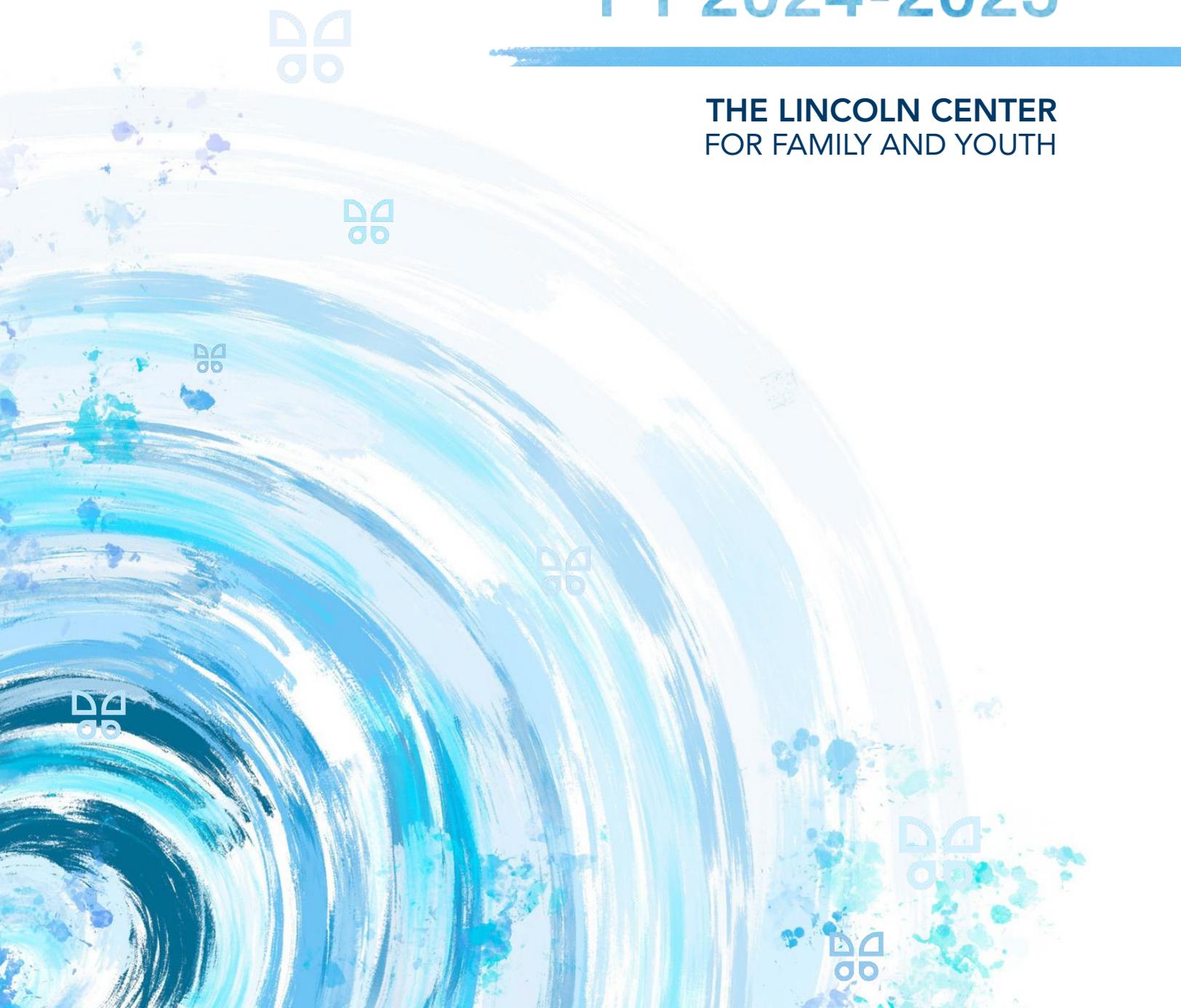


IMPACT REPORT FY 2024-2025

THE LINCOLN CENTER
FOR FAMILY AND YOUTH



OUR MISSION

We empower people to make positive choices, meaningful connections, and transformational change through education, counseling, coaching, and consulting.

OUR VISION

We transform lives and communities: one moment, one choice, one connection at a time.

OUR VALUES

AUTHENTIC ENGAGEMENT

We connect with genuine care, free of judgment, modeling healthy interactions in a safe space.

MEANING MAKING

We help clients find meaning in their choices, appreciate progress, pursue their purpose.

PERSONALIZED SUPPORT

We tailor our approach to individual needs, ensuring a safe space for growth, learning, and healing.

STIMULATED CURIOSITY

We inspire curiosity and problem-solving, encouraging clients to explore themselves and the world.

