

EMPOWERING YOUR BUSINESS SUCCESS

HDS Allita provides tailored services designed to meet the evolving needs of your organization. From **housing stabilization** to **workforce development**, our innovative and scalable solutions help you streamline operations, improve compliance, and deliver impactful outcomes for the communities you serve.



Explore Our Services

<u>Audit & Compliance Support</u>

HDS Audit Services

A budget-friendly solution to ensure your agency is audit-ready. Includes up to 125 hours of audit support:

- Secure record/file retrieval
- Record analysis & findings reports
- Auditor account setup and guided system access

Compliance Administration

Maintain and exceed regulatory standards through continuous oversight, documentation, and system-supported compliance tracking.

Fraud Prevention and Audit Services

Ensure integrity in program execution with monitoring strategies, system-supported checks, and specialized reviews to detect and prevent misuse.

<u>Program & Project Management</u>

Program Administration

End-to-end support for affordable housing, workforce, and rental assistance programs. We help interpret policies, develop guidelines, train teams, and monitor outcomes.

Project Management

We manage planning, execution, and delivery of community-focused projects using best practices that ensure timely, efficient outcomes.

Efficient.

Compliant.

Impactful.



Support Services & Training

Training & Workforce Development

Customized programs that equip teams with the skills needed to support program delivery, compliance, and organizational excellence.

Implementation Services

Seamless setup and onboarding for new system users, including configuration, deployment, testing, and go-live support.

External & Internal User Live Chat

Real-time support for program staff and public users, increasing engagement, response time, and satisfaction.

Help Desk & Secure File Exchange

Efficient ticketing, communication tracking, and secure document transfer built into the Allita platform.

Reporting & Insights

Reporting Services

We deliver customized, real-time reports that help you monitor performance, identify trends, and stay ahead of compliance and operational needs.

EVERY SOLUTION IS ALIGNED WITH INDUSTRY STANDARDS AND TAILORED TO YOUR GOALS





Business & Technical Services

Business Analysis

Identify operational gaps and growth opportunities through data-driven insights and strategic evaluations.

Systems Analysis

We assess your current system environment to optimize workflows, increase performance, and recommend future-ready solutions.

Business Consulting

Our experienced consultants guide your teams through organizational transformation, process optimization, and strategic planning.

Custom Development

Need a unique solution? We create custom-built tools and modules that integrate seamlessly into your existing platforms and processes.

HDS Allita provides customized support to help you meet today's compliance, program, and planning challenges.