



Paisley
Housing Association


Spring 2026

Newsletter

Springing into 2026



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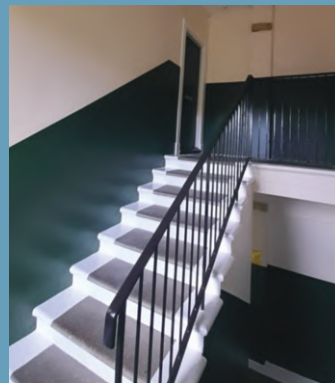
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Spring Greetings from the Chief Executive Officer

As we step into a new year and welcome the brighter days of spring, I want to take a moment to reflect on the journey we've shared and the exciting path ahead. Spring is a season of renewal, and across our organisation there is a sense of fresh energy. Over the past year, we've been strengthening our commitment to supporting tenants, improving our services, and building communities where people feel safe, connected, and proud to call home. None of this would be possible without the dedication of our Board, Staff, Stakeholders, Partners, and of course, our Residents. This year, we are embracing a renewed focus on Customer Involvement and Connected Communities, Sustainability, and Community Wellbeing.

I am delighted to share that FLAIR Housing Associations have secured a **£480,000 award from the Energy Redress Scheme**. This partnership between Paisley, Barrhead, Linstone, Bridgewater, Ferguslie Park and Williamsburgh Housing Associations represents a major step forward for our communities. Led by our organisation on behalf of the group, the project will deliver free, personalised, face to face energy advice to tenants and factored owners. The service will help more households understand their energy use, reduce bills, access financial support, and make homes more energy efficient. This support is especially important at a time when many households continue to feel the pressure of rising energy costs and increasing financial strain. These aren't just projects, they are investments in the future of our communities. You can find more information on page 12 about how to access this service.

We are also continuing to strengthen our partnerships across Paisley and beyond, ensuring that tenants have access to the support, opportunities, and resources they need. Whether it's improving homes, enhancing neighbourhood spaces, or sharing stories that celebrate the resilience and creativity of our residents, we are committed to making 2026 a year of progress and possibility.

As Spring reminds us that growth often begins with a single seed and as you'll see on page 6, a group of dedicated local residents, Renfrewshire Council and the Community Council along with ourselves are working together on a community led transformation for the heart of Paisley. The group aims to make better use of green space, planting hope, pride, and possibility in the area. We are inviting local residents of Argyle Street to take part in the engagement survey and help shape the future of their community neighbourhood. Your voice matters, and together we can create a place of colour, pride, and shared achievement.

As we move forward together, I am confident that the months ahead will bring new achievements, new connections, and new reasons to celebrate the strength of our community.

Thank You



Fiona McTaggart
Chief Executive Officer



Staff News!

Welcome to our New Housing Officer

We are delighted to announce that Donna McInnes has been appointed as our new Housing Officer, covering the Foxbar/Glenburn Area.



Donna was already a valued member of our Housing Management Team and, following a competitive interview process, was successful in securing the Housing Officer post. This appointment recognises both her experience and her strong commitment to supporting our tenants and community.

Donna brings a wealth of knowledge and hands on experience in working directly with residents. She is already known to residents and colleagues alike and has consistently demonstrated a tenant focused approach in her work.

Her insight, dedication and understanding of our services will be a real asset, and we are confident she will be an added value member of the Housing Management Team in her new role.

We're thrilled to have Donna on board and look forward to the great contributions she will make!

Help us make your newsletter even better

We want our newsletter to feel useful, interesting, and enjoyable for you. Everyone likes different things, some people want quick updates, others prefer more detail, and some just want to hear more about what's happening in their area. So, we'd love to know what **you** think.

We've put together a short survey to help us understand what you'd like to see more of. It only takes a few minutes, and your answers will help shape future newsletters so they're more in tune with what matters to you.

This is your chance to have your say and help us make our updates even better for the whole community. Thanks to everyone who takes part as your feedback really does make a difference.

Access the survey here by scanning the QR code



Staying Connected: our contact details



Our Office

Assurance House
2 Lawn Street
Paisley PA1 1HA

Contact Details

Email: admin@paisleyha.org.uk

Tel: 0141 889 7105

 <https://www.facebook.com/paisleyha/>

Staff Training Closure Day:
Every Wednesday

Our office opening days/hours:

Monday, Tuesday, Thursday:
9 am to 5 pm
(reception closed from 4pm)

Friday: 9 am to 4 pm
(office closed from 4pm)

Investing in Our People

More than a decade of opportunity and growth

For just under thirteen years, Paisley Housing Association has proudly partnered with Invest Renfrewshire to create meaningful employment opportunities for local people. This long standing collaboration reflects one of our core values *“Investing in people is investing in the future of our community in Renfrewshire”*.

