA.

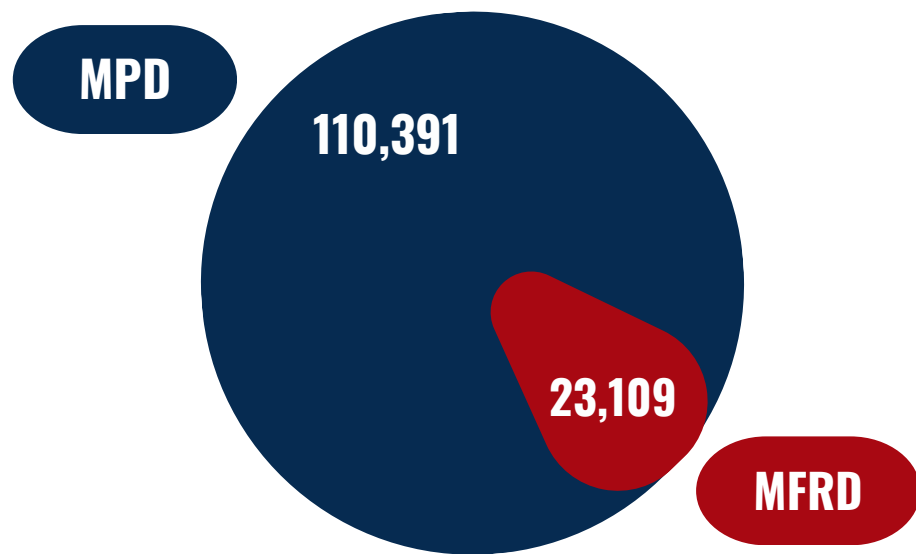


EMERGENCY COMMUNICATIONS DIVISION

Murfreesboro Emergency Communications (MEC) became only one of seven other dispatch centers in Tennessee to achieve the Agency Training Program Certification (ATPC), a Project 33® Initiative, from the Association of Public Safety Communications Officials (APCO) International. The certification means the MEC training program is nationally recognized. There are less than 100 agencies nationwide with APCO Certified Training Programs. The national standard is that 90% of emergency calls received will be answered within 15 seconds and 95% answered within 20 seconds. The Murfreesboro ECC answered 95.32% of emergency calls within 15 seconds, and 100.00% answered within 20 seconds.



COMPUTER AIDED DISPATCH (CAD) 2024 Incident Data (Calls for Service)



- MEC meets the American Heart Association's "Hands-on-Chest" time performance measures.
- Murfreesboro Emergency Communications regularly tracks citizen satisfaction and solicits feedback after a call is made to the City's ECC. During 2024, a total of 35,556 surveys were sent out and 10,608 responses were received to facilitate engagement with our community. 94% of citizens who responded were Very Satisfied or Satisfied with the way their 911 or Non-Emergency call taker handled the call.
- Murfreesboro Emergency Communications was able to increase its staffing by 38% in 2024 due to successful recruitment efforts, quality and comprehensive training, and competitive compensation.

ADMINISTRATIVE SERVICES DIVISION

The Administrative Services Division handles many key tasks in the support of daily operations for the Murfreesboro Police Department. These essential responsibilities include oversight of Department training initiatives, including management of the Field Training and Evaluation Program (F.T.E.P.), recruiting efforts, community engagement, and issuing equipment and supplies to staff. In addition, the General Departmental Instructor (GDI) ensures all officers meet Peace Officer Standards and Training (P.O.S.T.) requirements.



RECRUITMENT

- The MPD Recruitment Unit is committed to recruiting individuals to serve as law enforcement officers at our agency. Over **25** regional and out-of-state career fairs/recruiting events were attended with the goal of recruiting a diverse workforce reflective of the community we serve.
- Recruitment efforts included the use of advertisements, social media, and other platforms to inform others of job opportunities within our agency.

COMMUNITY ENGAGEMENT

- Hosted Citizen Police Academy
- Sponsored “Senior Citizen Police Academy” at St. Clair Senior Center
- Hosted “Rape Aggression and Defense” classes
- “Shop with a Cop” in cooperation with City Schools
- Provided car seat installation education and services to the community
- Assisted Rutherford County High Schools with judging Criminal Justice competitions
- Participation in multiple “Touch a Truck” events
- MPD Facility tours with multiple school groups and other organizations.



