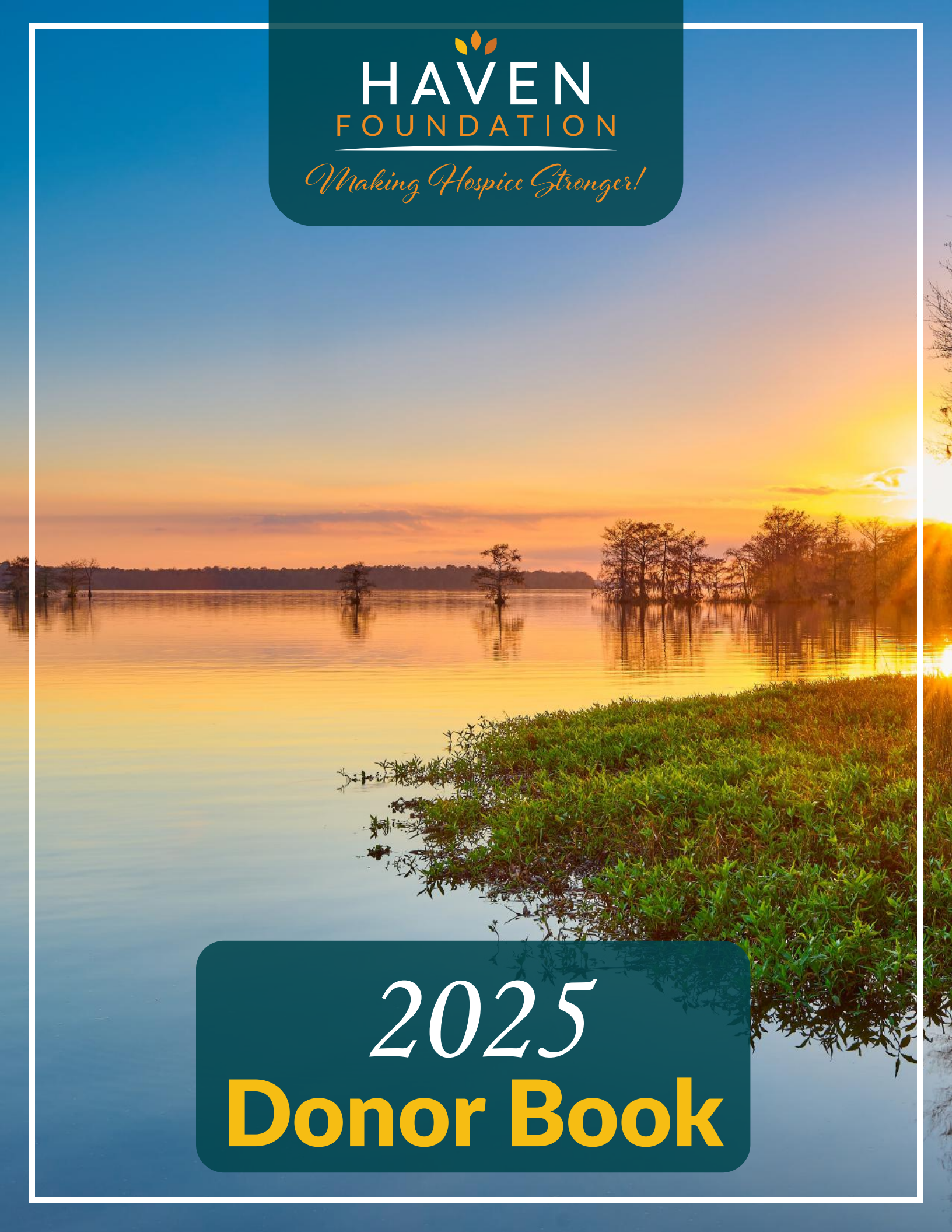


HAVEN
FOUNDATION

Making Hospice Stronger!



2025
Donor Book

Welcome!



We created this Donor Book to express our heartfelt gratitude for your support and to highlight the incredible impact you've made in the lives of our patients, their families, and the communities we serve. This book also illustrates the many ways Haven Hospice goes beyond routine standards of care to provide exceptional, compassionate services.