For over the past decade, more than **20 local individuals** have joined the Housing Association through this partnership, each bringing enthusiasm, potential, and a desire to learn. Through hands on experience, tailored training, and the support of our dedicated staff, participants have gained valuable skills that have helped them take the next step in their careers.

We are incredibly proud that at least 8 of these individuals have gone on to secure permanent positions within Paisley Housing Association. Their success is a testament not only to their hard work, but also to the supportive environment created by our teams. In addition, 2 more participants are currently employed in temporary roles, continuing to develop their skills and contribute to the organisation.

Many others who have trained with us have moved on to new and promoted roles elsewhere, using the



experience gained here as a springboard to new opportunities. Seeing local people grow in confidence, ability, and ambition is one of the most rewarding outcomes of this partnership.

Our commitment to developing local talent remains as strong as ever. By opening our doors, sharing our knowledge, and providing real workplace experience, we are helping to build a stronger, more skilled, and more resilient community.

This is more than a programme, it is a long term investment in people, potential, and Paisley's future. And we are proud of every single person who has been part of this journey.

Your neighbourhood needs you – join our Customer View Panel

At Paisley Housing Association, we believe the best way to improve our services is by listening directly to the people who use them every day. That's why we're inviting tenants to join our **Customer View Panel**.

This group is all about working together to review the services we provide, share ideas, and identify where we can make improvements. By getting involved, you'll have the chance to shape decisions, influence future projects, and ensure that our housing and community services meet the needs of tenants across Paisley.

Your voice matters. Whether it's about repairs, communication, neighbourhood initiatives, or new ideas for the future, we want to hear from you.

Together, we can make Paisley Housing Association not just a place to live, but a place where people feel supported, connected, and proud to call home.

If you are interested in joining our **Customer View Panel**, please get in touch:

-  Email: admin@paisleyha.org.uk
-  Tel: **0141 889 7105**
-  Website: www.paisleyha.org.uk/contact-us/





Paisley, Argyle Street – Growing a Greener Future Together

A community-led transformation for the Heart of Paisley

Argyle Street is on the brink of something special. Local residents, Renfrewshire Council, Paisley Housing Association, and Paisley West and Central Community Council are coming together with one shared ambition, to transform an unused area into a vibrant, thriving community garden that everyone can enjoy. This project isn't about planting flowers. It's about planting hope, pride, and possibility.

The transformation of the gable-end site on Argyle Street represents a powerful chance to create something meaningful for the community. The owners and tenants and (group) of the land are fully committed to developing the space and are actively seeking funding and community support to help turn this vision into a reality.

Together with Renfrewshire Council, the PWCCC, and Paisley Housing Association, the project aims to create a space where:

- Residents can grow their own vegetables and plants
- Children and families can learn about nature and sustainability
- Neighbours can meet, connect, and build stronger relationships
- The street becomes a place of colour, pride, and shared achievement



Who we're looking for to join the Argyle Street Growing Community...

As we move forward with transforming the Argyle Street site into a vibrant community garden, we're looking for **local residents who want to take real ownership of the space**. This is your chance to help shape something meaningful right where you live.

Window Box Champions

We're inviting residents who would love to care for a window box outside their home. Commit to planting colourful flowers, herbs, or small vegetables. Water and maintain their planter regularly and bring life, vibrancy, and personality to the street.

You don't need to be an expert gardener, just someone who's willing to give it a go, learn, and brighten up the area. Even one window box can make a huge difference, and together they can transform the whole street.



Raised Bed Growers: Taking Shared Ownership

We are also looking for residents who want to get more hands-on by becoming Raised Bed Growers. These are people who would:

- Share responsibility for back garden raised beds
- Help plant, nurture, and harvest vegetables or flowers
- Work alongside neighbours to keep the space tidy and thriving
- Bring ideas, energy, and pride into the project



Raised beds offer a fantastic opportunity for families, individuals, groups of friends, or even neighbours working together. You'll be part of a team helping to create something sustainable and meaningful for the whole community.



A Community built by everyone

The success of this project depends on people willing to take part, take responsibility, and take pride in the space we're creating together. Whether it's a window box outside your front door or a raised bed you share with neighbours, your involvement will help shape the future of Argyle Street. We are building more than a garden. If you are interested in getting involved and you stay in the Argyle Street area, please complete this short survey!

