

THE WESTIN

RESORT
NUSA DUA
BALI

Sustainability Management Plan

THE WESTIN RESORT NUSA DUA, BALI
2025

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Welcome to The Westin Resort Nusa Dua, Bali

Find your balance on the white sands of Nusa Dua Beach. The Westin Resort Nusa Dua, Bali is a contemporary, five-star resort in Bali, Indonesia offering family hotel amenities and business-friendly event spaces. Thrive in our location next to Bali International Convention Centre, which is the perfect complement to our 30 meeting rooms and event venues with 10,500 square meters of space.

Recharge at one of six resort restaurants ranging from family casual to upscale. Indulge in a revitalizing treatment at Heavenly Spa by Westin, Westin Family Kids Club or refuel, drink in hand, by our hotels sparkling, freshwater pool. Exercise in Bali, Indonesia, with nearby watersports or our two onsite Westin tennis courts and 24-hour WestinWORKOUT Fitness Studio. Each hotel room and suite feature a signature Westin Heavenly Bed, luxury amenities and private balcony with garden, ocean or pool views. At The Westin Resort Nusa Dua, Bali, leave feeling better than when you arrived.



SLEEP WELL AT THE WESTIN BALI

ACCOMMODATIONS



Feel at home during your stay at The Westin Resort Nusa Dua, Bali. Our refined accommodations are thoughtfully designed to help you feel refreshed and fulfilled. Featuring warm, wood accents, serene, earth tones and natural elements, our rooms and suites are inspired by the beauty of our idyllic surroundings. Oversized windows flood our rooms with soft, natural light that's sure to invigorate your spirit.

Each standard hotel room includes a balcony overlooking either the garden or pool. Upgrade to a terrace room for a private outdoor space complete with lounge chairs and direct access to our lagoon-style swimming pools. Awaken feeling refreshed after a restful night's sleep in our signature Heavenly® Beds with plush pillows and crisp cotton linens. Indulge in a spa-like experience in the comfort of your room with marble vanities, spacious soaking tubs and invigorating bath amenities. Our larger, spacious suites are ideal for families visiting Bali.

DINING



Immerse yourself in the culinary culture of Bali, Indonesia while dining at The Westin Resort Nusa Dua, Bali. Offering six on-site restaurants and bars, we have something for every guest. Our resort's idyllic beachfront setting accents our outdoor restaurants and our indoor establishments provide modern and inviting atmospheres. Our hotel bars offer an array of refreshing cocktails, fresh squeezed juices and tropical beverages so you stay hydrated while enjoying a day in the Nusa Dua sun. Each restaurant at The Westin Resort Nusa Dua, Bali provides the ideal combination of Balinese hospitality and exotic cuisine to ensure that your experience in Nusa Dua is everything it should be.



WELLNESS

Discover the epitome of wellness at The Westin Resort Nusa Dua, Bali, where tranquility meets rejuvenation. Immerse yourself in a holistic oasis curated by seasoned wellness expert Dr. Jitendra Pokhriyal, PhD, our esteemed Wellness Ambassador. Experience a spectrum of activities, from exhilarating rounds of golf to invigorating tennis matches, thrilling water sports, and captivating land adventures. Bali, renowned for its versatility, offers an unparalleled holiday experience that nourishes both body and soul. Whether seeking relaxation or adventure, The Westin Resort Nusa Dua invites you to embark on a journey of wellness and exploration



