How to Access the Shared Care Records

Contents

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Shared Care Record Overview

This section enables quick access to Shared Care Records on Cito Connect and Cito, to access the Great North Care Record (GNCR) and the Yorkshire and Humber Care Record (YHCR).

The viewers enable clinical staff to review real time health and care information across care providers and between different systems, (e.g. diagnoses, medication, details of hospital admissions and treatments).
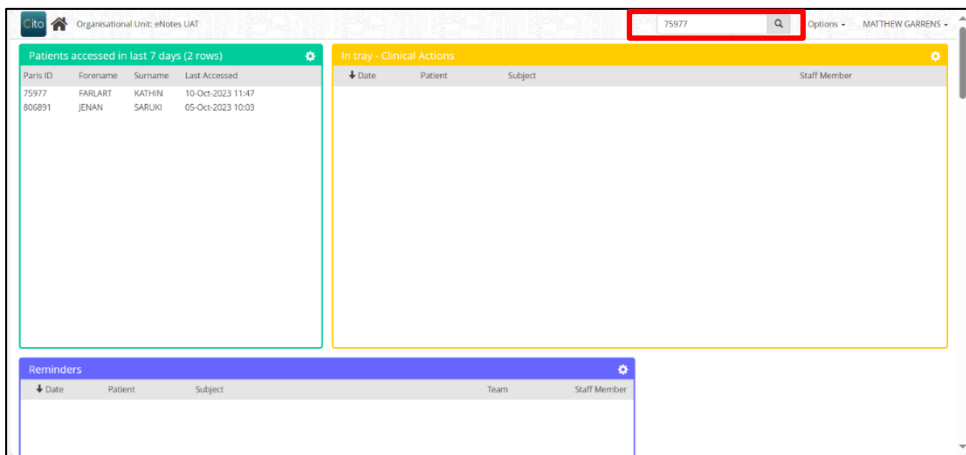
The different viewers cover different Care Boards. As Tees, Esk and Wear Valleys (TEWV) is a large trust, the area we serve is captured within 2 different viewers. You would access the viewer appropriate for the area that you work in, i.e. the one where the patient's GP is registered.

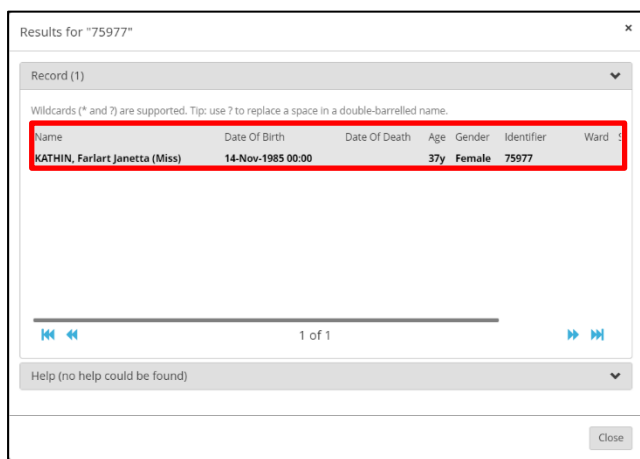# Yorkshire & Humber Care Record (YHCR)