Your voice shapes the project – different ways to register your interest

Call us on **0141 889 7105**

Email us @ admin@paisleyha.org.uk

Substack: <https://substack.com/@ladylaneunitygarden>

Facebook: <https://www.facebook.com/groups/1463683205264706>

Scan for
Substack



Scan for
Facebook



We are publishing our Annual Customer Information and Consultation Register

Paisley Housing Association is committed to accountability and to engaging and consulting with our customers. By publishing our Annual Customer Information and Consultation Register, we aim to keep customers fully informed about the key responsibilities, consultations, and service commitments planned throughout the year.

This calendar sets out what we will deliver and when, from strategic reviews and rent consultations to performance reporting and major repair updates. It helps ensure we remain accountable for our responsibilities while giving customers the opportunity to engage with us at the right time, on the issues that matter most.

This calendar is one of the ways we make sure you are kept up to date and able to influence our work throughout the year.

Information and Consultation Register CalendarEngagement Calendar	Person Responsible	Target Completion Timescale
Annual Review of 3 Year Business Plan 2025-2028	Chief Executive	Staff February 2026 Board May 2026
Publish an Annual Customer Information and Consultation Register	Customer Involvement & Projects Manager	April 2026
Consult with Members of Consultation Register on Relevant Policy Review	Director of Housing & Director Of Asset Management & Development	Continuous
Hold an Annual General Meeting	Chief Executive & Corporate Services Officer	September 2026
Distribute Copies of Annual Report and Landlord Report to all Customers	Customer Involvement & Projects Manager	October 2026
Begin Rent Consultation Process	Director of Housing	October 2026
Advise of Rent Review Outcome	Director of Housing	February 2027
Regularly Report on the Association's Performance Levels through the Newsletter	Customer Involvement & Projects Manager	Continuous
Publish regular Bi Monthly Updates	Senior Management Team	Continuous
Publish details of the Association's Major and Cyclical Repairs Programme and report on progress	Director of Asset & Development	Newsletter
Consult individual tenants regarding relevant Major Repair Contracts	Director of Asset & Development	Continuous



Your Feedback, Our Focus



Your Feedback, Our Focus – A regular way to show you’re being heard

Your Feedback, Our Focus is a standing feature in our newsletter and tenant communications.

It highlights how your ideas, suggestions, questions, and concerns are helping us improve our services and strengthen our community.

Whether you’ve chatted with a staff member, filled in a survey, or shared your thoughts at a tenant event, we want to show you how your feedback leads to real action. This isn’t just about listening – it’s about responding, learning, and making meaningful change together.



In this Spring edition, we’re focusing on:

- Improving our Landscaping as featured on page 16.
- Continuing with our Tenant Profiling to seek the views of our tenants to build stronger Community Connections to find out what our tenants want to see in our local community.
- Recruiting for our Tenants View Panel to shape our services we provide.

Your Feedback, Our Focus will be a regular feature to keep you updated on what’s happening, and how your voice helps shape the services we deliver.

Your Feedback, Our Focus will continue to keep you updated on what’s happening and show how your voice helps shape the services we deliver.

Want to share your thoughts?

Get in touch online, call us, talk to your Housing Officer or Asset Officer, attend a tenant meeting.

Together, we’re building a better place to live.

Email: admin@paisleyha.org.uk Tel: 0141 889 7105 Website: www.paisleyha.org.uk/contact-us/

Sharing your compliments

We love hearing from you. Your feedback helps us understand what we are doing well and where we can continue to improve. Thank you to everyone who has taken the time to share their positive experiences with our teams, it truly makes a difference.

Compliments from our customers...

Housing Management Team

“Thank you so much for your incredible help today. We truly appreciate the time, patience, and kindness you’ve shown us. Your support has made a stressful situation so much easier, and we are genuinely grateful for everything you’ve done.”

This heartfelt compliment reflects the dedication and compassion our Housing Management Team bring to every interaction.

Estates Team

“I had phoned earlier and spoke to staff, but I would also like to put in writing my thanks and appreciation for the ongoing work being carried out, clearing debris, removing weeds from footpaths, and tidying up. I try my best to maintain our building and it’s great to see your team involved.”

“Previous contractors weren’t great. Please pass on my thanks to the team, they’re doing a sterling job. With the increase in rents, tenants want visible value for money, and this certainly does. Thank you from a happy tenant.”

This feedback highlights the real difference our in house Estates Team are making in our community, offering a visible, hands on service that customers can see.

Are you a good neighbour?



Paisley
Housing Association

We're inviting all current and new tenants to sign our **Good Neighbour Agreement** and by doing so, you'll be entered into a prize draw to **win a £50 voucher!**

The Good Neighbour Agreement sets out the responsibilities and expectations for Paisley Housing Association tenants. It promotes a respectful and supportive community, helping everyone enjoy a peaceful living environment. It also outlines what you can expect from us as your landlord.

To enter the draw, scan the QR code below or click the link <https://forms.office.com/e/J80PbShbaJ>

Scan me!