Daily Resort Activities

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	VENUE
MOVE WELL 7AM-8AM	run Westin	Power Walk	run Westin	Power Walk	run Westin	Power Walk	Power Walk	Pool Towel Counter
PLAY WELL 9AM-10AM	Nusa Dua Island Bike Tour	Nusa Dua Island Bike Tour	Nusa Dua Island Bike Tour	Nusa Dua Island Bike Tour	Nusa Dua Island Bike Tour	Nusa Dua Island Bike Tour	Nusa Dua Island Bike Tour	Pool Towel Counter
MOVE WELL 11:30PM-12PM	Aquacise	Aquacise	Aquacise	Aquacise	Aquacise	Aquacise	Aquacise	Main Pool area
PLAY WELL 2PM-3PM	Ping Pong Competition	Air Hockey	Ping Pong Competition	Air Hockey competition	Ping Pong Competition	Chess Competition	Ping Pong Competition	Pool Towel Counter
PLAY WELL 3PM-4PM	Balinese Craft	Fruit Carving	Balinese Craft	Fruit Carving	Balinese Craft	Fruit Carving	Balinese Craft	Main Pool area





ECO FRIENDLY MEETINGS

The Westin Resort Nusa Dua, Bali implemented Sustainable Meetings with the intention of reducing the environmental impact of its in-house meetings.

Paperless Meeting Planning

We provide electronic sales tools during the meeting planning process to conserve paper – including sales proposals, menu selection, rooming list creation, electronic floor plans. An added benefit, they also save your time. The entire contracting process will be done electronically.

Sustainable Meeting Practices

The Westin Resort Nusa Dua, Bali implemented Sustainable Meetings with the intention of reducing the environmental impact of its in-house meetings. We believe that economic growth and the well-being of society are inextricably tied to the health of the environment.

Westin Clutter-Free Meetings

All notepads, pens and mints will be placed on a separate table, encouraging your participants to use only what is required and avoid waste.

Sustainable Food & Beverage Practices

In support of Marriott International's global sustainable Food & Beverage policy, we minimize the procurement of over-harvested and endangered species, work with local vendors, and minimize waste.

Sustainability at The Westin Resort Nusa Dua, Bali

The Westin Resort Nusa Dua, Bali is committed to creating a positive and sustainable impact wherever we do business. While integrating sustainability across our value chain and reducing climate-related risk, we are working to reduce our environmental impacts (carbon, water and waste reduction), design and operate sustainable hotels and source responsibly.

There are five global sustainability focus areas to pursue under the Sustain Responsible Operations coordinate of Serve 360. The focus areas are the followings:

- Sustainability Certification
- Climate Action Programming
- Responsible Sourcing
- Water Reduction Waste Reduction

The Hotel is actively participating in sustainability practices arranged by Bali Hotel Association and Marriott Business Council.

Our Current Sustainability Practices are the followings:

- Mobile key
- Mobile Dining
- Composting Machine
- Water Plant installation Glass
- Water Bottle
- Connect Responsibly
- EV Car Charger
- Electric Car by vendor
- Plastic free for Bath amenity
- Residential Bath amenity
- Earth Hour activity
- Recycled chopstick and skewer by Chopvalue (Dice QR menu and Resort activities)
- Food waste segregation
- Soap For hope – collaborate with ROLE foundation
- Zero waste Cocktail
- Used-Linen donation
- Herb Garden
- Food Donation with SOS
- Sungai Watch
- Solar Panel
- Westin Clutter-Free Meetings
- Linen less table cover for meeting table
- Paperless meeting planning

- Digital Dining menu
- Digital Resort Activities Passport Scanner
- E- folio
- Guest Room Re-use linen initiatives
- Recycle water for irrigation
- Public area rest room water tap sensor
- Hallway lighting motion sensor
- Cage free Eggs





SUSTAINABILITY FOCUS AREAS



Sustainability
Certifications



Climate Action
Program



Responsible
Sourcing



Water
Reduction



Waste
Reduction

Purpose

To reduce the property's environmental impact through sustainability initiatives. The Westin Resort Nusa Dua, Bali has been actively involved in sustainability practices through various events, activations and ongoing initiatives. The resort will continuously improve environmental performance and reduce the environmental impact of our activities, especially in the areas of waste, water, carbon and energy.

