

Annual Report 2022



Community
Services
Network pdx

A Letter From . . .

Greetings...

January 2023 will mark the fifth year since the Community Services Network hosted its inaugural meeting at The DPI Group with 10 community nonprofits. The goal that day of bringing together social service nonprofit organizations, government agencies and community groups to increase education, networking and collaboration opportunities between agencies to better serve our community in need continues today. To date, we are a network of 500 plus individuals and continue growing weekly. I could not be more proud of the accomplishments of this group both individually and collectively. The incredible support, growth, dedication and compassion shared between members is what makes this network work. Knowing we step into each day with just a little more support to face the challenges that plague our city is beyond valuable.



Annie Lindekugel
EXECUTIVE DIRECTOR

2022 marked a year of considerable growth as a network and in our offerings. While we continue to host monthly and bimonthly resource fairs, we have also implemented a training program focused on offering Diversity, Equity, Inclusion, Mindfulness and Healthcare-related trainings to our CSN community, which have been well received. In May, we hosted our very first CSN Nonprofit Connect, with registration for this event filling in less than 24 hours! In June, we began the implementation of a CSN membership system and framework for all CSN internal structures and processes, which has been a huge, but exciting, undertaking. Most exciting of all, though, has been the addition of our first Volunteer and Events Coordinator, Ruth Neuhauser. She comes to the CSN with much excitement, energy and drive to jump in and make things happen. We are very lucky and excited to have her.

As we continue to lay the groundwork for future growth, we do so with excitement and a deep embedded desire to continue the process of connectivity and collaboration. Our Portland nonprofit community is doing amazing work and we are privileged and honored to support them in their efforts. We look forward to another year of serving side by side.

Annie



A New Team Member



Ruth Neuhauser
VOLUNTEER AND EVENTS
COORDINATOR

Ruth joined the CSN in April 2022. She has spent the last year working as Event Runner doing logistics and team coordination on the Covid-19 Response Team at Virginia Garcia Memorial Health Center. She is a native Oregonian, having grown up in Yamhill before moving to Boston for college. She studied International Affairs and worked in environmental education and as a support for nonviolent resistance training.

She jumped into her role quickly by assisting with the planning of our first Nonprofit Connect and is now in the final stages of developing the first CSN Volunteer Program. She will spend the next six months learning the fair planning process and will take that over by the end of the calendar year.

We are very excited to have Ruth join the team. Her positive energy and inquisitive spirit are a true gift to our growing program. We can't wait to see where the next year takes us!





Community Resource Fairs

2022 marked a year of reentry into in-person events with the availability of Covid-19 vaccinations, ever changing mask mandates, new partners, new systems, increased offerings and a movement into a more celebratory fair style. The collective efforts of this community sure make me proud.