Submit your entry by **31st August 2026**.

Please note: If you would like a paper copy sent to you, please contact us on **0141 889 7105** we will send one out to you.

Let's work together to build a stronger, more connected neighbourhood.

Good luck!

Win a
£50
Voucher!



A reminder about dog fouling as we enter the cutting season



As we move into the grass cutting season, we want to remind all residents how important it is to clean up after your dog. Most dog owners do a great job and thank you for helping keep our shared spaces clean and pleasant. Unfortunately, a small number of incidents of dog fouling continue to cause problems for neighbours and for our grounds maintenance teams.

Dog mess left in shared areas, pavements, grassed spaces, or near homes is not only unpleasant and unhygienic and can make routine maintenance much more difficult. When grass cutting begins, hidden dog fouling can spread across wider areas, creating an even bigger issue for everyone who uses the space.

As a dog owner, you are responsible for cleaning up after your pet every time.

This includes all shared spaces, communal gardens, and any areas maintained by our grass cutting service.

If you see someone failing to clean up after their dog, please report it. We will investigate and take appropriate action where needed to help keep our neighbourhoods clean and safe.

To Note: You can be fined £80 issued under the Dog Fouling (Scotland) Act 2003 if you do not pick up the dog's mess and dispose of it properly. The penalty increases to £100 if it's not paid within 28 days.

Let's work together to keep our community clean, safe, and enjoyable for everyone.





**PAISLEY
HOUSING
ASSOCIATION
GARDEN
COMPETITION
2026 • 2027**

Annual Garden Competition Launch



As we move into Spring, we move into planting season for all our gardeners. We will be judging our annual garden competition in August 2026. As part of the competition, we have 3 categories:

- Individual Garden
- Tenement Garden
- Balcony or Window



With a 1st, 2nd and 3rd place in each category. Our annual Garden Competition is judged in August every year and we are always pleased to see the efforts that our tenants make in creating a space for them to enjoy outdoors.

Last year our competition was judged by M Squared and you can see above examples of some of the gardens which our tenants had clearly worked hard on. The judges were very impressed by the quality and individual characteristics of each of the gardens.

HOW TO ENTER:
We check all our stock to identify gardens for our judges to visit, but if you specifically want your garden to participate you can let us know by emailing admin@paisleyha.org.uk or telling your Housing Officer and we will ensure that the judge visits your garden.

FLAIR Housing Associations: Strengthening Communities Together

The FLAIR Housing Associations have secured a £480,000 award from the voluntary Energy Redress Scheme, providing a major boost to energy advice services for tenants across Renfrewshire and East Renfrewshire. The funding recognises the strength of the FLAIR partnership between Paisley, Barrhead, Linstone, Bridgewater, Ferguslie Park and Williamsburgh Housing Associations, and their shared commitment to supporting local communities.

Led by Paisley Housing Association on behalf of the group, the project will deliver free, personalised, face to face energy advice to tenants and factored owners. The service will help households understand their energy use, reduce bills, access financial support, and make their homes more energy efficient. This is especially important at a time when households continue to feel the pressure of rising energy costs and increasing financial strain.

The new programme will provide a dedicated, collaborative advice service designed to help tenants reduce energy bills, improve energy efficiency, and access the financial support they are entitled to. By working directly with tenants in their homes and communities, the service aims to remove barriers, build confidence, and ensure that no household is left behind.

Fuel poverty remains a significant challenge, particularly for households on low incomes. By investing in proactive, practical support, the Energy Redress Scheme funding will help reduce the number of households struggling to keep their homes warm. The service will also play a key role in improving health and wellbeing. Warmer, more energy efficient homes contribute to better physical and mental health, reduced stress, and improved financial stability benefits across families and communities.

Fiona McTaggart, CEO, said:

"This funding represents a major step forward for tenants across Renfrewshire and East Renfrewshire. At a time when energy costs continue to place real pressure on households, the FLAIR partnership allows us to deliver practical, personalised support directly to the people who need it most. By working together, we can make a meaningful difference to household budgets, wellbeing, and long term energy resilience."

Alan Graham, Advice and Project Manager, added:

"This project is about more than energy advice, it's about empowering tenants. By offering in home support, we can help people understand their energy use, access financial help, and make changes that improve comfort and reduce costs. The funding allows us to reach thousands of households and ensure no one is left behind."



Universal Credit Update

Changes to the Universal Credit health element from April 2026

From April 2026, significant changes came into effect for the health related element of Universal Credit (UC). These changes affect people who have been assessed as having limited capability for work because of a health condition or disability.

While most benefits increased in line with inflation, the UC health element has undergone structural reform, meaning claimants may now receive different amounts depending on when they claim and their circumstances.



