

# Hinds Hospice Annual Report

Summer 2023

## Remembering Matthew

Jacque Davidson,  
Angel Baby Mom



### I Am Because We Are

The Hinds Hospice team travels to southern Africa

### Moms to Moms

A sacred space for moms of Suicide Loss





**“I hope you will continue to share your best Hinds Hospice stories.”**

Time and time again when I’m in a grocery store, or other public space, and someone notices my work badge, they share an incredible story about how Hinds Hospice helped a member of their family. It’s wonderful to work at a place that has made such a positive impact, helping those in need during a difficult time.

After over 40 years of service, it’s not surprising to get such a response. The commitment of our staff has made an indelible mark on our fellow community members through the decades. Nancy’s legacy and mission are as strong and respected today as ever and we pride ourselves on being the preeminent leader in hospice care.

As we talk, and I share the many other ways Hinds Hospice helps the community, whether it be through the Angel Babies program, Survivors of Suicide Loss, or Hinds Kids, it’s clear that not nearly as many people are aware that we are “more than hospice”.

Many have heard of Angel Babies, but don’t know it started at Hinds Hospice more than 20 years ago. Some of our other vital programs and services aren’t initially recognized as part of our core mission.

One of our ongoing initiatives is to better portray those programs, educating the general public on their virtues and availability. Some of it falls under “Marketing 101”, and we have improved both social and earned media presence and expanded our messaging through “content marketing”. (This publication is an example of that.) It’s abundantly clear further awareness is necessary and we will keep working with our media partners to help tell our stories.

To better serve our mission, we need to share what’s available and how our incredible staff can help. We believe increased awareness will open engagement opportunities for each of our programs as we strive to serve all needs regardless of wherever one might be on the life spectrum.

As Nancy so eloquently said the other day: “We never know when life ends, so we need to make each day about living and celebrating the life we have.”

I hope you will continue to share your best Hinds Hospice stories.

Best wishes,

A handwritten signature in black ink that reads "Eric S. Klimes". The signature is written in a cursive, flowing style.

Eric Klimes, MBA  
CEO

## Message from the Board Chair



**“Hinds Hospice has emerged from the global pandemic as a thriving and, arguably, stronger organization.”**

Serving on the Hinds Hospice Board of Directors in this unique role has been an incredible honor.

Since the spring of 2020, we’ve experienced unfathomable challenges, too many to list and many we’d rather forget.

I’m pleased to report, and you’ll see many examples in this Annual Report, that Hinds Hospice has emerged from the global pandemic as a thriving and, arguably, stronger organization.

How did it happen? Very simply, great things are possible when a talented team shares an amazing mission set forth by our beloved founder, Nancy Hinds.

I’m continually amazed at the Hinds team’s dedication, professionalism, talents and compassion. They pulled together during the toughest times, always focused on helping patients and serving families, who were also experiencing unprecedented circumstances. Pulling together with a common cause, relying on our Mission, Values, Vision, and Philosophy, a dedicated leadership team directed our entire staff and volunteers to keep striving for excellence while always remembering to serve those most vulnerable first. We achieved all this while the number of people under our care increased.

Through those tough times and hard work, bonds were formed, priorities readjusted, and systems implemented that made Hinds Hospice more efficient operationally and even more financially responsible.

Thanks to our hard-working Development and Thrift Store teams, revenue to support our mission has grown. We are grateful to the many donors and financial supporters who continue to trust Hinds Hospice to be quality stewards of such precious resources. That allows us to provide for anyone regardless of their circumstances and make plans for expanded services to help even more Central Valley families in the coming years.

Please enjoy the stories and information in this report, and don’t hesitate to call on any of our talented staff should you need help.

With gratitude,

A handwritten signature in black ink, appearing to read 'John'.

John Bezmalinovic  
Hinds Hospice Board Chair

The Hinds Hospice Board of Directors is a diverse group of individuals who volunteer their time and expertise to further the Hinds Hospice mission. We are proud to say that 100% of our Board also supported Hinds Hospice financially in 2021-2022. If you would like to learn more about volunteering to help guide Hinds Hospice, please call (559) 320-0308 or email [funddevelopment@hindshospice.org](mailto:funddevelopment@hindshospice.org).

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# Statement of Financial Position & Disclaimer

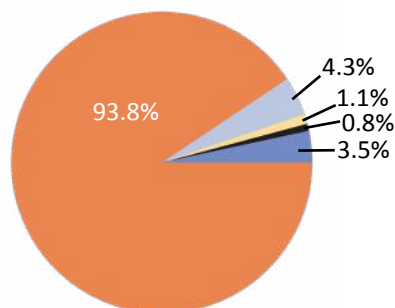
## Statement of Financial Position For Fiscal Year 2022

(October 1, 2021-September 30, 2022)

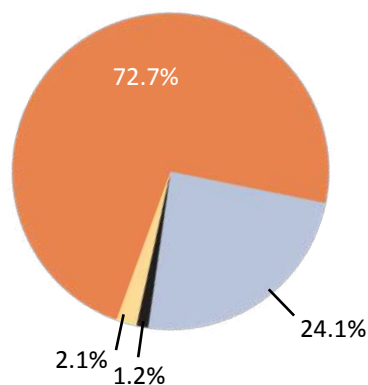
Total Current Assets	\$9,782,834	Current Liabilities	\$3,040,828
Property and Equipment, Net	\$5,071,174	Long-term Debt	\$1,339,268
Investment Securities	\$9,761,002	Unrestricted Net Assets	\$19,914,401
Other Assets	\$2,298,548	Restricted Net Assets	\$2,619,061
<b>Net Assets</b>	<b>\$26,913,558</b>	<b>Total Liabilities and Net Assets</b>	<b>\$26,913,558</b>
Number of Patients Served	1,909		
Days of Patient Care	119,410		
Charity Care	\$82,831		

## Revenue, Support and Expenses For Fiscal Year 2022

(October 1, 2021-September 30, 2022)



