

2026

Amazingly Simple IT



NGTSolutions

Empowering Organizations Through Technology



The team at NGT listen and offer solutions that are creative and efficient. They've saved me money and time every time we've worked together. Highly recommended by me.

- Bob Rutter, Grandview Insurance



We made the decision to evaluate IT firms after experiencing a decline in service from our vendor of ten years. After reaching out to a number of firms, we selected NGT as our firm of choice. They impressed us from the beginning with a holistic approach to our business and invested the time to learn about us and our needs. The end result is that they have improved our business practices, helped us upgrade our Wifi capability, and strengthened our IT security measures.

Their approach to evaluating our needs and making recommendations proactively was exactly what we needed from a firm and in turn, they have enabled us to increase our client service and productivity. We highly recommend NGT to any business that is looking to partner with a firm that genuinely cares about their performance and success and has your best interest at heart.

- Dan Deffet, Managing Partner Deffet Group, Inc.

About NGT Solutions

NGT Solutions is a Managed Security Services Provider (MSSP) serving small and mid-sized businesses across Central Ohio. We've spent over 30 years in the technology industry and have worked with organizations across government, healthcare, finance, manufacturing, nonprofits, food service, and beyond.

Security isn't a feature we added later; it's the foundation we built on. For too many IT providers, security is an afterthought. As your MSSP, protecting your data and keeping your business resilient against cyber threats is the core of everything we do. Sixty percent of small businesses don't survive a cyber attack. We're here to make sure you're not one of them.

Every client gets a dedicated team, not a ticket queue. We're large enough to handle any IT project, from designing a network from scratch to managing a full cloud migration, and focused enough to treat you as the individual client you are. Whether you're building something new or just trying to figure out why a document won't open, your dedicated team of experts will be there.

We speak plain English, not IT jargon. We'll explain your options clearly, answer every question you have, and let you make decisions based on your goals and budget, not because we say so. You're in charge. We're just here to make the technology work.

We're your single point of contact for all things IT. Internet issues, phone systems, printers, third-party vendors; if it touches your technology, we'll manage it. No more bouncing between providers or explaining the same problem to three different support teams. One dedicated team that knows your business and has your back.

NGT Solutions is uniquely positioned to deliver the technical expertise, security, and hands-on support your organization deserves. We'd be honored to show you what that looks like.



Sincerely,

Mason Landrum

Owner

"NGT stands for Nice Guy Technology, our original name, and we still earn it every day."

Information Technology

Your technology, *expertly managed.*

Organizations that align IT strategy with business goals see measurable improvements across every department; faster decision-making, smoother operations, and a workforce that can focus on the work that matters.

40%

average IT
cost reduction
in year one

2.5x

faster growth for
companies that invest
strategically in IT

68%

of breaches trace
back to unmanaged
or outdated IT

IT is the foundation every business function depends on

From your first email of the day to your last client deliverable, every business action runs through technology. When IT is fragile, inconsistent, or outdated, it quietly erodes productivity, revenue, and trust. When it's strong, it becomes an invisible superpower for your team.

Network & Connectivity Management

Fast, secure, and resilient networks that keep every team member connected without interruption.



Endpoint & Device Management

Every laptop, phone, and workstation secured, updated, and performing at its best.



Data Backup & Disaster Recovery

Automatic backups and tested recovery plans so your business can bounce back from anything.



IT Strategy & Roadmapping

A long-term technology plan aligned to your business goals, not just what's needed today.



I couldn't ask for a better partner for the commercial real estate clients I work with. They respond quickly and have gone above and beyond in helping to solve problems, even at inconvenient times.

James Kerr
ARX Property Management



Software Solutions

The right software doesn't just support your business – *it drives it!*

For growing organizations, fragmented or outdated tools are no longer a minor inconvenience. They're a competitive liability. Here's why a strategic approach to software matters now more than ever.

40%

average reduction in operational overhead after a managed software consolidation

2.5x

more revenue growth reported by companies with integrated software ecosystems

74%

of SMBs report losing time to manual processes that software could automate

Technology is no longer optional infrastructure

The modern organization operates across distributed teams, cloud environments, and increasingly complex workflows. Generic or siloed software slows decisions, fragments communication, and creates costly inefficiencies. A purpose-fit software strategy aligns your tools with your goals, turning IT from a cost center into a genuine competitive advantage.

Workflow Automation

Eliminate repetitive manual tasks across HR, finance, and operations, freeing your team to focus on higher-value, strategic work.



Business Intelligence

Turn raw data into clear decisions with dashboards and reporting tools that surface performance insights in real time.



