



# CareConnection

## HUNTER HEALTH EMPLOYEE SURVEY

Each year we complete an employee engagement survey, which is conducted by a third party, to hear how our employees feel about working at Hunter Health and to benchmark our performance against healthcare organizations across the country. Our employees are our greatest resource, and it is important to me, our Leadership Team, and our Board of Directors to hear how our team feels about working at Hunter Health and to leverage their feedback to continually improve our organization.

I am excited to share our results for 2024. We always have a high rate of participation, an indicator that employees believe the survey is valuable, and this year was no exception with 100% participation. Our employee engagement results rank in the 89th percentile nationally across healthcare organizations! This is the seventh annual survey we have performed since 2017 and the third year in a row that we have ranked in the top 15% of healthcare organizations nationally.

Employee engagement is about more than whether our employees feel satisfied working at Hunter Health; it's also about how engaged they are in our mission and their willingness to go above and beyond for our clients, our community, and each other.

There are examples every day of how our workforce feels engaged and empowered to provide an exceptional level of care to our clients. Just this week I heard about an employee offering a visibly distraught client a hug, an employee sitting with a client with dyslexia to help them complete their paperwork and an employee preparing a **"Superstar"** certificate for a client that reached a major health milestone. These are all actions our employees felt empowered to perform to provide the best possible care to our clients.

**"We want to be the *employer of choice* for those that share our passion and our commitment, and I am so grateful to be a part of this exceptional team every day."** *Hunter Health CEO, Amy Feimer*

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# HUNTER HEALTH CEO AMONG 2024 EXECUTIVES OF THE YEAR

Our CEO Amy Feimer is among the Wichita Business Journal's 2024 Executives of the Year, a huge feat that recognizes "a group of standout business professionals who make their companies stronger through leadership and integrity," according to the journal.

The 25 executives were honored at a luncheon on October 3rd.

As CEO of Hunter Health, Amy leads our strategic direction. She joined Hunter Health in 2016 and is passionate about creating and supporting the best environment for patients and employees to thrive.

Amy was born and raised in Wichita and is proud to serve her hometown as a member of the Rotary Club of Wichita, an organization focused on providing humanitarian service, encouraging high ethical standards in all vocations, and building peace and goodwill in the world.

She holds a Bachelor of Art in art history from McGill University in Montreal, Canada, and an MBA from the University of Maryland.



"I would have never predicted early in my professional life that I'd be in the role I am today," Amy said. "After 20-plus years in the banking industry. I took a big risk and applied for the CEO role at Hunter Health. I knew the organization was facing big challenges that could impact its future and believed I could make a difference for this critical community resource. I've now been in the role for eight years, and it's been the most rewarding experience of my professional career."

**Congratulations, Amy!**

## FOCUS ON MENTAL HEALTH

October was an important month for raising awareness about mental health. It marked **National Depression and ADHD Awareness Month**, a time to shed light on two common but often misunderstood conditions.

Mental Illness Awareness Week (Oct. 6-12) provided an opportunity for communities, health professionals, and advocates to unite in reducing stigma and fostering open conversations about mental illness.

OCD Awareness Week (Oct. 13-19) was dedicated to educating the public about obsessive-compulsive disorder and supporting those affected.

Important dates included National Depression Screening Day (Oct. 10), World Mental Health Day (also Oct. 10) Global Peer Support Day (Oct. 17).

**Hunter Health encourages early intervention and collective support for mental health.**



## BOARD of DIRECTORS

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## DONATE TODAY

### JOIN US

in providing quality care to those who need it the most.

## Care That Creates a Healthier Community

Our passion—and our purpose—is about caring for the community. When people have access to the healthcare they need, they can truly thrive. And when they thrive, our entire community follows.

- We provide high-quality healthcare to all patients, insured and uninsured.
- We work with patients to provide individualized care and support that works for them.
- With your support, we can reach more patients and empower them to take control of their wellbeing.

