

THE 2026 HCP ANNUAL CONFERENCE

HOME CARE: THE FUTURE AWAKENS

**Panels &
Concurrent Session
Descriptions**

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CONFERENCE SCHEDULE

Monday, June 15		
2:00 - 4:00 PM	Exhibitor Setup	Grand Salon Petit Salon
4:00 - 6:00 PM	Speed Networking	Grand Salon
6:00 - 8:30 PM	Home Care After Hours Social	
Tuesday, June 16		
6:00 - 7:30 AM	Exhibitor Setup	Grand Salon Petit Salon
7:30 - 8:30 AM	Registration Open	Rotunda
8:00 - 9:00 AM	Breakfast	Regence
9:00 - 10:15 AM	Keynote Address: <i>Michael Dowling, CEO Emeritus, Northwell Health</i>	Royale
	General Session: <i>The Intelligent Agency: AI-Powered Home Care in Action</i>	Royale
10:15 - 11:00 AM	Exhibits & Refreshment Break	Grand Salon Petit Salon
11:00 - 11:45 AM	Concurrent Sessions	
	➤ <i>The Growing Gap: Home Care Demand, and the Workforce Challenge</i>	Concorde
	➤ <i>Verified: EVV, Workforce Reality, and the Future of Home Care</i>	Royale
12:00 - 12:45 PM	Luncheon	Royale
1:00 - 2:00 PM	General Session: <i>A New Hope for Home Care: Policy, Power, and the Path Forward</i>	Regence
2:00 - 3:00 PM	Exhibits and Dessert	Grand Salon Petit Salon
3:15 - 4:00 PM	Concurrent Sessions	
	➤ <i>When Traditional Banks Say No: Smarter, Safer Paths to Capital</i>	Concorde
	➤ <i>Workforce Wars: Compliance, Benefits, and the Battle for Talent</i>	Royale

KEYNOTE ADDRESS

MICHAEL DOWLING

CEO Emeritus

Northwell Health

Michael J. Dowling is one of health care's most influential leaders and a nationally recognized voice on public health, leadership, and social policy. As CEO Emeritus of Northwell Health, he continues to advance key public health initiatives while focusing on teaching, writing, and leadership development. During more than 23 years as Northwell's president and CEO, he transformed the organization into one of the nation's largest health systems, recognized for innovation, quality, and patient-centered care.



Before joining Northwell, Dowling served for 12 years in New York State government, holding several senior leadership positions, including commissioner of social services and deputy secretary and chief adviser to former Governor Mario Cuomo. He also served as a professor of social policy and assistant dean at Fordham University Graduate School of Social Service.

A respected author and speaker, Dowling has written extensively on health care leadership, innovation, and aging. His many honors include being named one of TIME's 100 Most Influential People in Global Health in 2025 and receiving the Presidential Distinguished Service Award for the Irish Abroad.

GENERAL SESSION: MORNING PANEL

THE INTELLIGENT AGENCY: AI-POWERED HOME CARE IN ACTION

This panel discussion explores how artificial intelligence and emerging technologies can reduce administrative burden, address workforce burnout, and free up staff time to focus on delivering high-quality care.



Moderated by
KATELYN CORDERO
POLITICO

PANELISTS



ALEX OOSTERVEEN
CEO & Co-Founder
Caribou



MATTHEW MCGINTY
CEO
CareConnect



VICTOR HUNT
CEO & Co-Founder
Zingage



AMAN SHAH
Head of AI Transformation & Ventures
VNS Health



GENERAL SESSION: AFTERNOON PANEL

A NEW HOPE FOR HOME CARE: POLICY, POWER, & THE PATH FORWARD



Moderated by
KATELYN CORDERO
POLITICO

PANELISTS



MEGAN BALDWIN
Deputy Secretary of Health
Executive Chamber



HON. GUSTAVO RIVERA
33rd Senate District, Bronx



ERIC LINZER
President & CEO
New York Health Plan Association



ANDREA THOMAS
Exec. Vice Chairperson
Sunnyside Citywide
Home Care Services Inc.



