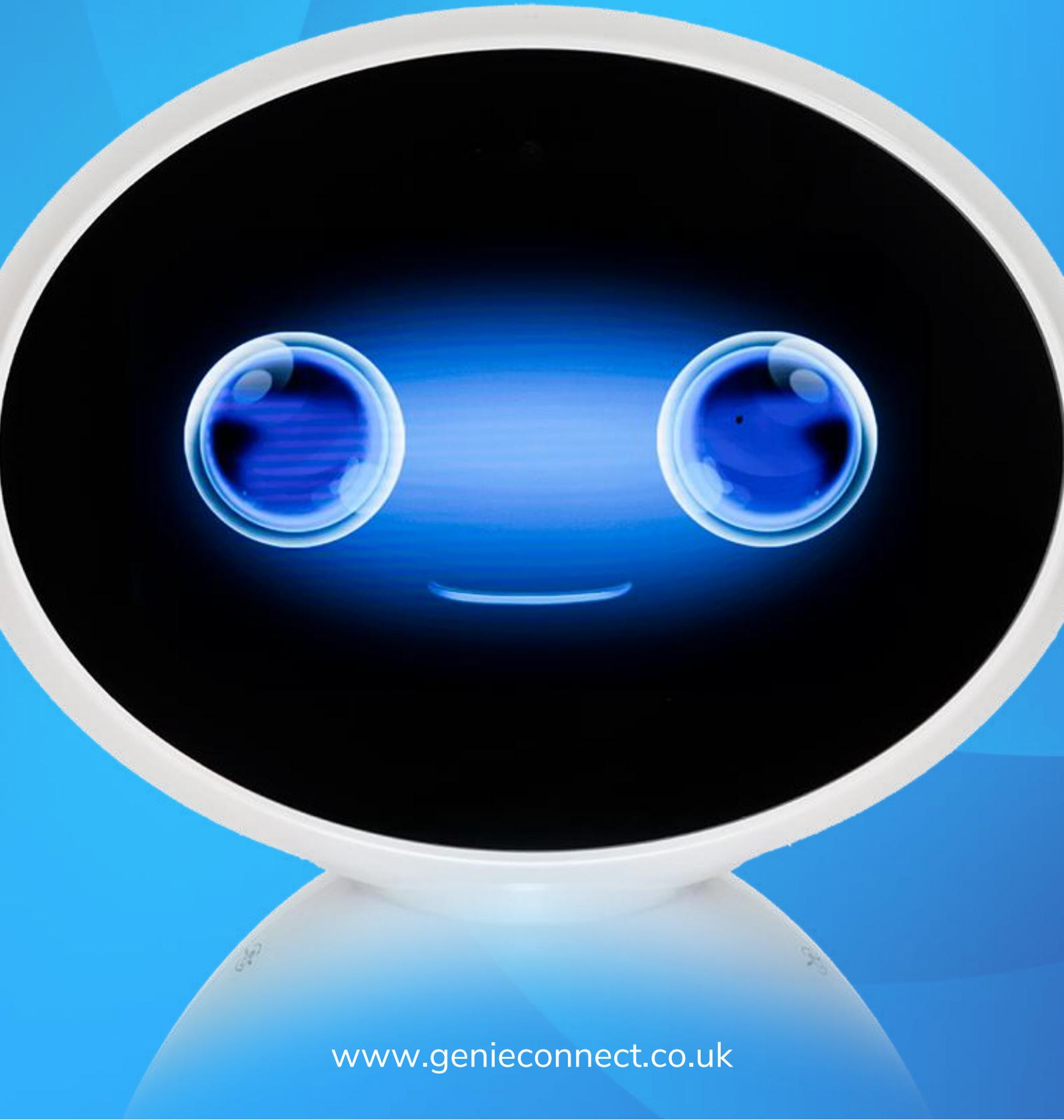




Genie  
Connect

# USER GUIDE

Always by your side



[www.genieconnect.co.uk](http://www.genieconnect.co.uk)



GenieConnect® enables the delivery of more flexible and better quality care to combat loneliness and improve independence.

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# Turning Genie on and off



1. To turn Genie on press and hold the power button for a few seconds. Release the button when the screen lights up.



2. To turn Genie off press and hold the power button for a few seconds. A notification will appear on the Screen to confirm power off. Tap 'power off'.

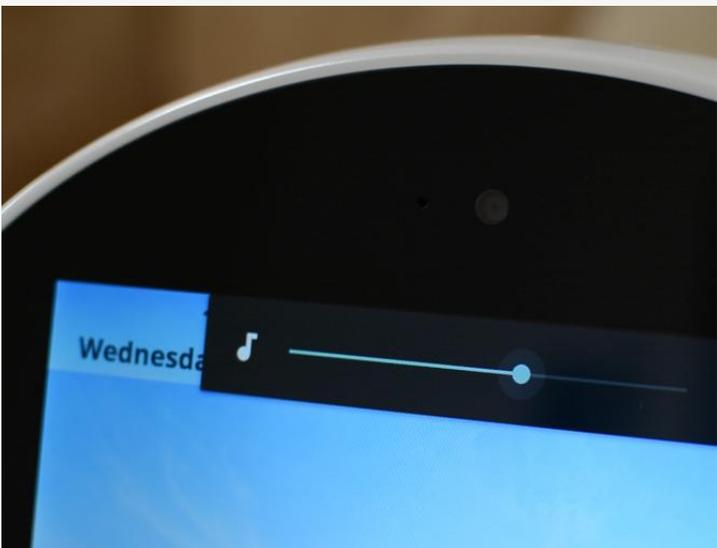
# Changing the volume



1. The volume controls are on the shoulders of Genie and are marked by a little sticker



2. When looking face on to Genie, the right hand side will increase the volume. The left hand side will decrease the volume.



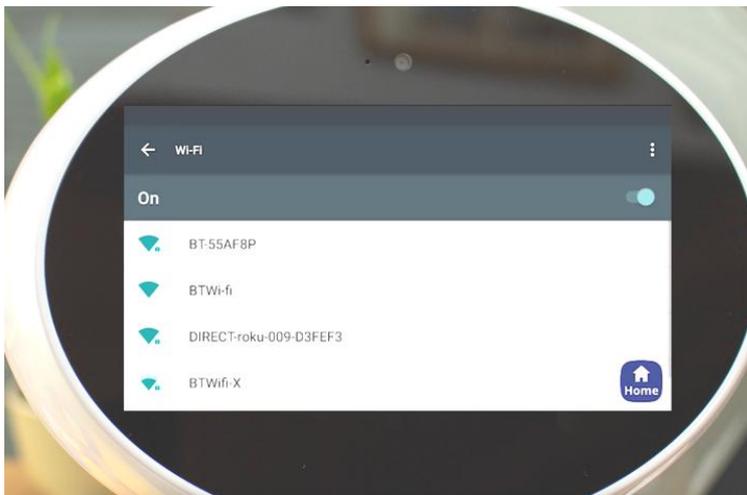
3. You will know if the volume is changing when a bar appears across the top of the Genie screen with a circle moving to the left or right

# Connecting to WiFi

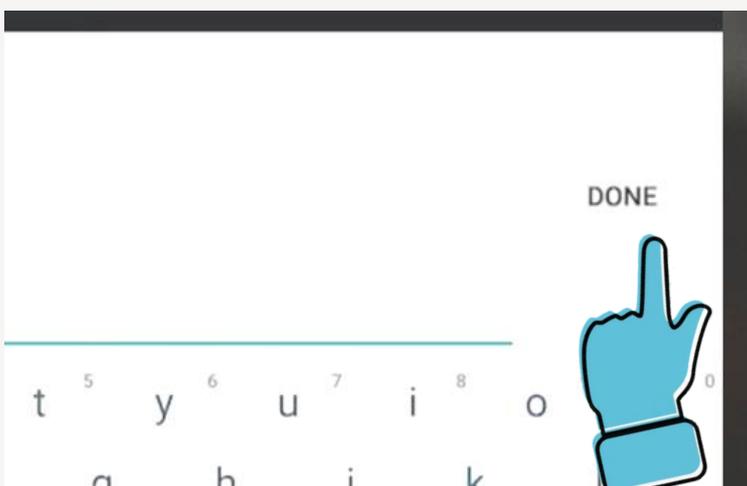
When there is no WiFi connection a blue bar will appear at the bottom of the screen.