What is the UC health element?

Universal Credit can include additional monthly amounts for claimants whose health affects their ability to work. These are paid following a Work Capability Assessment (WCA).

Until April 2026, there were two main outcomes:

- Limited Capability for Work (LCW) which in general did not result in an additional payment, unless it had been in payment from April 2017
- Limited Capability for Work and Work Related Activity (LCWRA) which results in additional payments

From April 2026, the system now treats these groups differently for new claims, while protecting many existing claimants.

New, lower health element for some new LCWRA claimants

From April 2026, a major change applies to new claimants placed in the LCWRA group who do not meet the "severe conditions criteria".

For these new claimants:

- The health element was reduced to £217.26 per month
- This is around half the previous rate

This represents a substantial reduction compared with the pre 2026 LCWRA amount.

Protection for existing claimants

Many claimants are protected from the reduction. The higher UC health element (uprated for inflation) continues to be paid to:

- People already receiving LCWRA before April 2026
- Claimants who meet the severe conditions criteria
- People who are terminally ill

For these groups, the LCWRA element increased in line with inflation to approximately £429.80 per month from April 2026.

Severe conditions criteria – what does this mean?

The government has defined a group of claimants who are considered unlikely to move into work even with support. These claimants remain entitled to the higher health element.

Although full criteria are complex, this group generally includes people with:

- Long term, serious conditions
- No realistic prospect of work or work preparation
- Ongoing, substantial functional limitations

These claimants are not affected by the reduction and continue to receive the full LCWRA amount.

Work related conversations

Alongside the payment changes, the government confirmed new expectations for some claimants receiving the UC health element. Some claimants may now be asked to take part in periodic work focused conversations. These are intended to:

- Explore voluntary support
- Discuss future possibilities where appropriate

Importantly:

- Claimants will not normally be required to look for work
- Conversations are not job search requirements
- Sanctions should only apply in limited circumstances

Exemptions apply where engagement would not be appropriate.

Key points to remember

- New UC claimants from April 2026 may receive less if they qualify for the health element and do not meet severe conditions criteria
- Existing LCWRA claimants are protected and continue to receive the higher, uprated amount
- No one needs to reapply purely because of these changes
- Decisions depend heavily on assessment outcome and claim start date

If you are unsure how the changes affect you, you can contact our advice team on **0141 583 4123** or adviceteam@paisleyha.org.uk

Changes to Carer Support Payment in Scotland from April 2026

From April 2026, people receiving Carer Support Payment (CSP) in Scotland will see changes to their payments as part of the Scottish Government's annual benefit uprating. These changes are designed to reflect rising living costs and to recognise the vital role unpaid carers play in supporting others.

Carer Support Payment, delivered by Social Security Scotland, has replaced Carer's Allowance for people living in Scotland. While some elements mirror the UK system, CSP also includes additional payments and higher thresholds that are unique to Scotland.

What is changing?

Weekly Carer Support Payment rate

From April 2026, the main Carer Support Payment rate increased to:

- **£86.45 per week**

This represents a 3.8% increase, in line with inflation. The rate matches Carer's Allowance elsewhere in the UK, but CSP continues to offer extra support on top of this base amount. Details of these changes are provided below.

Higher earnings limit

One of the most significant differences in Scotland is the earnings limit.

From April 2026:

- **Earnings limit increased to £204 per week**

This aligns with 16 hours of work at the National Living Wage, allowing carers to work more hours without losing entitlement to Carer Support Payment. This is substantially higher than the earnings limit applied under Carer's Allowance elsewhere in the UK.

Additional Carer payments in Scotland

Carer Support Payment is made up of several components, meaning some carers may receive more than the basic weekly rate.

From April 2026, additional elements include:

Scottish Carer Supplement

- **£11.70 per week**

This replaces the previous twice yearly lump sums and is now paid with your regular payments.

Carer Additional Person Payment

- **£10.40 per additional cared for person per week**

Available if you care for more than one qualifying person.

When combined, these elements can significantly increase the total support received by carers in Scotland.

Who can get Carer Support Payment?

You may be eligible if you:

- **Provide at least 35 hours of care a week**
- **Care for someone receiving a qualifying disability benefit**
- **Are aged 16 or over**
- **Earn £204 a week or less after allowable deductions**

Carer Support Payment is not means tested, but some benefits (such as State Pension) can affect entitlement. Even where payment is not made, an underlying entitlement may still help protect other benefits.

When will the increase be paid?

