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Terms and Conditions

Contact Details















	Code	Description		Pack Qty	EUR
7	BEPO01FLUN	Bell Portable Fluoro LED	Collection	2	€220.00
-	BEPO01GRUN	Bell Portable Grey LED	Collection	2	€220.00
	BEPO01MUUN	Bell Portable Taupe LED	Collection	2	€220.00
1	BEPO01WHUN	Bell Portable White LED	Collection	2	€220.00
	BET11FL-TUN01M1	Bell Table Fluoro LED	Collection		€515.00
	BET11GR-TUN01M1	Bell Table Grey LED	Collection		€515.00
	BET11MU-TUN01M1	Bell Table Taupe LED	Collection		€515.00
1	BET11WH-TUN01M1	Bell Table White LED	Collection		€515.00
	GLC04CO-CEUM4	Globe Chandelier Mini Copper LED	Collection		€2145.00
	GLC04OPG-CEUM4	Globe Chandelier Mini Opal/Gold LED	Collection		€1605.00
	GLC04OP-CEUM4	Globe Chandelier Mini Opal/Silver LED	Collection		€1605.00
	GLC04CH-CEUM4	Globe Chandelier Mini Silver LED	Collection		€2145.00
	OPS0102-FUN05M1	Globe Fat Floor Opal/Silver LED	Collection		€2245.00
9	GLS01CH-FUN05M1	Globe Fat Floor Silver/Silver LED	Collection		€2420.00
	OPS0101-TUN02M1	Globe Fat Table Opal/Silver LED	Collection		€605.00

	Code	Description		Pack Qty	EUR
	GLS01CH-TUN02M1	Globe Fat Table Silver/Silver LED	Collection		€740.00
4	MEC03OP-CEUM4	Melt Burst Chandelier Opal LED	Collection		€11640.00
	MEC02OPG-CEUM4	Melt Chandelier Large Opal/Gold LED	Collection		€6040.00
	MEC02OP-CEUM4	Melt Chandelier Large Opal/Silver LED	Collection		€6040.00
	MEC04CO-CEUM4	Melt Chandelier Mini Copper LED	Collection		€2745.00
	MEC04GO-CEUM4	Melt Chandelier Mini Gold LED	Collection		€2745.00
Î	MEC04OPG-CEUM4	Melt Chandelier Mini Opal/Gold LED	Collection		€1985.00
	MEC04OP-CEUM4	Melt Chandelier Mini Opal/Silver LED	Collection		€1985.00
5	MEC04CH-CEUM4	Melt Chandelier Mini Silver LED	Collection		€2745.00
	MEC04SM-CEUM4	Melt Chandelier Mini Smoke LED	Collection		€2745.00
7	MEC01OPG-CEUM4	Melt Chandelier Small Opal/Gold LED	Collection		€3430.00
(P)	MEC01OP-CEUM4	Melt Chandelier Small Opal/Silver LED	Collection		€3430.00
Ī	MES01OP-FUN03M1	Melt Cone Fat Floor Opal/Black LED	Collection		€2165.00
	MES01OP-FUN05M1	Melt Cone Fat Floor Opal/Silver LED	Collection		€2330.00
•	MES01CH-FUN05M1	Melt Cone Fat Floor Silver/Silver LED	Collection		€2640.00

	Code	Description		Pack Qty	EUR
	MES02OP-TUN01M1	Melt Cone Fat Table Opal/Black LED	Collection		€680.00
	MES02OP-TUN02M1	Melt Cone Fat Table Opal/Silver LED	Collection		€700.00
	MES02CH-TUN02M1	Melt Cone Fat Table Silver/Silver LED	Collection		€890.00
	MES01OP-FUN04M1	Melt Cone Slim Floor Opal LED	Collection		€915.00
	MESC01O-FEUM1	Melt Floor Chandelier Opal	Collection		€3880.00
6	MES04OPG-PEUM2	Melt Pendant Mini Opal/Gold LED	Quick Ship		€500.00
	MES04OP-PEUM2	Melt Pendant Mini Opal/Silver LED	Collection		€500.00
	MES03OPG-PEUM2	Melt Pendant Opal/Gold LED	Quick Ship		€735.00
	MES03OP-PEUM2	Melt Pendant Opal/Silver LED	Collection		€735.00
	MESS04OPG- WEUM2	Melt Surface Mini Opal/Gold LED	Quick Ship		€475.00
	MESS04OP-WEUM2	Melt Surface Mini Opal/Silver LED	Collection		€475.00
	MESS03OPG- WEUM2	Melt Surface Opal/Gold LED	Quick Ship		€605.00
	MESS03OP-WEUM2	Melt Surface Opal/Silver LED	Collection		€605.00
	PRP12CLEU	Press Pendant Cone LED	Collection		€625.00
	PRP14CLEU	Press Pendant Mini Sphere LED	Collection		€350.00

	Code	Description		Pack Qty	EUR
	PRP11CLEU	Press Pendant Sphere LED	Collection		€625.00
(9)	PRS12CLEU	Press Surface Large LED	Collection		€480.00
6	PRS11CLEU	Press Surface Mini LED	Collection		€350.00
	PRT11CL-TUN01M1	Press Table LED	Collection		€470.00
A STATE OF THE STA	STPO01SSUN	Stone Portable Silver LED	Collection	2	€385.00





