

SUMMER 2021

THE WORLD ACCORDING TO PHIL

The Official Newsletter of St. Moritz Security Services, Inc.



Congratulations, Ray Davidson!

"The World According To Phil" is the winner of our *Name Our Newsletter* contest!

Columbus Branch Manager Ray Davidson suggested the title, which was the clear favorite. Ray received an Amazon gift card for his entry.

Thanks to all that entered and voted in our contest!

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ANNOUNCEMENTS

The I Drive is Live!

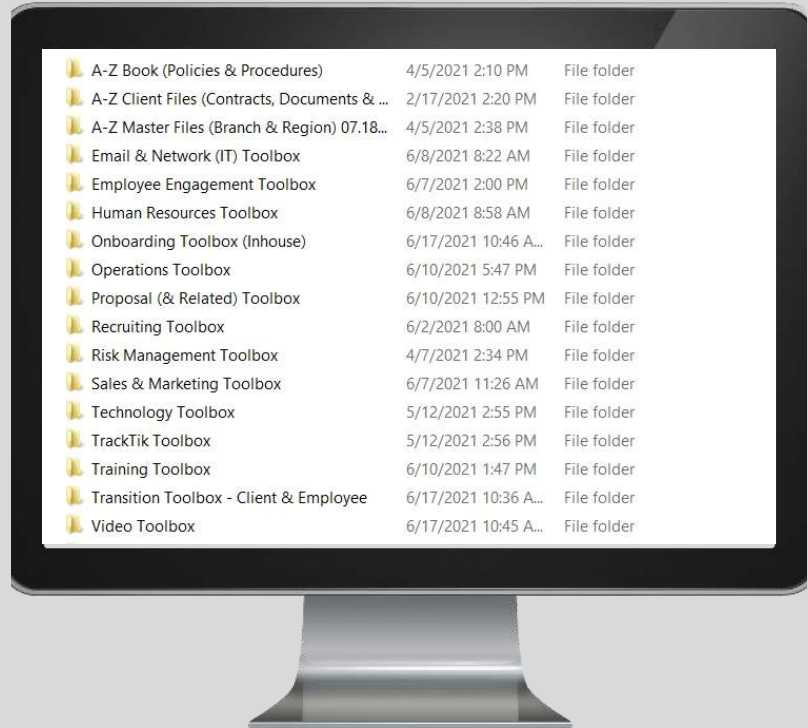
A One-Stop Shop & Your New Best Friend

Loaded with resources for recruiting, training, sales & marketing, technology, risk management, and more, the **Information (I) Drive** is your go-to for all things St. Moritz.

The I-Drive is conveniently located in the "This PC" folder on our network, where you also find the V Drive.

The most up-to-date versions of all material are housed in the I- Drive, including QR Codes, videos, and general introductory materials for both clients and Officers.

Files are added and updated frequently, so check back often!



If you don't see the I-Drive, start an IT Service Desk ticket so you don't miss out!

Are YOU LinkedIn?

The St. Moritz Security Services LinkedIn page is our most active social media page. Industry updates, safety tips, SMSSI news, and more are regularly posted.

Don't have a LinkedIn profile?
It's never too late to create one and build your professional network.
Follow our page for updates, Officer spotlights, and more!

*We are pleased to announce that **Curtis Quinn** has been promoted to the position of Regional Manager, overseeing our Harrisburg, Johnstown, and State College, PA branches.*

*Former SMSSI Regional Manager **Keith Pudlowski**'s industry departure made way for Curtis to spread his wings into the Johnstown and State College areas.*

We wish Keith the absolute best in his new endeavor and congratulate Curtis on his new opportunity!

SMSSI Spotlights

**State College (PA) Officer
Larry Wert** hit a true milestone
recently -- 18 years with
SMSSI!

**Officer Wert is pictured with
Todd John, State College
Branch Manager (left) and
Gary Slodowski, Mid-Atlantic
Vice President (right).**

Congratulations Officer Wert!



Officer Darrell Jones, Youngstown (OH)

SMSSI Security Officer **Darrell Jones** helps to secure one of our Youngstown-area sites overnight and at all other times, Officer Jones is the President and CEO of a non-profit organization called **Youngtown United As One**. For the last three years, Mr. Jones has been organizing community-based events and rallies to call attention to the recent increase in gun violence in the Youngstown, Ohio area.

