

What Are Our Clients Saying About CAPITALTEK



WE KNOW YOU WANT PROOF, AND WE'VE GOT IT.

What our clients do that may be different from what you are doing is they trust CAPITALTEK to manage ALL of their technology needs.



Thank you for having a look at our testimonials!

It just amazes us how unreliable and arrogant some computer technicians are.

When you call them for help, you end up talking to their voice mail. Then when you finally get them on the phone, they make you wait hours -- even days -- before they can actually come out to see you. Even at that, a lot of them are late, never really explain what they are doing, and as a final insult, bill you for work that you are not satisfied with!

Enough Is Enough!

We think it's about time someone finally got it right. That's why we decided to start a "proactive IT company" and commit ourselves in

stopping IT problems, streamline operations and grow your business faster from professional engineers and technicians who really know what they are doing.

We've been servicing customers in Ontario for over 14 years. Our engineers and analysts possess the expertise at every level of servers, computers, and networking. When you hire us for ANY project or bring us on board to support your technology, not only can you expect it to be done right, but you can expect it to be done on time and on budget.

Enclosed are comments from clients that will validate these are not just hyped-up claims but very real reasons why you'll want to outsource all your IT support and service to us.

All the best,
Sergey Polter



MANAGED IT SERVICES



NETWORK MANAGEMENT



VOIP SERVICES



CLOUD SERVICES



WEB HOSTING AND DESIGN



DATA BACKUP AND RECOVERY

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NON-PROFIT

Taking Care Of Us Is Clearly Their #1 Priority!

We hired CAPITALTEK because we needed someone we could trust to completely take over our IT – and the folks at CAPITALTEK have been exactly what we were looking for and more. They take complete ownership of our computer network and treat us like family. I know that protecting us and taking care of our systems is their #1 priority. They explain what they are going to do and then follow through. The clarity, transparency and training they provide us is so important to us. I have no hesitation in recommending them to anyone.

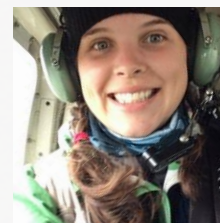


Charmaine Brett-Mills

Executive Director at Veterinarians Without Borders

Very responsive, knowledgeable and patient

Our experience with CapitalTek has been very positive so far. Sergey and this staff are very responsive, knowledgeable and patient. They have set up systems that quickly allow our whole team to access the day to day IT support they need and have helped us navigate through some big projects such as transitioning file management systems.

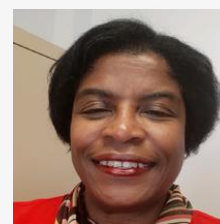


Lara Falkiner

Executive Assistant & Program Organizer at Nature Canada

Experience And Knowledge From Professionals Who Are Guiding Us Through Our Growth!

Since CAPITALTEK has been our IT provider it is great to have the experience and knowledge from professionals who are guiding us through our growth. They are able to tell us the right systems and hardware needed to be in compliance with regulations. We are able to speak with someone the same day and our issues are immediately addressed.



Judith Poitevien

Office Manager at CNEWA Canada

NON-PROFIT

I Don't Think Many Companies Realize How Important Having An IT Firm Is Until Something Terrible Happens!



We use to manage our IT in Crisis Mode. We never thought about it until something went wrong, then it becomes a scramble to figure it out and get our company back up and running. CAPITALTEK is always there for us! If something happens, we just call them and before we know it, we are back up. No stress, no running around panicking, no hold times...just a phone call and it is fixed. So thankful we have them.

Elspeth McKay
Executive Advisor at Operation Come Home

It's Simple, And It Just Works



Reliability and functionality are the primary goals when you need to keep clients informed and receive new cases. If the phone doesn't ring and provide clear service, you can't provide the service your clients expect. My staff and I were thoroughly trained on the use of the new system and any questions were answered promptly. Dealing with local people who can address your problems in short order should not be undervalued. Keep your business moving by leveraging CAPITALTEK as a local provider.