At Haven Hospice, our commitment to care extends far beyond meeting state and federal mandates. Thanks to your generosity, we've developed specialized programs that address unfunded care needs, ensuring we can meet patients and families where they are with the resources they need most.

One example is our Dementia Care Program, made possible through your support. This program provides specialized care for dementia patients and their caregivers by equipping Haven team members with advanced training and certifications in dementia care. Your contributions have also allowed us to purchase engagement tools designed to enhance the quality of life for those living with dementia. Our trained team members spend time connecting with patients in their homes while offering caregivers practical tools and resources to support them daily.

Your generosity also makes possible programs like Camp Safe Haven—a semi-annual bereavement camp for children and teens who have experienced the loss of a loved one. In addition, donor support enables other vital initiatives such as We Honor Veterans, No One Dies Alone, and pet visitors, all of which bring comfort and connection to those we serve.

As you can see, your support has a tangible and meaningful impact on the lives of Haven Hospice patients, families, and communities. We are deeply grateful for your partnership in this important work and remain steadfast in our commitment to meeting the needs of those we serve.

Thank you for your generous support of the Haven Foundation!

Respectfully,

Jennifer Malko

Executive Director of the Haven Foundation

Touching Lives

The Haven Foundation each year touches hundreds of lives throughout North Central Florida through our financial support of the Haven Hospice mission of “honoring life by providing comfort, care and compassion to individuals and families we serve.”

What’s most rewarding about our support of the Haven Hospice mission is the source of funds we’re able to grant. From heartfelt, small dollar donations in honor of a patient for whom Haven cared to generous bequests in the will of a long-time friend of Haven, from grants from generous funders that share our mission to area businesses large and small that reach out to support the communities in which their customers, clients, and employees live and work, the Haven Foundation benefits from widespread support and a profound appreciation for the care our hospice teams provide.



The Haven Foundation is guided by the work of an all-volunteer Board of Directors, whose names you’ll find listed at the end of this book. But they are not the only volunteers among our ranks. Throughout the Haven Hospice service area, there are local Hospice Women of Philanthropy groups that offer their time and talent, as well as their personal donations, to support local programs that benefit not only patients and their families but the community at large.

We’re further assisted by eight Community Advisory Boards. Comprised of prominent individuals in each of the areas served by Haven Hospice, these all-volunteer advisory boards ensure Haven Hospice’s mission fulfillment work meets the specific needs of their hometowns for serious illness, end-of-life, and grief and bereavement care.

We’re proud of how we support the Haven Hospice mission. We’re gratified by the financial support we receive from friends and neighbors. And we’re ever grateful for the quality, compassionate, dedicated work of the women and men who provide the care that makes Haven Hospice a Florida treasure.

Sincerely,

Wayne McClain

Board Chair of the Haven Foundation



Programs

The Haven Foundation supports hospice patients and their loved ones in countless ways. Thanks to the generous support of the Foundation, Haven can offer special programs, making a meaningful impact in the lives of hospice patients and families.

No One Dies Alone

Bedside Vigils Comfort Patients without Family or Friends Nearby

No one dies alone.

To 91-year-old Betty Sue Edwards of Mayo it means: “When I get there, my patients are usually not conscious. I go by the bedside. I tell them who I am, that I’m going to be there with them. I talk to them some. I have sung to them a little bit. You’re there. You let them know as much as you can that someone is there. All night long. I’m just there by their bedside, awake, watching, and listening.”

And to Dylan Lukacs, a University of Florida pre-med student who’s been a Haven Hospice volunteer for two years, it means: “It’s really important to be more than present. I will always play music for whoever I’m sitting with. I’ve read books to patients. I’ve held their hands. It’s important to read to them, speak with them. To make a connection.”

From university students to retirees, Haven Hospice benefits from scores of volunteers who contribute their compassion and time—sometimes all-night vigils—at the bedsides of hospice patients who, without friends or family close at hand, are in the final days and hours of life. According to Volunteer Coordinator Susie Gilson, there’s not a day that goes by when there isn’t a No One Dies Alone volunteer at the bedside of a patient at Haven Hospice’s 30-bed E.T. York Hospice Care Center in Gainesville. “All of our volunteers are trained specifically for No One Dies Alone. With so many retirees from out of state who’ve located here, the need is great.”