1. To connect to the WiFi tap 'CONNECT'.



2. Select the WiFi you want to connect to and enter the password.



3. Once you have entered the correct WiFi password tap 'DONE'. Once connected press 'Home'.

# Connecting to the WiFi

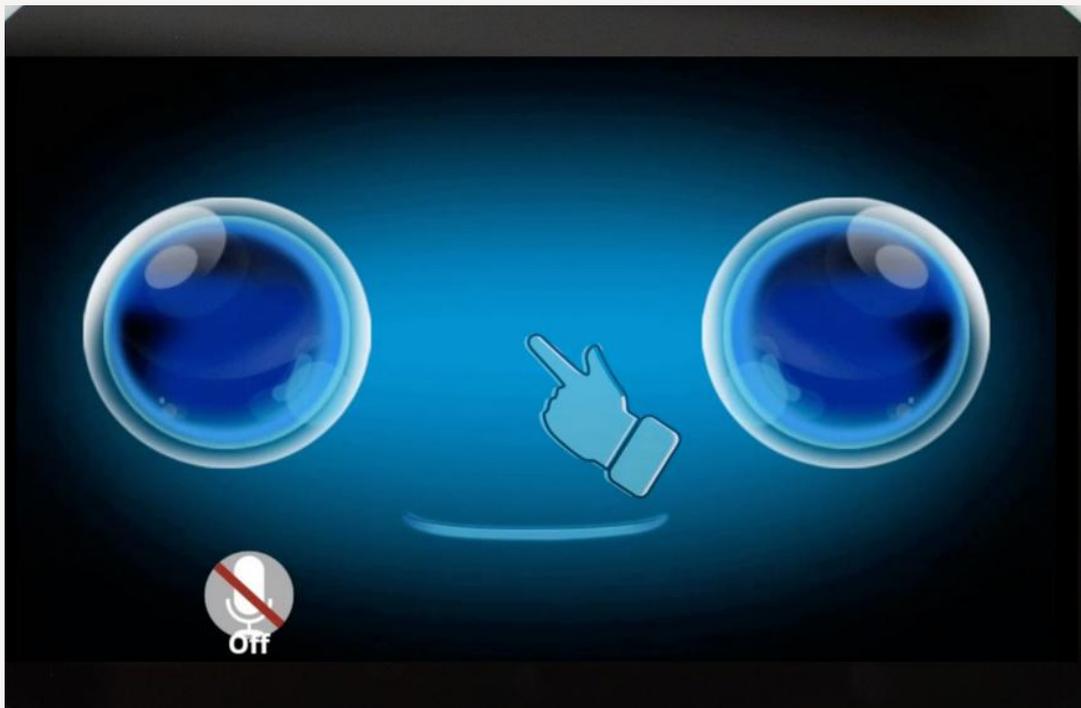


4. If you need to connect to a different WiFi, from the home screen tap on the settings wheel.



5. You can then select WiFi settings and repeat steps 2-3.

# Contacting the Care Centre



1. Tap the middle of the screen



2. From the home screen tap 'Call Care Centre' and a video call will begin.

# Contacting the Care Centre

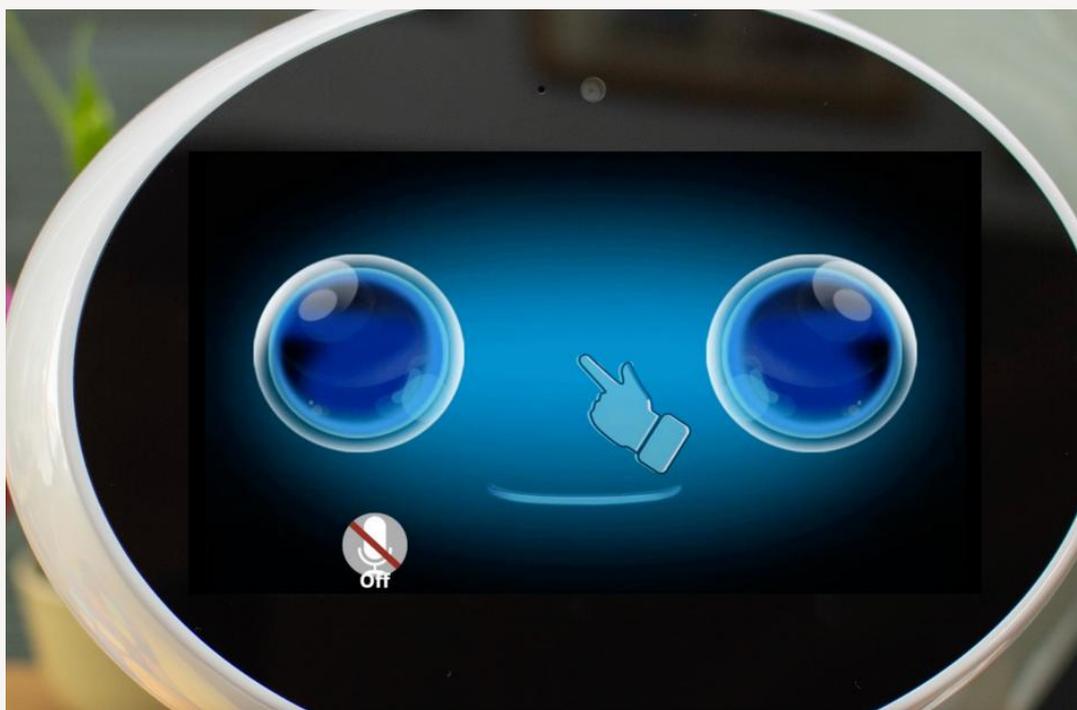


3. Another way to call the care centre is by using the red button on the top of Genie.



4. Press the red button to call your care centre.

# Contacting family and friends



1. Tap the middle of the screen



2. Tap 'Calling'

# Contacting family and friends

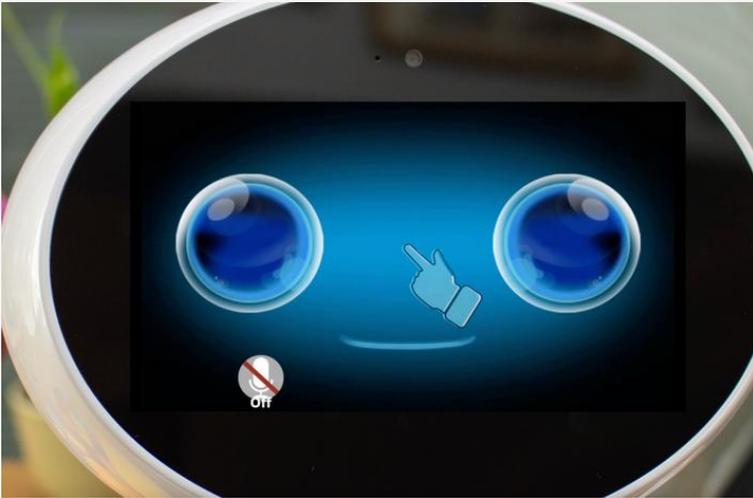


3. Select who you would like to call 'Family' 'Carers' or 'Friends'



4. Select the person you would like to call. This will start a video call.

# Accessing the radio



1. Tap the middle of the screen



2. Tap on 'Entertainment'



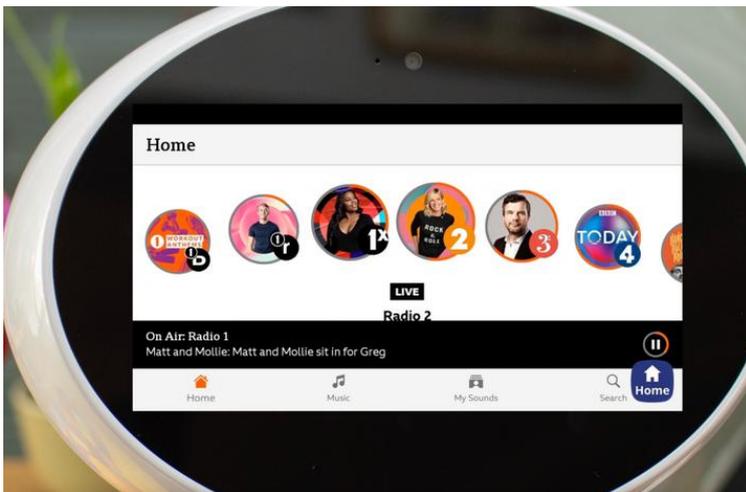
3. Tap 'Radio'