- Hotel Sustainability Committee in place.
- Determine the best Sustainability Certificate label (Green Globe).
- Master MESH (Marriott Environmental Sustainability Hub) & SPROUT (Sustainable Practice and Resilience Operation Update Tracker). Department Heads to complete MESH & SPROUT learning path
- Focus on accurate waste segregation and measurement. Ensure all data submissions are as accurate as possible. Enhance Responsible Sourcing
- Four priority categories in 2025: 1. Cage Free Eggs 2. Sustainable Seafood 3. Responsible Pork 4. Single-use Water Bottles
- Review & understand the Energy Reduction Dashboard.
- Understand & meet the hotel-specific energy reduction goal for 2025.
- Conduct an energy assessment.
- GCPM – General Cleaning and Preventive Maintenance.
- Implement new sustainability initiatives such as Composting Machine, Water Plant, solar Panels and electric vehicles.

VISION

To be a leading eco-conscious hotel that harmonizes exceptional hospitality with environmental stewardship. We are committed to delivering unparalleled guest experiences while minimizing our ecological footprint through innovative sustainable practices—including energy and water conservation, zero-waste initiatives, responsible sourcing, and the use of organic products. We empower our associates and guests to actively participate in sustainability efforts, fostering a culture of care for both the local community and the planet.

MISSION

We integrate sustainable practices into every aspect of our operations, fostering a culture of environmental stewardship while delivering exceptional service to our guests. Our commitment includes reducing our carbon footprint, conserving natural resources, and actively supporting the local Balinese community—including inclusive initiatives for children with disabilities.

Through eco-friendly programs and meaningful engagement with our associates and guests, we aim to create lasting positive impact on the environment and inspire others to join us in building a more sustainable and compassionate future.

STRATEGY

Hotel Sustainability Strategy Framework

1. Leadership & Vision

- Define a clear Sustainability Vision and Mission aligned with the hotel's values and the local Balinese culture.
- Ensure visible commitment from management, integrating sustainability into strategic planning and decision-making.

2. Goal Setting & Measurement

- Establish clear, measurable sustainability goals across key operational areas.
- Implement a Sustainability Scorecard integrated into MESH (Marriott Environmental Sustainability Hub) to track progress.
- Prioritize focus areas based on environmental impact and feasibility.

3. Sustainable Operations

- Energy Efficiency: Launch programs to reduce energy consumption through smart systems, LED lighting, and renewable energy sources.
- Water Conservation: Install low-flow fixtures, reuse greywater, and monitor usage.
- Waste Reduction: Adopt zero-waste initiatives, composting, and recycling programs.
- Sustainable Sourcing: Support local suppliers, prioritize eco-friendly and responsibly sourced products.

4. Engagement & Education

- Provide training and resources to associates on sustainability practices and environmental awareness.

- Foster a culture of sustainability through ongoing education and recognition programs.
- Engage guests through visible initiatives, in-room sustainability tips, and interactive experiences.

5. Certification & Validation

- Pursue recognized sustainability certifications such as:
 - Green Globe
 - Green Key
 - Earth Check
- Use certifications to validate efforts and enhance brand credibility.




6. Community Engagement

- Collaborate with local organizations such as:
 - Bali Hotel Association
 - Marriott Business Council
- Offer guests opportunities to participate in local conservation activities:
 - Turtle release programs
 - Tree planting
 - Coral reef restoration
 - Beach clean-ups
- Continue support for inclusive initiatives like the school for children with disabilities.

7. Monitoring & Continuous Improvement

- Conduct regular Energy Audits to identify areas for improvement.
- Review sustainability performance quarterly and adjust strategies accordingly.
- Celebrate milestones and share success stories with stakeholders.

GOAL

		
Energy Reduction	Reduce Water Consumption	Reduce Waste to Landfill
2.0%	15%	45% 2019 Baseline

Sustainability Management Plan (SMP)

Guiding our commitment to responsible hospitality and environmental stewardship at The Westin Resort Nusa Dua, Bali.

