



# 50th Annual Report 2022

Honouring Our Heritage, Looking to the future



**Transcorp Credit Union**  
**Co-operative Society Limited**

**We Fulfill Dreams**



# Transcorp Credit Union

# SCHOLARSHIP PROGRAM 2023

## REQUIREMENTS



- Applicants must be a member of Transcorp Credit Union Co-operative Society Limited for a minimum of one (1) year in accordance with Education Policy.
- Parents/Guardians of the Applicant must have made monthly contributions to the Applicant's account 6 months prior to the application as advertised.
- Parents/guardians must be in good financial standing with the Society.
- Copies of the following documents (copies must be verified by originals):
  - Examination Results Slip and Placement Slip
  - Birth Certificate of Child or Ward
  - Evidence of Guardianship (where applicable)
- Financial need is a primary criterion for selection, which will be based on averaged expected school expenses and expected parental contributions.

Deadline  
30th June  
2023



For more info

[e-business@transcorpcu.com](mailto:e-business@transcorpcu.com)

Barataria:762-6332, San Fernando: 752-1230 Tobago:735-0218

**APPLY TODAY**

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## The National Anthem

Forged from the love of liberty,  
In the fires of hope and prayer,  
With boundless faith in our destiny,  
We solemnly declare.

Side by Side we stand,  
Islands of the Blue Caribbean Sea,  
This our native land,  
We pledge our lives to thee

Here every Creed and Race  
Find an equal place  
And may GOD BLESS OUR NATION

Here every Creed and Race  
Find an equal place  
And may GOD BLESS OUR NATION



## Prayer of St. Francis of Assisi

Lord, make me an instrument of thy peace  
Where there is hatred let me sow love  
Where there is injury, pardon

Where there is doubt, faith  
Where there is despair, hope  
Where there is darkness, light  
Where there is sadness, joy.

O divine master,  
Grant that I may not so much  
Seek to be consoled as to console,  
To be understood as to understand  
To be loved as to love  
For it is in giving that we receive  
It is in pardoning that we are pardoned  
And it is in dying that we are born to eternal life.





# Transcorp Credit Union Co-operative Society Limited

We Fulfill Dreams

## NOTICE OF ANNUAL GENERAL MEETING

Notice is hereby given that the **50th Annual General Meeting** of Transcorp Credit Union Co-operative Society Limited will be held in a **Hybrid Format** (both in-person and online) at the **Trinidad and Tobago Police Credit Union Co-operative Society Limited, Head Office Auditorium** located at **33-35 Eastern Main Road, San Juan** and virtually via the **CISCO Webex Video-Conferencing Application** on **Saturday 24th June 2023**, commencing **1:00 p.m.**

### AGENDA

- Credential Report
- Call to Order
- National Anthem
- Opening Prayer
- Notice of Annual General Meeting
- President's Address
- Standing Orders
- Adoption of the Standing Orders
- Minutes of the 49th Annual General Meeting held on July 16th 2022
- Matters Arising out of the Minutes of the 49th Annual General Meeting
- Reports 2022: Board of Directors, Education Committee, Credit Committee, Supervisory Committee, Independent Auditors, Financial Statements
- Adoption of Statement of Incremental Budgeted Income and Expenditure for the period January 1 to December 31, 2023.
- Resolutions/Recommendations
- Report of the Nominating Committee
- Election of Officers for the 2023/2024 Term
- Other Business
- Closure

### NOTE:

- All members wishing to participate, physical and virtual, must pre-register via our official website at <https://bit.ly/TCU50thAGM> by Tuesday 20th June 2023 indicating their method of joining the meeting. Members wishing to participate in the AGM must meet the requirements of being an active member in good standing. Please note that only two hundred members will be facilitated for physical attendance at the AGM.
- In order to pre-register, members are required to provide a functioning and reliable email address, date of birth in the format provided online and a contact number. Upon receipt of your pre-registration detail by the Society, the member shall receive a confirmation of registration together with the AGM brochure, guidelines and accompanying instructions.
- Only registered members will be emailed a link, with accompanying instructions, to access the meeting physically or virtually and will be allowed to vote in the election of officers.

Dated: this 05th day of June 2023

**BY ORDER OF THE BOARD OF DIRECTORS,**

*Paula Yarde*  
Ms. PAULA YARDE

**SECRETARY - BOARD OF DIRECTORS**



## STANDING ORDERS

### 1. In-person attendance:

- a. A member shall stand when addressing the Chairperson
- b. A member shall address the meeting when called upon by the Chairman to do so, after which he shall immediately take his seat.

### 2. Virtual attendance:

- a. The microphones of all participating members shall be kept muted except where permitted by the Chairperson.
- b. The videos of all participating members shall remain off unless addressing the Chairperson.
- c. A member shall use the Raise Hand button ONLY when:
  - i. He/she is a mover or seconder of a motion;
  - ii. He/she is raising a point of order;
  - iii. He/she requires to object or to explain;
  - iv. He/she requires the urgent attention of the Chair; the member shall identify himself/herself prior to proceeding.

### 3. In person and virtual attendance:

- a. Members addressing the Chairperson must be appropriately attired.
- b. Members will type their questions into the chat box. The AGM Moderator will collate and transmit questions to the Chairperson.
- c. A member shall address the meeting ONLY when called upon and unmuted by the Chairperson to do so.
- d. No member shall address the meeting except through the Chairperson.
- e. All speeches shall be clear and relevant to the specific subject before the meeting.
- f. On any agenda item, a member is permitted:
  - i. one question; and
  - ii. his/her contribution shall not exceed two (2) minutes, except with the permission of the Chairperson.
- g. A member may not speak twice on the same subject, except:
  - i. The mover of a motion – who has the right to reply.
  - ii. To object or to explain (with the permission of the Chair).
- h. No speeches shall be made after the “question” has been put and carried or negatived.
  - i. The mover of a “procedural motion” – (adjournment, lay on the table, motion to postpone) shall have no right to reply.
- j. A member rising on a “point of order” shall state the point clearly and concisely. (A point of order must have relevance to the Standing Orders).
- k. A member shall not “call” another member “to order” but may draw the attention of the Chairperson to a “breach of order”. On no account can a member call the Chairperson “to order”.
- l. Only one amendment shall be before the meeting at one and the same time.
- m. When a motion is withdrawn, any amendment to it falls.
- n. The Chairperson shall have the right to a “casting vote”.
- o. If there is an equality of voting on an amendment, and if the Chairperson does not exercise his casting vote, the amendment is lost.
- p. Should a tie occur at the election for the Board of Directors or Credit Committee or Supervisory Committee, that tie will be broken by a run-off.
- q. Provision shall be made for the protection of the Chairperson from vilification (personal abuse).
- r. No member shall impute improper motives against another.

## CO-OPERATIVE MISSION

To improve the Socio-economic standards of the membership, by providing and maintaining the highest level of service.

## CO-OPERATIVE GOALS

To develop the mechanisms of efficient and sound business practices, always with the needs of our membership in focus, relating to the economics of the day, in search of continuity, high standards and profitability.

To establish and maintain the respect and trust of other co-operative organizations.



## CONDUCT

Confidentiality must silence querulous or malicious urges and will certainly guarantee the development of integrity in our organization. Members forming the Board of Directors, Supervisory Committee, Credit Committee, Management and Staff are to conduct themselves in a manner that will boost the image and reputation of this organization. Members should refrain from making damaging statements, which cannot be supported with evidence. The curse of bribery or any compromising of function that results in personal gain will not be condoned. Relying on fraudulent means to affect any transaction within the organization will be discouraged by exposure and termination. Theft or misappropriation of funds by a member of the Board, Supervisory Committee, Credit Committee, Management or Staff will be dealt with according to the laws of the land. Any member of the Board, Supervisory Committee or Credit Committee who publicly makes unfounded and slanderous remarks that are derogatory to the image and standing of this organization will be disciplined



# CODE OF ETHICS

## Vision Statements

To become the credit union of choice within T&T by providing innovative financial products and superior services to our members.

## Mission Statements

To Foster, Encourage, Empower and Develop our stakeholders, through the provision of provident and productive services while maintaining the credit union philosophy.

## Value Statements

### **Integrity:**

Integrity is the underlying value in everything Transcorp does, communicating openly and honestly, delivering what we promise, and doing the right thing, not merely doing things right. To us integrity directly addresses the concepts of honour and duty, which is the public's expectation of a financial institution.

### **Forward-Looking:**

Transcorp continuously scans the horizon, plans how to address and acts upon emerging issues sufficiently in advance to provide timely and cost-effective solutions where warranted.

### **Responsiveness:**

Transcorp will continue to provide policies and procedures that are effective, yet serve to facilitate our growth and development while preserving the overall integrity of our organization.

### **Teamwork:**

Teamwork inspires, motivates, and guides Transcorp towards its goals. Credit Unions were created from a group identity commitment, team spirit, open-mindedness and a willingness to work together for the benefit of all members; it is that same focus and identity that sustains us today.





Cover your loved ones with

# Family Indemnity Plan

- ✓ Enjoy up to \$100,000 dollars in coverage\*
- ✓ Coverage for 5 family members
- ✓ No medical examination required
- ✓ You get lifetime insurance coverage

once you enrol before age 76

Join Now



## Transcorp Credit Union

Co-operative Society Limited

*We FULFILL DREAMS*

For more info

[e-business@transcorpku.com](mailto:e-business@transcorpku.com)



Barataria: 762-6332, San Fernando: 752-1230

Tobago: 735-0218



# MINUTES OF THE **49th Annual Report 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD  
MINUTES OF THE 49th ANNUAL GENERAL MEETING  
HELD VIRTUALLY AND IN PERSON ON SATURDAY 16th JULY, 2022  
STREAMING FROM THE TRINIDAD AND TOBAGO POLICE CREDIT UNION  
33-35 EASTERN MAIN ROAD SAN JUAN**



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# MINUTES

## 1.0 Call to Order/National Anthem

- 1.1 Ms. Shermica Graham, Chairman of the Supervisory Committee advised that the credential report taken at 1.23 p.m. revealed that there were 83 members both in person and online and 12 guests both in person and online in attendance.
- 1.2 Observing that the meeting was constituted, Secretary of the Board of Directors, Sevel Nicholls called the meeting to order at 1.28 p.m. She welcomed the membership to the 49th Annual General Meeting (AGM), which was being held virtually via live stream and with some officers of the Society being present at the venue of Trinidad & Tobago Police Credit Union Co-operative Society Limited HQ at 35-35 EMR San Juan.
- 1.3 The National Anthem was played followed by the recitation of the Credit Union Prayer.
- 1.4 Ms. Shermica Graham, Chairman of the Supervisory Committee advised that a further credential report was taken at 1.28 p.m. and revealed that there were 94 members ( both in person and online) and 12 guests (both in person and online) for a total of 106 persons in attendance.

## 2.0 Notice of Meeting

- 2.1 Secretary Sevel Nicholls read the official Notice of the 49th Annual General Meeting (AGM). The meeting's Agenda and the date of circulation of the Notice were noted.

## 3.0 Adoption of Standing Orders

- 3.1 Secretary Sevel Nicholls referred the membership to the Standing Orders of the Society on page 6 of the brochure and moved a Motion for its acceptance.
- 3.2 Member Winton Gordon seconded the motion to adopt the Standing Orders and with 60 votes in favor; 1 against and 3 abstentions, the motion was carried.

## 4.0 Code of Ethics

- 4.1 Secretary Sevel Nicholls referred the membership to the Society's Code of Ethics on pages 7 and 8 of the brochure and moved a Motion for its acceptance.
- 4.2 Member Winton Gordon seconded the motion to adopt the Code of Ethics and with 79 votes in favor; none against and 1 abstention, the motion was carried.

## 5.0 President's Address

- 5.1 President Jacqueline Bowen-Rodriguez welcomed all present and noted that for the third consecutive year, the AGM was being held virtually with some Officers and Staff being present at the venue. This she noted, was necessary to ensure adherence to the COVID-19 guidelines for the safety of all



## MINUTES

She advised the membership that the meeting was being conducted using a hybrid approach, whereby Officers, the technical team and some members of staff were in attendance in person. She apologized to the membership that they were once again, unable to meet in person and encouraged their online participation.

- 5.2 President, Bowen-Rodriguez acknowledged specially invited guests; Mr. Ruthven Thompson of the Auditing Firm A.R.K Montgomery and Company; representatives of the Transcorp Development Company and Ms. Charlene Mylan, Co-operative Officer of the Co-operative Development Division of the Ministry of Labour and Small Enterprise Development who brought greetings on behalf of the Division.
- 5.3 President Bowen-Rodriguez read the President's Message which commenced on page 11 of the brochure. In addressing the membership, she noted that over the period 2017 to 2021, the audited financial statements reflected a growth in Total Assets from \$83.44Mn to \$113.49Mn. The Total Long-Term Investments portfolio reflected a 673% growth from \$2.18Mn in 2017 to \$16.85Mn in 2021 while the Cash and Short-Term Investments portfolio experienced growth of 80% from \$13.43Mn in 2017 to \$24.24Mn in 2021. Further, the Society sustained an average Total Income level of \$11Mn while maintaining an average Net Surplus of \$5Mn.
- 5.4 President Bowen-Rodriguez shared that the Society's connectivity and digitalization mandate in modifying the method of work and service to the members encourages and fosters improved confidence in the product delivery channels of the Society. She boasted that the organization was the only Society in Trinidad and Tobago that provided its members with the facility of applying for loans by way of WhatsApp messaging in addition to the online portal, IOS and Android Applications.
- 5.5 She indicated that the seminars hosted by the Education Committee provide member training initiatives and remains constant in delivering the tools, knowledge and information necessary to improve members' financial literacy and capacity and bridge the gap between needs and attainability. She advocated that these sessions were an avenue towards greater self-development and learning and encouraged the membership to participate.
- 5.6 President Bowen-Rodriguez advised the membership that the Society has partnered with the Cipriani College of Labour and Labour Studies for the hosting of an Entrepreneurial Short Course in October 2021, which will provide certified training relative to the start-up, registration, operation and management of personal businesses to approximately sixty- two (62) members. She added that this programme, coincided with the launch of one of the Society's newly implemented products, the "Mind Yuh Business" loan and the rebranding of the "Ease Meh Tension" Loan facility both of which offers members attractive terms and conditions of financing business opportunities.
- 5.7 She noted that the areas of member liquidations, resignations and delinquency continues to be challenging. She urged the membership to remain loyal to the Society and by so doing, build their financial independence through the many social and financial products and services being offered. She reminded members that their share capital affords them the opportunity to maximize their borrowings. She advised members that they can avoid falling into a delinquency status by contacting the Loans and Business Development Department and exercising the many options in rescheduling their loan facilities to allow for a more affordable instalment and improved Debt Service Ratio.



## MINUTES

5.8 President Bowen-Rodriguez expressed condolences to the family and friends of the members who departed this life during the reporting period. Special tribute was paid to Darryl Lamy, Officer of the Credit Committee, who up to the date of his demise, provided yeoman service to the Society.

5.9 In closing, President Bowen-Rodriguez expressed her gratitude to the members of the Board, Management and staff for the confidence bestowed in her and for the support rendered to the Society in maintaining Transcorp Credit Union on the part of "Excellence". She also expressed her gratitude to the business partners, stakeholders and the Office of the Commissioner for Co-operatives for their guidance, respect and comradery in moving the Society forward in its strategic thrust. She thanked God for the gift of life and the ability to be of service to the Society for yet another year.

### **6.0 Motion to Accept the Brochure as Read**

6.1 Acknowledging that all members were in receipt of an electronic copy of the brochure which was accessible upon registration and published on the Society's website, President Bowen-Rodriguez moved a motion to accept the 49th Annual General Meeting brochure as read. The motion was seconded by member Marissa Clyne and with 84 votes in favour, 1 against and 4 abstentions, the motion was carried.

### **7.0 Confirmation of the minutes of the 48th Annual General Meeting**

7.1 President Bowen-Rodriguez referred members to the Minutes of the 48th Annual General Meeting which commenced on page 16 of the brochure.

7.2 There being no errors, omissions or corrections, President Bowen-Rodriguez moved a motion for the acceptance of the minutes of the 48th Annual General Meeting and was seconded by member Kathy Ann Morris. With 79 votes in favor, none against and 2 abstentions, the motion was carried.

### **8.0 Matters Arising from the Minutes**

8.1 There were no matters arising out of the minutes of the 48th Annual General Meeting.

### **9.0 Board of Directors Report**

9.1 President Bowen-Rodriguez referred the membership to the Board of Directors report which commenced on page 38 of the brochure. She took the members through some of the key aspects of the Board of Directors report and provided a macro socio-economic perspective as to where the organization sits given the volatility of the economy

9.2 President Bowen-Rodriguez indicated that the Society recorded an increase of 213 new members between the period January 1, 2021 to December 31, 2021. Accordingly, the total membership as at December 31, 2021 stood at 6,460.



## MINUTES

- 9.3 She extended condolences on behalf of the Board of Directors to the families, friends and loved ones of the members who passed on during the period. A minute of silence was observed in memory of the departed.
- 9.4 President Bowen-Rodriguez reminded the membership of the importance of completing and updating the beneficiary section of the Retrospective Due Diligence (RDD) forms and took the opportunity to encourage the families of the deceased members to file for Letters of Administration expeditiously which are needed to access the death claim benefits.
- 9.5 She highlighted the strategic deliverables which were accomplished by the Board of Directors through strategic groups in areas such as HR/IR and recruitment; marketing events; facilities management and development; education and webinars and finance and investments.
- 9.6 She noted that the Beacon Insurance Group Health Plan continues to be one of the best health plans in the market as there is a Life Insurance policy attached, which members can use as security when accessing any of the loan products. She implored members to enroll in the plan in an effort to safeguard their families in the event of death and/or illness.
- 9.7 She affirmed that the Society continues to maintain a strong presence on all social media platforms with the continued support of MPower Proximity Marketing Ltd for improved member services through digital delivery channels.
- 9.8 On the topic of property development, President Bowen-Rodriguez advised the membership that the car park at the Barataria branch was completed and provided greater convenience to members. She also advised that the San Fernando Branch office was relocated to Unit 102 Carlton Centre, San Fernando. It was noted that this new location, which was opened to the public on December 13th, 2021 allows for greater space and is a more convenient location to better serve members.
- 9.9 Noting that a full financial report would be given by the Treasurer in the presentation of the financial statements later in the meeting, President Bowen-Rodriguez advised the membership that the society continues to have a positive financial outlook as the Total Assets of the Society increased by 7% or \$7.16Mn between 2020 and 2021.
- 9.10 President Bowen-Rodriguez noted that delinquency continues to pose a challenge notwithstanding the Society's proactive recovery efforts regarding bad debts and its strategies to alleviate accounts being flagged as delinquent. She underscored the importance of the repayment of loans to avoid falling into delinquency and encouraged members to visit the office to discuss debt consolidation and loan rescheduling options.
- 9.11 There being no questions, concerns or matters arising from the report, President Bowen-Rodriguez moved a motion on behalf of the Board to accept the Board's Report and member Kathy Ann Morris seconded. The motion was carried with 87 votes in favor, 1 against and 4 abstentions.



## MINUTES

### **10.0 Credit Committee Report**

- 10.1 Committee Secretary Geeta Teelucksingh-Ali presented the report of the Credit Committee which commenced on page 64 of the brochure.
- 10.2 In discussing loan applications, she advised that the Society adopted new and enhanced mobile and web technology for financial services to provide members with ease of access and the ability to complete business transactions from the comfort of their homes. She noted that these modern methods allowed faster access to financial information and credit facilities by way of WhatsApp, and electronic mail to a dedicated E-business Unit. She noted further that as a result of Covid 19 restrictions, the Committee was unable to conduct site visits, therefore, in order to process loan applications, members were required to submit additional supporting documents/materials electronically.
- 10.3 Secretary Teelucksingh-Ali indicated that for the period under review, the Credit Committee participated in the Anti Money Laundering (AML)/Countering the Financing of Terrorism (CFT) training as well as the business certification sessions offered by the Cipriani College of Labour and Co-operative Studies.
- 10.4 She noted the Committee's recommendation for the bi-annual training of members in areas of financial literacy, budgeting and credit management and advocated that these programs will assist members in making prudent financial decisions for present and future benefits.
- 10.5 On behalf of the Committee, she expressed her sincere appreciation to the Board of Directors, fellow Committee Members, Management, and Staff of the Credit Union for their contribution towards the overall achievement of goals and objectives during the period under review.
- 10.6 There being no questions, concerns or matters arising from the report, President Bowen-Rodriguez moved a motion for the acceptance of the Credit Committee Report, member Ingrid Robinson seconded and the motion was carried with 91 votes in favor, 1 against and 6 abstentions.

### **11.0 Supervisory Committee Report**

- 11.1 Committee Chairman Shermica Graham presented the report of the Supervisory Committee which commenced on page 75 of the brochure.
- 11.2 On behalf of the Supervisory Committee, she thanked the Board of Directors, Credit Committee, Management Team, and the Staff of the Society for their support throughout the term.
- 11.3 There being no questions, concerns or matters arising from the report, President Bowen-Rodriguez moved to accept the Supervisory Committee Report, member Anne-Marie Shepherd-White seconded and the motion was carried with 88 votes in favor, none against and 3 abstentions.



## MINUTES

### **12.0 Education Committee Report**

- 12.1 Committee Secretary, Natasha Bowen presented the report of the Education Committee which commenced on page 85 of the brochure.
- 12.2 On a point of correction, Secretary Bowen referred members to page 86 of the brochure and advised that the photograph of Committee member Gail-Ann Baptiste was inadvertently omitted and that the photograph of member Merlene McBain was included in error.
- 12.3 She highlighted the activities of the Committee during the period under review. She reminded members that applications for the Secondary Entrance Assessment (SEA) grant distribution 2022 was ongoing and expected to close on July 22, 2022.
- 12.4 Secretary Bowen advised that three (3) out of the four (4) sessions of the ASPIRE Career Guidance webinar series were completed. She noted that this program was developed by the Committee to highlight the components of selected fields of study which can pique the interests of students still in the decision-making mode on their choice of career path.
- 12.5 On behalf of the Committee, she thanked the Board of Directors for their continued support of the vision of the Committee and to the continued interaction with the membership as the Committee brings sound, prudent webinars, seminars and workshops to the them.
- 12.6 There being no questions, concerns or matters arising from the report, President Bowen-Rodriguez moved to accept the Education Committee Report, member Andrew Hamilton seconded and the motion was carried with 94 votes in favour, none against and 3 abstentions.

### **13.0 Staff Recognition**

- 13.1 President Bowen-Rodriguez acknowledged the members of staff who were in attendance in person and online. She welcomed newly recruited member of staff, Mr. Denis Dupraj.
- 13.2 She explained that the Society currently offers sixteen (16) loan facilities and other member services. With this increase in demand, the Board of Directors, through its HR/IR strategic team, recognized the need to realign the operations of the Society. In this regard, Manager Jillian Gittens was assigned the function of Marketing and Branch operations and Mr. Dupraj now has the responsibility for Member Services and Operations at the Head Office.

### **14.0 Auditor's Report for the Financial Period**

- 14.1 Mr. Ruthven Thompson of the Firm A.R.K Montgomery & Co, Chartered Accountants read the Independent Auditors' Report for the Consolidated Financial Statements of the Transcorp Credit Union Co-operative Society Limited as at December 31, 2021.





## MINUTES

- 14.2 He expressed the opinion that the financial statements present fairly, in all material respects, the financial position of the group as at December 31, 2021, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS) and the Co-operative Societies Act of Trinidad and Tobago.
- 14.3 Referring to the executive summary of the Board Report, Treasurer Bowen affirmed that despite the economic challenges imposed by the COVID-19 pandemic, the Society demonstrated sustainability. This, she noted is as a result of continuous analysis and monitoring of the financial performance of the Society by way of the Pearls Ratio; a diagnostic tool used by Credit Unions to assess performance. She revealed that the Society's solvency Ratio over the past four (4) years currently stands at 135.64%, which is above the prudential standards of 111%.
- 14.4 Referring to the statement of financial position, Treasurer Bowen advised that the cash balance increased from \$20.1Mn in 2020 to \$24.2Mn. in 2021. Total assets moved from \$106.3Mn in 2020 to \$113.4Mn in 2021. She advised that Accounts Payable and Accruals increased from \$5.1Mn to \$6.3Mn in 2021, \$4.5Mn of which belonged to deceased members. She took the opportunity to reiterate the importance of members applying for Letters of Administration early in order to access the death benefits.
- 14.5 Treasurer Bowen advised that members' shares increased from \$68.1Mn in 2020 to \$70.8Mn in 2021. Treasurer Bowen passionately discouraged members decisions to liquidate their accounts as this significantly reduced capital. She reminded the membership that unlike the Banks, they were owners of the Credit Union and implored the continued support of the membership as the organisation continues to grow from strength to strength.
- 14.6 Treasurer Bowen explained that since the members were 85% shareholders in the Transcorp Development Company Limited who is a shareholder in Broadgate Place Property Company Limited, the consolidated accounts must be presented at the AGM of the Society. She referred members to the Consolidate Financial Statements as at December 31, 2021 and advised that the Total Assets stood at \$247Mn with revenue of \$11.5Mn. Total Comprehensive Income increased from \$4.5Mn in 2020 to \$5.2Mn in 2021.
- 14.7 President Bowen-Rodriguez expressed her gratitude to Treasurer Bowen for her very moving presentation and her continued duty to ensuring that members are reminded of the value of their investment.
- 14.8 There being no questions, concerns or matters arising, President Bowen-Rodriguez moved a motion on behalf of the Board of Directors to accept the financial statements of the Transcorp Credit Union for the year ended December 31, 2021, member Kathy Ann Morris seconded and the motion was carried with 113 votes in favour, none against and 4 abstentions.
- 14.9 President Bowen-Rodriguez moved a motion on behalf of the Board of Directors to accept the Consolidated Financial Statements for the year ended December 31, 2021, member Renee Thompson seconded and the motion was carried with 104 votes in favour, 1 against and 2 abstentions



## MINUTES

### **15.0 Statement of Incremental Budget**

- 15.1 President Bowen-Rodriguez referred the membership to the Statement of Incremental Budgeted Income and Expenditure for the period January 1st to December 31st, 2022 found on page 148 of the brochure and invited Treasurer Gemma Bowen to present.
- 15.2 In presenting, Treasurer Bowen noted that the budget was a conservative one with a projected total income for the period of \$12.4Mn and a total projected expenditure of \$7Mn. She noted that the projected surplus was \$5.3Mn.
- 15.3 There being no questions, concerns or matters arising from the budget, President Jacqueline Bowen-Rodriguez moved to accept the Statement of Incremental Budgeted Income and Expenditure for the period January 1st to December 31st, 2022, member Harold Collins seconded. With 99 votes in favour, none against and 2 abstentions, the motion was carried.

### **16.0 Credential Report**

- 16.1 Ms. Shermica Graham, Chairman of the Supervisory Committee advised that the credential report taken at 4.00 p.m. revealed that there were 173 members (both online and in-person) online and 12 guests (both online and in-person) for a total of 185 persons in attendance.

### **17.0 Amendment to the Bye-Laws**

- 17.1 President Bowen-Rodriguez advised that as required by the Society's Bye-laws, all amendments to the Bye-laws required that at least 75% of the members in attendance ought to support the amendment in order for it to pass.

#### **17.2 Resolution 1**

Bye Law 14; General Meetings, sub-section (b) Annual currently reads:

*" ...Annual: The Annual General Meeting shall be held as early as possible and not later than one (1) month after receipt from the Auditor of his report on the audit of the account. At least fourteen (14) days written notice of the meeting shall be given to all members. The notice shall state the time and place of the meeting and the business to be transacted thereat ...*

- 17.3 As a justification for the amendment, President Bowen-Rodriguez explained that by way of Legal Notice No. 289 of 2020 (Legal Supplement Part B-Vol. 59, No. 143-16th August, 2020), Co-operative Societies (Amendment) Regulations 2020, Regulation 18(1) of the Co-operative Societies Act Chapter 81:03 was amended to allow a Society to report the audit of the accounts to its members at an Annual General Meeting convened by the Society within three (3) months of the receipt of the said audit of accounts. She noted that this amendment allows for the congruency with the Society's Bye-Law thereby legitimizing the hosting of the Annual General Meeting in any form.

## MINUTES

- 17.4 President Bowen-Rodriguez read the resolution for the amendment of Bye-Law 14; General Meetings, sub-section (b) as follows;

**Be it resolved that:**

*Bye-Law 14 "General Meetings", Sub-section (b) Annual shall be amended to read:*

*"...Annual: The Annual General Meeting shall be held as early as possible and not later than three (3) months after receipt from the Auditor of his/her report on the audit of the account. The Society should provide at least fourteen (14) days written notice of the meeting to all members. The notice shall state the time and place of the meeting, the method of conduct of the meeting and the business to be transacted thereat..."*

- 17.5 Member Kathy Ann Morris seconded the motion to accept the Resolution to amend Bye-Law 14 (b) as recommended by the Board of Directors and with 136 votes in favour (78.6%), 3 against and 3 abstentions, the motion was carried.

**17.6 Resolution 2**

Bye-Law 28 "Audit" currently reads:

"The Board of Directors shall submit the books of accounts of the Society to the Auditor, appointed by the General Meeting in accordance with these Bye-laws, within two (2) months after the end of the financial year."

- 17.7 As a justification for the amendment, President Bowen-Rodriguez explained that by way of Legal Notice No. 289 of 2020 (Legal Supplement Part B-Vol 59, No. 143-16th August, 2020), Co-operative Societies (Amendment) Regulations 2020, Regulation 48(1) of the Co-operative Societies Act Chapter 81:03 was amended to allow a Society to audit its accounts within four (4) months after the end of the financial year. This amendment she noted, allows for the congruency with the Society's Bye-Law.

- 17.8 President Bowen-Rodriguez read the resolution for the amendment of Bye Law 28 "Audit" as follows;

**Be it resolved that:**

*Bye-Law 28 "Audit" shall be amended to read:*

*The Board of Directors shall submit the books of accounts of the Society to the Auditor, appointed by the General Meeting in accordance with these Bye-laws, within four (4) months after the end of the financial year."*

- 17.9 Member Harold Collins seconded the motion to accept the Resolution to amend Bye-Law 28 as recommended by the Board of Directors and with 141 (81%) votes in favour, 2 against and 5 abstentions, the motion was carried.

## MINUTES

17.10 President Bowen-Rodriguez thanked the members for their participation and advised that the Bye-Law amendments will be submitted to the Commissioner for Co-operative Development Division for approval prior to being adopted into the Bye-Laws.

### **18.0 Resolutions**

#### **18.1 Maximum Liability Limit**

18.2 As a justification for the Resolution, President Bowen-Rodriguez explained that the increase in maximum liability will be used for the further expansion and development of the Society to increase capital expenditure and to acquire the ability to fund the following projects:

- Purchase real property in Arima, San Fernando and Tobago
- Possible Future Injection into the TransFire Towers on Broadway

18.3 President Bowen-Rodriguez read the resolution for the 'Maximum Liability Limit' as follows;

**Whereas the Co-operative Societies Act, Chapter 81:03, Regulation 14 requires that the Society shall, from time to time, fix at a General Meeting the maximum liability it may incur in respect of loans or deposits whether from members or non-members:**

**Be it resolved that: the Maximum Liability Limit of the Transcorp Credit Union Co-operative Society Limited for loans inclusive of deposits is set at Fifteen Million Dollars (\$15,000,000.00) for the financial year ending December 31st, 2022.**

18.4 Member Patrick Floyd seconded the motion to accept the Resolution for the Maximum Liability as recommended by the Board of Directors and with 105 votes in favour, none against and 7 abstentions, the motion was carried.

#### **18.5 Appointment of Auditors for the financial year 2022**

18.6 President Bowen-Rodriguez advised that according to the Co-operative Societies Act, the Society is required to change Auditors every three (3) years.

18.7 With the audit for the Financial year ending December 31st, 2021 being the final year for A.K.R Montgomery and Company Chartered Accountants, President Bowen-Rodriguez read the resolution for the appointment of auditors as follows;

**Be it resolved that: the firm Garison & Co., Chartered Accountants, be appointed Auditors for the financial year January 1st, 2022 to December 31st 2022.**



## MINUTES

18.8 Member Lalchan Mahabir seconded the motion and with 100 votes in favour, 1 against and 3 abstentions the motion was carried.

### 18.9 Dividends and Interest Rebate

18.10 President Bowen-Rodriguez read the resolution for the payment of Dividends and Interest Rebate as follows;

*Be it resolved that:*

- a) *In consideration of the financial performance in 2021, and in accordance with Bye-Law 11 A, a Dividend Payment of 3% be paid to all members holding shares in the Society on December 31st, 2021 to be paid only to members in good standing as at December 31st, 2021.*
- b) *The equivalent of 3% of the recommended Dividend Payment to be disaggregated as follows after all outstanding arrears are satisfied: 2.25% to be placed on members' deposits and 0.75% be placed on members' share accounts.*
- c) *A 3% Rebate on Loan Interest paid by a member on loans granted by the Society for the Financial Year ending December 31, 2021, and in accordance with Bye-law 11A, shall be applied first towards any arrears in interest payment then towards reducing the loan principal the day the resolution is declared if at that time the member has not repaid his loan in full. Otherwise, it shall be credited to the deposit account of the member.*
- d) *That members over the age of Sixty-Five (65) will receive all Dividends in cash payment via their deposit account.*

18.11 Member Sevel Nicholls seconded the motion to accept the Resolution for the payment of dividends of 3% as recommended by the Board of Directors. With 119 votes in favour, 2 against and 3 abstentions the motion was carried.

### 18.12 Honorarium

18.13 President Bowen-Rodrigue read the Resolution for the payment of Honorarium as follows;

*Be it resolved that in accordance with Bye-Law 11A, an Honorarium not exceeding the amount of One Hundred Thousand Five Hundred Dollars (\$103,500.00) be paid to elected officers in appreciation of services rendered for the year 2021. Be it further resolved that these payments be made to officers of the Board of Directors, Credit Committee, and Supervisory Committee, disaggregated as follows: 80% to be paid in cash and 20% towards officers' share account.*

18.14 Member Sevel Nicholls seconded the motion for the payment of an honorarium not exceeding \$103,500.00 to Officers. With 102 votes in favour, 4 against and 6 abstentions, the motion was carried.



## MINUTES

### **18.15 Retained Earnings**

18.16 President Bowen-Rodriguez read the Resolution the Retained Earnings as follows;

*Be it resolved that any balances remaining after payment of Dividends, the Rebate on Loan Interest and Honorarium remain in the Retained Earnings.*

18.17 Member Andrea Collymore seconded the motion and with 112 votes in favour, 1 against and 4 abstentions, the motion was carried.

### **19.0 Nominations Committee Report**

19.1 The Nominations Committee report was presented by the Secretary of the Nomination Committee, Mr. Clyde Parris. Members were referred to the Nomination Committee report which contained information on the nominees vying to be elected on the various committees.

19.2 Secretary Parris provided an overview of the composition of the Committee, the criteria for nominations and the process for the selection of nominees. He advised that there was an initial submission of interest from eighteen (18) members. However, after examination of the documents and conducting the required due diligence checks, only fifteen (15) members met the minimum criteria.

19.3 President Jacqueline Bowen-Rodriguez moved a motion to accept the report of the Nominations Committee and was seconded by member Louis Jordan. The motion was carried with 115 votes in favour, 1 against and 2 abstentions.

### **20.0 Credential Report**

20.1 Ms. Shermica Graham, Chairman of the Supervisory Committee advised that the credential report taken at 5.08 p.m. revealed that there were 165 members present online and 11 guests for a total of 176 persons in attendance.

### **21.0 Election of Officers**

21.1 President Bowen-Rodriguez introduced Mr. Collin Bartholomew as the Returning Officer for the election process. Mr. Bartholomew congratulated the Credit Union on its 49th Annual General Meeting and expressed his gratitude for the opportunity to preside as Returning Officer.

21.2 Acknowledging that the credential report taken at 5.08 p.m. reflected that there were 165 members present online and eligible to vote, the Returning Officer declared that registration for the AGM was closed and commenced the elections process.