Michel Gauthier
Executive Director at Canadian Tulip Festival

We Always Feel Like A Priority!



Knowing that we are equipped with the best hardware and software for our needs is comforting. Their backup services provide us with peace of mind so we can now sleep at night knowing that if there is a critical breakdown, CAPITALTEK is there to quickly handle it all. We always feel like a priority with their personal service. They are hands-on, have a super quick turn-around and return phone calls. They are everything you could want in an IT Firm"

Fr. Tim Nelligan
Pastor at Blessed Sacrament Church

NON-PROFIT

Takes Care Of All Our IT Needs...Period.

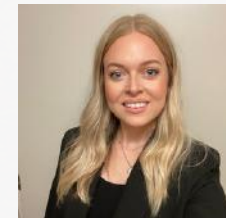
The single biggest benefit since moving to CAPITALEK is the comfort level we have that our systems and our data are protected, backed up, and current. Compared with our previous providers, CAPITALEK's customer service is outstanding - always professional, thorough, and fast. CAPITALEK responds quickly to our needs, sometimes anticipating them and acting before we are even aware of an issue. They are constantly improving their own systems to provide us with the most current solutions available for the needs of our business. CAPITALEK gives us the comfort of knowing that our environment is proactively taken care of 24x7x365. If you are looking for peace of mind when it comes to your IT needs, then you need to call CAPITALEK. They handle it ALL.



Natasha Bood
Executive Director at Editors Association of Canada

Flexibility, Dependability, Cost Benefits

Honestly, I am very pleased with CAPITALTEK's flexibility. They have made it incredibly easy for us to add or remove users licences as and when we like. They have been very good about pro-rating costs which is helpful in our business model. They helped us in having a consistent, dependable email system as well as having the latest versions of the MS suite at a reasonable price. Many other companies have gone to a model where it is impossible to receive a timely response and no one wants to talk on the phone. CAPITALTEK on the other hand, is very quick in responding to problems when they arise. They are easy to work with. I would highly recommend them.



Carissa Harkins
Communications and Outreach Officer at Volunteer Ottawa

FINANCIAL

Exceptionally helpful, Responsive, and Attentive



CAPITALTEK's strength is their excellent support and responsiveness. They have been exceptionally helpful in resolving any technical issues quickly. I honestly feel we can trust CAPITALTEK's guidance in making our way through the world of technology. CAPITALTEK is very attentive to my needs and helps me guide through technology. If you're on fence about choosing CAPITALTEK as your IT firm, we say we have no regrets, they provide excellent value. Call them!

Gabriel Di Primio

EVP, COO, Portfolio Manager at Watson Di Primio Steel (WDS)

They Have My Back



The single biggest benefit of working with CAPITALTEK is knowing that someone has my back and if I have a problem, it won't be long before it goes away. Better than other IT firms we have worked with in the past, we like their commitment and responsiveness to issues. Also, their staff is pleasure to work with. They are highly proficient and quick in resolving our issues. I absolutely recommend CAPITALTEK to anyone looking for an IT firm that will deliver top-notch customer service and highly efficient solutions.

Sandy Tunwell

Founder and Managing Consultant at Accountrain Inc.

They are Much Faster than In-House IT



CAPITALTEK's ability & willingness to address issues in real time either in person or via remote access is much faster than in-house IT staff with whom I've worked at other firms. My advice to those looking for IT services is to choose CAPITALTEK due to the accessibility to IT Solutions Specialists and Senior Staff as well as their great track record of resolving our issues with minimal downtime.

Elliott Milek

President/CEO/Founder at CAN-US Tax & Accounting

You Can Trust Them To Give You Great Service, High Value

One word comes to mind when summing up our IT service provided by CAPITALTEK. Expertise. As a CEO, I know that we have access to IT expertise with the CAPITALTEK team that I don't have on staff. We are in the HR advisory and executive coaching business – hiring and maintaining IT expertise on our staff is not our core, and we know we are better off letting CAPITALTEK provide this expertise. They are very responsive, and their staff is extremely friendly to work with. If there is ever a problem, they are committed to fixing it. CAPITALTEK is a firm you can trust to give you great service and high value.