1. Environmental Pillar

Focuses on minimizing the ecological footprint and preserving natural resources, biodiversity, and landscapes.

Key Initiatives:

- Energy efficiency programs and regular energy audits
- Water conservation measures
- Waste reduction and zero-waste initiatives
- Protection of local ecosystems and biodiversity
- Sustainable sourcing of eco-friendly products

2. Socio-Cultural Pillar

Emphasizes meaningful engagement with the local community and upholding ethical standards in operations.

Key Initiatives:

- Active participation in CSR and community development programs
- Support for local communities, including inclusive initiatives for children with disabilities
- Collaboration with organizations like Bali Hotel Association and Marriott Business Council
- Policies against exploitation and human trafficking
- Promotion of diversity, equitable hiring, and employee protection
- Cultural respect and integration of local traditions into guest experiences

3. Quality Pillar

Ensures that sustainability is embedded in the delivery of high-quality products and

services.

Key Initiatives:

- Consistent service excellence aligned with sustainable practices
- Continuous improvement through guest feedback and audits
- Integration of sustainability into operational standards and brand values
- Pursuit of recognized certifications (e.g., Green Globe, EarthCheck, Green Key) to validate quality and sustainability

4. Health and Safety Pillar

Prioritizes the wellbeing of guests, associates, and the community through robust health and safety practices.

Key Initiatives:

- Compliance with all established health and safety regulations
- Ongoing training and awareness programs for staff
- Safe and healthy work environments
- Emergency preparedness and risk management
- Promotion of wellness and wellbeing as part of the guest experience



SUSTAINABILITY MANAGEMENT PLAN

ENVIRONMENT

A. Sustainable Consumable Goods

Reducing ecological footprint and conserve natural resources, biodiversity, ecosystems, and landscapes.

1. Local & Responsible Sourcing
 - Prioritize local vendors to minimize transportation emissions.
 - Partner with suppliers committed to sustainability (organic, fair trade, eco-certified).
 - Design menus around seasonal and locally sourced ingredients.
2. Waste Reduction & Circular Practices
 - Eliminate single-use items; adopt reusable or biodegradable alternatives.
 - Implement efficient inventory management to minimize food and material waste.
 - Introduce zero-waste cocktail programs using by-products creatively.
3. Eco-Friendly Guest Amenities
 - Replace individual bathroom amenities with dispensers.
 - Provide water dispensers in offices and convention areas to reduce bottled water usage.
 - Stock minibars with locally sourced snacks and sustainable packaging.

B. Resource Conservation

Target 2025:

- Energy Intensity: Reduce by 2%
- Water Intensity: Reduce by 15%

1. Energy Efficiency

- Install motion sensors in public restrooms.
- Upgrade to LED lighting throughout the property.
- Utilize heat pumps for efficient heating and cooling.
- Implement MESH system for real-time tracking of energy and waste.
- Enroll in PLN's Renewable Energy Certificate (REC) program.
- Install solar panels to increase renewable energy use.
- Optimize HVAC systems with smart controls.
- Conduct energy audits annually.

2. Water Conservation

- Operate water treatment and recycling systems for reuse.
- Promote guest linen reuse program to reduce laundry water consumption.
- Provide glass bottled water and reusable tumblers in rooms.
- Install low-flow faucets and showerheads.
- Use smart irrigation systems for landscaping.
- Collect and reuse rainwater for gardens and cleaning.

3. Waste Management

- Deploy composting machines for organic waste.
- Implement paperless initiatives across operations.
- Source cage-free eggs and organic products to support sustainable agriculture.
- Introduce waste segregation stations for guests and staff.
- Partner with local recycling facilities for plastics and glass.
- Launch food donation program for surplus meals.

4. Sustainable Mobility

- Install EV charging stations.
- Offer cycling activities and electric shuttle services for guests.
- Provide staff carpooling programs.
- Incentivize bike-to-work schemes for employees.
- Explore biofuel or hybrid options for resort vehicles.