<b>Revenue and Support</b>	<b>\$26,298,501</b>
Patient Revenues Net (Medicare, etc.)	93.8%
Donations, Memorials, and Special Events	4.3%
Investment Income	-3.5%
Rental Income	1.1%
Thrift Store Revenue	0.8%
Other Operating Revenue	3.5%



<b>Expenses</b>	<b>\$25,476,592</b>
Patient Care	72.7%
General and Administration	24.1%
Fundraising	1.2%
Hospice Charitable Properties Inc.	2.1%

Hinds Hospice is a 501 (c) (3) charitable organization and operates on partial reimbursement from private health plans, and relies heavily on donations from its communities served and its Thrift Stores to meet existing needs. Hinds Hospice complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

While Hinds Hospice is not a religiously-affiliated organization, we do support and encourage people to be fully human - body, mind, and spirit - in an integrated manner, regardless if the individual is religious or not. Hinds Hospice respects and supports all faiths and faith practices and spiritual self-expression, promoting diversity.


Hinds Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.


HINDS HOSPICE MADE A DIFFERENCE BECAUSE OF *You*

PATIENT CARE PROVIDED

**1,909** Patients Cared For

 **404** Patients Served in our Hospice Home

 Veterans Served **257**

**48** Children Served in our Hinds Kids Pediatric Concurrent Care Program 

BEREAVEMENT SUPPORT SERVICES PROVIDED


 **2,851** Individuals Provided Grief Support

**276** Angel Babies Families Served 

Bereavement Support Phone Calls Made  **5,153**

**215** Survivors of Suicide Loss Support Group Attendees 

 **17,707** Bereavement Support Mailings Sent

 Children and their Families Helped Through our Circle of Friends Program **41**

Individual Hospice Related Counseling Sessions **538** 

## Community Support for Hinds Hospice

### Hot Rods Fresno

Hot Rods Fresno held its annual Tower Car Show on April 8, filling Fresno's Olive Avenue with chrome, tail fins, fat tires and metal-flake paint, all in support of Hinds Hospice. Hot Rods Fresno puts their pride-and-joy wheels to work each year for Hinds Hospice, bringing together a beautiful show featuring hundreds of classics, hot rods, racers and restorations, while raising funds through entry fees, raffles and silent auctions. Over the years Hot Rods Fresno has raised close to \$100,000 in support of Hinds Hospice, and we are grateful for their ongoing support.



### Phi Beta Psi Sorority

Another long-time supporter of Hinds Hospice, the Phi Beta Psi Sorority has supported Hinds Hospice every year for nearly a quarter-century. The Sorority hosted a Christmas Bazaar in December and held its Spring Fashion Show in late March, each event raising funds for Hinds Hospice and for cancer research. Over the years, Phi Beta Psi has donated more than \$95,000 and supported the Hinds Hospice mission. We thank the sisters of Phi Beta Psi for their years of support.



## Hinds Hospice Events

### Angel Babies Walk/Run

Nearly a thousand participants came together May 6, 2023, for the 19th Annual Angel Babies Walk/Run. Participants and supporters of the Walk/Run met in Fresno's Woodward Park for a pair of fun runs and walks, all in support of families who have experienced miscarriage, stillbirth, or other infant death.

Since its inception, the Angel Babies program has assisted more than 4,000 families in countless ways during their most vulnerable time. The Angel Babies Walk/Run allows families to be together and remember, to say their babies names and walk for the steps they'll never take, knowing that the littlest lives will always be remembered.



### Hinds Guild of Hope Noon Tea

More than 200 in fancy attire and elegant bonnets attended the 2023 Hinds Guild of Hope Noon Tea, held March 24 at a new venue -- the Wedgewood Wedding & Banquet Center in northwest Fresno. The Hinds Guild of Hope hosts the Tea annually, with support from the Hinds Hospice Development Department.

Dozens of dazzling tables, each reflecting themes ranging from dignified to whimsical, greeted the guests. Each table was raffled off during the Tea, raising funds in support of Hinds Hospice pediatric programs, including the Circle of Friends Grief Support Group for children ages 3-12 and the Angel Babies program.



### Lights of Love

The 16th Annual Lights of Love ceremony, held Dec. 1 at Fresno's River Park, brought more than 150 attendees together to honor and remember loved ones recently lost. Despite the evening's steady rain, attendees held LED candles and shared their umbrellas, all pausing to remember loved ones, friends, and others who've passed. Our sincere thanks go to all the volunteers and organizations who came together to support Lights of Love, and to provide a measure of comfort to those who are grieving.



# Remembering Matthew



Jacque and her son Logan at the 2023 Walk/Run

Come to the annual Angel Babies Walk/Run and you'll likely run into Jacque Davidson. She, her husband Jason, and their children Annalise and Logan make a point to participate every year, heading around the trails of Fresno's Woodward Park rain or shine, "walking for the steps they'll never take."

But there's a family member missing.

"His name was Matthew Wendel Davidson," Jacque said. "Jason and I speak of him freely."

Jacque takes comfort in hearing her surviving children Annalise and Logan speak of Matthew just as freely. He's part of who they are. But getting to this point has required a lot of acceptance and support. As a charge nurse at Valley Children's Hospital for nearly two decades, Jacque knows how to be strong for the children and families in her care. But sharing the story of her too-brief time with Matthew, her first born, brings tears.

"When I was pregnant with our first child, there was evidence of complications," she recalled. "When I went for my baby's gender anatomy ultrasound, they found I didn't have amniotic fluid, and with my own health conditions, I didn't realize I had lost it."

She was taken off work. Placed on bed rest. Sent to specialists, all in the hopes of saving Matthew. "I wasn't giving up," she recalled. "I went to the Fetal Treatment Center at UCSF, went to see a specialist. They were concerned for my own health as well."

But she went into labor. Far too early.