MELT TRIO ROUND LED

Opal Silver	MLPS04OP-PEUM4	€2,170.00
Opal Gold	MLPS04OPG-PEUM4	€2,170.00



MELT MINI ROUND LED

Opal Silver	MLPS05OP-PEUM4	€2,935.00
Opal Gold	MLPS05OPG-PEUM4	€2,935.00



MELT LARGE ROUND LED

Opal Silver	MLPS06OP-PEUM4	€3,405.00
Opal Gold	MLPS06OPG-PEUM4	€3,405.00



MELT MEGA ROUND LED

Opal Silver	MLMS02OP-PEUM4	€10,410.00
Opal Gold	MLMS02OPG-PEUM4	€10,410.00



Lighting Matrix

CHANDELIERS















		Mini Chandelier Fitting Silver LEDC04CHEU	Mini Chandelier Fitting Gold LEDC04GOEU	Small Chandelier Fitting Silver LEDC02CHEU	Small Chandelier Fitting Gold LEDC01GOEU	Large Chandelier Fitting Silver LEDC02CHEU	Large Chandelier Fitting Gold LEDC02GOEU	Burst Chandelier Fitting Black LEDC03BKEU
Melt Mini Silver 25cm MES02CH		€2,745.00	€2,745.00					
Melt Mini Gold 25cm MES02G		€2,745.00	€2,745.00					
Melt Mini Copper 25cm MES02CO		€2,745.00	€2,745.00					
Melt Mini Smoke 25cm MES02SM		€2,745.00	€2,745.00					
Melt Mini Opal 25cm MES02OP	0	€1,985.00	€1,985.00					
Melt Silver 50cm MES01CH				€4,670.00	€4,670.00	€8,210.00	€8,210.00	€15,360.00
Melt Gold 50cm MES01G				€4,670.00	€4,670.00	€8,210.00	€8,210.00	€15,360.00
Melt Copper 50cm MES01CO				€4,670.00	€4,670.00	€8,210.00	€8,210.00	€15,360.00
Melt Smoke 50cm MES01SM				€4,670.00	€4,670.00	€8,210.00	€8,210.00	€15,360.00
Melt Opal 50cm MES01OP				€3,430.00	€3,430.00	€6,040.00	€6,040.00	€11,640.00
Globe Mini Silver 25cm GLS01CH	H	€2,145.00	€2,145.00					
Globe Mini Copper 25cm GLS01CO		€2,145.00	€2,145.00					
Globe Mini Opal 25cm OPS0101		€1,605.00	€1,605.00					
Globe Silver 50cm GLS02CH	H			€3,790.00	€3,790.00	€6,670.00	€6,670.00	€12,720.00
Globe Copper 50cm GLS02CO				€3,790.00	€3,790.00	€6,670.00	€6,670.00	€12,720.00
Globe Opal 50cm OPS0102				€3,090.00	€3,090.00	€5,445.00	€5,445.00	€10,620.00
Mirror Ball Mini Silver 25cm MBB25A	@	€2,105.00	€2,105.00					
Mirror Ball MiniGold 25cm	8	€2,105.00	€2,105.00					
Mirror Ball Silver 40cm MBB40A				€3,690.00	€3,690.00	€6,495.00	€6,495.00	€12,420.00
Mirror Ball Gold 40cm MBB40G	8			€3,690.00	€3,690.00	€6,495.00	€6,495.00	€12,420.00
Mirror Ball Silver 50cm MBB50A	(1)			€4,130.00	€4,130.00	€7,265.00	€7,265.00	€13,740.00
Mirror Ball Gold 50cm MBB50G	~			€4,130.00	€4,130.00	€7,265.00	€7,265.00	€13,740.00
Copper 45cm COS02CO				€3,370.00	€3,370.00	€5,935.00	€5,935.00	€11,460.00
Copper Wide COS03CO		_		€3,370.00	€3,370.00	€5,935.00	€5,935.00	€11,460.00
Shade Quantity		4	4	4	4	7	7	12

For ordering process please contact Customer Services for more information.