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LETTER FROM THE PRESIDENT & CEO

Dear Friends, Partners, and Colleagues,

At The Lincoln Center for Family and Youth, **our mission—to empower people to make positive choices, build meaningful connections, and drive transformational change—continues to guide everything we do.** And this year, that mission reached further than ever before.

We now serve communities across **eight states**—from Pennsylvania to Ohio, New Jersey, New York, Delaware, Wisconsin, Vermont, and North Carolina—expanding our reach through deeper partnerships, broader impact, and more **powerful stories** of change than at any point in our history.

*Later in this report, you'll find dedicated pages featuring some of those stories, as shared by clients and families on **GreatNonprofits.org**—each one a reminder of why this work matters.*

PROGRAM HIGHLIGHTS

Our **TLC School Services** teams provided over **11,500 children** with individualized and group counseling, helping students regulate emotions, build peer connections, and access healing. These moments happened in the spaces where students already learn—through developmentally appropriate care embedded in trusted school relationships.

Through our **TLC Community Services** team, we expanded further into the **Milwaukee** area, providing intensive, in-home support designed to stabilize crises and keep children safe. This year, our community-based programs reached more than **600 individuals and families** through mobile counseling, case management, and parenting support—meeting people where they are and walking alongside them with trust and respect.

Across our **TLC Leadership Academies**, we continued to reimagine what education can be. This year, we added two new programs, bringing us to five total academies and serving more than **300 students**. Each academy operates on TLC's evidence-based Transformational Education® (TE) model, integrating rigorous academics with therapeutic, trauma-aware supports that help students build resilience, rediscover purpose, and reach their full potential.

We also launched two entirely new programs:

- **TLC Wellness**, delivering private-pay and insurance-based therapy for individuals, couples, and families—ensuring access to high-quality care grounded in clinical excellence, dignity, and trust. In a time when access to mental health support has never mattered more, TLC Wellness is a space where healing feels possible—and personal.
- **Responder Support Services**, offering trauma-informed coaching, training, and wellness support to over **130 law enforcement, correctional agencies, and first responders**.

And through **FlutterBy Press**, we published **eight new titles**—including two professional books presenting our **Transformational Education® (TE)** model, two children’s books inspired by TE principles, and a heartfelt children’s series with accompanying caregiver guides titled *Journeys with June*. These aren’t just books—they’re healing tools for children, caregivers, and educators. Each one reflects the same relationship-centered approach we bring to our schools and therapy rooms: helping children feel seen, helping families connect, and giving adults the language to support growth with compassion.

WITH GRATITUDE

- To our **staff**: Thank you for making transformation tangible. Your expertise, creativity, and commitment fuel our growth and deepen our impact. Every moment you choose to show up matters—and we see you.
- To our **clients and families**: You are the heart of this work. Your resilience and willingness to grow continue to inspire us every single day.
- To our **partners and funders**: Thank you for investing in people. Your support makes this work sustainable, scalable, and deeply rooted in community need. You don’t just fund programs—you co-create possibilities. Every partnership is part of every success we celebrate.

Together, we are **transforming lives and communities—one moment, one choice, one connection at a time**. As we look ahead, I’m filled with energy—not just for where we’re headed, but for the stories we’ve yet to write.

In partnership and purpose,



GT Freeman, PhD

President and CEO

The Lincoln Center for Family & Youth



ABOUT TLC

The Lincoln Center for Family and Youth (TLC) is a nonprofit headquartered in the Greater Philadelphia Area and operating in multiple states. Founded in 1970 by a behavioral health hospital, TLC provides K-12 education, behavioral health care, outpatient therapy, wellness coaching, professional development, and grant management services.

TLC School Services



Embedded in-school mental health and student support services that help students thrive emotionally, behaviorally, and academically.

TLC Community Services



Mobile therapy, violence prevention, crisis intervention, and group support programs for individuals and families.

TLC Leadership Academies



Trauma-informed, relationship-based K-12 alternative education programs that provide personalized, therapeutic learning experiences.

TLC Education Institute



Customized professional development, training, and coaching for educators, law enforcement, and community leaders.

TLC Wellness



Private practice therapy and wellness services for individuals, couples, and families.

TLC Grant Services



TLC partners with clients for grant writing, grant administration, and research and development services.