# Accessing the radio

4. Tap 'BBC Sounds'



5. You can then swipe left or right to select a station



# Adding a calendar event



1. Tap the middle of the screen

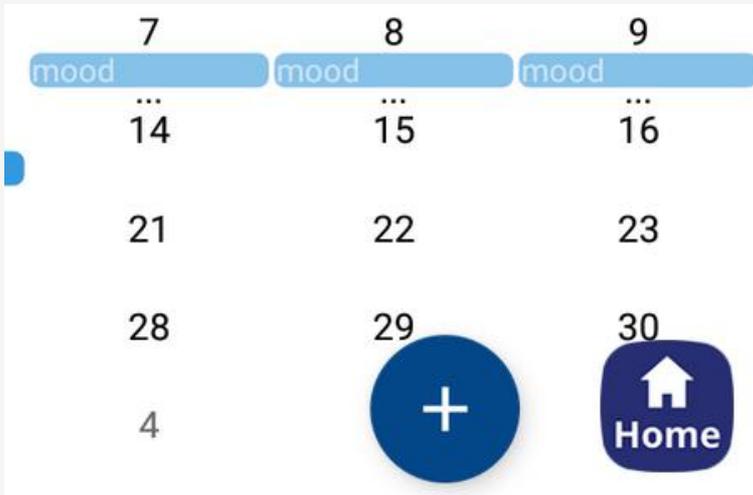


2. Tap 'Organiser'

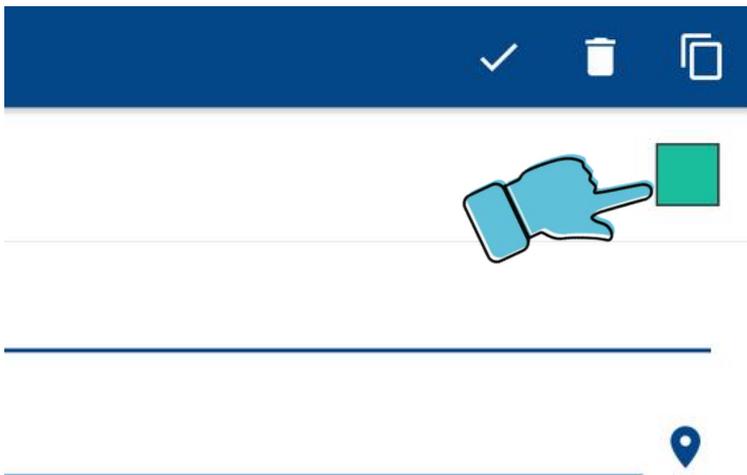


3. Tap 'Calendar'

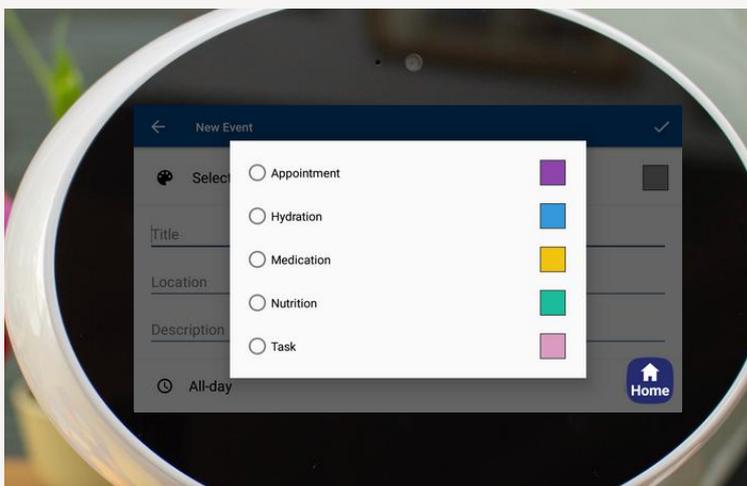
# Adding a calendar event



4. Tap on the plus symbol

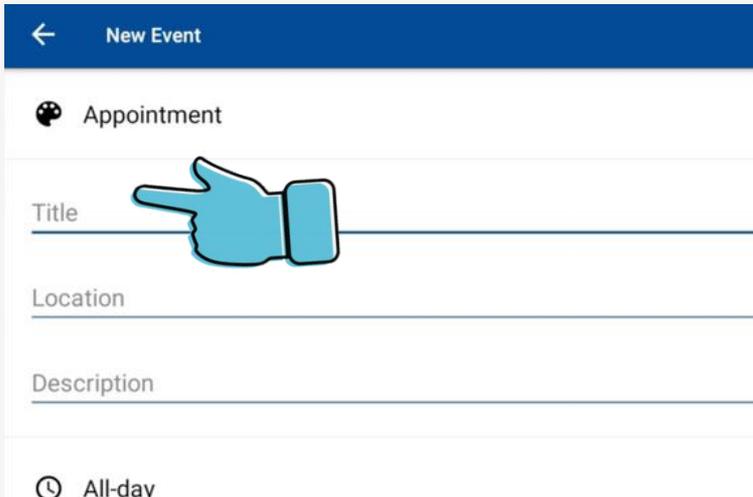


5. To change the category of the event tap on the coloured square.

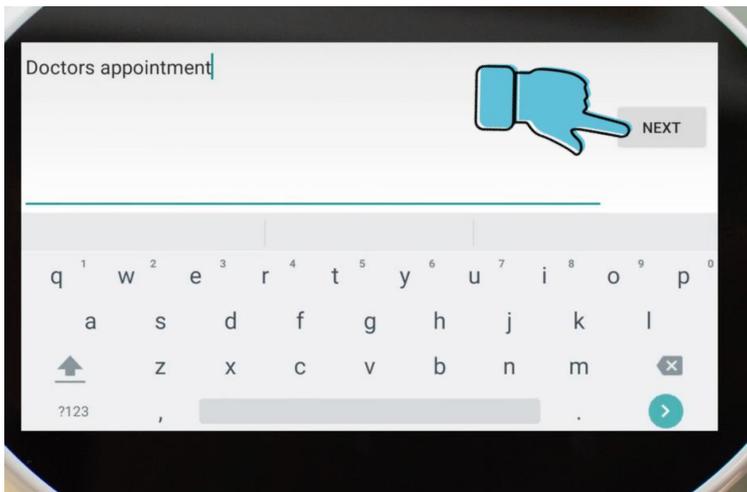


6. Choose the category of the event

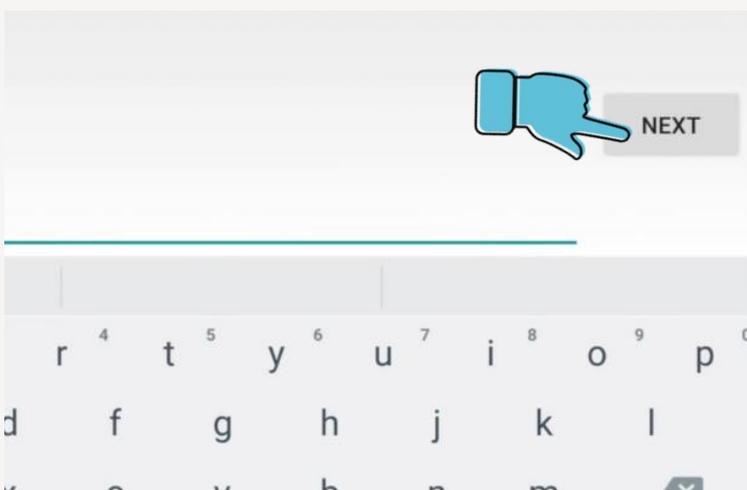
# Adding a calendar event



7. To add a title tap on 'Title'

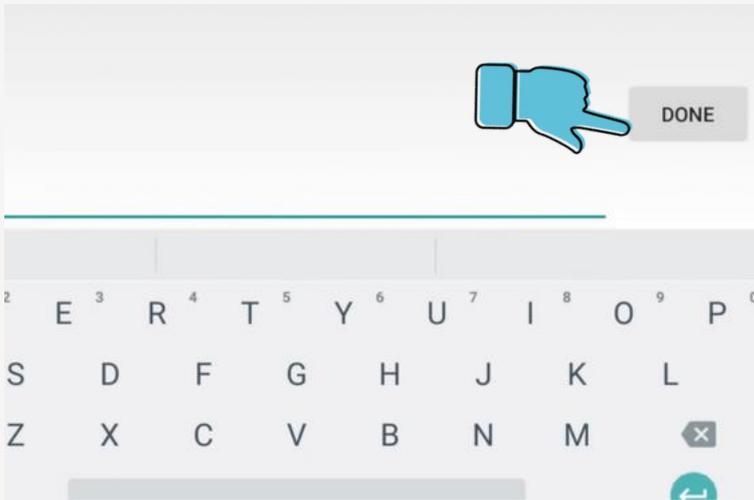