Karen Brownrigg
Founder & CEO at iHR Advisory Services

A Long-term relationship with an IT specialist

As with many SMEs, we could not hire full time IT workers. The knowledge and skills required for all aspects of IT Support requires the work of specialists. Receiving the support from skilled IT specialist was the biggest benefit of working with CAPITALTEK They are very responsive and always follow up. Their sales approach is not pushy and has over the last few years helped us in identifying our changing needs and providing the right level of services as my firm grows. When I say – “I don't need that, I need this”, they actually listen. If you are looking for an efficient and right-sized Microsoft approved solution for your IT needs that is responsive when you need to talk to a human, not a call centre and that can upsize with your firm as you grow, then look no further!



Sadiq Alwani
Director at Hometown Accounting & Tax Inc.

Protection, Protection, Protection. Peace of Mind

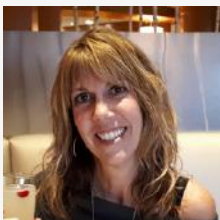


With CAPITALTEK, we have peace of mind in this new accelerating digital working world knowing that our information and systems are safeguarded by professionals. What I absolutely love about CAPITALTEK is their 'can-do attitude', global coverage and excellent responsiveness. CAPITALTEK are more than a Managed Service Provider, they are business partners that recognize your data assets are valuable and can partner with you using proven technologies to improve and accelerate your business success.

Daniel Roy

President CFP FCSI CIM at Praxis Wealth Management

CAPITALTEK Gives Us Peace Of Mind Knowing We're Protected



Having peace of mind knowing that our systems, information and our entire organization, as a whole, is protected is how we feel now that we have engaged with CAPITALTEK for our IT services. CAPITALTEK goes beyond just fixing our issues. The thing I absolutely love about them is that their staff feel like our coworkers. You can't buy that comradery and inclusiveness. They take the time to get to know our agency, our needs, and our technical abilities. They truly feel like they're a part of our organization! CAPITALTEK is more than just an IT contractor. They are great people with great hearts that want to ensure that your organization succeeds. They take pride in being an extension of our agency. Relationships matter. CAPITALTEK makes sure of that.

Josée Veitch

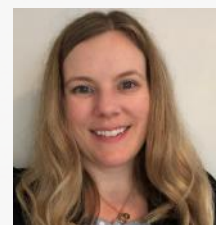
Operations and Benefits Administration at Conte Financial Services Inc.

Hassle-Free IT

You guys are very responsive. I can text/call the owner & he returns my text/call immediately. I can tell your firm really values being there when your client needs you. It's a no brainer. Focus on your core business & leave the IT to someone else. Otherwise you'll get preoccupied with IT & lose focus on your main reason for being in business.

Amelie Beausoleil

Clinical Psychologist at Barrhaven Psychological Services



Not your typical IT company!

CAPITALTEK has a very comprehensive team of individuals who take you through the process. They have been extremely patient with us in exploring options regarding our Security Risk Assessment, as well as an overall evaluation of our current IT situation. They are readily available to answer questions and address concerns. They are not your typical IT because they listen, and they are genuinely invested in their clients. The team has various backgrounds in IT, operations management, etc. so they understand the different aspects of our organization and can explain the processes in a relatable way to our management team and staff.

Dr. Joël Villeneuve

Doctor & Founder at Revive Life



A Group of Top Notch Professionals

It is our absolute pleasure to have CAPITALTEK as our IT service provider. Sergey and his team is a group of top notch professionals. We often deal with a tech named Adriano who amazes us every time by going above and beyond ! Kudos!

Awais Shaikh

Manager at Just Dental



MEDICAL

Excellent company for all your tech needs.



Excellent company for all your tech needs. Service is amazing, the prices extremely reasonable. Ellen has been wonderful from day one, always tending to our needs right away. And Sergey is a God send. We are so happy & proud to have them. A million thank-yous to the whole team.