YEAR IN REVIEW

8 STATES

18 COUNTIES

245 TEAM
MEMBERS

13K+ TRANSFORMED
LIVES

OUR EXPANDING FOOTPRINT

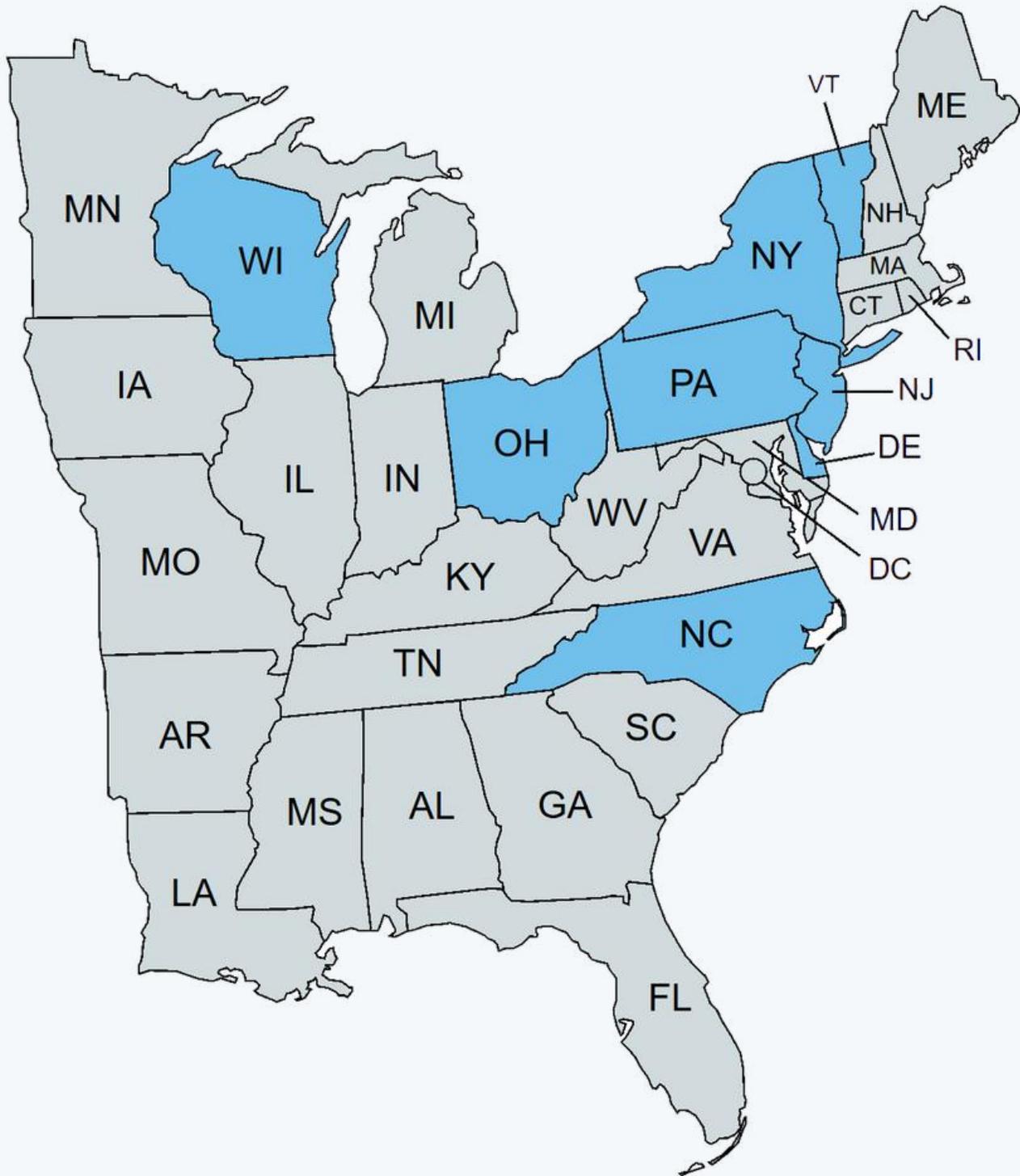
At TLC, transformation happens when we meet people where they are. In FY 2024-25, we served communities across **eight states** (DE, NC, NJ, NY, OH, PA, VT, and WI), partnering with families, schools, law enforcement agencies, hospitals, universities, and local and state governments to create safe, supportive spaces for growth and healing.

The Lincoln Center for Family and Youth is **growing with purpose**—strengthening partnerships, deepening impact, and bringing hope and healing to more communities than ever before. Every location on this map represents real stories, real families, and real lives changed through connection, compassion, and evidence-based care.



TRANSFORMING LIVES

ACROSS EIGHT STATES



TLC SCHOOL SERVICES

TLC School Services provides embedded, in-school mental health and student support, partnering with school organizations to help students thrive emotionally, behaviorally, and academically.

Serving the Greater Philadelphia region and beyond, our mental health counselors, art therapists, behavior specialists, college and career coaches, crisis intervention counselors, and social workers work directly within schools to support students facing anxiety, depression, trauma, substance use concerns, and daily stressors. By embedding care within the school day, we help students build resilience, strengthen emotional wellness, and stay connected to learning.

