

# TBC

ABSOLUTELY!

Thomas Bros Group

YOUR CAREER AT  
THOMAS BROS.



ABSOLUTELY.



Parts



Business



Service



[careers@thomasbros.com.au](mailto:careers@thomasbros.com.au)

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# THOMASBROS GROUP *Careers*

## THOMAS BROS CAREERS.



**ABSOLUTELY.**

**APPLY OR REGISTER YOUR INTEREST**

Apprenticeships

School-based

Work Experience



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# APPRENTICESHIPS

*Learn a trade*

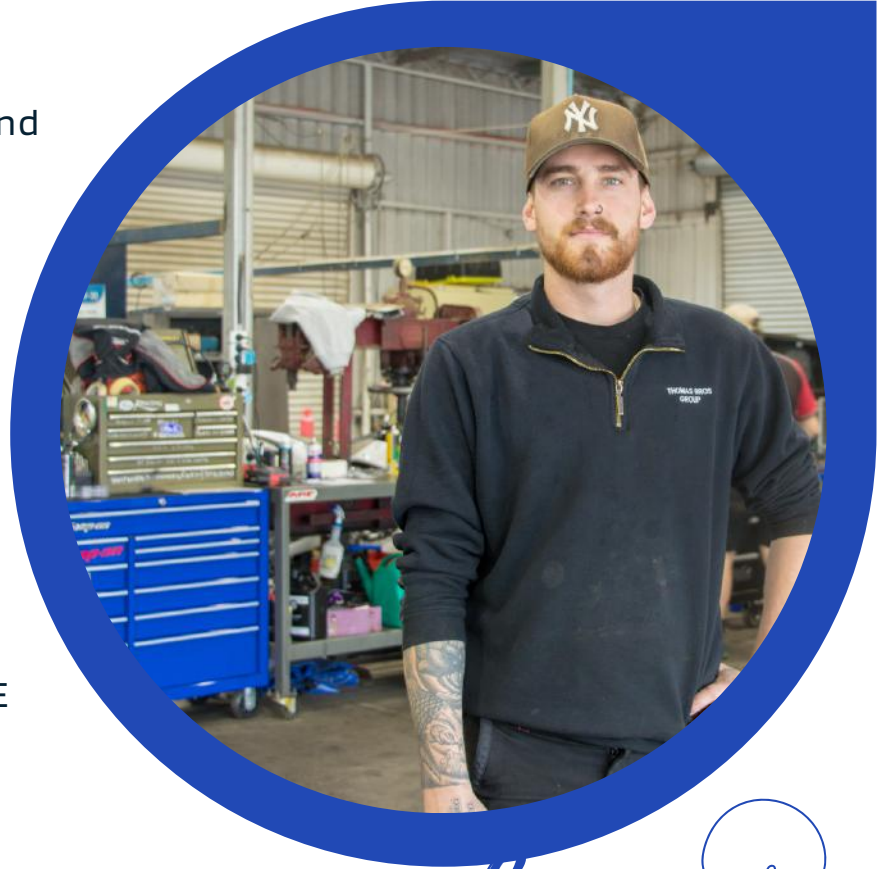
THOMAS  
BROS  
Group  
*Absolutely!*

Apprenticeships are generally completed over a 3 to 4 year period and can be either in automotive servicing or automotive parts.

Thomas Bros employs different Registered Training Organisations to suit the individual needs of the Apprentice or Trainee.

This includes a variety of different delivery methods, including on-site training, attendance at the local TAFE campuses, or at a specialised Toyota campus in Canberra (CIT).

All of our Apprentices and Trainees are supervised, coached, and mentored by our highly experienced and skilled team and paid above-award wages. We also offer a complete toolbox setup to use throughout your apprenticeship, and it's yours to keep when you finish your apprenticeship!



*Our* 

## HOT TIP

An automotive apprenticeship can lead to many different career pathways in a dealership, such as Workshop Controller, Technical Advisor, Service Manager and Parts roles.



### BUSINESS

Get valuable insight into the world of Human Resources, WHS, Marketing, and Accounting.



### SERVICE

Service roles include Automotive Technician, Accessory Fitting, and Service Advisory.



### PARTS

Learn about automotive spare parts and accessories, or, try your hand in our parts warehouse.