21.3 The Returning Officer briefly outlined the electronic election process.



## MINUTES

### 21.4 Election of Officers to the Board of Directors

21.5 The following nominees for the Board of Directors were presented to the membership;

- David Bartholomew
- Harold Collins
- Shermica Graham
- Carlton Jackson
- Sevel Nicholls
- Paula Yarde

21.6 The Returning Officer advised that the Board required four (4) persons to serve and two (2) Alternates.

### 21.7 Election of Officers to the Credit Committee

The following nominees for the Credit Committee were presented to the membership;

- Keeba Charles
- Jenny Nikada Daniel
- Shawn Mason
- Anthony Newton
- Geeta Telucksingh-Ali

21.8 Members were referred to Bye Law 17 (III), which stated that “There shall be no nominations accepted from the floor at the Annual General Meeting save and except in the case where such nomination is deemed necessary for the proper constitution of the Board of Directors or Committees.”

21.9 The Returning Officer advised that the Credit Committee required five (5) persons to serve and two (2) Alternates. He acknowledged that there were insufficient nominees to properly constitute the Credit Committee and thus, nominees from the floor will be required.

21.10 Member Merlene Mc Bain nominated member Robinson Manswell and was seconded by member Andrew Hamilton.

21.11 Member Keeba Charles nominated member Kyle Brathwaite and was seconded by Jenny Daniel.

21.12 Member Harold Collins begged that nominations cease and was seconded by member Louis Jordan.

21.13 The credentials of the newly nominated members were verified, however, the floor was reopened for additional nominees.

## MINUTES

- 21.14 Member Paula Yarde nominated member Salicia Reyes and was seconded by member Merlene Mc Bain.
- 21.15 Member Shawn Mason begged that nominations cease and was seconded by member Keeba Charles.
- 21.16 The credentials of member Reyes was verified and deemed to be in good order.
- 21.17 Election of Officers to the Supervisory Committee The following nominees for the Supervisory Committee were presented to the membership;
- Semonne Blackman
  - Patricia De Four
  - Kegan John
  - Angelo Joseph
- 21.18 The Returning Officer advised that the Supervisory Committee required three (3) persons to serve and two (2) Alternates. He acknowledged that there were insufficient nominees to properly constitute the Supervisory Committee and thus, nominees from the floor will be required.
- 21.19 Member Merlene Mc Bain nominated member Melina Forde and was seconded by member Gail Ann Baptiste.
- 21.20 Member Paula Yarde nominated member Beverly Ann Mitchell and was seconded by member Keeba Charles.
- 21.21 Member Shawn Mason begged that nominations cease and was seconded by member Geeta Telucksingh-Ali.
- 21.22 The credentials of the newly nominated members were verified and they were deemed to be in good order.
- 21.23 Members were reminded that they were to vote for no more than four (4) persons for the Board of Directors, five (5) persons for the Credit Committee and three (3) persons for the Supervisory Committee.
- 21.24 Ballots were cast via an online Poll and the Returning Officer declared that the election process was concluded.



## MINUTES

### **22.0 Spirit of Transcorp Award of Appreciation**

22.1 President Jacqueline Bowen-Rodriguez advised the membership that this initiative, under a different name, was established by the Board of Directors to recognize members of the society.

22.2 She explained that the Spirit of Transcorp Award will recognize members who exhibit loyalty and dedication to the Society by actively utilizing its services and recruiting and encouraging others to do the same.

22.3 The recipients of the Spirit of Transcorp Award were as follows:

- Mr. Ronald Mitchell
- Mr. Wilfred Watson
- Mr. Cark Legendre
- Mr. Dexter Black

### **22.3 General Business**

23.1 Member Cynthia Stevenson congratulated the Credit Union on the hosting of a successful meeting and applauded their efforts in embracing the use of technology.

23.2 Member Kervyn Clarke expressed his gratitude to staff members Ms. Jillian and Ms. Singh for the usual kind assistance offered to him in the conduct of his business.

23.3 Member Merlyn Bowen shared congratulations to the members of the leadership team and staff. She asserted that the quality of digital engagement and progressiveness of the organization is at the level of a first-world country.

23.4 As a new member of the Society, member Valarie Louison expressed her delight with the member services that have been afforded to her, which she noted were not available at other financial institutions. As a retired Nurse with 32 years of experience in the profession, she offered herself to serve in any capacity that her experience can be utilized. President Bowen-Rodriguez thanked member Louison for her confidence in the organization and noted that her expertise will be welcomed in the development of programs to educate members in the areas of health and welfare.



# MINUTES

## 24.0 Results of the Election of Officers

### 24.1 Board of Directors

Elected Officer	Number of Votes
Paula Yarde	91
Carlton Jackson	74
Harold Collins	58
David Bartholomew	54
Shermica Graham: 1st Alternative	50
Sevel Nicholls: 2nd Alternative	48

### 24.2 Credit Committee

Elected Officer	Number of Votes
Geeta Teelucksingh-Ali	81
Anthony Newton	76
Keeba Charles	71
Shawn Mason	69
Jenny Nikada Daniel	52
Robinson Manswell: 1st Alternate	39
Salicia Reyes: 2nd Alternate	20
Kyle Brathwaite: Unsuccessful	19

### 24.3 Supervisory Committee

Elected Officer	Number of Votes
Kegan John	72
Semonne Blackman	58
Patricia De Four	51
Angelo Joseph: 1st Alternate	33
Melina Forde: 2nd Alternate	20
Beverly Ann Mitchell: Unsuccessful	19

## MINUTES

- 24.4 The Returning Officer congratulated the elected Officers. He congratulated the membership on being a part of the process and for fulfilling their responsibilities as members of the Society.
- 24.5 President Bowen-Rodriguez thanked Mr. Bartholomew for his service as Returning Officer and for his continued support to the Society. She noted that they will keep in touch as the organization continues to partner with the Cipriani College of Labour and Co-operative Studies in the provision of training services to the membership.
- 24.6 The Returning Officer requested that a motion be moved for the destruction of the electronic ballots. Member Kathy Ann Morris moved a motion for the destruction of the ballots, member Jacqueline Bowen-Rodriguez seconded. With 52 votes in favour, none against and 2 abstentions, the motion was carried.
- 25.0 Closure**
- 25.1 In closing, President Bowen-Rodriguez expressed her gratitude to the technical team for providing the necessary support that ensured the success of the AGM.
- 25.2 In congratulating the incoming and returning Officers, President Bowen-Rodriguez challenged them to continue as far as possible, to maintain the excellent work of the Credit Union in their thrust to improve the standard of service to the members.
- 25.3 Secretary Sevel Nicholls thanked the membership for their attendance and online participation. She thanked the members of the Board, Committees, Management and staff for their continued support and dedication to the Credit Union.
- 25.4 There being no further business, the meeting ended at 6:25 p.m.



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Co-operative Society Ltd

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# PRESIDENT MESSAGE

## 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

## PRESIDENT'S MESSAGE

### 1.0 Our Valued Members

1.1 *"We cannot become what we want by remaining what we are..." Max De Pree, American Businessman, writer and leader in management philosophy*

1.2 Transcorp Credit Union Co-operative Society Limited, your Society and my Society, continue to strive to develop into what it wants to become. According to our Vision Statement:

*"To become the Credit Union of choice in T&T by providing innovative financial products and superior service to our members..."*

1.3 This year 2023, we are pleased to celebrate our 50th Annual General Meeting with the Theme "Honouring our Heritage...Looking to the Future..."

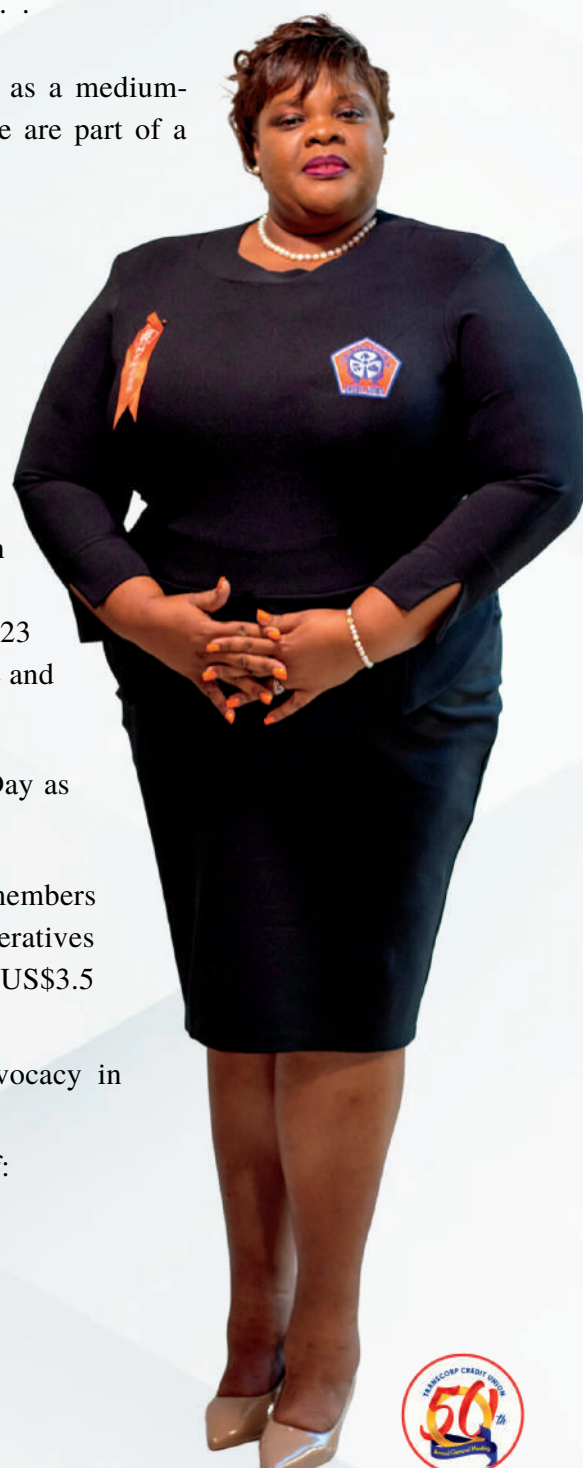
1.4 As members, we must acknowledge our significant development as a medium-sized financial institution within the Credit Union Movement. We are part of a sector in the economy of Trinidad and Tobago that comprises:

- Approximately 700,000 members, 45% of the population
- 129 Credit Unions
- TT\$17Bn in assets
- A contribution of over 6% to Trinidad and Tobago's Gross Domestic Product (GDP)
- Total Loans granted annually in the vicinity of TT\$3Bn

1.5 Further, we must consider an overview of the position of the Credit Union movement worldwide as at the end of 2022 and which reveals as follows:

- The World Council of Credit Unions (WOCCU) engaged its 2023 focus on three major themes: digitalisation, sustainable finance and resilience;
- The 2022 celebration of the 74th International Credit Union Day as part of the financial landscape world over for the past 75 years;
- The movement comprising in excess of 374,000,000 members worldwide in approximately 88,000 Credit Union and Co-operatives spanning 118 countries with a total asset base in excess of US\$3.5 Trillion Dollars;

1.6 It is further discerned that the maintenance of international advocacy in positioning the movement to achieve the three (3) themes stated above, according to WOCCU, is expected to be achieved by way of:



## PRESIDENT'S MESSAGE

- aggressive educational campaigns;
  - global networking;
  - building and enhancing technical capabilities within the movement;
  - improving financing of small businesses and entrepreneurs;
  - recruitment of young members;
  - maintenance of a robust calendar of events both virtually and in person;
- among other macro-initiatives.

- 1.7 Further, the Ministry of Trade of Trinidad and Tobago, in 2020, recognised the roles of Credit Unions as being significant in sustaining families, building communities and supporting businesses.
- 1.8 This year, on such an auspicious occasion of hosting our 50th Annual General Meeting and, in 2023, our celebration of 56 years in existence, we should be proud to embrace our Society for all the benefits of being a member.
- 1.9 In my capacity as President of your Society, it is certainly my honour and esteemed privilege to lead and participate in this auspicious event in which we recognise our Legends who have been members of our Society and entrusting us with their financial affairs over the last fifty years. These are our honorary members still among us who paved the way for the existence and development of your Society. We recognise and value their contribution as symbolic of the fact that through perseverance, vision, foresight and unity that any institution may strive. Some of these members still actively utilises the services of our Society and we have now classified them as "*Legend Plus+*". They are as follows:

- |                       |                        |
|-----------------------|------------------------|
| 1. AKLILON PROVIDENCE | 16. LUCY ROBERTS       |
| 2. ALSTON JOHN        | 17. MALCOLM DE SILVA   |
| 3. BERESFORD PIERRE   | 18. MARJORIE YEATES    |
| 4. BRIAN JUANETTE     | 19. MC MILLAN RICHARDS |
| 5. CLARENCE HINKSON   | 20. MICHAEL MITCHELL   |
| 6. CLEMENT GREENIDGE  | 21. MICHAEL PRESCOTT   |
| 7. DAVID BARTHOLOMEW  | 22. NICHOLAS REVEIRO   |
| 8. ELVIN ARTHUR       | 23. PATRICK THOMAS     |
| 9. HILARY FRANCIS     | 24. PETER JOHNSON      |
| 10. HUBERT LOPEZ      | 25. RAMAWAD ROOPNARINE |
| 11. INGRID BAPTISTE   | 26. SELWYN PHILLIP     |
| 12. JAMES GRIFFITH    | 27. STALIN CONNELLY    |
| 13. JOHN JAMES        | 28. WINSTON ALI        |
| 14. LEGON ROBINSON    | 29. WINSTON LAMBERT    |
| 15. LIONEL JOSEPH     |                        |

- 1.10 I also take the opportunity to recognise those members as our "*Legends Plus+*" that have passed while in membership to our Society and confirm that their support and commitment have not gone unnoticed.



## PRESIDENT'S MESSAGE

1.11 We pay particular attention to our Past Presidents, all of whom made valuable contribution in building the heritage and soul of our Society. I most graciously thank each and everyone of you during their respective lifetime and posthumously. Recognition delayed is certainly not denied.

1.12 This Annual General Meeting is significant as we launch today, our new product Club Legends Plus+. Members who have been legendary members of our Society for 50 years and more become automatic members of this Club where they enjoy priority treatment in accessing our products and services. Further, this category of Legends, effective June 26th 2023 shall benefit from a reduced interest rate of 0.25% on the reducing balance for new and existing loan facilities. We salute, appreciate and love you our dear Legends. Our Club Legends Plus +receive members will receive an all access loyalty card as well.

I am of the firm view that there lies a profound connection between our 2023 Theme, WOCCU's 2023 Themes and Max De Pree quote. Further, Max De Pree also quotes that:

*"...the first responsibility of leadership is to define reality..."*

1.13 Your Society has been on a continuous growth part with the following performance indicators over the period 2012 to 2022;

- (i) **Asset Base:** from \$50,802,745 in 2012 increased to \$117,701,734 in 2022 - a 132% growth or an average of 11% per year;
- (ii) **Shares:** from \$41,848,364 in 2012 increased to \$73,214,460 in 2022 – a 74% growth or an average of 6% per year;
- (iii) **Loans:** from \$36,514,880 in 2012 increased to \$69,383,053 in 2022 – a growth of 90% or an average of 8% per year;
- (iv) **Education Grant and Disbursements** in excess of \$1,000,000.00 over the period
- (v) The introduction and implementation of the **Transcorp Beacon Medical Plan** over the past three (3) years for members between the age of 0-99 with no change in premium with plans as low as \$210.00 per month;
- (vi) **Digitisation** of all services for availability online, by mobile app, both IOS, and Android, by WhatsApp and telephone including the loan application process. The offer of free wifi services at all our offices.
- (vii) A suite of **business loans**, products and services aimed at improving the financial and market capacity of our entrepreneurs;
- (viii) Progressive **property acquisition and development** programme with one property acquired in Tobago on June 12, 2023, three (3) properties in Barataria and 85% shareholding in the Broadgate Place Properties at South Quay Henry Street and Broadway;
- (ix) Prudent **investment** yielding reasonable return;





## PRESIDENT'S MESSAGE

- (x) The introduction of **strategic marketing** campaign and membership drive especially during the year 2022;
  - (xi) Over the past eight years, the Society spent approximately Eight Million Dollars (\$8,000,000.00) on insurance paid toward **CUNA Caribbean Life Protector/Lifesaving (LP/LS) Plan** to ensure that members loans are ensured up to a value of Eighty-Five Thousand Dollars (\$85,000.00) and saving/shares up to a value of Twenty-One Thousand Five Hundred Dollars (\$21,500.00).
- 1.14 In reviewing the Value Statement of our Society, I am proud to note that the multiplicity of products and services being offered by our Society has validated our achievement of a significant part of our Mission Statement in that your Society has provided “...*innovative financial products and...services to our members...*”. We can name a few of them: “OOPS”, “EZUP”, “MIND YUH BUSINESS”, “DIGIPAK”, “EAT YUH CAKE AND HAVE IT”, “EASE MEH TENSION”...more than catchy, am certain that you will agree.
- 1.15 Further, I am also of the view that we continue to operate and administer the Society in accordance with our Mission Statement that is:
- to foster, encourage, empower and develop our stakeholders, through the provision of provident and productive services while maintaining the credit union philosophy..”*
- 1.16 Your Society continues to empower and develop our members in the area in savings and investment and education seminars. Your Society continues to maintain the credit union philosophy by hosting a number of social events, provision of education and common good grants, the commitment of granting loan facilities to members on a needs basis together with other qualifying factors, the provision of school vocational programmes, among other areas.

Our Value Statement also include the concept of “Forward-Looking” which mandates our Society to:

*“...continuously scan the horizon, and plan how to address and act upon emerging issues sufficiently in advance to provide timely and cost-effective solutions where warranted...”*

- 1.17 Valued members, in essence, it is my strong and considered opinion, having assessed the reality of the status of our Society, our Board of Directors, facing the 2023 realities, is required to operate as a cohesive coalition of astute and unified minds having mutual interests and the necessary intellect and “street-sense”. These qualities, I believe, are mandatory in driving the overall strategic operations of our Society into an evolving state of digital transformation and enhanced organisational capabilities. Such progress will properly position TRANSCORP CREDIT UNION within the movement locally and internationally to the benefit of our members



## PRESIDENT'S MESSAGE

- 1.18 In so doing, we ought to adopt and tailor the WOCCU's approach into the landscape of our Society. For the year 2023, we ought to re-direct our membership to the concept of "each one teaches one" and "each one, tell one". We need to continue on our mandate of fostering a culture of an aggressive loan repayment campaign in treating with the issue of delinquency. We also need to rejuvenate our outreach programmes to help members in need of assistance. Our members who are faced with issues of delinquency and uncontrollable debt are encouraged to seek the assistance of our Loan and Business Development officers in rescheduling your loan facilities.
- 1.19 As a Society, we cannot expect the change we deserve without the forging the necessary international and external alliances that fosters organisation growth and development. Ultimately, the advantages of this transition redound to the benefit of each and everyone of you, our members.
- 1.20 We can no longer sit around making excuses as the Covid19 has evolved into a virtual existing "common flu" with different strains and the economy of Trinidad and Tobago is progressing toward recovery mode and sustainable GDP figures and ratings.
- 1.21 Our Valued Members remain our number one priority relative to the decisions taken, the products and services delivered, the brand awareness marketing campaigns being advocated and the sweat equity invested by those called to serve as Officers of this Society.
- 1.22 I continue to encourage all members of working age to enhance and broaden your skillset and intellect so as to allow you all opportunities available to be properly seated at the table of success. I challenge my Board of Directors and fellow officers, both current serving and prospectives, to be a living example of what our individual members aspire to be by availing yourselves the opportunity to learn, grow, and be taught as well as nurture others into the role.
- 1.23 I firmly believe that to advance and change to what we want, we need to rid the Society of negative traditions and drawbacks associated with facetious actions that bring the quality of the services and the image of the Society into disrepute. Our conduct as members must exemplify and reflect how we see ourselves as part of the bigger picture of success progress and development. Knowledge is the key to attainability and sustainability for our future and those of our children.
- 1.24 Your Society remains committed to assisting you to improve your financial literacy – be part of a success story as we continue to evolve to meet your goals. Members, to achieve what you want, we all need to maintain a sense of self-sufficiency and be success oriented. Success after all is "...95% perspiration and 5% inspiration..." You have to sweat for what you aspire to be. My young members you must apply this concept in your goal-setting mission on your road to success.... your Society needs you.
- 1.25 I also recognise those loyal and dedicated members who departed this life over this period My heart and prayers remain with their respective families. May the souls of all the departed rest in peace

## PRESIDENT'S MESSAGE

- 1.26 Valued Members, I truly wish to thank my fellow Directors, Officers, Management and Staff for the confidence bestowed in me and the support rendered to the Society in aiding and aligning our strategic goals and objectives. To our business partners, stakeholders and to the Office of the Commissioner of Co-operative, I appreciate your guidance, respect and comradery in moving our Society forward in our strategic thrust.
- 1.27 Last, but certainly not least, in addition to the love and support of my family and friends, I thank God for the greatest gift, which is the gift of life and the ability to be of service to you, our members for yet another year.

Co-operatively Your President

JACQUELINE BOWEN-RODRIGUEZ

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Co-Operative Society Limited

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## BOARD OF DIRECTORS REPORT

# 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# BOARD OF DIRECTOR REPORT



**Jacqueline Bowen-Rodriguez**  
President



**Clyde Parris**  
Vice President



**Paula Yarde**  
Director / Secretary



**Anthony Thompson**  
Director / Assistant  
Secretary



**Gemma Nurse-Bowen**  
Director /Treasurer



# BOARD OF DIRECTORS REPORT



**Merlene Mc Bain**  
Director



**Winton Gordon**  
Director



**Gail-Ann Baptiste**  
Director



**Carlton Jackson**  
Director



**Mc Lean Charles**  
Director



**David Bartholomew**  
Director



**Harold Collins**  
Director



# **BOARD OF DIRECTORS REPORT**

## **1.0 EXECUTIVE SUMMARY**

*“Challenges are a gift that forces us to search for a new centre of gravity....Oprah Winfrey”*

- 1.1 The Board of Directors is pleased to present to you, our Valued Members, at this momentous 50th Annual General Meeting, our strategic goals, objectives and milestones for the financial year January 2022 to December 2022 and activities up to May 2023 together with our projections and forecasts.
- 1.2 This year the Society has chosen to honour our foundation members to show our gratitude for their commitment and unwavering support to the organisation. As such the Board of Directors has chosen to honour our Legends this year.
- 1.3 During the financial year 2022, our Products and Services Strategic Group in collaboration with our Marketing Team took the initiative to tailor some of our products and services with the aim of placing our members, particularly our seniors, in a better financial position during their ‘golden years’. Our ‘Legend Plus Loan’ and our ‘We Credit U Loan’ were derived from this initiative.
- 1.4 Our Report focuses of the plans, polices and activities of your Society over the financial year ending December 31, 2022 together with the projections and forecasts for 2023 as our Society has repositioned its corporate and co-operative outlook towards a “new centre of gravity”.

## **2.0 OVERALL FINANCIAL REVIEW**

- 2.1 Over the past ten (10) years, with particular emphasis during the last three (3) years, the Society has been assessing, recommending and implementing measures to empower our members in various target groups to assist them in coping with the volatile economic climate which was exacerbated at the onset of the COVID 19 Pandemic in 2020. Our main objective as a credit union is to empower our members with financial advice and services so that they can have financial independence and stability. We, therefore, continue to be forward thinking and by introducing new products and services and customising our existing services with the objective of maintaining or improving our members standard of living.
- 2.2 While 2022 was the year marked for global economic growth and resilience, this optimistic outlook was short lived as the economy instead experienced turbulent challenges. The Russians invaded the Ukraine in February 2022, causing drastic increases in commodity prices, adding to the existing inflationary pressures caused by the supply chain disruptions which arose because of the Covid 19 Pandemic.
- 2.3 A bleak beginning to 2022 as the COVID 19 Omicron variant dampened the economic forecast of reviving economies. Some countries re-imposed restrictions to safeguard its population’s health. According to the IMF, the economic forecast for 2022 was the weakest economic profile seen since the 2001 global financial crisis. Global economic activity experienced a drastic slowdown, with inflation higher than seen in several decades



## **BOARD OF DIRECTORS REPORT**

- 2.4 Global inflation was forecasted to rise from 4.7 percent in 2021 to 8.8 percent in 2022 but to decline to 6.5 percent in 2023 and to 4.1 percent by 2024 according to the IMF. Upside inflation surprises have been most widespread among advanced economies, with greater variability in emerging market and developing economies.
- 2.5 Based on statistics provided by the Central Bank of Trinidad and Tobago in the Economic Bulletin, dated January 2023. Domestically, economic activity improved in the second quarter of 2022, reflecting a revival in the non-energy sector's performance. Data published by the Central Statistical Office (CSO) indicate that real GDP expanded by 6.6 per cent (year-on-year) during the second quarter of 2022. Growth in the non-energy sector was strong at 10.5 per cent, while the energy sector declined by 2.5 per cent.
- 2.6 Headline inflation in Trinidad and Tobago measured 8.0 percent in November 2022 (year-on-year). While core inflation, which excludes the impact of food prices measured 6.6 percent in November 2022.
- 2.7 Despite the economic fallout experienced during the years 2020 to 2022, we all needed a glimmer of hope starting from the return of economic stability. The most recent World Economic Update from the International Monetary Fund (IMF), published October 2022, projected growth deceleration to 3.2% in 2022 and 2.7% in 2023 from the estimated growth of 6% in 2021. This being the slowest growth rate projections since the economic downturn in 2001.
- 2.8 In response to the abovementioned realities, projections and forecast and despite the economic challenges and turmoil, financial institutions have been forced to have a variety of products, applications, processes and business models, as the world has transformed to the median of digital finance providing real-time services at the convenience of its clientele. Our electronic alternative delivery channels, 'Transcorp On D Go- Mobile Banking, Transcorp On D Go- Online Banking and Transcorp On D Go- WhatsApp Banking' continue to be at the forefront of our member services catalogue, as all our services are accessible via these media.
- 2.9 Our members are advised that Digital Finance benefits both our members and our operations by enabling greater access to financial services, ease of accessing services at our member's convenience and increasing efficiency of our operations. As such, we wish to acknowledge our members for their acceptance and appreciation of our online services and continued use of same.
- 2.10 The Society continues to strive to meet our strategic objectives and has therefore been assessing feasible means of investments on behalf of you, our membership. As such, resourceful and prudent approaches to fiscal management of the Society's assets are always at the forefront of our investment decisions, with a long-term objective of empowering you, our members.

# **BOARD OF DIRECTORS REPORT**

## **3.0 THE BOARD OF DIRECTORS AND ATTENDANCE RECORD**

### **3.1 Composition of the Board of Directors**

Following the election of officers by the members at the 49th Annual General Meeting held virtually on July 16th, 2022, the following directors comprised the Board of Directors:

- Jacqueline Bowen-Rodriguez
- Clyde Parris
- Paula Yarde
- Anthony Thompson
- Gemma Bowen
- Merlene Mc Bain
- Gail Ann Baptiste
- Harold Collins
- Winton Gordon
- David Bartholomew
- Mc Lean Charles
- Carlton Jackson

3.2 The new Executive team was elected at the Inaugural Board meeting, in the presence of Supervisory Committee held on July 27th, 2022, and comprised of the following:

- |                               |                       |
|-------------------------------|-----------------------|
| • Jacqueline Bowen -Rodriguez | - President           |
| • Clyde Parris                | - Vice President      |
| • Gemma Bowen                 | - Treasurer           |
| • Paula Yarde                 | - Secretary           |
| • Anthony Thompson            | - Assistant Secretary |

3.3 This AGM of 2023 marks the completion of the three (3) year term for the following officers:

- Jacqueline Bowen Rodriguez
- Clyde Parris
- Winton Gordon
- Gail Ann Baptiste

The members are required to elect four (4) Directors to office in 2023 to serve a term of three (3) years and which process is more particularly explained under the Nomination Committee Report.

3.4 The Board thanks the outgoing Directors for their contributions during their term.



## BOARD OF DIRECTORS REPORT

### 3.5 Attendance Records

Below is a tabular representation of the attendance record of the Board of Directors over the period July 2022 to May 2023

DIRECTORS	POSITION	STATUTORY MEETINGS			SPECIAL MEETINGS		
		PRESENT	EXCUSED	ABSENT	PRESENT	EXCUSED	ABSENT
Jacqueline Bowen Rodriguez	President	10	-	-	6	-	-
Clyde Parris	Vice President	8	2	-	4	2	-
Paula Yarde	Secretary	10	-	-	6	-	-
Anthony Thompson	Asst. Secretary	9	1	-	5	1	-
Gemma Nurse Bowen	Treasurer	10	-	-	5	1	-
Carlton Jackson	Director	10	-	-	4	2	-
Winton Gordon	Director	8	2	-	5	1	-
Gail Ann Baptiste	Director	8	1	1	4	2	-
Mc Lean Charles	Director	8	1	1	5	1	-
Harold Collins	Director	8	2	-	5	1	-
Merlene Mc. Bain	Director	8	2	-	6	-	-
David Bartholomew	Director	10	-	-	6	-	-

### 3.6 Composition of the Board

3.7 The Society's membership is reminded that at its 46th Annual General Meeting 2018 and held on May 18, 2019, a resolution regarding amendment to Bye-Law 18, Subsection B "Composition" of the Board of Directors resolved to change the composition of the Board of Directors from twelve (12) to nine (9).

3.8 The amendment to Bye Law 18B was amended as follows

- The Board of Directors shall consist of nine (9) members to serve for a term of three (3) years and be elected at an Annual General Meeting.
- Provided that at the first General Meeting of the Society to be held after approval of these Bye-Laws, one-third of the members of the Board of Directors shall be elected to serve until the first Annual General Meeting, one-third of the members to serve until the second Annual General Meeting, and one-third of the members to serve until the third Annual General meeting. Thereafter all elections shall be terms of three (3) years.



## BOARD OF DIRECTORS REPORT

- 3.9 At Special General Meeting held on March 9, 2023, the issue regarding the effective year of reduction was raised by the membership and the Board undertook to treat with the matter at another Special Meeting of the membership. This meeting was in attendance by representatives from the Office of the Commissioner
- 3.10 Further, at the Special Meeting dated June 7, 2023, the matter as to the reduction in directorship was addressed and the mechanism for the immediate reduction in the number of serving Directors was explained. Subsequently, the Society received additional guidance from the Office Of the Commissioner of Co-operatives that it may proceed with the reduction in 2023 election of Officers, subject to the final approval of the Commissioner's Office.
- 3.11 We report to our membership that the said Commissioner's Office inform the Society on June 20th 2023, verbally and then confirmed in writing, that no approval will be given to reduce the Board from a 12 members composition to 9 unless and until the Society complies with *Bye-Law 29-Amendments* which state;

*Amendments to these Bye-laws shall be made by a resolution passed at a General Meeting by a three-fourths (3/4) majority of the members present and voting at a meeting specially called for the purpose, or at an Annual General Meeting if prior notice to that effect shall have been given.*

**A resolution to amend the bye-laws of a society in accordance with section 21 of the Act shall not be valid unless it was passed by a majority of not less than three-fourths of the members present at the general meeting at which the resolution was proposed. (2) If a resolution referred to in subregulation (1) is not passed by the required majority the same resolution may unaltered be proposed at another general meeting convened for the purpose, not earlier than one month nor later than two months after the general meeting at which it was first proposed and if it is then passed by a majority of members the resolution shall be valid for the purposes of section 21 of the Act.**

Based on the minutes of your Society's Annual General Meeting held on May 18th, 2019, at 9:45am Two Hundred and Seventy-Six (276) members were present at the meeting, according to the credential report at 2.1. Additionally, point at 24.3 of the minutes One Hundred and Thirty-Six (136) members voted in favour of the amendment, while Ten (10) voted against, and none abstained.

According to Regulation 51 of the Co-operative Societies Act, a three-fourths majority in favor of the amendment is required for it to be passed by the membership. Unfortunately, this requirement was not met in the current situation. To achieve the necessary majority, a minimum of Two Hundred and Seven (207) votes in favour of the amendment was needed. However, only One Hundred and Thirty-Six (136) members voted in favour.

Therefore, based on the above reasons, the Society's application to amend Bye-Law 18 has not been approved



#### 4.0 **MEMBERSHIP**

4.1	Membership as at January 1st 2022	:6,460
	New Members joined in 2022	:230
	Resignations in 2022	:47
	Deaths during 2022	:32
	Total Membership as at December 31st 2022	:6,611

4.2 As we continue to steadily grow, we welcomed 230 new members during the year 2022, a 3.6% increase in new membership compared to 2021.

#### 4.3 **Obituaries and Death Benefits**

The Board of Directors extends its sincere condolences to the families, friends and loved ones of the twenty-nine (29) departed members, whose death were reported to the Society during the year 2022 up the month May 2023. Our departed members are listed below:

ANDRE PRESCOD	INDAR SAGAR	RACHAEL LYNCH
BELINDA PHILLIP-MCSWEEN	JOHN THOMSON	RANDOLPH SOBERS
BENNETT MAXWELL	JOSEPH RAPHAEL	ROSTERN COLE
CARL WILSON	LAURA MILLINGTON	SELWYN DANIEL
CLARA RAMKARANSINGH	MARLENE HUNT	TREVOR CLARKE
COLIN HARRISON	NEIL BECKLES	VERONICA STEELE
DAVID WRIGHT	NORRIS ROBERTS	VINCENT LYNCH
DEOKIE SAMSINGH	OWEN DUNCAN	WAYNE JONES
DILWORTH PRINCE	PATRICIA ELCOCK	WILLIAM CHARLES
GLYNIS BREWSTER	PERSAD RAMLOCHAN	

**“To live in hearts, we leave behind is not to die “- Claude Campbell**

- 4.3 The loss of a loved one is never easy. Our thoughts and prayers are with our members family and friends during their challenging times.
- 4.4 We take this opportunity to remind our members of the importance of updating their On-going Due Diligence Forms with all relevant personal details to ensure that your intended beneficiary is updated at the time of your demise.
- 4.5 Also, we remind members and their relatives that an original Death Certificate ought to be submitted to any one of our branches to initiate death claim benefits. As such, the named beneficiary on a member’s account after satisfying our due diligence requirements, will be able to access information on the deceased member’s financial status. We urge relatives to file for Letters of Administration as soon as practical as the process is a lengthy one and is required by the Society to pay out on deceased members' accounts where there are amounts payable to the member's estate after all outstanding balances are cleared and the initial beneficiary payment of \$50,000.00 is made where balances can facilitate same.



# **BOARD OF DIRECTORS REPORT**

## **5.0 STRATEGIC DELIVERABLES AND ACHIEVEMENTS**

### **5.1 New Products And Services:**

#### **5.2 *Legend Plus Loan:***

This is a facility tailored for our legendary members over the age of 60 years where they will benefit from priority lending facilities, lower interest rates on their existing or new loans and access to our group medical and family indemnity plans

#### **5.3 *Reduction in Loan Interest Rates:***

The Society has even gone further to reduce the interest rates on our Consumer Loans as at January 2023 by 0.25% on the reducing balance to all our members. These cost saving has put you our members in a better financial position, now with additional disposable income at hand, which can be used to combat the rising commodity prices, transportation cost and rising utility costs.

#### **5.4 *We Credit U' Facility:***

This is a debt consolidation loan, where the member's assets are used to partially reduce their debts placing them in a better financial position by not diminishing their collateral assets but retaining their shareholdings while reducing their debt service ratio through financial planning and budgeting. Financial assessment, debt reduction strategies and recommendations are made towards our members with the objective to improve their standard of living and net worth

## **6.0 STRATEGIC DIRECTION**

The Board of Directors focused on proper and effective means of product and service delivery. In so doing the enhanced mechanisms were implemented as follows:

### **6.1 IN-PERSON MEMBER SERVICES AND HEALTH PROTOCOLS - COVID-19**

6.2 The Society continues to abide by the 'No Mask No Service' policy to safeguard you our valued members and staff up to June 12, 2023, after which mask wearing became optional.