CONCURRENT SESSION:

WHEN TRADITIONAL BANKS SAY NO: SMARTER, SAFER PATHS TO CAPITAL

Access to capital can be a significant challenge for providers as traditional lenders pull out of small business loans. This session examines viable alternatives that offer flexible, transparent, and sustainable financing options. Hear from experts on how to evaluate these alternatives, avoid predatory structures, and secure the resources needed to grow and sustain operations.



Moderated by
PAUL ESSNER
Senior Managing Director
Brown & Brown

SPEAKERS



DOMENIC COLAVITO
Co-Founder & Managing Partner
Greeley Capital



HAYDEN COLE
Director of Federal Government Affairs
American Fintech Council (AFC)

CONCURRENT SESSION:

VERIFIED: EVV, WORKFORCE REALITY, & THE FUTURE OF HOME CARE

Electronic Visit Verification (EVV) has become part of the daily reality of home care, but for providers, its impact extends far beyond simply clocking staff in and out. Behind every visit are the operational challenges agencies navigate every day: exception management, staffing disruptions, payroll reconciliation, documentation demands, and the growing administrative burden placed on already stretched teams.

This session takes a practical look at how EVV is affecting workforce operations and agency performance in the real world. Beyond compliance requirements, attendees will explore how EVV data can be leveraged to identify trends, strengthen scheduling and staffing strategies, reduce inefficiencies, and support stronger operational decision-making.

SPEAKERS



ALEX OOSTERVEEN
CEO & Co-Founder
Caribou



JOHN PANDOLFI
Vice President of Customer Success
HHAExchange



JAMES ROLLA, LMSW
Senior Vice President, Personal Care
VNS Health

CONCURRENT SESSION:

THE GROWING GAP: HOME CARE DEMAND & THE WORKFORCE CHALLENGE

New York's aging population is rapidly reshaping the demand for care, with more older adults living alone and managing complex chronic conditions at home than ever before. At the same time, the home care workforce is under growing strain. This session explores the intersection of demographic change, workforce development, and opportunity, highlighting the emerging workforce made up largely of women, immigrants, career changers, and individuals from underserved communities seeking stable, meaningful employment. Through graduate stories, emerging research, and practical workforce strategies, attendees will gain insight into the forces driving demand, who the future workforce is, and how community-based training models can help recruit, train, and retain the aides needed to meet this critical moment.

SPEAKERS



DR. MARIA SANTIAGO
Founder & CEO
Home Health Aide Training Institute
(HHATI)



DR. FARSHAD TAMARI
Dir. of Research & Scholarly Activities
Home Health Aide Training Institute
(HHATI)

CONCURRENT SESSION:

WORKFORCE WARS: COMPLIANCE, BENEFITS, AND THE BATTLE FOR TALENT

Join employment attorney Angelo Spinola of Polsinelli and workforce strategist Stefan Street of First Gen for a presentation providing a concise overview of proven recruitment and retention strategies tailored to the home care industry. Attendees will learn high-level tactics spanning competitive compensation and benefits, training, and culture-building that reduces turnover. This will include a review of an employer-sponsored Self Insured Medical Plan that supplements caregiver benefits while reducing employer payroll taxes.

The presenters will also address strategies to maximize recruitment channels, including optimizing websites, digital media, and targeted programs to expand candidate pipelines. Finally, this session will cover practical ways agencies can protect themselves from costly employment risks by strengthening compliance and reducing litigation volume while positioning their agency as an employer of choice.

Takeaways:

- Hiring and benefits strategies that improve recruitment and retention
- Compliance strategies to reduce litigation risk
- How compliance and workforce strategy work together

SPEAKERS



ANGELO SPINOLA
Home Health, Home Care, & Hospice Chair
Polsinelli



STEFAN STREET
Director of Partnerships & Growth
First Gen Financial