Melissa Filgueiras, a recent University of Florida grad who volunteered with Haven beginning in her sophomore year, says of her experience at the bedside of patients without friends or family, “There are some patients I will forever hold in my heart. This is just such an honor to be with someone as they transition at the end of their life. To be their companion during their last couple days.”

For a retiree like Betty Sue, there are some built-in advantages that make her bedside vigils possible. “Why,” she asks. “I am a widow. So, it’s no problem for me to be gone all night. And the thought of someone dying alone is not a good thought. Just to know that you’ve made things easier, brought some comfort to someone who’s all alone. That’s what No One Dies Alone is all about.”



Grief & Bereavement

Haven Hospice's grief and bereavement services aren't just for the loved ones of Haven patients—they're available to anyone—children, teens, adults—across North Central Florida who has experienced the loss of a loved one.

"Our mission is to support families throughout the entire end-of-life journey—and that includes after the patient has died," states Haven Bereavement Coordinator Nooriel Nolan.

The bereavement program has been constantly evolving since the COVID-19 pandemic required a short-term pivot to virtual counseling. Amid the stress and chaos of that time, including operating with limited staff, home-based volunteers were often used to make outreach support calls to grieving families. The model proved successful. These dedicated volunteers, including many from the Gator Students for Haven Hospice club, made hundreds of calls each month to survivors of Haven patients.

"They're specially trained to conduct 'check-in' calls with the bereaved. They're trained in empathetic listening and offering a safe space for those who wish to, need to talk," Nooriel explains.

Jacksonville's Christine Kupka, a retired masters-trained social worker with a specialty in geriatrics and psychiatry, has been making bereavement calls for Haven Hospice for four years.

"Most people I call say they're doing fine, they're OK," Christine observes. "But sometimes you get someone who is still in the grief process. They know I'm with Haven and they want to talk. I listen. And I usually connect them with our Healing Hearts counselors who do the actual one-on-one grief work with them."

Haven also sends periodic educational mailings to the bereaved and there are well-publicized support groups held regularly across the North Florida service area for anyone looking for a safe place to connect with others experiencing grief.

In addition, there is Camp Safe Haven (see related article), a one-day grief camp for children and teens who have lost a loved one. A combination of Haven staff and volunteers oversee a full day of activities that combine fun with peer support and opportunities for camp participants to learn ways to process their grief and memorialize their loved one.

"You can't underestimate or overstate how important it is for us to have better ways of processing our grief," Nooriel says. "But we don't have a lot of community spaces for processing our grief. We've created this culture of isolation for grief. If there's not a healthy avenue for processing grief, it impacts every other aspect of their lives and our lives. Haven Hospice is working to fulfill that need. We need to deal with grief authentically, we can't deny or delay it."





Camp Safe Haven

A Special Place for Bereavement Care

Camp Safe Haven—Haven Hospice’s daylong grief camps for children and teens, who have experienced the death of a loved one—are as resilient as the youths the camps are designed to help. In recent years, COVID-19 and hurricanes have been obstacles to overcome, but the camps continue to offer their unique brand of healing to children, teens, and their families.

That record of mission fulfillment, in no small part, is thanks to the ongoing support of the Haven Foundation.

Camp Safe Haven is a one-day bereavement support camp for children and teens ages 5 to 18 who attend along with a family member or caregiver, according to Haven Hospice Bereavement Coordinator Nooriel Nolan.

A certified grief educator, Nooriel says Camp Safe Haven offers children and teens an opportunity to socialize with peers who also have lost a loved one. “We want them to understand that they don’t have to feel alone, that while everyone grieves differently, there are others who are experiencing similar loss.”

Given Haven Hospice’s broad footprint across 18 North Central Florida counties, Haven holds two grief camps each year. A spring camp is held in Gainesville and a fall camp in Palatka.