The group wears t-shirts that read "Youngstown, Ohio - Cease Fire - Nobody's Winning." They're hoping people will listen. "Lately, there's been too much violence going on with the youth. Senseless killing. As you read our shirts, they say we need to stop this senseless violence because no one is winning. Someone is going to the hospital, or someone is going to the cemetery, or another person is going to jail," Jones said. At recent rallies, some of the mothers who've lost children to violence were among the speakers. The mission of Youngstown United As One is to bring the community together in a positive way by closing the doors to racism and opening the doors to togetherness by working with all nationalities as one human race. Youngstown United also works to help community members in need of food, clothing and shelter both in and out of the city. The message Youngstown United As One conveys is one that St. Moritz Security Services, Inc. believes in. **Hats off to you, Officer Jones. You epitomize The St. Moritz Difference.**



Leadership | Professionalism | Teamwork



*Pictured: Officer Phillip Sledge, Site Supervisor
for SMSSI West Palm Beach*

Why We Use "Officer" Instead Of "Guard"



The debate surrounding the use of "security officer" vs. "security guard" is one that is ongoing. While the industry itself is still known as the "security guard industry," many of the top companies within the industry have started to change their use of terminology. This is part of a larger shift in the industry to further advance in and showcase advancements in the areas of technology and training. In the past, through popular media, the stereotypical security guard is portrayed as lazy, untrained and often unaware - and this is simply not true. The use of "security officer" helps to aid in changing the way the public perceives modern day security personnel. This why St. Moritz and many other industry leaders have begun using "security officer" to refer to their security personnel - because the fact is, the modern day security officer is highly trained, resourceful, works closely with law enforcement, and is the first line of defense for the client and/or community.

International Security Officers Day

International Security Officers Day, which takes place on the 24th of July every year, is an opportunity to recognize and thank those people who work behind the scenes to keep us safe.

Security officers are often the first line of defense when it comes to emergency response and public safety threats. Every day, they work to protect those around them and provide not only peace of mind, but physical protection as well. It is important that we recognize these security officers for what they are - every day heroes. At St. Moritz, we do our best to express our gratitude and appreciation to our security officers for their hard work. Whether in the form of an appreciation post via social media, internal announcement or thank you card - we want our officers to know how important they are to our operation and the businesses and communities we serve. International Security Officers Day is another reminder to thank our security officers.

We appreciate all of our St. Moritz officers who go above and beyond in everything they do!



St. Moritz SAFE

MANAGING WORKPLACE STRESS

By maintaining these healthy habits, you can make your body and mind more resilient, and better able to deal with the stressful events that come your way.

Everyone has likely experienced workplace stress at one point or another in their career. Whether due to the short-term pressure of a deadline or long-term pressure of overall performance expectations. While some stress here or there is normal, chronic workplace stress can take a toll on you, both physically and mentally. This is why managing workplace stress is so important.

Identifying The Cause

To better manage workplace stress, you must first identify the situation that is stressful and work to find a solution. If you are unable to come up with a solution, get help! Whether from a manager, family member, doctor or friend, you are not alone; you have a whole team willing to help.

Stress Outside of the Workplace

In most cases - workplace stress is manageable. It is important to first identify some of the key stressors in your daily life that can be managed at home. By reducing stress outside of the office, it will be much easier to manage stress in your workplace and tackle any stressful situations that may come up.

Developing Healthy Habits

Developing healthy habits and healthy responses is a great way to reduce stress. Responses such as physical exercise, deep breathing exercises, meditation and listening to music are just a few examples of healthy responses to stress. In addition, developing healthy habits such as healthy eating, a regular sleep schedule (ideally 7-8 hours if possible) and limiting sugar and caffeine intake can help limit stress.

Set Boundaries and Recharge

In the fast paced, always on, digital age we're living in, boundaries are necessary. Establishing work-life boundaries like not checking emails after a certain time or disconnecting from work after hours can be helpful in stress management. Taking time off or planning periods of relaxation during off hours allow for your body and mind to recharge and avoid burnout. Don't forget to turn off your phone for an added layer of focus and relaxation during off hours.

Farewell & Good Luck to Lori Crellin!

Lori Crellin is semi-retiring and her last day is 7/15/21.

We would like to thank Lori for her contributions to St. Moritz for the past 9+ years. Lori has been an integral part of our company and has developed and enhanced our risk and safety management programs. Her hard work, dedication, commitment, and attention to detail are worthy of admiration.

Lori will be greatly missed and filling her shoes will be an almost impossible task!

Our Technology Partners

Be In The Know!



The world leader in cloud-based security systems and fastest growing security systems company in the world. Provides cameras, sensors, and access control on one platform without the need for servers or NVRs. Infinitely scalable, with the best AI and edge analytics on the market.



The market standard for Central Station software allowing St. Moritz to integrate seamlessly with all major camera providers. No need to add new hardware on site, we are able to connect to what is already existing for additional cost savings and security optimization.



The best in class in stationary and mobile security robotics. Automated first response, built in AI for people scanning, loiter detection, automated talk down and threat mitigation. Includes robotics for everything from cameras to automated gate houses.



TrackTik to provides our customers a fully integrated and comprehensive platform for every officer and client location. Our customized platform connects our frontline security professionals to our management team and back office administrators, while simultaneously providing clients with invaluable real time reporting and analytics.

For additional information or to see if your sites can benefit from our partnerships, contact Evan Nardone.



Keep In Touch



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St. Moritz Security Services



www.smssi.com

Have an idea for a section in our next newsletter?

Want to showcase your Officers?

Did your branch hit a milestone?

LET US KNOW!

Email your ideas to [*SuggestionBox@SMSSI.com*](mailto:SuggestionBox@SMSSI.com)