"Matthew was born at 23 weeks and one day," she said. "He was stillborn."

And Jacque's life changed forever.

## An angel arrives

For parents who experience such a loss, the Hinds Hospice Center for Grief & Healing operates Angel Babies, the perinatal program offering support during pregnancy, and providing ideas for creating loving memories for families whose children have a life-limiting condition.

"One of my friends – also a nurse – got in touch with Angel Babies when I went into CRMC to have Matthew," Jacque said. "She's the one that connected me. And Lori from Angel Babies is the only person – besides myself, my husband, my nurse and doctor – to have actually met Matthew."





**“I think it helped myself and my husband realize we weren’t alone”**

“I will never forget Lori looking at him in my arms telling both of us how beautiful he was, with such compassion,” she said.

After losing Matthew, Jacque and Jason found connection through an Angel Babies support group right away. “The support was amazing,” she said. “I think it helped me and my husband realize we weren’t alone, and that it was okay that we were at different points in our grief journey.”

But healing takes different forms, especially as life continues to unfold. And for Jacque, Angel Babies wasn’t only about helping her heal from Matthew’s loss. Especially considering what happened next.

“Before the support group sessions had ended, we found out we were pregnant with my daughter,” she said.

**Complex feelings**

For Jacque, expecting a daughter so soon after losing Matthew didn’t make her feelings any less complicated. “I went to the leader of the support group and told her I didn’t really know what to do,” she said. “You just don’t get over the constant fear, or just worrying about what could happen. ‘Is she not moving enough? Is there a heartbeat?’ The people at my OB’s office literally knew my voice every time I called, because I was so scared and paranoid the entire pregnancy.”

She heard the same fears expressed by other Angel Babies moms: “Am I going to go through all of this again? Can I take it?”

Jacque found support through another Angel Babies program: the Subsequent Pregnancy Support Group. “It was so comforting,” Jacque said. “It was a group of women who were going through what I went through. They understood my fear; they understood when others who hadn’t had a pregnancy or infant loss didn’t understand.”

Years later, Jacque still preserves connections with many of the other families who shared the journey.

**Memories and futures**

Looking back, Jacque knows all of these experiences affect her, even now. “I think that it’s definitely affected my parenting,” she said. “I think I was probably a little bit more of an overprotective mom, and I probably still am. I have a hard time figuring out if that’s because I’m a nurse, or because we lost Matthew. But I know I wouldn’t be where I am today in my acceptance of everything without Angel Babies.”

The Davidsons joined the Angel Babies Walk/Run once again in 2023, to remember Matthew, and to help other families facing the same unimaginable loss. She also wants people to remember how much Angel Babies has meant to her and her whole family.

“Every time we go to an event and my kids are there, Angel Babies remembers all of their names. They’ve been a godsend to all of us,” she said. “They always have a special place in my heart.”

# Moms to Moms: A sacred space



Lynette Lawless is a regular mom, a survivor, jovial and cheery, with grown children and a lifetime of memories to share. But her cheerful demeanor belies a hidden strength. Nearly 10 years ago, Lynette Lawless became a member of a sisterhood no one ever wishes to join.

Her son Eric, her youngest of three, died by suicide. When asked whether she wanted to talk about Eric, she said, "Oh, I'd love to. He's one of my favorite subjects." With Eric's birthday and the anniversary of his loss sharp in memory, Lynette shared her story, starting at the very beginning.

"When he decided to arrive it was 40 minutes start to finish. He was really in a hurry... I took a few deep breaths after that one," Lynette recalled. "He was a delight. I called him my sunshine. And if I cry a little talking about him, it's just because I miss him."

Lynette shared many of her fond memories. How smart Eric was. How much he loved his family and the outdoors. How he moved to Utah as a young man to spend time in the mountains and outdoors with his older brother. "Skiing, and snowboarding, and fishing, and hunting," she recalled with joy in her voice. His love of computer gaming, and his goal of maybe creating such games for a living.

The last Christmas with his mother and sister, in photos "wearing his silly Christmas hat," she said. "I have so many pictures of him with his arm around his older brother. I treasure those memories. He had a big heart. That's a hole that's never going to get filled."

But one terrible night, Eric "chose to leave."

Lynette stopped her story for a few moments, to breathe. To remember.

"I've had 10 years to think on it... go through the varying emotions and whatnot," she said. "I've never been mad at him. Or God. I've never been mad at God. But even 10 years later, as you can tell, it still takes a toll." She takes comfort in thinking of Eric's spirit. "I don't know what your belief system is, but I know I'm going to see him again. I get a lot of comfort from that.

"I hold onto that like a lifeline," she added. "I have to."

## **More than a support group**

For Lynette, another lifeline came in the form of Moms to Moms, a Survivors of Suicide Loss support group for mothers who have lost children to suicide. While she doesn't



remember the first time she attended – “Those first couple of years I was in a fog, anyway,” she recalled – she’s been a regular participant in Moms to Moms for a very long time, helping her to find some measure of healing. To her, calling it just a “support group” doesn’t begin to describe the experience.

“It’s a sacred space. Truly sacred,” she said. “It doesn’t matter your age, it doesn’t matter where you are on your journey... this is a safe place to be with other moms who understand. That was probably my first impression, and it still continues today.”

Kathy Cromwell, Executive Director of Counseling and Support Services, said that Moms to Moms grew from the original Fresno Survivors of Suicide Loss organization. “When this was getting started, I remember the power of those mothers, being together,” she recalled. “Just being able to talk and share about their children.”

As a support group attached to Fresno Survivors of Suicide Loss, Moms to Moms gathers every two months, coming together to share memories, stories, photographs of their children and more, all without judgment, expectations, or shame. Sometimes there are social or community activities for those comfortable participating, but mostly the support is about sharing the joys of their children and the pain of this unwanted journey. It is a sacred space.