**Your donation isn't just a one-time solution. It allows us to provide care, build facilities, and support programs that impact our community now and well into the future.**



**Follow us.** Did you know we are also on TikTok and Instagram? These pages are a great way for us to connect with our community and share more about the work we do at Hunter Health.

# STAFF SPOTLIGHT

## MEET HUNTER HEALTH'S

**Tatiana Munoz Vargas, Manager of Integrated Care**

### Who I Am:

"I was born and raised in Colombia, with Spanish as my first language, and came to the U.S. for college."

### Why did you choose Hunter Health?

"I love Hunter Health's integrated approach to health. Having medical, behavioral, and substance use services alongside traditional care, dental, optometry, lab/x-ray, pharmacy, and more is simply exceptional. At Hunter Health, I know that we provide fair, accessible, and high-quality care."



## CLINIC EXPANSION GETS TRADITIONAL BLESSING

Mark Brown, a revered elder from Wichita's Native American community recently held a traditional blessing ceremony at our Central Clinic expansion area to foster spiritual positivity and commemorate the completion of our construction. Members of our staff were honored to be present and participate. We are proud of our Native American roots and vibrantly support our Native American community, whole-heartedly.

# HIGHLIGHTING OUR STAFF



## October was full of special weeks honoring our hard-working, dedicated, and compassionate staff.

October overall was **National Dental Hygiene Month**, highlighting the importance of good oral health. It's a reminder to brush twice daily and floss once, and get regular check-ups. It was also a time to recognize the services our wonderful dental hygienists provide. Thank you for all you do.

The first week of October was **Primary Care Physicians Week**. Thank you to all our Primary Care Physicians for your unwavering service in helping us live healthier, happier lives.

It was also **Physician Assistants Week**. Your commitment to fostering a healthier community does not go unnoticed. Thank you for your invaluable service.

And October 27th kicked off **National Pharmacy Week**, letting us celebrate our Hunter Health Community Pharmacy, which plays a crucial role in our services. Thank you to our pharmacy team for your unwavering dedication to our community's health and wellbeing.

# OUT *and* ABOUT

October was action-packed for Hunter Health!



At Hunter Health, we wholeheartedly believe in the power of community connections. Our teams recently participated in many outreach events promoting health and wellness. Here's a look:

NAMI Wichita held its annual **Candlelight Ceremony** to raise mental health awareness. We shared details about our Integrated Care services.

Hunter Health's Brookside Clinic opened its **Little Free Library**, partnering with local organizations. WSU students will transform the libraries into art.

At the **VA Homeless Stand Down**, we provided blood pressure checks and promoted our services while veterans received resources.

During **Hispanic Heritage Month**, Daisy and Lauren presented at the "Mi Salud" Symposium on healthcare access for Latino/Hispanic communities. The presentation, in Spanish, highlighted our support through Integrated Care.



## Celebrating **INDIGENOUS PEOPLES' DAY**

We are a proud member of the **Native American Resource Coalition**, which hosted the **Indigenous Peoples Remembrance Day event at the Mid-America All-Indian Museum on Oct. 12.**

The event included a welcome and blessing, a reading of the Indigenous Peoples' Day proclamation, a Trail of Tears Memorial Walk and more. Members of our staff mingled with the community and offered free flu vaccines. We are proud to support the Native American community in Wichita!





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## HONORING NATIONAL INDIGENOUS PEOPLES' DAY

Two of our staff members discuss what Indigenous Peoples' Day means to them in this powerful video. Don't miss it! **Watch now by scanning this QR code:**



## GET CARE CONNECTION ONLINE

Now you can read our Care Connection newsletter or download it as a handy digital flipbook! **Just scan this QR code:**



## SEE OUR NEW CALENDAR

Welcome to our new Hunter Health Community Calendar! Each month, we will update it with community events you won't want to miss, and we'll let you know when we'll be attending. **Just scan this QR code:**



Please visit our website at [hunterhealth.org](http://hunterhealth.org) and check out everything it has to offer. We look forward to hearing your thoughts and working with you to make a difference in the community.