8. Type in the title of your event then tap 'NEXT'

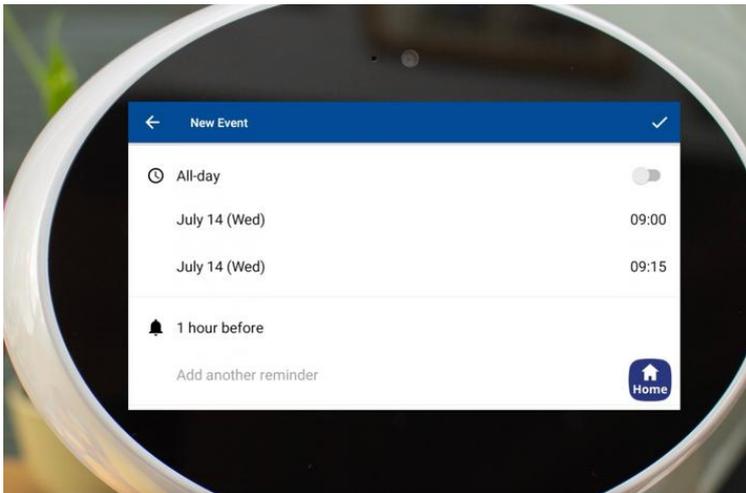


9. If required add in a location and then tap 'NEXT'

# Adding a calendar event



10. If required add in further details and then tap 'DONE'

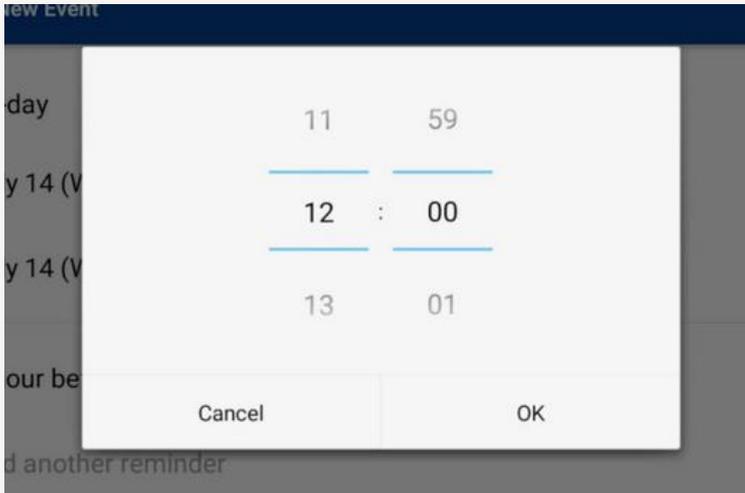


11. Scroll down by moving your finger upwards on the screen. Next you can change the time and date of the event.

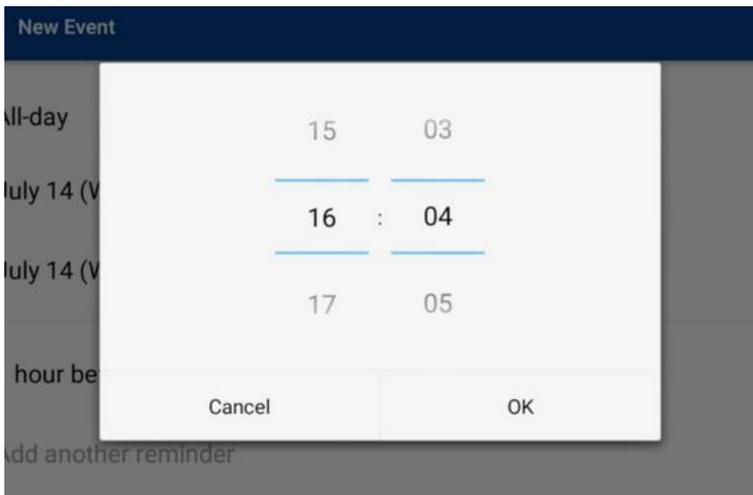


12. To change the start time of the event tap on the time.

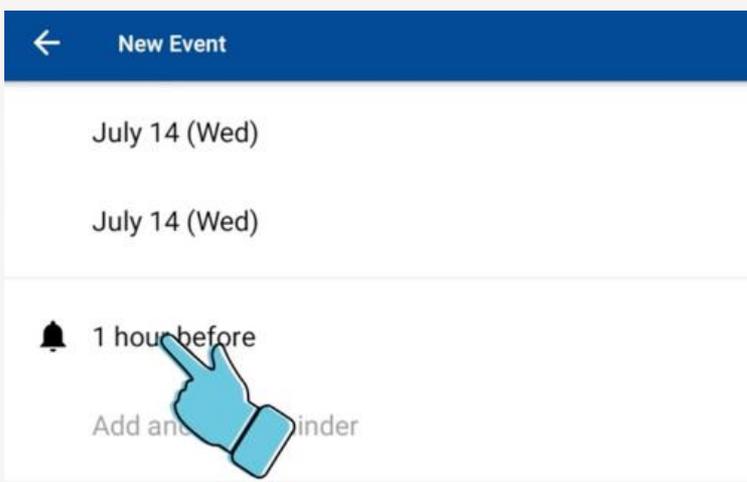
# Adding a calendar event



13. Change the time by scrolling up or down on the hour and minute sections. Once happy tap 'OK'

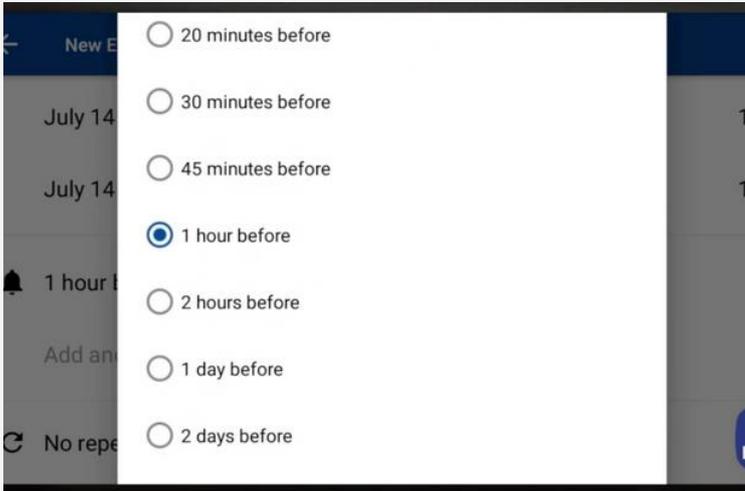