For mothers who have lost a child to suicide – regardless of whether they have other living children -- there can be great loneliness and isolation. “You have friends, you have community, but it seems like most of that community has not experienced the loss of a child,” Kathy said. “They’re talking about their kids and grandkids, which we understand, yet a grieving mother’s heart may be silently breaking as she yearns to have and share those experiences. Unrealized hopes and dreams are a component of their grief, and after loss, mothers can lose that hope.”

So what is meant by the “sacred space” of Moms to Moms?

“In this group there’s an understanding, a connection,” Kathy described. “Losing your child is such a sudden and traumatic loss that moms can feel disconnected, out of place in the world.

But in Moms to Moms, we hear those moms often talking about connection. They feel included. Heard. Free to share. They feel they truly belong.”

### **Honoring mothers**

For Kathy, a reminder about honoring mothers who’ve experienced such loss is important. “Losing a child represents every parent’s greatest fear. And grieving moms – grieving parents – say it’s painful when no one asks or says the name of their child,” she said. “Say their name. Ask them about their child. If they’re not in a place where they can talk about them, they won’t... and that’s okay. But they’re always ‘their mom’... always their parent, whether they’re here or not. We just want to remember that.”

Lynette described her experience with the sacred space of Moms to Moms. “It’s a safe place to cry, to laugh, to remember,” she said. “We tell not just how our sons and daughters chose to leave, but we tell about them. We bring pictures. We tell stories about their personalities. And the memories... I can’t stress enough just how sacred that is. We keep them alive.”

Her healing has been gradual, measured. There are times she feels it will never be complete. “I might have cried an ocean by now, but tears are sacred, too. Cleansing,” she said. “But if I need to, I’ll just cry another ocean.”

While missing Eric greatly, Lynette treasures the friendships and support that have come out of Moms to Moms. “All I would have to do is say I need to talk, and somebody would be there. And likewise if someone needs to talk to me, they know they can. That’s absolutely priceless to me.”

And she thinks of the other moms in this sisterhood as well. “Our journeys might be a little different, our stories different, but we can support each other and walk together on this journey,” Lynette said. “That is priceless. Absolutely priceless.”

For more information about Moms to Moms, contact the Center for Grief & Healing at (559) 322-5877 or [centerforgriefandhealing@hindshospice.org](mailto:centerforgriefandhealing@hindshospice.org). If you or someone that you know is having thoughts of suicide, please call or text 988.

## Hinds team practices Ubuntu with Hospice Africa



Years ago, our founder Nancy Hinds learned of a southern African concept: “Ubuntu,” meaning “I am because we are.” It reflects an idea at the core of Hinds Hospice values: That we act with kindness, in ways that benefit the communities around us. And that by lifting **one**, we lift **all**.

With this in mind, and with the generous support of funding from the Pardun Estate Gift, a team from Hinds Hospice traveled to southern Africa in April 2023, to work with and learn from our sister hospices in Uganda. Called “Team Ubuntu,” the team’s goals were to share hearts and experiences; to both teach and to learn.

“As you might imagine, with so many barriers, hospice care looks very different there,” said Kathy Cromwell, Executive Director of Counseling & Support Services for Hinds Hospice, and one of the members of Team Ubuntu. “From getting transportation and access to patients – they could drive several hours on very difficult roads just to see one patient – to limited access to pain medication. We are so grateful for the work they’re doing with those who are dying or critically ill, that we want to support them in any way we can, to continue that work.”

Hospice Africa was asking for assistance with challenges common to hospice care: compassion fatigue and burnout, which Team Ubuntu helped to relieve during the journey. But Kathy said that Team Ubuntu was also hoping to learn. “There’s no way we’re going there to tell them how to do things,” Kathy said. “As Nancy Hinds said, ‘They will be our teachers.’ We want to develop mentorships and connections between teams there and teams here. They have such grateful hearts, and are such a reminder of why we answer this sacred calling.”

Kathy said this comes directly from that spirit of Ubuntu. “We’re really all one in providing care and supporting each other and by lifting one we lift all,” she added. “I hope we can share that spirit with our Hinds Hospice team.”

## Nechama Retreat provides ‘rest and easement for suffering souls’



In mid-March, Hinds Hospice Center for Grief & Healing invited a select group of souls to participate in something new: a grief and support retreat called “Nechama,” held at the scenic and restful Wonder Valley Ranch just outside of Fresno.

“The Nechama Retreat has been a vision for a long time. Grievers need a space to just ‘be,’ to honor and to listen to what’s in their hearts, and to connect with others and nature,” said Kathy Cromwell, Executive Director of Counseling & Support Services. “The name is very unique: from *noach*, which means comfort, and *chama*, meaning warm. It’s an offer of rest and easement, best induced by warmth and restful conditions like those provided during the retreat.”

The Center for Grief & Healing invited 19 from Survivors of Suicide Loss and volunteers from the LOSS teams to participate in the initial pilot retreat, both to help open pathways for healing and to refine the retreat concept.

Participants experienced restful activities, including sound healing, group gatherings of support and sharing, and even conventional comforts like s’mores and a fire pit. After sessions on guided meditation and self-compassion, the Nechama Retreat closed with a remembrance ceremony, including a candle lighting and a rose petal ceremony.

Attendees also came together to create a colorful wind chime embossed with the names of their loved ones to commemorate their Nechama experience; an item of beauty “as unique and special as their loved ones,” according to Kathy. The wind chime made by attendees resides in the Gratitude Room at the Hinds Hospice Patient and Family Service Center, and will serve as a permanent remembrance of the comfort provided at this first-ever retreat.

“We hope to expand this retreat to comfort those grieving other types of loss, such as loss of a partner spouse, loss by overdose, or loss of a child,” Kathy added. “We’re grateful for the encouragement of Fresno County Behavioral Health, whose support made the first Nechama Retreat possible.”