CRIME PREVENTION AND AWARENESS

- Reinitiated Multi-Housing Partnership program
- Civilian response to active shooter training
- Provided Security Assessments
- Conducted ‘Neighborhood Watch’ program meetings



ADMINISTRATIVE SERVICES DIVISION

FIELD TRAINING AND EVALUATION PROGRAM

- Over **40** new police recruits took part in the Field Training and Evaluation Program during 2024
- Conducted **6** six week training classes to prepare recruits for the training academy or transition school (laterals).
- Recruit Officer Zackery Fair received the Academic Honors Award from the Tennessee Law Enforcement Training Academy for maintaining the highest overall academic score. For his achievement, he was awarded a scholarship to Bethel University



ADVANCED AND ANNUAL REQUIRED TRAINING

- Over **65** Training courses were hosted by the MPD in 2024 for department members and other law enforcement agencies.
- Over **50** Firearms training sessions were facilitated by MPD in 2024
- MPD training section hosted over **31,922** cumulative hours of training during the year 2024 for department members and other law enforcement agencies.

ADVANCED LEADERSHIP DEVELOPMENT COURSE GRADUATES

Deputy Chief Cary Gensemer
Captain Samuel Smith
Captain Clayton Williams

Lt. Zachary Ferrell
Lt. Katrina Henderson
Sgt. Robert Palmer

Sgt. Palmer Gibbs
Sgt. Tim Jensen
Sgt. Travis Ledford



ADMINISTRATIVE SERVICES DIVISION - CHAPLAIN PROGRAM



The MPD utilizes volunteer Chaplains from the community to assist staff or community members when dealing with situations associated with trauma or loss of life. This is a valuable resource that could not be realized without the commitment of these individuals who work on a volunteer basis.

In addition to providing recurring support to department members throughout the year, Chaplains were called upon **22** times to assist MPD at incident scenes.



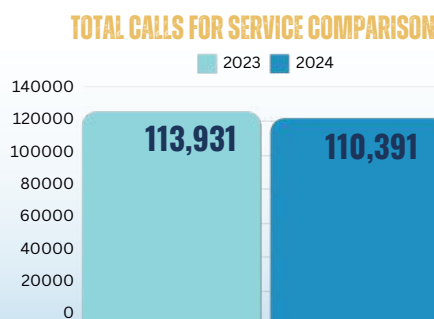
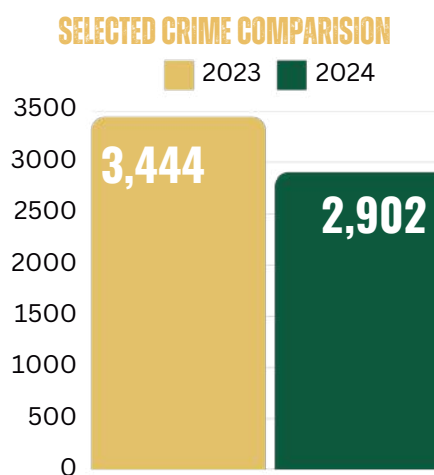
CRIMINAL INVESTIGATIONS DIVISION

The Criminal Investigations Division of the Murfreesboro Police Department consists of sixty-five sworn officers, six Crime Scene Investigators, four Crime Data Analysts, one sex offender registry compliance position, and support staff.

- Detectives were assigned over **1900** cases to investigate in 2024.
- Special Investigations members executed **15** search warrants associated with the Internet Crimes Against Children (ICAC) task force.
- In 2024, Detectives and Crime Scene Investigators examined over **875** digital devices.
- Over **600** NIBIN entries/examinations were completed.
- Over **200** AFIS entries and reversals completed.
- Over **240** scenes were processed by Crime Scene Investigators.
- Reported Overdoses decreased by **38%** and Overdose Deaths decreased by **29%** in 2024.



Crime Type	2023	2024	+/-
Homicide	11	5	-55%
Rape	90	74	-18%
Robbery	62	50	-19%
Aggravated Assault	630	585	-7%
Burglary	332	288	-13%
Larceny/Theft*	1,905	1,556	-18%
Motor Vehicle Theft	410	341	-17%
Arson	4	3	-25%
TOTAL	3,444	2,902	-19%



*Larceny/Theft includes the offenses: pocket-picking, purse snatching, theft from buildings, theft from coin machines, theft from motor vehicles, theft of motor vehicle parts, and all other larceny. This total excludes shoplifting offenses.