14

COMMUNITY RESOURCE
FAIRS

4

WELLNESS WEDNESDAYS

2,438

GUESTS SERVED

106

NONPROFIT PARTNERS

257

VOLUNTEERS

1,091

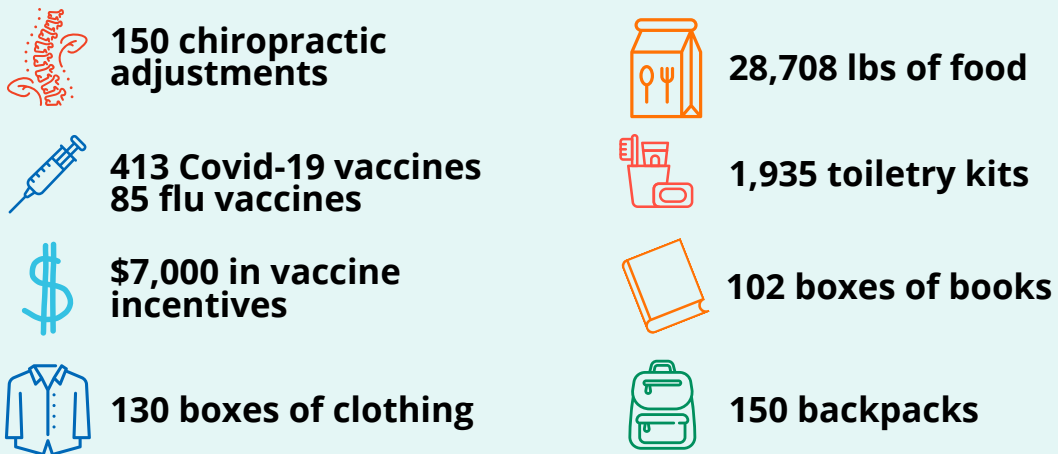
VOLUNTEER HOURS

By the Numbers

WHO WE SERVED



WHAT WE OFFERED



Education Meetings and Trainings

Education is one of the cornerstones of the CSN's offerings. Establishing our new education and training program to help bring important offerings to our nonprofit community was very exciting this year. We provided DEI, mindfulness and health-related trainings, along with our more traditional monthly virtual education meetings, which drew **35-50 participants on average**.



July 2021

Mindfulness for Stress Relief and Resilience



November 2021

Health Coverage Navigation - 3 Part Series

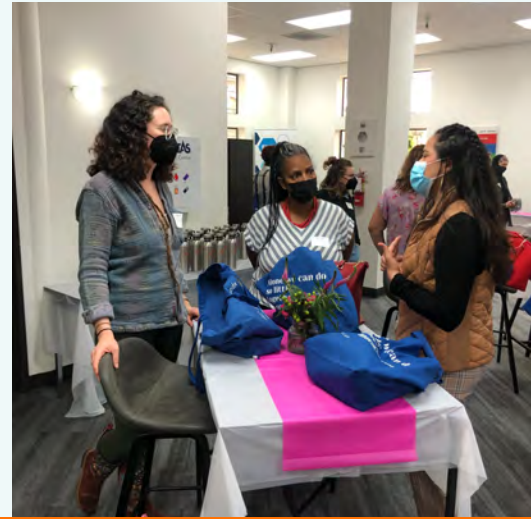


March 2022

Exploring Identity, Culture & Inclusivity



Nonprofit Connect



100%

would attend again

100%

found it a value add
for their work

100%

would recommend
to a friend

In May 2022, we hosted 50 guests representing 34 nonprofit agencies for our first Nonprofit Connect in partnership with CareOregon. We chose to keep this event intimate, focusing on giving back to our nonprofit community who so tirelessly gave during the height of the pandemic. The afternoon included an opportunity to take a breath, connect, join in some networking games, participate in our raffle (sourced from awesome local vendors) and enjoy a wonderful meal to fill our bellies and souls.



PARTNERS

SPONSORS

DONORS

We can't do the work that we do without the support of all the amazing organizations below. Our **Partners** work in tandem with us to plan and host our resource fairs. Our **Sponsors** provide services at the fairs and financial support to pay for these events. Our **Donors** provide financial support or in kind donations to increase the community support we can offer at these events. We could not do this work without the incredible support of all three. **Thank you from the bottom of our hearts!**



Health Share of Oregon



Partners Love the CSN

“

The Community Services Network plays an essential role in keeping our community connected. In a city with so many social service organizations, non-profits and government agencies working towards the community good, having a common forum to learn together, work together and share ideas is vital.

Laura Pascoe
Executive Director
Portland Adventist
Community Services

“

Partnering with the Community Services Network for their resource fairs has been an invaluable opportunity for outreach to vulnerable populations in need of social services and community resources. Our program has been able to provide education to many people, connecting them to free or low-cost health coverage, and helping them understand resources available to them as their life circumstances may change. Many of the people that attend these resource fairs identify with groups otherwise more difficult to reach with other standard outreach avenues, which allows us to get our message and information out to those that most need it.

Benjamin Becerra
Hispanic/Latino Outreach and Education Coordinator
Oregon Health Insurance Marketplace



“

I'm in the final preparations for the On Ramp class next week and want to sincerely thank you for all of the outreach and marketing efforts on behalf of our PCC Opportunity Centers (I actually have a wait list and registered folks for the next class already!).