LIGHTING Lighting Matrix

TABLE & FLOOR

			1			1	
		Small Cone Fat Table Fitting Black	Small Cone Fat Table Fitting Silver	Cone Slim Floor Fitting Black	Cone Fat Floor Fitting Black	Cone Fat Floor Fitting Silver	Standing Chandelier Gold
Base		CONT01BKUN	CONT01SSUN	CONF04BKUN	CONF03BKUN	CONF03SSUN	SC01GEU
Cable Set		LEDTC01UN	LEDTC01UN	LEDFC01UN	LEDFC01UN	LEDFC01UN	
BOM Header		CONT01-TUN01M1	CONT01SS-TUN01M1	CONF04BK-FUN01M1	CONF03-FUN01M1	CONF03SS-FUN01M1	
Melt Silver Mini 25cm MES02CH		€870.00	€890.00				€5,690.00
Melt Gold Mini 25cm MES02G		€870.00	€890.00				€5,690.00
Melt Copper Mini 25cm MES02CO		€870.00	€890.00				€5,690.00
Melt Smoke Mini 25cm MES02SM		€870.00	€890.00				€5,690.00
Melt Mini Opal 25cm MES02OP		€680.00	€700.00				€5,690.00
Globe Silver 25cm GLS01CH	(B)	€720.00	€740.00				€4,360.00
Globe Copper 25cm GLS01CO	(F)	€720.00	€740.00				€4,360.00
Globe Opal 25cm OPS0101		€585.00	€605.00				€3,255.00
Mirror Ball Silver 25cm MBB25A		€710.00	€730.00				€4,450.00
Mirror Ball Gold 25cm MBB25G	9	€710.00	€730.00				€4,450.00
Copper 25cm COS01CO		€675.00	€695.00				
Melt Silver 50cm MES01CH				€1,225.00	€2,475.00	€2,640.00	€5,690.00
Melt Gold 50cm MES01G				€1,225.00	€2,475.00	€2,640.00	€5,690.00
Melt Copper 50cm MES01CO				€1,225.00	€2,475.00	€2,640.00	€5,690.00
Melt Smoke 50cm MES01SM				€1,225.00	€2,475.00	€2,640.00	€5,690.00
Melt Opal 50cm MES01OP				€915.00	€2,165.00	€2,330.00	€5,690.00
Globe Silver 50cm GLS02CH	H			€1,005.00	€2,255.00	€2,420.00	€4,360.00
Globe Copper 50cm GLS02CO	I			€1,005.00	€2,255.00	€2,420.00	€4,360.00
Globe Opal 50cm OPS0102				€830.00	€2,080.00	€2,245.00	€3,255.00
Mirror Ball Silver 40cm MBB40A				€980.00	€2,230.00	€2,395.00	€4,450.00
Mirror Ball Gold 40cm MBB40G	8			€980.00	€2,230.00	€2,395.00	€4,450.00
Mirror Ball Silver 50cm MBB50A	1			€1,090.00	€2,340.00	€2,505.00	€4,450.00
Mirror Ball Gold 50cm MBB50G	9			€1,090.00	€2,340.00	€2,505.00	€4,450.00
Copper 45cm COS02CO				€900.00	€2,150.00	€2,315.00	
Copper Wide				€900.00	€2,150.00	€2,315.00	
shade Quantity		1	1	1	1	1	3 x 25cm shades - 4 x 40cm / 50cm

PENDANT SYSTEM INFORMATION

Bespoke Pendant Systems

You can order a bespoke pendant system as long as your order abides by the following constraints:

Round surface mount 20kgs (44.09 lbs) Linear surface mount 20kgs (44.09 lbs) Mega surface mount 52kgs (115 lbs)

Round and Linear Surface Mount

Made from laser cut steel and vacuum formed plastic, the Pendant System is a mechanically engineered complete lighting solution for suspending multiple Tom Dixon lighting configurations and conceals unsightly wiring.

Maximum quantity of pendants per ceiling surface mount: 5

Mego

The Mega ceiling surface mount is made from an aluminium plate with a raw, industrial style finish, offering up to 215 hole positions. Each style can be customised by simply drilling a hole in the desired position.

Maximum quantity of pendants per ceiling surface mount: 19

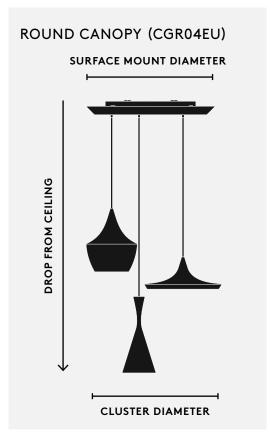
Installation

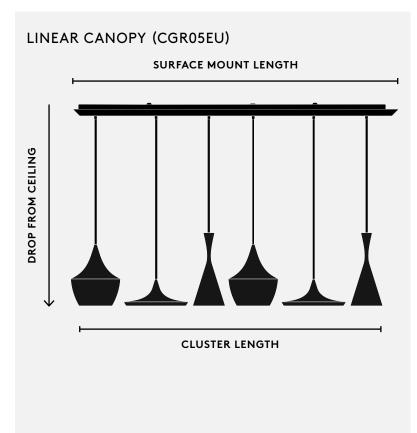
To assist with installation, the surface mounts have etched hole markings with easy to follow co-ordinates, allowing for a flexible positioning of pendants within a cluster.

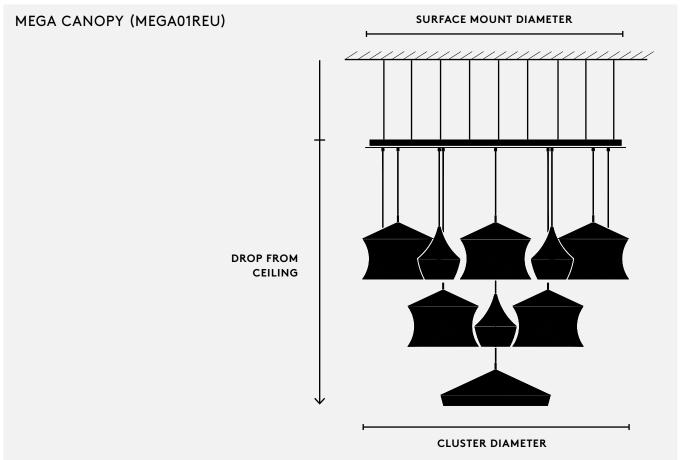
Detailed plans of the configurations and co-ordinates for multiple product clusters are available to download directly from the Tom Dixon website. In addition, all of our surface mounts can be primed and painted to compliment any interior environment.