6.3 The Society also has maintained having full-time custodians at all branches to facilitate frequent sanitization of high-traffic areas to help reduce exposure as the virus still lurks among us. We have integrated the health protocols into our office operations to safeguard against this highly contagious virus.

6.4 The Society continues to utilize various COVID-19 safety initiatives to encourage and maintain the safety of our members and staff these included:

- Online and mobile banking services
- Use of WhatsApp loan application services
- Transaction appointment system
- Implementation of COVID-19 guidelines, protocols and procedures
- Implementation of sanitization services and products at our offices
- Deep cleaning services during operating hours
- Adjusted office layout to limit congregation and to allow for social distancing practice.



## **BOARD OF DIRECTORS REPORT**

### **6.5 BEACON INSURANCE GROUP HEALTH PLAN**

6.6 This Group Health Plan remains available to all our members and provides the benefits of medical, dental, vision and life insurance as specified in accordance with the terms of the Group Policy. Dependent coverage remains available to spouses, whether married or common-law and children up to age 19 or 25 if attending school full-time. The plan is designed to give valuable assistance in meeting the financial difficulties a member may encounter due to an accident or sickness even when abroad. All registered members can upload and check the status of their claim online, view their coverage and their explanation of benefits at their convenience through a user-friendly portal.

6.7 This year represented the third year of its existence with no price increase in premium despite the associated increased number of claims being made. Members can benefit from a plan from as low as \$210 (Single). Additionally, for members who have been participating in the plan since its inception, will have no limitations on claims relating to major medical expenses. Members are also provided with the extra benefit of life insurance coverage which can be used as security when accessing our loan products.

### **6.8 CUNA CARIBBEAN INSURANCE PLANS**

Your Society continues in its self-imposed mandate of fully subsidising the Loan Protection /Life Saving (LP/LS) coverage on members loan and shares to a maximum value of \$85,000.00 and \$21,500.00 and to which you now have lifetime coverage once enrolled before age 76 years, You, our valued members, and by extension your beneficiaries, also continue to benefit the Family Indemnity Plan (FIP). It is reminded that both these products deliver significant benefits to members and their beneficiaries, providing funding for loved one in times of greatest need assisting with the coverage of funeral expenses, outstanding debt left behind or day to day expenses. As a member of this Society members have access to these critical products.

The Family Indemnity Plan offers seven coverage options and covers members and any combination of five eligible family members for one monthly premium as low as \$52.80. No medical examination is required.

### **6.9 COMPLIANCE**

6.10 The Society's effective anti-money laundering and combating the financing of terrorism regimes are essential to protect the integrity of the credit union. Therefore, measures are implemented and maintained to prevent and disrupt the financing of terrorism, proliferation financing and money laundering at the Society.

6.11 The Society Anti Money Laundering / Counter Financing of Terrorism/Counter Proliferation Financing (AML/CFT/CPF) transaction monitoring mechanisms has prevented the Society from hefty fines, reputational damage, financial crimes and non-compliant status by analysing, detecting and reporting any necessary financial crimes

6.12 The Society's obligations as a member of the non-regulated financial sector are to abide by the four pillars of the AML/CFT/CPF by developing and adhering to internal policies, procedures and controls, designation of a Compliance Officer, annual training of officers and staff and independent testing of the Compliance Program



## **BOARD OF DIRECTORS REPORT**

6.13 We wish to again remind our members of the importance of updating your personal details at the Society as it forms part of our statutory compliance obligation as well as it serves to help you maintain the security and control on your accounts. Updated and relevant information assists the Society in knowing your status to accurately assess your financial position when attempting to access loan facilities, simplifies identification procedures as well as makes it easier for the Society to fulfill your last wishes.

6.14 **Update your ‘On-going Due Diligence Forms’ today!**

6.15 **PROPERTY ACQUISITION AND DEVELOPMENT**

6.16 **#59 Fifth Street, Barataria Carpark Commissioning**

During the month of March 2022, the Society commissioned the car park at 59 Fifth Street Barataria to facilitate the parking space for approximately thirty (30) vehicles at any given moment. To date, the members have benefited from self-development programs, health fair, Children Jamboree 2022, Credit Union Day celebrations, staff appreciation and function.

6.17 Our Carpark is serving our ambitious objective of facilitating our membership through social, educational, developmental, networking and entrepreneurial events. The carpark also serves its traditional purpose of safely accommodating our member's vehicles while they visit the Society for services.

6.18 **#106 Sixth Street, Barataria**

Pursuant to our previous report to the membership, the Society continued its pursuit and acquired the property situated at 106 Sixth Street Barataria on August 03, 2022. The property is located directly abutting the boundary line of both #59 and #60 Fifth Street, Barataria, both our properties. This is yet another investment for the membership to reap valuable returns. The acquisition of this property has enhanced the asset portfolio of the Society while simultaneously allowing us to own three (3) parcels of land in one block measuring 15,000 sq. ft more or less.

6.19 At this time our Property Development Strategic Group is conducting feasibility studies on the property to determine viable options for business opportunities including the possibility of amalgamation of properties in expanding our Society's headquarters to facilitate the hosting of meetings and conferences.

6.20 **Barataria Branch Renovations**

Our head office at #60 Fifth Street Barataria re-designed its member services area on the ground floor during the month of April 2022 the layout of which provides our members with more privacy and safety while transacting business. Further, the quality of the renovation works brought an elevated standard and ambiance to the office that was highly praised by our members who access same.



## **BOARD OF DIRECTORS REPORT**

### 6.21 **#23 Main Street, Scarborough, Tobago**

As our membership continues to steadily grow in all the geographical areas across Trinidad and Tobago, it is imperative that our Society acquire real property to provide exemplary member services to our members in premises they own as well as receive returns on these property investments. As we continued in this quest for property acquisition, prime commercial property in our sister isle peaked our interest at the closing of the year 2022. Situated on Main Street, Scarborough, Tobago, it was envisaged that this acquisition will allow the Society the opportunity to introduce and market or brand through increased visibility in the highest vehicular and pedestrian concentrated areas in Tobago – the city centre of Scarborough.

6.22 Our Property Development Strategic Group made their proposal to the Board of Directors who sought the Commissioner of Co-operative Development's and our membership's permission to purchase same during the first quarter of 2023.

6.23 A Special General Meeting of the membership held on March 9, 2023, was held wherein the membership granted approval to complete the purchase of this property and in the month of May 2023, permission was granted to do so by the Commissioner of Cooperative Division.

6.24 We are proud to confirm that the sale was completed during the month of June 2023 and is currently under the asset portfolio of this Society.

### **6.25 HUMAN RESOURCE MANAGEMENT AND NEGOTIATIONS**

6.26 Good customer service is a cornerstone of successful businesses, as such the Society strives to ensure our human resources are trained and equipped to service our members. The Society continues to assess its human resource capital to ensure the right personnel are assigned to positions based on their skill set, experience and qualifications, as it's believed that the right fit will result in excellent customer service and job satisfaction. Further, during the month of December 2022, the Society and the Union, Banking Insurance and General Workers Union, successfully concluded and signed off the Collective Agreement for unionised staff for the period January 1st, 2022 to December 31st 2024.

6.27 During the year 2022 to present, we welcomed the following personnel to support and augment to our team:

6.27.1	Joanne Housen Reyes:-	Manager, Operations and Member Services
6.27.2	Jerron Alleyne:-	Loan and Business Development Officer
6.27.3	Tainna Hope:-	Member Services Representative
6.27.4	Ashley Felix:-	Member Services Representative
6.27.5	Suzette Ablack:-	Accountant
6.27.6	Coreen Merritt	Accounting Officer

## **BOARD OF DIRECTORS REPORT**

### **6.28 MARKETING AND BRAND AWARENESS**

6.29 The marketing and business team under the guidance and direction of the Board of Directors executed its Strategic Marketing Plan 2022. The objectives that were initiated to spout growth were:

- Improved corporate image and increased business visibility.
- Enhanced display of our products and services
- Increased membership base, share capital and business activity.
- Increased number of insured members

### **6.30 Mother's Day Promotion 2022**

Our Mother's Day Promotion was launched on 29th April 2022 and was opened to existing and potential members at all branches qualifying with the following criteria: New Member to Transcorp, making an initial deposit of \$1,000.00, New fixed deposit investment of \$5,000.00 (Minimum), Investment of \$1,000.00 towards Shares. New Insurance Sign up (Beacon, Guardian & CUNA), Loan refinance of \$1,000.00 (Minimum). The winners of this promotion were:

- First - Ms. Avalon Forrester
- Second -Ms. Krystal Grandison
- Third prize-Mr. Dexter West
- San Fernando -Edmund Haynes
- Tobago Ted Gray

### **6.31 Family Fun Day and Cookout 2022**

The Society hosted a fun and family day on 20th August 2022 at the Clifton Hill beach facility in Point Fortin. There were teams from North, South, East and Tobago participating in a cookout competition. The competition was won by the Tobago team. The children enjoyed treats and pool aerobics while being entertained by a live DJ. The evening closed with an aerobics competition for the adults, which was won by Mrs. Shelly Samuel from the San Fernando branch.

### **6.32 TCU New Membership Drive Traveling Caravan**

Our roving caravan was launched with the aim of increasing the activity of existing members and attracting new members to join the Society where they can access our plethora of services. We were also targeting existing members to edify them on our existing facilities in which they can access for example, Right Start Loans, Beacon, Cuna, Fixed Deposits, Mind Yuh Business Loans, Legend Plus, Vehicle Loans etc.

Our Caravan Locations were held as follows:

- Carlton Centre – San Fernando 13th October 2022
- Price Plaza- 15th October 2022
- C3 , San Fernando – 22nd October 2022
- Scarborough, Tobago- 01st November 2022

6.33 Our Society was accompanied by our insurance provider, Beacon Insurance Company Ltd and we engaged the public in promoting our products, services, and benefits of joining the Society during the month of October 2022.



## **BOARD OF DIRECTORS REPORT**

### **6.34 Unleashing our Entrepreneurial Potential - Credit Union Day Celebrations 2022**

6.35 The Society at its Credit Union Day Celebration 2022 hosted a Health Fair and Upmarket, where our entrepreneur members registered with our Business Registry showcased their talent displaying, selling and sampling of their products and services to the membership and attendees. Businesses from the culinary food and beverage sector, beauty and therapeutic industry conducted food and drink sampling, foot massages massage, ionic foot detox services, vegetable sampling and seedling distribution.

6.36 With our member's mental and physical health in mind, BMI Analysis, vision, blood glucose and blood pressure testing were conducted alongside therapeutic and spa services all scheduled for pampering our members and assessing their health. Our entrepreneur members were given the opportunity to showcase their talent by providing samples of their products and services, networking as well as an opportunity to earn income by selling their products.

6.37 Our Society continues to market as well as utilise the services of our entrepreneurs, giving them support to grow their business by providing free advertising of their business venture via our **Online Business Registry**, financing for development or seed capital via our '**Mind Yuh Business Loan**' and utilising their services for Credit Union events and office services.

6.38 We take this opportunity to thank our following entrepreneurs who participated in the Credit Union Day Celebration with the theme 2022 "Empower Your Financial Future who made the event a success:

- Pegus Premium Punch
- Nicole's Provision Punch
- Joy Joyette (Sweets)
- Alicia Maynard (Cakes and Sweetbread)
- Ramdeo Ganga (Doubles)
- Patricia De Four (Seedlings)
- Butterball Tasty Treats & Gillian's Catering Services
- Mr. Dexter Rodriguez (Provisions and Vegetables)
- Ms. Evana & Carla James (Manicure and Pedicure)
- Ms. Cheryl Ann Lee Yuen (Wraps and Fruit Bowls)
- Candice Burgess (Manicure and Pedicure)

### **6.39 Tobago Carnival 2022- October 2023**

For the first time, the Isle of Tobago hosted its own island Carnival separate from the island of Trinidad, which was held between October 28 to 30, 2022. We successfully hosted a contingency of over forty (40) members to Tobago during the period October 28th to October 30th, 2022. The contingency stayed at the Pe Sheres Inn and Spa.

6.40 Your Society, under the theme '*We Outside*', launched our loan promotion in our efforts to facilitate members wishing to participate in the festivities. Our members were provided with an all-inclusive package inclusive of accommodation, ground transport, tours, J'ouvert packages plus spending money and to which positive feedback was received. improve the comradery among the membership



## **BOARD OF DIRECTORS REPORT**

### **6.41 Tertiary Education Grant 2022**

The Society, in recognising the value of education in the lives of our members, especially our future “leaders”, continues to promote the Tertiary Education Grant for our student members who aspire to achieve and pursue tertiary level qualifications

6.42 The Education Committee selected two (2) students as the winners of the Tertiary Education Grant 2022. The Committee selected the order of merit based on students’ composite scores and contributions made to their respective accounts over a qualifying period.

6.43 We extend congratulation to Sade Jackson and Isiah Newton as our winners for the year ending 2022.

### **6.44 S.E.A. Awards 2022**

The Education Committee selected three (3) students as the winners of SEA Scholarships for the year 2022. The application period for this scholarship took place between Monday 4th July 2022 and Friday 15th July 2022, with a further extension to Friday 22nd July 2022 to allow for the continued submission of applications. The Committee selected the order of merit based on students’ composite scores and contributions made to their respective accounts over a qualifying period.

6.45 The first and second-place students received laptops and the third-placed student received a back-to-school hamper. Our Society also distributes vouchers to the other applicants. The distribution ceremony took place on August 19, 2022, at the Society’s Baratara Office

6.46 We congratulate our 2022 SEA Scholarship winners:

**1st Place** – Mr. Ahron Williams – assigned to Queen’s Royal College.

**2nd Place** – Ms. Gabrie Forgenie – assigned to Bishop’s Anstey High School East

**3rd Place** – Mr. Jahmai Rahim – assigned to St. Benedict’s College

6.47 Education is the key to success. We implore all parents to enroll their children as early as possible teaching them the principles of savings and investments while giving them the best opportunities in life by planting the seed to assist them financially in furthering their education. We also urge our parents to attend our educational webinars giving them the ever-needed guidance and an opportunity to develop life skills.

### **6.48 Christmas Jamboree 2022**

After two (2) years of not having our kids entertained, socialise and co-mingle, the Society hosted its annual fun-filled Christmas Jamboree on December 11, 2022, at its very own events space #59 Fifth Street, Baratara. Our children attended the party which was subsidised by the Society.

## **BOARD OF DIRECTORS REPORT**

6.49 The essence of the Christmas Party was to plan a day filled with fun, games and activities both for children, parents and guardians to get into the Christmas Spirit. A range of activities such as bouncy castle, face painting, musical chairs and Santa helped raised the energy level and enthusiasm before the giving of gifts and the partaking of food and party bags. The adults also ushered in the Christmas spirit and enjoyed games such as Ring toss, Tin Pan Alley, Punch Board and Musical Chairs.

### **6.50 TCU Carnival Events 2023**

As Trinidad hosted its first carnival after the COVID 19 Pandemic surge during 2020 - 2022, the country's Carnival theme was strategically set as 'The Mother of All Carnivals' as the country and the world anticipated that this year's carnival celebrations would have been extravagant and epic

6.51 The National Carnival Committee (NCC) introduced several new innovations to Trinidad's carnival schedule including a Park and Ride service to and from the Queen's Park Savannah, electronic ticket sales, free Wi-Fi Internet service at Queen's Park Savannah and the addition of a Dimanche Gras after-party were all new areas introduced in this year's celebrations.

6.52 The Society welcomed the opportunity to host its Carnival events once again and ventured into hosting 'TCU Carnival Boat Ride 2023- We Outside' and 'Panorama -Free Up' which were successfully held on January 28, 2023 and February 05, 2023 consecutively.

6.53 The Events Committee under the chairmanship of Ms. Merlene Mc Bain continued with its mandate and strategic direction to improve marketing efforts, increase brand awareness and comradery among the membership and hosted 'We Outside Boat Cruise 2023' and 'Panorama -Free Up' which were successfully held.

6.54 On January 28, 2023, members danced the night away at 'We Outside Boat Cruise 2023' at its All White Event onboard Embassy Yacht, with live entertainment from Oscar B, Trinidad Killa, DJ's Howie T, Akeem 5.0 and Santa Cruz All Stars Rhythm Section

## **BOARD OF DIRECTORS REPORT**

### **7.0 FINANCIAL PERFORMANCE**

- 7.1 The performance of the Society for the Financial Year 2022 could be considered as commendable with the organisation, as with many others, returning to normality following two years of uncertainty due to the pandemic. During the year ended December 2022, the Society would have done what was necessary to ensure that the needs of the members were met while surpassing its Net Surplus (Income Before Appropriations) position from the previous year by 14.0% or \$0.6 Mn. from \$4.2 Mn in 2021 to \$4.8 Mn in 2022.
- 7.2 The Society surpass its 2021 performance in most of the Revenue sectors with significant gains coming through its Investment Income. The Society's expenses were contained to only a 6.5% increase with the highest coming from Administrative Costs and Bank Charges.
- 7.3 The Society ended the year with an improved revenue position of \$11.9 Mn, up by \$1.0 Mn or 10.0% from the 2021 figures of \$10.9 Mn. This improved performance was led by an increase in Loan Interest of 6.0% or \$0.6 Mn from \$9.8 Mn in 2021 to \$10.4 Mn in 2022. This was a result of increased borrowings by members. Investment Income grew by a phenomenal 96% or \$0.5 Mn. up from \$0.5 Mn in 2021 to \$1.0 Mn in 2022 due to the returns from our high-yielding investments. Dividend Income fell by 49% or \$0.13 Mn arising from reduced dividend income in our equity investment portfolio which includes shares in First Citizens Bank and the T & T National Gas Limited, this as the many institutions grappled with declining income arising from the imposition of pandemic measures to keeps its staff and clients safe. Other Income which includes Administration Fees (derived from the granting of Loans) increased from \$0.3 Mn to \$0.35 Mn or 29%. This increase would have been supported by the increase in loans granted to members which grew by 8.0% or \$4.4 Mn.
- 7.4 Expenses grew by an overall amount of 6.5% or \$0.5 Mn – rising from \$6.6 Mn in 2021 to \$7.1 Mn in 2022 except for depreciation, (a non-cash expense) all areas increased with Employee Costs and Interest and Bank Charges each increasing by 12.0%. Employee Costs increased by \$0.26 Mn up from \$2.3 Mn in 2021 to \$2.5 Mn in 2022. This increment was mainly due to the \$77.0K increase in Salaries and other collateral human capital expenditure and \$0.19 Mn in Staff Gratuity Expense as the Society concluded negotiations with the Banking, Insurance and General Workers Union for the 2021 – 2024 period.
- 7.5 Administrative and Other Expenses recorded an 8.0 % or \$0.24 Mn upward movement from its 2021 position of \$3.2 Mn to \$3.4 Mn which was driven mainly by increases in the General and Building Maintenance which moved from \$92K in 2021 to \$137Kin 2022 – a 49% increase, as the Head Office underwent a roof repair, remodeling of the customer service area, repainting interior and exterior among other things. Other notable increases were in Office Rent which went from \$0.17 Mn to \$0.2 Mn as the full annual increase in the rent for the San Fernando office was incurred; there was also an upward movement of 20.0% or \$23K in expenses associated with the hosting of our Annual General Meeting.
- 7.6 Security expenses went from \$0.3 Mn to \$0.4 Mn, an increase of 31.0% as the continued effects of the pandemic were felt.

# BOARD OF DIRECTORS REPORT

## 7.7 FINANCIAL PERFORMANCE INDICATORS AND ASSESSMENTS

7.8 Several years ago, the WOCCU established what became known as the PEARLS RATIOS which is a set of financial ratios used to monitor the performance of Credit Unions to predict likely areas of problems and ensure their sustainability to minimise losses to their members. Over the years, except for its delinquency ratios, your Society continue to exceed key areas of performance relative to these ratios and has made adjustments where necessary in its financial operations to ensure that your Society was meeting or surpassing these international standards.

7.9 The most critical of these sustainability ratios provide for the level of:

7.9.1 **Solvency** – which monitors the ability of the Society to meets its liability to its members in the event of liquidation.

7.9.2 **Liquidity** – the level of assets that are in liquid or near liquid state to meet its cash obligations.

7.9.3 **Delinquency** – the management of the Society’s loan portfolio and the level of loans that remain unpaid resulting in losses to the organisation and ultimately its membership.

### 7.10 **Solvency**

A review of Figure 1.0 below exhibits that over the past five years, the Society has been regularly exceeding the standard set for Solvency. For the year 2022, the Solvency Ratio of the Credit Union stood at 136.73% or 25.73% above the international standard set of 111.0%. and an increase of 1.1% over the 2021 figure of 135.63%. This is a result of the prudent management of the assets of the organisation, ensuring that it can meet its liabilities when due through its assets.

### 7.11 **Liquidity**

The standard requires that the value of liquid or near-liquid assets must be in the range of 15.0% - 20.0% of Total Assets. The Society has consistently been operating within this range. The year 2022 indicated a decrease of 4.75% over that of 2021 of 22.67%. This decrease was a result of the maturity of some investments, and the acquisition of the freehold property at #106 Sixth Street, Barataria.

### 7.12 **Delinquency**

Delinquency continues to be a challenge as some members continue to blame the pandemic for the loss of revenue and economic hardship, with some members not making the required payment amount. The year 2022 experienced an increase in the delinquency rate of 29% or \$1.3 Mn over that of 2021 of \$4.4 Mn for a total of \$5.7 Mn. This represents 7.9% of Total Loans of \$72.4 Mn in 2022 as compared to that of 2021 of 6.6%.

7.13 In 2023, the Society has embarked on a vigorous effort to reduce the Delinquency rate of 7.9% to within the standard of 5.0% with the engagement of contracted personnel to pursue delinquent accounts and to find solutions for the members.



## BOARD OF DIRECTORS REPORT

7.14 Our members are guided to Figure 1.0 below which reports on the Indicators of Growth & Sustainability for the period 2018 – 2022 highlighting steady and consistent growth in critical areas notwithstanding the impact of the pandemic over the last three years.

Figure 1.0

### INDICATORS OF GROWTH & SUSTAINABILITY

	2018	2019	2020	2021	2022	
<b>SIGNS OF GROWTH - PERCENTAGE (%) MOVEMENT FROM PREVIOUS YEAR</b>						
Total Asset Growth	5%	12%	4%	6%	3.7%	
Growth in Net Loans	-5%	3%	2%	2%	8%	
Institutional Capital	15%	43%	3%	8%	25%	
Total Investment Growth	24%	33%	9%	13%	-6%	
Members' Shares	2%	1%	3%	4%	3%	
Members' Deposits	3%	-3%	19%	12%	-2%	
<b>MEASURES OF SUSTAINABILITY</b>						<b>PRUDENTIAL STANDARD</b>
Solvency	122.53%	137.70%	137.62%	135.64%	136.73%	111%
Liquidity	21.36%	20.44%	19.95%	22.67%	17.92%	15% - 20%

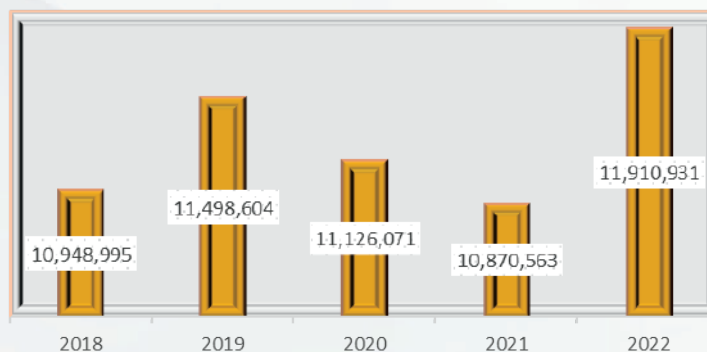


## BOARD OF DIRECTORS REPORT

### 7.15 AN EXAMINATION OF TOTAL REVENUE

7.16 Notwithstanding the many challenges faced by the financial institutions and your Society over the past three (3) years, the Credit Union was still able to improve on its revenue position as conditions were relaxed in the latter part of 2022. The increase in Revenue for the year was a result of the Society's continued marketing efforts which bore fruit with an increased loan portfolio. This increase was also driven by the introduction of many new products including the "Mind Yuh Business" and "We Credit U" loans

**Fig 2.0**  
**Total Revenue 2018-2022**

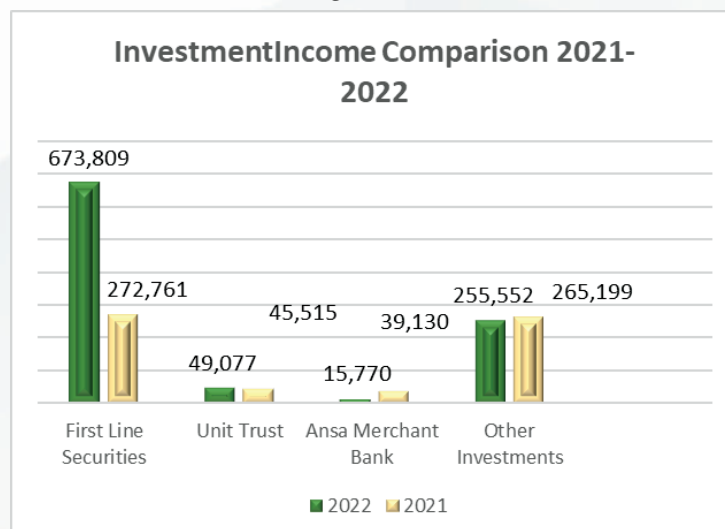


In 2023, the Society responded to the call of members for a reduction in interest rates to better serve them with greater spending power. Loan interest Income remains our main income source and accounts for 87.5% of the Society's revenue base in 2022.

Income earnings from our investments are disaggregated in Figure 3.0.

The Society continues to look at ways to attract more members as well as the introduction of new products to meet the demands of our growing membership

**Figure 3.0**



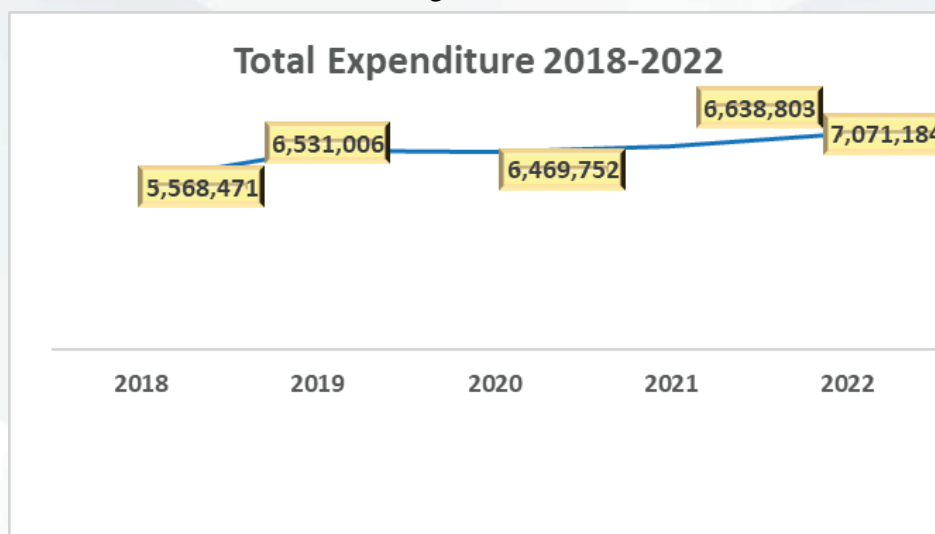
## BOARD OF DIRECTORS REPORT

### 7.17 OVERHEAD EXPENSES

In addition to our assessment above, during 2022, there was a 17.7% or \$19K increase in Bank Charges from \$0.105 Mn to \$0.124 Mn due to increased use of the Online facilities for the payment of loans and the introduction of new charges by the financial institutions. Notwithstanding, the Credit Union continues to encourage members to avail themselves to direct deposit for their loan proceeds.

Marketing Committee Expenses increased by 316% or \$26K as the Society ramped up efforts to increase its membership as well as organise events to encourage comradery among the members with events reported above.

Figure 4.0



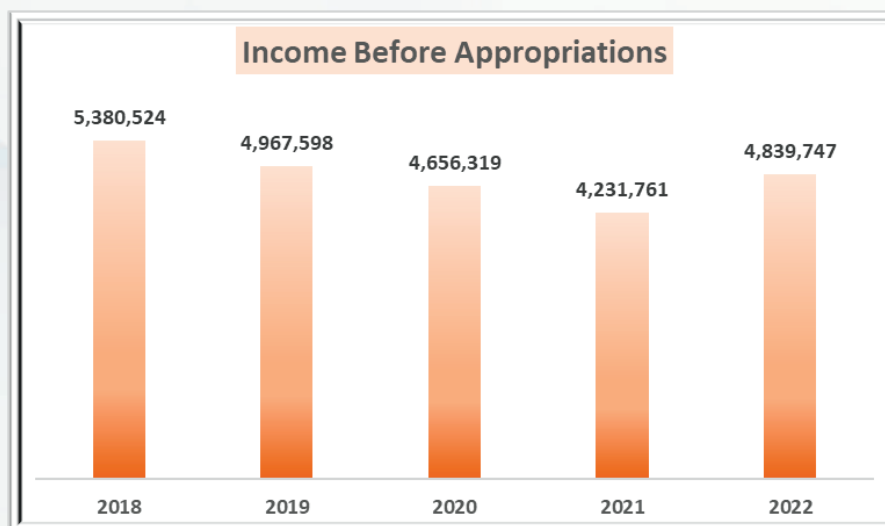
### 7.18 Income Before Appropriations & Total Comprehensive Income

7.19 Income Before Appropriations or Net Surplus as was previously known, grew by 14.3% or \$0.6 Mn to \$4.83 Mn, up from the 2021 figure of \$4.23 Mn. It is hoped that this upward movement will continue that will permit a return to our peak performance to date of \$5.4 Mn achieved in 2018. Starting in 2019, there was a steady decline in Income Before Appropriations, however, the years 2020 and 2021 could be attributed to the effects of the pandemic. Figure 5.0 outlines the Income Before Appropriations for the period 2018 to 2022.

## BOARD OF DIRECTORS REPORT

- 7.20 Notwithstanding the minor declines in 2020 and 2021, the Society remains sound and solid and despite our reduction in interest rates, it is expected to at least maintain or surpass its 2022 levels due to the introduction of more innovative products to meet the members' requirements and by the skilful management of its expenses.

Figure 5.0

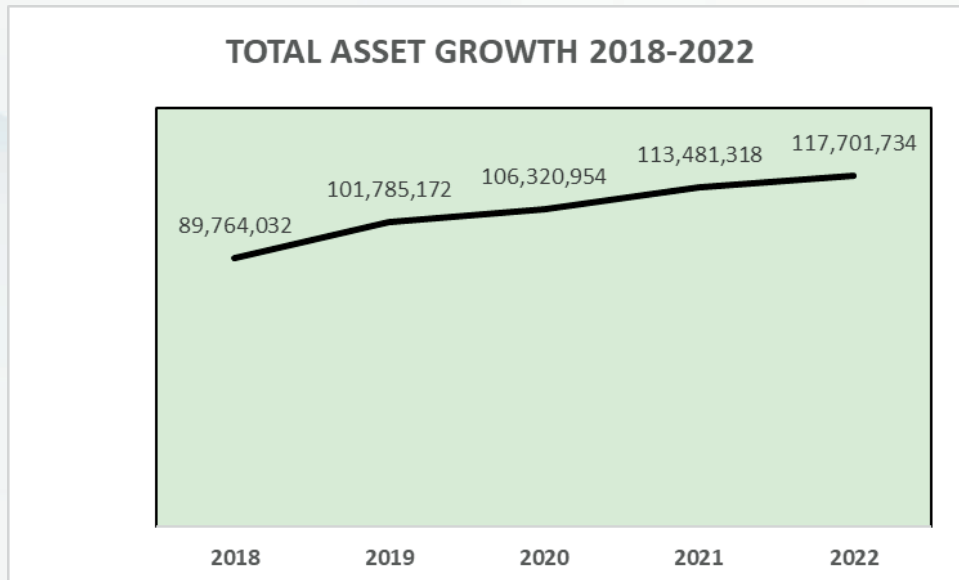


- 7.21 The year 2022 saw the Society recording unrealised losses in its financial assets due to the reduction in the market prices of our shares in the First Citizens Bank which fell from \$67.53 at year-end 2021 to \$52.00 on December 31, 2022. There was also a minimal reduction of \$8.0K in the value of our mutual fund with the ANSA Merchant Bank while our share value in our holding with the TT NGL improved by \$40.0K or 11%. These movements in share prices are not unusual and will only impact the Income Before Appropriation if the assets are sold and the loss recognised.
- 7.22 Notwithstanding the reduced value, our equity and financial assets continue to provide the Society with handsome dividends and investment income as evidenced by the overall increase of 46% over 2021, moving from a total of \$0.77 Mn in 2021 to \$1.13 Mn in 2022. The Society will continue to monitor the market to invest in those assets which will provide generous yields to the Society.
- 7.23 Expansion of The Asset Base: Short-Term Investments & Real Estate**
- 7.23 With a vision to maintain consistent growth through innovation and prudent investment strategies, the Total Assets of the Society increased by 4% or TTD 4.2M between 2022 and 2021. The Society has shown consistent growth as shown in the graphic depiction in Figure 6.0, increasing by 31% or \$28.0 Mn over the last five years from \$89.7 Mn to its December 2022 figure of \$117.7 Mn.

## BOARD OF DIRECTORS REPORT

- 7.25 There was a 10.0% reduction in the value of our Short-Term Investments from \$20.8Mn in 2021 to \$18.6Mn in 2022 and which occurred mainly in the FCB Abercrombie Fund of 18% or \$1.9 Mn from \$10.8 Mn to \$8.9 Mn. This reduction was occasioned by the conclusion of the purchase of the property on #106 Sixth Street, Barataria, the said works undertaken at Head Office and the funding of loan disbursements during the year.

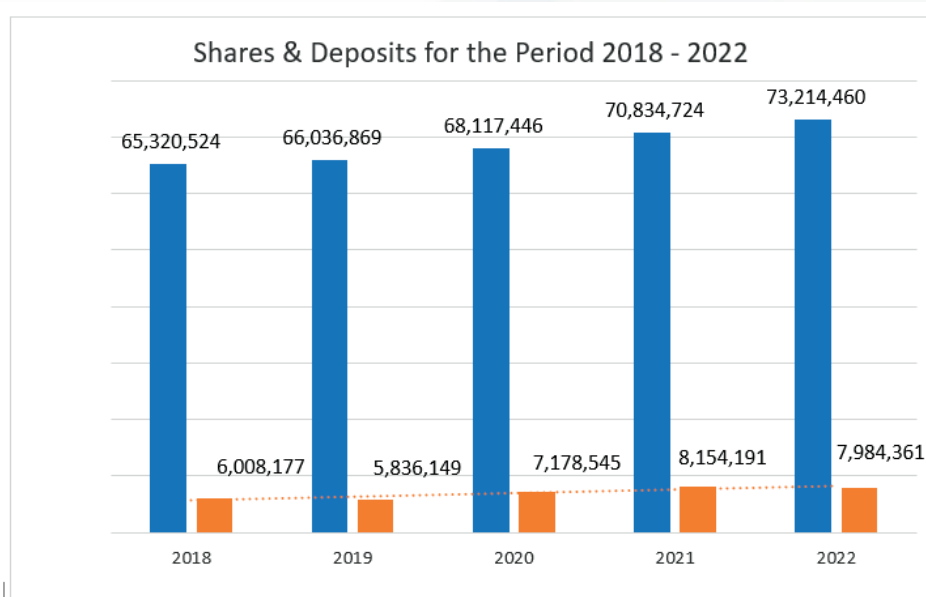
Figure 6.0



### 7.26 GROWTH IN CAPITAL & DEPOSITS

- 7.27 Members continued to display their confidence in the Society with increased share contributions which moved from \$70.8 Mn in 2021 to \$73.2 Mn in 2022, an increase of \$2.4 Mn or 3.0% while deposits reflected a decrease of 2.0% or \$0.17 Mn, down to \$7.98 Mn from the 2021 figure of \$8.2 Mn as displayed in Figure 7.0.