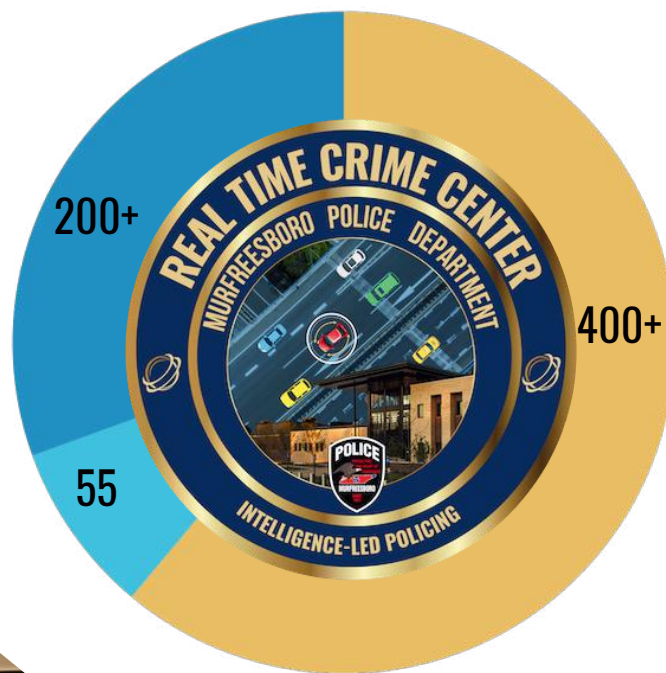
CRIMINAL INVESTIGATIONS DIVISION

REAL TIME CRIME CENTER

In 2024, the Murfreesboro Police Department's (MPD) integrated several key pieces of technology, including license plate readers (LPRs), public safety camera systems, and gunshot detection (GSD) devices into a Real Time Crime Center (RTCC). Utilizing these technologies, the RTCC provides real-time intelligence, data, and investigative assistance to officers and detectives as a means to enhance crime solving efforts in Murfreesboro. In its initial calendar year of operation, the RTCC has already proven to be a valuable asset to MPD. In 2024, the RTCC experienced over 400 successes (i.e., an arrest, lead, warrant, or stop explicitly associated with an LPR or GSD alert) and helped recover 55 stolen vehicles. Moreover, Crime Analysts assisted with clearing over 200 criminal cases, ranging in severity from hit-and-run vehicle crashes to homicides. The RTCC, and the technology that supports it, continues to play a critical role in MPD's efforts to address crime related issues.