Tracee
Portland Community College

CSN Partners 2022

- 4D Recovery
- 211 Info
- 2020 Census
- Active Children Portland
- African American Alliance for Homeownership
- Albertina Kerr
- Albina Early Head Start
- Albina Head Start
- All Good NW
- APANO (Asian Pacific American Network of Oregon)
- Asian Health & Services Center
- Because People Matter
- Biketown
- bike works by p:ear
- Black Parent Initiative
- Blanchet House
- Bob's Red Mill Natural Foods
- Boost Oregon
- Boys & Girls Aid
- Boys & Girls Club
- Bradley Angle
- Brain Injury Connections Northwest
- Breakside Brewery
- Bybee Lakes Hope Center
- CareOregon
- Cascade AIDS Project
- Cascadia Behavioral Health
- Casey Eye Institute at OHSU
- Catholic Charities
- Catholic Charities - Save First Financial
- Central City Concern
- City of Portland
- City of Portland Water Bureau
- CityTeam
- Clackamas County
- Clackamas County Children's Commission
- Clackamas Workforce
- CODA
- Collective Roots APG
- Columbia Headquarters
- Columbia Sportswear Employee Store
- Comcast
- Community Energy Project
- Community Engagement and Action Director
- Community Partners for Affordable Housing
- Community Transitional School
- Day One Tech
- Oregon Department of Human Services
- Do Good Multnomah
- Dress for Success
- Easterseals
- El Programa Hispano Catolico
- Fair Housing Council of Oregon
- Families in Action
- Federal Public Defenders Office
- Feed the Mass
- Fix It Fairs Portland Bureau of Sustainability
- Goodwill Industries of the Columbia Willamette
- Growing Edge Books
- Growing Gardens
- Guidance 2 Greatness
- Hands On Greater Portland
- Historic Parkrose Neighborhood Initiative
- Home Forward
- Impact NW
- Infin8 Healing, LLC
- Innovative Housing Inc.
- IRCO (Immigrant & Refugee Community Organization)
- Islamic Social Services of Oregon State (ISOS)
- Jason Lee Elementary PPS
- Jewish Family and Child Service
- Job Corps
- Just Compassion EWC
- Kaiser Permanente
- Kenton Women's Village
- Lake Oswego School District
- Latino Network
- Lutheran Community Services NW
- Legal Aid Services of Oregon
- Lents Neighborhood Livability Association
- LifeWorks NW
- Lift Urban Portland
- Lines for Life
- Metro HomeShare
- Metropolitan Family Service
- Milwaukie Library
- Miracles Club
- Morrison Child & Family Services
- Mt. Hood Community College
- Multnomah County
- Multnomah County Aging, Disability, and Veterans Services
- Multnomah County Elections
- Multnomah County Health Department
- Multnomah County Library
- Multnomah County Maternal Child and Family Health
- Multnomah County SNAP Outreach

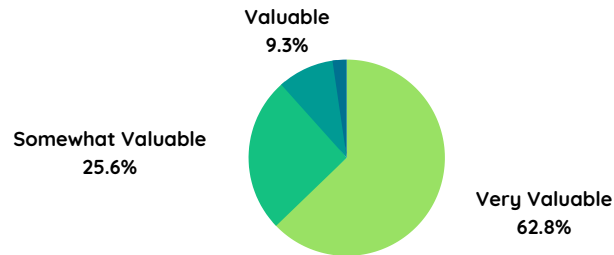
CSN Partners 2022

- NARA NW
- Neighborhood Emergency Teams (NETs)
- Neighborhood House
- New Avenues Catering
- New Avenues for Youth
- NorthStar (Luke Dorf)
- Northwest Family Services
- Northwest Housing Alternatives
- Northwest Human Services
- Northwest Pilot Project
- Northwest Regional Re-entry Center
- NW Instituto Latino Recovery Center
- North by Northeast Community Health Center
- Oregon Department of Human Services
- Oregon Department of Transportation
- Oregon Health & Science University
- Oregon Financial Beginnings
- Oregon Food Bank
- Oregon Health Authority
- Oregon Health Insurance Marketplace
- Oregon Law Center
- Oregon Lions Sight & Hearing Foundation
- Oregon Tradeswomen
- Outside In
- PacificSource / Legacy
- Pacific University Vision
- Parkrose High School
- Parkrose United Church of Christ
- Pathfinder Network
- Portland Community College
- PDX Saints Love
- PeaceHealth
- People-Places-Things
- Pixie Project
- Planned Parenthood Columbia Willamette
- Portland Adventist Community Services (PACS)
- Portland Adventist Hospital
- Portland Bureau of Emergency Management (PBEM)
- Portland Bureau of Planning and Sustainability
- Portland ESL Network
- Portland Homeless Connect
- Portland Homeless Family Solutions
- Portland Parks & Recreation
- Portland Public Library Donation Program
- Portland Street Medicine
- Portland VA Healthcare System
- Portland Water Bureau
- Prism Health
- Project Access NOW
- Providence
- Portland State University
- Q Center
- Quest Center for Integrative Health
- Reach CDC
- Related
- Relay Resources
- Ride Connection
- Rockwood CDC
- Rose Haven
- Safe Families for Children
- Save First Financial Wellness
- Schlesinger Companies
- SE Works
- Self Enhancement, Inc.
- State of Oregon
- Stone Soup PDX
- Store to Door of Oregon
- Street Roots
- SUN Community Schools
- Sunshine Division
- The DPI Group
- The Insight Alliance
- The Pongo Fund
- The Rosewood Initiative
- The Salvation Army Moore Street
- Transition Projects
- Transition Projects Veterans Services
- TriMet
- University of Western States
- Urban League of Portland Young Professionals
- US Probation Courts
- Veterans Administration
- Virginia Garcia Memorial Health Center
- Vision Action Network
- Volunteers of America
- Wallace Medical
- We Shine
- William Temple House
- WorkSource Gresham / Mt. Hood Community College
- Worksystems
- Yamhill Community Care
- YMCA
- Youth, Rights & Justice
- YWCA