Collaboration Platforms

Unified communication and project management tools that keep distributed teams aligned, accountable, and moving fast.



Cloud Infrastructure

Scalable, managed cloud environments that grow with your business, reducing hardware dependency and improving uptime.



NGT has been an excellent resource for my firm and I. They are helpful, knowledgeable, and most importantly - incredibly responsive! They have been a wonderful resource for both IT set up as well as designing our website. I highly recommend them and am glad to know they've always got my back!

Matt Teetor
Teetor Westfall



Digital Marketing

Your audience is online. *Are you reaching them?*

Digital marketing is how your business or organization gets found, builds interest, and turns attention into new business or donors. We help you harness social media to tell compelling stories and promote events, and run email campaigns that keep customers, donors, and volunteers engaged.

Social Media Management

A strong social media presence doesn't just build awareness; it creates new customers, deepens relationships, attracts new supporters, and keeps your community connected to your business or cause.

- ◆ **We let the numbers guide every decision**, so your budget goes where it makes the biggest difference.
- ◆ **Great content doesn't happen by accident.** Our creative team crafts visuals and copy that resonate with the people you're trying to reach.
- ◆ **We track what's working**, share it in plain language, and help you use those insights to keep improving.
- ◆ **We stay active in your community**, responding, engaging, and keeping the conversation going.

Local SEO

When someone in your community searches for your services or cause, you should be the first name they find. We create local SEO strategies built specifically to connect you with customers, supporters, volunteers, and donors who are already looking for what you do.

- ◆ **Google Business Profile optimization** so you show up prominently in local search and maps
- ◆ **Local keyword strategy** targeting the searches your community is actually making
- ◆ **Directory listings** across the platforms that matter most to your business or mission

Website Design & Maintenance

Your website is often the first thing people see, and the place where interest becomes action. We design websites that make a strong first impression and turn visitors into customers, donors, and advocates.

- ◆ **Purposeful design** that reflects your mission and tells your story at a glance
- ◆ **Mobile-first builds** that look and perform beautifully on any device
- ◆ **Strategic calls-to-action** that guide visitors toward the outcomes that matter most
- ◆ **Rich visual storytelling** through professional photography and video

Review Management

Your reputation is shaped by what people say about you online, and how you respond. We **monitor and manage your reviews** across platforms, **engaging with customers and supporters** to address concerns promptly and **build trust** from feedback.

Positive reviews serve as powerful social proof, while constructive ones reveal opportunities to improve. We help you make the most of both, **developing a strategy** to proactively **request reviews** from satisfied customers, then **amplifying** the best ones across your **website and social media**.

The staff at NGT are always professional and prompt to answer all our technology and website questions and issues. They go beyond expectations!

Bob Longenbaker
Longenbaker Custom Framing



Managed IT Plans

We offer a diverse range of security and support plans tailored to meet the unique requirements and budget constraints of every organization. Whether you need basic security measures or advanced enterprise-level protection, we have a comprehensive plan to safeguard your business information from various threats, including viruses, ransomware, hackers, data corruption, hardware failures, natural disasters, and accidental or intentional deletion.

Services/Features		Basic <i>Basic Security + Support</i> \$99 /computer	Advanced <i>Advanced Security + Support</i> \$149 /computer	Enterprise <i>Enterprise Security + Support</i> \$199 /computer
Computer & User Security	<ul style="list-style-type: none"> ▸ Health Monitoring ▸ OS & Software Patch Management ▸ Advanced Malware Protection ▸ Web Security/Content Filtering ▸ Endpoint Detection & Response (EDR) ▸ Ransomware Detection/Rollback ▸ Offsite Data Backup ▸ Vulnerability Scanning 	✓	✓	✓
	<ul style="list-style-type: none"> ▸ Managed Detection & Response (MDR) ▸ Advanced Email Protection ▸ Security Awareness Training ▸ Dark Web Monitoring ▸ Microsoft/Google Services Security ▸ Microsoft/Google Services Backup ▸ Password & MFA Manager 		✓	✓
	<ul style="list-style-type: none"> ▸ Mobile Device Management¹ ▸ Device Multi-Factor Authentication¹ ▸ Zero-Trust Application Control 			✓
Support Services	<ul style="list-style-type: none"> ▸ Unlimited Support ▸ Technology Business Reviews ▸ Computer Adds/Moves/Deletes ▸ Vendor Management ▸ Command Center Portal ▸ Microsoft / Google User Management ▸ Network Monitoring & Management ▸ Device Procurement Assistance 	✓	✓	✓
	<ul style="list-style-type: none"> ▸ Annual IT Budget Planning ▸ Annual Technology Risk Assessment 		✓	✓
	<ul style="list-style-type: none"> ▸ Quarterly IT Enablement Sessions ▸ End User Training ▸ After Hours Support ▸ Emergency Support 			✓

Managed IT Services Descriptions - We include many features and services in our Managed IT Service Plans, and some of them may not be familiar to you. Please see below for additional information on each feature and service we offer.