Véronique Gagnon
Executive Assistant at Centre Orchidee

I am confident that they are always ahead of the game, offering solutions that are applicable to our business.



CAPITALTEK understands the workflow of a medical office and the needs of our staff and practitioners. CAPITALTEK helps me stay on top of constant changes in the health care industry and gives me the tools I need to help our company succeed. CAPITALTEK "IS" health care. They offer up to the minute education on topics such as risks, security, and advancements, and consistently aim to demonstrate quality and distinction in the industry to benefit their customers.

Dr. Gurdev Singh
Owner at Innes Road Animal Hospital

Honest & Reliable



Your guys actually show up when we need them, are always on-call, and stay until the job is taken care of. This is a huge deal - it doesn't matter what the business or industry is, there is only a small percentage of service companies that do what they say they will do, and you guys actually follow through. We refuse to use anyone else.

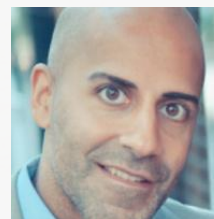
Richard Raigoza
Owner at OTTAWA HEALTH

Secures my Patients' Information and Responds Quickly

When it comes to patient privacy, as a medical office we can never be too careful. When we were looking for a new IT provider, we were fortunate to find CAPITALTEK. Not only can I get someone on the phone quickly to get my issues addressed, I feel extremely secure in keeping my patients' information private. If you're looking for an IT provider, don't look any further. No other company compares to CAPITALTEK. I give them my highest recommendation.

Mohit Khosla

Owner/Osteopathic Practitioner at ReVive Health Solutions



They helped us when we needed them.

I recommend them. They were pleasant and helped us out. CAPITALTEK helped the department when we couldn't find anyone else to respond.

Dr. Lauren Guerrero

Chiropractor at Family Chiropractic Centre



Peace Of Mind, Top-Tier Support

When it comes to technology, CAPITALTEK provides peace of mind in a constantly changing environment. Communication is key in our business relations and CAPITALTEK keeps us communicating in our changing environment. When it comes to our phone system, the process in switching to CAPITALTEK was easy. A few forms to fill out and they took care of the coordination with our old IT company. Check out CAPITALTEK for top-tier support and helpful and courteous staff. My countless questions are always answered in a professional and timely manner.

Dr. Simi Silver

Owner/Dentist at Silver Dental Centre



CONSTRUCTION

Very quick to respond to any queries, extremely professional



Had great experience working with CT! Very quick to respond to any queries, extremely professional. They guide you in detail that even a layman with no industry knowledge can understand how particular system works for you. Ellen was impressive with her work. Would definitely recommend to check out this team.

Syed Nabeel Najeemullah

Construction Project Manager at Soublière Interiors Ltd.

Serviced Our Organization for Years



CAPITALTEK has serviced our organization for several years now and the level of technical service we receive from this company is outstanding. Whenever we have a question or a service need, they are very responsive. I highly recommend this company to anyone looking for great voice communication service.

John Manzo

Owner at Tego

Proactive Maintenance and Management



Time is money and if you are down, you are done. CAPITALTEK proactive instead of reactive which means that if we do have an issue, it is quickly resolved. If you feel like you're spending more time on making sure your systems and computers are up and running and you need some way to get that off your plate so you can focus on a client, other systems in your company, or the bottom line, then you can definitely benefit from working with CAPITALTEK.

Francine Leblanc

Owner at Laurent Leblanc Limited

CONSTRUCTION

Capitaltek is always quick to respond compared to the IT firms I have worked with.

Their fluidity is one of the biggest benefits that me and my company got since we moved our comprehensive IT services with them. We continue to choose Capitaltek because there is never a delay with service. If we have an issue they are right on top of it immediately. Let's be honest, computer systems have problems from time to time. Having someone to address those problems and to do it quickly is what provides the value in the firm you choose.



Ed Black

Co-owner at Dynamic Building Improvements Inc.