LIGHTING Pendant Systems

MEASUREMENT GUIDE







FITTINGS

	Ceiling Rose Finish	Shape	Celing Rose Diameter	Cable Type	Cable Length	Light Ranges	Tailor Made Cable Length *
~	Matt Black Steel	Cone	4.92in	Black Fabric	98.43in	Beat Fat, Beat Tall, Beat Wide; Void, Void Mini	No
	Matt Black Steel	Cone	4.92in	Black Fabric & Tensile Wire	98.43in	Beat Stout, Beat Flat, Beat Waist	No
	Matt Black Steel	Dome	5.12in, 6.3in, 7.48in	Black Fabric & Tensile Wire	98.43in	Spring Small, Spring Medium, Spring Large	No
V	Polished Black Steel	Cone	4.53in	Black Fabric	98.43in	Globe 9.8in, 50cm; Puff Stainless Steel	No
•	Polished Black Steel	Dome	9.7in	Black Fabric & Tensile Wire	98.43in	Melt Burst; Globe Burst	No
	Polished Silver Steel	Dome	4.53in	Clear	98.43in	Melt Silver, Melt Mini Silver, Melt Smoke, Melt Mini Smoke, Melt Opal, Melt Mini Opal; Mirror Ball Silver 9.8in, 40cm, 50cm	Yes
	Polished Silver Steel	Dome	10 in	Clear with Intergrated Cable Wire	98.43in	Melt Silver & Opal Small, Mini & Large Chandelier, Melt Smoke Small, Mini & Large Chandelier; Globe Silver Mini, Small & Large Chandelier	No
	Polished Gold Steel	Dome	4.53in	Clear	98.43in	Melt Gold, Melt Mini Gold Melt Smoke, Melt Mini Smoke, Melt Opal, Melt Mini Opal; Mirror Ball Gold 9.8in, 40cm, 50cm	Yes
(Polished Gold Steel	Dome	10 in	Clear with Intergrated Cable Wire	98.43in	Melt Gold & Opal Mini, Small & Large Chandelier, Melt Copper Mini, Small & Large Chandelier; Globe Copper Mini, Small and Large Chandelier	No
V	Polished Gold Steel	Dome	4.53in	Black Fabric	98.43in	Stone Pendant	No
Y	Brushed Gold Steel	Cone	4.92in	Black Fabric	98.43in	Etch 32cm, 50cm, Etch Web; Puff Brass	No
	Polished Copper Steel	Dome	4.53in	Clear	98.43in	Melt Copper, Melt Mini Copper; Copper Round 9.8in , 45cm, Copper Wide	Yes
	Polished Clear Glass	Dome	5.71in	Clear with Integrated Tensile Wire	98.43in	Press Sphere, Press Cone , Press Mini Sphere	No

^{*} For contract orders the fitting may be modified by purchasing additional cable to a tailored length. Please contact Customer Services for more information. Please note any changes made to your Tom Dixon light will void any warranties.

CERTIFICATION

CE	EN 60598-1 +2	Manufacturer's declaration that the product meets EU standards for health, safety, and environmental protection. Indicates conformity in: European Union
UK	UK Conformity Assessed BS 60598-1+2	Post Brexit UK product marking that is used for goods being placed on the market in Great Britain. Required from 1 January 2022. Indicates conformity in: England, Scotland and Wales
IECEE	IECEE CB Scheme IEC 60598-1 +2 EN 55015 EN 61547 ENIEC61000-3-2 EN 61000-3-3	International Electrotechnical Commission conformity system, for mutual acceptance of test reports and certificates dealing with the safety of electrical and electronic products. Indicates conformity in: All member countries of CENELEC (Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom)
NZ/AUS	CB + Australia & New Zealand	The product has undergone additional CB certification and testing. Indicates conformity in: Australia & New Zealand
(W)	3C / CCC GB7000.1 +2 GB/T17743 GB17625.1	Products covered by the China Compulsory Certification scope must comply with national standards and technical regulations. Indicates conformity in: China
c UL us	cULus UL 1598 UL 153 UL 8750	The product has met UL's safety requirements for both the United States of America and Canada Indicates conformity in: US & Canada
Æ	Federal Communications Commission CFR, Title 47, Part15B ICES-005	Indicates that the electromagnetic radiation from the device is below the limits specified by the Federal Communications Commission Indicates conformity in: US & Canada
T24	California Title 24	The product has been conformity assessed according to the requirements set by the California Energy Commission. (JA8 & JA10) Indicates conformity in: California

ELECTRICAL CLASS (NON-UL PRODUCTS ONLY)

Class I (Earthed)	Protection against electric shock is provided by an (Earthing) conductor. This prevents accessible conductive parts from becoming become live in the event of a failure of the basic insulation.
Class II (Double Insulated)	Double or reinforced insulation is provided as protection against electric shock. No provision for protective earthing or reliance upon installation conditions is required.
Class III (SELV)	Protection against electric shock relies on supply at safety extra-low voltage (SELV). Voltages higher than those of SELV are not generated.