14. Repeat this step for the finishing time

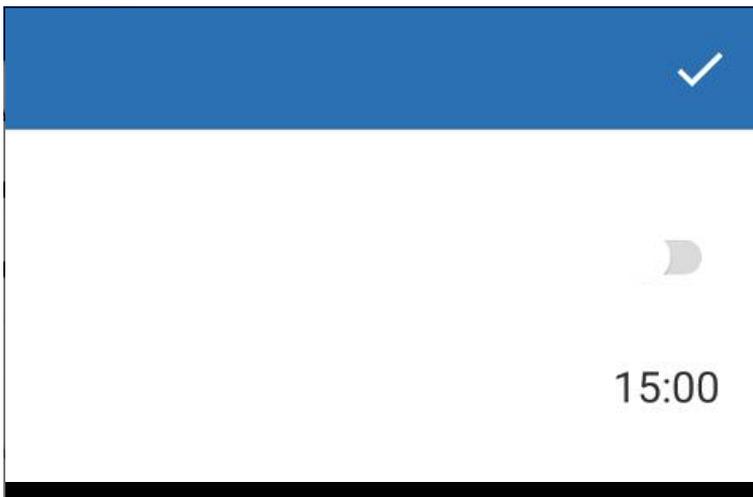


15. Next you can add a reminder for this event. Start by tapping the time next to the alarm bell icon

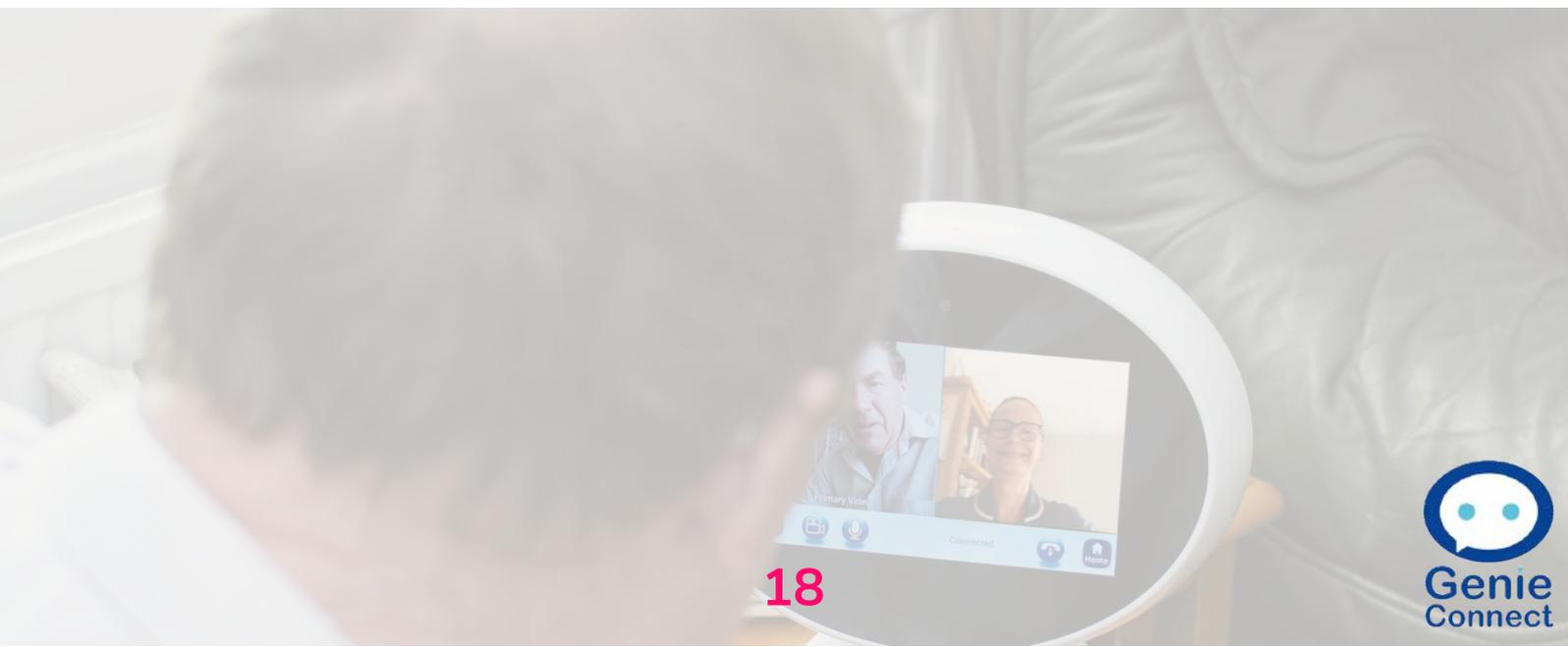
# Adding a calendar event



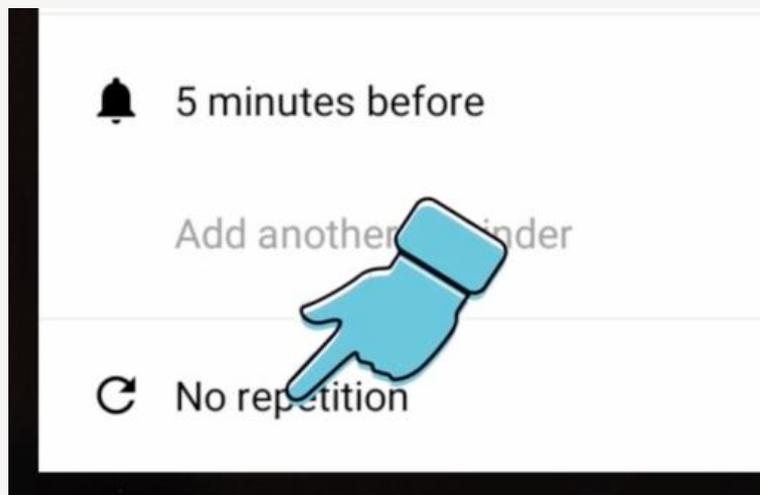
16. Select the reminder you require



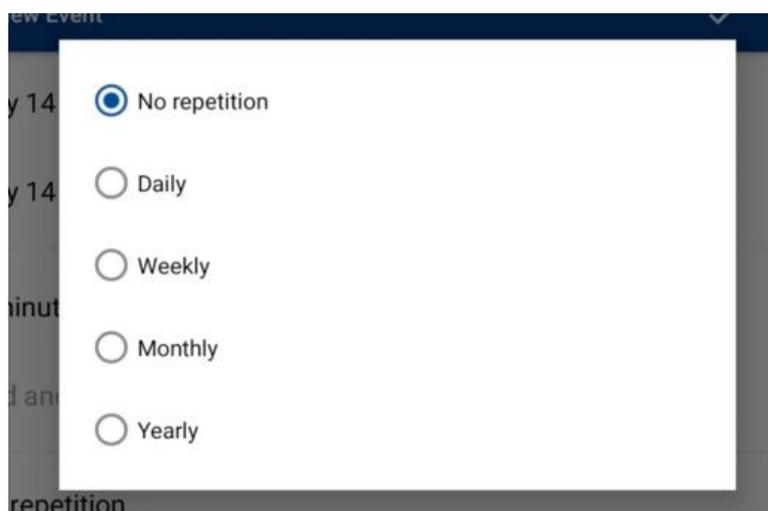
17. Once you are ready to add this event to the calendar, tap the tick in the top right hand side.



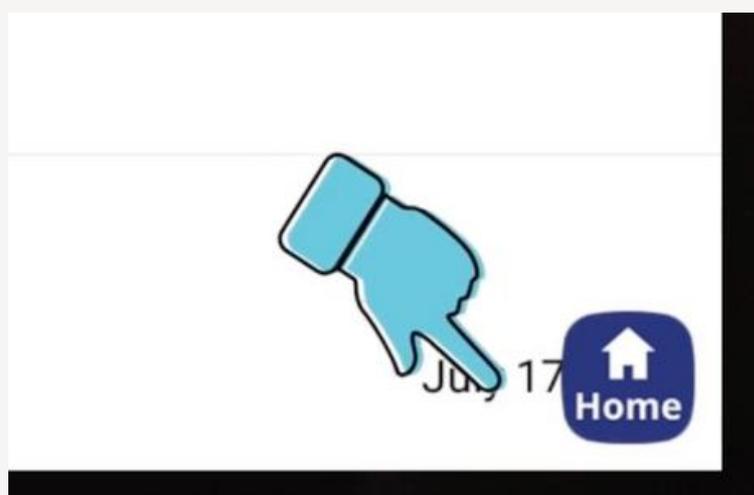
# Adding a recurring calendar event



18. To add a reoccurring event to the calendar simply follow steps 1-17. Once you have added reminder, tap on the repetition section.