# TRAINEESHIPS

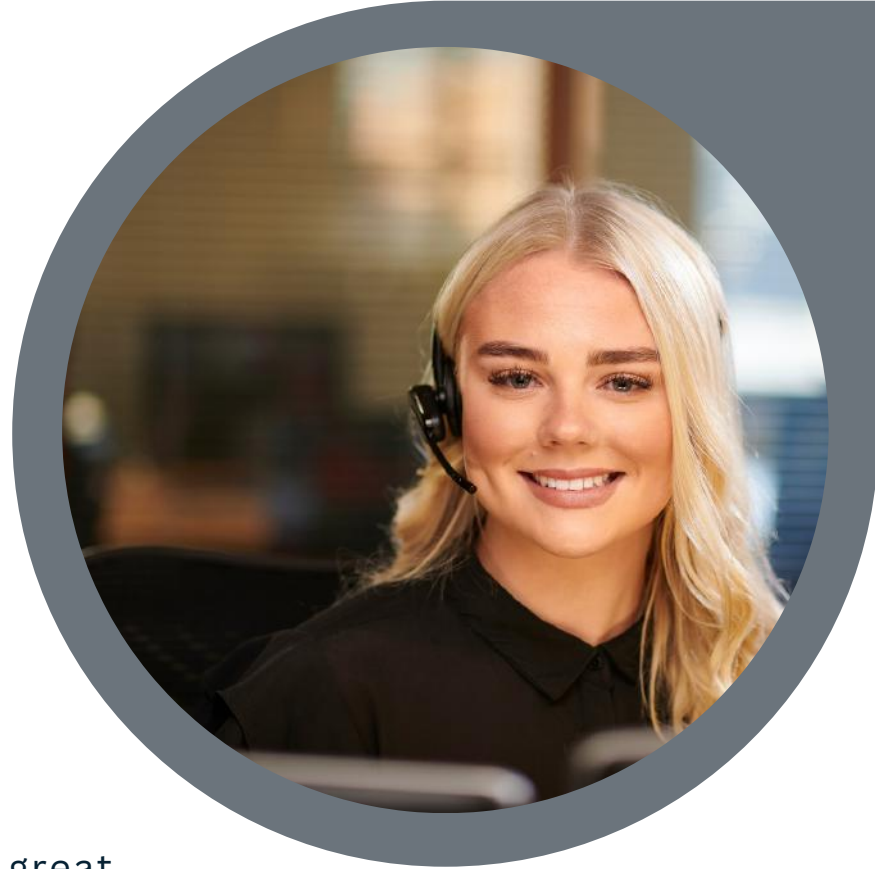
*Fast track learning*

THOMAS  
BROS  
Group  
*Absolutely!*

We offer Traineeships in Automotive Administration - Service.

This is a specialised customer service role, which liaises between the customer and the workshop to get the best outcome for our clients. No previous experience is required - training is completed on site via the Motor Trades Association and coaching from our internal team.

Automotive Service Advising is a great position to kick-start your dealership career as it equips you with strong customer relationship skills mixed with a bit of everything!



*Our*   
**HOT TIP**

A traineeship provides a quicker road to a qualification - and there's lots of government incentives along the way.



## **BUSINESS**

Get valuable insight into the world of Human Resources, WHS, Marketing, and Accounting.



## **SERVICE**

Service roles include Automotive Technician, Accessory Fitting, and Service Advisory.



## **PARTS**

Learn about automotive spare parts and accessories, or, try your hand in our parts warehouse.

# WORK EXPERIENCE

*invaluable learning*



Thomas Bros is proud to extend work experience options to local students wishing to discover the right career path.

We offer work experience in our accounting, administrative, parts, service, human resources, and work health and safety departments.

Work experience is available to students year-round.

## *Our* HOT TIP

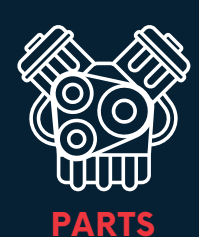
Work experience provides you with an opportunity to help you understand what interests you. It's a great way to make connections, gain confidence and provide you with insight into a professional working environment



**BUSINESS**  
Get valuable insight into the world of Human Resources, WHS, Marketing, and Accounting.



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**PARTS**  
Learn about automotive spare parts and accessories, or, try your hand in our parts warehouse.