Figure 7.0



## **BOARD OF DIRECTORS REPORT**

### **7.28 DELINQUENCY & PROVIDING FOR LOAN LOSSES**

7.29 The Gross Loan Portfolio increased by 8.4 % or \$5.6 Mn from \$66.8Mn in 2021 to \$72.4Mn in 2022, an increase of \$5.6Mn. As required by the criteria set out in the International Financial Reporting Standards 9 (IFRS 9), the Society provides for those loans which can be viewed as bad or doubtful. In this regard, the Provision for Losses for the year 2022 amounts to \$3.0 Mn, an increase of \$0.25 Mn over 2021 when it was \$2.75 Mn.

7.30 It is to be noted that the Provision for Loan Losses has been steadily increasing over the years and from the year 2018, increased by 65% from \$1.8 to \$3.0 Mn or \$1.2 Mn. In an effort to stem the tide of increasing loan losses, your Society has engaged private personnel to improve on the collection of loans in arrears. It is hoped that the 2023 Financial statement will reflect an improved provision for losses. The aforementioned is reflected in Figure 8.0

**Figure 8.0**

<b>GROSS LOANS, LOSS PROVISION &amp; DELINQUENCY 2018 - 2022</b>					
	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
<b>Gross Loans</b>	61,647,867	63,863,542	65,317,091	66,777,017	72,378,615
<b>Provision for Loan Losses</b>	1,816,237	2,117,999	2,463,043	2,749,275	2,995,562
<b>Delinquency (as a percentage of Gross Loans)</b>	5%	6%	7%	7%	8%

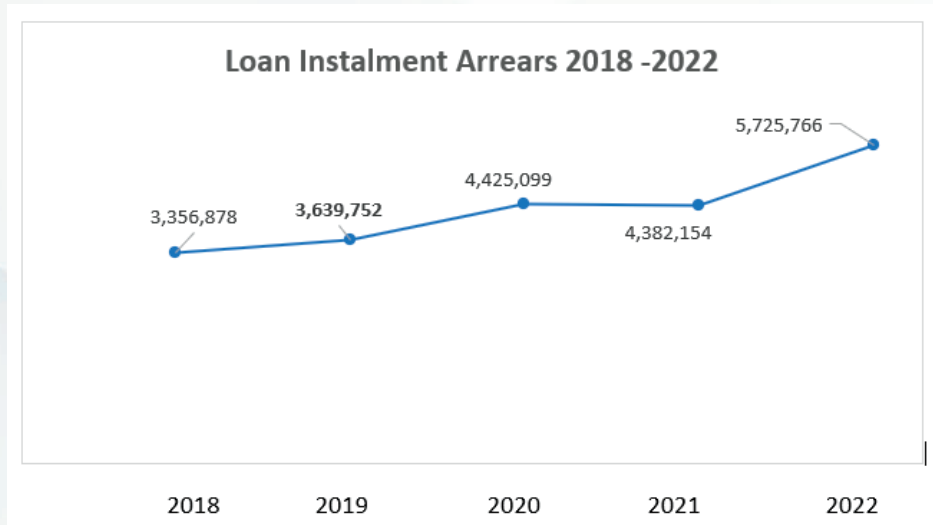
7.31 Delinquency continues to pose a challenge notwithstanding our proactive recovery efforts regarding bad debts and our strategies to alleviate accounts being flagged as delinquent.

7.32 Pre-delinquency strategies such as restructuring of loans were implemented to assist our members to maintain their accounts in good standing. Members should note that any increase in the write off of bad accounts affects the payment of future dividends and therefore should be the concern of all members to ensure that his fellow member meets his or her commitment to the Society.

7.33 Loan instalment in arrears rose by \$1.3 Mn or 30.0% from \$4.4 Mn in 2021 to \$5.7 Mn. There has been a steady increase in the arrears in instalments over the past five years and is depicted in Figure 9.0 under.

# BOARD OF DIRECTORS REPORT

Figure 9.0



## CONCLUSION

Having provided you, our members with a comprehensive analysis, oversight and outlook of the strategies implemented and executed by the Society to ensure and a reasonably fair performance exceeding the standard in several areas. The Board anticipates that it continues to focus on the continued development of the TCU Business Registry, restructuring of members' loan portfolios, reduction of delinquent accounts, enhancing members' activities, property development and aggressive marketing campaign of our products and services. The Board of Directors wishes to thank the Credit Committee, Supervisory Committee, Officers, Management Staff and, you, our dear members for the support and confidence bestowed on the Board to present.

Regards,

**JACQUELINE BOWEN-RODRIGUEZ**

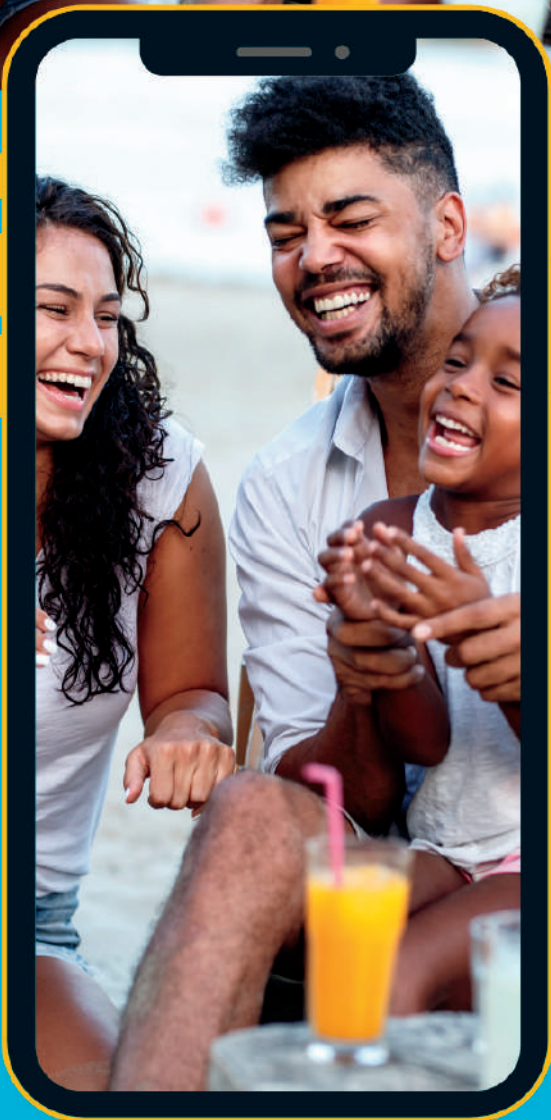
**President**

**Board of Directors**



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# CREDIT COMMITTEE REPORT

## 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**



# CREDIT COMMITTEE



**Shawn Mason**  
Chairman



**Jenny Daniel**  
Secretary



**Anthony Newton**  
Member



**Keeba Charles**  
Member



**Mrs. Geeta  
Teelucksingh-Ali**



# CREDIT COMMITTEE REPORT

## 1.0 INTRODUCTION

- 1.1 The Credit Committee is pleased to report to you the Shareholders, our annual report of activities for the preceding year, (January to December 2022) in accordance with the Bye-Laws of the Transcorp Credit Union Co-operative Society Ltd. Our focus during this period concentrated on improving business processes pertaining to the efficiency and effectiveness of the loan lifecycle, from application to disbursement.
- 1.2 Post Covid effects had new challenges for the Committee as we had to grapple with the lingering effects which included, serious financial hardships, surmounting debt, changes in our business model, increased expectations for efficiency in service quality and delivery experiences, technological solutions, increased risks, and catering to satisfy our aging membership in ways that do not limit or interrupt their efforts to conduct business transactions comfortably.
- 1.3 The slow churn to resume activities to a robust pre-covid state of physical and social togetherness has also been challenging but not impossible, and so the Board of Directors has been proactive in its approach to business operations/solutions, and kept our activities synchronized with the demands of the global financial environment.

## 2.0 ANNUAL GENERAL MEETING

- 2.1 The Credit Union held its 49th Annual General Meeting on July 16th, 2022, which was held at Police Credit Union, Administration Building, Barataria. The hybrid meeting was presented to the membership, which facilitated officers at the mortar structure in addition to an online feed to reach the broader membership base. Five members were elected to serve on the credit committee for a period of one (1) year.

Elected Members are:

1. Mr. Anthony Newton
2. Mr. Shawn Mason
3. Mrs. Geeta Tee/ucksingh-Ali
4. Ms. Jenny Daniel, and
5. Ms. Keeba Charles.



## CREDIT COMMITTEE REPORT

- 2.2 Mr. Robinson Manswell and Ms. Salicia Reyes were elected first and second alternates respectively.

### STATUTORY MEETING

#### 3.0 COMMITTEE COMPOSITION

At our inaugural meeting, which was held on July 22nd 2022, and overseen by the Supervisory Committee, Mr. Shawn Mason was elected to serve in the capacity of Committee Chairman, and Ms. Jenny Daniel as Secretary.

1. Mr. Shawn Mason- Chairman
2. Ms. Jenny Daniel - Secretary
3. Mr. Anthony Newton - Member
4. Mrs. Geeta Teelucksingh-Ali - Member
5. Ms. Keeba Charles - Member

#### 3.1 STATUTORY MEETING

Due to increasingly high demands for loans, the committee surpassed the stipulated number of statutory meetings, according to Credit Unions' Bye laws, ie., in person and virtually to cater to members needs as it pertains to the loan application process whether by physical submission or by digital facilities. This means that there was meticulous scrutinizing of each loan application to ensure the information submitted was complete, original, and accurate. The Committee was required to attend Monthly Statutory Meetings of the Board of Directors to submit and present reports regarding its activities during the period under review.

#### 4.0 ATTENDANCE AT MEETINGS

The table hereunder provides information on the meeting attendance of Officers of the Credit Committee for the period under review (January to December 2022).

Officers	Statutory Meetings (82)	On-Demand Meetings (25)	Excused	Total Meetings 107
Shawn Mason	79	22	6	101
Geeta Teelucksingh-Ali	80	23	4	103
Anthony Newton	80	23	4	103
Jenny Daniel	82	23	2	105
Keeba Charles	82	24	1	106



## CREDIT COMMITTEE REPORT

### 5.0 LOAN APPLICATIONS

5.1 The Credit Union continues with its drive to provide financial services to our members with quick and easy access to facilities via our digital platform. Our loan products incorporated several categories to offer financial services solutions that considered the urgent needs of the membership. Some of those term loan facilities are:

#### 1. Matriculation

a. Back to School Loan - Government's mandate for students' physical presence at schools post covid.

#### 2. Aged Membership

a. Legend Plus Loan (60 Years & Over) - To give senior members the added benefit of reduced rates according to age bracket.

#### 3. Financial Hardship

a. We Credit U Loan - To assist members with easing their financial burden and cash flow problems because of the effects of the Covid 19 Pandemic.

#### 4. Social Events

a. Fun and Family Cookout Day (Clifton Hill)

b. We Outside Loan (Carnival in Tobago)

5.2 The table and bar chart below illustrate a comparison for loan activities for 2021 and 2022. The information presented indicates a 23% increase in the total value of loans approved by the Committee, moving from 18.7M in 2021 to 23M in 2022.



# CREDIT COMMITTEE REPORT

## LOAN ANALYSIS TABLE

### LOANS ANALYSIS TABLE

Table 2

Loan Type	LOAN ACTIVITIES - 2021				LOAN ACTIVITIES - 2022			
	No of Loan Application Declined	Value	No of Loan Applications Approved	Value	No of Loan Application Declined	Value	No of Loan Applications Approved	Value
Consumer	33	\$614,853.93	1276	\$10,774,170.11	14	\$153,984.00	1591	\$14,816,419.04
Ops	1	\$2,000.00	17	\$28,725.00	-	-	-	-
Ops 2	1	\$3,000.00	310	\$790,044.33	2	\$6,000.00	206	\$544,253.05
Ez-Up	3	\$14,999.81	419	\$2,012,750.00	3	\$17,999.94	407	\$2,095,249.45
Motor Vehicle	-	-	4	\$660,526.71	-	-	2	\$341,515.82
Digi Pack	-	-	10	\$73,794.40	-	-	-	-
Ease Meh Tension	-	-	2	\$19,711.61	-	-	1	\$10,185.00
School Book	-	-	45	\$345,826.95	-	-	48	\$318,215.80
Stabilizer	-	-	143	\$312,340.52	-	-	121	2,987,609.40
Christmas Voucher	-	-	41	\$393,804.77	-	-	45	437,301.57
Rite Start	-	-	12	\$184,291.70	-	-	7	\$115,250.00
We Credit U Loans	-	-	-	-	-	-	26	\$353,792.43
Long Term	-	-	1	\$154,442.62	-	-	1	\$50,400.00
Medical Insurance	-	-	5	\$12,212.00	-	-	1	\$6,192.00
Mind Yuh Business	-	-	3	\$167,465.90	-	-	16	979,129.66
<b>Total</b>	<b>38</b>	<b>\$634,853.74</b>	<b>2,288</b>	<b>\$18,740,106.36</b>	<b>19</b>	<b>\$177,983.94</b>	<b>2472</b>	<b>\$23,055,513.22</b>

## CREDIT COMMITTEE REPORT

### LOANS ANALYSIS TABLE

Table 2

<b><u>LOAN ACTIVITIES - 2021</u></b>				
Loan Type	No of Loan Application Declined	Value	No of Loan Applications Approved	Value
Consumer	33	\$614,853.93	1276	\$10,774,170.11
Oops	1	\$2,000.00	17	\$28,725.00
Oops 2	1	\$3,000.00	310	\$790,044.33
Ez-Up	3	\$14,999.81	419	\$2, 012,750.00
Motor Vehicle	-	-	4	\$660,526.71
Digi Pack	-	-	10	\$73,794.40
Ease Meh Tension	-	-	2	\$19,711.61
School Book	-	-	45	\$345,826.95
Stabilizer	-	-	143	\$3122340.52
Christmas Voucher	-	-	41	\$393,804.77
Rite Start	-	-	12	\$184,291.70
We Credit U Loans	-	-	-	-
Long Term	-	-	1	\$154,442.62
Medical Insurance	-	-	5	\$12,212.00
Mind Yuh Business	-	-	3	\$167,465.90
<b>Total</b>	<b>38</b>	<b>\$634,853.74</b>	<b>2,288</b>	<b>\$18,740,106.36</b>



## CREDIT COMMITTEE REPORT

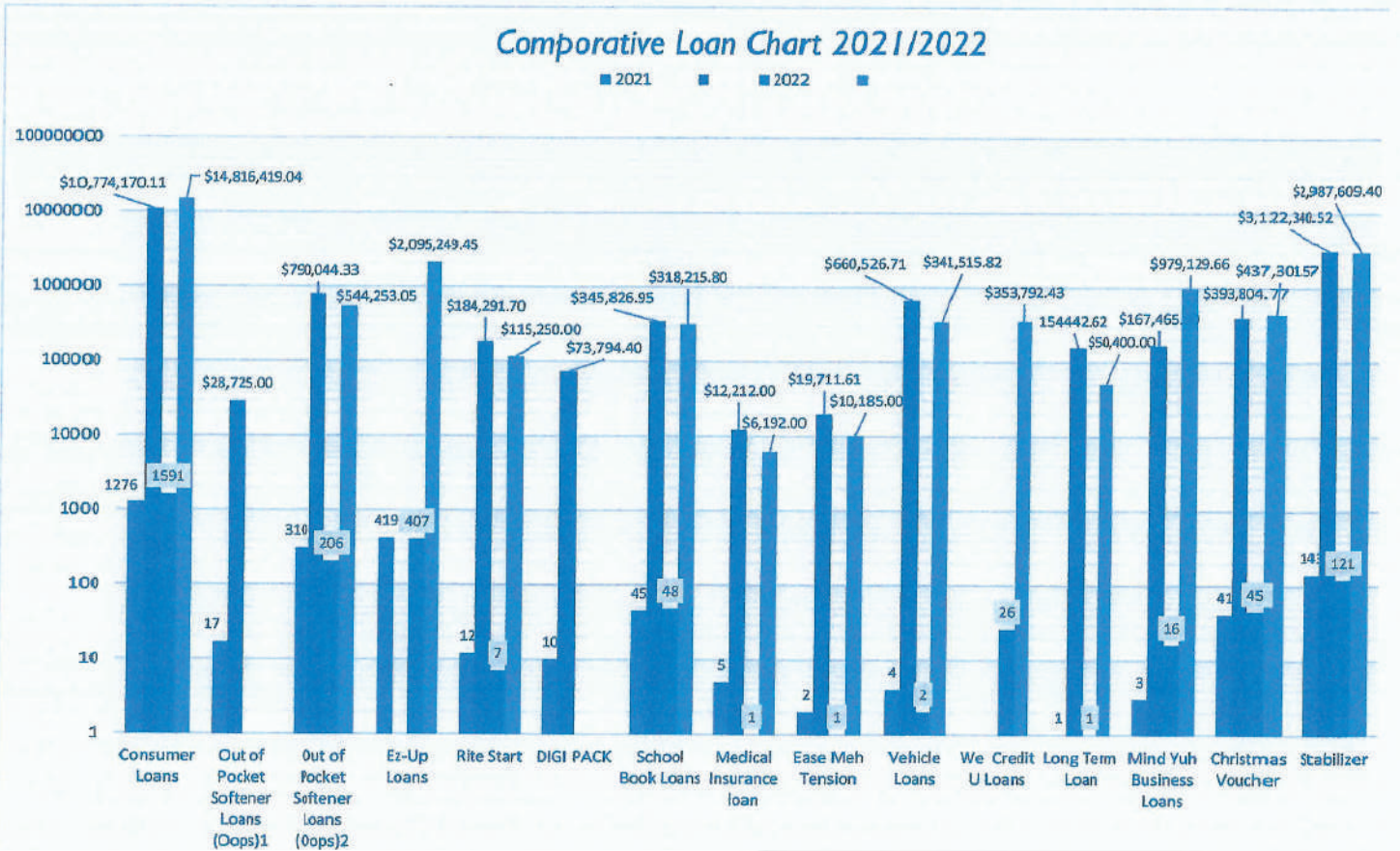
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Oops	-	-	-	-
Oops 2	2	\$6,000.00	206	\$544,253.05
Ez-Up	3	\$17,999.94	407	\$2,095,249.45
Motor Vehicle	-	-	2	\$341,515.82
Digi Pack	-	-	-	-
Ease Meh Tension	-	-	1	\$10,185.00
School Book	-	-	48	\$318,215.80
Stabilizer	-	-	121	2,987,609.40
Christmas Voucher	-	-	45	437,301.57
Rite Start	-	-	7	\$115,250.00
We Credit U Loans	-	-	26	\$353,792.43
Long Term	-	-	1	\$50,400.00
Medical Insurance	-	-	1	\$6,192.00
Mind Yuh Business	-	-	16	979,129.66
<b>Total</b>	<b>19</b>	<b>\$177,983.94</b>	<b>2472</b>	<b>\$23,055,513.22</b>



# CREDIT COMMITTEE REPORT

## COMPARATIVE LOANS CHART 2021/2022





# **CREDIT COMMITTEE REPORT**

## **COMMITTEE ACTIVITIES - DELIQUENCY**

### **6.0 CREDIT SUPERVISION**

- 6.1 For the period under review the Committee reviewed and processed two thousand four hundred and ninety-one (2,491) loan applications of which two thousand four hundred and seventy-two (2,472) were approved.

### **7.0 PROCESSING OF LOAN APPLICATIONS**

- 7.1 The Committee made several site visits to different properties to formally assess the needs for home improvement loans as requested by members. In addition, members were interviewed, in-person and virtually to assess, counsel, review credit history, ascertain immediate financial needs, their ability to repay, clarification of needs according to loan request and to provide alternatives that may best suit the members current financial status before deciding to grant credit facilities.

### **8.0 WAIVER COMMITTEE**

- 8.1 The Committee in its function to better serve the membership referred several applications to the Waiver Committee for consideration in instances where:-

1. Loan-to-share ratios were in excess of 2:1
2. Loans exceeding the normal lending criteria with a DSR of 50% and exposure of thirtyfive thousand (\$35,000.00) dollars.

- 8.2 The Board of Directors granted the Committee approval for the waiver of the loan policy for stabilizer loans with a Debt Service Ratio up to 60% and exposure up to forty thousand (\$40,000.00) dollars for respective loan promotions.

### **9.0 DELINQUENCY**

- 9.1 As of December 2022, the Delinquency Portfolio inclusive of interest outstanding and installment arrears is estimated to be 7.5M dollars, which is a significant increase from the previous year. This is a concerning issue for all stakeholders as it results in decreased earnings which directly affects the Society. The delinquency rate is an important economic indicator because it shows the increase (or decrease) in the number of unpaid loans over periods of time.

Members must be ever cognizant that delinquency is a debilitating and negative aspect of business which has a ricochet effect on business operations in general, which includes profitability. Though delinquency can occur because of varying factors, the main reason the committee have encountered is the downward spiraling of financial health due to restricted financial resources and enormous financial debts frequently sourced at multiple lending institutions. This type of financial instability causes members to bounce around financial institutions only to return relatively bruised with depleted hard-earned savings, greater debt and unrealistic expectations.



# CREDIT COMMITTEE REPORT

## COMMITTEE ACTIVITIES - DELIQUENCY

- 9.1 The consequence of escalating delinquency is bad business for the credit union, but for shareholders, it means reduced loan products, poor credit rating, reduced dividends, loan deferrals, and borrowing restrictions. These scenarios are among the many resultant effects. Members must be financially responsible to keep away from a quagmire of debt.

Delinquency is a problem! It is not the Boards problem, nor is it the Credit Committee's but rather it is "our problem" ..... "*a shareholder's problem*" and only through collectivism can we reduce and then eradicate the growing dilemma which has the potential to cause devastation to the foundations of our Credit Union.

## 10.0 TRAINING

For the period under review the Credit Committee participated in the following training sessions

- **Anti-Money Laundering (AML)/Countering the Financing of Terrorism (CFT)**

Officers are mandated to attend these training sessions because of Legislative and Regulatory compliance. This is necessary to identify signs and infractions, and to be especially vigilant with the financial activities of the Society.

- **Aspire Webinar (The Importance of Retro Due Diligence, Wills and Estate Planning) - hosted by the Education Committee of the Credit Union**

Officers participated in an informational session as part of the Society's ongoing efforts to educate members on their legal rights and responsibilities.

## CONCLUSION

### 11.0 RECOMMENDATIONS

- 11.1 The Committee recommends bi-annual training sessions be provided to the membership on the following areas:

- **Financial Literacy**
- **Financial Counseling (to focus Budgeting and Credit Management)**



## CREDIT COMMITTEE REPORT

11.2 Members are also advised to:

- Remain committed to honoring financial commitments.
- Consider and re-evaluate borrowing habits.
- Avoid spending outside of a budget.
- Increase savings incrementally.
- Seek advice/counselling on how to decrease financial debts

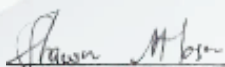
The Credit Committee is committed to serving the membership, assisting to sustain and succeed in all financial activities during these challenging times. As we make strides towards improving communication with all shareholders of the Society. We passionately advise members to increase their savings to assist with unexpected emergencies, this will be beneficial during these difficult times.

The financial economy is pervasively volatile; however, the Credit Union continues to be a financially safe institution where members are provided with opportunities to make sound investments to grow financially. The Society is constantly and consistently strategizing and engaging in activities to sustain and attract new business.

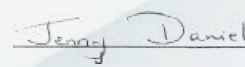
Kudos to the Board of Directors and their vision to bring in new business by the mobilization of membership caravans which traversed through several areas of the country to greet, meet, and treat with existing members and captivate the attention of potential members.

There are also financial opportunities provided for members who own small businesses to start up or develop further, ie. Mind Yuh Business and Small Business loans. Our loan products will soon expand to include Mortgage Loan Facilities, to assist members who intend to own their own home sometime in the future. *"We fulfill dreams .... , one loan, one car, one home and one backpack at a time, members"!*

Finally, the Committee expresses sincere appreciation to the Board of Directors, fellow Committee Members, Management, and Staff of the Credit Union for contributing towards the overall achievement of goals and objectives for the period under review.



**Shawn Mason**  
**Chairman**  
**Credit Committee**



**Jenny Daniel**  
**Secretary**  
**Credit Committee**





## SUPERVISORY COMMITTEE REPORT

# 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# SUPERVISORY COMMITTEE REPORT



**Kegan John**  
Chairman



**Semonne Blackman**  
Secretary



**Patricia De Four**  
Member



# SUPERVISORY COMMITTEE REPORT

## **1.0 SUPERVISORY COMMITTEE REPORT**

- 1.1 The primary function of the Supervisory Committee is to examine the adequacy of the Credit Union. To ensure the operations and affairs are carried out according to the bylaws, policies, and procedures set out by the Organization, and to identify issues that are found contrary to these bylaws, report to the Manager and Board of Directors and make recommendations where necessary. This is necessary to ensure that the Credit Union's internal controls are strong enough to properly safeguard the interest of its membership.
- 1.2 On **July 16th, 2022** the Transcorp Credit Union held its Annual General Meeting (AGM) with the undermentioned persons being elected to serve on the Supervisory Committee for the coming term.

### **MEMBERS**

- Mrs. Patricia Sylvester-De Four
- Mr. Kegan John
- Ms. Semonne Blackman
- 1st Alternate- Angelo Joseph
- 2nd Alternate- Melina Forde

Following the inaugural meeting of the Committee, the following members were elected to the leadership positions.

- |             |                                 |
|-------------|---------------------------------|
| • Chairman  | Mr. Kegan John                  |
| • Secretary | Ms. Semonne Blackman            |
| • Member    | Mrs. Patricia Sylvester-De-Four |

## **1.3 SELECTION OF OFFICERS**

The Supervisory Committee attended and adjudicated over the first (1st) meeting of the newly constituted Board of Directors This meeting was held on Wednesday, July 27th, 2022 at Transcorp CreditUnion head office, present at this meeting were the twelve (12) elected members of the Board of Directors.

There the Supervisory Committee conducted and oversaw the election process to select the executive members of the Board of Directors and the CreditCommittee.

## **1.4 BOARD OF DIRECTORS**

- |                       |                                 |
|-----------------------|---------------------------------|
| • President           | Mrs. Jacqueline Bowen-Rodriguez |
| • Vice President      | Mr. Clyde Parris                |
| • Treasurer           | Mrs. Gemma Bowen                |
| • Secretary           | Mrs. Paula Yarde                |
| • Assistant Secretary | Mr. Anthony Thompson            |



# SUPERVISORY COMMITTEE REPORT

- 1.5 The Supervisory Committee also oversaw the reopening and appointment of the newly appointed Credit Committee as follows: -

## 1.6 CREDIT COMMITTEE

- |             |                             |
|-------------|-----------------------------|
| • Chairman  | Mr. Shawn Mason             |
| • Secretary | Ms. Jenny Daniel            |
| • Member    | Mr. Anthony Newton          |
| • Member    | Ms. Keba Charles            |
| • Member    | Mrs. Geeta Teelucksingh-Ali |

## 1.7 DUTIES AND ACTIVITIES FOR THE PERIOD 2021/2022

During our tenure, the Supervisory Committee conducted a number of checks and balances on the affairs of the Credit Union. The areas examined include but were not limited to the following;

- Loan Applications
- Bank Reconciliation
- Review of Financial Statements
- Fixed Assets Review
- Review of member Delinquency
- End-of-year cash count

## 1.8 LOANS

The Supervisory Committee performed audit checks on loan applications and the processing of these loans. Over the period we reviewed a number of loans ranging from Consumer Loans, Ez-Up, Oops, Vehicle loans, and loans for special events. We ensured that all loan applications followed the necessary criteria as stated in the bylaws and all relevant documents were attached. Over the period **2021-2022**, we noticed an increase in loans in the sum of **\$5,355,311** which represents an **8.36%** increase over the period 2021 and 2022. This highlighted that the Credit Union was still a relevant lending entity where members are more likely to take loan facilities due to ease of access.

## 1.9 BANK RECONCILIATION

The Committee regularly reviewed the bank reconciliation of all of the Credit Union's bank accounts over the period. These accounts included the following: -

- Abercrombie FCB Account
- FCB Tobago
- FCB Barataria
- FCB San Fernando
- Dividends Account



## SUPERVISORY COMMITTEE REPORT

- 1.10 We ensure that all account reconciliations were in line with proper accounting practices as recommended by the International Financial Reporting Standards (IFRS). We are pleased to report that no discrepancies were found in the preparation of these documents and the Credit Union has been doing a great job in reporting such.

### 1.11 REVIEW OF FINANCIAL STATEMENTS

The Supervisory Committee reviewed the Financial Statements for the year ending 31st December 2022 which were presented by the Board of Transcorp Credit Union Cooperative Society Ltd. The organization utilized Garison &CO to perform the audit as agreed to at the last Annual General Meeting (AGM). The Committee reviewed the accounts to ensure that proper accounting procedures were followed in accordance with the International Financial Reporting Standards(IFRS). The Committee is satisfied with the preparation of the financial statements which met the approval in accordance with International Financial Reporting Standards IFRS.

- 1.12 The Committee conducted a review of the Statement of Financial Position under Total Assets which moved from **\$113,481,318** in **2021** to **\$117,701,734** in **2022**. This movement represented a positive variance of **\$4,220,416**. This positive variance analysis was mainly due to the expansion of the organization which represents the following items hereunder:-

- Cash on Hand moved from **\$1,107,940** in **2021** to **\$592,785** in **2022** which shows a negative variance of **\$515,155** representing a **46.5 %** overall decrease.
- Cash at Bank moved from **\$2,364,536** in **2021** to **\$1,955,508** in **2022** which shows a negative variance of **(\$409,028)** representing a **(17.3 %)** overall decrease.
- Short Term Investments moved from **\$20,772,515** in **2021** to **\$18,678,648** in **2022** which shows a negative variance of **\$2,093,867** representing a **10.08 %** decrease.
- Accounts Receivables and Prepayments moved from **\$1,845,470** in **2021** to **\$1,660,244** in **2022** which shows a negative variance of **\$185,226** representing a **10.04 %** decrease.
- Members Shares moved from **\$70,834,724** in **2021** to **\$73,214,460** in **2022** showing a positive variance of **\$2,379,736** or a **3.25%** increase.
- Members' Loans moved from **\$64,027,742** in **2021** to **\$69,383,053** in **2022** showing a positive variance of **\$5,355,311** representing an **8.36%** increase.





## SUPERVISORY COMMITTEE REPORT

- 1.13 The Total Members Funds and Reserve had a movement from **\$28,155,366** in **2021** to **\$29,824,227** in **2022** which highlighted that the organization had an increase in the sum of **\$1,668,861** which represents a **5.93%** increase in growth from the previous year. This increase was mainly due to the Credit Union's aggressive approach to new membership and newly incorporated initiatives within Transcorp Credit Union.
- 1.14 An overview of the financial statement has shown that over the financial year, there has been an increase of **\$4,220,416** which speaks to the Cooperative Society's continued efforts to expand their operations and provide better services for their members. This includes the purchase of fixed assets, other financial investments, and membership loans.
- 1.15 Also highlighted in the financial statement was an increase in member shares of **3.25%** in the value of **\$2,379,736** for the financial year. This shows that through the continued membership drive of the Transcorp Credit Union, there has been an increase in new members over the fiscal year inclusive of the existing membership increasing their share allocations.
- 1.16 Based on all the information that was provided on the Statement of Comprehensive Income for the year ended 31st December 2022 the organisation had a decreased surplus on Total Comprehensive Income which had a movement from **\$5,195,523** in **2021** to **\$4,127,158** in **2022** which shows a decrease of **\$1,068,365**. However, this decrease from last year was due to the unrealized gain revaluation of investment in relation to the FCB shares allocation

**Transcorp Credit Union**

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[e-business@transcorpcu.com](mailto:e-business@transcorpcu.com)

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# **SUPERVISORY COMMITTEE REPORT**

## **1.17 Review of Member's Delinquency**

The Supervisory Committee has been monitoring the Delinquency report with respect to the different lending products available to its members. The committee performed a verification exercise on the Discrepancies Loan Report for the year 2022 with a comparison being formulized for the previous year ending December 31st, 2021.

During the exercise, it should be noted that Transcorp Credit Union Lending Products consists of Sixteen (16) different types of loan facilities, which are listed hereunder:

1. **Consumer Loan**
2. **Stabilizer Loan**
3. **School Book Loan**
4. **School Book Secondary Loan**
5. **Christmas Voucher**
6. **Oops 1 Loan**
7. **Oops2 Loan**
8. **EzUpLoan**
9. **Vehicle Loan**
10. **Transformer Loan**
11. **Digi Pack 7k Loan**
12. **Medical Assistance Loan**
13. **RITE Start 15k**
14. **RITE Start 20k**
15. **Education; and**
16. **Mortgage Loans**

1.18 The committee during the aforementioned period reviewed samples of Sixteen (16) Transcorp Credit Union lending products to ensure adherence to the prescribed criteria as stated in the Transcorp Credit Union "Loan Policy". During this process, the committee reviewed the procedures relating to loan delinquency monitoring, the classification to evaluate the accuracy of reported delinquency, and the controls in place to identify and monitor the collection of loans in arrears.

1.19 Delinquency has been identified as a problem that has affected the financial sector and the Society for quite some time, more so with the previous global pandemic (COVID-19) and its effects on the economy of Trinidad and Tobago. During this period and more so in the aftermath of the pandemic, various financial institutions such as Transcorp Credit Union had to develop policies and procedures geared toward ensuring financial stability during these unprecedented times.



# SUPERVISORY COMMITTEE REPORT

**1.20** However, with initiatives being implemented to assist the members in maintaining a sound financial position during these times, some members have failed to honour their obligations as agreed to under the respective terms and conditions. Some members have neglected their obligations due to various reasons with the majority being of an unforeseen in nature since they are unable to meet their financial obligations to the Transcorp Credit Union. The Credit Union has continued to report on delinquent members monthly with new initiatives being implemented to assist in the reduction of monies owed to the Society

## **1.21 Year-End Cash Count**

At the end of the Financial Year 2022, internal audits were conducted at various locations, where members of the Supervisory Committee visited the three (3) branches of the Credit Union which consist of Barataria, San Fernando, and Tobago to conduct a verification exercise of the end-of-year cash count. It should note that due to the travel restrictions, the Tobago audit was conducted virtually. Upon completion of this exercise, no discrepancies were noted, and no material weaknesses were identified during the process.

## **1.22 Review of Fixed Assets Register**

The fixed asset register is comprised of all the assets purchased by the Transcorp Credit Union. An asset can be defined as an item of property owned by a person or company, regarded as having value and available to meet debts, commitments, or legacies. The register was categorised into five different sections these categories include:-

- Computer Equipment
- Vehicles, Fixtures and Fittings
- Air Condition
- Furniture
- Equipment



# SUPERVISORY COMMITTEE REPORT

## 1.23 Observations

- The Credit Union remains steady in its Financial Performance, shown by its **5.93%** growth in Members' Funds and Reserves, notwithstanding challenges faced within the local economy and by extension the global International Market. However, the credit union has managed to see a respectable increase and sustainable growth in its products and services to the membership during the financial year.
- The Supervisory Committee commends the Transcorp Credit Union for its continued drive and success during and after the global COVID-19 pandemic. The plans instituted by the Board of Directors have resulted in a **3.25%** increase in Members Shares evident by the increase in membership through the Credit Union's aggressive approach to new membership.
- The Credit Union during this fiscal year has seen its assets base increase by **\$4,220,416**, which represents a **3.71%** growth from **2021**. This positive variance comes after the global COVID-19 pandemic which had affected various financial institutions negatively.
- The Supervisory Committee also recommends that consideration should be given to the writing of outstanding loans owed to the Transcorp Credit Union Cooperative Society Ltd.

The Supervisory Committee would like to thank the Board of Directors, the Credit Committee, the Management team, and the staff of the Credit Union for their support throughout our term.

We do hope to continue this relationship in the future.

Yours sincerely,



Semonne Blackman (Mrs.)