A photograph of two women sitting in a library or study area. The woman on the left is wearing a yellow and pink striped shirt and is speaking, gesturing with her right hand. The woman on the right is wearing a blue and white striped shirt, glasses, and is listening attentively while holding a pen. They are both smiling. In the background, there are bookshelves filled with books.

“Their dedication to supporting the **social, emotional, and mental health** needs of young people is unmatched. They have helped create a culture of **care** and **understanding** that ensures **every student feels seen, heard, and supported**. The Lincoln Center staff work hand-in-hand with our educators and families, always maintaining open communication and a shared commitment to helping students thrive both **academically** and **personally**.”

-School District Client

TLC SCHOOL SERVICES IN NUMBERS

During the 2024-25 school year, TLC School Services partnered with schools and districts to expand access to mental health and student support services across multiple communities. Our school-based staff worked alongside educators, families, and administrators to help students build resilience, stay engaged in learning, and navigate social-emotional challenges.

11,500+ students served through school-based counseling and support

120+ dedicated staff providing direct services in schools

Partnering with **34** SCHOOL DISTRICTS

Reaching schools across **10** COUNTIES

Operating in **3** STATES



PROGRAM SPOTLIGHT

SCHOOL-BASED

CREATIVE ART THERAPY

TLC's Creative Arts Therapy Program delivers school-based mental health services that support students with significant social, emotional, and behavioral needs.

Working closely with school and district SAP teams, our licensed creative arts therapists provide individualized, evidence-based interventions using art, music, movement, and other expressive modalities. These therapeutic supports help students process emotions, build coping skills, and develop resilience, while strengthening schools' capacity to respond to rising mental health needs.



2024-25
SCHOOL YEAR

208 students served through Creative Arts Therapy services



22% average increase in hope among elementary students*

*Change in hope reflects pre- and post-program scores on the Children's Hope Scale for elementary students engaged in TLC's Creative Arts Therapy services.

TLC

COMMUNITY SERVICES

TLC Community Services delivers mobile, in-home, and community-based supports that strengthen families, promote safety, and provide healing-centered care for individuals of all ages.

TLC offers homemaker services, family strengthening, substance abuse education, and case management designed to keep families together and support reunification. Additional programs—such as Heather’s Hope for survivors of crime and the Violence Intervention & Prevention Program (VIPP) for individuals affected by gun and community violence—extend TLC’s impact across homes, hospitals, and neighborhoods, creating safer, healthier communities.



“An amazing organization to collaborate with—**professional, responsive, and deeply caring**. TLC brought a talented and highly qualified team to partner with our health system in launching and sustaining a community violence program, and I’m excited to continue working with them.”

-Community Partner

TLC COMMUNITY SERVICES IN NUMBERS

In FY 2024-25, TLC Community Services delivered a continuum of mobile, trauma-informed supports designed to strengthen families, promote safety, and respond to needs across various settings, including homes, hospitals, and communities.

342
clients served

VIOLENCE INTERVENTION & PREVENTION

The **Violence Intervention & Prevention Program (VIPP)** responded immediately to individuals impacted by gun and community violence, offering trauma-informed counseling and case management in partnership with hospitals and mobile crisis teams.

MOBILE COMMUNITY COUNSELING

Our **Mobile Community Counseling** program supported families referred by county partners through in-home services that strengthened parenting skills, improved home environments, and helped families remain safely together.

267
clients served

77
clients served

HEATHER'S HOPE: A CENTER FOR HEALING

Through **Heather's Hope**, survivors of crime—from young children to older adults—received mobile counseling, creative arts therapy, and advocacy designed to restore safety, resilience, and hope.

PROGRAM SPOTLIGHT MILWAUKEE INTERCEPT® PROGRAM

The Milwaukee Intercept® Program walks alongside families involved with Milwaukee CPS, providing intensive, in-home support designed to stabilize crises and keep children safe. Rooted in the evidence-based Intercept® Model, the program offers:

- **individualized treatment planning,**
- **parenting guidance,**
- **case coordination,**
- **24/7 crisis response** to help families navigate challenges with confidence.



Whether supporting reunification or helping children remain safely at home, specialists work closely with families to strengthen relationships, build skills, and connect them to essential community resources. The result is a foundation of resilience and long-term stability for the youth and families served.

TLC LEADERSHIP ACADEMIES

TLC Leadership Academies provide licensed and accredited K-12 education in small, supportive environments designed for students who thrive in a more personalized, therapeutic learning experience. With programs like Multi-District Connections and Multi-District Choices at our Audubon location, and district-based Choices and Connections programs across partnering districts, each academy offers safe learning environments that blend strong academics with individualized social-emotional and behavioral support. Every program is designed to meet students where they are—helping them build confidence, develop leadership and social skills, and thrive academically in a setting tailored uniquely to their needs.