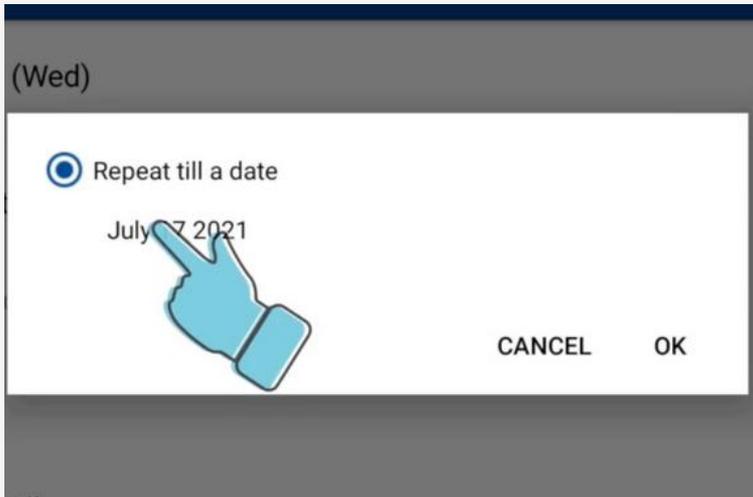


19. Select the duration of repetition

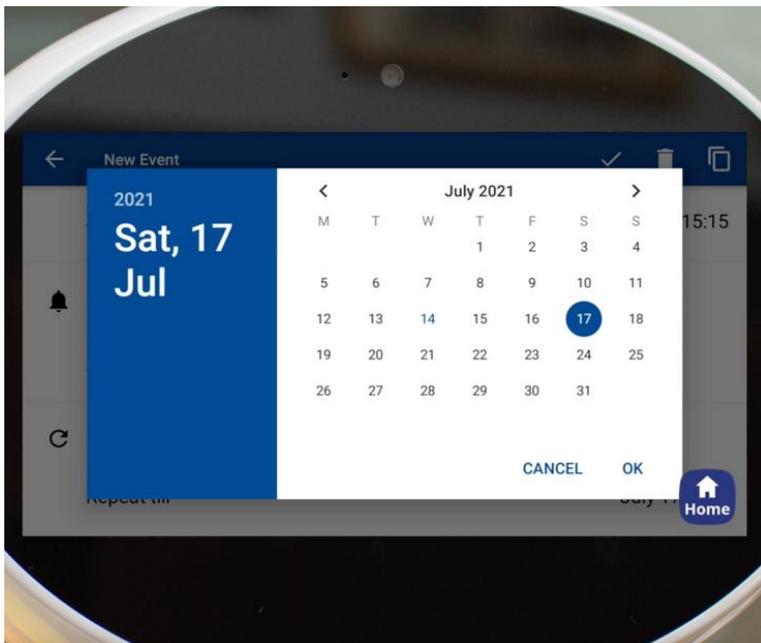


20. Tap on the date to select which date you would like to end the repeating event

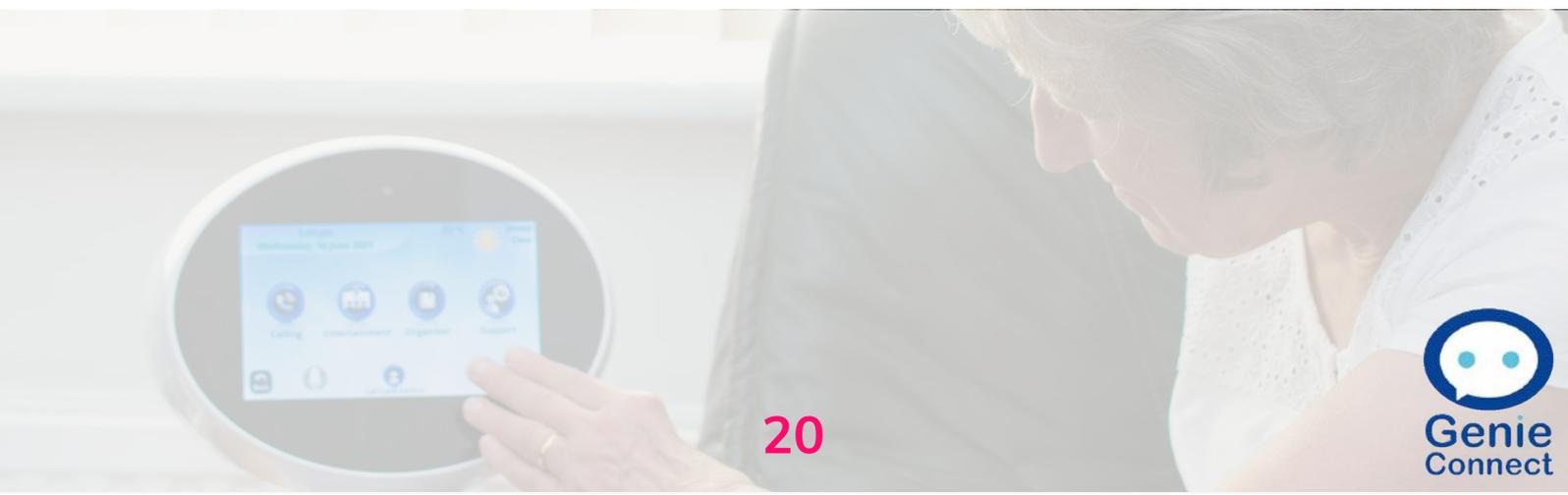