Secretary- Supervisory Committee





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**Co-Operative Society Ltd**



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## EDUCATION COMMITTEE REPORT

# 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# Transcorp Credit Union Co-op Society Ltd

50TH ANNUAL GENERAL MEETING

## EDUCATION COMMITTEE



**Anthony Thompson**



**Natasha Bowen**



**Clyde Parris**



**Shermica Graham**



**Winton Gordon**



# EDUCATION COMMITTEE REPORT



## 1 INTRODUCTION

The importance of education cannot be understated – it’s what helps us adapt and grow. Change is certainly the end result of all true learning, and the Education Committee continues in its thrust to transform the lives of the Transcorp membership. As a statutory committee appointed by the Board of Directors, the Education Committee was born out of the need to inform and educate members to manage their finances. This primary role has evolved over the years, and the Committee has hosted several programmes that treated with other economic, societal and social issues. The expansion of the content of the programmes, workshops and webinars included counselling, money management, career guidance and credit union matters on both a national and international level. With the retention of state Covid-19 restrictive measures, all seminars were held virtually and some were extended to non-members, which served as a marketing tool to encourage increased membership. The strategic vision of the Committee has been empowered by the confidence of the Board of Directors, through whose leadership the Committee was able to achieve significant progress within the past year.

## 2 COMMITTEE MEMBERS

Following the 49th Annual General Meeting, the Education Committee, as duly appointed by the Board of Directors, was selected, and comprises the following persons:

- Mr. Anthony Thompson (Chairman)
- Ms. Natasha Bowen (Secretary)
- Mr. Clyde Parris
- Ms. Shermica Graham
- Ms. Gail-Ann Baptiste

Following advisement by the Board of Directors, Ms. Gail Ann Baptiste was re-assigned to other duties and Mr. Winton Gordon was selected as replacement in November 2022. Mr. Parris was also selected as Chairman of the Committee, to augment the work done by Mr. Thompson. Following these amendments, the present Committee therefore stands as follows:

- Mr. Clyde Parris (Chairman)
- Ms. Natasha Bowen (Secretary)
- Mr. Winton Gordon
- Ms. Shermica Graham
- Mr. Anthony Thompson





## EDUCATION COMMITTEE REPORT

The Committee thanks Ms. Baptiste for her tenacity and fortitude during her service to the Committee, and to Mr. Thompson for his longstanding service as Chairman.

### 3 EVENTS

#### 3.1 Secondary Entrance Assessment (SEA) Scholarship Distribution Exercise 2022

Three (3) students were selected for this year's SEA Scholarship, thus expanding the reward placement from solely first and second place. It was for the first time in two years that a larger-scale distribution ceremony was able to be held and saw our students and proud parents in attendance. The ceremony was held on August 17th 2022, and the winners placed as follows:

- Ahron Williams (1st Place)
- Gabrie Forgenie (2nd Place)
- Jahmai Rahim (3rd Place).

We continue to keep abreast of student's progress as they pursue their secondary-level education and congratulate our students on their achievements. These students join the other grant recipients of previous years, and will receive yearly monetary disbursements to assist with their educational needs:

- 2018 – Ms. Rianna Samsingh, Mr. Dimitri Pinto
- 2019 – Mr. Jervon Yearwood, Mr. Devonte Roach
- 2020 - Mr. Cameron King, Ms. Shemyah Phillip
- 2021 - Mr. Michael Esdelle, Ms. Jayde Ellis

The SEA Scholarship guidelines were revised to include increased monetary rewards for winners, application incentives and special provisions and recognition for successful Tobago applicants. Parents are encouraged to keep abreast of yearly application dates.

- 3.2 The Importance of Retro Due Diligence, Wills and Estate Planning This webinar was developed and organized in collaboration with the Credit Union's business development team in response to the need to educate members on completion of due diligence documentation. This webinar was held on October 5th 2022 and was facilitated by the Compliance Officer, who presented on Retro Due Diligence. Following this was a panel discussion led by Mrs. Jacqueline Bowen-Rodriguez, President of the Board of Directors, in her capacity as Attorney at Law, alongside fellow colleagues Mr. Cedric Neptune and Ms. Debra James. Both presentations generated much discussion and questions from attendees, which at its highest peak totaled fifty-four (54).



## **EDUCATION COMMITTEE REPORT**

### **3.3 Revision of Classification of CSEC+ and Higher Level Education Grant (Tertiary Grant)**

The CAPE Grant, launched in 2018, made provisions for students who completed secondary level education and have enrolled for advanced level studies. However, the Committee recognized recent educational trends, where students who completed secondary level education advanced to tertiary level studies in lieu of completed advanced level subjects. As such, this grant was renamed CSEC + in recognition of this growing trend. In March 2023, the Board of Directors approved the revision of the application requirements and guidelines for the CSEC+ and the Higher Level Education (HLE) Grant. The new provisions include the use of a point system to score applicants, based on grades acquired, and the inclusion of diploma and associate degree programmes at accredited institutions for accessibility to the grants. At the commencement of the application exercise, which is usually scheduled for August of each year, members will be given all criteria.

### **4 Upcoming Events and Programmes**

The Education Committee encourages its membership to log on to all our forms of online communication and social media sites for upcoming events and information. Visit our website at [www.transcorpku.com](http://www.transcorpku.com), access your account through the ‘**Transcorp on D Go**’app, or visit our Facebook Page ‘Transcorp Credit Union Cooperative Society Limited’, where you can view live streams of all events. Upcoming events scheduled include small business entrepreneurship training, retirees’ appreciation function as well as a health and fitness series which focuses on healthy eating and exciting fitness challenges. A hybrid approach is expected to be taken regarding these activities, with the relaxation of state Covid-19 restrictions. We also encourage our membership to let us know of any topics or areas of your interest that you will like to see developed by the Education Committee. Feel free to email us at [educationcommittee@transcorpku.com](mailto:educationcommittee@transcorpku.com).

### **5 Closing Remarks and Vote of Thanks**

The Education Committee has been working tirelessly and remains dedicated to the strategic plan aligned to the vision and mission of the Credit Union. The support and promotion of Credit Union development can only be achieved through the personal and professional development of its membership. The digital transformation of Transcorp has surely revolutionized the way we do business, and the Education Committee remains grateful for the visionary leadership of its Board of Directors, and its support and commitment towards the holistic development of the Credit Union membership. The call is also renewed for the young membership to form the Youth Arm of the Credit Union, and encourages all young members to get involved in credit union events. The Education Committee will continue to reach out to past grant recipients, as one key factor in succession planning.

An enlightened membership will indeed ensure intrinsic growth and development of the Credit Union’s membership, and the Committee continues to strive to ensure its efforts are ongoing and are executed with integrity and consistency. We are confident that our credit union movement through its commitment to inspire hope, will continue to add value to the lives and livelihood of all members. Special thanks is given to the Manager, Assistant Manager, the Business Development teams and all members of staff of Transcorp Credit Union who have always been willing and dedicated to the strides of the Committee and much appreciation is given to all those who attend and support our events.



## EDUCATION COMMITTEE REPORT

With you, the mission cannot be accomplished. As we look forward to the 50th Annual General Meeting with hope and expectancy, may the seeds that have been planted within this astute organization bear meaningful fruit and God's richest blessings to all.

Respectfully submitted



**NATASHA BOWEN**

**SECRETARY, ON BEHALF OF CHAIRMAN**

**EDUCATION COMMITTEE**

**SPECIAL OFFER**

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## PHOTO CORNER



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# HONOURING OUR HERITAGE PAST & PRESENT PRESIDENTS



**Jacqueline Bowen-  
Rodriguez**  
2012-present



**Carlton Jackson**  
2008-2012



**Peter Mohan**  
2001-2008



**Melville Dyer**  
2001-2001



**Philomen Subiah**  
1998-2000



**Gemma Nurse - bowen**  
1997-1998

**HONOURING OUR HERITAGE**  
**PAST & PRESENT PRESIDENTS**



**Paul Sylvester**  
1983-1986



**Kenwyn King**  
1986-1987



**Roland Sutherland**  
1987



**James Griffith**  
1982-1983



**Eddison Isaac**  
1969-1971



# MEMBER'S PHOTO CORNER



Special AGM



Special AGM



Special AGM



Special AGM



Special AGM



Special AGM



Special AGM



Special AGM



Boat Ride



Boat Ride



Boat Ride



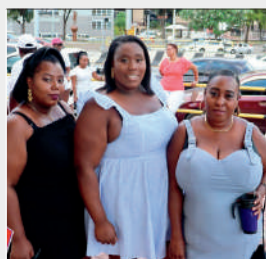
Boat Ride



Boat Ride



Boat Ride



Boat Ride



Panorama



SEA-Grant



SEA - Grant



Christmas party



Christmas Party



# MEMBER'S PHOTO CORNER



Caravan



Caravan



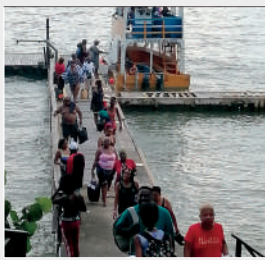
Caravan



Caravan



Special AGM



Tobago



Tobago



Tobago



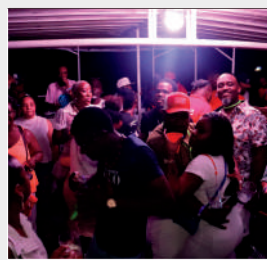
Tobago



Tobago



Tobago



Boat Ride



Special AGM



Boat Ride



Boat Ride



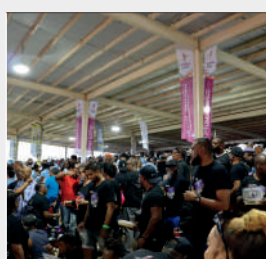
Panorama



Panorama



Panorama



Panorama



Panorama





# TCU STAFFERS



**Shinelle Gittens**  
General Manager



**Joanne Housen-Reyes**  
Manager- Operations  
and Member Services



**Jillian Gittens**  
Marketing and ICT  
Communications Officer



**Gillian Mannette**  
Recoveries Officer



**Coreen Merritt**  
Accounting Officer



**Collin Wellington**  
Project Officer



**Florence Singh**  
LBDO 11



**Jerron Alleyne**  
LBDO 11



**Deneille Joseph**  
Loan Officer



**Kevin Oliver**  
CSR 111



**Aleeyia Paul-Cox**  
CSR 11



**Petra Small**  
CSR 11



**Afesha Homeward**  
MSR



**Tainna Hope**  
MSR



**Sheldon Seale**  
Office Assistant /Courier





## FINANCIAL STATEMENT 2023

# 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# FINANCIAL STATEMENT 2022

**TRANSCORP CREDIT UNION CO-OPERATIVE  
SOCIETY LTD.  
FINANCIAL STATEMENTS  
(with auditors' report thereon)  
December 31, 2022**

**GARISON & CO**



# FINANCIAL STATEMENT 2022



Reg. No. 317

## Transcorp Credit Union Co-op Society Ltd.

### EXECUTIVE:

#### PRESIDENT

*Jacqueline Bowen  
-Rodriguez*

#### VICE PRESIDENT

*Clyde Parris*

#### SECRETARY

*Paula Yarde*

#### TREASURER

*Gemma Bowen*

#### ASST. SECRETARY

*Anthony Thompson*

#### DIRECTORS:

*Gail-Ann Baptiste  
David Bartholomew  
Mc Lean Charles  
Harold Collins  
Winton Gordon  
Carlton Jackson  
Merlene Mc Bain*

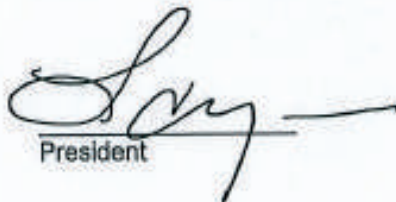
### Statement of Management's Responsibilities

It is the responsibility of management to prepare financial statements for each financial year which give a true and fair view of the state of affairs of Transcorp Credit Union Co-operative Society Ltd. (Credit Union) as at the end of the financial year and of the operating results of the Credit Union for the year. It is also the responsibility of management to ensure that the Credit Union keeps proper accounting records which disclose with reasonable accuracy at any time the financial position of the Credit Union. Management is also responsible for safeguarding the assets of the Credit Union.

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards. This responsibility includes designing, implementing and maintaining internal controls relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies, and making accounting estimates that are reasonable in the circumstances.

Management accepts responsibility for the annual financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgement and estimates, in conformity with International Financial Reporting Standards. Management is of the opinion that the financial statements present fairly in all material respects, the state of the financial affairs of the Credit Union and of its operating results. Management further accepts responsibility for the maintenance of accounting records which may be relied upon in the preparation of financial statements, as well as adequate systems of internal financial control.

Nothing has come to the attention of Management to indicate that Transcorp Credit Union Co-operative Society Ltd. will not remain a going concern for at least the next twelve months from the date of this statement.

  
President

  
Vice President

HEAD OFFICE HEAD OFFICE: #60 Fifth Street, Barataria  
SAN FERNADO: Unit #102, Carlton Centre, #61 St. James Street, San Fernando  
TOBAGO: #23 Main Street, Scarborough, Tobago  
PHONE: 612-1706  
FAX: 674-7674  
EMAIL: [admin@transcorpcu.com](mailto:admin@transcorpcu.com)



# FINANCIAL STATEMENT 2022

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# FINANCIAL STATEMENT 2022

## GARISON & CO.

Chartered Accountants  
Management Consultants

### INDEPENDENT AUDITORS' REPORT

The Members of  
**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**

#### Opinion

We have audited the financial statements of Transcorp Credit Union Co-operative Society Ltd. which comprise the statement of financial position as at December 31, 2022, the statement of comprehensive income, statement of changes in members' funds and reserves and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Transcorp Credit Union Co-operative Society Ltd. as at December 31, 2022, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

#### Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Credit Union in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Information other than the Financial Statements and Auditors' Report Thereon

Management is responsible for the other information. The other information comprises the information included in the 2022 Annual Report but does not include the financial statements and our auditors' report thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

Not having read the Annual Report, we are unable to ascertain whether there are any material misstatements therein.

#### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair representation of the financial statements in accordance with IFRSs and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Credit Union's financial reporting process.

#### Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in

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# FINANCIAL STATEMENT 2022

## GARISON & CO.

Chartered Accountants  
Management Consultants

### INDEPENDENT AUDITORS' REPORT

The Members of  
**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**

#### Auditors' Responsibilities for the Audit of the Financial Statements (Cont'd)

accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users, taken on the basis of these financial statements. The financial statements for the year ended December 31, 2021 were audited by A.R.K. Montgomery & Co. The audit report was dated June 3, 2022 and an unqualified opinion was expressed. We did not audit the financial statements for the year ended December 31, 2021, and accordingly, we do not express an opinion on them.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Credit Union's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists, related to events or conditions that may cast significant doubt on the Credit Union's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Credit Union to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

GARISON & CO.

Port of Spain  
TRINIDAD  
W.I.  
May 26, 2023



# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

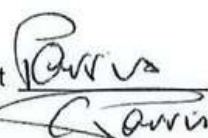
## STATEMENT OF FINANCIAL POSITION

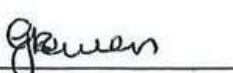
December 31, 2022

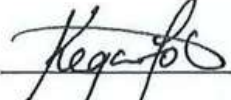
	<u>NOTES</u>	<u>2022</u>	<u>2021</u>
<b>ASSETS</b>			
<b>Cash Resources</b>			
Cash on Hand	5	\$ 592,785	1,107,940
Cash at Bank	5	1,955,508	2,364,536
Short-Term Investments	6 (a)	18,678,648	20,772,515
Total Cash Resources		21,226,941	24,244,991
<b>Other Assets</b>			
Investment in Instruments	6 (b)	6,663,769	7,083,950
Investment in Subsidiary	6 (c)	8,265,806	8,265,806
Investment in Land	6 (d)	1,500,000	1,500,000
Accounts Receivable and Prepayments	7	1,660,244	1,845,470
Members' Loans	8	69,383,053	64,027,742
Property, Plant & Equipment	10	9,001,921	6,513,359
Total Other Assets		96,474,793	89,236,327
<b>Total Assets</b>		<b>\$ 117,701,734</b>	<b>113,481,318</b>
<b>LIABILITIES AND MEMBERS' FUNDS AND RESERVES</b>			
<b>Liabilities</b>			
Accounts Payable and Accruals	11	\$ 6,678,686	6,337,037
Members' Deposits	12	7,984,361	8,154,191
Members' Shares	13	73,214,460	70,834,724
Total Liabilities		87,877,507	85,325,952
<b>Members' Funds and Reserves</b>			
Retained Earnings		17,907,741	16,320,881
Reserve Fund		7,484,852	7,000,877
Education Fund		1,696,384	1,508,629
Building Fund		2,310,974	2,068,987
Building Revaluation Reserve		(587,451)	(587,451)
Investment Revaluation Reserve		1,011,727	1,843,443
Total Members' Funds and Reserves		29,824,227	28,155,366
<b>Total Liabilities &amp; Members' Funds and Reserves</b>		<b>\$ 117,701,734</b>	<b>113,481,318</b>

(The accompanying notes form an integral part of these Financial Statements)

These financial statements were approved by the Board of Directors and authorised for issue on 26th May, 2023 and signed on their behalf by:

for President 

Treasurer: 

Chairman-  
Supervisory Committee: 

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## STATEMENT OF COMPREHENSIVE INCOME

Year ended December 31, 2022

<b>Revenue</b>	<b><u>NOTES</u></b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Loan Interest		\$ 10,430,003	9,824,522
Investment Income		994,208	508,057
Dividend Income		136,021	265,199
Other Income		350,699	272,785
Total Revenue		<b>11,910,931</b>	<b>10,870,563</b>
<b>Expenses</b>			
Depreciation	10	285,578	287,433
Administrative and Other	14 (a)	3,422,872	3,181,874
Officers and Board Expenses	14 (b)	422,331	414,614
Employee Costs	14 (c)	2,545,700	2,281,410
Interest and Bank Charges	14 (d)	148,867	133,208
Expected Credit Loss (IFRS 9)		245,836	301,457
Impairment Loss (IFRS 9)		-	38,807
Total Expenses		<b>7,071,184</b>	<b>6,638,803</b>
Income Before Appropriations		4,839,747	4,231,760
(Loss) / Gain on financial assets classified as FVOCI		(831,716)	973,344
Total Comprehensive Income		<b>\$ 4,008,031</b>	<b>5,205,104</b>

(The accompanying notes form an integral part of these Financial Statements)

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# FINANCIAL STATEMENT 2022

## TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

### STATEMENT OF CHANGES IN MEMBERS' FUNDS AND RESERVES

Year ended December 31, 2022

	<u>Retained</u> <u>Earnings</u>	<u>Reserve</u> <u>Fund</u>	<u>Education</u> <u>Fund</u>	<u>Building</u> <u>Fund</u>	<u>Building</u> <u>Revaluation</u> <u>Reserve</u>	<u>Investment</u> <u>Revaluation</u> <u>Reserve</u>	<u>Total</u>
<b>Balance as at January 1, 2022</b>	\$ 16,320,881	7,000,877	1,508,629	2,068,987	(587,451)	1,843,443	28,155,366
Income Before Appropriations	4,839,747	-	-	-	-	-	4,839,747
Net Depreciation in Value of Investment	-	-	-	-	-	(831,716)	(831,716)
	<u>21,160,628</u>	<u>7,000,877</u>	<u>1,508,629</u>	<u>2,068,987</u>	<u>(587,451)</u>	<u>1,011,727</u>	<u>32,163,397</u>
10% to Reserve Fund	(483,975)	483,975	-	-	-	-	-
5% to Education Fund	(241,987)	-	241,987	-	-	-	-
5% to Building Fund	(241,987)	-	-	241,987	-	-	-
Honorarium Paid re 2021	(102,760)	-	-	-	-	-	(102,760)
Rebate paid re 2021	(255,170)	-	-	-	-	-	(255,170)
Education Fund Expenses	-	-	(54,232)	-	-	-	(54,232)
Dividends Paid re 2021	(1,927,008)	-	-	-	-	-	(1,927,008)
<b>Balance as at December 31, 2022</b>	<u>\$ 17,907,741</u>	<u>7,484,852</u>	<u>1,696,384</u>	<u>2,310,974</u>	<u>(587,451)</u>	<u>1,011,727</u>	<u>29,824,227</u>

(The accompanying notes form an integral part of these Financial Statements)

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# FINANCIAL STATEMENT 2022

## TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

### STATEMENT OF CHANGES IN MEMBERS' FUNDS AND RESERVES

Year ended December 31, 2022

	<u>Retained</u> <u>Earnings</u>	<u>Reserve</u> <u>Fund</u>	<u>Education</u> <u>Fund</u>	<u>Building</u> <u>Fund</u>	<u>Building</u> <u>Revaluation</u> <u>Reserve</u>	<u>Investment</u> <u>Revaluation</u> <u>Reserve</u>	<u>Total</u>
<b>Balance as at January 1, 2021</b>	\$ 16,049,396	6,283,867	1,393,480	1,857,399	(587,451)	870,099	25,866,790
Income Before Appropriations	4,231,760	-	-	-	-	-	4,231,760
Net Appreciation in Value of Investments	-	-	-	-	-	973,344	973,344
	<u>20,281,156</u>	<u>6,283,867</u>	<u>1,393,480</u>	<u>1,857,399</u>	<u>(587,451)</u>	<u>1,843,443</u>	<u>31,071,894</u>
10% to Reserve Fund	(423,176)	423,176	-	-	-	-	-
5% to Education Fund	(211,588)	-	211,588	-	-	-	-
5% to Building Fund	(211,588)	-	-	211,588	-	-	-
Education Fund Expenses	-	-	(96,439)	-	-	-	(96,439)
Resigned Members balances cleared	-	293,834	-	-	-	-	293,834
Prior Period balances cleared	14,741	-	-	-	-	-	14,741
Dividends Paid re 2020	(2,564,726)	-	-	-	-	-	(2,564,726)
Rebate paid re 2020	(464,238)	-	-	-	-	-	(464,238)
Honorarium Paid re 2020	(99,700)	-	-	-	-	-	(99,700)
<b>Balance as at December 31, 2021</b>	<u>\$ 16,320,881</u>	<u>7,000,877</u>	<u>1,508,629</u>	<u>2,068,987</u>	<u>(587,451)</u>	<u>1,843,443</u>	<u>28,155,366</u>

(The accompanying notes form an integral part of these Financial Statements)



# FINANCIAL STATEMENT 2022

## TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

### STATEMENT OF CASH FLOWS

Year ended December 31, 2022

<u>Operating Activities:</u>	<u>2022</u>	<u>2021</u>
Income before Appropriations	\$ 4,839,747	4,231,760
Adjustment for items not involving cash:		
Gain on Disposal of Property, Plant & Equipment	(3,186)	-
Depreciation	285,578	287,433
Change in Provision for Expected Credit Losses	245,836	301,457
Change in Provision for Impairment of Investments	-	38,807
Operating surplus before changes in working capital	5,367,975	4,859,457
Net change in Accounts Receivable and Prepayments	185,226	(690,651)
Net change in Accounts Payable & Accruals	341,649	1,178,863
Net Cash Provided by Operating Activities	5,894,850	5,347,669
<u>Investing Activities:</u>		
Net change in Long-Term Investments	(411,084)	66,236
Increase in Property, Plant & Equipment	(2,775,307)	(618,850)
Proceeds on Disposal of Property, Plant & Equipment	4,353	6,953
Net change in Members' Loans	(5,601,598)	(1,475,151)
Net Cash Used in Investing Activities	(8,783,636)	(2,020,812)
<u>Financing Activities:</u>		
Dividends Paid	(1,927,008)	(2,564,726)
Net change in Members' Shares	2,379,736	2,717,279
Net change in Members' Deposits	(169,830)	975,646
Resigned Members' Share and Deposit balances cleared	-	308,575
Education expenses paid	(54,232)	(96,439)
Honorarium paid	(102,760)	(99,700)
Rebate paid	(255,170)	(464,238)
Net Cash (Used in) / Provided by Financing Activities	(129,264)	776,397
(Decrease) / Increase in cash	(3,018,050)	4,103,254
Cash resources at beginning of year	24,344,657	20,241,403
Cash resources at end of year	\$ 21,326,607	24,344,657
<u>Represented by:</u>		
Cash in hand and at bank	\$ 2,548,293	3,472,476
Short-term Investments	18,778,314	20,872,181
	\$ 21,326,607	24,344,657

(The accompanying notes form an integral part of these Financial Statements)

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# **FINANCIAL STATEMENT 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**

## **NOTES TO THE FINANCIAL STATEMENTS**

**December 31, 2022**

### **(1) REGISTRATION AND OBJECTIVES**

Transcorp Credit Union Co-operative Society Ltd. was registered under the Co-operative Societies Act of Trinidad and Tobago Ch: 81:03 on July 7, 1969.

The registered office of the Credit Union is situated at 60 Fifth Street, Barataria with branch operations in San Fernando and Scarborough Tobago.

Its objectives are to improve the social and economic welfare of its members, encourage the spirit and practice of thrift, self-help, and co-operation among its members and to promote the development of co-operative ideas.

It is governed by the Laws of the Republic of Trinidad and Tobago and its Bye-laws as adopted by members, at general meetings.

The Credit Union has an 85.5% shareholding in its subsidiary Transcorp Development Company Limited.

### **(2) SIGNIFICANT ACCOUNTING POLICIES**

The significant accounting policies adopted in these financial statements have been applied consistently to all periods presented in the financial statements unless otherwise stated.

#### **(a) Basis of Preparation**

These financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) and are stated in Trinidad and Tobago dollars, which is the functional currency, and rounded to the nearest whole dollar. These financial statements are stated on the historical cost basis, except for the measurement at fair value or amortised cost of certain financial instruments and property.

#### **(b) Use of Estimates**

The preparation of financial statements in conformity with IFRSs requires the use of certain critical accounting estimates and requires management to exercise its judgement in the process of applying the Credit Union's accounting policies. It also requires the use of assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of income and expenditure during the reporting period. Although these estimates are based on management's best knowledge of current events and actions, actual results may ultimately differ from those estimates.

#### **(c) New Accounting Standards and Interpretations not yet adopted**

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning on or after January 1, 2023, and have not been applied in preparing these financial statements. None of these is expected to have a significant effect on the financial statements of the Credit Union. The Credit Union does not plan to adopt these standards early and the extent of the impact has not been determined.

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

### (d) Property, Plant & Equipment

Property, Plant & Equipment are stated at historical cost or valuation less accumulated depreciation. Depreciation is provided at the following rates considered appropriate to write off the assets over their estimated useful lives:

Motor Vehicle	·	25% on the reducing balance
Office Furniture and Equipment	·	20% on the reducing balance
Furniture and Fixtures	·	20% on the reducing balance
Computer and Equipment	·	20% on the reducing balance
Air Condition Units	·	20% on the reducing balance
Building	·	2% on the straight-line basis

No depreciation is provided on Land.

The assets' residual values and useful lives are reviewed at each Statement of Financial Position date, and adjusted as appropriate. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the Statement of Comprehensive Income.

### (e) Financial Instruments

Financial instruments carried on the statement of financial position include cash and cash equivalents, investments, investments securities, loans to members, accounts receivable, accounts payable, members' deposits, and members' share savings. The standard treatment for recognition, derecognition, classification and measurement of financial instruments is described in notes (i) - (vii) below.

#### (i) Recognition and initial measurement

The Credit Union initially recognizes financial instruments on the date on which they are originated.

A financial asset or financial liability, except for an item not at Fair Value Through Profit and Loss (FVTPL), is measured initially at fair value plus transaction costs that are directly attributable to its acquisition or issue.

The Credit Union measures fair value in accordance with IFRS 13, which defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

#### (ii) Subsequent measurement

Those financial assets such as members' loans and receivables, which are held within a business model with the sole objective of collecting contractual cash flows which comprise principal and interest only, are subsequently measured at amortised cost.

# **FINANCIAL STATEMENT 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**

## **NOTES TO THE FINANCIAL STATEMENTS**

**December 31, 2022**

### **(e) Financial Instruments (Cont'd)**

#### **(ii) Subsequent measurement (Cont'd)**

Gains/losses arising on remeasurement of such financial assets are recognized in profit or loss as movements in Expected Credit Loss. When a financial asset measured at amortised cost is derecognized, the gain/loss is reflected in profit or loss.

All other financial assets are subsequently measured at FVTPL, except for equity investments, which the Credit Union opted, irrevocably, to measure at Fair Value through Other Comprehensive Income (FVOCI). Gains/losses arising on remeasurement of such financial assets are recognized in profit or loss as '*Net FV gain/(loss) on financial assets classified at FVTPL*'. When a financial asset measured at FVOCI is derecognized, the cumulative gain/loss previously recognized in OCI is reclassified from equity to profit and loss.

Gains/losses arising on remeasurement of equity investments, which the credit union has opted, irrevocably, to measure at FVOCI, are recognized in OCI as '*Items that may not be reclassified subsequently to P&L*' and are called '*Net FV gain/(loss) on equity financial assets classified as at FVOCI*'. When an equity investment measured at FVOCI is derecognized, the cumulative gain/loss previously recognized in OCI is not subsequently reclassified to profit or loss but instead, transferred within equity.

#### **(iii) Modification and Derecognition of Financial Assets**

The Credit Union renegotiates loans to customers in financial difficulty to maximise collection and minimise the risk or default. This occurs particularly where, although the borrower made all reasonable efforts to pay under the original contractual terms, there is a high risk of default or default has already happened. The revised terms usually include an extension of the maturity of the loan, changes to the timing of the cash flows of the loan and/or a reduction in the amount of cash flows due. When a financial asset is modified, the Credit Union assesses whether this modification results in derecognition of the original loan, such as when the renegotiation gives rise to substantially different terms.

In the case where the financial asset is derecognized, the new financial asset will have a loss allowance measured based on twelve-month ECL. If, however, there remains a high risk of default under the renegotiated terms, the loss allowance will be measured based on lifetime ECL.

When the modification does not result in derecognition, the Credit Union will measure loss allowance at an amount equal to lifetime ECL.

#### **(iv) Classification**

The Credit Union classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms, measured at either:

- Amortised cost
- FVOCI
- FVTPL

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

### (e) Financial Instruments (Cont'd)

#### (iv) Classification (cont'd)

The Credit Union only measures cash and cash equivalents and loans to members and other financial investments at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows;
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding. The details of these conditions are outlined below.

#### *Business model assessment*

The Credit Union determined its business model at the level that best reflects how the Credit Union manages its financial assets to achieve its business objective.

The business model is assessed based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Credit Union's original expectation, the Credit Union does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

#### *The SPPI test*

As a second step of its classification process the Credit Union assesses the contractual terms of financial instruments to identify whether they represent solely payments of principal and interest (the SPPI test).

Principal for the purpose of this test is the fair value of the financial asset at initial recognition. Interest is the consideration for the time value of money and for credit and other risks associated with the principal outstanding. Interest also has a profit margin element.

#### *Financial assets or financial liabilities held for trading*

The Credit Union classifies financial assets or financial liabilities as held for trading when they have been purchased or issued primarily for short-term profit making through trading activities or form part of a portfolio of financial instruments that are managed together, for which there is evidence of a recent pattern of short-term profit taking. Held-for-trading assets and liabilities are recorded and measured in the statement of financial position at fair value. Changes in fair value are recognized in net trading income. Interest and dividend income or expense is recorded in net trading income according to the terms of the contract, or when the right to payment has been established.

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

(e) **Financial Instruments (Cont'd)**

(v) **Reclassification**

If the business model under which the Credit Union holds financial assets changes, the financial assets affected are reclassified accordingly from the first day of the first reporting period following the change in business model. Equity instruments which the Credit Union opted to treat at FVOCI cannot be reclassified.

(vi) **Impairment**

Financial assets at amortised costs are impaired at one of two levels:

(1) Twelve-months Expected credit loss (ECL) - These are losses that result from default events that are possible within twelve months after the reporting date. Such financial assets are at 'Stage 1'.

(2) Lifetime ECL - These are losses that result from all possible default events over the life of the financial instrument. Such financial assets are at 'Stage 2' or 'Stage 3'.

A loss allowance for full lifetime ECL is required for a financial instrument if the credit risk on that financial instrument has increased significantly since initial recognition.

For all other financial instruments, ECLs are measured at an amount equal to the twelve-month ECL.

ECL is a probability-weighted estimate of the present value of credit losses, measured as the present value of the difference between (i) the cash flows due to the Credit Union under contract; and (ii) the cash flows that the Credit Union expects to receive, discounted at the asset's effective interest rate.

**Measurement of ECL**

The key inputs used for measuring ECL are:

- (i) probability of default (PD);
- (ii) loss given default (LGD); and
- (iii) exposure at default (EAD).

The Credit Union measures ECL on an individual basis for all loans. The Credit Union's financial instruments are grouped on the basis of shared risk characteristics, such as:

- (i) credit risk grade;
- (ii) collateral type;
- (iii) date of initial recognition;
- (iv) remaining term to maturity;
- (v) industry;
- (vi) geographic location of the borrower;
- (vii) income bracket of the borrower; and
- (viii) the value of collateral relative to the financial asset.

The groupings are reviewed on a regular basis to ensure that each grouping is comprised of homogenous exposures.

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

(e) **Financial Instruments (Cont'd)**

(vi) **Impairment (Cont'd)**

Performing financial assets - Stage 1

For performing assets and those expected to perform normally, the loss allowance is the 12-month Expected credit loss (ECL) and is done immediately at initial recognition of asset.

Significant increase in credit risk - Stage 2

When an asset becomes 30 days past due, the Credit Union considers that a significant increase in credit risk has occurred and the asset is deemed to be at Stage 2 and the loss allowance is measured as the Lifetime ECL.

Credit-impaired financial assets - Stage 3

A financial asset is 'credit-impaired' when events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Credit-impaired financial assets are referred to as stage 3 assets. Evidence of credit-impairment includes observable data about one or more of the following events:

- (i) significant financial difficulty of the borrower or issuer;
- (ii) a breach of contract such as a default or past due event;
- (iii) the disappearance of an active market for a security because of financial difficulties; or
- (iv) the purchase of a financial asset at a deep discount that reflects the incurred credit losses.

The Credit Union assesses whether debt instruments that are financial assets measured at amortised cost are credit-impaired at each reporting date. There is a rebuttable presumption that financial assets that are in default for more than ninety (90) days are credit impaired. The Credit Union also considers a financial asset to be credit impaired if the borrower is unlikely to pay its credit obligation. To determine this, the Credit Union takes into account both qualitative indicators such as unemployment, bankruptcy, divorce or death and quantitative indicators, such as overdue status. The Credit Union uses its historical experience and forward-looking information that is available without undue cost or effort. If there has been a significant increase in credit risk the Credit Union will measure the loss allowance based on Lifetime rather than twelve-month ECL.

Cash and Cash Equivalents

While cash and cash equivalents are also subjected to the impairment requirements of IFRS 9, the identified impairment loss was immaterial.

Write-Off

Loans and receivables are written off when the Credit Union has no reasonable expectations of recovering the financial asset, for example, when the Credit Union determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay. A write-off constitutes a derecognition event. Subsequent recoveries resulting from the Credit Union's enforcement activities will result in gains.

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

(e) **Financial Instruments Cont'd)**

(vi) **Impairment (Cont'd)**

Collateral held as security

The Credit Union holds the following types of collateral to mitigate credit risk associated with financial assets:

General loans	Shares in the credit union
Mortgage lending *	Deed of Mortgage on property
Vehicle loans	Deed of Mortgage on vehicle

\* The Credit union holds residential properties as collateral for the mortgage loans it grants to its members. The value of the collateral for residential mortgage loans is typically based on the collateral value at origination, updated based on changes in house prices. For credit-impaired loans, the value of collateral is based on the most recent appraisal.

Assets obtained by taking possession of collateral

The Credit Union did not obtain any assets during the year by taking possession of collateral held as security against loans held at the year end.

(vii) **Financial Liabilities**

Since the Credit Union does not trade in financial liabilities, and since there are no measurement or recognition inconsistencies, all financial liabilities are initially measured at fair value, net of transaction costs and subsequently, at amortised cost using the effective interest method. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial instrument to the net carrying amount on initial recognition. Financial liabilities recognized at amortised cost are not reclassified.

(f) **Investment in Subsidiary**

The investment was initially recognized at cost and subsequently carried at cost plus transaction cost less impairment losses.