# You. Us. Together, we are making a difference.

It takes resources to make that difference, and thanks to you, Hinds Hospice continues to be a vital and vibrant community resource. In providing care for those most vulnerable, and guiding families through devastating loss, our team continues the mission Nancy Hinds started over 40 years ago. We support our Central Valley neighbors, yet our mission knows no boundaries, reaching globally, wherever pain and loss are present.

During this past year, Hinds Hospice has been blessed to receive several significant estate gifts. In this publication you will see examples of how those gifts are making both immediate and long-term impacts on the care we provide and our overall mission.

Making a planned gift is a wonderful way to show your support while accommodating your own personal, financial, estate planning, and philanthropic goals. With smart planning, you may actually increase the size of your estate, reduce the tax burden on your heirs, or receive an immediate tax deduction, life income, continued use of gift property, or elimination of capital gains tax. Just as important, you will know that you have made a meaningful contribution to Hinds Hospice.

You can learn more about the Hinds Heritage Society and create your own family legacy through a planned gift by contacting Jeannie Neathery at [jneathery@hindshospice.org](mailto:jneathery@hindshospice.org).

For those you have already included Hinds Hospice in their estate plans, we thank you!

Together, we are making a difference.

A handwritten signature in black ink that reads "Steve Weakland". The signature is fluid and cursive.

Steve Weakland  
Executive Director/Development

The 2023 Hinds Hospice Annual Report was produced by:  
Rob Walker, Marketing and Community Outreach Manager  
Tim Savage, Communications Coordinator  
Steve Weakland, Executive Director/Development  
Jeannie Neathery, Major Gifts Officer

## Our Heartfelt Thanks

Our Heartfelt Thanks for our generous donors of \$1,000 or more during the past fiscal year.  
(October 1, 2021 — December 31, 2022).

Thank you to all those who gave gifts and chose to remain anonymous.

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Danielle and William Duarte	Caroline Kay	Don and Judith Peracchi
Theresa Dunaway	Dennis and Gyl Keiser	

## Thank You for your support

Mark and Lori Peracchi  
Sheryl Pinnelli  
Jo Ann C. Polenz  
Charles and Deborah Poochigian  
Patricia and Richard Porter  
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Steven Wilson  
Jennifer Wong  
Jane Worsley

### Organizations

Aaron Judge ALL RISE Foundation  
Adeline E. Ritchie Charitable Trust  
American Century Investments Foundation  
Ameriprise Financial Services Inc  
Ashwood Development  
Baz Allergy, Asthma & Sinus Center  
Briscoe Family Foundation  
Bulrad Enterprises Inc  
CalViva Health  
CalWest Rain  
Capital Group American Funds  
Cedar Avenue Recycling and Transfer Station  
Central California Faculty Medical Group  
Central California Women's Facility  
Central Valley Community Foundation  
Chapel of the Light  
Charities Aid Foundation of America  
Charles Schwab & Co  
Clovis Chrysler-Dodge-Jeep-Ram  
Colorado Grill  
Committee of 15  
Community Regional Medical Center Corporate  
Community Regional Medical Centers  
Dalena Farms Inc  
Dan Habib Farms  
Dan Souza Family Fund  
Dayka & Hackett LLC  
Deli Delicious Corporate Office  
Der Manouel Insurance Group  
Derco Associates Inc  
Derrel's Mini Storage Inc  
DiBuduo & DeFendis Insurance Brokers LLC  
Dignity Memorial  
E & J Gallo Winery  
Eaton & Gibson Family Fund  
Enterprise Holdings Foundation  
Fansler Foundation  
Fashion Furniture  
Fresno Chrysler-Jeep  
Fresno First Bank  
Give Lively Foundation  
Granville Foundation  
Guarantee Goodwill Network  
Hattie Givens Testamentary Trust  
Horizon Oxygen & Medical Equipment, INC  
Hot Rods Fresno  
Isnardi Foundation  
J.D. Ostdiek Insurance  
Jarrett Family Trust

Jim Manning Dodge, Inc  
Johnson & Johnson Matching Gift Program  
Kivley Family Trust  
Kaiser Permanente  
Leon S Peters Foundation Inc  
Lois L. Johnson Living Trust  
Lord of Life Church Endowment  
Lyons-Magnus  
National Christian Foundation  
Neptune Society of Central California  
Network For Good  
New Hope Community Church of Clovis  
Noble Credit Union  
Paycom  
Pearson Realty  
Pediatric Anesthesia Associates  
Phi Beta Psi Sorority, Delta Zeta Chapter  
Pledgeling Foundation  
Poochigian For Assessor-Recorder 2022  
Price Paige & Company  
Provost & Pritchard Consulting Group  
RBC Foundation  
Reade & Sons Funeral Home  
Regency Investment Advisors  
Renaissance Charitable Foundation Inc  
Riley Chaney Farms  
Rotary Club of Fresno Sunset  
Sante Health System  
Shannon Pump Co.  
Sierra HR Partners, Inc  
Spencer Enterprises  
St. John's Festa Inc  
Steelescapes Landscape Services  
Steve Moore Farms  
The Benevity Community Impact Fund  
The Bertha and John Garabedian Charitable Foundation  
The Blackbaud Giving Fund  
The Markie Foundation  
The Niner Foundation  
The Zenith  
United Valley Insurance Services  
United Way of Fresno and Madera Counties  
Utility Home Connection  
Valley Children's Healthcare  
Valley Children's Hospital  
Valley Iron Inc  
Valley State Prison  
Wayne H Towne Family Foundation  
Whitehurst Sullivan Burns & Blair Funeral Home  
Willam and Nancy McMahan Living Trust  
Wonderful Giving