- **Carer Support Payment uprating takes effect from early April 2026**
- **Most carers do not need to do anything but if you care for more than one person you should let Social Security Scotland know.**
- **Payments are updated automatically by Social Security Scotland**

If you want to find out more you can contact our Advice Team on **0141 583 4123** or adviceteam@paisleyha.org.uk

Welcoming our new Reactive Repair Contractors

We are pleased to announce the appointment of our new contractors.

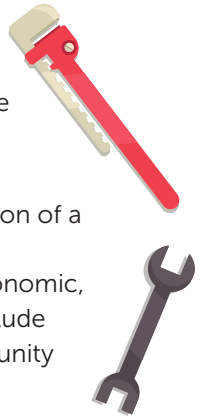
- **Joinery:** Consilium; F Swords & Sons; HCS Mechanical
- **Electrical:** ALWURK Ltd; Consilium Contracting; F Swords & Sons
- **Plumbing:** Valley Group; Consilium; HCS Mechanical
- **Voids:** Bell Decorating; MP Group; I.B Contract
- **Out of Hours:** Consilium
- **Roofing / Multi Trade:** Evana Group; F Swords & Sons

Each contractor has been selected through a competitive procurement process, ensuring they bring value for money, high quality service standards, and a strong commitment to supporting our communities.

A key part of these new contracts is the inclusion of a Community Benefit Clause, which means our contractors will contribute to wider social, economic, or environmental improvements. This may include community initiatives to supporting for community projects.

We are currently working with the contractors to finalise the details of these commitments, and we look forward to sharing updates with residents once the plans are confirmed. Our aim is to ensure that the benefits of these contracts extend beyond service delivery and create a positive impact for the communities we serve.

Further information on the contractors and the community benefits they will deliver will be provided in our future Newsletters.



Disabled Adaptations Update – 2025/26

We are committed to ensuring our homes are safe, accessible, and suitable for residents living with disabilities, long term health conditions, or mobility challenges. During 2025/26, our disabled adaptations programme has continued to play a vital role in helping people live independently and comfortably in their own homes.

Our impact this year

Over the course of the year, we successfully completed **46** disabled adaptations across our homes. These adaptations ranged from smaller changes, such as grab rails to more complex works including wet floor showers, widened doorways and ramps.

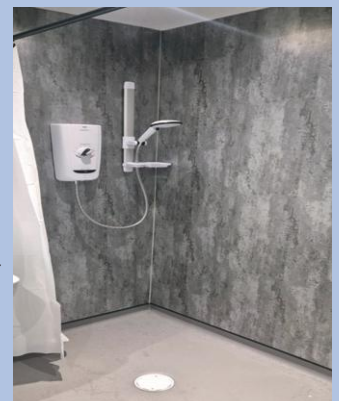
To support this important work, we have used the fund invested of **£210,000** in adapting homes during **2025/26**. This funding helps ensure that properties meet residents' changing needs, reduce the risk of accidents, and support independence and dignity at home.

Why Disabled Adaptations matter

Disabled adaptations are about more than physical changes to a property, they are about improving quality of life. By carrying out timely adaptations, we:

- Help residents remain independent for longer
- Improve safety and reduce the risk of falls or injuries
- Support physical and mental wellbeing
- Enable people to stay connected to their communities by remaining in their home

These changes can make a significant difference to daily life, helping residents feel secure, confident, and supported in their own homes. We will continue to work closely with occupational therapists, local authorities, and our tenants to ensure adaptations are delivered efficiently, fairly, and where they are most needed.



Funding Update and How to Request an Adaptation

We are currently awaiting confirmation of the new budget year funding amount from **Renfrewshire Council** for disabled adaptations for **2026/27**. Once this information has been confirmed, we will keep tenants updated through our usual communication channels.

If any tenant feels they may benefit from a disabled adaptation to their home, we would encourage you to contact your Occupational Therapist. To discuss your needs or to find out more about the adaptations process, please contact the Adult Service Request Team (ASeRT) they will help schedule a visit to evaluate your needs. You can reach ASeRT in either of the following ways.

Phone 0300 300 1380 press four for services for an adult then press one for a new request. This will direct you to the ASeRT team.

Email address:

adultservicereferral.sw@renfrewshire.gov.uk

Update on our new Estates Team Pilot – Improving Estates and Landscaping Services for 2026/27

Delivering Greater Value

This year we are continuing our journey to improve the quality, consistency, and visibility of our Estates Team Services, we're pleased to share an update with our customers.

A Bigger, Stronger, Local Team

To support this pilot, we have expanded the Estates Team from four to eight staff members.

This includes:

- Two new team members who joined through the Invest in Renfrewshire programme
- Recruitment complete for two more posts

Having our own in-house team means:

- A regular, visible presence across neighbourhoods
- Stronger relationships with residents

Improving landscaping across our neighbourhoods

Enhancing our landscaping service remains one of our top priorities. Well-maintained green spaces help create neighbourhoods that are welcoming, safe, and places residents can feel proud to live in.

