# SAKS GLOBAL BENEFITS

# YOUR SAKS GLOBAL BENEFITS ENROLLMENT EXPERIENCE

A Step-by-Step Guide: Making Your Saks Global Benefits Unmistakably Your Own

### Welcome to Your Saks Global Benefits Enrollment Experience

At Saks Global, we believe your benefits should be more than just coverage, they should empower your well-being, reflect your priorities, and evolve with your life. That's why we offer a modern, easy-to-navigate benefits platform designed to give you confidence and control in every decision you make.

This Step-by-Step Guide is your companion for navigating each part of the enrollment process - from logging in and exploring your options, to verifying dependents and finalizing your elections. Each step is designed to help you make your benefits enrollment unmistakably your own, so your selections align with your health, lifestyle, and future goals.

# GET READY TO EXPLORE, PERSONALIZE, & TAKE ACTION!

Three Ways to Access Your Benefits Enrollment Experience:

#### THE BENEFITS ENROLLMENT PORTAL

GO TO: **saksglobalbenefits.com** and click **Enroll Now** in the top right.

Click **Register** and enter your First Name, Last Name, Date of Birth, and Social Security Number.

Click **Next** and create your User ID (your email address, for example) and a new Password (a minimum of 8 characters, with a least one letter, one number, and one symbol).

Set a security question and answer in case you forget your password and click **Next**.

Read the terms of use and click 'I Agree' at the bottom of the page.

#### THE MOBILE APP

Download the Saks Global Benefits mobile app by following the instructions on the next page.

#### **OVER THE PHONE**

Call the Saks Global Benefits Service Center at 1-866-725-7005, Monday – Friday, 8 AM – 8 PM ET.



For the most efficient enrollment experience, have the following information handy for your eligible dependents and beneficiaries:

- Full Names
- Dates Of Birth
- Social Security Numbers
- Phone Number

#### note

You are required to verify your dependents before they can be added to your benefits coverage.

#### MANAGE YOUR BENEFITS ON THE GO

Download the Saks Global Benefits App today!

Whether you're enrolling, reviewing your options, or accessing benefits information, the Saks Global Benefits mobile app puts everything you need right at your fingertips.



Please go to 'Get Ready to Enroll in Your Benefits' on the next page.

#### STAY CONNECTED YEAR-ROUND

scan for the app

Be sure to allow push notifications from the app for important benefits updates.

#### **GET READY**

to Enroll in Your Benefits.

#### LAUNCH YOUR ENROLLMENT EXPERIENCE

When you first enter your Benefits Enrollment Portal, you'll see a pending event welcome screen for your Open Enrollment Event - click **CONTINUE** to launch your benefits enrollment experience. (See Figure X)

**NEED A LITTLE HELP CHOOSING?** - Not sure which benefits are right for you, there is a tool for you.

Click **GET STARTED** to try our interactive decision support tool - a quick survey that helps match your needs, preferences, and lifestyle to the coverage options that fit you best. *Or you can click the link below to select benefits on your own*.

**MY INFORMATION STEP** – This is an overview of your personal information.

- Verify your personal information is correct including mailing address, email and phone number. If changes are required, please make the update in your legacy HRIS system of record.
- Please ensure all information updates are made in this calendar year, as changes will automatically carry over into the Benefits Enrollment Portal.







#### **PRO TIP**

Your progress is saved when you click through each page and continue to the next screen.

Click - go back to my dashboard to review or make changes to the previous page.

#### **CONTINUE YOUR ENROLLMENT**

#### MY FAMILY STEP

- To add Spouse, and/or Child(ren), 1. Click ADD NEW.
- Click the **pencil icon** beside each listed 2. dependent to make changes to their information.
- Click I'M DONE WITH DEPENDENTS 3. when finished.

#### **SELECT YOUR BENEFITS STEP**

Cost per pay period, etc.)

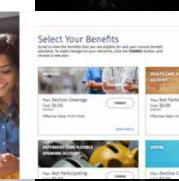
- 1. Scroll to view the benefits that you are eligible for and review high level benefit details by clicking on - more details - in each benefit tile. (Plan Selected,
- 2. Once you have explored, reviewed, and made your benefits elections click
  - i'm done selecting benefits -.

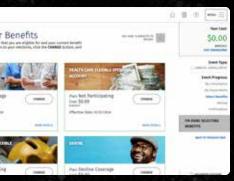




#### **PRO TIP**

You must provide proof of eligibility for all dependents in order for them to be added to coverage.





#### **PRO TIP**

You will see your benefits cost calculated per pay period on the right side of your enrollment portal.

#### TO MAKE A CHANGE TO YOUR ELECTIONS

- 1. Select change on the benefit tile.
- 2. You **MUST** check the box beside each dependent that you wish to cover under that specific benefit and then select the plan you want to enroll in.

Once you have selected your dependents and plan option, click - i'm done with my selection - to save your benefits election.