## Hinds Heritage Society

Olga Angelich Living Trust  
Larry and Bonnie Archer  
Red & Nancy Arnold Trust  
Daniel Bailey Trust  
Thomas R. Baker Trust  
Patty Baker Trust  
Neil Barents  
Lora Barker Estate  
Paul W. Beard & Marcia C. Beard 1998 Trust  
Walter P. Berg  
Larry Bitter  
Anita J. Brewster  
Oliver D. and Mildred Buell Trust  
Helen B. Carroll Trust  
Laura Carrothers  
Alviena J. Cherin Trust  
The Pauline Choate Trust  
Yvonne Coley  
Maj. Joan M. Collins  
The Estate of Mildred E. Cowden  
The Estate of Paul DeButch  
The Estate of Donald L. DeLaney  
Sandra L. Detwiler  
Irene Dunn  
Estate of John East  
Georgiana Eastman Trust  
Maude Edmonson Estate  
Clifford and Lynn Eischen  
Kathryn M. Elliott Trust  
Armida Espinoza  
Estate of Eugene Franks  
Robert and Grace Freddi  
Martha R. Galvin Estate  
Fred W. Garrett Family Trust  
Elizabeth A. Garvin  
Donald W. George 2005 Trust  
Donald D. George  
The Elmo Giampaoli Trust  
Helen Gjullin Estate  
The William R. & Andrea Griffith Family Trust  
Donald E. Gumz  
Keith Halverson Trust  
F. Elaine Hamparson  
Bruce and Pearl Harr  
Ginny Hogle  
Jack Hoover Family Trust  
The Melissa Ann Howard Living Trust  
Wayne and Laurel Huber

Angelelita "Angie" Jaquez Estate  
Jarrett Family Trust  
Lois L. Johnson Living Trust  
Marion E. Kennelly Estate  
The John and Ethel Koepke Trust  
Jacquelyn Kivley  
Bruce and Helen Klein Trust  
Gerald "Jerry" H. Klippert Family Trust  
Walter B. Lake Trust  
Norma Madriano Trust  
Joe P. Manduano Trust  
Vonnie Martini  
Romaine McKee Living Trust  
Willam and Nancy McMahan Living Trust  
Willa Mae McMann Trust  
Florence G. Miller Revocable Trust  
Gerald E. Nelson  
Ina H. Nicolini  
Anna Oja  
The Avis Leigh Pardun Living Trust  
Jean Patton Estate  
Estate of Bettie Pinkerton  
The Estate of Patricia Pozdol  
Fred and Nell Prakel Living Trust  
The Estate of Evelyn M. Reed  
The Estate of Jeanne Rougny  
Lee S. Schoenburg Trust  
The Scoggins Revocable Living Trust  
Beverly Sherman Living Trust  
Jeri L. Shubin Trust  
Helen M. Snyder  
Helen C. Snyder Trust  
Art and Gay Spierer  
The Estate of Martha Steitz  
Lorna Stewart Trust  
Michael and Kimberly Tooma  
Erteba J. Trobiano Trust  
Glenna Tymeson  
Hazel R. Wall  
Martha J. Waller Trust  
Dorothy Watson  
James Weisel Estate  
Gae Werfel Trust  
Leona M. White  
Witham Family Irrevocable Trust  
Patricia A. Young Estate  
The Estate of Lillian Zachritz



The Hinds Heritage Society provides an opportunity to serve others while creating a personal legacy. We thank all those listed below and those who pledged support and chose to remain anonymous.

We invite you to consider joining the many friends of Hinds Hospice who have pledged their support to our hospice and grief programs through a planned gift. Their donations of life insurance, real estate, stock, and other gifts enable Hinds Hospice to continue improving and expanding end-of-life and grief support services for future generations. There are many different ways to make a legacy gift to Hinds Hospice.

Please get in touch with Jeannie Neathery at (559) 320-0308, or [jneathery@hindshospice.org](mailto:jneathery@hindshospice.org) to learn more about the Hinds Heritage Society.

## Celebrating the Isnardi Foundation

The Isnardi Foundation continues Vincent Isnardi's Legacy and his desire to serve the community, investing in Fresno-area charitable organizations that support and promote the care and comfort of the elderly and sick, including Hinds Hospice.

Peter Tocchini of the Isnardi Foundation has kept that supportive relationship intact, with the Foundation giving generously to Hinds Hospice capital campaigns for facility upgrades and numerous other projects over the years, exceeding one million dollars in cumulative support of Hinds Hospice as of October 2022.

Hinds Hospice celebrated the Isnardi Foundation at a gratitude event held Nov. 8, 2022, at the Hinds Hospice Thrift Store in Clovis. At the event, Founder Nancy Hinds commemorated the Isnardi Foundation's longtime support by gifting a historic coin from International Drug in Fresno – the original Isnardi family business – back to the Isnardi Foundation Board.

Hinds Hospice extends its most sincere gratitude to Vincent Isnardi and the Isnardi Foundation, for so generously supporting our mission for almost two decades.

## The legacy of Suzi and O.V.

Suzi and O.V. Pardun shared a beautiful property in Oakhurst, high on a peaceful hilltop and nestled in the trees, about a half-mile from Bass Lake. O.V. passed some 20 years ago, but after Suzi's passing in August 2022, Hinds Hospice learned she and O.V. had left a significant portion of their estate – including the home, the property, and a portion of their lifetime's nest egg – to organizations they believed in, including Hinds Hospice.

"We had no opportunity to truly thank them while they were still with us, unfortunately. So we wanted to find needs that their estate's executor, Carol Breit, believed would be meaningful to O.V. and Suzi, as a way of showing our gratitude," said Steve Weakland, Executive Director of Development. "Even though they're both gone, it's important to find ways that their generosity can live on, recognizing our deep thanks for their thoughtful support."

In the end, the Pardun's generous bequest will help Hinds Hospice to meet a number of needs. Through their generosity, the Thrift Stores will get a new truck, providing greater capacity to retrieve potential sale items from donors. The Survivors of Suicide Loss "Moms to Moms" group will be able to host healing retreats. The Hospice Home will be able to complete a series of meaningful upgrades already underway, including new paint and windows. And some of the Pardun's gift will help to underwrite a Hinds Hospice team's journey to Africa in support of care at our sister organization, Hospice Africa.