# Adding a recurring calendar event



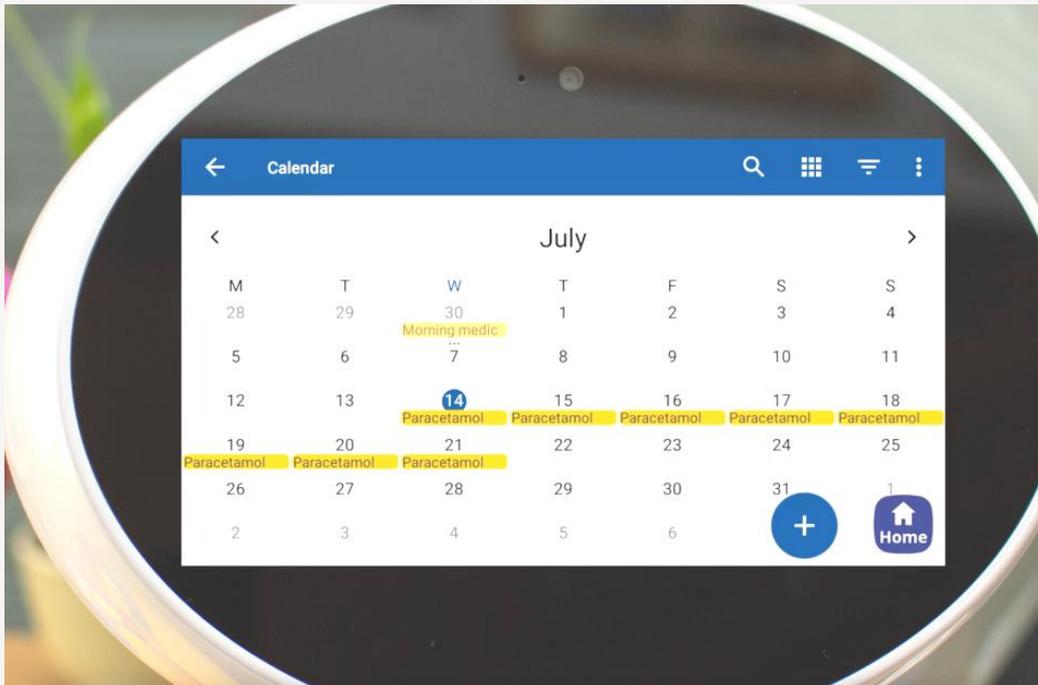
21. And then tap here



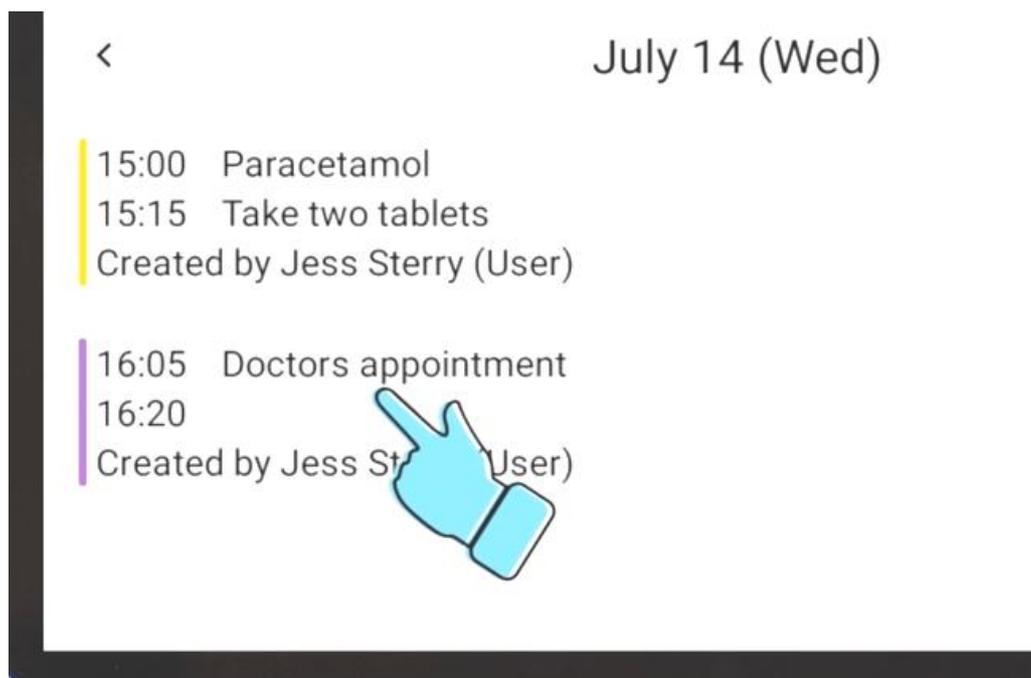
You can now select the date you would like the reoccurring event to end on. Once selected, tap ok and then finish by tapping the tick in the top right hand side.