This section will show you how to access the Yorkshire and Humber Care Record

YHCR

1) Search for the appropriate patient (Paris ID, Full Name, NHS number, Caseload).
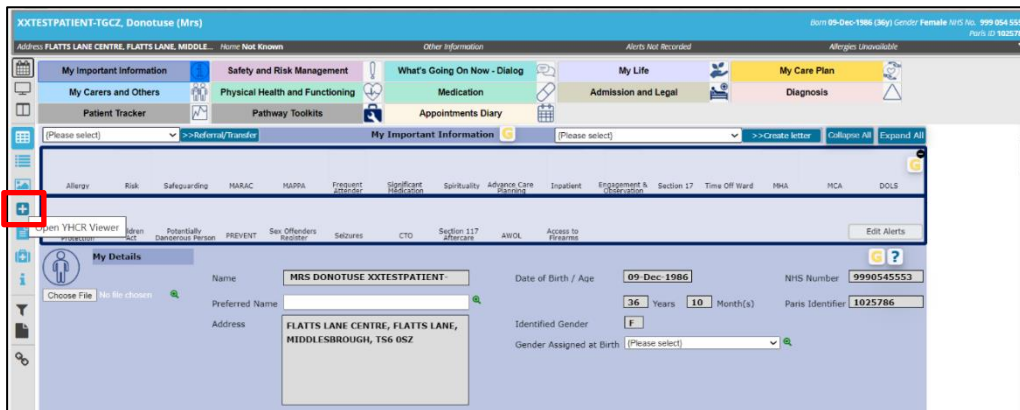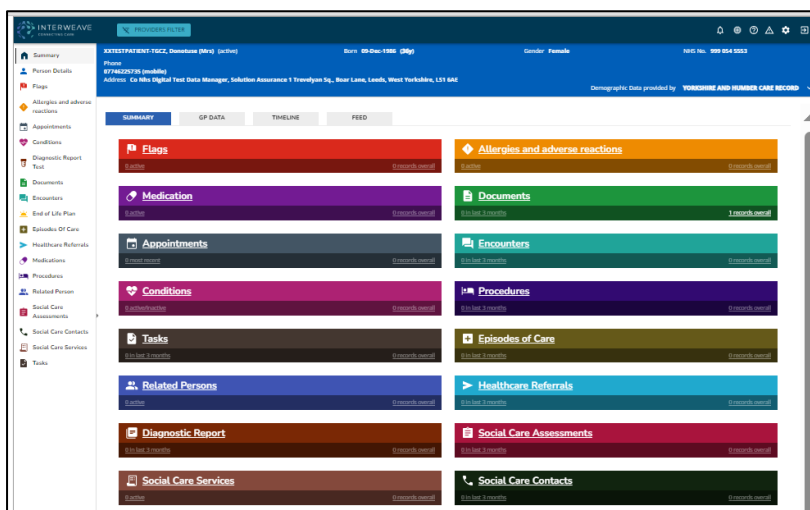

2) Double click on the patient ID

Note: You may need to provide a valid reason as to why you are accessing that patient record (Break Glass)

3) Once in the Patient Profile, navigate to the **Open YHCR Viewer** icon for York Humber Care Record.

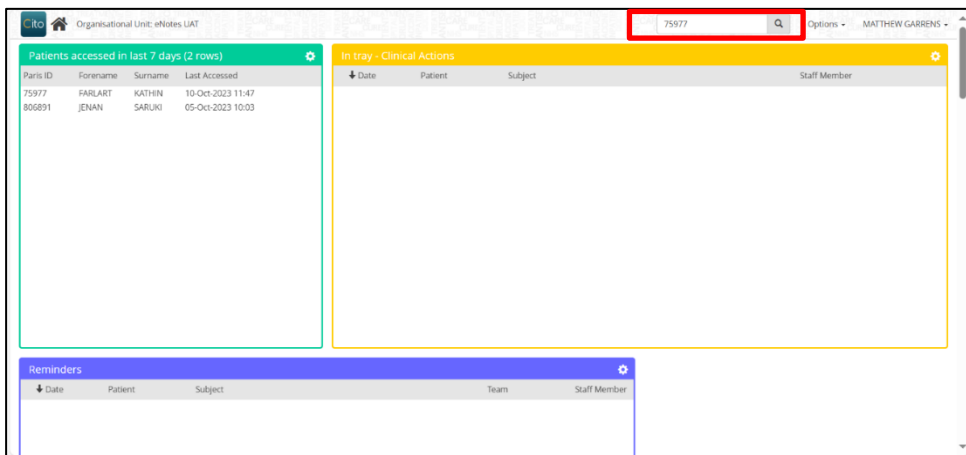4) The viewer for York & Humber Care Record (YHCR) will then open and log you in automatically.
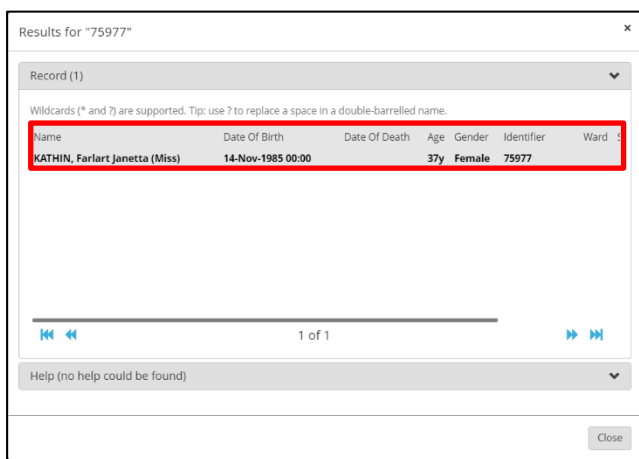
Great North Care Record (GNCR)