C. Biodiversity, Ecosystem & Landscape Conservation

Protecting and enhance local biodiversity, maintain healthy ecosystems, and preserve natural landscapes.

1. Community & CSR Engagement

- Organize Earth Hour and Silent Day observance to promote environmental and cultural sustainability.
- Conduct coral planting programs to restore marine ecosystems.
- Schedule regular beach clean-ups with guests and associates.
- Support Marriott's TakeCare community initiatives.
- Participate in mangrove restoration projects in nearby coastal areas.
- Partner with local NGOs for sea turtle release programs.
- Host environmental education workshops for guests

2. Wildlife Protection

- Maintain a no captive wildlife policy; encourage natural habitats for squirrels, birds, and fish.
- Install wildlife-friendly landscaping (native plants, pollinator gardens).

- Educate guests on responsible wildlife interaction.
 - Implement light pollution reduction measures to protect nocturnal species.
3. Pollution & Waste Reduction
 - Implement waste segregation and composting systems to reduce landfill impact.
 - Use compost soil for landscaping to close the loop on organic waste.
 - Reduce chemical use in gardens by adopting organic fertilizers and pest control.
 - Introduce biodegradable packaging for all outdoor activities.
 - Conduct regular waste audits to track and improve performance.
 4. Sustainable Resource Use
 - Adopt renewable energy solutions (solar panels, REC enrollment).
 - Utilize recycled water for garden irrigation.
 - Introduce rainwater harvesting for landscape maintenance.
 - Implement greywater recycling systems in collaboration with ITDC.
 5. Guest & Staff Awareness
 - Develop educational signage about local biodiversity and conservation efforts.
 - Create awareness on Sustainability Management plan on GRE - Guest room entertainment.
 - Create interactive sustainability programs for kids and families.
 - Provide training for associates on biodiversity and eco-friendly practices.
 - Offer eco-tours and workshops on coral planting and beach conservation.

D. Pollution & Waste Reduction

Minimize pollution and reduce waste generation through innovative solutions and responsible practices.

1. Organic Waste Management
 - Install composting machines to divert food waste from landfills.
 - Use compost soil for landscaping to close the loop on organic waste.
 - Implement food waste tracking systems in kitchens to reduce overproduction.
 - Launch initiative on zero-waste cocktail.
2. Plastic-Free & Packaging Reduction
 - Adopt plastic-free initiatives across operations.
 - Implement in-house water bottling system to eliminate single-use plastic bottles.
 - Switch to biodegradable or reusable packaging for F&B takeaways and amenities.
 - Eliminate plastic straws and cutlery, replacing with bamboo or wooden alternatives.
 - Introduce bulk amenity dispensers in public areas.
3. Green Transportation
 - Provide EV cars, bicycles, and electric shuttle services for guests.
4. Digital & Paperless Operations
 - Project tree initiative – digital approval
 - Implementing digital sign for all documents including contracts
 - Implement digital invoicing and contracts for vendors and partners.
 - Launch Mobile dining and QR menus and event programs.
 - Mobile key and mobile check in
 - E-folio
 - Digital hotel map
 - Digital hotel directory
5. Community Partnerships
 - Soap for Hope program with ROLE Foundation to recycle used soap.
 - Food Donation collaboration with SOS Foundation to reduce food waste.
 - Support community clean-up drives and waste education programs.
6. Sustainable Meetings

- Implement Westin Clutter-Free Meetings with digital materials and reusable setups.
- Offer zero-waste meeting packages with compostable or reusable items.
- Provide carbon-neutral event options through offset programs.
- Introduce digital signage for conferences and events.

7. Guest Amenities

- Replace single-use bathroom amenities with refillable dispensers.
- Offer glass bottled water and reusable tumblers in rooms.
- Re-use towel initiatives

E. Go-Green Initiatives for Meetings

Deliver sustainable, eco-conscious meeting experiences that reduce environmental impact.