IP RATING

EU / CB / CCC Version	UL Version
IP20 - Solid-object proof	Dry Location
The minimum standard of ingress protection for lighting products. Protection against solid objects only	A location not normally subject to dampness
IP44 - Splash-Proof	Damp Location
Suitable for bathroom Zone 2 and covered outdoor areas	Interior or Exterior location that is periodically subject to condensation or moisture
IP55 – Jet-proof	Wet Location
Suitable for bathroom Zone 2 and uncovered outdoor areas	A location in which water or other liquid can drip, splash or flow on or against the product

Tom Dixon lighting is not suitable for extreme conditions such as particularly dusty environments, acid rain or continuous direct sunlight

DIMMER COMPATIBILITY

Туре	Description	Compatible with Tom Dixon Light
Leading Edge Forward Phase, TRIAC	AC Mains voltage. Original and most common household dimming method. Commonly used on incandescent lighting	Yes
Trailing Edge Reverse Phase, ELV	AC Mains voltage. Electronic dimming designed for LED lighting	Yes
0-10v	Uses a signal of 0-10V to control dimming function. Common in commercial applications.	No
DALI	Digital addressable lighting interface. Uses an additional pair of wires to digitally control each light fitting independently.	No

To make Tom Dixon Lights compatible with other dimming systems, the product may be modified, it is recommended customers consult with a Lighting Engineer. Please note any changes made to your Tom Dixon light will void any warranties.

Our light fittings come with either a 3000K or 2700K light setting as standard. 3000K and 2700K are both warm lights. Additional LED accessories can be purchased, as well as spares for replacing drivers, cables or batteries to extend the life of your product. Depending on your colour temperature preference, a replaceable 3000K or 2700K LED ring accessory can be purchased and manually changed. LIGHTING SPARES

LIGHTING SPARES

STANDARD COLOUR TEMPERATURE	RANGE	LED RING ACCESSORY (3000K)	LED RING ACCESSORY (2700K)	DRIVER SPARE	CABLE SPARE	BATTERY SPARE
	PENDANTS					
3000K	Melt, Globe, Mirror Ball, Copper, Stone	LEDRING01Y	LEDRING11Y	LEDDRIVER01EU		
3000K	Spring	LEDRING01T	LEDRING11T	LEDDRIVER01EU		
2700K	Press	LEDRING01T	LEDRING11T	LEDDRIVER01EU		
	SURFACE					
3000K	Melt, Globe, Mirror Ball, Copper, Stone	LEDRING01Y	LEDRING11Y	LEDDRIVER01EU		
3000K	Spring	LEDRING01T	LEDRING11T	LEDDRIVER01EU		
2700K	Press	LEDRING01T	LEDRING11T	LEDDRIVER01EU		
	TABLE					
3000К	Melt, Globe, Mirror Ball, Copper, Cone Base, Bell	LEDRING02A	LEDRING12A		LEDTC01UN	
2700K	Press	LEDRING02A	LEDRING12A		LEDTC01UN	
	FLOOR					
3000K	Melt, Globe, Mirror Ball, Copper, Cone Base	LEDRING02A	LEDRING12A		LEDFC01UN	
	FIXED CHANDELIERS					
3000K	Melt, Globe, Mirror Ball, Copper (Mini)	LEDRING02A	LEDRING12A	LEDCDRIVER01EU		
3000K	Melt, Globe, Mirror Ball, Copper (Small)	LEDRING02A	LEDRING12A	LEDCDRIVER01EU		
3000К	Melt, Globe, Mirror Ball, Copper (Large)	LEDRING02A	LEDRING12A	LEDCDRIVER02EU		
3000К	Melt, Globe, Mirror Ball, Copper (Burst)	LEDRING02A	LEDRING12A			
	PORTABLES					
3000K	Melt	LEDPB01			POMC01	POBAT01
3000K	Bell, Stone	LEDPB02			POMC01	POBAT01

SKU	DESCRIPTION	PRICES
LEDRING01T	Tom Dixon CC LED Ring (T) 3000K	€13.00
LEDRING01Y	Tom Dixon CC LED Ring (Y) 3000K	€13.00
LEDRING02A	Tom Dixon CV LED Ring 3000K	€13.00
LEDRING11T	Tom Dixon CC LED Ring (T) 2700K	€13.00
LEDRING11Y	Tom Dixon CC LED Ring (Y) 2700K	€13.00
LEDRING12A	Tom Dixon CV LED Ring 2700K	€13.00
LEDPB01	Tom Dixon Portable LED G4 Bulb 3000K	€18.00
LEDPB02	Tom Dixon Portable LED Ring 3000K	€15.00
POBAT01	Tom Dixon Portable Battery	€25.00
POMC01	Tom Dixon Portable Magnetic Cable 79in	€13.00
LEDDRIVER01EU	Tom Dixon CC Driver 100-120V EU	€30.00
LEDCDRIVER01EU	Mini & Small Chandelier Driver 30W EU	€120.00
LEDCDRIVER02EU	Large Chandelier Driver 75W EU	€220.00



APPENDIX

Design Research Limited t/a Tom Dixon (the Company) agrees to sell its goods on the following terms:

1 PRICING TERMS

- 1.1 This price list is valid from 4thJanuary 2024 and supersedes all previous lists.
- 1.2 Prices are provided for indicative purposes only, and are based on economic conditions and the best knowledge of the Company at the time of publication. The Company reserves the right to change list prices at any time and on any product without prior notification.