As we enter the new season, we are preparing to implement our seasonal landscaping timetable, which outlines when and how we will carry out grass

cutting, hedge trimming, weeding, and general grounds maintenance across all estates.

This planned approach helps us maintain consistent standards and ensure outdoor areas receive the right level of care throughout the year.

What you can expect this year

Our seasonal grass cutting and landscaping programme will run from April–October 2026, by planning this work in advance, we can provide:

- Grass cutting – 16 Cuts (weather dependant)
- Regular maintenance of backcourts and open spaces
- A planned, consistent approach so you know what to expect

This structure means cleaner, safer, and better maintained outdoor spaces for all our customers.

The added value of an in house team

Our in house Estates Team brings real added value to our communities. With our own dedicated staff on the ground, we can:

- Be more flexible when responding to issues
- Address concerns more quickly without relying on contractors
- Maintain consistent service standards

- Build local knowledge and stronger relationships with residents
- Provide a regular, visible presence in our community

Having a skilled in house team gives us greater control, accountability, and the ability to focus on what matters most to our customers.

Value for money matters

Delivering value for money is central to how we operate. By investing in our in house team, we can:

- Reduce the need for external contractors
- Manage resources more efficiently
- Plan work smarter to achieve better outcomes
- Ensure customers receive a high quality service at a fair cost

Every decision we make is designed to ensure the service we provide is both effective and cost conscious.

Our Commitment to you

As we continue to strengthen our Estates Team and deliver improvements, our commitment remains the same, to provide the best possible service for our customers.

We will keep you updated as our landscaping programme progresses and as we introduce further enhancements to support clean, safe, and attractive neighbourhoods that everyone can feel proud of.



Awaab's Law to come to Scotland

Further enhancing protections for Social Housing Tenants

New rules coming to protect tenants from damp and mould

The Scottish Government is bringing in new legal protections to make sure rented homes are kept safe, dry, and healthy. These changes are often referred to as Scotland's version of Awaab's Law, and they are designed to make landlords act quickly when damp or mould is reported.

What's changing?

New regulations called The Investigation and Commencement of Repair (Scotland) Regulations 2026 have been put before the Scottish Parliament.

If approved, they will:

- Set legal timescales for landlords to investigate reports of damp and mould.
- Require landlords to start repairs within a set period.
- Apply to both social and private rented homes.
- Strengthen existing rights that tenants already must live in a safe, well maintained home.

These rules are part of a wider effort to ensure everyone in Scotland can live in a warm, safe home free from damp and mould.

When will the new rules start?

If approved by Parliament, the new duties will come into force on 6 October 2026. This gives landlords time to prepare and make sure their systems meet the new legal standards.

What this means for you as a tenant

You already have strong rights in Scotland, and your landlord must deal with damp and mould. These new rules will:

- Make the process faster and clearer.
- Ensure your landlord investigates promptly.
- Require repairs to begin within a legal period.
- Provide extra reassurance that your home should be kept safe and healthy.

Our organisation already has a detailed Damp and Mould Policy and case management system in place, and in many areas, we are already meeting what the new regulations will require.

What you should do if you notice damp or mould

Please report any signs of damp or mould to us as soon as possible. The earlier we know, the quicker we can investigate and put things right.

Reporting a Repair

There's no change to how you report repairs, you can continue to contact us in the way that suits you best.

By Phone

Call **0141 889 7105** and choose from the options provided. If you have an emergency repair outside office hours, your call will automatically be passed to our out of hours contractor, Consilium, who will assist you.

Online

Please visit our website

<https://www.paisleyha.org.uk/report-a-repair/>

You can also report repairs using our online repair form.

It's quick, easy, and available 24/7, so you can let us know about an issue whenever it happens, without waiting on the phone.

We appreciate your continued cooperation and look forward to working with our new contractor partners to maintain high standards across all our homes and communities.



Electrical safety in your home – EICRs explained

Keeping our homes safe is our top priority, and a key part of this is ensuring that all electrical systems are properly inspected and maintained. One of the main ways we do this is through **Electrical Installation Condition Reports (EICRs)**.

What is an EICR?

An Electrical Installation Condition Report, or **EICR**, is a safety check carried out by a qualified electrician. It assesses the condition of the fixed electrical installations in a home, such as wiring, sockets, switches and consumer units, to ensure they are safe to use.

Why EICRs are important

Electrical faults are one of the leading causes of house fires and can also pose serious risks such as electric shocks. EICRs help us to:

- Identify potential electrical hazards before they become dangerous
- Ensure installations meet current safety standards
- Protect residents from fire, injury and electrical harm
- Maintain safe, compliant homes for everyone

By carrying out these inspections, we can address issues early and keep homes safe and secure.