CSN Annual Membership Survey

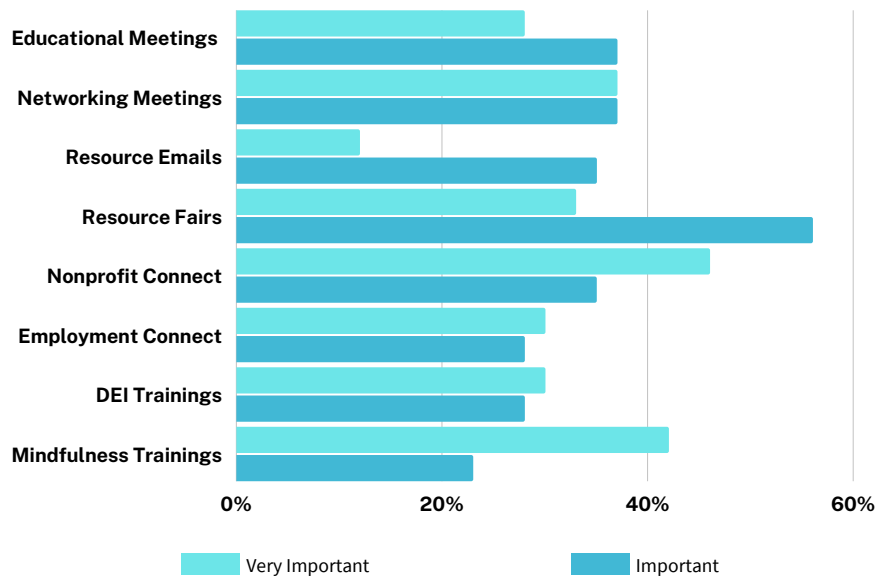
We asked our community to let us know what they are enjoying about the CSN and what they might like to see more of in the future. See their answers below.

OVERALL VALUE OF CSN TO COMMUNITY



VALUE OF CSN ACTIVITIES

CSN members were asked to rate the value of the following activities using not important, somewhat important, important, and very important.



SUGGESTIONS OR IMPROVEMENTS

- Make meetings themed (ie women's health, housing etc.)
- Nonprofit Connect was excellent, but in future a bigger space might be better
- I'd love to see you expand more into Clackamas
- Quarterly in-person networking would be great. Burnt on virtual meetings
- Add a digital membership directory
- Have a central physical location in the community
- More involvement with the city
- Add a digital platform for connecting and referring

ADDITIONAL TOPICS TO DISCUSS

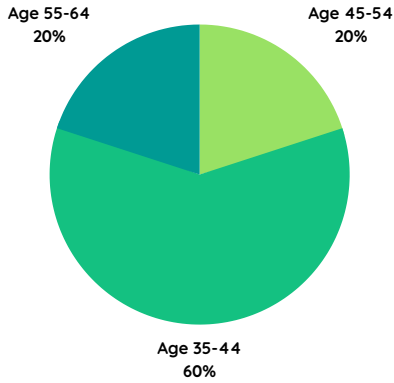
- Affordable Housing
- Immigrant and Refugee Supports
- Financial Literacy
- Time Management
- Transportation
- BIPOC Focused Nonprofits
- Healthcare Options
- City Safety and Police
- Job Training
- Racial and Ethnic Diversity
- Incarceration and Reentry Supports
- LGBTQIA+
- Mental Health
- Unhoused Population
- Leadership
- HUD



