



Voice Solutions

for Microsoft Teams



Unlock the full potential of Teams with OneCloud

OneCloud's Teams Calling solutions are designed to help businesses modernize their communication strategies and maintain a competitive edge. With the support of our experienced professionals, we provide two tailored options to fit your organization's specific needs:

OneCloud Direct Routing

Connects your existing phone infrastructure seamlessly with Microsoft Teams, enabling advanced telephony capabilities.

Offers flexible, scalable solutions that provide full control over your voice services.

Ideal for businesses that require custom configurations and have existing SIP trunks or PSTN services.

Operator Connect with OneCloud

Simplifies the process by offering direct integration with OneCloud's fully managed, cloud-based phone service.

Reduces the need for additional infrastructure and provides a streamlined, out-of-the-box solution.

Best suited for organizations looking for ease of deployment, reliable support, and rapid scalability.

why choose OneCloud for your Microsoft Teams calling?

OneCloud's Teams Calling solutions provide secure, scalable, and reliable global communication, backed by expert support. Simplify management, reduce IT overhead, and choose between customizable Direct Routing or streamlined Operator Connect.



-  **Global reach and reliability**
-  **Enhanced customization**
-  **Expert support**
-  **Simplified management**
-  **Secure integration**
-  **Seamless scalability**

The differences between Operator Connect and Direct Routing as a service

features	OneCloud Direct Routing For Microsoft Teams	Operator Connect	Microsoft Calling Plans
Simple per-user subscription	✓	✓	✓
No number porting required	✓	✓	
Direct support from carrier	✓	✓	
No hardware or software required	✓	✓	
Keep PBX call flows and groups	✓		✓
Keep Call Center functionality	✓	✓	
No complex PBX configuration required		✓	✓
Keep existing desk phones and devices	✓	✓	
Available in all countries	✓	✓	
No special training or knowledge	✓	✓	
Cost-effective pricing	✓	✓	
Mix Teams and standard VOIP phones for users	✓		
Keep your current phone provider	✓	✓	
99.999% SLA	✓	✓	✓
Contact Center Integrations	✓	✓	
CRM Integrations	\$	\$	
Business SMS	✓	✓	
Advanced Voice Routing Options	✓		
Call Recording	✓	\$	