How to Access the Shared Care Records







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Shared Care Record Overview

This section enables quick access to Shared Care Records on Cito Connect and Cito, to access the Great North Care Record (GNCR) and the Yorkshire and Humber Care Record (YHCR).

The viewers enable clinical staff to review real time health and care information across care providers and between different systems, (e.g. diagnoses, medication, details of hospital admissions and treatments).

The different viewers cover different Care Boards. As Tees, Esk and Wear Valleys (TEWV) is a large trust, the area we serve is captured within 2 different viewers. You would access the viewer appropriate for the area that you work in, i.e. the one where the patient's GP is registered.





Yorkshire & Humber Care Record (YHCR)

This section will show you how to access the Yorkshire and Humber Care Record

YHCR

1) Search for the appropriate patient (Paris ID, Full Name, NHS number, Caseload).

Cito 🕋	Organisation	al Unit: eNote	s UAT						75977	۹	Options -	MATTHEW GARRENS +
Patients	accessed in	last 7 day	s (2 rows)	•	In tray - Clinica	al Actions					_	0
Paris ID	Forename	Surname	Last Accessed		↓ Date	Patient	Subject				Staff Member	
75977 806891	FARLART JENAN	KATHIN SARUKI	10.0et.2023 11.47 05-0et.2023 10:03									
Reminde	ors] (*				
↓ Date	Patie	int	Subject			Te	sam	Staff Member				

2) Double click on the patient ID

lecord (1)						~
Vildcards (* and ?) are supported. Tip	: use ? to replace a space in	a double-barrelled	name.			
Name KATHIN, Farlart Janetta (Miss)	Date Of Birth 14-Nov-1985 00:00	Date Of Death	Age 37y	Gender Female	ldentifier 75977	Ward
H4 44	1 of 1	1				H HI
K K	1 of 1	1				₩₩







Note: You may need to provide a valid reason as to why you are accessing that patient record (Break Glass)



3) Once in the Patient Profile, navigate to the **Open YHCR Viewer** icon for York Humber Care Record.

ххт	ESTPATIENT-TGCZ, Donotuse (Mrs))			Born 05 -	Dec-1986 (36y) Gender Female NII'S No. 999 054 5553 Paris ID 1025786
Addre	55 FLATTS LANE CENTRE, FLATTS LANE, MIDDI	LE Harne Not Known	Other Information	Alerts Not Recorded	Alt	argies Unavailable 🛛 👻
	My Important Information	Safety and Risk Management	👔 What's Going On Now - Dialog 🔍	My Life	💒 My Care Plan	2
₽	My Carers and Others	Physical Health and Functioning	Wedication	Admission and Legal	Diagnosis	\bigtriangleup
	Patient Tracker	Pathway Toolkits	Appointments Diary	1		
E	(Please select) V>R	eferral/Transfer	My Important Information 6	(Please select)	✓ >>Create letter Col	lapse All Expand All
						6
50	Allergy Risk Safeguardi	ng MARAC MAPPA Frequen	t Significant Spirituality Advance Care	Inpatient Engagement & Section 17	Time Off Ward MHA MC/	DOLS
0						
	open YHCR Viewer	rson PREVENT Sex Offenders Seizure	s CTO Section 117 AWOL	Access to Firearms		Edit Alerts
(2)	My Details					G ?
i		Name MRS DONOTUS	E XXTESTPATIENT- Date of	Birth / Age 09-Dec-1986	NHS Number	9990545553
-	Choose File No file chosen	Preferred Name	Q	36 Years 1	0 Month(s) Paris Identifie	er 1025786
		Address FLATTS LANE C	Identifi	ed Gender		
		MIDDLESBROUG	Gender	Assigned at Birth (Please select)	~ €	
8						

4) The viewer for York & Humber Care Record (YHCR) will then open and log you in automatically.