Criminal Cases over 200

Stolen Vehicles
55



Successes associated with
LPR/GSD Alerts over 400

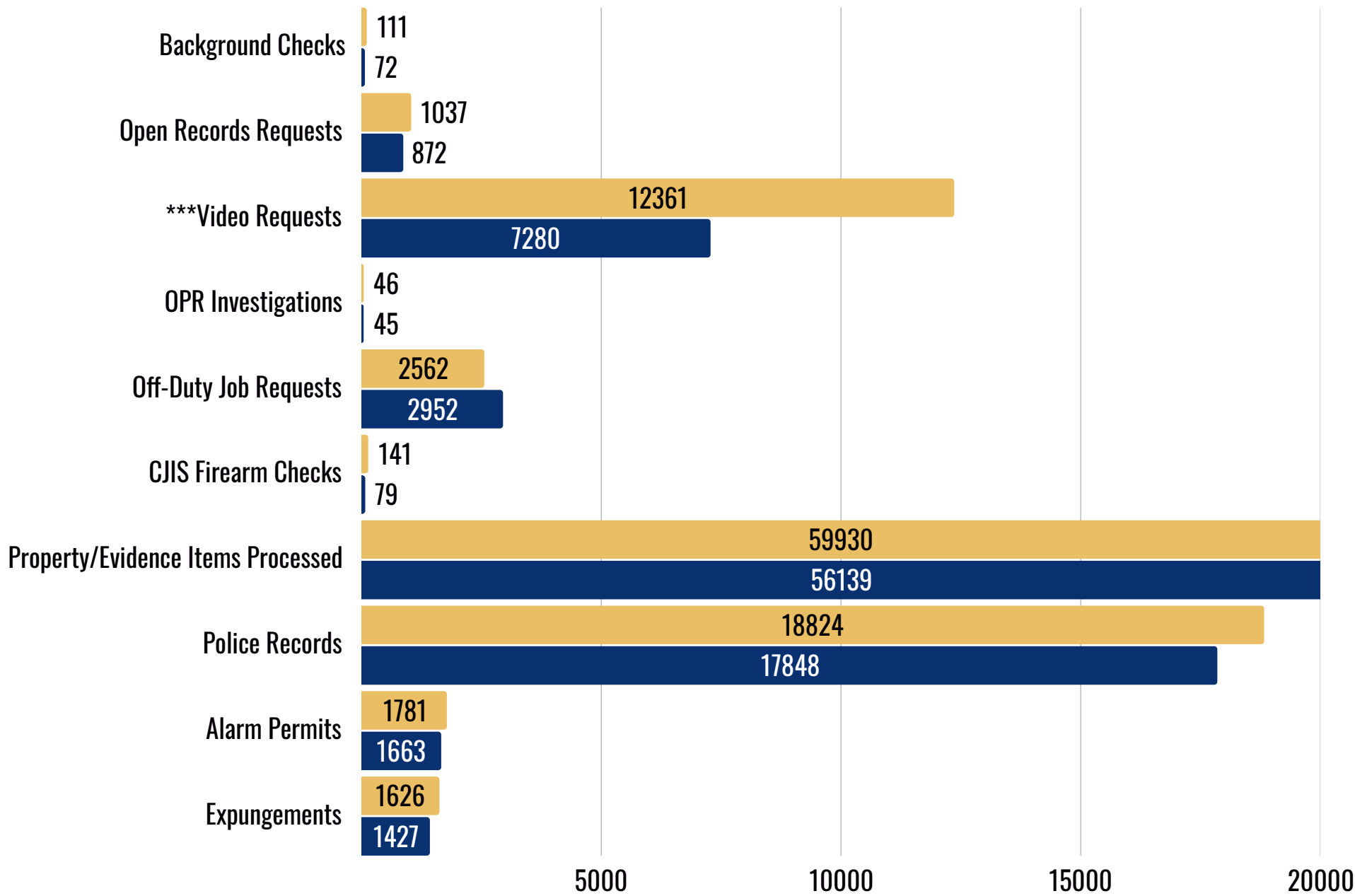


OPERATIONS DIVISION

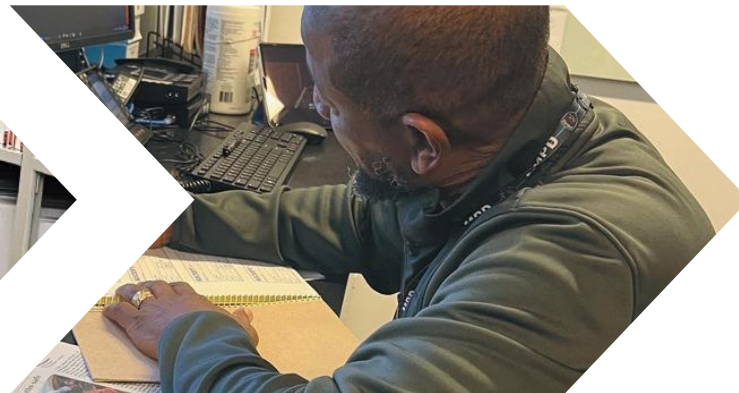
The Operations Division consists of sworn and non-sworn employees who are responsible for evidence and records management, internal investigations, open records requests, and facilities management. This division consists of two primary sections, the Office of Professional Responsibility (OPR) and Records.

YEAR IN REVIEW

● 2023 ● 2024



***2024 numbers decreased due to officers and criminal justice partners having the ability to obtain video evidence directly.



SCHOOL SAFETY DIVISION

Our primary mission is to provide a safe environment for the teachers, staff, and students of the schools we serve. The Murfreesboro Police Department has had a long-standing relationship with the Murfreesboro City School District and together, we want to ensure a safe, healthy, and productive learning environment for those in our schools. We provide full-time School Resource Officers (SRO) for all 15 city schools. This year we partnered with the first charter school in Murfreesboro, the Rutherford Collegiate Prep, to provide them with a full time SRO. Additionally, we also have 33 non-sworn school traffic safety patrol staff members to increase the safety of traffic and pedestrians in our school zones.