This section will show you how to access the Great North Care Record

GNCR

1) Search for the appropriate patient (Paris ID, Full Name, NHS number, Caseload).
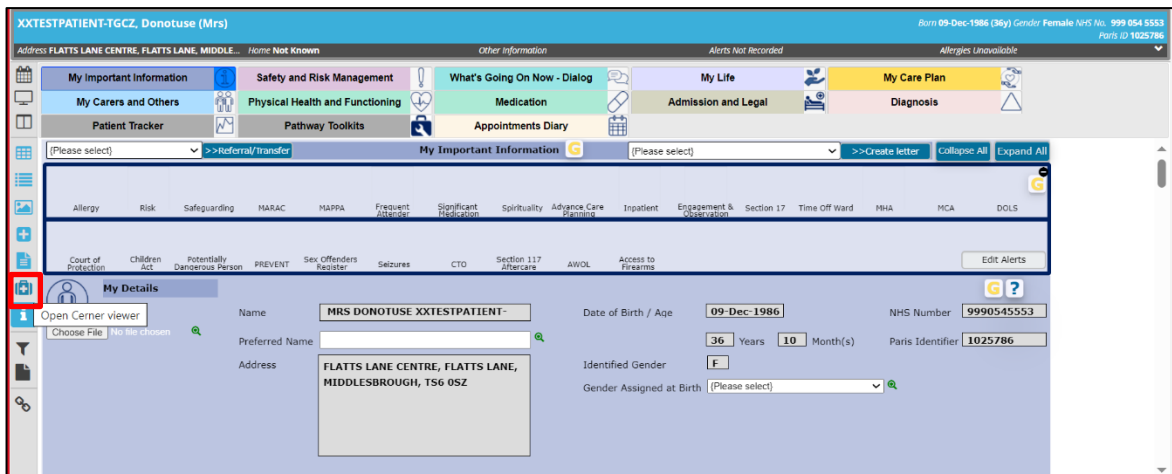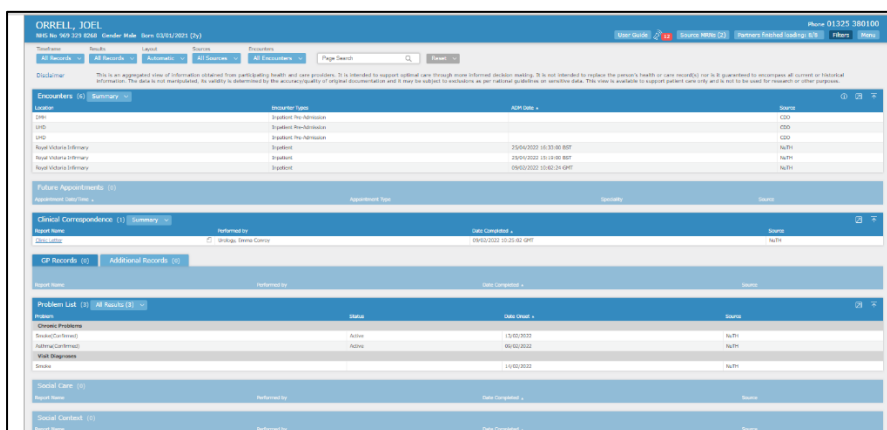

2) Double click on the patient ID

Note: You may need to provide a valid reason as to why you are accessing that patient record (Break Glass)

3) Alternatively select the **Open Cerner Viewer** for Great Northern Care Record (GNCR)

4) The viewer for Great North Care Record (GNCR) will then be displayed in read only.

Please report any errors in this guide to:

Version 1.0

Version Control

Name	Date	Version	Notes
Samantha McHale	06/03/2024	V1	Added version control