Great North Care Record (GNCR)

This section will show you how to access the Great North Care Record

GNCR

1) Search for the appropriate patient (Paris ID, Full Name, NHS number, Caseload).

Cito 🕋	Organisation	al Unit: eNote	s UAT						75977	۹	Options -	MATTHEW GARRENS +
Patients	accessed in	last 7 day	s (2 rows)	•	In tray - Clinica	al Actions					_	0
Paris ID	Forename	Surname	Last Accessed		↓ Date	Patient	Subject				Staff Member	
75977 806891	FARLART JENAN	KATHIN SARUKI	10.0et.2023 11.47 05-0et.2023 10:03									
Reminde	ors] (*				
↓ Date	Patie	int	Subject			Te	sam	Staff Member				

2) Double click on the patient ID

esults for "75977"						
Record (1)						*
Wildcards (* and ?) are supported. Tip	p: use ? to replace a space in	a double-barrelled	name.			
Name	Date Of Birth	Date Of Death	Age	Gender	Identifier	Ward S
KATHIN, Farlart Janetta (Miss)	14-Nov-1985 00:00		37y	Female	75977	
K4 44	1 of 1	1				₩ ₩
Help (no help could be found)	1 of 1	1				₩ ₩ ~
Help (no help could be found)	1 of 1	1				₩ ₩ ~
Help (no help could be found)	1 of t	1				₩







Note: You may need to provide a valid reason as to why you are accessing that patient record (Break Glass)

Cito 🕋 Organisatio	onal Unit: eNotes UAT	
You do not have permiss	ion to look at this Record	
Continue with emergency	access. Reason:	
Cito		
Confirm Cancel		
© 2023 - Civica UK Limited v2.56.230	5.710	

3) Alternatively select the **Open Cerner Viewer** for Great Northern Care Record (GNCR)

ххт	ESTPATIENT-TGCZ, Donotuse (Mrs)				Born 09-Dec-1986 (36y) Gender F	emale NHS No. 999 054 5553 Paris ID 1025786
Addre	S FLATTS LANE CENTRE, FLATTS LANE, MIDDLE.	Hame Not Known	Other Information	Alerts Not Recorded	Allergies Unavailable	~
	My Important Information	Safety and Risk Management	💡 What's Going On Now - Dialog 🔍	My Life 🗾 🏅	My Care Plan	
₽	My Carers and Others	Physical Health and Functioning	Medication	Admission and Legal	Diagnosis	
	Patient Tracker	Pathway Toolkits	Appointments Diary			
⊞	{Please select}	erral/Transfer	My Important Information G	(Please select)	>>Create letter Collapse All Expand All	<u></u>
					Ğ	
	Allergy Risk Safeguarding	MARAC MAPPA Frequen Attende	it Significant Spirituality Advance Care I Medication Planning	npatient Engagement & Section 17 Time Off W	ard MHA MCA DOLS	
•						
	Court of Children Potentially Protection Act Dangerous Perso	on PREVENT Sex Offenders Seizure	s CTO Section 117 AWOL Fi	cess to rearms	Edit Alerts	
(Ĉ)	My Details				G ?	
1	Open Cerner viewer	Name MRS DONOTUS	E XXTESTPATIENT- Date of B	rth / Age 09-Dec-1986	NHS Number 9990545553	
T	Choose File No file chosen	Preferred Name	٩	36 Years 10 Month	(s) Paris Identifier 1025786	
È.		Address FLATTS LANE CE	ENTRE, FLATTS LANE, Identified	Gender F		
-		MIDDLESBROUG	GH, TS6 0SZ Gender A	ssigned at Birth (Please select)	~ €	
30						
		Alberto A.d.				-

4) The viewer for Great North Care Record (GNCR) will then be displayed in read only.







Please report any errors in this guide to:

tewv.itdigitallearning@nhs.net



Version 1.0

Version Control

Name	Date	Version	Notes
Samantha	06/03/2024	V1	Added version
McHale			control