It's a No Brainer!

Having CAPITALTEK as our IT management team gives us peace of mind knowing they have our back. Their security service is invaluable, providing us with the newest security updates, employee training and policies that our customers and Federal agencies expect us to have in place. It's a no brainer!



Keith Lewis

Manager, Operations at Rego salvage INC

Hands-down the best value for your company!

CAPITALTEK's response times have been exceptional. From strategic planning to power outages, CAPITALTEK has been integral to adding resources to match our rapid growth. CAPITALTEK understands healthcare and the everchanging field of this industry. We can rely on their expertise in the industry to guide us on company policy. I would recommend CAPITALTEK for any organization needing an IT firm!



Shimon Dashevsky

Senior Financial Analyst at Windmill Development Group

We have peace of mind to focus on our work because our systems run smoothly and consistently...



“Capitaltek takes a measured approach to any major infrastructure changes, which has been invaluable. Prior to starting a new project, Capitaltek’s knowledgeable staff meticulously plan each stage of the project and research associated costs prior to delivering their proposal. This way, we know exactly what sequence of events will take place and when they occur.

On a day-to-day basis, we know that our systems are monitored, updated and covered. And we never feel the impact of regular maintenance. We have peace of mind to focus on our work because our systems run smoothly and consistently.

Their flexibility to enact some of the more disruptive changes after hours has been a great boon in lessening potential impacts on our productivity. If a problem does arise, we know that we can count on them to focus on getting us back up and running without the usual escalation juggles we’ve experienced with previous firms.

If your current provider is not meeting a need you and your firm deem important, give Capitaltek the chance to fulfill this need. You and your company will not regret having made the switch to a more convenient, personalized and affordable full service provider. I highly recommend this firm for all of your IT Support Services!

Sandra Gondermann

Manager, Administration at bbb architects ottawa inc.

CONSTRUCTION

Putting their customers first at all hours of the day

Working with CAPITALTEK has given us a peace of mind knowing that our data and network are protected. Their knowledge of law related programs is such a benefit when choosing them. I can rely on the fact that their first priority is to make sure our office is secure and all of our programs are working. Putting their customers first at all hours of the day proves they are a true professional managed security service provider.

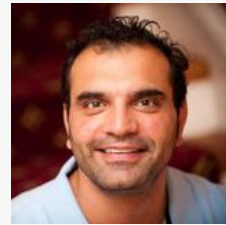
Dina Elatawi
Owner at DFC Woodworks Inc.



Sometimes you get what you pay for.

I would recommend considering quality over anything. Sometimes you get what you pay for. CAPITALTEK took care of a software issue that had been going on for months that a previous vendor could not get figured out. We haven't had the same problem since. They also centralized our data and placed cloud based backups in place to secure all our data with local backups as well so we could get faster data restores.

Gus Awada
Founder & CEO at Tangent Building Systems



Superior Service and Great Customer Experience



CAPITALTEK helped us streamline our services and increase our productivity which allows us to better serve our clients. They offer superior service in a timely manner. They intercepted a hacking attempt at our office and kept us from losing any work time while they dealt with the issue. Technology is constantly changing and CAPITALTEK keeps me abreast of what I need to be doing so that I can focus on running my business.

Jennifer Gaspar
Lawyer at AMK Law

Seamless Integration and Here When We Need Them



We appreciate the personal touch from CAPITALTEK. We aren't just a number in their system, and we know that if we need them, we can count on them to be here. With them in charge, we know that when we turn on the computers, they are going to do what we need them to do. They have integrated our local and National services and allow us to work remotely. They helped us upgrade our phone system to a VOIP system which enhances our remote functionality and saved us money. Give CAPITALTEK a try and they'll take care of you.

Ken Hoyt
Lawyer/Founder at Ken Hoyt Law

Diligent and Responsive



After working with CAPITALTEK for several years, I can confidently say that here is little or no down time. Even in the face of something that cannot be fixed quickly, CAPITALTEK is diligent in solving the issue and keeping us apprised. Moreover, CAPITALTEK keeps up on the latest technology and software updates and keeps us current.