Benefits provided by your employer, at no cost to you, will not have a **CHANGE** button because the enrollment is automatic.

Election screens vary per benefit.

To learn more about a benefit, click **MORE DETAILS** in the lower right corner of the associated benefit tile.

Be sure to click **SAVE** within each benefit tile to ensure your elections are recorded. Once saved, you'll see a green check mark in the top right corner of the tile, confirming that your selection has been successfully saved.



#### **PRO TIP**

You will see a green check mark in the top corner of the benefits tile when your changes/elections have been saved in the system.





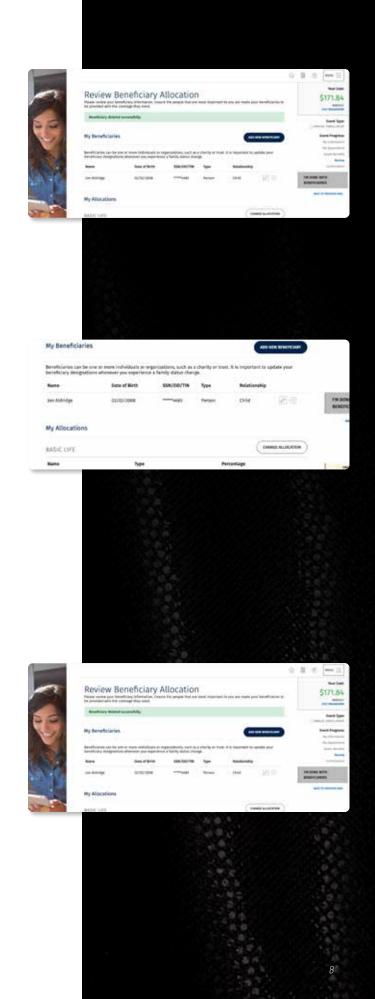
#### **COMPLETE BENEFICIARY ALLOCATION STEP**

Life changes can impact who you want to receive your life insurance benefits. Make sure your beneficiary information is current to ensure your loved ones are protected.

- Click ADD NEW BENEFICIARY to add a beneficiary that is not currently listed in the Benefits Enrollment Portal.
- Click on the **pencil icon** beside current beneficiaries to make changes. To delete a beneficiary, click on the X icon.
- Click CHANGE ALLOCATIONS to make edits to the primary, secondary, and allocation percentages.
- 4. After reviewing and confirming all your beneficiary information is correct click **I'M DONE WITH BENEFICIARIES** to proceed to the next step.

#### AN ERROR MESSAGE WILL APPEAR IF

- A (required) beneficiary is not designated
- · You didn't allocate a portion to each beneficiary
- Less than 100% is allocated to primary beneficiary/ies
- · Follow message prompts.



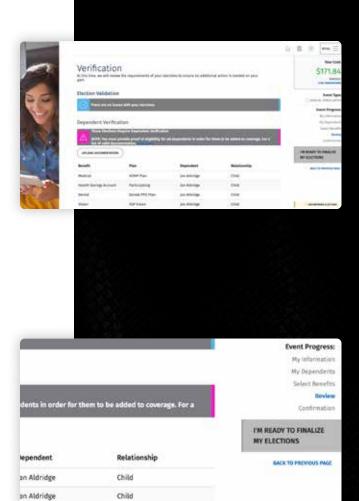
#### **VERIFICATION STEP**

Don't forget to complete your verification items.

1. Take a moment to review the requirements of your elections listed on this screen to ensure no additional action is needed on your part.

- 2. Once you have confirmed that you have completed all required actions with your elections, dependents, and events click
  - i'm ready to finalize my elections -.





#### **PRO TIP**

A warning sign and message box will indicate pending actions. Follow the message prompts to fulfill the requirements.

If you submit your elections without completing all the eligibility requirements, certain coverages may be terminated if dependent verification requirements are not met.

#### **REVIEW ELECTIONS STEP**

- 1. Carefully review your cost summary, benefit elections, and dependent data for accuracy.
- 2. If you need to make any changes, click the pencil icon next to the benefit you wish to edit.
- 3. After reviewing your benefits elections and information, click SUBMIT MY ELECTIONS -.

## ELECTRONIC SIGNATURE AGREEMENT STEP

- 1. Carefully review the electronic signature information.
- To go back to making election changes, click on - deny -.
   To submit your elections click - accept -.





#### **PRO TIP**

When you click - **accept -**, your elections and updates are recorded into the system and ready to go into effect upon the eligibility date reflected.

If you do not click - **accept -**, your pending elections and/or updates will not take effect.

#### **CONFIRMATION STEP**

- 1. Review your final confirmation summary and use the confirmation number for future reference.
- To print for your records, click **PRINT**,
   or to print later, login and click
   **BENEFITS HISTORY** from the
   Benefits Enrollment Portal Homepage.



#### **CONGRATULATIONS!**

You've made your Saks Global Benefits unmistakably your own!