2024 HIGHLIGHTS

- Completed two “Criminal Justice Camps” with **48** students during the summer recess
- Taught **111** “Character Does Matter” lessons for 5th grade students
- Implemented the “Handle With Care” program for students
- Worked with MCS staff to implement threat assessment teams district wide
- Equipped every school with a “Stop the Bleed” emergency medical kit
- Conducted table top exercises for multiple emergency service agencies and school staff to practice responses to emergency events
- Eight members of the division were certified as ALERRT Active Shooter Response Course Instructors
- Six members of the division were designated as Active Threat Integrated Response Course Instructors
- Completed over **1300** hours of law enforcement and SRO educational training

Every SRO Completed

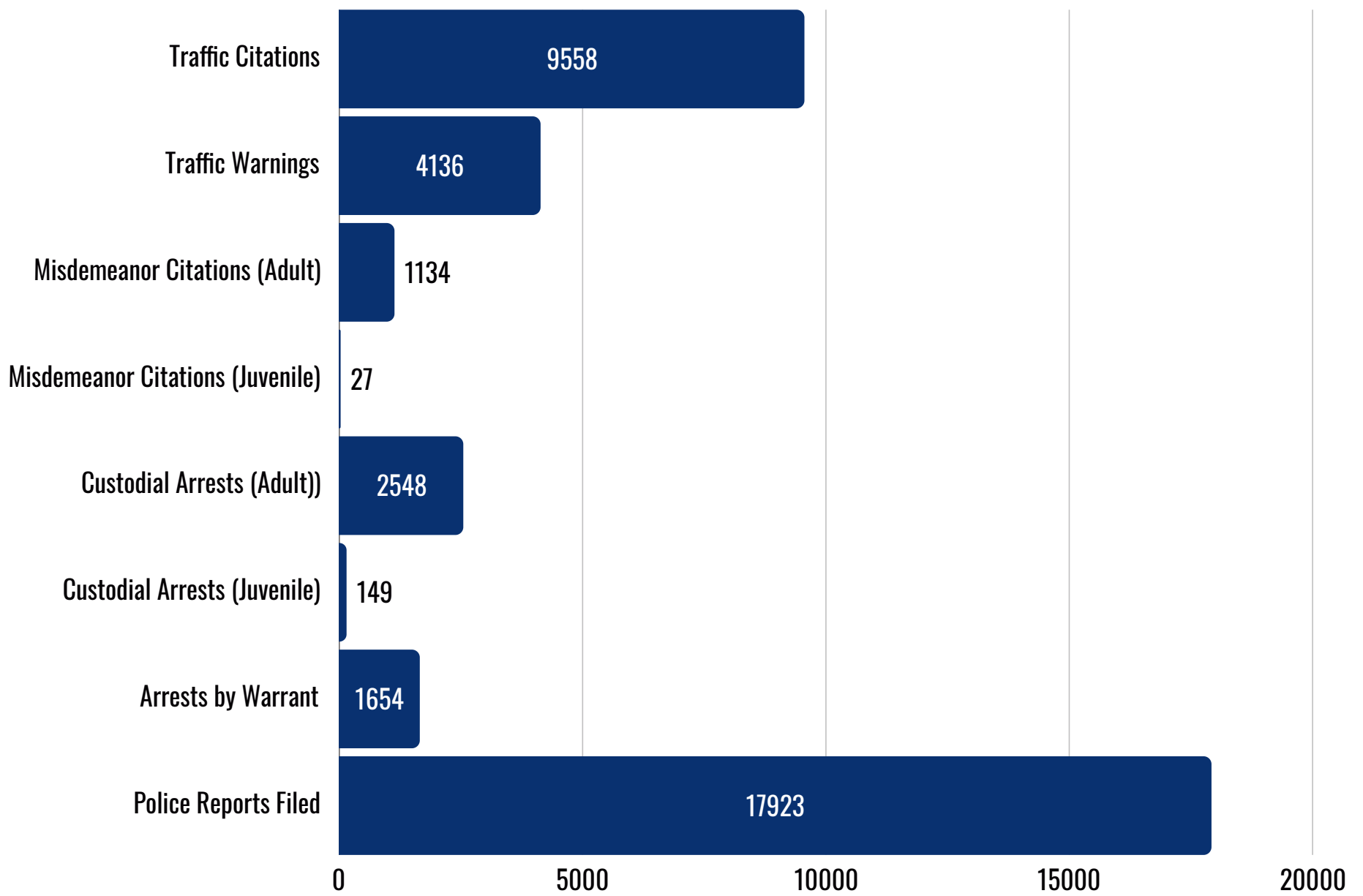
- ALERRT, Level I Active Shooter Response Course
- 30 hours of school safety summit training
- Civilian Response to Active Shooter Events training
- Instructor Training - “Stop the Bleed”
- Instructor Training - “Law Enforcement Against Drugs (L.E.A.D)”
- Instructor Certification - “Threat Assessments and Evaluation Training”