2 WARRANTIES

- 2.1 This Contract constitutes the entire agreement between the Company and its customers (the Customer) for the sale of Goods. The Customer acknowledges that it has not relied on any statement, promise, representation, assurance or warranty made or given by or on behalf of the Company which is not set out in the Contract.
- 2.2 Any samples, drawings, descriptive matter, or advertising produced by the Company and any descriptions or illustrations contained in the Company's catalogues or brochures are produced for the sole purpose of giving an approximate idea of the Goods described or depicted in them. They shall not form part of the Contract or have any contractual force.
- 2.3 The Customer shall be responsible for inspecting Goods upon delivery and it is a condition of the Contract that any shortage or defect in Goods at delivery is notified to the Company in writing together with photographic proof within 5 Working Days from the receipt of Goods.
- 2.4 A three-year limited warranty against manufacturing defects is offered on all furniture and lighting Goods (materials and construction). A one-year limited warranty against manufacturing defects is offered on all other Goods. Normal wear on fabrics and finish, as well as indirect damage to persons or articles is not covered by this warranty. Where a defect has been notified, the Customer will, if so requested by the Company, return the Goods to the Company at the Customer's expense. If the Company subsequently confirms that the returned Goods contain defects attributable to the Company, the reasonable costs of re-delivery incurred by the Customer will be refunded.
- 2.5 The warranties given above will not apply to defects that are due to fair wear and tear, accidental damage or failure by the Customer or any third party to adhere to the Company's instructions or written recommendations.
- 2.6 Any modifications made to the product by the Customer will void the warranty.

3 INSTALLATION

- 3.1 All our lights are for indoor use only unless otherwise specified. They should be installed by a qualified electrician. Installation must be carried out in accordance and compliance with current building regulations.
- 3.2 Because of the variety of different ceiling types and construction the Company cannot advise on fixings. Please check the type of ceiling construction you have and use appropriate fixings that are suitable for the weight of the light being installed.
- 3.3 Please note replacement bulbs should be in accordance with recommendations in the product instructions.

4 PRICING

- 4.1 Prices charged will be the current list price on the day on which the purchase order is placed unless otherwise stated in writing by the Company. The Company reserves the right to change list prices at any time and on any Goods without prior notification.
- 4.2 Quotations provided by the Company shall be valid for 30 days only. Any purchase orders placed before a change to the price list is published must be collected or delivered in full within 15 days of the order failing which the order will be cancelled.
- 4.3 Unless otherwise stated in the Contract, prices are quoted exclusive of value added tax and sales tax, carriage and freight which will be payable in addition. The Company accepts no responsibility or liability for any taxes, duties, delivery fees or other fees which the Customer may be required to pay in relation to the Goods, and the Customer shall be solely responsible for paying any such required fees or taxes.

5 ORDERING

- 5.1 All Customer orders, other than for made-to-order items, are to be placed via the Tom Dixon Trade Portal (www.tomdixontrade.net).
- 5.2 Where requested, certificates of origin can be provided at the Customer's expense, for a fee of £100, \$120, \$120 (USA & Asia) whichever is applicable.
- 5.3 All orders placed with the Company are picked and dispatched on an individual basis. Unless otherwise agreed between the parties, the Company shall not facilitate the consolidation of customer orders.
- 5.4 Orders will only be considered placed once a formal receipt of confirmation of order has been provided by the Company (Order Confirmation). Order Confirmation is final and binding. Any subsequent change or cancellation is subject to the Company's

6 SHIPPING AND HANDLING CHARGES

Shipping fees are based on the order value as outlined in Table 1A and Table 1B.

TABLE 1A				
Region	Details	Currency	Minimum Order Size	Shipping/handling fee if below MOS
UK	Deliveries within the UK	Pound Sterling	£1,150	£95
Europe	Deliveries within the European Union	Euro	€1,350	€135

^{*}Shipping fee charges apply from 21st November 2023

TABLE 1B				
USA	Zone States	Shipping Charge		
Parcel/Ground	Under \$150.00	\$15.00		
Shipping	\$150.00 - \$1,000.00	\$35.00		
Charge	Over \$1,000.00	\$95.00		
Freight	Under \$2,000.00	\$200.00		
Shipping	\$2,000 - \$5,000.00	10% of Retail Value		
	\$5,000 - \$10,000.00	8% of Retail Value		
	Over \$10,000.00	5% of Retail Value, max \$2,000.00		
White Glove	Additional \$100.00 + Freight Fee			

^{*}Shipping fee charges apply from 21st November 2023

7 DELIVERIES

- 7.1 The Company shall make all reasonable efforts to deliver all Goods within the period stated in the Confirmation of Order, however such periods are stated for indicative purposes only. The Company shall not bear any liability for any delay in delivery, and time shall not be considered of the essence in this regard.
- 7.2 For stock Goods, the Company aims to deliver within 7 Working Days within the UK, and within 21 Calendar Days across the EU and 10 working days across the United States.
- 7.3 All items are stock Goods, unless otherwise indicated. For non-stock Goods, specific lead times may be specified next to the product in this price list and the Tom Dixon Trade Portal.
- 7.4 The Company only delivers to commercial addresses. Each account holder may register up to three commercial addresses with the Company. For shipments to any other commercial addresses, where applicable (Drop Ship) or orders below the MOS, an additional Drop Ship administration fee will be charged by the Company. This fee shall be £100 in the UK and \$120 in the EU.
- 8 EX-WORKS ("EXW") AND CUSTOMER'S OWN ACCOUNT ("COA") SHIPPING, HANDLING AND ADMINISTRATIVE CHARGES
- 8.1 All Customers outside the EU, and the United States must collect orders on EXW terms, as defined by the Incoterms® rules in force from time to time.
- 8.2 All export documentation (including commercial invoices and delivery notes) will be supplied by the Company. All carrier correspondence and collections shall be arranged exclusively by the Customer, at the Customer's risk and expense.