<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Computer & User Security</p>	<ul style="list-style-type: none"> ▸ Health Monitoring <ul style="list-style-type: none"> - Hardware (drives, CPU, memory, system temp, etc) - Software (system services, crashes, errors) ▸ OS & Software Patch Management <ul style="list-style-type: none"> - Windows/macOS updates & patches - Third-party updates (Java, Adobe, etc.) ▸ Advanced Malware Protection <ul style="list-style-type: none"> - Protection powered by artificial intelligence - Stays ahead of new and evolving threats ▸ Web Security/Content Filtering <ul style="list-style-type: none"> - Phishing link protection - Blocking of malicious and risky web content ▸ Endpoint Detection & Response (EDR) <ul style="list-style-type: none"> - Real-time endpoint security monitoring - Correlates security data from multiple sources ▸ Ransomware Detection/Rollback <ul style="list-style-type: none"> - Continuous protection from ransomware - Automated quarantine and remediation ▸ Offsite Data Backup <ul style="list-style-type: none"> - Automatic daily backup of all user data - Secure offsite location ▸ Vulnerability Scanning <ul style="list-style-type: none"> - Scans your system for missing patches and updates - Finds vulnerabilities before they can be exploited ▸ Managed Detection & Response (MDR) <ul style="list-style-type: none"> - Continuous monitoring by 24/7 security center - Rapid detection and remediation of threats 	<ul style="list-style-type: none"> ▸ Advanced Email Protection <ul style="list-style-type: none"> - Automated defense to phishing and zero-day attacks - Banners alert users to suspicious & untrusted email ▸ Security Awareness Training <ul style="list-style-type: none"> - Video-based training and knowledge testing for staff - Meets cybersecurity insurance requirements ▸ Dark Web Monitoring <ul style="list-style-type: none"> - Monitors the dark web for leaked company data - Protects credentials of executive and privileged users ▸ Microsoft/Google Services Security <ul style="list-style-type: none"> - Automatically detects/responds to compromised accounts - Protects Google Workspace and Microsoft 365 services ▸ Microsoft/Google Services Backup <ul style="list-style-type: none"> - Continuous backup of all user and company cloud data - Protects Google Workspace and Microsoft 365 services ▸ Password & MFA Manager <ul style="list-style-type: none"> - Provides each user with a personal password/MFA vault - Allows secure sharing of company credentials ▸ Mobile Device Management <ul style="list-style-type: none"> - Prevent unauthorized mobile access to company data - Locate, lock, and erase lost mobile devices ▸ Device Multi-Factor Authentication <ul style="list-style-type: none"> - Provides secure logins for computers, VPNs, networks - Simple authentication through texts or mobile app ▸ Zero-Trust Application Control <ul style="list-style-type: none"> - Monitors all system processes for unknown programs - Virtually eliminates security threats
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">Support Services</p>	<ul style="list-style-type: none"> ▸ Unlimited Support <ul style="list-style-type: none"> - Fast, friendly support by phone, text, email, or ticket - Support when working from the office, home, or traveling ▸ Technology Business Reviews <ul style="list-style-type: none"> - Review current support issues and needs - Plan for future technology updates and changes ▸ Computer Adds/Moves/Deletes <ul style="list-style-type: none"> - Each of our plans includes adding, moving, or replacing computers as part of your unlimited support ▸ Vendor Management <ul style="list-style-type: none"> - We work directly with your software & hardware vendors to resolve issues without the finger-pointing ▸ Command Center Portal <ul style="list-style-type: none"> - Access information on assets, support requests, more - Helps with reporting, budgeting, and strategic planning ▸ Microsoft/Google User Management <ul style="list-style-type: none"> - We'll take care of adding, changing, and removing users and subscriptions as your staff changes and grows ▸ Network Monitoring & Management <ul style="list-style-type: none"> - Keeps your network devices updated and secure - Monitors your network and internet for downtime ▸ Device Procurement Assistance <ul style="list-style-type: none"> - Recommendations for new or replacement equipment - We'll help you find the best pricing and vendor for purchasing ▸ Annual IT Budget Planning <ul style="list-style-type: none"> - Assists in creating an annual budget for IT purchases - Creates a hardware/software refresh plan for easy budgeting ▸ Annual IT Risk Assessment <ul style="list-style-type: none"> - Identifies risks in your organization's IT infrastructure - Prevents security incidents to protect business operations ▸ Quarterly IT Enablement Sessions <ul style="list-style-type: none"> - Enhance & optimize business capabilities & processes - Helps you get the most out of your existing IT expenditures ▸ End User Training <ul style="list-style-type: none"> - Helps train users on existing software and services - Improves staff performance on the products you already use ▸ After Hours Support <ul style="list-style-type: none"> - Provides tech support after regular business hours - We'll have a technician on-call for extended evening hours ▸ Emergency Support <ul style="list-style-type: none"> - Provides tech support after business hours and weekends - We'll have a technician on-call for whenever you need help 	