Robaire Nadeau
Partner at Kerr & Nadeau

They Listen and Understand our IT Needs and Provide Quick Response at an Affordable Rate

CAPITALTEK really listened and understood our IT needs and their responsiveness is excellent! We also appreciate that they have a really personal feel, nothing is automated, nor do you feel like you are simply part of a “corporate process”, their technicians are knowledgeable and always strive towards great support. They are personable – and economical – to work with. CAPITALTEK imparts the sense that resolving their client IT issue is very important to them. I really appreciate being able to speak with their client support rep who is assigned to our agency.



Bree Jamieson-Holloway
Founder & Managing Lawyer at Jamieson Law

Proactive Maintenance and Management

I came to CAPITALTEK after talking to others who had used their services and have been a client for almost 10 years now. They have been a valued asset to my company as they keep us up and running, and keep our data secure. When you outsource your IT, you want someone you can trust and that will do what they say they will do. When you hire the experts at CAPITALTEK, you can be sure that they have your best interests in mind, and will make sure that what you don't know doesn't hurt your business.



Lucas Cutler
Associate at Grant & Dawn

Professional and Responsive

CAPITALTEK has been very responsive to my needs and the needs of my staff. We are working remotely, and it's more of a challenge. CAPITALTEK is able to get it done. I'm very pleased with their work and professionalism.



Beverley Johnston
FOUNDER, LAWYER at Johnston Family Law

Responsive and Great Knowledge



When we had to break up with our previous IT provider, we were referred to CAPITALTEK by a trusted associate. They brought us on board quickly and efficiently. If you're on the fence about your IT provider, I recommend CAPITALTEK because they are highly responsive and very knowledgeable.

Denise Oliveira
COO and Small Business Team Manager at Momentum Business Law

I Can't Remember the Last Time We Had A Problem...



Consistency that is what CAPITALTEK has delivered. They developed an IT plan that incorporates preventative, as well as strategic process that ensures we never have any "surprises." On the rare occasion that we have had a problem, they have always responded immediately and the problem was resolved very, very quickly. Since we have adopted a proactive IT managed service plan, I can't remember the last time we had a problem.

Sean Moore
Founder and Principal at Advocacy School

Fees are Reasonable and Service is Outstanding



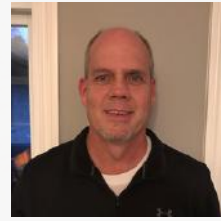
CAPITALTEK have been responsive to every question and has demonstrated a lot of patience and direction. We are years behind on updating our technology and they assessed and created a game plan that is feasible and doable I really appreciate their follow through. Doing what they said they were going to do. All the hand holding and explanations bring great assurance. It's helpful and has brought us confidence we've been lacking. Their fees are reasonable and their service is outstanding. When is the last time your IT firm just sent a note to see how things were going? Their attention means a lot.

Julian Hutchinson
LAWYER at Hutchlaw

SERVICES

Fast Response Time and Local

The biggest benefit we've experienced with CAPITALTEK is the super-fast response time in times of IT duress. Thankfully, we've not had to use the hypothetical NEED HELP NOW button with any frequency. CAPITALTEK understands that our technology IS our business. It's helpful to have the same locally based person responsible for our technology needs. There's a friendly and familiar smile dealing with our gadgets and gizmos. We strongly recommends CAPITALTEK as being the ideal local source to support your business technology.



Terry Fahey
President at Fahey Electric

Diverse Knowledge, Honest and Excellent Response Time

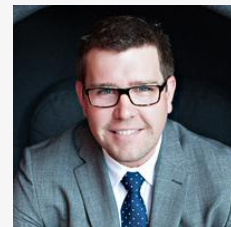
CAPITALTEK has diverse knowledge and experience with technology and is able to support all of our different systems and programs. Timeliness is important to us, and when we call you, we know that you will respond quickly and efficiently. I depend on CAPITALTEK's knowledge, reliability, and honesty to help our company continue to thrive and grow.