# Deleting a calendar event

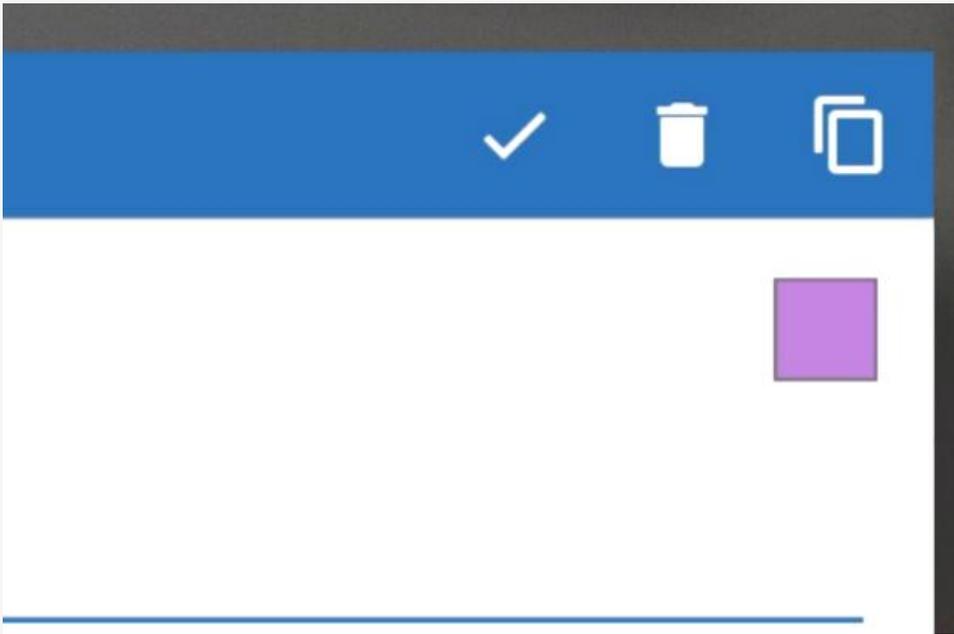


1. To delete an event from the calendar start by selecting the day that you would like to delete an event from

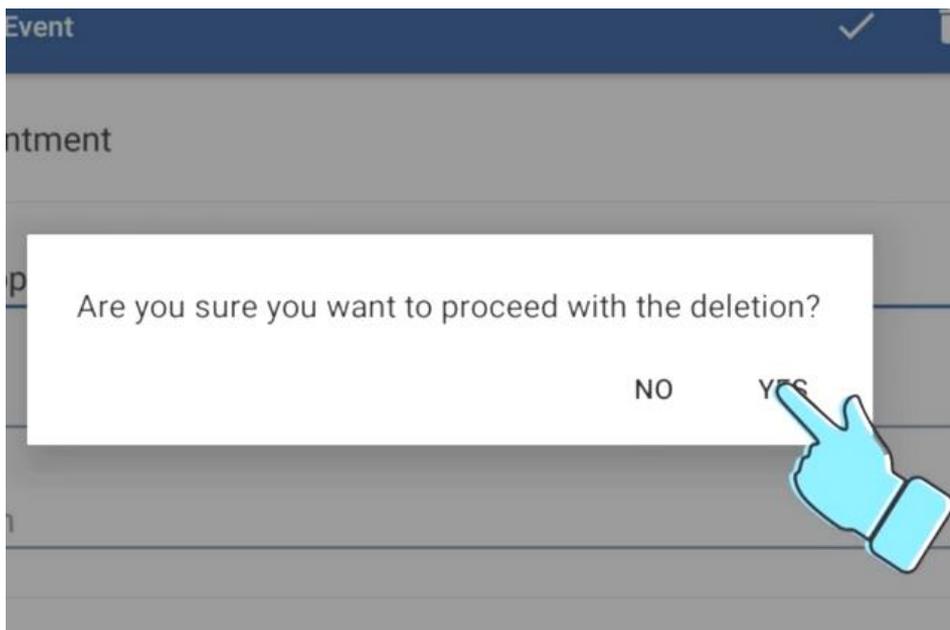


2. Then select the event

# Deleting a calendar event

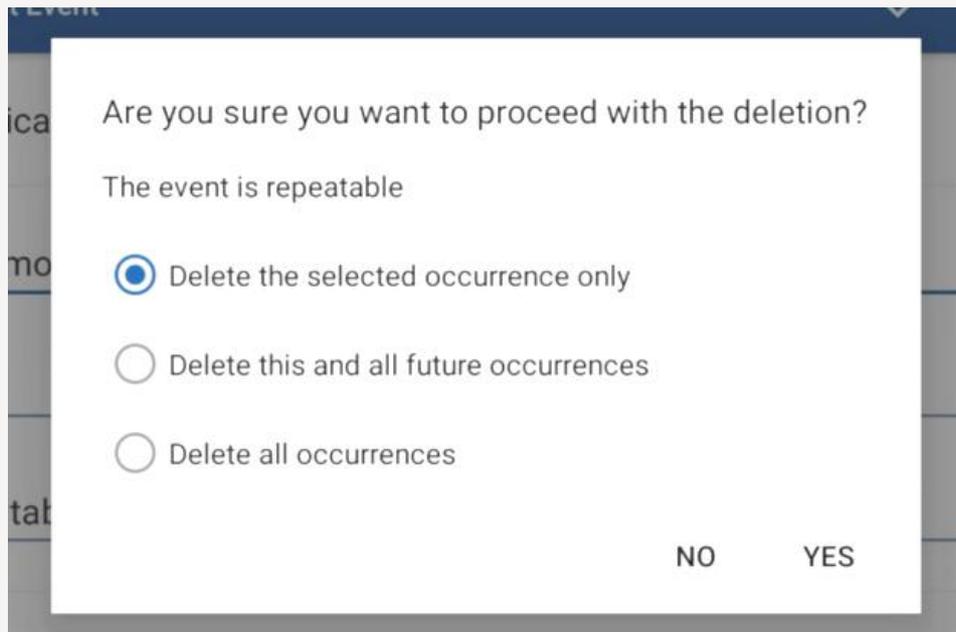


3. To delete the event, tap on the bin icon in the top right corner



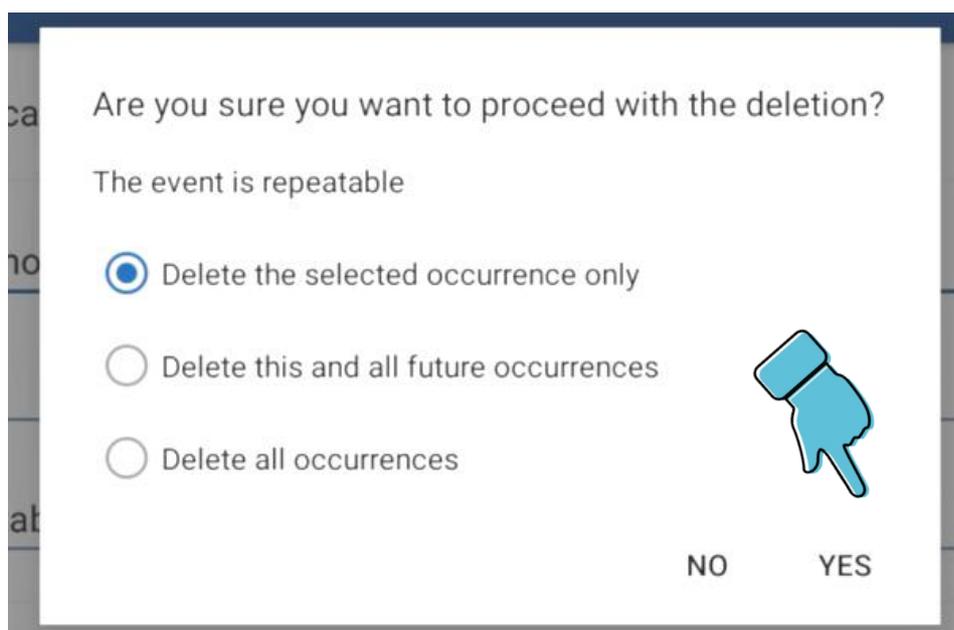
4. Tap 'YES' to continue with the deletion.  
The event will now be deleted from the calendar.

# Deleting a reoccurring calendar event



5. To delete a reoccurring event follow the previous steps 1-4

6. When you tap on the bin icon you will be asked which event you would like to delete.



7. Once you have decided which option you would like, tap 'YES'. The selected events will then be deleted from the calendar

# Using voice commands

## COMMANDS

Start all commands with "Genie..."

**"WHAT IS THE TIME?"**

Genie will tell you the time

**"WHAT IS THE WEATHER TODAY?"**

Genie will tell you the weather

**"OPEN ORGANISER"**

Opens organiser to view calendar, alarms and tasks

**"OPEN CALENDAR"**

Opens calendar to view and set appointments and reminders

**"OPEN ALARMS"**

Opens Alarm to sets alarms, timer and stopwatch

**"OPENS TASKS"**

Opens tasks to make a 'to-do' list

**"OPEN CONTACTS"**

Opens contacts to make a call

**"OPEN BBC SOUNDS"**

Open BBC sounds to play your favourite radio station

Listening to a voice command can also be activated by pressing the middle part of Genie's body









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