If Hinds Hospice is in your will or estate plan, please let us know so you can become part of the Hinds Heritage Society. For more information, please contact Major Gifts Officer Jeannie Neathery at [jneathery@hindshospice.org](mailto:jneathery@hindshospice.org).



## ISNARDI FOUNDATION

### Vincent Isnardi & Isnardi Foundation Giving Summary 2000-2022

- Donation 2004
- Memorial Donation 2006
- Donation 2006
- Donation 2008 – used to purchase 6 Hospice Home beds

Total: \$100,100

### We thank the Isnardi Foundation for continuing this support

- Donation 2010
- Donation 2012
- Ray of Hope Capital Campaign 2013 – Center for Grief & Healing
- Donation 2014 – Hospice Home project
- Donation 2015 – New roof & AC units
- Grant 2016 – Thrift Store truck and store technology
- Grant 2017 – Clinical Education Fund and AC upgrades
- Grant 2018 – Enhancing Patient Care/Simulation Skills Lab
- Grant 2019 – Transforming Patient Care Through Technology
- Grant 2020 – Hospice Home Equipment
- Grant 2021 – Material Handling for Thrift Stores

Total: \$956,600

**Total Giving: \$1,056,700**

We thank Vincent Isnardi for embracing our mission.

## Hamparson Estate Gift results in 'transformational' gift for Hinds Hospice

In 2022, area CPA Patricia "Pat" Towne was assigned by the courts in Fresno to resolve the estate of F. Elaine Hamparson, who had no heirs and left no plans or wishes for her estate. As is customary in such cases, Ms. Towne implemented a process to disburse the estate for benefit to the community.

Ms. Towne brought this opportunity to the attention of several local nonprofits and organizations. Major Gifts Officer Jeannie Neathery, who handles estate and planned giving through the Hinds Heritage Society, submitted a proposal that would honor the philanthropic legacy of Ms. Hamparson.

"A multitude of important community projects and programs received funds from the multi-million dollar estate, and Hinds Hospice was one of the largest awardees," said Neathery. "She was a schoolteacher, and to reflect her devotion to education, gifts from her estate totaling nearly \$2 million dollars went to Fresno State, and to the Charlie Keyan Armenian School."

Hinds Hospice was awarded \$750,000, which has been earmarked for future facility projects.

"We sincerely thank Pat Towne for bringing this opportunity to our attention," Neathery said. "We're deeply grateful to enhance our services through impactful gifts such as these, and we're blessed to have community angels like Pat who keep Hinds Hospice in their hearts and minds."

## A longstanding friendship: Dignity Memorial

The roots of a friendship between Hinds Hospice and Dignity Memorial run deep, all the way back to a time when the idea of hospice care was not well-known. But for Brian Copner and Donald Cardell, two longtime leaders within the Dignity Memorial organization, as they look back the friendship makes perfect sense.

“As a very young funeral director getting my start, I never understood why I was going to someone’s house at two in the morning to transfer someone to the funeral home,” Copner said, relating a memory of the Hinds Hospice Home on Twain Avenue in Fresno. “I didn’t have the concept then of what hospice was; it just seemed like a residence to me. But as I grew in funeral service, I understood the mission. Nancy Hinds had converted that home to help others, and to me, her kindness in doing that just stuck out in my mind.” Copner serves as Marketing Director of Dignity Memorial, and has spent his entire career in the funeral service.

Cardell, who serves as a funeral director and as location manager for Dignity Memorial member Whitehurst Sullivan Burns & Blair Funeral Home, cited shared values as the basis for that friendship. “I have been involved with Hinds Hospice from when it first started forty years ago,” Cardell said. “It was apparent from day one, that Whitehurst Chapel and Hinds Hospice shared the same values of compassion, integrity and caring. We became a family, built with two organizations that shared the same goal: to provide the highest quality of care to families during the most difficult times of their lives.” Getting its start back in the 1950s, Dignity Memorial today is North America’s largest provider of funeral, cremation and cemetery services. With more than 2,400 member organizations providing service, Dignity is an umbrella brand operated by Service Corporation International, allowing the quality standards of a national organization while preserving its close connections to the local communities it serves.

“To be part of the Dignity family, organizations have to meet certain lofty standards,” Copner said. “Our mission is trust. Quality. Respect. Integrity. Service excellence, and enduring relationships. They’re all central to who we are at Dignity.” Dignity also has a positive reputation for working to accommodate special or unusual requests. “If the desired ceremony or burial is legal, ethical, and maintains appropriate societal standards, we’re willing to listen,” Copner added.

Over the years, the friendship between Dignity Memorial and Hinds Hospice has been steadfast. Dignity Memorial graciously funds an annual recognition event for Hinds Hospice volunteers. And through the We Care Partnership, Dignity Memorial underwrites Hinds Hospice publications, helping Hinds to share our mission while freeing resources for other community work.

“We certainly want to be supportive of the organizations that are lateral to what we do, and there are many hospice organizations,” Copner said. “But personally I’ve always had a soft spot for Nancy Hinds. You know she’s awful doggone easy to like. She’s personable. She knows your name. She’s grateful, and she goes above and beyond so naturally. She’s done a great job of forming relationships just through the purity of her heart.”

To Dignity Memorial, Hinds Hospice expresses our appreciation for the deep roots of our longstanding friendship, and for Dignity’s support over these many years.



This publication is made possible in part by businesses like Dignity Memorial who step forward to become We Care Hinds Hospice Partners.

Their commitment underwrites a full year of publications, thereby freeing resources for other community work.

Thank you, Dignity Memorial!



## Our Services



### Programs and Services of Hinds Hospice

Our community support allows us to give a higher level of care and offer enhanced family support. Our goal at all times is to respect your wishes. The care we provide reflects a partnership between you, your family, and the Hinds Hospice team. We pride ourselves on our mission to ease suffering, and we are here to help care for the mind, body, and spirit of you and your loved ones as you navigate this journey together.