- 8.3 For orders below the EXW MOS, an EXW handling fee will be charged as set out in Table 3.
- 8.4 All EXW collections must take place within a defined pick-up period, or incur a daily handling fee, as outlined in Table 2.
- 8.5 EXW Orders not picked up within 10 Working Days from the collection date notified to the Customer from the UK or United States warehouses will be subject to a daily storage fee commencing on the 11th Working Day from the collection date as set out in Table 2. Orders not picked up within 20 days from the initial collection date will be restocked and a restocking fee charged as set out in Table 2.
- 8.6 The Company shall bear no responsibility or liability for any loss or damage incurred during transit by EXW carriers. Orders must be checked by the Customer upon collection.
- 8.7 For orders below the Customer's Own Account (COA) minimum order size, a COA handling fee will be charged as set out in Table 2.
- 8.8 Any shortages or damages must be reported by the Customer to the Company within 5 Working Days of delivery and accompanied with photographic evidence.

TABLE 2						
Region	Currency	EXW Minimum Order Size	Handling fee	Pick up period (business days)	Daily storage fee per pallet per day	Restocking fee
Ex-works UK warehouse	Pound Sterling	£1,400	£100	10	£20	25%
Ex-works UK warehouse	Euro	\$2,000	\$100	10	\$25	25%
Ex-works US warehouse	US Dollar	\$2,000	-	10	\$25	25%
COA US warehouse	US Dollar	\$1,500	-	-	-	25%

9 **PAYMENT TERMS**

- 9.1 30 Day Terms: If there is sufficient available credit on a Customer's account, Orders will be dispatched as soon as practicable and, unless agreed otherwise in writing, all invoices issued by the Customer shall fall due 30 days from date of invoice.
- 9.2 Proforma Terms: Full payment of proforma invoices must be received by the Company in the form of cleared funds within five Working Days of receipt of the proforma invoice. Goods will be dispatched only upon receipt of payment in full from the Customer. The Company reserves the right to unreserve stock if a proforma invoice remains unpaid after 15 Working Days of receipt of the invoice.
- 9.3 It is the sole responsibility of the Customer to verify the specification of made-to-order Goods as outlined in the Order Confirmation provided to the Customer.
- 9.4 If a made-to-order item meets the specification agreed to in advance on the Order Confirmation, such Goods may not be returned or exchanged under any circumstances.
- 9.5 Invoices that are not disputed within 20 days of invoice date are conclusively deemed accurate.
- 9.6 Customer shall pay the undisputed portion of the fees promptly and provide written details specifying the basis of any dispute, to the reasonable satisfaction of the Company.
- 9.7 For non-stock (made-to-order) items, a non-refundable 50% deposit shall be payable at point of Order, and a signed copy of the Order is required, prior to the commencement of manufacture, unless otherwise agreed.

10 PROPERTY AND RISK

- 10.1 Save where otherwise agreed or specified in this Contract, the risk of loss or damage to the Goods passes to the Customer upon delivery.
- 10.2 Any Goods delivered to the Customer remain the property of the Company until payment in full of all amounts due to it from the Customer have been received by the Company.
- 10.3 Subject to clause 10.4, where Goods have been provided on credit terms, the Customer may resell or use them in the ordinary course of its business (but not otherwise) before the Company receives payment for the Goods. However, if the Customer resells the Goods before it has paid the Company for them in full:
 - it does so as principal and not as the Company's agent; and
 - (b) title to the Goods shall pass from the Company to the Customer immediately before the time at

which resale by the Customer occurs.

- 10.4 If, before the Customer has paid the Company for any Goods, an event of default occurs as listed in clause 15, then:
 - (a) the Customer's right to resell the Goods as set out in clause 10.3 ceases immediately: and
 - b) the Company may at any time:
 - require the Customer to deliver up all Goods in its possession which have not been resold; and
 - (ii) if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where such Goods are stored in order to recover them.
- 10.5 If ten Working Days after the day on which the Company notified the Customer that the Goods were ready for delivery the Customer has not accepted delivery of them, the Company may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods and/or charge the Customer for any shortfall below the price of the Goods, at the Company's election in its sole discretion.

11 RETURNS

- 11.1 The return of all Goods needs to be preauthorised by the Company.
- 11.2 All returns will be at the Customer's expense unless the Goods are faulty.
- 11.3 No returns will be accepted after 28 days from the invoice date.
- 11.4 Made-to-order items may not be returned unless they are faulty or not as described.
- 11.5 All returned Goods that are not faulty should be in their original unopened packaging and fit for resale. The Company will not refund Goods whose packaging is opened and/or which are not fit for resale in the Company's opinion.

12 SPARE PARTS

The Company may, in its sole discretion, hold a selection of spare parts for discontinued products for a limited period from the date of issued product discontinuation, but shall have no obligation to do so.