“This school pulled me out of dark times in my life, and they have helped numerous students **excel** and **reach their potential**. They mold their structure around **each student**, creating space for people who learn differently to experience school in the way they need.”

-Former Student

TLC LEADERSHIP ACADEMIES

IN NUMBERS

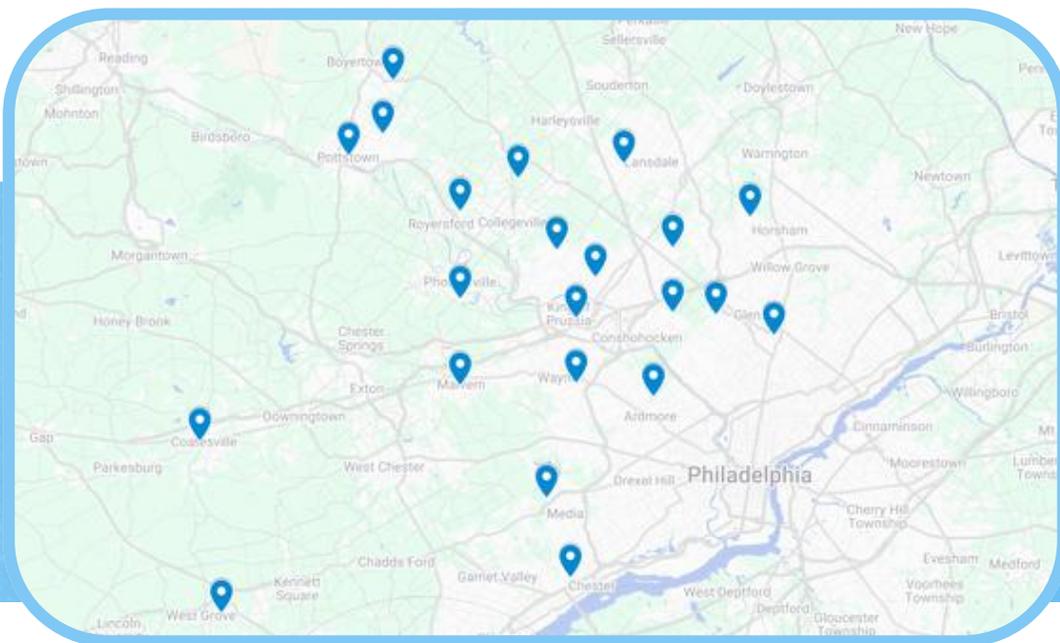
During the 2024-25 school year, TLC Leadership Academies provided personalized, therapeutic education across multiple districts, offering small, supportive school environments where students could reconnect with learning. Our teams worked closely with families, educators, and district partners to deliver rigorous academics alongside individualized social-emotional and behavioral supports—helping students build confidence, develop leadership skills, and make meaningful progress toward their academic goals.

5 Academy Locations 

22 School Districts Served 

5 Counties Served 

300+ Students Served 



PROGRAM SPOTLIGHT

ACCELERATED

CREDIT-RECOVERY

TLC Leadership Academies' **Accelerated Credit Recovery Program** provides high school students with a structured, individualized pathway to earn educational credits and stay on track for graduation.

Through targeted academic instruction and integrated social-emotional learning supports, students receive personalized and focused attention to strengthen academic skills, build positive behaviors, and engage with learning.

The program is designed to help students successfully continue progressing toward graduation—ensuring they have the confidence, competencies, and support necessary for long-term success.



56

**seniors graduated in
2025 after successfully
completing TLC's Accelerated
Credit Recovery Program**

BOB SCHILLER

LIFE JOURNEY SCHOLARSHIP AWARD



Bob Schiller (1950–2005) was a visionary leader who dedicated his life to empowering non-traditional students through education, guidance, and support. At just 25 years old, he pursued his dream of creating a school for students who needed additional academic, social, emotional, and mental health support.

In 1975, Bob secured a grant to establish an alternative school, laying the foundation for what would become The Lincoln Center for Family and Youth (TLC). As the first principal of the school and later the founding Board President of TLC, Bob’s passion and dedication shaped the organization’s mission and impact. His leadership helped TLC grow into a trusted and respected provider serving children and families across the region.

In honor of his lasting legacy, the Bob Schiller Life Journey Scholarship was established. Awarded annually to a graduating Academy senior, the scholarship recognizes a student who exemplifies resilience, determination, and a commitment to personal growth—qualities that Bob championed throughout his life.

Through this scholarship, Bob’s spirit of empowerment and belief in the potential of every student lives on, inspiring future generations to continue their own life journeys with purpose and perseverance.

\$120,000

In Life Journey Scholarships
Awarded in 24/25

PAULA F. MCCAULEY

SERVANT LEADERSHIP AWARD



Paula F. McCauley served on TLC's Board of Director's since 1994 and as Board Chair from 2001 until her passing in 2023. Paula's passion for enabling others to reach their full potential was her life's guiding principle. This passion led her to become an instrumental part of TLC's history.