(g) **Revenue Recognition**

Loan Interest

Interest charged on loans to members is calculated on the outstanding balance at the end of each month at rates varying between 0.75% and 1.5% per month. Loan interest is accounted for on accruals basis.

Investment Income

Income from investments is accounted for on the accruals basis except for dividends, which is accounted for on a cash basis.

(h) **Foreign Currency**

Monetary assets and liabilities denominated in foreign currencies are expressed in Trinidad and Tobago dollars at rates of exchange ruling at the Statement of Financial Position date. All revenue and expenditure transactions denominated in foreign currencies are translated at the average rate and the resulting profits and losses on exchange from these trading activities are recorded in the Statement of Comprehensive Income.

# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

**(i) Dividends payable to members**

Dividends are computed on the weighted average value of shares held throughout the year, the weighted average being determined on the basis of the value of shares held at the end of each month. Dividends that are proposed and declared after the statement of financial position date are not shown as a liability but are disclosed as a note to the financial statements.

**(j) Comparative Figures**

Certain changes in presentation have been made during the year and comparative figures have been restated accordingly.

**(k) Provisions**

Provisions are recognized for liabilities of uncertain timing or amounts that have arisen as a result of past transactions, including legal or constructive obligations. The provision is measured at the best estimate of expenditure required to settle the obligation at the reporting date.

**(l) Credit Union Policies**

The governance policies of the Credit Union include the following:

**(i) Reserve Fund**

In accordance with Bye-Law 30, of the Credit Union and the Co-operative Society Act, 1971, Section 47, (2), at least 10% of the net surplus of the Credit Union for the year is to be transferred to a Reserve Fund. All losses sustained through extraordinary circumstances over which the Credit Union has no control may, with the approval of the Commissioner of Co-operative Development, be written off, in the Reserve Fund.

**(ii) Education Fund**

In accordance with Bye-Laws 11 and 31 of the Credit Union, an amount of not less than 5% of the net surplus for the year, may be credited to an Education Fund. This fund is to be used for education purposes.

**(iii) Dividends**

Dividends are recommended by the Board of Directors and confirmed by the members at the Annual General Meeting. Dividends are computed on the basis of the weighted average value of shares in issue throughout the year, the weighted average being determined on the basis of the number of shares in issue at the end of each month. The Board of Directors has proposed a dividend of 3% for the year ended December 31, 2022 to be paid to members when approved. Additionally, an interest rebate of 2% on the interest paid by a member for loans taken during the period January 1, 2022 to December 31, 2022 will be given.



# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

### (3) FINANCIAL RISK MANAGEMENT

The Credit Union's activities are primarily related to the use of financial instruments and involve the analysis, evaluation, acceptance and management of some degree of risk or a combination of risks. Taking risks is core to the financial business, and the operational risks are an inevitable consequence of being in business.

The Credit Union is exposed to credit risk, interest rate risk, liquidity risk, operational risk, compliance risk and reputation risk in the course of its operations. The risk management policies employed by the Credit Union to manage these risks are as follows.

#### (a) Credit Risk

The Credit Union is exposed to credit risk, which is the risk that a member (s) will cause a financial loss for the Credit Union by failing to discharge an obligation.

Credit risk is the most important risk for the Credit Union which principally arises in lending activities that lead to loans and other financing. In order to effectively manage credit risk the following are considered:

- i) Proper judgement of the credit worthiness of the member when analyzing the loan application.
- ii) Adequate collateral held as security for funds advanced.
- iii) Maintenance of a strict and aggressive collection policy.
- iv) Maintenance of a prudent loan provisioning policy.
- v) Regular reporting to the Board of Directors on the performance of the loan portfolio.

#### (b) Interest Rate Risk

The interest rate risk arises from the possibility that changes in the market rates will affect future cash flows or the fair values of financial instruments. The Credit Union is exposed to interest rate risks on fixed deposits and money market investments that can experience fluctuations on interest rates currently or upon reinvestment after maturity.

The exposure is managed through the matching of funding products with financial services and monitoring market conditions and yields.

#### (c) Liquidity Risk

Liquidity Risk is the risk that the Credit Union will be unable to meet its payment obligations when they fall due under normal and stressed circumstances. Through experience and monitoring, the Credit Union is able to maintain sufficient liquid resources to meet current obligations.

##### Liquidity Gap

The Credit Union's exposure to liquidity risk is summarized in the table below which analyses financial assets and liabilities based on the remaining period from the Statement of Financial Position date to the contractual maturity date.

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

### (3) FINANCIAL RISK MANAGEMENT (CONT'D)

	Notes	2022			Total
		On Demand	Up to 1 year	1 to 5 years	
		\$	\$	\$	
<b>Financial Assets</b>					
Cash in hand and at bank	5	2,548,293	-	-	2,548,293
Short-term investments	6	14,261,330	4,516,984	-	18,778,314
Long-term investments	6	3,163,769	-	3,500,000	6,663,769
Accounts Receivable and Prepayments	7	1,660,244	-	-	1,660,244
Members' loans	8	72,378,615	-	-	72,378,615
		<b>94,012,251</b>	<b>4,516,984</b>	<b>3,500,000</b>	<b>102,029,235</b>
<b>Financial Liabilities</b>					
Members' deposits	12	6,535,348	1,449,013	-	7,984,361
Members' shares	13	73,214,460	-	-	73,214,460
Accounts payable and accruals	11	6,678,686	-	-	6,678,686
		<b>86,428,494</b>	<b>1,449,013</b>	<b>-</b>	<b>87,877,507</b>
<b>2021</b>					
	Notes	On Demand	Up to 1 year	1 to 5 years	Total
		\$	\$	\$	\$
<b>Financial Assets</b>					
Cash in hand and at bank	5	3,472,476	-	-	3,472,476
Short-term investments	6	15,912,289	4,959,892	-	20,872,181
Long-term investments	6	3,583,950	-	3,500,000	7,083,950
Accounts Receivable and Prepayments	7	1,845,470	-	-	1,845,470
Members' loans	8	66,777,017	-	-	66,777,017
		<b>91,591,202</b>	<b>4,959,892</b>	<b>3,500,000</b>	<b>100,051,094</b>
<b>Financial Liabilities</b>					
Members' deposits	12	6,596,098	1,558,093	-	8,154,191
Members' shares	13	70,834,724	-	-	70,834,724
Accounts payable and accruals	11	6,337,037	-	-	6,337,037
		<b>83,767,859</b>	<b>1,558,093</b>	<b>-</b>	<b>85,325,952</b>

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# **FINANCIAL STATEMENT 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**

## **NOTES TO THE FINANCIAL STATEMENTS**

**December 31, 2022**

### **(3) FINANCIAL RISK MANAGEMENT (Cont'd)**

#### **(d) Operational Risk**

Operational risk is the risk derived from deficiencies relating to the Credit Union's information technology and control systems, as well as the risk of human error and natural disasters. The Credit Union's systems are evaluated, maintained and upgraded continuously. Supervisory controls are installed to minimize human error. Additionally, staff is trained on an on-going basis.

#### **(e) Compliance Risk**

Compliance Risk is the risk of financial loss including fines and other penalties, which arise from non-compliance with laws and regulations of the Republic of Trinidad and Tobago. The risk is limited to a significant extent due to supervision applied by the Inspector of Financial Institutions at the Central Bank of Trinidad & Tobago as well as by the monitoring controls applied by the Credit Union and the Office of the Commissioner of Co-operative Development.

#### **(f) Reputation Risk**

##### **(i) Transcorp Development Company Limited**

The carrying amount of the company's short-term financial assets and liabilities comprising cash and cash equivalents, accounts receivable and accounts payable are a reasonable estimate of their fair values, because of the short maturity of these instruments.

The company does not consider itself to be exposed to significant Credit Risk, Interest Rate Risk nor Liquidity Risk.

##### **(ii) Broadgate Place Property Company Limited**

The carrying amount of the company's short-term financial assets and liabilities comprising cash and cash equivalents, are a reasonable estimate of their fair values, because of the short maturity of these instruments.

The company does not consider itself to be exposed to significant Credit Risk nor Interest Rate Risk. The company has significant Liquidity Risk having incurred losses and negative cash flows from administrative costs of keeping the Company in operation in spite of no trading activity. The Company also has a working capital deficit.

### **(4) CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS**

The preparation of financial statements in accordance with International Financial Reporting Standards requires management to make judgements, estimates and assumptions in the process of applying the Credit Union's accounting policies.

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Credit Union makes estimates and assumptions concerning the future. However, actual results could differ from those estimates.

Revisions in accounting estimates are recognized in the Statement of Comprehensive Income in the period in which the estimate is changed, if the change affects that period only, or in the period of the change and future periods if the change affects both current and future periods.

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# FINANCIAL STATEMENT 2022

## TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

### NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

#### (4) CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS (Cont'd)

Critical judgements and estimates with a significant risk of material adjustment in the next financial year, are as follows:

- (i) Whether investments are classified as held to maturity investments, available for sale or loan and receivables,
- (ii) Adequacy of allowances for credit losses on the basis described in significant accounting policy note (e)
- (iii) Management exercises judgement in determining whether future economic benefits can be derived from expenditures to be capitalized and in estimating the useful lives and residual values of the assets.

#### (5) CASH ON HAND AND AT BANK

	<u>2022</u>	<u>2021</u>
Cash on Hand:		
Float - Treasury	\$ 592,785	1,107,940
Cash at Bank:		
First Citizens Bank Limited Current Accounts	1,246,063	1,832,945
First Citizens Bank Limited Saving Accounts	570,415	259,989
First Citizens Bank Limited USD Account	139,030	271,602
	<u>1,955,508</u>	<u>2,364,536</u>
 Total Cash on Hand and at Bank	<u>\$ 2,548,293</u>	<u>3,472,476</u>

#### (6) INVESTMENTS

##### Short-Term Investments

(a) Short-Term Investments consist of mutual fund units held and corporate notes:-

<u>Available-for-sale</u>	<u>2022</u>	<u>2021</u>
Mutual Fund Units:		
Trinidad and Tobago Unit Trust Corporation - Income Funds	\$ 4,492,085	4,190,429
ANSA Merchant Bank Limited - Income Fund	898,815	906,982
First Citizens Bank Limited - Abercrombie Fund	8,870,430	10,814,878
<u>Held-to-Maturity</u>		
Corporate Notes:		
First Line Oil Notes Limited	4,516,984	4,959,892
Less: Provision for Impairment	(99,666)	(99,666)
 Total Short-Term Investments	<u>\$ 18,678,648</u>	<u>20,772,515</u>

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**FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE FINANCIAL STATEMENTS**

December 31, 2022

**(6) INVESTMENTS (CONT'D)**Long-Term Investments

(b) Long-Term Investments consist of equity investments held at the following institutions:-

<u>Available-for-sale</u>	<u>2022</u>	<u>2021</u>
Equity Investments		
First Citizens Bank Limited	\$ 2,308,956	2,765,863
Trinidad and Tobago NGL Limited	404,573	364,308
National Investment Fund Holding Company Ltd.	450,240	453,779
NCB Merchant Bank (Trinidad & Tobago)	2,000,000	2,000,000
Transfire Project	1,500,000	1,500,000
Total Investments in Instruments	6,663,769	7,083,950
(c) Investment in Subsidiary -Transcorp Development Company Limited	8,265,806	8,265,806
(d) Investment in Land at Las Lomas This represents an investment in five (5) acres of land at Las Lomas which will be developed for the benefit of Members. The land is stated at cost which approximates its Fair Value as at 31st December 2022. The Credit Union currently has a lis pendens on the entire Thirteen (13) acres and has commenced enforcement against the vendor	1,500,000	1,500,000
Total Long-Term Investments	\$ 16,429,575	16,849,756
Total Investments	\$ 35,108,223	37,622,271
<b>(7) ACCOUNTS RECEIVABLE AND PREPAYMENTS</b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Accounts Receivable	\$ 3,546	40,245
Payroll Deductions Receivable	185,281	50,800
Other Receivables	79,718	71,178
Members' Loan Receivable	42,422	42,422
CUNA Death Claim Receivable	1,273,409	1,372,784
Delinquency Recoverable	24,491	24,491
	1,608,867	1,601,920
Prepayments	51,377	243,550
Total Accounts Receivable and Prepayments	\$ 1,660,244	1,845,470

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**FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE FINANCIAL STATEMENTS**

December 31, 2022

**(8) MEMBERS' LOANS**

	<u>2022</u>	<u>2021</u>
(a) Net Members' Loans		
Loans to Members	\$ 72,378,615	66,777,017
Allowance for Expected Credit Losses	(2,995,562)	(2,749,275)
Net Members' Loans	<u>\$ 69,383,053</u>	<u>64,027,742</u>
(b) Analysis of movement in provision for loan losses		
Provision at beginning of year	\$ 2,749,275	2,463,043
Additional expected credit losses	246,287	302,846
Bad Debts written off	-	(16,614)
Provision at end of year	<u>\$ 2,995,562</u>	<u>2,749,275</u>

**(c) Members' Loan - Risk Assessment**

	Stage 1 \$	Stage 2 \$	Stage 3 \$	Total <u>2022</u>	Total <u>2021</u>
Low Risk (0-30 days)	61,641,776	1,204,599	87,639	62,934,014	59,865,555
Medium Risk (31-180 days)	740,723	252,944	4,089,485	5,083,152	3,045,798
Sub-Standard (181-270 days)	212,135	92,948	326,154	631,237	604,828
Doubtful (271-365 days)	228,317	55,661	347,740	631,718	215,467
Impaired (over 365 days)	2,047,301	415,410	635,783	3,098,494	3,045,369
Total Gross Members' Loans	<u>64,870,252</u>	<u>2,021,562</u>	<u>5,486,801</u>	<u>72,378,615</u>	<u>66,777,017</u>

The table below analyzes the movement of the loss allowance on Members' loans at amortised costs during the year.

	Stage 1 \$	Stage 2 \$	Stage 3 \$	Total <u>2022</u>	Total <u>2021</u>
Loss Allowance at beginning of year	1,338,434	55,652	1,355,189	2,749,275	2,463,043
Net Increase due to change in Credit Risk	(119,568)	(4,939)	370,794	246,287	302,846
Bad Debts Written off	-	-	-	-	(16,614)
Loss Allowance at the end of the year	<u>1,218,866</u>	<u>50,713</u>	<u>1,725,983</u>	<u>2,995,562</u>	<u>2,749,275</u>

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# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

### (9) RELATED PARTIES

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial decisions.

Related Parties to the Credit Union are:

- Transcorp Development Company Limited -- a subsidiary in which the Credit Union holds 85.5% of the shares and
- Key Management Personnel -- Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the Credit Union.

A number of transactions are entered into with related parties in the normal course of business. These transactions were carried out on commercial terms at market rates.

Balances and transactions with related parties during the year were as follows:

<b>ASSETS:</b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Loans to Directors, Key Management Personnel and Committee Members	\$ <u>2,442,595</u>	<u>2,414,226</u>

### **DEPOSITS AND OTHER LIABILITIES:**

Deposits held by Directors, Key Management Personnel and Committee Members	\$ <u>554,510</u>	<u>664,903</u>
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Shares held by Directors, Key Management Personnel and Committee Members	\$ <u>3,249,508</u>	<u>3,275,808</u>
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# FINANCIAL STATEMENT 2022

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.  
NOTES TO THE FINANCIAL STATEMENTS**

December 31, 2022

**(10) PROPERTY, PLANT & EQUIPMENT**

Cost		Computers & Equipment	Office Furniture & Equipment	Furniture & Fixtures	Motor Vehicle	Air Condition Units	Land	Freehold Property	Car Park Construction Work In Progress	Capitalised Building Costs - Head Office	San Fernando Relocation Project	Total
Balance at	January 1, 2022	\$ 975,361	1,273,006	557,991	249,000	160,611	3,300,000	2,119,500	161,187	40,000	97,049	8,933,705
Additions		89,290	118,711	2,200	-	3,650	1,119,250	972,420	244,514	186,682	38,590	2,775,307
Disposals		(12,992)	-	-	-	-	-	-	-	-	-	(12,992)
Reclassification		-	-	-	-	-	-	405,701	(405,701)	-	-	-
Balance at	December 31, 2022	1,051,659	1,391,717	560,191	249,000	164,261	4,419,250	3,497,621	-	226,682	135,639	11,696,020
<b>Accumulated Depreciation</b>												
Balance at	January 1, 2022	530,013	864,048	419,636	216,456	51,797	-	338,396	-	-	-	2,420,346
Depreciation		91,104	92,739	27,671	8,135	22,230	-	43,699	-	-	-	285,578
Disposals		(11,825)	-	-	-	-	-	-	-	-	-	(11,825)
Reclassification		-	-	-	-	-	-	-	-	-	-	-
Balance at	December 31, 2022	609,292	956,787	447,307	224,591	74,027	-	382,095	-	-	-	2,694,099
<b>Net book Value</b>												
Balance at	December 31, 2022	\$ 442,367	434,930	112,884	24,409	90,234	4,419,250	3,115,526	-	226,682	135,639	9,001,921

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# FINANCIAL STATEMENT 2022

## TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

### NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

#### (10) PROPERTY, PLANT & EQUIPMENT (Cont'd)

Cost	Computer & Equipment	Office Furniture & Equipment	Furniture & Fixtures	Motor Vehicle	Air Condition Units	Land	Freehold Property	Car Park Construction Work in Progress	Capitalised Building Costs - Head Office	San Fernando Relocation Project	Total
Balance at January 1, 2021	\$ 1,044,832	1,001,161	550,041	249,000	66,611	3,300,000	2,119,500	-	-	-	8,331,145
Additions	152,944	65,720	7,950	-	94,000	-	-	161,187	40,000	97,049	618,850
Disposals	(16,290)	-	-	-	-	-	-	-	-	-	(16,290)
Reclassification	(206,125)	206,125	-	-	-	-	-	-	-	-	-
Balance at December 31, 2021	975,361	1,273,006	557,991	249,000	160,611	3,300,000	2,119,500	161,187	40,000	97,049	8,933,705
<b>Accumulated Depreciation</b>											
Balance at January 1, 2021	444,085	766,358	386,704	205,608	43,490	-	296,005	-	-	-	2,142,250
Depreciation	139,238	53,717	32,932	10,848	8,307	-	42,391	-	-	-	287,433
Disposals	(9,337)	-	-	-	-	-	-	-	-	-	(9,337)
Reclassification	(43,973)	43,973	-	-	-	-	-	-	-	-	-
Balance at December 31, 2021	530,013	864,048	419,636	216,456	51,797	-	338,396	-	-	-	2,420,346
<b>Net book Value</b>											
Balance at December 31, 2021	\$ 445,348	408,958	138,355	32,544	108,814	3,300,000	1,781,104	161,187	40,000	97,049	6,513,359



# FINANCIAL STATEMENT 2022

TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

## NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

### (11) ACCOUNTS PAYABLE AND ACCRUALS

	<u>2022</u>	<u>2021</u>
CUNA Death Claim Payable	\$ 5,124,997	4,526,342
Provision for Severance/Gratuity	1,014,640	1,047,984
Accruals	80,408	152,634
CUNA Premiums Payable	82,476	80,903
Other Accounts Payable	376,165	529,174
<b>Total Accounts Payable and Accruals</b>	<b>\$ <u>6,678,686</u></b>	<b><u>6,337,037</u></b>

### (12) MEMBERS' DEPOSITS

	<u>2022</u>	<u>2021</u>
Members' Savings Deposits	\$ 2,303,379	2,396,144
Members' Special Deposits	2,466,572	2,328,279
Secured Deposits	52,855	62,117
Members' Fixed Deposits	1,449,013	1,555,935
Members' Dividend Deposits	1,134,572	1,271,800
Other Members' Deposits	577,970	539,916
<b>Total Members' Deposits</b>	<b>\$ <u>7,984,361</u></b>	<b><u>8,154,191</u></b>

### (13) MEMBERS' SHARES

	<u>2022</u>	<u>2021</u>
Members' Shares	\$ 72,413,075	69,876,202
Members' Shares 1 and 2	801,385	958,522
<b>Total Members' Shares</b>	<b>\$ <u>73,214,460</u></b>	<b><u>70,834,724</u></b>

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**FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE FINANCIAL STATEMENTS**

December 31, 2022

**(14) EXPENSES**

	<u>2022</u>	<u>2021</u>
<b>(a) ADMINISTRATIVE AND OTHER</b>		
General building maintenance	\$ 137,664	92,435
Water rates	10,060	7,837
Insurance	35,654	38,351
Stationery and printing	128,818	127,191
Postage and stamps	2,255	3,120
Telephone	80,973	71,517
Electricity	47,425	40,099
Donations	16,138	15,695
Legal fees and professional fees	328,511	472,481
Advertising & public relations	122,664	87,815
Audit fees	67,046	78,266
Repairs, renewals and maintenance	61,613	70,674
Equipment rental	30,753	45,961
Credit union week expenses	33,452	13,068
Cuna insurance	970,091	959,031
Office expenses	128,078	116,814
Office rent	201,000	168,750
Special Meetings / Seminar	2,870	2,400
Annual general meeting	129,165	106,884
Vehicle expenses	25,608	11,735
Medical Expenses	-	1,400
Consultants fees	9,000	-
Computer supplies/expenses	223,783	197,305
Security	402,529	307,664
Travelling expenses	9,133	3,128
Transportation expenses	-	3,150
Stabilization fund expenses	35,580	2,722
Children's Christmas Party	14,739	-
Subscription Fees	63,423	45,947
Covid-19 Related Expenses	15,500	39,356
Foreign Exchange Loss	390	6,308
Green Fund Levy	34,433	33,431
Health and Safety Expenses	-	11,339
Penalties and Interest	2,355	-
Family Fun Day and Cookout	52,169	-
	<u>\$ 3,422,872</u>	<u>3,181,874</u>

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# FINANCIAL STATEMENT 2022

## TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

### NOTES TO THE FINANCIAL STATEMENTS

December 31, 2022

**(b) OFFICERS AND BOARD EXPENSES**

	<u>2022</u>	<u>2021</u>
Board of Directors subsistence	\$ 205,055	202,097
Board of Directors expenses	14,998	17,833
Credit committee subsistence	66,000	65,271
Credit committee expenses	14,865	8,269
Supervisory committee subsistence	32,400	31,500
Supervisory committee expenses	1,892	2,628
Subsistence transferred account	42,628	52,543
Human resource committee expenses	555	6,000
Education committee subsistence	10,181	14,477
Education committee expenses	125	2,419
Marketing committee expenses	33,632	8,077
Liason Officers subsistence	-	3,500
	<u>\$ 422,331</u>	<u>414,614</u>

**(c) EMPLOYEE COSTS**

	<u>2022</u>	<u>2021</u>
Salaries and wages	\$ 940,621	1,828,601
Contract services	1,070,312	104,709
National Insurance employer's contribution	161,808	161,218
Staff training and welfare	1,652	200
Staff uniform	18,275	-
Staff gratuity expense	187,447	-
Severance payments	109,357	130,306
Retroactive payments	9,568	-
Staff grants	46,500	56,376
Extra duty allowance	160	-
	<u>\$ 2,545,700</u>	<u>2,281,410</u>

**(d) INTEREST AND BANK CHARGES**

	<u>2022</u>	<u>2021</u>
Interest paid on members' fixed deposits	\$ 24,559	27,573
Bank Charges	124,308	105,635
	<u>\$ 148,867</u>	<u>133,208</u>

**(15) CONTINGENT LIABILITIES**

As at December 31, 2022, there were no Contingent Liabilities (2021: NIL).

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**CONSOLIDATED FINANCIAL**  
**STATEMENT 2022**

**50th Annual Report 2022**



**Transcorp Credit Union**  
**Co-operative Society Limited**

**We Fulfill Dreams**

**CONSOLIDATED FINANCIAL**  
**STATEMENT 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE  
SOCIETY LTD.**  
**CONSOLIDATED FINANCIAL STATEMENTS**  
**(with auditors' report thereon)**  
**December 31, 2022**

**GARISON & CO**





Reg. No. 317

# Transcorp Credit Union Co-op Society Ltd.

## Statement of Management's Responsibilities

### EXECUTIVE:

#### PRESIDENT

*Jacqueline Bowen  
-Rodriguez*

#### VICE PRESIDENT

*Clyde Parris*

#### SECRETARY

*Paula Yarde*

#### TREASURER

*Gemma Bowen*

#### ASST. SECRETARY

*Anthony Thompson*

#### DIRECTORS:

*Gail-Ann Baptiste  
David Bartholomew  
Mc Lean Charles  
Harold Collins  
Winston Gordon  
Carlton Jackson  
Merlene Mc Bain*

It is the responsibility of management to prepare consolidated financial statements for each financial year which give a true and fair view of the state of affairs of Transcorp Credit Union Co-operative Society Ltd and its subsidiaries (the Group) as at the end of the financial year and of the operating results of the Group for the year. It is also the responsibility of management to ensure that the Group keeps proper accounting records which disclose with reasonable accuracy at any time the financial position of the Group. Management is also responsible for safeguarding the assets of the Group.

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with International Financial Reporting Standards. This responsibility includes designing, implementing and maintaining internal controls relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies, and making accounting estimates that are reasonable in the circumstances.

Management accepts responsibility for the annual consolidated financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgement and estimates, in conformity with International Financial Reporting Standards. Management is of the opinion that the consolidated financial statements present fairly in all material respects, the state of the financial affairs of the Group and of its operating results. Management further accepts responsibility for the maintenance of accounting records which may be relied upon in the preparation of consolidated financial statements, as well as adequate systems of internal financial control.

Nothing has come to the attention of Management to indicate that the Group will not remain a going concern for at least the next twelve months from the date of this statement.

  
President

  
Vice President

HEAD OFFICE HEAD OFFICE: #60 Fifth Street, Barataria  
SAN FERNADO: Unit #102, Carlton Centre, #61 St. James Street, San Fernando  
TOBAGO: #23 Main Street, Scarborough, Tobago  
PHONE: 612-1706  
FAX: 674-7674  
EMAIL: admin@transcorpou.com



# CONSOLIDATED FINANCIAL STATEMENT 2022

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### TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.

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**GARISON & CO.**

Chartered Accountants  
Management Consultants

**INDEPENDENT AUDITORS' REPORT**

The Members of  
**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**

**Opinion**

We have audited the consolidated financial statements of Transcorp Credit Union Co-operative Society Ltd. and its subsidiaries (the Group) which comprise the consolidated statement of financial position as at December 31, 2022, the consolidated statement of comprehensive income, consolidated statement of changes in members' funds and reserves and consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Group as at December 31, 2022, and its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

**Basis for Opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code), together with the ethical requirements that are relevant to our audit of the consolidated financial statements in the Republic of Trinidad and Tobago, and we have fulfilled our other ethical responsibilities in accordance with these requirements and with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Information other than the Consolidated Financial Statements and Auditors' Report Thereon**

Management is responsible for the other information. The other information comprises the information included in the 2022 Annual Report but does not include the consolidated financial statements and our auditors' report thereon.

Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we concluded that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

**Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements**

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRSs and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

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**GARISON & CO.**Chartered Accountants  
Management Consultants**INDEPENDENT AUDITORS' REPORT****The Members of  
TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****Auditors' Responsibilities for the Audit of the Consolidated Financial Statements**

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users, taken on the basis of these consolidated financial statements. The consolidated financial statements for the year ended December 31, 2021 were audited by A.R.K. Montgomery & Co. The audit report was dated June 3, 2022 and an unqualified opinion was expressed. We did not audit the financial statements for the year ended December 31, 2021, and accordingly, we do not express an opinion on them.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists, related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

**GARISON & CO.**Port of Spain  
TRINIDAD  
W.I.  
May 26, 2023

**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****CONSOLIDATED STATEMENT OF FINANCIAL POSITION**

December 31, 2022

<b>ASSETS</b>	<b>NOTES</b>	<b>2022</b>	<b>2021</b>
<b>Cash Resources</b>			
Cash on Hand and at Bank	3	\$ 2,721,529	3,704,413
Short-Term Investments	4 (a)	22,489,864	25,023,216
Total Cash Resources		<u>25,211,393</u>	<u>28,727,629</u>
<b>Other Assets</b>			
Accounts Receivable and Prepayments	5	4,026,981	3,605,492
Members' Loans	6	69,383,053	64,027,742
Investment in Instruments	4 (b)	5,526,612	5,930,107
Investment in Land	4 (c)	1,500,000	1,500,000
Work in Progress		41,574,423	41,574,423
Property, Plant and Equipment	8	104,441,515	101,993,893
Total Other Assets		<u>226,452,584</u>	<u>218,631,657</u>
<b>Total Assets</b>		<b>\$ <u>251,663,977</u></b>	<b><u>247,359,286</u></b>
<b>LIABILITIES, MEMBERS' EQUITY AND RESERVES</b>			
<b>Liabilities</b>			
Account Payable and Accruals	9	\$ 7,615,035	7,310,031
Taxation Provision		8,299	6,506
Members' Deposits	10	7,984,361	8,154,191
Members' Shares	11	73,214,460	70,834,724
Loan		1,500,000	1,500,000
Total Liabilities		<u>90,322,155</u>	<u>87,805,452</u>
<b>Members' Equity and Reserves</b>			
Retained Earnings		8,481,839	6,793,125
Reserve Fund		7,484,852	7,000,877
Education Fund		1,696,384	1,508,629
Building Fund		2,310,974	2,068,987
Building Revaluation Reserve		(587,451)	(587,451)
Revaluation Reserve		117,782,860	118,614,576
Non-Controlling Interests		24,172,364	24,155,091
Total Members' Equity		<u>161,341,822</u>	<u>159,553,834</u>
<b>Total Liabilities &amp; Members' Equity and Reserves</b>		<b>\$ <u>251,663,977</u></b>	<b><u>247,359,286</u></b>

(The accompanying notes form an integral part of these Financial Statements)

These financial statements were approved by the Board of Directors and authorised for issue on 26<sup>th</sup> May, 2023 and signed on their behalf by:

President: [Signature]

Treasurer: [Signature]

Chairman -

Supervisory Committee: [Signature]

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**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME**

Year ended December 31, 2022

Revenue	<u>NOTES</u>	<u>2022</u>	<u>2021</u>
Loan Interest		\$ 10,430,003	9,824,522
Investment Income		1,139,212	732,822
Gain on Investment		93,584	31,004
Dividend Income		142,684	267,551
Rental Income		244,750	168,217
Other Income		780,804	570,632
<b>Total Revenue</b>		<b>12,831,037</b>	<b>11,594,748</b>
<b>Expenses</b>			
Depreciation	8	348,147	362,069
Administrative and Other	12 (a)	3,995,707	3,673,486
Officers and Board Expenses	12 (b)	447,931	445,339
Employee Costs	12 (c)	2,643,007	2,377,369
Interest and Bank Charges	12 (d)	185,548	168,026
Expected Credit Losses (IFRS 9)		245,836	301,457
Impairment Loss (IFRS9)		-	38,807
<b>Total Expenses</b>		<b>7,866,176</b>	<b>7,366,553</b>
<b>Net Income for the year before Taxation</b>		<b>4,964,861</b>	<b>4,228,195</b>
Taxation		(5,987)	(6,016)
<b>Income before Appropriation</b>		<b>4,958,874</b>	<b>4,222,179</b>
(Loss) / Gain on Financial Assets classified as FVOCI		(831,716)	973,344
<b>Total Comprehensive Income</b>		<b>\$ 4,127,158</b>	<b>5,195,523</b>
<b>Income Attributable to:</b>			
Owners of the Company		\$ 4,109,885	5,196,912
Non-controlling Interests		17,273	(1,389)
<b>Total Comprehensive Income</b>		<b>\$ 4,127,158</b>	<b>5,195,523</b>

(The accompanying notes form an integral part of these Financial Statements)

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**CONSOLIDATED FINANCIAL STATEMENT 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**  
**CONSOLIDATED STATEMENT OF CHANGES IN MEMBERS' FUNDS AND RESERVES**

Year ended December 31, 2022

	<u>Retained</u> <u>Earnings</u>	<u>Reserve</u> <u>Fund</u>	<u>Education</u> <u>Fund</u>	<u>Building</u> <u>Fund</u>	<u>Building</u> <u>Revaluation</u> <u>Reserve</u>	<u>Revaluation</u> <u>Reserve</u>	<u>Non</u> <u>Controlling</u> <u>Interests</u>	<u>Total</u>
Balance as at January 1, 2022	6,793,125	7,000,877	1,508,629	2,068,987	(587,451)	118,614,576	24,155,091	159,553,834
Income before Appropriation	4,941,601	-	-	-	-	-	17,273	4,958,874
Net Depreciation in Value of Investment	-	-	-	-	-	(831,716)	-	(831,716)
Restated Balance as at December 31, 2022	<u>11,734,726</u>	<u>7,000,877</u>	<u>1,508,629</u>	<u>2,068,987</u>	<u>(587,451)</u>	<u>117,782,860</u>	<u>24,172,364</u>	<u>163,680,992</u>
10% to Reserve Fund	(483,975)	483,975	-	-	-	-	-	-
5% to Education Fund	(241,987)	-	241,987	-	-	-	-	-
5% to Building Fund	(241,987)	-	-	241,987	-	-	-	-
Honorary Paid re 2021	(102,760)	-	-	-	-	-	-	(102,760)
Rebate paid re 2021	(255,170)	-	-	-	-	-	-	(255,170)
Education Fund Expenses	-	-	(54,232)	-	-	-	-	(54,232)
Dividends Paid re 2021	(1,927,008)	-	-	-	-	-	-	(1,927,008)
Balance as at December 31, 2022	<u>\$ 8,481,839</u>	<u>7,484,852</u>	<u>1,696,384</u>	<u>2,310,974</u>	<u>(587,451)</u>	<u>117,782,860</u>	<u>24,172,364</u>	<u>161,341,822</u>

(The accompanying notes form an integral part of these Financial Statements)



**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****CONSOLIDATED STATEMENT OF CHANGES IN MEMBERS' FUNDS AND RESERVES**

Year ended December 31, 2022

	<u>Retained</u> <u>Earnings</u>	<u>Reserve</u> <u>Fund</u>	<u>Education</u> <u>Fund</u>	<u>Building</u> <u>Fund</u>	<u>Building</u> <u>Revaluation</u> <u>Reserve</u>	<u>Revaluation</u> <u>Reserve</u>	<u>Non</u> <u>Controlling</u> <u>Interests</u>	<u>Total</u>
<b>Balance as at</b>	\$ 6,529,532	6,283,867	1,393,480	1,857,399	(587,451)	117,641,232	24,156,480	157,274,539
<b>January 1, 2021</b>								
Income before Appropriation	4,223,568	-	-	-	-	-	(1,389)	4,222,179
Net Appreciation in Value of Investments	-	-	-	-	-	973,344	-	973,344
	<u>10,753,100</u>	<u>6,283,867</u>	<u>1,393,480</u>	<u>1,857,399</u>	<u>(587,451)</u>	<u>118,614,576</u>	<u>24,155,091</u>	<u>162,470,062</u>
10% to Reserve Fund	(423,176)	423,176	-	-	-	-	-	-
5% to Education Fund	(211,588)	-	211,588	-	-	-	-	-
5% to Building Fund	(211,588)	-	-	211,588	-	-	-	-
Education Fund Expenses	-	-	(96,439)	-	-	-	-	(96,439)
Resigned Members' Balances cleared	-	293,834	-	-	-	-	-	293,834
Prior Period balances cleared	15,041	-	-	-	-	-	-	15,041
Dividends paid re 2020	(2,564,726)	-	-	-	-	-	-	(2,564,726)
Rebate paid re 2020	(464,238)	-	-	-	-	-	-	(464,238)
Honorarium paid re 2020	(99,700)	-	-	-	-	-	-	(99,700)
<b>Balance as at</b>								
<b>December 31, 2021</b>	\$ <u>6,793,125</u>	<u>7,000,877</u>	<u>1,508,629</u>	<u>2,068,987</u>	<u>(587,451)</u>	<u>118,614,576</u>	<u>24,155,091</u>	<u>159,553,834</u>

(The accompanying notes form an integral part of these Financial Statements)

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**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****CONSOLIDATED STATEMENT OF CASH FLOWS**

Year ended December 31, 2022

	<u>2022</u>	<u>2021</u>
<b><u>Operating Activities:</u></b>		
Total Comprehensive Income before Taxation	\$ 4,133,145	5,201,539
<i>Adjustment for items not involving cash</i>		
Gain on Disposal of Plant & Equipment	(3,186)	-
Depreciation	348,147	362,069
Change in Provision for Expected Credit Losses	245,836	301,457
Change in Provision for Impairment of Investments	-	38,807
Operating Surplus before changes in working capital	<u>4,723,942</u>	<u>5,903,872</u>
Net change in Accounts Receivable and Prepayments	(421,489)	(1,239,219)
Net change in Accounts Payable & Accruals	305,004	1,180,678
Taxation Paid	<u>(4,194)</u>	<u>(7,334)</u>
Net Cash Provided by Operating Activities	<u>4,603,263</u>	<u>5,837,997</u>
<b><u>Investing Activities:</u></b>		
Net change in Long-Term Investments	403,946	(938,112)
Increase in Property, Plant & Equipment	(2,796,936)	(651,388)
Proceeds on Disposal of Plant and Equipment	4,353	6,953
Net Change in Members' Loans	<u>(5,601,598)</u>	<u>(1,475,151)</u>
Net Cash Used in Investing Activities	<u>(7,990,235)</u>	<u>(3,057,698)</u>
<b><u>Financing Activities:</u></b>		
Dividends Paid	(1,927,008)	(2,564,726)
Net change in Members' Shares	2,379,736	2,717,279
Net change in Members' Deposits	(169,830)	975,646
Honorarium Paid	(102,760)	(99,700)
Education Expenses Paid	(54,232)	(96,439)
Rebate Paid	(255,170)	(464,238)
Resigned Members' Share and Deposit balances cleared	-	308,575
Net Cash (Used in) / Provided by Financing Activities	<u>(129,264)</u>	<u>776,397</u>
(Decrease) / Increase in cash	(3,516,236)	3,556,696
Cash resources at beginning of year	28,827,295	25,270,599
Cash resources at end of year	<u>\$ 25,311,059</u>	<u>28,827,295</u>
<b>Represented by:</b>		
Cash in hand and at bank	\$ 2,721,529	3,704,413
Short-term Investments	<u>22,589,530</u>	<u>25,122,852</u>
	<u>\$ 25,311,059</u>	<u>28,827,265</u>

(The accompanying notes form an integral part of these Financial Statements)

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**  
**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(1) REGISTRATION AND OBJECTIVES**

Transcorp Credit Union Co-operative Society Ltd. (the Credit Union) and its subsidiary, Transcorp Development Company Limited which is itself the parent of its wholly owned subsidiary Broadgate Place Property Company Limited, constitute the group of companies (the Group) on which these financial statements are based.