Lyle Sugrue
Owner at Stan's HVAC

Excellent Service And Attentiveness To My Account

I want to thank CAPITALTEK for your excellent service and attentiveness to my account. When needed, they always respond with a positive, helpful and professional attitude. CAPITALTEK always listens patiently, explains the issue in a way I can understand and successfully solves my problems with a specific and clear solution. Thanks to your experience, I no longer have issues with programs, search problems or hard-drive repairs.



Justin Ferns
Chief Operations Officer & Vice President at Iron Horse Security and Investigations

SERVICES

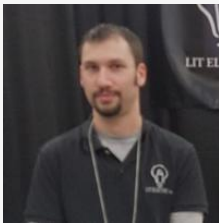
We need fast moving help



We are flying each day and we cannot have an organization take too much time with our technology issues. CAPITALTEK is fast and responsive...we love that aspect of their business. Thus far there has not been an issue that they could not fix. They know what they are doing... CAPITALTEK gets the job done fast.

Dave Francis
President at Francis Plumbing & Heating

With CAPITALTEK You Get The Best



CAPITALTEK is not the cheapest IT company but you always get what you pay for; with CAPITALTEK you get the best. I warn people to be wary of the cheapest IT company in the area – they try to nickel-and-dime or sell you on equipment. CAPITALTEK does neither.

CAPITALTEK does not make much of selling computer equipment but does want to make sure you get the right equipment. Additionally, they save us time and money by encouraging our network to be monitored and backed up through the cloud. I was very thankful we did when we had a cyber-attack and had to go back multiple days for clean-up. Manual tape backups are prone to human error, and now we are always notified if we have a bad backup through the cloud, and CAPITALTEK takes care of the situation.

Andrew Litwinczuk
Owner at Lit Electric Inc.

They Will Be Our First Call!!!



CAPITALTEK will be our first call when we have a problem. I would highly recommend them to anyone needing repair or Microsoft 365 services.

Daniel Belanger
Owner at Coldair Inc.



SERVICES

Reliable and Fast

CAPITALTEK provides great service. When I contact them for support, I know they will get on it right away. Reliability and quick response time is a big bonus to us. When something is going wrong with your systems you need someone who is reliable and responds quickly. We are very happy with CAPITALTEK, and you will be too.

Shraddha Dongol
Bookkeeper at ERCAN'S



Dependability, Depth Of Knowledge And Quick Response Time

The two biggest benefits of using CAPITALTEK are the quick response time and their depth of knowledge. Due to their excellent service, we have never looked elsewhere for another IT company. If you are looking for an IT firm and want dependability, depth of knowledge and quick response time, you get all these with CAPITALTEK.

Nancy Smith
Admin & Finance Manager at Out of This World Plumbing (DS Plumbing)



New Features, Fast Service

The new CAPITALTEK Hosted Phone service provides us many extra features that our old phone system couldn't offer. The service has been great. Many employees who are not at a desk all day have the freedom to move around and not miss calls. Our customers get to talk to someone when they call rather than leaving a voice mail and waiting for a callback. When we need someone to assist in a new feature or a question, the response from CAPITALTEK is tremendous. We get a response via phone call, or in person, impressively fast.

Matt Pedersen
Senior Designer at Design HVAC Experts Inc.



Reliability And Strong Communication



Reliability is the biggest benefit I have found since moving to CAPITALTEK. Whenever we call on Sergey Poltev and his team, they always respond and correct our issue immediately; the quick response time has been a huge plus. I feel CAPITALTEK has been far better than any other IT firm I have worked with because of the strong communication we have experienced. They have always applied their knowledge and professional expertise in helping us to choose whatever option is best for us, in a way that is very easy to understand. This allows us to confidently make sound decisions on whichever option is best for our specific needs. If you are unsure CAPITALTEK, you can be sure they provide value to their clients. Whenever we when need assistance, they have always responded promptly, properly diagnosed the issue and assisted us with choosing the most appropriate solution.