Other Services We Offer

We're not just computer experts. We can also assist you with most technology-related matters pertaining to your business. Here's a list of some of the services we can provide:

Hardware/Software

- ◆ Recommendations
- ◆ Procurement
- ◆ Copiers/Printers
- ◆ Broadband Internet
- ◆ VoIP (internet) Phones
- ◆ Security Cameras
- ◆ Door Access Systems

Consulting

- ◆ Cybersecurity
- ◆ Penetration Testing
- ◆ Project Planning
- ◆ IT Budgeting
- ◆ IT Strategic Planning
- ◆ Disaster Recovery Planning
- ◆ Business Continuity Planning

Digital Marketing

- ◆ Website Design & Updates
- ◆ Social Media Management
- ◆ Local SEO (Search Engine Optimization)
- ◆ Review Management
- ◆ Email Newsletters
- ◆ Email Marketing

Additionally, we have a network of trusted partners who provide services such as accounting, insurance, legal services, and more. Therefore, if you're seeking a service that isn't listed here and we're unable to assist you, we'll hopefully know someone who can.

BUSINESS IMPROVEMENT PROJECTS

One of the things we love doing is assisting businesses like yours in leveraging technology to address their business challenges. Whenever you encounter a business challenge that you're struggling to overcome, there's a good chance that we can help you find a creative solution through a combination of consulting and technology.



Our RTP - Recommended Technology Platform

There are countless types of technology available, making it impossible for anyone to stay up to date on all of them. To ensure we provide the best service, we encourage all our clients to use the technology we are most familiar with and passionate about. We refer to this as our Recommended Technology Platform, or **RTP** for short.

THE RECOMENDED LIST

Software/Services

- ◆ Microsoft Office 365
- ◆ Microsoft Azure
- ◆ Microsoft Server 2019 and up
- ◆ Microsoft Hyper-V
- ◆ Windows 11 Pro and up

Computer Hardware

- ◆ Lenovo ThinkPad Laptops
- ◆ Lenovo, Dell, HP, and PowerSpec Desktops
- ◆ Dell, HP, and SuperMicro Servers
- ◆ Apple Laptops & Desktops

Network Equipment

- ◆ Ubiquiti Routers/Firewalls
- ◆ Ubiquiti Network Switches
- ◆ Ubiquiti Wireless Access
- ◆ Ubiquiti Security Cameras
- ◆ Ubiquiti Door Access

THIRD PARTY VENDORS

While we diligently work to stay trained and up to date on all technologies, we understand that you may occasionally require assistance with something not covered in our list. Rest assured that we are still highly skilled at troubleshooting other products, so we'll be able to resolve the issue effectively!



Amazingly Simple Pricing

Workstation/User Plans	Quantity	Price	Amount
Basic Security + Support		\$ 99	
Advanced Security + Support		\$ 149	
Enterprise Security + Support		\$ 199	
Workstation/User Total			

Server Plans	Quantity	Price	Amount
Server Protection & Disaster Recovery		\$ 199 / server	
Server Protection & Advanced BC/DR		\$ 299 / server	
Server Total			

NOTES



Mason and Mary provide us with lightning-fast equipment and service. We are contractors, not a tech business; knowing that NGT is there when we need them allows us to focus on what we do well. They are a great business partner to have!

- Doug Purdy, Midwest Contractor



Mason, Mary, and the entire NGT team are super knowledgeable, incredibly responsive, and truly the nicest people you'd ever want to meet. They have helped us resolve numerous IT mysteries and make things work when no one else could! Accessible, affordable, and reliable -- NGT is our go-to when exploring new systems or existing technology isn't being so nice!

- Karen Chestray, 1400 Food Lab



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P.O. Box 20503
Columbus, Ohio 43220
614-233-1648
www.team-ngt.com