The Credit Union holds an 85.5% shareholding in Transcorp Development Company Limited, whose main activity is property rental.

Transcorp Development Company Limited owns 100% of Broadgate Place Property Company Limited. This company is not engaged in trading activities at present.

Transcorp Credit Union Co-operative Society Ltd. was registered under the Co-operative Societies Act of Trinidad and Tobago Ch: 81:03 on July 7, 1969.

The registered office of the Credit Union is situated at 60 Fifth Street, Barataria with branch operations in San Fernando and Scarborough Tobago.

Its objectives are to improve the social and economic welfare of its members, encourage the spirit and practice of thrift, self-help, and co-operation among its members and to promote the development of co-operative ideas.

It is governed by the Laws of the Republic of Trinidad and Tobago and its Bye-laws as adopted by members, at general meetings.

**(2) SIGNIFICANT ACCOUNTING POLICIES**

The significant accounting policies adopted in these financial statements have been applied consistently to all periods presented in the financial statements unless otherwise stated.

**(a) Basis of Preparation**

These financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) and are stated in Trinidad and Tobago dollars, which is the functional currency, and rounded to the nearest whole dollar. These financial statements are stated on the historical cost basis, except for the measurement at fair value or amortised cost of certain financial instruments and property.

**(b) Basis of Consolidation**

The consolidated financial statements comprise the financial statements of the Group as at December 31, 2022.

Control is achieved when the Group is exposed, or has rights, to variable returns from its involvement with the investee and has the ability to affect those returns through its power over the investee. Generally, there is a presumption that a majority of voting rights results in control.

Consolidation of a subsidiary begins when the Group obtains control over the subsidiary and ceases when the Group loses control of the subsidiary. Assets, liabilities, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated financial statements from the date the Group gains control until the date the Group ceases to control the subsidiary.

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(b) Basis of Consolidation (Cont'd)**

Profit or loss and each component of other comprehensive income are attributed to the equity holders of the parent of the Group and to the non-controlling interests, even if this results in the non-controlling interests having a deficit balance.

When necessary, adjustments are made to the financial statements of subsidiaries to bring their accounting policies into line with the Group's accounting policies. All intra-group assets and liabilities, equity, income, expenses and cash flows relating to transactions between members of the Group are eliminated in full, on consolidation.

**(c) Use of Estimates**

The preparation of financial statements in conformity with IFRSs requires the use of certain critical accounting estimates and requires management to exercise its judgement in the process of applying the Group's accounting policies. It also requires the use of assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of income and expenditure during the reporting period. Although these estimates are based on management's best knowledge of current events and actions, actual results may ultimately differ from those estimates.

**(d) New Accounting Standards and Interpretations not yet adopted**

A number of new standards, amendments to standards and interpretations are effective for annual periods beginning on or after January 1, 2023, and have not been applied in preparing these financial statements. None of these is expected to have a significant effect on the financial statements of the Group.

**(e) Property, Plant & Equipment**

Property, Plant & Equipment are stated at historical cost or valuation less accumulated depreciation. Depreciation is provided at the following rates considered appropriate to write off the assets over their estimated useful lives:

Motor Vehicle	-	25% on the reducing balance
Office Furniture and Equipment	-	20% on the reducing balance
Furniture and Fixtures	-	20% on the reducing balance
Computer Equipment	-	20% on the reducing balance
Air Condition Units	-	20% on the reducing balance
Building	-	2% on the straight-line basis

No depreciation is provided on Land.

The assets' residual values and useful lives are reviewed at each Statement of Financial Position date, and adjusted as appropriate. An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognized in the Statement of Comprehensive Income.

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(f) Financial Instruments**

Financial instruments carried on the statement of financial position include cash and cash equivalents, investments, investments securities, loans to members, accounts receivable, accounts payable, members' deposits, and members' share savings. The standard treatment for recognition, derecognition, classification and measurement of financial instruments is described in notes (i) - (vii) below.

**(i) Recognition and initial measurement**

The Group initially recognizes financial instruments on the date on which they are originated.

A financial asset or financial liability, except for an item not at Fair Value Through Profit and Loss ( FVTPL), is measured initially at fair value plus transaction costs that are directly attributable to its acquisition or issue.

The Group measures fair value in accordance with IFRS 13, which defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

**(ii) Subsequent measurement**

Those financial assets such as members' loans and receivables, which are held within a business model with the sole objective of collecting contractual cash flows which comprise principal and interest only, are subsequently measured at amortised cost. Gains/losses arising on remeasurement of such financial assets are recognized in profit or loss as movements in Expected Credit Loss. When a financial asset measured at amortised cost is derecognized, the gain/loss is reflected in profit or loss.

All other financial assets are subsequently measured at FVTPL, except for equity investments, which the Group opted, irrevocably, to measure at Fair Value Through Other Comprehensive Income (FVOCI). Gains/losses arising on remeasurement of such financial assets are recognized in profit or loss as '*Net FV gain/(loss) on financial assets classified at FVTPL*'. When a financial asset measured at FVOCI is derecognized, the cumulative gain/loss previously recognized in OCI is reclassified from equity to profit and loss.

Gains/losses arising on remeasurement of equity investments, which the Group has opted, irrevocably, to measure at FVOCI, are recognized in OCI as '*Items that may not be reclassified subsequently to P&L*' and are called '*Net FV gain/(loss) on equity financial assets classified as at FVOCI*'. When an equity investment measured at FVOCI is derecognized, the cumulative gain/loss previously recognized in OCI is not subsequently reclassified to profit or loss but instead, transferred within equity.

**(iii) Modification and Derecognition of Financial Assets**

The Group renegotiates loans to customers in financial difficulty to maximise collection and minimise the risk or default. This occurs particularly where, although the borrower made all reasonable efforts to pay under the original contractual terms, there is a high risk of default or default has already happened. The revised terms usually include an extension of the maturity of the loan, changes to the timing of the cash flows of the loan and/or a reduction in the amount of cash flows due. When a financial asset is modified, the Group assesses whether this modification results in derecognition of the original loan, such as when the renegotiation gives rise to substantially different terms.

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(f) Financial Instruments (Cont'd)****(iii) Modification and Derecognition of Financial Assets (Cont'd)**

In the case where the financial asset is derecognized, the new financial asset will have a loss allowance measured based on twelve-month ECL. If, however, there remains a high risk of default under the renegotiated terms, the loss allowance will be measured based on lifetime ECL.

When the modification does not result in derecognition, the Group will measure loss allowance at an amount equal to lifetime ECL.

**(iv) Classification**

The Group classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms, measured at either:

- Amortised cost
- FVOCI
- FVTPL

The Group only measures cash and cash equivalents and loans to members and other financial investments at amortised cost if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows;
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding. The details of these conditions are outlined below.

***Business model assessment***

The Group determined its business model at the level that best reflects how the Credit Union manages its financial assets to achieve its business objective.

The business model is assessed based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Group's original expectation, the Group does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

***The SPPI test***

As a second step of its classification process the Group assesses the contractual terms of financial instruments to identify whether they represent solely payments of principal and interest (the SPPI test).

Principal for the purpose of this test is the fair value of the financial asset at initial recognition. Interest is the consideration for the time value of money and for credit and other risks associated with the principal outstanding. Interest also has a profit margin element.

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(f) Financial Instruments (Cont'd)****(iv) Classification (Cont'd)***Financial assets or financial liabilities held for trading*

The Group classifies financial assets or financial liabilities as held for trading when they have been purchased or issued primarily for short-term profit making through trading activities or form part of a portfolio of financial instruments that are managed together, for which there is evidence of a recent pattern of short-term profit taking. Held-for-trading assets and liabilities are recorded and measured in the statement of financial position at fair value. Changes in fair value are recognized in net trading income. Interest and dividend income or expense is recorded in net trading income according to the terms of the contract, or when the right to payment has been established.

**(v) Reclassification**

If the business model under which the Group holds financial assets changes, the financial assets affected are reclassified accordingly from the first day of the first reporting period following the change in business model. Equity instruments which the Group opted to treat at FVOCI cannot be reclassified.

**(vi) Impairment**

Financial assets at amortised costs are impaired at one of two levels:

(1) Twelve-months Expected credit loss (ECL) - These are losses that result from default events that are possible within twelve months after the reporting date. Such financial assets are at 'Stage 1'.

(2) Lifetime ECL - These are losses that result from all possible default events over the life of the financial instrument. Such financial assets are at 'Stage 2' or 'Stage 3'.

A loss allowance for full lifetime ECL is required for a financial instrument if the credit risk on that financial instrument has increased significantly since initial recognition.

For all other financial instruments, ECLs are measured at an amount equal to the twelve-month ECL.

ECL is a probability-weighted estimate of the present value of credit losses, measured as the present value of the difference between (i) the cash flows due to the Group under contract; and (ii) the cash flows that the Group expects to receive, discounted at the asset's effective interest rate.

**Measurement of ECL**

The key inputs used for measuring ECL are:

- (i) probability of default (PD);
- (ii) loss given default (LGD); and
- (iii) exposure at default (EAD).

The Group measures ECL on an individual basis for all loans. The Group's financial instruments are grouped on the basis of shared risk characteristics, such as:

- (i) credit risk grade;
- (ii) collateral type;
- (iii) date of initial recognition;

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(f) Financial Instruments (Cont'd)****(vi) Impairment (Cont'd)****Measurement of ECL (Cont'd)**

- (iv) remaining term to maturity;
- (v) industry;
- (vi) geographic location of the borrower;
- (vii) income bracket of the borrower; and
- (viii) the value of collateral relative to the financial asset.

The groupings are reviewed on a regular basis to ensure that each grouping is comprised of homogenous exposures.

**Performing financial assets - Stage 1**

For performing assets and those expected to perform normally, the loss allowance is the 12-month expected credit loss and is done immediately at initial recognition of asset.

**Significant increase in credit risk - Stage 2**

When an asset becomes 30 days past due, the Group considers that a significant increase in credit risk has occurred and the asset is deemed to be at Stage 2 and the loss allowance is measured as the lifetime ECL.

**Credit-impaired financial assets - Stage 3**

A financial asset is 'credit-impaired' when events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred. Credit-impaired financial assets are referred to as stage 3 assets. Evidence of credit-impairment includes observable data about one or more of the following events:

- (i) significant financial difficulty of the borrower or issuer;
- (ii) a breach of contract such as a default or past due event;
- (iii) the disappearance of an active market for a security because of financial difficulties; or
- (iv) the purchase of a financial asset at a deep discount that reflects the incurred credit losses.

The Group assesses whether debt instruments that are financial assets measured at amortised cost are credit-impaired at each reporting date. There is a rebuttable presumption that financial assets that are in default for more than ninety (90) days are credit impaired. The Group also considers a financial asset to be credit impaired if the borrower is unlikely to pay its credit obligation. To determine this, the Group takes into account both qualitative indicators such as unemployment, bankruptcy, divorce or death and quantitative indicators, such as overdue status. The Group uses its historical experience and forward-looking information that is available without undue cost or effort. If there has been a significant increase in credit risk the Group will measure the loss allowance based on lifetime rather than twelve-month ECL.

**Cash and Cash Equivalents**

While cash and cash equivalents are also subjected to the impairment requirements of IFRS 9, the identified impairment loss was immaterial.



**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(f) Financial Instruments (Cont'd)****(vi) Impairment (Cont'd)****Write-Off**

Loans and receivables are written off when the Group has no reasonable expectations of recovering the financial asset, for example, when the Group determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay. A write-off constitutes a derecognition event. Subsequent recoveries resulting from the Group's enforcement activities will result in gains.

**Collateral held as security**

The Group holds the following types of collateral to mitigate credit risk associated with financial assets:

General loans	Shares in the credit union
Mortgage lending *	Deed of Mortgage on property
Vehicle loans	Deed of Mortgage on vehicle

\* The Credit union holds residential properties as collateral for the mortgage loans it grants to its members. The value of the collateral for residential mortgage loans is typically based on the collateral value at origination, updated based on changes in house prices. For credit-impaired loans, the value of collateral is based on the most recent appraisal.

**Assets obtained by taking possession of collateral**

The Group did not obtain any assets during the year by taking possession of collateral held as security against loans held at the year end.

**(vii) Financial Liabilities**

Since the Group does not trade in financial liabilities, and since there are no measurement or recognition inconsistencies, all financial liabilities are initially measured at fair value, net of transaction costs and subsequently, at amortised cost using the effective interest method. The effective interest rate is the rate that exactly discounts estimated future cash payments through the expected life of the financial instrument to the net carrying amount on initial recognition. Financial liabilities recognized at amortised cost are not reclassified.

**(g) Revenue Recognition****Loan Interest**

Interest charged on loans to members is calculated on the outstanding balance at the end of each month at rates varying between 0.75% and 1.5% per month. Loan interest is accounted for on accruals basis.

**Investment Income**

Income from investments is accounted for on the accruals basis except for dividends, which is accounted for on a cash basis.

**Rental Income**

Rental income is accounted for on the accruals basis.

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(h) Foreign Currency**

Monetary assets and liabilities denominated in foreign currencies are expressed in Trinidad and Tobago dollars at rates of exchange ruling at the Statement of Financial Position date. All revenue and expenditure transactions denominated in foreign currencies are translated at the average rate and the resulting profits and losses on exchange from these trading activities are recorded in the Statement of Comprehensive Income.

**(i) Dividends payable to members**

Dividends are computed on the weighted average value of shares held throughout the year, the weighted average being determined on the basis of the value of shares held at the end of each month. Dividends that are proposed and declared after the statement of financial position date are not shown as a liability but are disclosed as a note to the financial statements.

**(j) Comparative Figures**

Certain changes in presentation have been made during the year and comparative figures have been restated accordingly.

**(k) Provisions**

Provisions are recognized for liabilities of uncertain timing or amounts that have arisen as a result of past transactions, including legal or constructive obligations. The provision is measured at the best estimate of expenditure required to settle the obligation at the reporting date.

**(l) Credit Union Policies**

The governance policies of the Credit Union include the following:

**(i) Reserve Fund**

In accordance with Bye-Law 30, of the Credit Union and the Co-operative Society Act, 1971, Section 47, (2), at least 10% of the net surplus of the Credit Union for the year is to be transferred to a Reserve Fund. All losses sustained through extraordinary circumstances over which the Credit Union has no control may, with the approval of the Commissioner of Co-operative Development, be written off, in the Reserve Fund.

**(ii) Education Fund**

In accordance with Bye-Laws 11 and 31 of the Credit Union, an amount of not less than 5% of the net surplus for the year, may be credited to an Education Fund. This fund is to be used for education purposes.

**(iii) Dividends**

Dividends are recommended by the Board of Directors and confirmed by the members at the Annual General Meeting. Dividends are computed on the basis of the weighted average value of shares in issue throughout the year, the weighted average being determined on the basis of the number of shares in issue at the end of each month. The Board of Directors has proposed a dividend of 3% for the year ended December 31, 2022 to be paid to members when approved. Additionally, an interest rebate of 2% on the interest paid by a member for loans taken during the period January 1, 2022 to December 31, 2022 will be given.

**(m) Current Year Tax**

The tax expense for the period is current year income tax. Tax is recognised in the profit or loss. The current income tax charge is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the reporting date.

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(n) Financial Risk Management**

The Group's activities are primarily related to the use of financial instruments and involve the analysis, evaluation, acceptance and management of some degree of risk or a combination of risks. Taking risks is core to the financial business, and the operational risks are an inevitable consequence of being in business.

The Group is exposed to credit risk, interest rate risk, liquidity risk, operational risk, compliance risk and reputation risk in the course of its operations. The risk management policies employed by the Group to manage these risks are as follows.

. **Credit Risk**

The Group is exposed to credit risk, which is the risk that a member (s) will cause a financial loss for the Group by failing to discharge an obligation.

Credit risk is the most important risk for the Group which principally arises in lending activities that lead to loans and other financing. In order to effectively manage credit risk the following are considered:

- i) Proper judgement of the credit worthiness of the member when analyzing the loan application.
- ii) Adequate collateral held as security for funds advanced.
- iii) Maintenance of a strict and aggressive collection policy.
- iv) Maintenance of a prudent loan provisioning policy.
- v) Regular reporting to the Board of Directors on the performance of the loan portfolio.

. **Interest Rate Risk**

The interest rate risk arises from the possibility that changes in the market rates will affect future cash flows or the fair values of financial instruments. The Group is exposed to interest rate risks on fixed deposits and money market investments that can experience fluctuations on interest rates currently or upon reinvestment after maturity.

The exposure is managed through the matching of funding products with financial services and monitoring market conditions and yields.

. **Liquidity Risk**

Liquidity Risk is the risk that the Group will be unable to meet its payment obligations when they fall due under normal and stressed circumstances. Through experience and monitoring, the Group is able to maintain sufficient liquid resources to meet current obligations.

. **Liquidity Gap**

The Group's exposure to liquidity risk is summarized in the table below which analyses financial assets and liabilities based on the remaining period from the Statement of Financial Position date to the contractual maturity date.

**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(n) Financial Risk Management (Cont'd)**

	Notes	2022			Total
		On Demand	Up to 1 year	1 to 5 years	
		\$	\$	\$	
<b>Financial Assets</b>					
Cash in hand and at bank	3	2,721,529	-	-	2,721,529
Short-term investments	4	17,972,880	4,516,984	-	22,489,864
Long-term investments	4	5,026,612	-	2,000,000	7,026,612
Members' loan	6	72,378,615	-	-	72,378,615
Accounts Receivable and Prepayments	5	2,323,196	-	-	2,323,196
		<u>100,422,832</u>	<u>4,516,984</u>	<u>2,000,000</u>	<u>106,939,816</u>
<b>Financial Liabilities</b>					
Members' deposits	10	6,535,348	1,449,013	-	7,984,361
Members' shares	11	73,214,460	-	-	73,214,460
Accounts payable and accruals	9	7,615,035	-	-	7,615,035
		<u>87,364,843</u>	<u>1,449,013</u>	<u>-</u>	<u>88,813,856</u>
		2021			Total
		On Demand	Up to 1 year	1 to 5 years	
		\$	\$	\$	
<b>Financial Assets</b>					
Cash in hand and at bank	3	3,704,413	-	-	3,704,413
Short-term investments	4	20,162,990	4,959,892	-	25,122,882
Long-term investments	4	3,930,107	-	3,500,000	7,430,107
Members' Loans	6	66,777,017	-	-	66,777,017
Accounts Receivable and Prepayments	5	3,605,492	-	-	3,605,492
		<u>98,180,019</u>	<u>4,959,892</u>	<u>3,500,000</u>	<u>106,639,911</u>
<b>Financial Liabilities</b>					
Members' deposits	10	6,596,098	1,558,093	-	8,154,191
Members' shares	11	70,834,724	-	-	70,834,724
Accounts payable and accruals	9	7,310,031	-	-	7,310,031
		<u>84,740,853</u>	<u>1,558,093</u>	<u>-</u>	<u>86,298,946</u>

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**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(n) Financial Risk management (Cont'd)**

- **Operational Risk**

Operational risk is the risk derived from deficiencies relating to the Group's information technology and control systems, as well as the risk of human error and natural disasters. The Group's systems are evaluated, maintained and upgraded continuously. Supervisory controls are installed to minimize human error. Additionally, staff is trained on an on-going basis.

- **Compliance Risk**

Compliance Risk is the risk of financial loss including fines and other penalties, which arise from non-compliance with laws and regulations of the Republic of Trinidad and Tobago. The risk is limited to a significant extent due to supervision applied by the Inspector of Financial Institutions at the Central Bank of Trinidad & Tobago as well as by the monitoring controls applied by the Group and the Office of the Commissioner of Co-operative Development.

- **Reputation Risk**

The risk of loss of reputation arising from the negative publicity relating to the Group's operations (whether true or false) may result in a reduction of its clientele, reduction in revenue and legal cases against the Group. The group engages in social endeavors to engender trust and minimize this risk.

**(o) Critical Accounting Estimates and Judgements**

The preparation of financial statements in accordance with International Financial Reporting Standards requires management to make judgements, estimates and assumptions in the process of applying the Group's accounting policies.

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The Group makes estimates and assumptions concerning the future. However, actual results could differ from those estimates.

Revisions in accounting estimates are recognized in the Statement of Comprehensive Income in the period in which the estimate is changed, if the change affects that period only, or in the period of the change and future periods if the change affects both current and future periods.

Critical judgements, and estimates with a significant risk of material adjustment in the next financial year, are as follows:

- (i) Whether investments are classified as held-to-maturity investments, available-for-sale or loans and receivables.
- (ii) Adequacy of allowances for credit losses on the basis described in significant accounting policy notes (f).
- (iii) Management exercises judgement in determining whether future economic benefits can be derived from expenditures to be capitalised and in estimating the useful lives and residual values of the assets.

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

<b>(3) <u>CASH ON HAND AND AT BANK</u></b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Cash on Hand	\$ 593,249	1,108,404
Cash at Bank	2,128,280	2,596,009
Total Cash on Hand and at Bank	<u>\$ 2,721,529</u>	<u>3,704,413</u>

**(4) INVESTMENTS****Short-Term Investments**

(a) Short-Term Investments consist of mutual fund units held and corporate notes:

	<b><u>2022</u></b>	<b><u>2021</u></b>
<b><u>Mutual Fund Units:</u></b>		
Trinidad and Tobago Unit Trust Corporation - Income Funds	\$ 4,509,052	4,190,429
First Citizens Bank Limited - Abercrombie Fund	9,975,030	12,281,630
ANSA Merchant Bank Limited - Income Fund	898,815	906,982
First Line Securities Limited -Discounted Invoices	2,689,649	2,783,949
<b><u>Held-to-Maturity</u></b>		
<b>Corporate Notes:</b>		
First Line Oil Notes Limited	4,516,984	4,959,892
Less: Provision for Impairment	(99,666)	(99,666)
Total Short-Term Investments	<u>\$ 22,489,864</u>	<u>25,023,216</u>

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(4) INVESTMENTS (CONT'D)**Long-Term Investments

(b) Long-Term Investments consist of equity investments held at the following institutions:-

	<u>2022</u>	<u>2021</u>
Equity Investments		
First Citizens Bank Limited	\$ 2,308,956	2,765,863
Trinidad and Tobago NGL Limited	586,516	528,143
National Investment Fund Limited	631,140	636,101
NCB Merchant Bank (Trinidad & Tobago) Limited	2,000,000	2,000,000
	<u>5,526,612</u>	<u>5,930,107</u>
(c) Investments in Land at Las Lomas	<u>1,500,000</u>	<u>1,500,000</u>
This represents an investment in five (5) acres of land at Las Lomas, which will be developed for the benefit of members. The land is stated at cost which approximates its fair value as at December 31, 2022. The Credit Union currently has a lis pendens registered on the entire 13 acres and has commenced enforcement against the vendor.		
Total Long-Term Investments	<u>\$ 7,026,612</u>	<u>7,430,107</u>
Total Investments	<u>\$ 29,516,476</u>	<u>32,453,323</u>

**(5) ACCOUNTS RECEIVABLE AND PREPAYMENTS**

	<u>2022</u>	<u>2021</u>
Accounts Receivable	\$ 94,617	240,996
Payroll Receivable	185,281	50,800
CUNA Death Claim Receivable	1,273,409	1,372,784
Other Receivables	2,352,522	1,627,587
Prepayments	54,239	246,412
Members' Loan Receivable	42,422	42,422
Delinquency Recoverable	24,491	24,491
Total Accounts Receivable and Prepayments	<u>\$ 4,026,981</u>	<u>3,605,492</u>

(20)





**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

<b>(6) MEMBERS' LOANS</b>		<u>2022</u>	<u>2021</u>		
(a) Net Members' Loans					
Loans to Members		\$ 72,378,615	66,777,017		
Allowance for Expected Credit Losses		(2,995,562)	(2,749,275)		
Net Members' Loans		<u>\$ 69,383,053</u>	<u>64,027,742</u>		
(b) Analysis of movement in provision for loan losses					
Provision at beginning of year		\$ 2,749,275	2,463,043		
Additional expected credit losses		246,287	302,846		
Bad Debts written off		-	(16,614)		
Provision for the year		<u>\$ 2,995,562</u>	<u>2,749,275</u>		
(c) Members' Loan Risk Assessment					
	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total <u>2022</u></b>	<b>Total <u>2021</u></b>
Low Risk (0-30 days)	\$ 61,641,776	1,204,599	87,639	62,934,014	59,865,555
Medium Risk (31-180 days)	740,723	252,944	4,089,485	5,083,152	3,045,798
Sub-Standard (181-270 days)	212,135	92,948	326,154	631,237	604,828
Doubtful (271-365 days)	228,317	55,661	347,740	631,718	215,467
Impaired (over 365 days)	2,047,301	415,410	635,783	3,098,494	3,045,369
Total Gross Members' Loans	<u>\$ 64,870,252</u>	<u>2,021,562</u>	<u>5,486,801</u>	<u>72,378,615</u>	<u>66,777,017</u>

The table below analyses the movement of the loss allowance on Loans to Members' loans at amortised cost during the year.

	<b>Stage 1</b>	<b>Stage 2</b>	<b>Stage 3</b>	<b>Total <u>2022</u></b>	<b>Total <u>2021</u></b>
Loss Allowance, beginning of year	\$ 1,338,434	55,652	1,355,189	2,749,275	2,463,043
Net Increase due to changes in Credit Risk	(119,568)	(4,939)	370,794	246,287	302,846
Bad Debts Written off	-	-	-	-	(16,614)
Loss Allowance, at the end of the year	<u>\$ 1,218,866</u>	<u>50,713</u>	<u>1,725,983</u>	<u>2,995,562</u>	<u>2,749,275</u>

**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(7) RELATED PARTIES**

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial decisions.

Related Parties to the Group are:

- Key Management Personnel - Key management personnel are those persons having the authority and responsibility for planning, directing and controlling the activities of the Group.

A number of transactions are entered into with related parties in the normal course of business. These transactions were carried out on commercial terms at market rates.

Balances and transactions with related parties during the year were as follows:

<b>ASSETS:</b>	<u>2022</u>	<u>2021</u>
Loans to Directors, Key Management Personnel and Committee Members	\$ <u>2,442,595</u>	<u>2,414,226</u>
 <b>DEPOSITS AND OTHER LIABILITIES:</b>		
Deposits held by Directors, Key Management Personnel and Committee Members	\$ <u>554,510</u>	<u>664,903</u>
Shares held by Directors, Key Management Personnel and Committee Members	\$ <u>3,249,508</u>	<u>3,275,808</u>

(22)



**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(8) PROPERTY, PLANT & EQUIPMENT**

	<u>Computer Equipment</u>	<u>Office Furniture Equipment</u>	<u>Leasehold Improvements</u>	<u>Motor Vehicles</u>	<u>Air Condition Units</u>	<u>Land</u>	<u>Freehold Property</u>	<u>Total</u>
<b>Cost</b>								
Balance at January 1, 2022	\$ 1,167,212	2,116,125	797,004	473,886	160,611	98,300,000	2,320,687	105,335,525
Additions	90,389	136,356	43,675	-	3,650	1,119,250	1,403,616	2,796,936
Disposals	(12,992)	-	-	-	-	-	-	(12,992)
Balance at December 31, 2022	<u>1,244,609</u>	<u>2,252,481</u>	<u>840,679</u>	<u>473,886</u>	<u>164,261</u>	<u>99,419,250</u>	<u>3,724,303</u>	<u>108,119,469</u>
<b>Accumulated Depreciation</b>								
Balance at January 1, 2022	712,470	1,484,202	366,793	387,974	51,797	-	338,396	3,341,632
Depreciation Expenses	94,297	134,180	32,264	21,477	22,230	-	43,699	348,147
Disposals	(11,825)	-	-	-	-	-	-	(11,825)
Balance at December 31, 2022	<u>794,942</u>	<u>1,618,382</u>	<u>399,057</u>	<u>409,451</u>	<u>74,027</u>	<u>-</u>	<u>382,095</u>	<u>3,677,954</u>
<b>Net book Value</b>								
Balance at December 31, 2022	\$ <u>449,667</u>	<u>634,099</u>	<u>441,622</u>	<u>64,435</u>	<u>90,234</u>	<u>99,419,250</u>	<u>3,342,208</u>	<u>104,441,515</u>

(23)



**CONSOLIDATED FINANCIAL STATEMENT 2022**

**TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.**  
**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(8) PROPERTY, PLANT & EQUIPMENT (CONT'D)**

	<u>Computer Equipment</u>	<u>Office Furniture &amp; Equipment</u>	<u>Leasehold Improvements</u>	<u>Motor Vehicles</u>	<u>Air Condition Units</u>	<u>Land</u>	<u>Freehold Property</u>	<u>Total</u>
<b>Cost</b>								
Balance at January 1, 2021	\$ 1,236,683	1,833,530	670,217	473,886	66,611	98,300,000	2,119,500	104,700,427
Additions	152,944	76,470	126,787	-	94,000	-	201,187	651,388
Disposals	(16,290)	-	-	-	-	-	-	(16,290)
Reclassification	(206,125)	206,125	-	-	-	-	-	-
Balance at December 31, 2021	<u>1,167,212</u>	<u>2,116,125</u>	<u>797,004</u>	<u>473,886</u>	<u>160,611</u>	<u>98,300,000</u>	<u>2,320,687</u>	<u>105,335,525</u>
<b>Accumulated Depreciation</b>								
Balance at January 1, 2021	621,845	1,337,348	330,875	359,337	43,490	-	296,005	2,988,900
Depreciation Expenses	143,935	102,881	35,918	28,637	8,307	-	42,391	362,069
Disposals	(9,337)	-	-	-	-	-	-	(9,337)
Reclassification	(43,973)	43,973	-	-	-	-	-	-
Balance at December 31, 2021	<u>712,470</u>	<u>1,484,202</u>	<u>366,793</u>	<u>387,974</u>	<u>51,797</u>	<u>-</u>	<u>338,396</u>	<u>3,341,632</u>
<b>Net book Value</b>								
Balance at December 31, 2021	<u>\$ 454,742</u>	<u>631,923</u>	<u>430,211</u>	<u>85,912</u>	<u>108,814</u>	<u>98,300,000</u>	<u>1,982,291</u>	<u>101,993,893</u>

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**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

**(9) ACCOUNTS PAYABLE AND ACCRUALS**

	<u>2022</u>	<u>2021</u>
CUNA Death Claim Payable	\$ 5,124,997	4,526,342
CUNA Premiums Payable	82,476	80,903
Accruals	80,408	163,037
Provision for Severance/Gratuity	1,014,640	1,047,984
Other Accounts Payable	1,312,514	1,491,765
Total Accounts Payable and Accruals	<u>\$ 7,615,035</u>	<u>7,310,031</u>

**(10) MEMBERS' DEPOSITS**

	<u>2022</u>	<u>2021</u>
Members' Savings Deposits	\$ 2,303,379	2,396,144
Members' Special Deposits	2,466,572	2,328,279
Secured Deposits	52,855	62,117
Members' Dividend Deposits	1,134,572	1,271,800
Members' Fixed Deposits	1,449,013	1,555,935
Other Members' Deposits	577,970	539,916
Total Members' Deposits	<u>\$ 7,984,361</u>	<u>8,154,191</u>

**(11) MEMBERS' SHARES**

	<u>2022</u>	<u>2021</u>
Members' Shares	\$ 72,413,075	69,876,202
Members' Shares 1 and 2	801,385	958,522
Total Members' Shares	<u>\$ 73,214,460</u>	<u>70,834,724</u>

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**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.  
NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

(12) <b>EXPENSES</b>	<b>2022</b>	<b>2021</b>
<b>(a) ADMINISTRATIVE AND OTHER</b>		
Car Park Expenses	\$ 58,201	45,525
General Building maintenance	137,664	92,435
Water Rates	16,437	15,947
General Insurance	45,031	49,145
Stationery and Printing	130,178	129,277
Postage and Stamps	27,751	19,840
Telephone	90,619	88,466
Electricity	90,475	81,155
Donations	16,138	20,117
Legal and Professional fees	340,586	542,872
Advertising & Public Relations	129,229	87,815
Audit Fees	152,481	160,909
Repairs, Renewals and Maintenance	82,465	78,059
Equipment Rental	30,753	45,961
Credit Union Week Expenses	33,452	13,068
Cuna Insurance	970,091	959,031
Office Expenses	143,558	143,123
Office Rent	299,400	245,750
Seminar/Special Meetings	2,870	2,400
Annual General Meeting	129,165	106,884
Vehicle Expenses	80,744	23,436
Storage	7,013	5,766
Consultants Fees	9,000	-
Computer Supplies/Expenses	223,783	197,305
Security	464,879	357,889
Travelling Expenses	9,133	3,128
Transportation Expenses	-	3,150
Stabilization Fund Expenses	35,580	2,722
Management Charges	-	11,523
Meeting Expenses	3,256	3,007
Bad Debts	55,121	-
Subscription Fees	63,423	45,947
Family Fun Day and Cookout	52,169	-
Covid-19 Related Expenses	15,500	39,356
Foreign Exchange Loss	390	6,308
Green Fund Levy	34,433	33,431
Health & Safety Expenses	-	11,339
Medical Expenses	-	1,400
Children's Christmas Party	14,739	-
	<b>\$ 3,995,707</b>	<b>3,673,486</b>

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**CONSOLIDATED FINANCIAL STATEMENT 2022****TRANSCORP CREDIT UNION CO-OPERATIVE SOCIETY LTD.****NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS**