Over nearly three decades of steadfast commitment, Paula not only shaped the course of our organization but also became its cornerstone. Her unwavering dedication and visionary leadership deeply influenced TLC's growth and development.

In honor of her enduring impact, the Paula F. McCauley Servant Leadership Award was established. This award is presented annually to a graduating Academy senior who has shown exceptional strength, courage, and resilience — values that Paula embodied throughout her life.

As we remember Paula, we honor not only her professional contributions but also her kindness, mentorship, and indomitable spirit. Her legacy continues to live on through our organization and in the lives of those she has touched.



TLC

EDUCATION INSTITUTE

TLC Education Institute provides research-based, customizable learning experiences that equip students, parents, educators, public servants, and community leaders with the skills to build stronger relationships, navigate challenges, and create safer, more compassionate environments.

TLC's trainings support positive behavioral change through restorative practices, empower meaningful connections across school communities, and strengthen leadership and safety through healing-centered engagement and de-escalation strategies. With offerings that include social-emotional skill-building, restorative discipline, conflict resolution, and community safety, TLC Education Institute delivers practical, relationship-centered tools that help schools and communities strengthen connection, improve safety, and support long-term well-being.



“The Lincoln Center has been an invaluable partner in helping our officers strengthen their skills in **trauma-informed de-escalation**. They have been instrumental in developing and staffing our **co-responder program**, and this collaboration not only enhances public safety but also **promotes trust** and **positive outcomes** for our entire community.”

-Police Department Partner

TLC EDUCATION INSTITUTE IN NUMBERS

During FY 2024-25, TLC Education Institute delivered a wide range of restorative, trauma-informed, and healing-centered trainings to students, educators, school teams, law enforcement personnel, and corrections staff across multiple counties and states. Trainings included crisis response, de-escalation, mental health first aid, relationship-centered practices for educators, skill-building, and specialized sessions for public safety and criminal justice personnel. Through customized sessions delivered in schools, universities, and police departments, TLC equipped hundreds of participants with practical strategies to improve safety, strengthen relationships, and support positive behavioral change in their communities.

700+
individuals
trained

70+
direct training
hours

Training Topics

- MENTAL HEALTH FIRST AID
- RELATIONSHIP-CENTERED PRACTICES FOR EDUCATORS
- CRISIS RESPONSE & DE-ESCALATION (LEVELS I & II)
- TRAUMA & MENTAL HEALTH FOR CORRECTIONS OFFICERS
- SCHOOL CULTURE & STUDENT SUPPORT (BEHAVIOR SUPPORT, CONFLICT RESOLUTION)
- LEADERSHIP AND SAFETY TRAININGS FOR POLICE AND PUBLIC SERVANTS

PROGRAM SPOTLIGHT

RESPONDER

SUPPORT SERVICES

TLC's Responder Support Services provide specialized mental health and wellness services designed specifically for law enforcement and first responders. Through a combination of co-responder/social services liaison support, individualized wellness coaching, and trauma-informed training, the program equips responders with practical strategies to manage stress, build resilience, and navigate the emotional demands of frontline work. By supporting both immediate needs and long-term well-being, TLC's Responder Support Services strengthens the capacity of departments to promote safety, stability, and sustained wellness within their teams.



TLC WELLNESS

Launched this year, TLC Wellness provides a welcoming, insurance-based therapy practice where children, teens, adults, and families can access personalized, evidence-based mental health care. Our clinicians support individuals navigating anxiety, depression, trauma, and other emotional challenges through approaches such as Cognitive Behavioral Therapy (CBT), Exposure and Response Prevention (ERP), Acceptance and Commitment Therapy (ACT), Eye Movement Desensitization and Reprocessing (EMDR), Virtual Reality Exposure Therapy (VRET), and Family Systems Therapy (FST).

Beyond counseling, TLC Wellness offers parent support, community workshops, coaching, trauma-informed yoga, and assessments—creating a holistic space where healing feels accessible, compassionate, and empowering.



“The staff at TLC Wellness are incredibly **compassionate** and **dedicated**. They’re knowledgeable, supportive, and have a natural ability to make clients feel truly **heard** and **understood**.”

-Client

TLC WELLNESS IN NUMBERS



In FY 2024-25, TLC Wellness became a trusted resource for individuals and families seeking compassionate, personalized mental health care. Through evidence-based therapy, parent support, couples counseling, and wellness offerings such as coaching and trauma-informed yoga, our team helped clients navigate anxiety, depression, trauma, and other emotional challenges. Community presentations and outreach efforts further expanded access to mental health education and support.