Debbie Boyd

Account Payable/Receivable at Lincoln Heights Ford

Provides us with confidence in knowing that our networks are safe and secure.



It has been especially impressive and significant that the principal of CAPITALTEK was involved in our project, making sure it was completed to our satisfaction, as well as CAPITALTEK's standard of excellence. Working with CAPITALTEK has been a great experience, and their performance and hands-on approach to service delivery has been especially effective and valuable to our company.

Brendon Bolduc

Owner at Highland Auto Body

AUTOMOTIVE

Extremely responsive and expeditious

CAPITALTEK met very tight deadlines for our annual IT risk assessment due to their quick response time and dedication to our company. Their knowledge of IT for physician practices is vast which allows them to provide best practices to all of their clients.

Guido Pluviat
Owner at First Line Auto Tech



Listen to what we need and find solutions to my problems

CAPITALTEK staff provides Great Customer service and are timely on all of my IT needs! I really appreciate that they listen to what we need and find solutions to my problems. They have Knowledge and determination to get the job done.

Michael Piecki
Owner at AUTO TRIM DESIGN & SIGNS



Best decision we have ever made!

I have tremendous peace of mind not having to worry about our production up time as it is being monitored 24/7 by dedicated staff at CAPITALTEK. CAPITALTEK exceeds the competition in their overall standard of excellence, as they are more proactive, accountable, and conscientious than any other firm we had used previously.

Janick Vaillancourt
Business Owner at JGV Design



Stands Out Over All Other IT Companies In The Area

My biggest benefit to using CAPITALTEK is their efforts to work with me and respond to my computer issues quickly. This company is the best I have ever worked with. They respond quickly, show up on time, provide excellent training in easy, simple language, and repair or replace equipment in a timely fashion so I can do my job. I whole heartedly recommend CAPITALTEK.

Tim Georgeoff
Owner/Operator at Pop-A-Lock Ottawa



AWARDS



CAPITALTEK has been crowned the Top Choice Award Winner for **Top Choice IT Support Services in the 2022** Top Choice Award Survey.

Winning the Top Choice Award is one of the most coveted endorsements a business can receive in all of North America, and this victory is a testament to our continued dedication to the consistent pursuit of total customer satisfaction.



Ottawa Awards by Faces Magazine

CAPITALTEK received 4 awards as Ottawa's Best IT Company in 2017, 2020, 2021 and 2022. Ottawa Awards is Ottawa's largest people's choice awards. The Ottawa Awards recognize over 300 categories of professionals and businesses that make our city world-class.



Three Best Rated™ Canada

CAPITALTEK is currently a Recommended Top 3 IT Services firm in Ottawa, based on a rigorous 50-Point Inspection. Three Best Rated™ Canada helps 4 million customers per month to find the best local businesses in key cities. Businesses do not pay to be listed.

AWARDS



Five Star Google Reviews

CAPITALTEK has received highly positive Five Star Google reviews consistently over the past 6 years. The company currently has 50+ Google reviews, with an overall average score of 5 stars.



"Lead to Win" Carleton University, 2010


Sergey received a \$20,000 entrepreneur award from Carleton University's business incubator program in 2010. The program provides funding and support to promising new companies and has been named one of the top 10 university business incubators in North America.



Forty Under 40 Awards - Ottawa Board of Trade & Ottawa Business Journal - 2021

Sergey has been recognized as a top young business leader in the region for his strong leadership in the growth of CAPITALTEK and for his volunteer work in the community.



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 help@capitaltek.ca

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SERVICES



CLOUD
SERVICES



WEB HOSTING
AND DESIGN



DATA BACKUP
AND RECOVERY

ABOUT US AND OUR SUPER- CLIENTS

Relationship is the beating heart of any business to drive success. And like in every relationship, we COMMUNICATE effectively with our clients.

We are proud to say that our clients also uphold a customer-first culture like us. They are also willing to improve their technology to provide the best customer service.