“We balance grief and bereavement work with lots of fun activities,” Nooriel adds, “but processing grief is built into everything.” While the program varies from year to year and location to location, typical activities include a nature walk, drumming circle, arts & crafts, relay races, interactions with horses or other therapy animals, and, to conclude the day, a memorial event.

Haven staff and a corps of dedicated volunteers work with the children and their adult caregivers throughout the day. Many of those volunteers are young adults; several of them experienced the death of a loved one themselves during childhood. One such volunteer is University of Florida Class of 2023 Pre-Med student Melissa Filgueiras.

Melissa’s father died when she was 13. She was at his side in Virginia as he transitioned and subsequently attended a children’s grief camp there. “Volunteering at Camp Safe Haven is coming full circle for me,” Melissa says. “It’s an amazing day, to see these kids learn that grieving is normal, that grieving looks different for everyone, and that it’s still OK to have fun.”

With the ongoing support of the Haven Foundation, the fun—and the learning—will continue at Camp Safe Haven.





Dementia Care Program

The newest Haven Hospice mission fulfillment program is also one of its most far-reaching: Dementia Care. It's made possible thanks to the generous support of the Haven Foundation, which funds 100 percent of the program's cost.

Anita Howard, a former nursing home administrator and a certified Dementia Care Practitioner, is Dementia Care Program Manager for Haven. "The Dementia Care Program serves existing Haven Hospice patients with a dementia diagnosis. Through the program, we offer additional visits to engage the patient and improve quality of life. We also offer education and support for the patient's caregivers."

The program rolled out in October 2023, delayed somewhat due to the COVID-19 National Health Emergency, Anita notes.

Haven employs activities coordinators who work with each family. They start with a life history of the patient and, based on that, put together a life enrichment kit for the patient. It may include a robotic pet dog or cat, arts and crafts projects, picture books to browse that reflect the patient's interests or history, or fidget blankets with buttons and zippers, and busy boxes with objects to occupy idle hands and fingers.

For the caregivers, the activities coordinators put together educational and support materials. "We provide caregivers with tips for managing anxiety, aggression, and sundowning (behavioral

changes in the dementia patient that occur in the late afternoon or evening) as well as tips for managing activities of daily living like bathing and feeding.

“We put a strong focus on helping prevent caregiver burnout. We ensure that those caring for their loved ones know our comfort care centers offer respite services, giving them a well-deserved break from the demands of caregiving.”

There are also nine in-person support groups held at various locations throughout the Haven service area and one online group. They are facilitated by Anita and the activities coordinators. Some of the in-person support groups are held at Haven comfort care centers, others are hosted by area nursing homes, assisted living communities, or senior centers.

Some groups feature a “dementia simulation”—an educational sensory experience that provides caregivers and members of the community insights into what it’s like to live with dementia.

Marie Hack of Jacksonville has been taking care of her mother now for 12 years. What she loves about Haven’s Dementia Care Program is that every member of her mother’s hospice care team is “fighting for mom, while supporting me. They give me the confidence to take care of the things I have to take care of in my life. The nurses and the CNAs really understand what mom has been going through, what I am going through. They’re all excellent.



“They take the time to get to know my mom. They joke with her and find out what she responds to. She has always interacted so well with the Haven team!”

Even with a diagnosis like dementia, Marie says, “It’s important for people to know it’s not about dying—it’s about quality of life.”

For the Dementia Care Program, 2024 was about identifying community needs and how Haven could meet those needs, reports Jennifer Malko, Haven Foundation Executive Director and the leader of the Haven task force that developed the program. “For 2025, the focus is on growing relationships with community-based partners throughout all of North Florida.”



Veteran and First Responder Recognitions

Providing sensitive, supportive care to military veterans is one of the most important—and challenging—things a hospice can do. While the ranks of World War II and Korean War veterans are diminishing with each passing year, more than 500 Vietnam-era veterans die each day in the United States. And hospices are also now caring for veterans of the Gulf wars.

Many of these veterans carry unresolved issues, questions, and concerns with them as they embark on life's final journey.