13 UNEXPECTED EVENTS

If the Company is prevented from carrying out its obligations to the Customer by a cause beyond its reasonable control, including fire, flood, storm, failures of sub-contractors or transport, industrial action, epidemic or pandemic, or acts of God,

including without limitation any COVID-19 related disruption, the Company shall not be liable for any failure or delay.

14 TERRITORY AND INTERNET SALES

- 14.1 A Customer who wishes to market and sell the Goods digitally or online may only do so where they hold stock of the Goods to be sold, or they display the Goods in a physical, bricks and mortar showroom or retail space which is accessible to the public during normal working hours.
- 14.2 The use of the Company's trademarks and other intellectual property in marketing, digitally or otherwise, including Online Advertisements (as defined in 14.3 below), is strictly prohibited without the Company's express permission in writing, and in all cases must adhere to the Company's Online Brand Guidelines as published on the Tom Dixon Trade Portal from time to time.
- 14.3 The Customer shall refrain from making active sales of the Goods to purchasers situated in a country (the Restricted Territory) outside the country to which the Goods are supplied (the Territory) provided the Restricted Territory is outside the European Economic Area. If the Restricted Territory is within the European Economic Area, this restriction shall apply in those Restricted Territories within the European Economic Area which the Company has reserved to itself and/or one of its distributors, in its sole discretion. For these purposes, active sales shall be understood to mean actively approaching or soliciting purchasers, including, but not limited to, the following actions:
 - (a) visits;
 - (b) direct mail, including the sending of unsolicited emails;
 - advertising in media, on the internet or other promotions, where such advertising or promotion is specifically targeted at purchasers outside the Territory;
 - (d) online advertisements addressed to purchasers outside of the Territory and other efforts to be found specifically by users outside the Territory, including the use of territory-based banners on third party websites and paying a search engine or online advertisement provider to have advertisements or higher search rankings displayed specifically to users outside the Territory (Online Advertisements); and
 - (e) advertising or promotional material in any form, or translations of the Customer's website into a language other than an official language of any country forming part of the Territory, that the Customer would not reasonably carry out but for the likelihood that it will reach purchasers outside the Territory.
- 14.4 Permitted active marketing and sales in Restricted Territories must be in the local language and currency.
- 14.5 The Customer shall refrain from making active sales of the Goods to online purchasers via third party websites which carry their own name and logo, including unions and market in places, such as Amazon, eBay and Alibaba.

15 GUARANTEES AND LIABILITY

- 15.1 The Company will have no liability to the Customer or any third party if the Customer does not comply in all respects with the Company's instructions in relation to the product.
- 15.2 If the Customer immediately notifies the Company, as soon as it becomes aware of any defect in the Goods which appears within one year of delivery, the Company will, at its option and in its sole discretion, either repair or replace any Goods found to be defective due to faulty manufacture or materials supplied by the Company.
- 15.3 Where a defect has been notified, the Customer will, if so requested by the Company, return the Goods to the Company at the Customer's expense. If the Company subsequently confirms that the returned

Goods contain defects attributable to the Company, the reasonable costs of re-delivery incurred by the Customer will be refunded

- 15.4 All terms, conditions and warranties implied by law, trade use or otherwise (including but not limited to any warranties as to quality or fitness for purpose) are excluded to the extent permitted by law. The Customer, by entering the Contract, acknowledges that the only warranties are those given expressly by the Company in this Contract.
- 15.5 Under no circumstances will the Company have any liability to the Customer for any loss or damage (whether direct, indirect or consequential and whether in contract or in tort) except as expressly stated in this Contract. This shall not relieve the Company from its legal liability for death or personal injury which is due to the negligence of the Company

16 DEFAULT

- 16.1 If the Customer:
 - (a) commits a breach of contract, or
 - (b) fails to make a payment on the due date; or
 - (c) becomes insolvent or has a receiver appointed,

the Company shall be entitled either to suspend the supply of Goods or, at its option and in its sole discretion, to cancel this Contract and repossess any Goods for which payment has not been received in full.

16.2 The Company shall also have the rights set out above if it reasonably considers that any of the events mentioned (a), (b) or (c) above are likely to occur.

17 SEVERANCE

- 17.1 If any provision or part-provision of this Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable.
- 17.2 If such modification is not possible, the relevant provision or part- provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of this Contract.

18 DIVISIBILITY CLAUSE

18.1 This Contract is divisible. Each delivery made hereunder shall be deemed to arise from a separate contract and may be invoiced separately. Any invoice for a delivery shall be payable in full in accordance with terms of payment provided for herein, without reference to and notwithstanding any defect of default in delivery of any other instalment. All Goods offered by the Company are supplied expressly upon these terms with no additions or modifications

19 GENERAL

- 19.1 In this Contract, a Working Day shall mean a day other than a Saturday, Sunday or public holiday, on which clearing banks are open for non-automated commercial business in the City of London.
- 19.2 The Company has the right to sub-contract its obligations.
- 19.3 This Contract shall be governed by the laws of England and Wales and the laws of the United States of America depending on where the transaction has been made.
- 19.4 Any dispute between the parties shall be finally determined by the courts of England and Wales and the parties agree to submit to the jurisdiction of those courts. or by the United States Judicial System based on location of transaction.
- 19.5 The price list is subject to printer's error. The Company disclaims any liability for typographical errors and omissions in this price list.

ENQUIRIES

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