190+

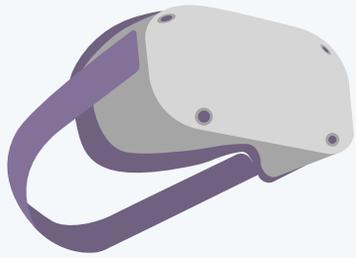
clients served

WHY WE LAUNCHED TLC WELLNESS

The demand for accessible, evidence-based mental health care has never been greater. TLC Wellness was launched to expand access to high-quality therapeutic services and holistic supports for individuals and families across our region.

SERVICES PROVIDED

- **INDIVIDUAL THERAPY (CHILDREN, TEENS, AND ADULTS)**
- **FAMILY AND COUPLES COUNSELING**
- **PARENT SUPPORT AND EDUCATION**
- **COMMUNITY MENTAL HEALTH PRESENTATIONS**
- **TRAUMA-INFORMED YOGA**
- **WELLNESS COACHING**
- **CLINICAL ASSESSMENTS**



PROGRAM SPOTLIGHT VR EXPOSURE THERAPY

Virtual Reality Exposure Therapy (VRET) at TLC Wellness gives clients a safe, supportive way to face fears, build confidence, and take control of their anxiety. Using immersive VR technology, clinicians guide clients through individualized exposure experiences tailored to challenges such as phobias, social anxiety, trauma-related triggers, and stress responses.

Through realistic, therapist-directed VR environments, clients practice coping strategies in real time—whether navigating social situations, confronting specific fears, or working through trauma-related stress. This highly interactive approach helps clients build coping skills, strengthen emotional regulation, and gradually reduce avoidance behaviors, all within a controlled therapeutic space. VRET enhances traditional therapy by making exposure safer, more accessible, and uniquely adaptable to each client’s needs.



FLUTTERBY PRESS

FlutterBy Press is TLC’s newly launched publishing division, dedicated to creating evidence-based works that inspire curiosity and drive meaningful change. Our publications provide research-informed resources for children, families, educators, and mental health professionals—supporting them in exploring new perspectives, deepening understanding, and strengthening the well-being of the communities they serve. Through accessible, practitioner-centered content, FlutterBy Press extends TLC’s mission beyond classrooms and clinics, offering tools that elevate learning, healing, and connection.

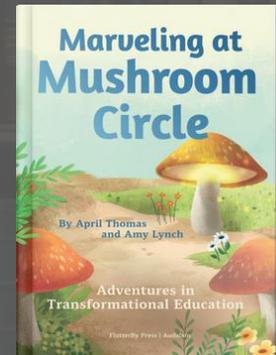
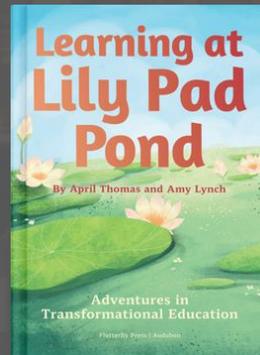
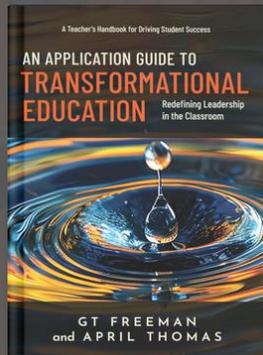
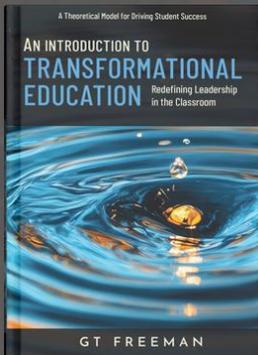
During FY 2024-25, FlutterBy Press published eight titles that support emotional literacy, connection, and well-being in homes and classrooms. These evidence-based resources helped educators, families, and practitioners bring TLC’s mission to life through meaningful, research-rooted storytelling.

“June is a cheerful and confident protagonist, and readers will love how she talks directly to them, even inviting them to visit her anytime they need some help with their worries.”

– Dr. Jen Harrison, The Children's Book Review

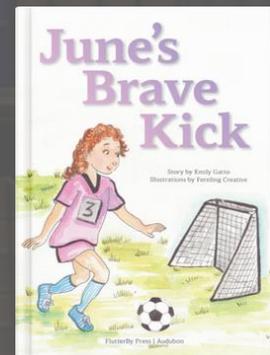
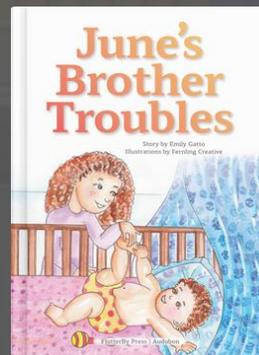
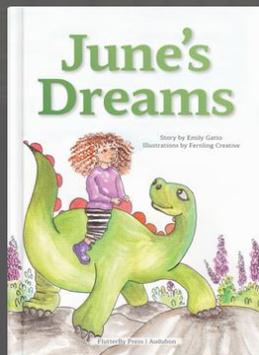
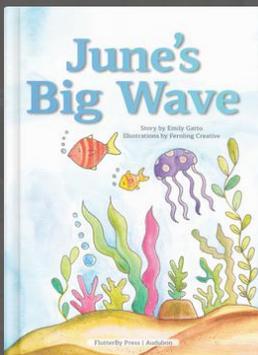
Transformational Education (TE) Books

