



Walton Arts Center



Accessible Services

**Making the Arts
Accessible for All.**



Contact our box office to make plans for your next show at
Walton Arts Center or the Walmart AMP

Walton Arts Center and Walmart AMP bring great performing artists and entertainers from around the world to Northwest Arkansas, connecting and engaging people through inspiring arts experiences. We strive to make arts experiences accessible to our entire Northwest Arkansas community.

Here are some tips to make your next trip to our venues safe, comfortable and enjoyable.

ADA Seats

ADA seats are available for all performances and are first-come, first-served.

Purchase ADA tickets for either venue by calling the box office at 479.433.5600. Purchase in-person at Walton Arts Center's Box Office weekdays 10am-2pm or the Walmart AMP Walmart AMP Box Office from 10 am - 5 pm on public on-sale days or starting at 1 pm on concert days.

Box office representatives are available by phone or in person to provide guidance, answer questions and make plans to accommodate your specific needs on the day of the show.

If you purchase ADA seats online, a box office representative will call you the week of the show to confirm your accommodations and provide guidance about parking, entering the venue and accessing your seat.

TIP: Be sure to return the call from our box office representative so that we can finalize your ticket details and understand your needs.

ASL Interpretation

ASL interpretation is available at no cost for shows at either venue but must be requested a minimum of two weeks before the date of the show.

TIP: Please call our box office to arrange this free service.

Walton Arts Center



ADA parking is available in all parking lots around Walton Arts Center, including the Spring Street and West Avenue parking garages.

Starting two hours before shows, several parallel parking spaces on southbound West Avenue are converted to ADA-reserved parking spaces. If parking in these spaces, you will need to pay for parking on the Park Mobile app (Zone 33001) or at the kiosk on the corner of Dickson Street and West Avenue.

TIP: If possible, consider having someone drop you off in the loading zone at the front of the building on Dickson Street or near the West Avenue doors to allow easier access to the venue.



There are two ramps that can be used to access Walton Arts Center, one at the Dickson Street entrance and one at the West Avenue entrance.

TIP: If you have tickets at Will Call, you will need to use the West Avenue ramp and doors and be sure to bring your photo identification to pick up your tickets.

We are able to assist patrons with mobility issues to their seats with a venue-provided wheelchair, but patrons who use the venue-provided wheelchair must be able to transfer to a house seat for the performance. If patrons need assistance maneuvering their personal wheelchair to their ADA seat space, a member of our staff can assist.

For performances in Baum Walker Hall, a wheelchair lift is located House Right at the front of the hall, where we can

accommodate patrons who are not able to use stairs and are seated on the main floor near the stage.



TIP: If you do not wish to use the wheelchair lift, we recommend booking tickets in the back of the main floor. Patrons do not need to use stairs or a lift to access ADA seating in row R of Baum Walker Hall.

We also have wheelchair-accessible seats in row HH on both the right and left sides of the balcony.

TIP: You can access the balcony using the elevator located to the left of the concessions counter in Walker Atrium.



Starr Theater has several options for ADA seating, including cabaret tables and theater seating. All of our ADA seats in Starr are accessible – there are no stairs to access them.

Additional Services at Walton Arts Center

Upon request, an extra wide guest seat can be placed in a wheelchair space for the comfort of our patrons. Please call the box office to arrange this at least two weeks in advance of your show date.