# SCHOOL-BASED APPRENTICESHIPS *and traineeships*

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**BROS**  
Group  
*Absolutely!*



Thomas Bros offers school based apprenticeships in Automotive Servicing and Parts.

Students undertake a combination of industry-specialised training, school and one day per week in paid work at Thomas Bros, learning the specifics of the industry.

## *Our* **HOT TIP**



*School-based apprenticeships and traineeships are an excellent tool to assist you in deciding the job you want to do. You'll learn industry knowledge and get a glimpse at what life at work looks like - plus you'll get paid!*



### **BUSINESS**

Get valuable insight into the world of Human Resources, WHS, Marketing, and Accounting.



### **SERVICE**

Service roles include Automotive Technician, Accessory Fitting, and Service Advisory.

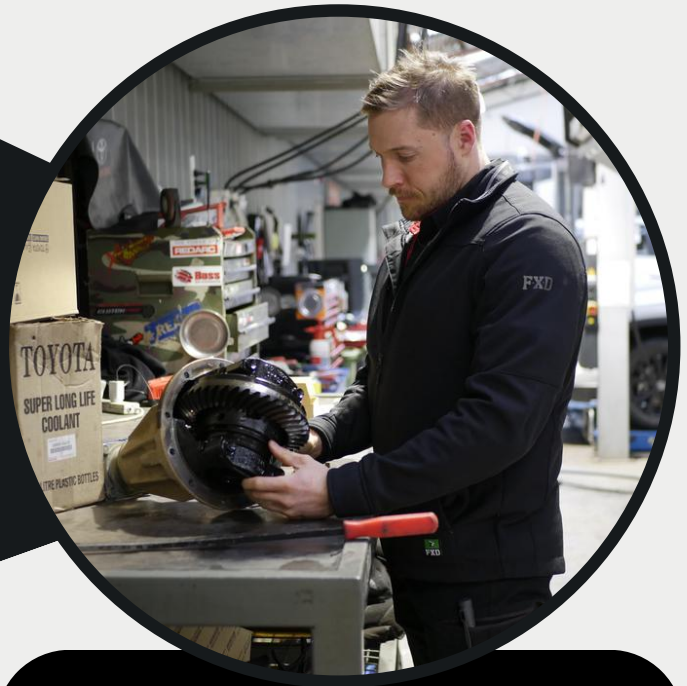


### **PARTS**

Learn about automotive spare parts and accessories, or, try your hand in our parts warehouse.

# Johnno - Technical Advisor

## AUTOMOTIVE TECHNICIAN



### THE OPPORTUNITY

Learn your trade and then branch out into specialty areas of automotive repair and servicing.

- Technical Advisory
- Pro- Technician
- Diagnostic Technician
- Service Technician
- Automotive Electrical

### WHAT'S INVOLVED?

- Certificate 3 in Automotive Servicing
- 3- 4 year Apprenticeship
- Above Award pay rates & Tools Supplied
- On-the-job training and support including world class Toyota and Mitsubishi Training
- The start of your dealership career

#### *How did you enter the trade?*

I've always had an interest in cars and machinery, coming from a farming family. I completed a school-based apprenticeship - working 1.5 days, 1 day at Tafe and 2.5 days of school.

#### *Did you have enough support?*

Yes - I felt super supported throughout.

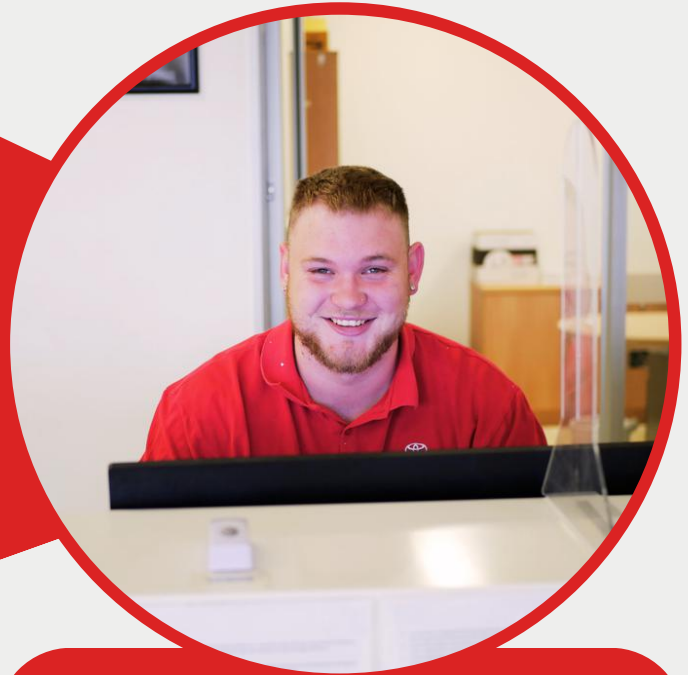
#### *Advice for students considering a SBAT?*