1. Paperless Planning

- Use digital proposals, contracts, and ResLinks for room bookings.
- Implement QR code-based agendas and menus.
- Provide digital signage for event schedules.
- Project Tree platform; Digital Requisition & approval

2. Sustainable Practices

- Use recycled paper and double-sided printing when printing is unavoidable.
- Maintain clutter-free setups with reusable materials.
- Offer carbon-neutral meeting packages through offset programs.

3. Eco-Friendly Décor

- Use potted plants, organic flowers, and non-paper supplies.
- Incorporate upcycled or locally sourced décor items.
- Avoid single-use decorative materials.

4. Green Transportation

- Provide access to EV cars and bicycles for attendees.
- Offer shuttle services using electric or hybrid vehicles collaboration with ITDC

SOCIOCULTURAL

Sociocultural initiatives, recognizes its roles and responsibilities in contributing to the sustainable development of the communities in which it operates. It aims at maximizing the return on Community Investments and their impact on the local community. Through this initiative, we have Identified unique areas of involvement where we can actively support our local communities and engage in a mutually rewarding way with our stakeholders.



Activities

1. Community Engagement & CSR

- Participate in Sungai Watch fundraising.

- Organize turtle release programs and mangrove clean-ups.
2. Education & Empowerment
 - Build computer and music rooms for schools serving children with disabilities.
 - Offer hospitality training and internships for local youth.
 - Sponsor scholarships for underprivileged students.
 3. Health & Well-being
 - Organize blood drives and mental health programs.
 - Host free health check-ups and wellness events for communities.
 4. Volunteerism & Charity
 - Participate in Road to Give and donate to Bali Children Foundation.
 - Organize associate cleaning blitz and volunteer days.
 5. Local Economic Development
 - Sign MoUs for local employment and sourcing.
 - Host local vendor fairs and provide business mentoring.
 6. Food Security & Waste Reduction
 - Donate surplus food to Scholars of Sustenance Foundation.
 - Support community kitchens and nutrition workshops.
 7. Women & Social Inclusion
 - Visit and contribute to Bali Baby Home and schools in Karangasem.
 - Develop Women and Leadership activities
 8. Inclusive Employment
 - Actively employ persons with disabilities and provide workplace accessibility.
 - Collaborate with disability advocacy organizations for recruitment.
 - Conduct awareness and sensitivity training for associates.



QUALITY

This pillar focusses on economic sustainability by creating competitive advantages through inspired service that exceeds guest expectations, while contributing to the economic well-being

of the local community and stakeholders through local ownership, employment, buying local products, etc.

- We ensure the hotel's sustainability performance and commitment is continually improving by measuring our guests' satisfaction based on corporate standards, setting a high priority on the development and training of our associates, nurturing excellence amongst us, and creating regular property maintenance plans.
- Pursue green certification & 5 star hotel recertification
- Annual BSA – Brand Standard Audit to ensure consistency and compliance
- GCPM – Regular General Cleaning and preventive maintenance integrated with Transcendent platform.
- GuestVoice – online guest survey to understand guest feedback on their experiences
- ESS – online event satisfaction survey for the events conducted at the convention
- Food Safety audit – to ensure the compliance of the food safety and hygiene.
- Maintain healthy business ethics among staff, management and business contacts.

HEALTH & SAFETY

We follow strict environmental, health and safety laws, regulations and procedures to conserve and protect the environment to promote and ensure a safe, healthy, and environmentally responsible hotel. This plan establishes protocols to protect our guests, associates, other stakeholders and the local community while minimizing our impact on the environment.