“Vets understand each other. They do tend to open up to a fellow vet,” explains Leland Taylor, a retired U.S. Navy Captain who volunteers with Haven Hospice in the Orange Park area.

Haven is a proud member of a national program, We Honor Veterans, that has been working for 20+ years to ensure veterans receive the care and support they need. Developed by the

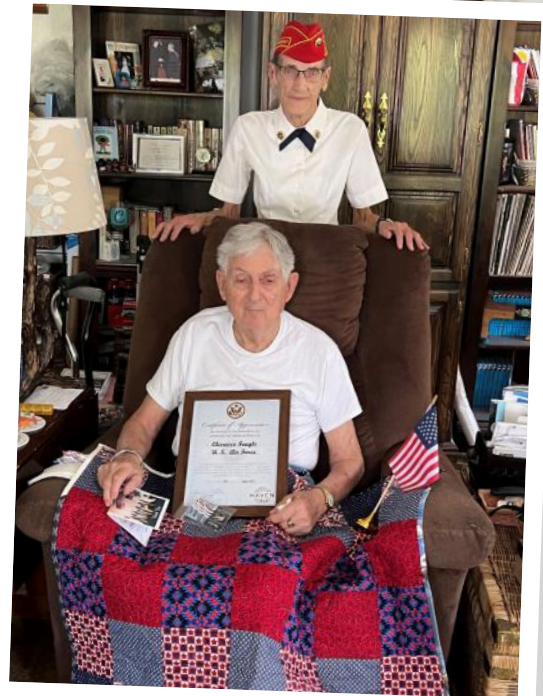
National Alliance for Care at Home in partnership with the Department of Veterans Affairs (VA), We Honor Veterans aims to provide hospice and palliative care services to veterans that emphasize respectful inquiry, compassionate listening, and grateful acknowledgment of veterans' service and sacrifices.

At Haven Hospice, We Honor Veterans depends on a corps of volunteers like Leland, who are military veterans themselves. Their most visible activity is known as a "pinning ceremony." Often attired in the dress uniform of the branch in which they served, Haven volunteers visit veteran patients wherever they may be—at home, in a nursing home or assisted living community, or at one of Haven's five comfort care centers.

"The first thing we do is thank the veteran for their service," Leland says. "I try to talk to them on a personal level about their service. How long they served. Where they served. What their job was. Veterans will often talk more freely with a fellow vet, some of them may tell me things, even if their family is present, that they've never shared with family or friends."

As part of the pinning ceremony, Haven Hospice presents each patient with a We Honor Veterans pin and a quilt or huggable pillow reflecting the patient's branch of service, reports Sandra Francis, volunteer coordinator for Orange Park. The pillows are made by a woman who's been volunteering for Haven for about 12 years, Sandra notes.

Leland adds, "They're all very appreciative. Especially the family. They get emotional at times. It's a privilege to be there with them at this time in their life."





Volunteer Spotlights

Medicare requires every hospice provider to utilize volunteers to support patients and their caregivers, according to Chris Russell, RN, MSN, Vice President of Operations for Haven. “But Haven enjoys such a wide range of dedicated volunteers who are eager to share their time and talent, compassion and love with our patients, their caregivers, and even our staff. There’s an old saying that volunteers are the heart of hospice... and it’s no better way to describe the impact of our hundreds of volunteers who are an integral part of the care team at Haven Hospice.”

Let’s take a tour of the world of Haven Hospice volunteers.



91 Years Old and Pulling All-Nighters

Betty Sue Edwards began volunteering for Haven Hospice as a 75-year-old. That was 16 years ago. One of a small number of volunteers in and around Mayo, her home for most of the last 30 years, Betty began her volunteer service at Haven visiting patients at the bedside. About five or six years ago, however, she began focusing on Haven's No One Dies Alone program in which volunteers like her sit at the bedside of patients with no family or friends nearby as the patient enters the last days and hours of life.

Her vigils with patients take place in area nursing homes and assisted living communities, as well as Haven's comfort care centers in Lake City and Chiefland. "When I get there, I stay all night. I don't drive at night anymore. The staff at the facilities always seem to be glad to see me. We talk about the patient I'll be visiting. They walk me to the patient's room. They bring me juices and snacks in the middle of the night to make sure I'm comfortable, too."