Don't be afraid to start - there is plenty of help and guidance. It's a great opportunity to stay in school and start your career at the same time.



# Jackson - Parts Apprentice

## PARTS INTERPRETER



### THE OPPORTUNITY

This specialist role is an integral part of any dealership. Providing parts and advice to our internal workshops, as well as the general public and other local businesses.

### WHAT'S INVOLVED?

- Certificate 3 in Automotive Sales - Parts
- 3-year Apprenticeship
- Above Award rates
- On-the-job training and support including world class Toyota and Mistubishi Training
- A career in a specialist department
- Career development - Parts Interpreter, Warehouse & Delivery, Parts Manager.

*Was this career something you had always wanted to try?*

No - I am a qualified data tech, which I started as an apprenticeship in Year 11. It was not something I had thought about - but I am glad I found the opportunity.

*What do you like most about working at Thomas Bros?*

My manager - he has supported and guided me, along with my work team.

*Advice for students considering a traineeship?*

Go for it - in my experience Parts is a great industry and I'm learning something new each day.

# Lizzie - Service Trainee

## SERVICE & WARRANTY ADVISOR



### THE OPPORTUNITY

This customer specialist role is broad, busy, and exciting. Create long-lasting relationships with customers, and provide them with the best experience each time they visit the dealership.

### WHAT'S INVOLVED?

- Certificate 3 in Automotive Administration
- 2 year Traineeship
- Above Award rates
- Ongoing employment
- Progress anywhere in the dealership - this role is one of the best to gain a sound understanding of the industry and working at a dealership.

#### What's your favourite thing about the role?

Customer interactions, and each day is different. The work environment is fun -and so are my team members.

#### Career goals?

When I have finished by Traineeship and have more experience, I would love to move into a Customer Experience role within the dealership.

#### Advice for students considering a traineeship in Service?

Go for it! Vehicle knowledge is not necessary and the role is suitable for anyone.

# About Us

THOMAS  
BROS  
Group  
*Absolutely!*

For almost 80 years Thomas Bros has operated as a new and used car dealership in Wagga Wagga.

Thomas Bros is a multi-franchise dealership, providing sales, service, and parts for Toyota, Mitsubishi, RAM, MG, GWM Haval, and LDV vehicles, and Ironman Wagga 4x4 and outdoor.

In April 2022, we expanded our geographical footprint to include a Toyota and Holden dealership in Cootamundra.

Thomas Bros employs a team of over 125 locals to support its dealership in meeting its Mission and providing our clients an exceptional customer experience.



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# Our Culture

## Mission

*Our Mission is to create customers for life by consistently exceeding expectations through honesty, transparency, and reliability. The relationship with our customers and the safety of our team members is at the heart of everything we do. We strive to keep Thomas Bros Group a safe, enjoyable, easy, and respectful place to do business.*

*Thomas Bros Group strives to exceed customer expectations in all areas of the business through passion, professionalism, innovation, and a commitment to being the best at what we do in the safest possible way. We will seek to continually improve our skills and the quality of our products and services in the eyes of our customer.*

## Vision

## Values

- Quality
- Integrity
- Customer Commitment
- Make a difference
- Passion for excellence
- Teamwork
- Respect for people

*Thomas Bros Group believes that safety should never be sacrificed in pursuit of other objectives. We work as a team and look out for each other so that everyone goes home safe. We trust that safety is front of mind for all employees to assist them in making the right choices and doing the right thing.*

## Safety