The objective of this plan is to ensure a safe and healthy environment for employees and guests, to reduce the risk of accidents and health hazards in the hotel. Incorporate sustainable health and safety practices into daily operations, to comply with local, national, and international health and safety regulations, to reduce the environmental footprint of hotel operations related to health and safety

Workplace Safety

- Employee Training: Provide mandatory health and safety training for all employees, covering areas such as fire safety, emergency evacuation, first aid, handling hazardous materials, and ergonomics.
- FLS (Fire Life Safety) audit is to ensure that the property complies with all fire and life safety standards to protect guests, associates, and assets. It focuses on identifying and mitigating fire hazards, verifying that emergency systems such as alarms, sprinklers, extinguishers, and evacuation routes are functional, and ensuring staff are trained in emergency response procedures. The audit also checks compliance with local regulations and brand standards, promotes preparedness through drills, and guarantees that safety signage and evacuation plans are clear and accessible.
 - Incident Reporting System: Consistently using Marriott Incident Reporting Application (MIRA) to standardized reporting system for any workplace incidents, including near-misses. All incidents should be logged, investigated, and reviewed to prevent recurrence. MIRA reporting must be done within 24 hours after the incident.
 - Personal Protective Equipment (PPE): Ensure all employees have access to the necessary PPE and that they are trained on proper usage and disposal.
 - Consistently performing Safety & Security Assessment (SSA), following-up corrective action and pending issue, according to the timeline set by Marriott International Global Safety & Security.

Guest Safety

- Room Safety Protocols: Conduct regular inspections of guest rooms to ensure safety standards are met, including fire alarms, secure locks, and emergency evacuation information.
- Public Health Awareness: Display information for guests about maintaining hygiene, safe water usage, and avoiding environmental hazards.
- Emergency Preparedness: Ensure all guest areas have clear signage for evacuation routes and emergency assembly points.
- Conduct fire, natural disaster drills every quarter.

Sanitation and Hygiene

- Cleaning Products: Use eco-friendly cleaning products that minimize chemical exposure for staff and guests, promoting indoor air quality and reducing environmental harm.
- Food Safety: Ensure that all food handling, preparation, and storage areas comply with food safety regulations, with regular inspections and certifications.
- Water Quality Management: Test the hotel's water supply regularly to ensure it meets safety standards and does not pose a health risk to guests and associates.

Waste Management and Hazardous Materials

- Waste Segregation: Implement a waste segregation system for organic, recyclable, and hazardous materials. Train employees on proper disposal methods to reduce environmental contamination.
- Hazardous Materials Handling: Minimize the use of hazardous chemicals in cleaning, laundry, and maintenance. Where necessary, ensure proper storage, labeling, and disposal of such materials.
- E-Waste Management: Partnering with certified vendor for the safe disposal or recycling of electronic waste.

Monitoring and Evaluation

- Sustainability Score Card - Performing Sustainability Program Key Performance Indicators
- Reduction plan to decrease incident rate of workplace accidents and guest injuries
Compliance rate with health and safety training for employees
- Reduction in the use of hazardous chemicals and non-eco-friendly products
Frequency of sanitation inspections and audit results

Regular Audits and Inspections

- Schedule periodic audits to evaluate compliance with health, safety, and environmental policies.
- Implement corrective actions and improvements based on audit findings.

Continuous Improvement and Feedback

- Associate Voice (Employee Feedback). Encourage employees to provide feedback on health and safety practices and report any concerns. Use feedback to refine policies and procedures.
- Guest Voice (Guest Feedback). Gather guest feedback on health and safety experiences during their stay. Use guest insights to identify and prioritize improvements.

Training and Awareness Programs

- Regular Training: Conduct regular, mandatory training sessions for employees on health, safety, and environmental practices.
- Update training materials based on current industry standards and regulations.
- Hotel Best Practices which are implemented:
 - General Medical check-up for all associates