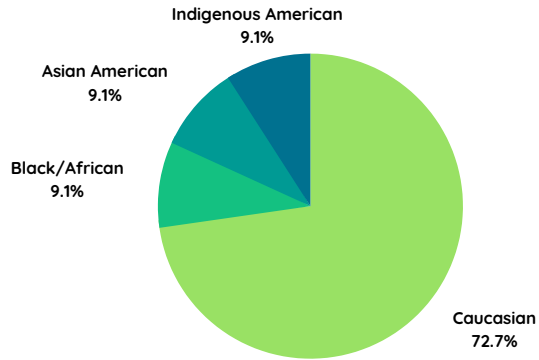
CSN Annual Volunteer Survey

We love our volunteers! We rely on them for a ton of help throughout the year and are super grateful for their support!

Age Range



Ethnicity



Do you volunteer consistently with the CSN?



WHY DID YOU START VOLUNTEERING WITH THE CSN?

- I like helping communities and meeting new people.
- It was near my home and I wanted to help.
- I want to give back to my community and show my son how good it feels to be of service.
- Expungement
- I was introduced through employment with The DPI Group and feel that volunteering with the CSN is a great way to create connections that matter, support our local community, and make a local impact on global/national social issues. It's one of my favorite parts about working for The DPI Group :).
- I work at DPI and have a lot of experience doing outreach/community support and it's another, quite convenient way, for me to be engaged.
- I learned about it at school.
- I think the CSN's mission is really important. A lot of organizations require weekly or monthly commitments to volunteer, so it's great that I can volunteer with the CSN when it fits my schedule. Also I work at DPI. :)

SUGGESTIONS OR IMPROVEMENTS

- I'd love to see more info about the CSN's impact, so that volunteers know that their work is making a difference.
- Outreach events that doesn't center cars/people with cars. The Salvation Army events were nice and served a community more local to Garlington. The downtown winter walkabout helped much more at risk neighbors and personally, I prioritize that type of event.



How Can You Help?

GET INVOLVED

Sponsor an Event

It costs us about \$2,500 to put on an event. Have your agency sponsor an event and we will make sure to sing your praises!

Co-Sponsor an Event

Become an event co-sponsor with a membership level donation:

BRONZE - \$500

SILVER - \$1,000

GOLD - \$2,500

Make a Donation

The Community Services Network is grateful for monetary contributions of any size. You can also donate your time by volunteering at <https://www.csnpdx.org/volunteer>





The Sponsor \$10,000

- Underwrite the cost of four Social Service Fairs, directly impacting the lives of over 600 Portland community members.
- *Prominent logo placement on event banners, marketing materials, press releases, linked material on website, and social media.*

The Advocate \$5,000

- Underwrite the cost of two Social Service Fairs, directly impacting the lives of over 300 Portland community members.
- *Prominent logo placement on event banners, marketing materials, and linked material on website.*

The Partner \$2,500

- Underwrite the cost of one Social Service Fair, directly impacting the lives of over 150 Portland community members.
- *Prominent logo on event banners and linked material on website.*

The Supporter \$1,000

- Provide Medical Teams International Urgent Dental Truck to address urgent dental care for uninsured attendees.
- *Logo on event banners and website.*

The Friend

- Provide in-kind goods or services.
- *Logo on website.*

www.csnpx.org | 4950 NE Martin Luther King Blvd Portland, OR 97211

SCAN QR CODE



Scan this QR code with your smartphone or visit www.csnpx.org/donate to make an electronic donation now!

I would like to support our Portland community in need in the following way...

Recurring Annual Donation

One Time Give

Gold Level Sponsor: \$2500

Silver Level Sponsor: \$1000

Bronze Level Sponsor: \$500

Contributor

Payment Type: Check _____ Credit Card

Donor or Company Name

Credit Card Number

Address

City

State

Zip

Expiration Date

CV2

Phone Number

Cardholder's Name

Email

Cardholder's Signature



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