Like many hospice volunteers, Betty Sue started volunteering after her husband was cared for by Haven Hospice. For family members, she says, "it's very comforting to know that if you can't be there, maybe someone else can so that no one dies alone."

Volunteers Power Haven's Six Attic Resale Stores

The Haven Attic Resale Stores are a vital source of revenue for the Haven Foundation. And it's the work of scores of volunteers that keeps the six stores in Chiefland, Gainesville, Lake City, Orange Park, Palatka, and St. Augustine open, well-stocked, attractive and orderly, and filled with friendly, helpful staff. (See related article about the Haven Attic Resale Stores.)

"We couldn't keep our stores open without our volunteers," states Clay Dzioba, Manager of Attic Volunteer Services. As many as 300 volunteers throughout the year supplement the handful of staff at each store.

"Volunteers are our backbones and brains," Clay continues. "They share whatever time they want to share. And use their experience. They receive, sort, and clean our donated goods. They merchandise goods. They provide customer service on the retail floor. They work at the register. They clean and organize the racks and shelves. Any possible thing you can think of in a retail environment—our Haven Attic Resale Store volunteers do it. Many of our long-time volunteers will take on a task and take full responsibility for it week-in, week-out.

"Volunteers are the best outreach avenue we have in our communities," Clay concludes. "They are truly the face of Haven."



Wyatt Brings Unconditional Joy and Love to Patients

Retired Navy Captain Leland Taylor of Orange Park does double duty as a Haven Hospice volunteer. He's an active participant in the We Honor Veterans program, recognizing hospice patients who are veterans and thanking them for their service. But he's also the proud owner of Wyatt, a five-and-a-half-year-old English Cream Golden Doodle certified by the Alliance of Therapy Dogs.

Leland and Wyatt go out every day, bringing their special brand of healing and support not just to Haven patients but to patients in area hospitals, residents of nursing homes and assisted living communities, special needs students, and others. "It's kind of turned into a full-time job," he observes. He and Wyatt have been volunteering with Haven for three years.



All their hospice work is at the Custead Hospice Care Center in Orange Park. A typical day's visit could be as brief as 15–30 minutes to as long as two hours. "It depends on how many patients and families are there and who's up for a visit," Leland says.

"We work our way from room to room, all 18. We don't awaken sleeping patients. As a result, in many cases we visit more with the patient families. Many of them are staying at the Custead Center around the clock, so they welcome some time with Wyatt."

The staff at the Custead Hospice Care Center looks forward to Wyatt's visits as much as the patients and families do. "Wyatt knows when he gets done with the last rooms, there's going to be an RN or a CNA waiting to give him some treats."

The most rewarding treat, of course, is the unconditional love Wyatt brings to everyone at the comfort care center.



Students Gain Rich Experience at Haven

One aspect of Haven Hospice that distinguishes it from nearly every other hospice in Florida and the United States is the depth and breadth of volunteer support from University of Florida students.

As many as 80 students may volunteer during a semester. Gainesville Volunteer Coordinator Susie Gilson maintains a waiting list of students eager to join the volunteer ranks once an opportunity opens up.

Much of the impetus for volunteering on campus comes from an official club, Gator Students for Haven Hospice.

As you'd expect, many of the campus volunteers are in pre-med, nursing, social work, and related areas of study. But club members also come from outside healthcare studies, such as engineering and marketing, according to Melissa Filgueiras, who served as president of the club for two years.

A University of Florida alum (pre-med) who will begin working toward her degree in osteopathic medicine in July, Melissa speaks for many of her fellow club members in explaining that "volunteering for Haven Hospice really solidified my interest in pursuing a career in medicine, as well as specifically going into hospice and palliative medicine."

As a Haven Hospice volunteer, Melissa has greeted visitors to the E.T. York Hospice Care Center in Gainesville, sat with patients at the comfort care center, journeyed with patients as a No One Dies Alone volunteer, made check-in calls to the newly bereaved, and worked with grieving children and teens at Camp Safe Haven.