### Patient Care Services

At Hinds Hospice, most patients are seen in their homes or in residential care facilities on any given day throughout Fresno, Madera, and Merced counties. Our hospice interdisciplinary care team includes nurses, home health aides, medical social workers, chaplains, medical directors, spiritual care providers, and counselors who assist with anticipatory grief. Volunteers visit patients where they live, making sure they are as comfortable as possible and providing respite for caregivers.



### Hinds Hospice Home

The Hinds Hospice Home is staffed with registered nurses and hospice aides 24 hours a day, and at least two patient care staff members are on duty at all times. In addition to a full-time nursing staff, the Hospice Home has a designated full-time social worker, and a chaplain is always on call after hours.



### Center for Grief & Healing

The Hinds Hospice Center for Grief & Healing is unique in that it serves not only hospice families, but also the community at large with grief support services. The professional staff is available to:

- Meet with individuals and families to provide low fee, one-on-one grief counseling
- Provide support for sudden and traumatic loss
- Offer a variety of support groups that are specific to the relationship of the loss
- Provide grief support for a period of 13 months to families who are mourning the loss of a loved one
- Help children and teens cope with loss in our Circle of Friends and teen support groups



### Angel Babies Perinatal Hospice and Bereavement Program

The news of an unborn baby being diagnosed with a life-limiting condition is heartbreaking. As part of the Hinds Hospice Center for Grief & Healing, Angel Babies/ Bebitos Angelitos offers a perinatal hospice program designed for families who have received this diagnosis, offering support and comfort during pregnancy, and providing ideas for creating loving memories.



### Pediatric Program

Children require different care than adults. The Hinds Kids Pediatric Program provides chronically ill children comfort and quality of life as they navigate this journey.



## Thrift Stores

Hinds Hospice thrift stores provide discounted clothing, household items, and furniture to those in need in the communities we serve, while helping sustain the agency's primary mission of care. These thrift stores are our way of giving back to the community, but also act to offset the costs of care that Hinds Hospice provides.



## Physician and Medical Professional Education

In an effort to increase physician awareness of what hospice and palliative care can provide to patients and their families, Hinds Hospice provides specialized end-of-life care training locally to doctors, nurses, and residents from UC San Francisco Medical School, UC Davis, Fresno State, and Fresno City College.



## Multicultural Outreach

With the Central Valley's diverse population, we have developed a comprehensive program that strives to provide services that are culturally sensitive toward patients and their families who reflect the diversity of the communities we serve.



## Global Outreach

Hinds Hospice focuses on the needs of the world community by sharing information with those who have limited resources. We co-sponsor an annual medical conference on International Hospice and Palliative Care in Developing Countries.



## Prison Hospice

This program educates and trains inmates at area prisons to provide hospice care, and grief and loss support, for fellow inmates.



## Volunteers

For families, trained patient volunteers provide respite time for caregivers and comfort to patients where they live. Their training, talents, and skills are matched to fit every family's unique needs. Hospice Home volunteers answer the door to visitors and handle incoming phone calls for staff, patients, and their families. They also perform light upkeep duties such as folding laundry, replenishing cookies and coffee, and talking with family and friends who are visiting. Hinds Hospice thrift stores and special events provide volunteer opportunities throughout the year.



WE HONOR VETERANS

## We Honor Veterans Program

Today, one in four dying Americans is a veteran. These men and women often carry experiences from their military service that present unique psychological and physical challenges at the end of life. Hinds Hospice has the skills needed to serve our veterans. Special staff and volunteer training programs have been established to accomplish that mission.

## Milestones: Volunteer Service



In a world filled with constant change, it's become rare for a person to remain with the same organization for a long period of time. Yet Hinds Hospice has a number of staff members who have been with us for 20, 25, even 30 years, and we are grateful for their service and commitment.

But what seems even more rare today is when a person remains with the same organization for that long as a volunteer. Hinds Hospice receives tremendous support from our volunteers, both in the short term and over the course of decades. Volunteers play a critical part in our day-to-day operations, assisting with everything from community events to support for the grieving, and answering needs ranging from thrift store assistance through companionship for patients and their families in vulnerable times.

The needs of our patients, families, and communities define what our volunteers do. As our patients and families experience their most vulnerable moments, our volunteers unfailingly rise to those occasions. Sometimes it's to plan a social or fundraising event for a community; sometimes it's to simply hold a patient's hand and listen to the stories of a lifetime. Our volunteers answer those callings, meeting challenges great and small with compassion, selflessness, and steadfast support.

We at Hinds Hospice express our sincere gratitude to all volunteers, and especially to those who have given of their time, their hearts, their compassion and their service for so very many years.

It is our privilege to be blessed with so many long-term volunteers answering those callings:

<b>Name</b>	<b>Service</b>
Kay Provost	35 years
Stephanie Renna	35 years
Paula Yost	33 years
Mary Vollman	29 years
Loretta Wroble	27 years
Susan Silva	25 years
Margie Reisz	23 years
David Rodrigues	23 years
Pat Serrato	23 years
Rita Haynie	22 years
Louise Feinberg	20 years
Ellie Huston	20 years
Betty Sarkisian	20 years
Sharon Shore	20 years



Kay Provost, 35 years



Stephanie Renna, 35 years

## Mission, Values, Vision, Philosophy



### Mission

The mission of Hinds Hospice is to uphold the dignity and ease the suffering of the terminally ill while supporting their loved ones and those who are grieving.

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### Values

We pursue excellence and act ethically, professionally, respectfully, compassionately, and with integrity.

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### Vision

We strive to be recognized as the premier provider of comprehensive, compassionate end-of-life care and specialized grief support services that are accessible to all.

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### Philosophy

Our philosophy is based on our sacred call to serve the physical, emotional, and spiritual needs of those who have a life-limiting illness and of those who are grieving.



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