This four-book Transformational Education® collection brings the TE model to life for audiences of all ages—offering a foundational theory book, a practical educator guide, and two beautifully illustrated children’s stories that introduce key TE principles. Together, these titles provide a complete pathway for understanding, applying, and teaching the core concepts of Transformational Education.



The June Series

The Journeys with June series introduces children to foundational social-emotional skills through comforting, engaging stories that mirror real childhood challenges. Each book teaches practical coping strategies—like breathing, grounding, naming feelings, bravery, and repairing relationships—helping young readers build resilience, confidence, and connection at home and in the classroom.



CLIENTS & PARTNERS

- Avon Grove Charter School
- Boyertown Area School District
- Boys' Latin Charter School
- Breakthrough Public Schools
- Caln Township Police Department
- Camden City School District
- Capital School District
- Cheltenham School District
- Chester Charter Scholars Academy
- Chester County Office of Children and Youth
- Chester County Police Department
- Chester County Prison
- Chester Upland School District
- Cheyney University
- Clarion County Career Center
- Coatesville Area School District
- Coatesville Police Department
- Colonial School District
- Dauphin County Technical School
- Drexel Neumann Academy
- Durham Public Schools
- East Fallowfield Township Police Department
- Eastern University
- Great Valley School District
- Hatboro-Horsham School District
- Interboro School District
- Lower Merion School District
- Luzerne County Office of Children and Youth
- Methacton School District
- Milwaukee Child Protective Services

We are deeply grateful for the clients and partners who make this work possible. Your trust, collaboration, and shared commitment to strengthening communities allow us to expand our impact and reach more individuals and families every year. Together, we are creating transformational change—one moment, one choice, one connection at a time.

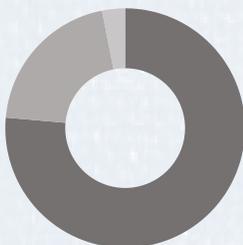
- Montgomery County Office of Children and Youth
- Norristown Area School District
- North Penn School District
- Perkiomen Valley School District
- Philly House
- Phoenixville Area School District
- Plymouth Township Police Department
- Pottsgrove School District
- Pottstown School District
- Radnor Township School District
- Red Clay Consolidated School District
- Renaissance Academy Charter School
- Rose Tree Media School District
- Somerset County Technical School
- Southeastern Pennsylvania Transportation Authority
- Springfield Township School District
- Spring-Ford Area School District
- String Theory Charter Schools
- Tower Health
- Trinity Health Network
- Ulster County Department of Social Services
- Upper Merion School District
- Valley Township Police Department
- Vermont Department of Corrections
- Waynesboro Area School District
- West Caln Township Police Department
- West Chester Area School District
- Wilson School District
- Wissahickon School District



FINANCIAL HIGHLIGHTS

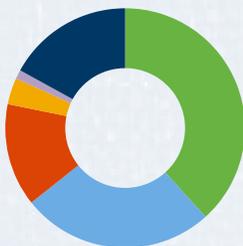
LAST UPDATED: December 4, 2025

The figures below present a visual representation of The Lincoln Center’s financial activities for the fiscal year ending June 30, 2025.



PROGRAM SUPPORT

School District Support	\$ 15,981,826	76.4%
Federal, State, & Local Support	\$ 4,287,678	20.5%
Other	\$ 658,397	3.1%
Total Program Support	\$ 20,927,901	



PROGRAM EXPENSES

TLC School Services	\$ 7,586,222	38.3%
TLC Leadership Academies	\$ 5,158,100	26.0%
TLC Community Services	\$ 2,747,282	13.9%
TLC Education Institute	\$ 707,818	3.6%
TLC Wellness	\$ 241,000	1.2%
General & Administrative	\$ 3,363,197	17.0%
Total Program Expenses	19,830,617	

PROGRAM SUPPORT & EXPENSES

	2025		2024	
Total Program Support	\$	20,927,901	\$	15,049,412
Total Program Expenses	\$	19,830,617	\$	14,285,096

THE LINCOLN CENTER'S BOARD OF DIRECTORS



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Chair



DONNA P. MCCULLUM
Vice Chair



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Secretary



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