Not every volunteer attending the University of Florida is a member of the club. Pre-med student Dylan Lukacs began his volunteer work on the recommendation of a mentor. Like many patient care volunteers, Dylan started out visiting patients at the E.T. York Hospice Care Center and eventually became a No One Dies Alone volunteer.

"Haven has matured my perspective on things," Dylan says. "Being at Haven the past two years, I have a newfound appreciation for what it takes to die. I think it will serve me very well going forward."





Attic Resale Stores

Sales generated at the Attic Resale Stores financially support the Haven Foundation. The Attic Resale Stores depend on the generous support from donors, volunteers, and shoppers. We are thankful for our customers who love shopping for unexpected treasures.



Attic Resale Stores Support Haven in More Ways Than You Can Imagine

How many ways do the six Haven Attic Resale Stores support the Haven Hospice mission? At least a dozen. Let's count them:

1. Help fund ongoing mission-fulfillment programs like Camp Safe Haven and We Honor Veterans.
2. Help launch new programs and services, like the Dementia Care Program.
3. Provide clothing and housewares from the stores to support patients and families in need.
4. Enhance the Haven brand through the stores' quality shopping experience and high visibility in each market.
5. Provide a quality volunteer experience for those who want to contribute their time and talent to benefit the Haven Foundation.
6. Offer families a way to "pay it forward" in appreciation for the care they received from Haven Hospice by donating a loved one's cherished possessions to help others.
7. Support grieving families who often talk about their grief to staff when donating a loved one's possessions.
8. Increase awareness of hospice and palliative care, end-of-life planning, and grief and bereavement care across the communities Haven serves.
9. Sell quality, gently used goods to families living on a tight budget.
10. Serve as a valuable stop for antiquers and collectors who scour Florida for treasures.
11. Keep tons of gently used items out of area landfills by giving them a second life.
12. Serve as a source for materials for artisans, crafters, and hobbyists.

"That's a lot for the Haven Attic Resale Stores to accomplish," says Jennifer Malko, Executive Director of the Haven Foundation. "But our stores do all that—and more—every day."

Volunteers Make It All Possible

With six locations and approximately \$4 million in gross sales, the Attic Resale Stores operate with fewer than 20 paid staff, according to Stormy Palmer-Porter, director of stores. But the staff are assisted by a corps of volunteers that numbers between 250 and 300 over the course of a year, adds Clay Dzioba, manager of Attic volunteer services.

Volunteers do everything at the stores, Clay explains, “anything you can think of in a retail environment.” They receive donated goods, sort the goods, price the goods, and prepare them to go on the sales floor. Volunteers stock the shelves and racks, build displays, and keep the store well organized and tidy. They greet customers and help at the checkout counter.”



One of the most important things Attic Resale Stores volunteers do... is listen. So many of the people who visit the stores, whether to donate goods or to shop, have a hospice story to tell, Stormy says. “We listen to their stories. We dry tears. We give hugs. I can’t tell you how many people want to give us a hug. They’re all giving back (through their donations) for the great care a loved one received.”

Supporting Haven Patients and Their Families with Donated Goods

Not every item donated to the Attic Resale Stores ends up being sold. Some items are donated to hospice patients and families in need. “The social workers and other members of the patient care teams all know they can come to stores for whatever they might need to make life comfortable for a patient or the patient’s family,” Stormy says, “items like lift chairs, TVs, electric fans.” Clay reports that clothing is most often requested by the hospice teams. “As patients lose weight, they might find their clothes no longer fit, so the teams will come by and pick out clothes that will help them look better, feel better.”

Helping the Environment, Helping the Local Economy



Shops like the Attic Resale Stores are enjoying a boom nationally these days. And not just because shoppers are feeling the pressure of higher consumer prices and tighter household budgets. According to Clay, “‘Secondary consumerism’ has become so huge. Particularly among young people. That’s where recycling is a big part of what we do. Giving items a second or third life.”