- Develop Fitness studio for associates
- Provide Westin Workout fitness studio for guests
- Beach Gym for guests.
- Beach Volleyball.
- Resort activities covering; cycling, powerwalk, yoga, Eat well menu for associate & guests
- Enhancing wellness programs: Aquarobic, Tennis, Yoga, Meditation, recovery ice bath, Reiki healing, Zumba, Line dance, Mental health series, Sound healing, Purification ceremony.
- All associates is facilitated with medical insurance ; BPJS & BeHealth Fire & Life safety audit
- Associates are trained appropriately to make them aware of the health and safety issues while working and guests are made aware of hazards by using appropriate signage and other forms of communication.
- To be able to provide our guests with emergency information in our guest directory:
 - In the event of Fire
 - General safety & security issues; safety box, double locks, keys, medical emergencies, telephone calls and guest with disabilities.
 - Guest room Emergency instruction complete with Hotel layout
 - have an experienced team of engineers and technicians who maintain the facilities, so that we have constant checks on them being in good working condition.
- CMT – Crisis management Team is in place.
- Food Safety and Hygiene Audit

ENVIRONMENT POLICY

The Westin Resort Nusa Dua, Bali is fully committed to protecting the environment and operating in a sustainable manner by minimizing negative impacts on natural resources. We strive to foster an environmentally responsible culture among our associates and guests, both during their stay and beyond. Our commitment aligns with all applicable laws, regulations, and environmental standards, serving as the foundation for guiding activities that prevent harm to the environment. This policy ensures that our operations not only safeguard ecosystems but also mitigate potential environmental changes that could adversely affect human health and well-being globally.

The Westin Resort Nusa Dua Bali key environmental activities are:

- To comply with all necessary environmental rules, regulations, legislations and policies – UKL UPL, AMDAL
- Composting machine involves creating a system that converts organic waste (such as food scraps, garden waste, and biodegradable materials) into nutrient-rich compost through controlled decomposition. Purpose is to reduce organic waste sent to landfills, Support sustainability goals by creating natural fertilizer for landscaping or local farming and lower greenhouse gas emissions from waste decomposition.
- Sustainable Transportation: Shuttle service by ITDC & Shops, EV cars, Provide bicycles at the resort.
- Eco-friendly products such as: bathroom amenity, Residential Bath amenity, cleaning supplies.
- Waste management; recycling program (recycling bin) in the guest room and convention, Composting Machine, Water bottling, water tumbler in guest room, plastic free initiatives.
- Guest participation in Green Choice; towel & linen reuse program, water tap sensor in public rest room.
- LED lighting; replaced traditional bulb with LED lighting to reduce energy consumption, Solar

Panel installation

- To protect the environment by preventing the pollution of land, air and water.
- Provide information about sustainability initiatives to the guests/ clients

- To involve the community in and around the hotel to participate in environmental activities that minimize waste and prevent pollution to land, air and water.
- To work together to maximize the use of recyclable and reusable materials. To Adopt renewable energy resources that are used for sustainable practices, Solar Panel
- To conserve natural resources, wildlife and endangered species such as: Protecting Turtle nest at the hotel beach, Turtle Release activities with the turtle conservation organization.
- To optimize the utilization of resources in order to reduce wastage by associates and guests. To Use environmentally friendly cleaning chemicals.
- To ensure that all waste is disposed of through a proper waste management system.
- To create an environmental culture where the whole organization follows sustainable practices at work and at home. To identify any hazardous materials to associates, guests and the environment.
- To measure the consumption of the hotel in terms of waste, water, electricity gas and natural resources.

GREEN TEAM COMMITTEE MEMBERS

General Manager
Hotel Manager
Director of Finance
Director of Food & Beverage
Director of Engineering
Director of Human Resources
EAM Rooms
Director of Lost Prevention
Rooms Division Manager
Front Office Manager
Director of SPA
Service Express Manager
Director of Services
Purchasing Manager
Executive Chef
Director Marketing Communication
Director of Learning & Development
Director of Sales & Marketing
Laundry Manager
Event Director
Hygiene Manager

Reviewed, November 28, 2025

By:

Wayan Artana
Rooms Division Manager

Marco Di Pasquale
Hotel Manager

Subur Arihana
Director of Engineering