December 31, 2022

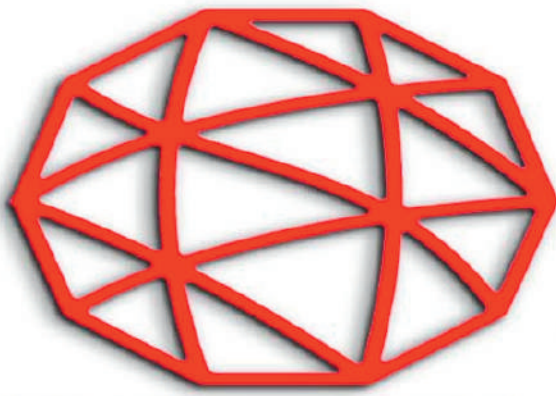
<b>(b) OFFICERS AND BOARD EXPENSES</b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Board of Directors' subsistence	\$ 230,655	232,822
Board of Directors' expenses	14,998	17,833
Credit committee subsistence	66,000	65,271
Credit committee expenses	14,865	8,269
Supervisory committee subsistence	32,400	31,500
Supervisory committee expenses	1,892	2,628
Subsistence transferred account	42,628	52,543
Education committee subsistence	10,181	14,477
Education committee expenses	125	2,419
Human Resource committee expenses	555	6,000
Marketing committee expenses	33,632	8,077
Liaison Officers subsistence	-	3,500
	<b><u>\$ 447,931</u></b>	<b><u>445,339</u></b>
<b>(c) EMPLOYEE COSTS</b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Salaries and wages	\$ 1,037,782	1,915,222
Contract services	1,070,312	104,709
National Insurance employer's contribution	161,808	163,344
Staff training and welfare	1,798	7,412
Staff uniform	18,275	-
Staff gratuity expense	187,447	-
Severance payments	109,357	130,306
Staff grants	46,500	56,376
Retroactive Payments	9,568	-
Extra duty allowances	160	-
	<b><u>\$ 2,643,007</u></b>	<b><u>2,377,369</u></b>
<b>(d) INTEREST AND BANK CHARGES</b>	<b><u>2022</u></b>	<b><u>2021</u></b>
Interest Expense	\$ 30,000	30,000
Interest paid on members' fixed deposits	24,559	27,573
Bank Charges	128,594	110,453
Interest & Penalties	2,395	-
	<b><u>\$ 185,548</u></b>	<b><u>168,026</u></b>

**(13) CONTINGENT LIABILITIES**

As at December 31, 2022, there were no Contingent Liabilities (2021: NIL)

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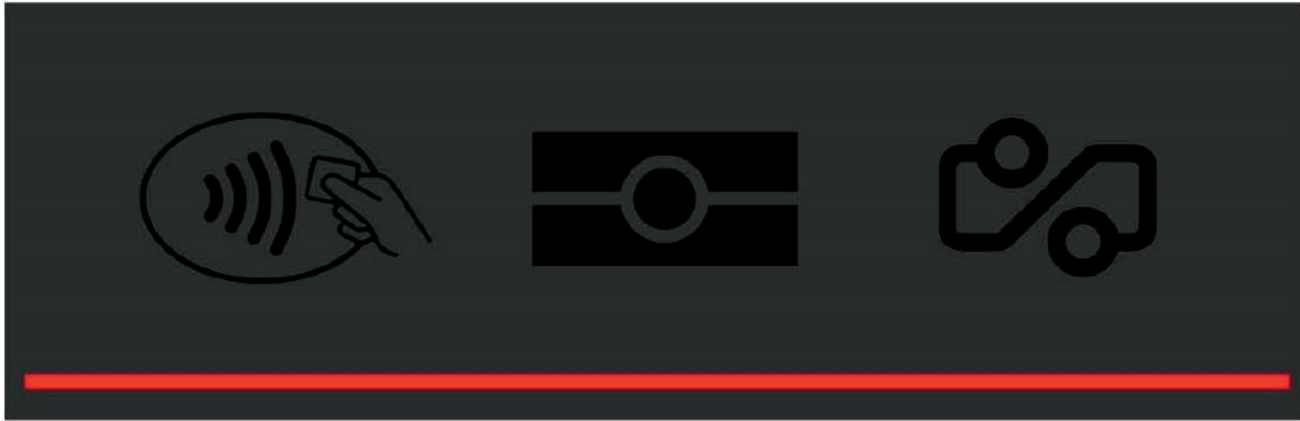




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## STATEMENT OF INCREMENTAL BUDGET

# 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# STATEMENT OF INCREMENTAL BUDGET 2023

**TRANSCORP CREDIT UNION CO- OPERATIVE SOCIETY LIMITED**  
**STATEMENT OF INCREMENTAL BUDGETED INCOME & EXPENDITURE**  
**FOR THE YEAR 2023**

INCOME \$	\$	\$
<b>INTEREST INCOME</b>		
INTEREST ON CONSUMER LOANS	8,361,604	
INTEREST ON SCHOOL BOOK LOANS	29,149	
INTEREST ON VOUCHER LOAN	28,298	
INTEREST ON OOPS LOANS	296,455	
INTEREST ON LONG TERM LOAN	307,220	
INTEREST ON VEHICLE LOAN	218,750	
INTEREST ON EDUCATION LOAN	12,186	
INTEREST ON LOAN C EZ-UP	598,922	
INTEREST ON STABILISER LOAN	1,793,326	
INTEREST ON DIGI PACK LOAN	3,363	
INTEREST ON MIND YUH BUSINESS LOAN	45,121	
INTEREST ON WE CREDITU LOAN	210,360	
INTEREST ON PROMOTIONAL LOANS	15,038	
<b>TOTAL INTEREST INCOME</b>		<b>11,919,792</b>
<b>OTHER INCOME</b>		
ADMINISTRATION FEE (LOANS)	345,743	
ONLINE & MOBILE BANKING / STANDING ORDER / SHARE WITHDRAWALS ADMINISTRATION FEES/CHANGE OF NOMINEE	5,672	
ENTRANCE FEES	6,160	
DISPOSAL OF ASSETS - PROFIT	150,000	
FIP ADMINISTRATION INCOME	42,016	
DIVIDEND INCOME - INVESTMENTS	148,155	
INTEREST INCOME- FONL	473,285	
WASA BOND INTEREST INCOME	125,000	
INCOME FROM UNIT TRUST	51,319	
INTEREST ON ANSA MERCHANT FUND	16,243	
INTEREST ON SAVINGS ACCOUNTS	289	
INCOME FROM FCB ABERCROMBIE FUND	134,469	
INCOME RECEIVED FROM CU EVENTS	270,000	
BAD DEBTS RECOVERED	20,000	
OTHER INCOME	263,602	
<b>TOTAL OTHER INCOME</b>	<b>2,051,953</b>	
<b>TOTAL INCOME</b>		<b>13,971,745</b>



# STATEMENT OF INCREMENTAL BUDGET 2023

**EXPENDITURE**

\$

\$

**OPERATING COSTS**

BANK CHARGES

126,794

FOREIGN EXCHANGE GAINS/LOSSES

1,000

INTEREST PAID ON MEMBERS F/DEP

28,400

INTEREST PAID ON MEMBERS SAVIN

13,460

---

169,654**PERSONNEL COSTS**

SALARIES AND WAGES

1,200,000

CONTRACT STAFF

1,398,000

N.I.S EMPLOYERS CONTRIBUTION

195,179

EMPLOYEE INSURANCE CONTRIBUTIONS

10,800

EXTRA DUTY ALLOWANCE

1,000

MEDICAL EXPENSES

1,400

SEVERENCE PAYMENTS

138,125

STIPEND - TRAINEES

24,000

STAFF GRANTS

60,000

STAFF GRATUITY EXPENSE

96,000

SUBSISTANCE - STAFF TRAVEL

9,407

SUBSISTANCE - STAFF WELFARE

1,702

STAFF UNIFORMS

23,000

---

3,158,613**ACCOMODATION COSTS**

GENERAL INSURANCE

57,000

GENERAL MAINTAINANCE BUILDING

140,417

OFFICE RENT

201,000

SECURITY EXPENSES

316,496

---

714,913**BUSINESS COSTS**

ADVERTISING &amp; PUBLIC RELATIONS

125,000

ANNUAL GENERAL MEETING

240,000

AUDIT FEES

101,000

COMPUTER SUPPLIES/EXPENSES

237,209

CREDIT UNION WEEK EXPENSES

19,758

CUNA INSURANCE

1,050,000

DEPRECIATION

283,899

DONATIONS

20,000

ELECTRICITY

55,168

EQUIPMENT RENTAL

46,130

IMPAIRMENT LOSS

42,000

POSTAGE AND STAMPS

3,700

NEWSPAPERS AND MAGAZINES

1,000

REPAIRS, RENEWALS AND MAINTAINENCE

71,695

STABILIZATION FUND

35,000



# STATEMENT OF INCREMENTAL BUDGET 2023

STATIONERY AND PRINTING	140,052	
STRATEGIC PLANNING EXPS.	60,000	
TELEPHONE	83,402	
WATER RATES	14,382	
		<b>2,629,395</b>
<b>COMMITTEE COSTS</b>		
B.O.D EXPENSES	24,855	
B.O.D SUBSISTENCE	181,000	
BOD TELEPHONE EXPENSE	39,774	
CREDIT COMMITTEE EXPENSES	7,321	
CREDIT COMMITTEE SUBSISTENCE	66,000	
CREDIT COMMITTEE TELEPHONE EXPENSE	10,760	
EDUCATION COMMITTEE EXPENSES	13,286	
EDUCATION COMMITTEE SUBSISTENCE	14,400	
LIAISON OFFICERS SUBSISTENCE	18,000	
HUMAN RESOURCE COMMITTEE EXPENSES	18,000	
SUPERVISORY COMMITTEE SUBSISTENCE	32,400	
SUPERVISORY COMMITTEE EXPENSES	3,016	
SUPERVISORY TELEPHONE EXPENSE	3,132	
IT COMMITTEE EXPENSES	1,500	
MARKETING COMMITTEE EXPENSES	35,650	
		<b>469,094</b>
<b>GENERAL EXPENSES</b>		
BAD DEBT IMPAIRMENT	350,000	
CONSULTANTS FEES	12,000	
COURIER/ DRIVER SERVICES	3,465	
COVID 19 EXPENSES	15,500	
GREEN FUND LEVY- TAX EXPENSE	34,574	
HEALTH & SAFETY EXPENSES	14,000	
LEGAL FEES	120,000	
OFFICE EXPENSE	100,034	
PROFESSIONAL FEES	290,902	
SEMINARS/CONVENTIONS/ MEETINGS	10,000	
CHILDREN'S CHRISTMAS PARTY	15,000	
EXPENDITURE FROM EVENTS	250,000	
SUBSCRIPTION FEES	65,326	
CAR PARK EXPENSES	10,456	
VEHICLE EXPENSES	26,377	
		<b>1,317,634</b>
<b>TOTAL EXPENDITURE</b>		<b>8,459,303</b>
<b>BUDGETED NET SURPLUS</b>		<b>5,512,442</b>



**NOMINATION COMMITTEE**  
**REPORT 2022**

**50th Annual Report 2022**



**Transcorp Credit Union**  
**Co-operative Society Limited**

**We Fulfill Dreams**

## NOMINATION COMMITTEE REPORT

The Nomination Committee (“the Committee”) was appointed by the Board of Directors on April 17, 2023.

### **1.0 COMPOSITION OF THE COMMITTEE:**

The Composition of the Committee follows:

- i) Mrs. Gemma Bowen – Chairman
- ii) Mr. Patrick Floyd – Secretary
- iii) Ms. Paula Yarde – Member

### **2.0 CRITERIA FOR NOMINATION:**

- 2.1 The Nomination Committee is mandated with the task of screening aspiring members’ eligibility and suitability to be nominated as Officers of the Society’s Board of Directors, Credit Committee and Supervisory Committee respectively, in accordance to **Bye Law 17** which states as follows:

*“Every individual who is or is to be a member of the Board of Directors or Officer of the Society must be a “Fit and Proper” individual to hold the particular position which he holds or is to hold in accordance with the policies of the Society as determined by the Board of Directors and/or general membership from time to time”.*

- 2.2 Further, the Committee also sought the guidance of Bye Law 18, 20, 23, 24, and 25 regarding the duties and functions of the Board of Directors, Credit Committee and Supervisory Committee respectively, where each nominee is required to adhere to the following:

1. *Must be a member of the Society for no less than 3 years.*
2. *Must have a minimum shareholding of twenty thousand dollars (\$20,000.00).*
3. *Must be a “fit and proper” individual to hold the particular position which he holds or is to hold in accordance with the policies of the Society as determined by the Board of Directors and/or the general membership from time to time.*
4. *All other due diligence individual documentation inclusive of two (2) valid forms of government-issued identification, recent utility bill no older than three months, proof of income/job letter/payslip no older than three months.*

- 2.3 The Committee also considered the “Fit and Proper” guidelines of the Central Bank of Trinidad and Tobago’s (“Central Bank”) first issued in May 2005 and later revised to October 2019.

### **3.0 FIT AND PROPER**

- 3.1 The Central Bank recognises that in serving as Directors and Offices of a financial and quasi-financial institution in Trinidad and Tobago, persons so selected are required to “maintain high ethical standards, exhibit conduct and business dealings which support a conclusion of overall integrity and probity and be competent and qualified to conduct such business...”



## NOMINATION COMMITTEE REPORT

- 3.2 Further, financial institutions are responsible for ensuring that they are prudently and soundly managed. Additionally, on an ongoing basis, institutions are required to develop and implement clear policies and systems to guide the recruitment and appointment of Directors, officers and other persons.
- 3.3 The “Fit and Proper” assessment criteria sets out the minimum standards initially and on an ongoing basis as follows
- (a) *Probity, honesty, integrity and reputation;*
  - (b) *Competence, capability and soundness of judgment;*
  - (c) *Financial integrity and soundness; and*
  - (d) *Commit sufficient time to performing their functions in the institution in order to access ongoing learning and development and or urgent circumstances arise.*
- 3.4 Further, the Central Bank pronounces that an effective board needs to include individuals with an appropriate mix of knowledge, skills and experiences that cover the major business activities and risk of the institution. The institution has the responsibility for identifying persons who will compliment or complete the requirements for its board
- 3.5 Members are reminded of the requirements under Bye-Law 25 b as follows
- i. Must be a member of the Credit Union for not less than three (3) years;
  - ii. Must have a minimum shareholding of Twenty Thousand Dollars (\$20,000.00). Any Director and or Officer serving presently and not meeting this shareholding criterion shall be given a period of one (1) year, from the approval of the Bye-law, to bring their shareholding to the value herein referred;
  - iii. The member must be a fit and proper individual to hold the particular position which he holds or is to hold in accordance with the policies of the Society as determined by the Board of Directors and or the general membership from time to time.

#### **4.0 PROCESS OF SELECTION:**

- 4.1 The Society issued nomination notices via our social media platforms including our Facebook page, print media, internal notice boards and at our various branches over the period April to May 2023.
- 4.2 Nomination forms coupled with compliance documents were examined by the Committee. Nominees were interviewed via telephone for social interactions. Telephone interviews with Nominees took place over the period May to June 2023.
- 4.3 Communication with each nominee lasted approximately fifteen (15) minutes. Several questions were posed to nominees in areas of their respective expertise, experience, qualifications, intended contributions or past contribution to the Society. The principles of collective responsibilities including time, commitment, capability, suitability, competency, expectation, and foresight were also taken into consideration as it relates to their vision for the upliftment and enhancement of the Society.



## **NOMINATION COMMITTEE REPORT**

4.4 All the factors relative to “fit and proper” mentioned above were also considered.

### **5.0 AMENDMENT TO BYE-LAWS:**

5.1 The Society’s membership is reminded that at its 46th Annual General Meeting 2018 and held on May 18, 2019, a resolution regarding the amendment to Bye-Law 18, Subsection B “Composition” of the Board of Directors resolved to change the composition of the Board of Directors from twelve (12) to nine (9).

5.2 The amendment to Bye-Law 18B was proposed as follows;

- **The Board of Directors shall consist of nine (9) members to serve for a term of three (3) years and be elected at an Annual General Meeting.**
- **Provided that at the first General Meeting of the Society to be held after approval of these Bye-Laws, one-third of the members of the Board of Directors shall be elected to serve until the first Annual General Meeting, one-third of the members to serve until the second Annual General Meeting, and one-third of the members to serve until the third Annual General meeting. Thereafter all elections shall be terms of three (3) years.**

5.3 At Special General Meeting held on March 9, 2023, the issue regarding the effective year of reduction was raised by the membership and the Board undertook to treat with the matter at another Special Meeting of the membership.

5.4 Further, at the Special Meeting dated June 7, 2023, the matter as to the reduction in membership was addressed and the mechanism for the immediate reduction in the number of serving Directors was explained.

5.5 However, the Committee reports that this year 2023, the composition of the Board will remain at twelve (12) members based on correspondence from the Commissioners of the Co-operative Office which was explained in the Board Report.

### **6.0 NOMINEES AND VACANCIES:**

6.1 Members are guided to the Bye-Laws 17 (iii) which disallows nomination of members from the floor at the Annual General Meeting save and except where such is deemed necessary for the proper constitution of the Board of Directors or Committees.

6.2 During the nomination period, the following represent the quantity that were nominated for the respective positions:

#### **6.2.1 BOARD OF DIRECTORS**

Thirteen (13) Nominees

#### **6.2.2 CREDIT COMMITTEE**

Eight (08) Nominees

#### **6.2.3 SUPERVISORY COMMITTEE**

Eight (08) Nominees





## **NOMINATION COMMITTEE REPORT**

6.3 Having considered the guidelines above, some nominees were not deemed “fit and proper” and one (1) withdrew their nomination. Ultimately the number of nominees for the following categories follows:

6.3.1 **BOARD OF DIRECTORS**

Six (6) Nominees

6.3.2 **CREDIT COMMITTEE**

Seven (7) Nominees

6.3.3 **SUPERVISORY COMMITTEE**

Five (5) Nominees

6.4 Members are required to select and elect nominees for the following vacancies

6.4.1 **BOARD OF DIRECTORS**

Four (04) Vacancy

6.4.2 **CREDIT COMMITTEE**

Five (05) vacancies

**SUPERVISORY COMMITTEE**

6.4.3 Three (03) vacancies

6.5 Having undergone the nomination process, the following table represents the listing of outgoing officers and incoming nominees who were assessed as having met the technical requirements under the Bye-Laws and Compliance policies of the Society

<b>OUTGOING MEMBERS</b>		
<b>Board of Directors</b>	<b>Credit Committee</b>	<b>Supervisory Committee</b>
Jacqueline Bowen-Rodriguez	Anthony Newton	Keegan John
Clyde Parris	Geeta Teelucksingh-Ali	Semonne Backman
Winton Gordon	Shawn Mason	Patricia De Four
Gail Ann Baptiste	Jenny Daniel	
	Keeba Charles	
<b>NOMINEES</b>		
<b>Board of Director</b>	<b>Credit Committee</b>	<b>Supervisory Committee</b>
Jacqueline Bowen-Rodriguez	Shawn Mason	Shermica Graham
Gail Ann Baptiste	Geeta Teelucksingh-Ali	Semone Blackman
Techla Andrews George	Jenny Daniel	Angelo Joseph
Shawn Lewis	Keeba Charles	Beverly Ann Mitchell
Crystal Hoyte King	Salisha Reyes	Jendayi Daniel
Sevel Nicols	Cheniell Millette	
	Nathalie Stacy Douglas-Mora	



## NOMINATION COMMITTEE REPORT

6.6

In consideration of the number of nominees above, the Society shall act in accordance with Bye-Law 17(iii) stated above and advise that no nomination is required from the floor on the day of the Annual General Meeting

### Board of Directors Nominees Profile



#### Mrs. Jacqueline Bowen-Rodriguez

Mrs. Jacqueline Bowen-Rodriguez currently serves as the President of the Board of Directors of the Society. She has been a serving Director of the Society since 2005. Mrs Bowen-Rodriguez is an Attorney-at-law by profession for the past Twenty-two (22) years and she operates her private practice specializing in a number of areas including Industrial Relations, Family Law, Wills and Probates, Capital Marketing Financing, Corporate and Contracts, Land and Conveyance, Construction Law, Civil Litigation and has acquired Post Graduate qualifications and training in the

area of FDIC Construction Contracts, Credit union and Co-operative governance, compliance and Anti Money Laundering Regulations and is a Certified Mediator and Conciliator having undergone extensive training in the latter areas

As President of the Society, together with efforts of serving Directors, she has spearheaded the Board of Directors and continues the strategic development in the following areas of digital optimisation including online and mobile banking, increased marketing drive in the recruitment of new members, membership social events/programmes and improved comradery, the introduction of the Beacon Group Medical Plan, improved statutory and regulatory compliance regarding financial intelligence and auditing, real estate acquisitions among other initiatives improving the efficiency of services to our members the latest being the acquisition of a property in Tobago for improved member and other services.

Mrs Bowen-Rodriguez, also being the Corporate Secretary and Director of the subsidiary companies of the Society mainly Transcorp Development Company Limited and Broadgate Place Property Company Limited. She visualizes our Society being a premier credit union catering for all the social, financial, emotional and physical needs of all our members by the capitalization and development of our current assets projecting a growth rate of 30% of the current asset base by 2025. She advocates that the brand of Transcorp has become a household name in the short order and is confident that our Society is on the right path to achieving greater recognition as we remain member-focused. She has been requested to serve by a significant portion of the membership and has submitted her candidacy to continue the table of activities and goals projected.



## NOMINATION COMMITTEE REPORT

### Board of Directors

#### Nominees Profile



#### Ms Gail-ann Baptiste

Ms. Gail-Ann Baptiste has been an employee of the PTSC for the past seventeen years and is attached to the Operations Department. She holds the position of Station Supervisor II and is currently acting in the position of Traffic Supervisor. She is a member of the Society for the past twenty (20) years. Among her certificates is a Diploma in General Business.

Ms. Baptiste has served as a Director of the Credit Union for the past three (3) years and admits to being an underachiever. She said if given the opportunity to serve again she plans to contribute more towards the growth and development of the Society. She served on the Education and on the Youth development Committees.



#### Mr. Shawn Lewis

Mr. Shawn Lewis is a holder of a Bachelor of Science Degree in International Relations, an Associate Degree in Tourism, and a Master Financial Designation from Limra University.

Mr. Lewis has been a member of the Credit Union for the past three years and is a provider of marketing services including Web page designing and is the CEO of Digi Interface a marketing company.

He is excited to serve on the Board to further enhance our marketing drive towards increased membership and overall improved performance. He is interested in youth development by having to align their interest focus towards credit unionism for future involvement and their own personal development. He is positive that he can bring innovative ideas that can improve the dynamism of the Society



## NOMINATION COMMITTEE REPORT

### Board of Directors Nominees Profile



#### Ms. Techla Andrews

Techla Andrews George is a member of the Society for the past Twenty-one (21) years Ms. Andrews is an Executive Secretary by profession and has a wealth of experience in the Credit Union having worked as an administrative assistant with the Society in the past. Among her qualifications is a Bachelor of Arts Degree in Business Administration. Mrs. Andrews-George has advised that if given the opportunity to serve she intends to use her expertise to enhance the improvement of administrative services in the Society and the Secretarial responsibilities of the Board of Directors.

She believe that effective performance is the key to success. Her employment history includes Administrative and Secretary Co-ordination and Management at Transcorp Development Company Limited and Trinidad and Tobago Unit Trust Corporation.



#### Ms Crystal Hoyte King

Ms. Crystal Hoyte King has been a member of the Transcorp Credit Union for the past nineteen (19) years and is a Clerk II in the Marketing Department of PTSC. She is also the Assistant Secretary of that organisation's sports and cultural club. She believes that she can utilise her skills obtained in the marketing department to enhance our marketing drive if given the opportunity to serve



#### Ms. Sevel Nicholls

Ms. Sevel Nicholls has been a member of the Society for the past twelve (12) years. She served in different capacities at the level of officer over the last seven (7) years her last being Secretary on the Board of Directors up to July 16, 2022. Ms. Nicholls is offering herself to serve on the Board once more. She is employed with the Public Transport Service Corporation for the past twelve (12) years and currently holds the position of Acting Administrative Assistant in the Purchasing and Logistic department.

During her interview to the committee she admitted to not contributing to the Society as should be expected but is now prepared to perform in a meaningful way. Ms. Nicholls has acquired Certifications in the areas of Practical Accounting, Computer Studies, Supervisory Management and Physical Education. She is also a Physical Certified Personal Trainer



# NOMINATION COMMITTEE REPORT

## Credit Committee Nominees Profile



### Mr. Shawn Mason

Mr. Shawn Mason is a member of the Society for the past twenty-three (23) years. He has served on the Supervisory Committee during a period of fourteen (14) years at intervals. He was elected to serve on the Credit Committee effective 2020 and continued to be re-elected yearly. He holds the mantle of Chairman of the Committee. He enjoys helping members to sort out their financial issues and is committed to being called at short notice to resolve any financial difficulties facing members in an emergency. He considers himself a people's person and abides by the philosophy of society.

Mr. Mason has been employed at the Public Transport Service Corporation (PTSC) for the past twenty-five (25) years.



### Ms. Keeba Charles

Ms. Keeba Charles is a family-oriented individual who has been a member of the Credit Union for the past ten (10) years. She has been employed with the Public Transport Service Corporation (PTSC) for the past eight (08) years and is currently a Clerk in the Properties Department.

Ms. Charles has a passion for helping and believes she can make a meaningful contribution to the Society and is determined to succeed, since she believes "failure is not an option". She enjoys the role on the Credit Committee and is currently pursuing a Degree in Business Management



### MS Chaneil Millette

Ms. Cheniel Millette has been a member of this Credit Union for the past ten(10) years. She is an employed with the Ministry of Finance for the past Eight (8) years and performs the duties of Policy Inspectorate (ag) .ajob that allows her to examine and securitize adherence to policies in the Ministry. She is currently pursuing her ACCA and hopes to be successful as an Accountant. She is interested in serving on the Credit Committee where she can utilise her analytical skills in the granting of loans whilst gaining knowledge on the Credit Union's operational activities. She considers herself versatile, hardworking and can function in a demanding environment



# NOMINATION COMMITTEE REPORT

## Credit Committee

### Nominees Profile



#### Mrs. Geeta Teelucksingh-Ali

Mrs. Geeta Teelucksingh-Ali has been a member of the Society for the last thirty-three(33) years, she retains the position of Chief Clerk within the Operations Department of the Public Transport Service Corporation and is employed for the past 38 years of yeoman service.

Mrs. Teelucksingh-Ali has served on the Credit Committee for a number of years. She applies her knowledge in Business

Administration to effectively carry out the mandate given to the Credit Committee for the granting of loans and membership interactions. Mrs. Teelucksingh-Ali remains cognisant of the Committees' individual and collective responsibility to the members. She continues to challenge all members to develop entrepreneurial thinking which may assist them to overcome any challenge they may face and remains committed to facing these uncertain times together.



#### Ms. Jenny Daniel

Ms Jenny Daniel is a member of the Credit Union. For the past twelve (12) years and was elected to serve on the Credit Committee since September 2021 and was re-elected to serve in 2022. She prides herself in helping members to achieve their financial needs. Currently holds the position of Secretary of the Committee.

She is currently employed at the Public Transport Service Corporation (PTSC) for the past sixteen (16) years as a Clerk III and offers herself to serve once more



#### Ms Nathalie Stacy Douglas- Mora

Ms. Douglas- Mora has been a member of the Society for the past twenty-five (25) years. She is employed at Massy Wood Group as a Business Analyst since 2022 but held other junior positions during the period of employment since 2006.

Ms Douglas-Mora states that she never attended any events of the Society including AGM and special meetings due to time constraints. She saw the advertisement on the website and is offering herself to serve our members and believes she can offer financial advice to our members. Among her qualifications is a Master's degree in Finance



## NOMINATION COMMITTEE REPORT

### Credit Committee

#### Nominees Profile



**Mr. Salisha Reyes**

Ms. Reyes has been a member of the. Society for the past nineteen (19) years has been an employee of the PTSC for the last twenty (20) years and holds the position of Cleaner.

.She believes she can devote sometime to serving members as an Officer on the Credit Committee and has a passion for helping others and expect to improve on her own skills in understanding the policies of the Society.



# NOMINATION COMMITTEE REPORT

## Supervisory Committee Nominees Profile



### **Ms. Shermica Graham**

Ms. Shermica Graham is a member of the Society for the past twelve (12) years. She has served on the Supervisory Committee for Three years in the past.

She has been employed at the Public Transport Service Corporation (PTSC) for thirteen (13) years and holds the position of Accountant I. She has achieved a Bachelor of Science Degree (BSc) in Accounting and is currently completing ACCA Accounting.

She believes that her accounting experience and knowledge of her job along with her previous stint on the Supervisory Committee will allow for seamless continuity as she is familiar with the task at hand if re-elected to serve



### **Mr. Semonne Blackman**

Ms. Semonne has been a member of the Credit Union for the past five (5) years and is employed at the PTSC for the past ten years and is assigned to the Human Resource Department as a Human Resource Training

She currently serves as the Secretary of the Supervisory Committee from the last AGM to the present. During the time she has served, she indicated that she has gained valuable knowledge and experience and is once again committed and

ready to serve diligently to ensure that the Credit Union continues to follow Rules and Regulations set forth in bye-laws, and policies. Among her qualifications is a Masters Degree in Strategic Leadership and Management.



### **Ms. Beverly Ann Mitchell**

Ms. Beverly Ann Mitchell is a member of the Society the past twenty -nine (29) years. She holds the position of Assistant Teacher in the Ministry of Education and is the author of seven books for Primary School Students under the Pennacool Sobriquet. Among her qualifications is a Master's Degree in Education.

She is very active in many school projects as she loves to work with children and was a member of the Education Committee for one year in the past.

She is offering herself to serve on the Supervisory Committee to acquire some exposure and experience in the Society's operations for future growth and development





# NOMINATION COMMITTEE REPORT

## Supervisory Committee Nominees Profile



### Mr. Angelo Joseph

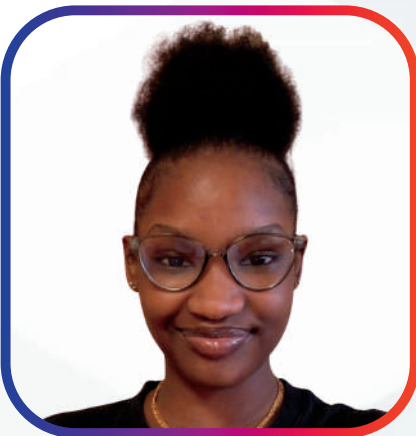
Mr. Angelo Joseph has been an employee of the PTSC for the last ten years. He has been able to work his way up from labourer/ cleaner to Driver/Parker. He is also a general member of the TIWU Branch (Shop Steward) in Port of Spain.

He obtained a Diploma in Industrial Relations from Cipriani Labour College.

Now retired he feels he will now have time to serve. He has been putting himself up for office for several years and feels he should be given an opportunity to serve.

Now retired he feels he will now have time to serve. He has been putting himself up for office for several years and feels he should be given an opportunity to serve.

He brings with him a wealth of experience in dealing with people in varying situations and his dedication to serve on the Supervisory Committee and will allow him to put his experience to good use in another capacity. He participates in events organised by the Credit Union and is now offering himself to serve as an Officer in the Society and is a team player. He admires the longevity of the organisation.



### Ms. Jendayi Daniel

Ms. Jendayi Daniel is a member of the Society for the past sixteen (16) years and is an Eighteen (18) years old student of the UWI ROYTEC School of Business also a part-time employee and performs cashing duties at Wonderful World

She is now offering herself to serve as an Officer in the Society on the Supervisory Committee and believes the time has come to acquire new skills whilst serving the Society

## NOMINATION COMMITTEE REPORT

# Supervisory Committee

## Nominees Profile

### 7.0 CONCLUSION AND RECOMMENDATION

The Nomination Committee takes this opportunity to thank the Nominees for presenting themselves to serve your Society which should result in the continued development of our organization. The Committee was impressed with the number of members who offered themselves to serve. We wish them well and note that once appointed the job begins. **Confidentiality and Integrity in members' affairs must be a major watchword for all.**

We thank you for being of service to our Society.



**Patrick Floyd**  
**Committee Secretary**  
**NOMINATION COMMITTEE 2023**





**RESOLUTIONS &**  
**RECOMMENDATIONS**

**50th Annual Report 2022**



**Transcorp Credit Union**  
**Co-operative Society Limited**

**We Fulfill Dreams**

# **RESOLUTIONS & RECOMMENDATIONS**

## **RESOLUTIONS / RECOMMENDATIONS**

1

### **MAXIMUM LIABILITY**

- 1.1** Whereas the Co-operative Societies Act. Chapter 81:03, Regulation 14 requires that the Society shall, from time to time, fix at a General Meeting the maximum liability it may incur in respect of loans or deposits whether from members or non-members.
- 1.2** Justification: The increase of the Maximum Liability to \$15,000,000.00 will be used for the further expansion and development of the Transcorp Credit Union Co-operative Society Limited in the following areas:
- 1.2.1** To increase capital expenditure and
- 1.2.2** To acquire the ability to access funds to develop the following projects:
- Redesign and infrastructural development of property situate #23 Main Street Scarborough, Tobago and #106 Sixth Street, Barataria, Trinidad.
  - Technological advancement and digitization in member services processes and IT equipment.
- 1.3** Motion: Be it resolved that: the Maximum Liability Limit of the Transcorp Credit Union Co-operative Society Limited for loans inclusive of deposits is set at Fifteen Million Dollars (\$15,000,000) for the financial year ending December 31st 2023.

### **2.0 APPOINTMENT OF AN AUDITORS**

*Motion: Be it resolved that:* the firm Garison & Co., Chartered Accountants, be appointed Auditors for the financial year January 1st, 2023 to December 31st 2023.

### **DIVIDENDS AND INTEREST REBATE**

*Motion: Be it resolved that:*

- 3.0**
- a In consideration of the financial performance in 2022, and in accordance with Bye-Law 11a, a Dividend Payment of 3% be paid to all members holding shares in the Society on December 31st, 2022 to be paid only to members in good standing as at the date of approval of this Resolution.
- b The equivalent of 3% of the recommended Dividend Payment to be disaggregated as follows after all outstanding arrears are satisfied: 2.25% to be placed on members' deposits and 0.75% be placed on members' share accounts.
- c A 2% Rebate on Loan Interests paid by a member on loans granted by the Society for the Financial Year ending December 31, 2022 and paid only on accounts to members in good standing as at the date of approval of the Resolution. Further, in accordance with Bye Law 11a, the said Rebate shall be applied first towards any arrears in interest payments then towards reducing the loan principal the day the rebate is declared,

## **RESOLUTIONS & RECOMMENDATIONS**

if at that time the member has not repaid his loan in full. Otherwise, it shall be credited to the deposit account of the member.

- d That members over the age of Sixty-Five (65) will receive all Dividends in cash payment via their deposit account.

### **4 HONORARIUM**

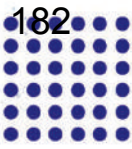
*Motion: Be it resolved* that in accordance with Bye-Law 11a, an Honorarium not exceeding the amount of One Hundred and One Thousand, Eight Hundred and Thirty-Five Dollars and Sixty Two Cents (\$101,835.62) be paid to elected officers in appreciation of services rendered for the year 2022. Be it further resolved that these payments be made to officers of the Board of Directors, Credit Committee and Supervisory Committee, disaggregated as follows: 80% to be paid in cash and 20% towards officers' share account.

### **5 RETAINED EARNINGS**

*Be it resolved that* any balances remaining after payment of Dividends, the Rebate on Loan Interest and Honorarium remains in the Retained Earnings Account.

### **6 WRITE-OFF OF DELINQUENT LOANS**

*Be it resolved that* delinquent loans over two (2) years that are under the value of \$3,000.00 (i.e. principal, interests and arrears) and which loans, as at December 31st, 2022, amount to a total value of Ninety Three Thousand, Three Hundred and Fifteen Dollars and Forty-Three Cents (\$93,315.43) are to be written off.



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## NOTES

# 50th Annual Report 2022



**Transcorp Credit Union  
Co-operative Society Limited**

**We Fulfill Dreams**

# NOTES