The Attic Resale Stores aren’t just for shoppers on a budget. Antiquers and collectors—many of whom are tourists attracted to Florida for its wide array of antique and second-hand stores—regularly visit the stores looking for treasures. Crafters and artists who work with fabric, jewelry, furniture, and more often find the raw material for their next project at the Attic Resale Stores. Every item sold in the stores is another item diverted from area landfills.

Building the Haven Brand

With six locations in high-traffic retail areas, the Attic Resale Stores provide the added benefit of 24/7 promotion of the Haven Hospice brand. In addition, the stores operate three box trucks and three vans that are either out on the road picking up donations or parked outside the stores. “They are great billboards for Haven, moving billboards,” Stormy notes with a laugh.

“We speak with so many customers and donors who come into our stores,” Stormy says.

“We’re a safe place where they can get to know Haven. We educate so many about who we are, what Haven does, and how we support our mission.”

A Broad Impact

“The Attic Resale Stores are vital not just to mission fulfillment at Haven Hospice but also in helping fund expansion of that mission fulfillment work, as with our new Dementia Care Program. But our stores also have a huge economic impact, an environmental impact on quality of life here in North Central Florida,” Jennifer concludes.

By the Numbers

Your support in 2024 helped grow the Haven Foundation in many ways. We thank you for your donations, which funded important projects and programs for patients and families in your communities. We also thank you for your other forms of support; your volunteerism and testimonials underscore Haven's deep impact across 18 Florida counties.

YOUR DONATIONS RECEIVED IN 2024

\$680,768

➡ **1,781** TOTAL DONORS

➡ **3,225** TOTAL GIFTS

Fundraising Initiatives

\$47,301

RAISED BY "LIGHT UP A LIFE" HOLIDAY FUNDRAISING CAMPAIGN

\$31,570

RAISED BY "FORGET ME NOT" SPRING FUNDRAISING CAMPAIGN

\$21,800

RAISED BY HAVEN WOMEN OF PHILANTHROPY GROUPS

\$16,205

RAISED BY SALE OF MEMORIAL BRICKS, BENCHES, AND TREE OF LIFE LEAVES

Attic Resale Store Highlights

\$4,084,118

RAISED BY HAVEN'S SIX ATTIC RESALE STORES

245

VOLUNTEERS WHO DEDICATED THEIR TIME TO THE ATTICS

38,710

**HOURS OF VOLUNTEER TIME PROVIDED TO THE ATTICS,
VALUED AT \$1,296,398**

Program Highlights

302

PATIENTS AND FAMILIES SERVED BY THE DEMENTIA CARE PROGRAM

9

**ONGOING DEMENTIA CARE SUPPORT GROUPS STARTED,
SERVING 18 COUNTIES**

12,261

GRIEF SUPPORT CALLS PROVIDED BY DEDICATED VOLUNTEERS

166

GRIEF SUPPORT COUNSELING SESSIONS PROVIDED BY STAFF

73

GRIEF SUPPORT GROUPS HELD WITHIN OUR SERVICE AREA

19,860

**HOURS OF VOLUNTEER TIME PROVIDED TO HAVEN HOSPICE,
VALUED AT \$790,229**

250

VOLUNTEERS WHO DEDICATED THEIR TIME TO HAVEN HOSPICE



2024 Donor Recognition

In 2024, donors gave gifts to the Haven Foundation by honoring a loved one with a memorial gift, responding to an annual appeal, attending or sponsoring a special event, donating and shopping at the Haven Attic Resale Stores, or remembering Haven in their wills. Their generous contributions are vital to the Foundation and allow us to provide numerous programs and services to our patients and their families that otherwise we could not offer.

The following pages are dedicated to those donors who generously gave in 2024 to support of the programs and services offered by the Foundation. Thank you all.

\$50,000

Anonymous

\$10,000 - \$49,000

Tessie R. Cason • Arlene Col • Community Foundation of the Florida Keys • Nancy Dorsey
Feteris Revocable Trust • Jack and Irma Hoornstra Foundation • David A. Martinez
Elizabeth Nershi • Betty Petty • Ken Pridgen • Patricia Proctor • Timothy True

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\$100-\$999

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