UNIFORMED DIVISION

The Uniformed Division is the largest section of the Police Department providing patrol and emergency response services to the citizens of Murfreesboro 24 hours a day, 365 days a year. The division is divided into two sections, Patrol Services and Traffic/Special Services. Specialized units within the division include the Canine Unit, Community Oriented Policing Unit (COPS), Directed Patrol Unit, Downtown Parking Enforcement, Fatal Accident Crash Team (FACT), Homeless Outreach Services Team (HOST), Murfreesboro Police Alcohol Countermeasures Team (MPACT), Parks Unit, Special Operations Unit (SOU), Traffic Unit, and Unmanned Aerial Vehicles Unit.

2024 ACTIVITY TOTALS



UNIFORMED DIVISION

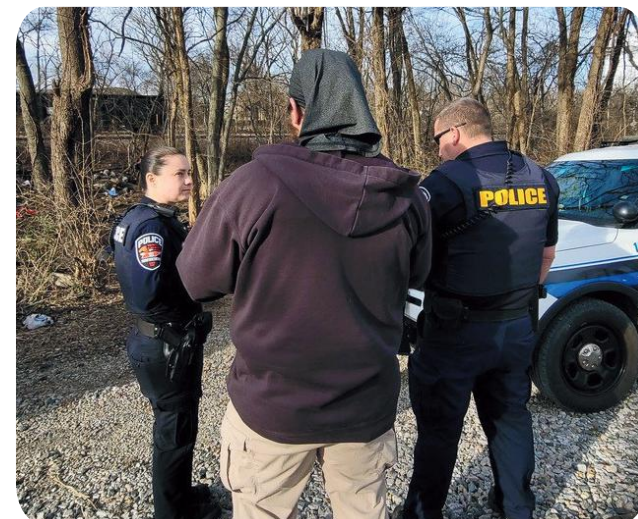
TRAFFIC CRASH COMPARISON

- Total reported vehicle crashes in 2024 were **5,870** as compared to **6,041** in 2023, a decrease of **3%**
- Total reported injury crashes in 2024 were **1,129** as compared to **1,263** in 2023, a decrease of **10%**
- The Fatal Accident Crash Team investigated **13** injury crashes with **11** of the crashes involving fatalities.



HOMELESS OUTREACH SERVICES TEAM

- MPD, in partnership with Volunteer Behavioral Health, works together to address mental health, substance abuse, and/or homelessness concerns in our community.
- In 2024, there were over 400 interactions involving our Homeless Outreach Services Team and individuals from our community who were in need.
- 156 Medical Care Referrals were made as a result of interactions.
- Transportation to Volunteer Behavioral Health Crisis Stabilization Unit was provided when appropriate.



SPECIAL OPERATIONS UNIT

- Assisted in the execution of 17 high risk search warrants in coordination with members of the Criminal Investigations Division
- Provided enhanced security coverage at special events including dignitary affairs.
- Provided constant Immediate Response Team (IRT) coverage for all Uniformed Division shifts.



CANINE SERVICES



- Canine officers and their partners deployed over 200 times in 2024.
- In 2024, Officer Alexander and her partner, Kari, were deployed to east Tennessee during the Hurricane Helene disaster relief efforts.











CONTACT US

615-849-2MPD(673)

615-893-1311 NON-EMERGENCY

www.murfreesborotn.gov/MPD