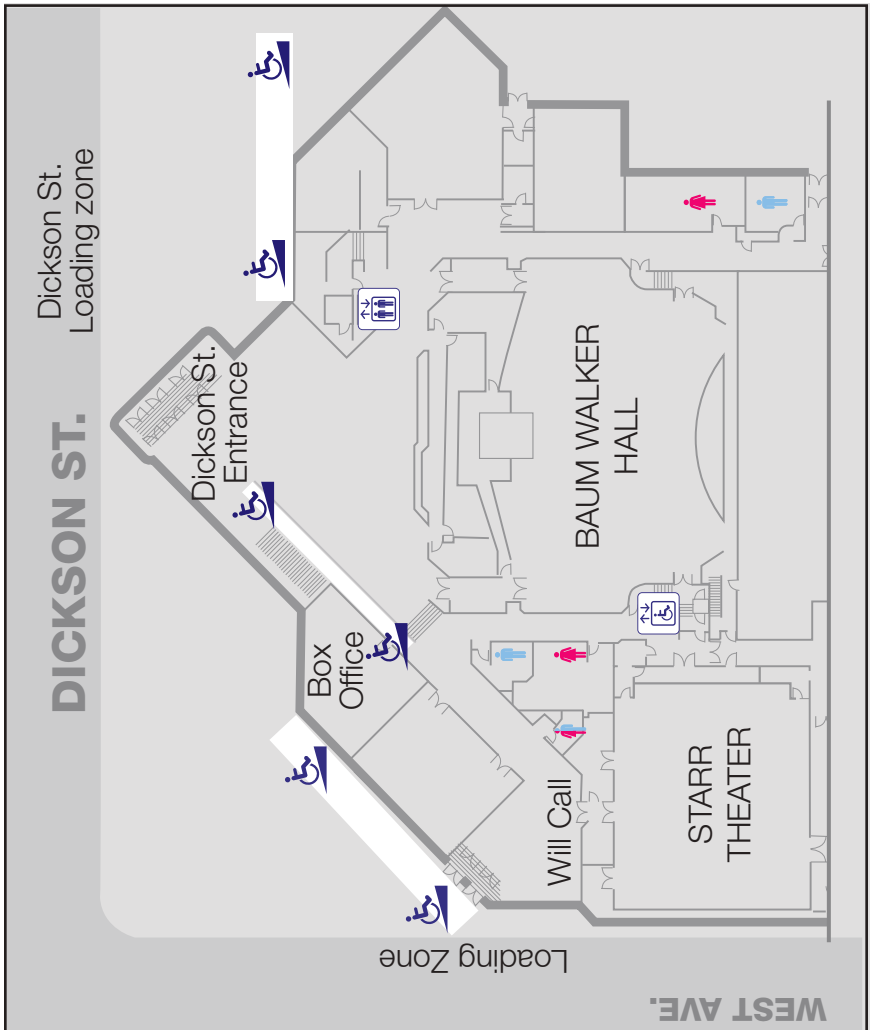
Sensory-friendly bags are available at all shows upon request at Will Call. An ID must be exchanged and held for the bags which include fidget toys and noise-cancelling headphones. Binoculars are available at

Will Call and booster seats are available upon request to an usher.

Patrons who need hearing enhancement devices can download the ListenEVERYWHERE software if they have their own Bluetooth-capable hearing aids/implants, or they can use our Assisted Listening Devices, available at Will Call, that enhance the audio through a headset.

Large print programs are available for most performances with two weeks' notice.

Another available service is Auracast™ Assistive Listening. Experience clearer sound from any seat with Auracast™, which streams audio directly to compatible hearing aids or Bluetooth earbuds. This service is proudly provided through the generosity of Professional Hearing Services ENT & Allergy Center in Fayetteville, ensuring every patron can enjoy the performance without limits. For more information on AuraCast Technology, visit bluetooth.com/auracast.



Walmart AMP



The Unilever parking lot across the street from the box office is held for ADA patrons. To park in that lot during shows, patrons must have ADA credentials visible on their vehicle, like a hang tag or an ADA license plate.



Box office representatives can advise on the best place to enter the venue depending on your seats, so please be sure to talk to them before your show. Please purchase any companion seats that you may need when you purchase your ADA seats. This ensures that your party can sit together. All of our ADA seating

All of our ADA seating sections are accessible by elevator or ramps – there are no stairs to access these sections.

TIP: In general, if you are in the seated sections or the lower lawn ADA, patrons should enter through the main gates. If you have upper lawn ADA tickets, patrons should enter through the north entrance and take the elevator to the top of the lawn.



Additional Services at Walmart AMP

If you have requested ASL interpreters, these tickets will likely be located in the seated section behind the sound booth.



Sensory-friendly bags are available at all shows upon request at guest services. An ID must be exchanged and held for the bags which include fidget toys and noise-cancelling headphones.

Patrons who need hearing enhancement devices can download the ListenEVERYWHERE software if they have their own Bluetooth-capable hearing aids/implants. Download the free ListenEVERYWHERE App from the Apple App Store or Google Play Store. Patrons must use their own headphones or earbuds to access audio.



Walton Arts Center Box Office

Hours:

Monday-Friday

By phone / 10am-5pm

In-person / 10am-2pm

60 minutes prior to most performances

Walmart AMP Box Office

By phone / 10am-5pm

In-person / 10am-5pm on public on sale days and
at 1pm on show days

Phone: 479.443.5600

Website: waltonartscenter.org / amptickets.com

Email: info@waltonartscenter.org



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