Our Legal Responsibility

We are required to ensure that electrical safety inspections are carried out **at least every five years** in all our housing stock properties. Completing EICRs regularly helps us meet our legal obligations and demonstrates our commitment to residents' health and safety.

Why access to your home is essential

To carry out an EICR, our electricians must be able to access your property. Providing access is essential without it, we cannot confirm that your home's electrics are safe.

Allowing access helps us:

- Keep you and your household safe
- Complete legally required safety checks
- Prevent electrical emergencies or future disruption

We understand that arranging access may sometimes be inconvenient, but these checks are vital for everyone's wellbeing.

How you can help

When contacted to arrange an EICR appointment, please can you make every effort to allow access or contact us as soon as possible if you need to rearrange. Working together helps us maintain safe homes and protects our community.

If you have concerns about the electrics in your home or would like more information about EICRs, please contact our office at

✉ asset@paisleyha.org.uk ☎ 0141 889 7105



Planned Works Update • Planned Works Update • Planned Works Update

Kitchen Replacement Programme (2025–2026)

More than **200 homes** have received a brand new kitchen this year. This programme is also nearing completion.

To note: If you can't attend your appointment - Please contact the CCG number on your letter or email to rearrange. If you cannot accommodate the proposed appointment, please call the CCG contact on the letter/email to rearrange as soon as possible or call us, if there are any issues. If you're having any difficulties, get in touch with us and we'll support you @



 asset@paisleyha.org.uk  **0141 889 7105**



Cyclical Close Painting (2025–2026)

Our Cyclical Close Painting Programme for 2025–2026 is now complete, and we're pleased to share that it has been very well received.

Our Close Painting programme has made a noticeable difference to the look and feel of our buildings. Tenants have commented that the brighter, cleaner finishes have helped improve the overall appearance of shared areas and created a more welcoming environment for residents and visitors.

We're grateful for the cooperation shown throughout the programme, for those who moved belongings. Your support helped us complete the work efficiently and to a high standard.

If you have any feedback about the improvements, we're always happy to hear from you @

 asset@paisleyha.org.uk  **0141 889 7105**

Boiler Replacement Programme (2025–2026)

More than **70 homes** have now received a new boiler and thermostat. We're delighted so many tenants have benefited from this upgrade.

We have, however, experienced a high number of **no-access** appointments. This means some households may miss out before the programme closes.

To note: If you can't make your survey appointment - Please contact the PH Jones number on your letter or email to rearrange as soon as possible. If you're having any difficulties, get in touch with us and we'll support you @

 asset@paisleyha.org.uk  **0141 889 7105**

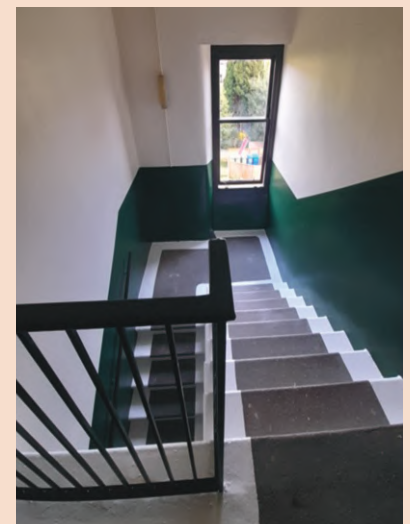


Boiler Replacement Programme (2026–2027)

Over **150 homes** are included in next year's programme. If your property is on the list, you'll hear from us in the coming months to arrange:

- A survey appointment
- Follow up access for the installation works

Please keep an eye out for letters, emails or calls so we can ensure you receive your upgrade.



Boundary Wall Refurbishment

– Findhorn Avenue, Orchy Crescent & Gryffe Crescent

Our team has now begun the boundary wall refurbishment works at the above addresses. These works will take several months to complete, weather permitting. As you can see from the photos, the finished sections greatly improve the appearance of the area.

While the works are ongoing, we kindly ask residents **not to touch the newly applied render** while it is drying. Any contact with the wet render causes damage that must be repaired, which slows down the entire project.

Unfortunately, we have already experienced some damage to the render before it had time to dry, and we have also had incidents of **graffiti on newly roughcasted walls**. This is unhelpful for everyone involved and delays completion.

We ask all residents to be mindful. If you see anyone causing damage or acting irresponsibly around the works, **please report it to us immediately** so we can address the issue.

Thank you for your cooperation and support as we work to improve the area.



Annual Block Building Insurance Renewal 2026-2027

We're keeping all factored owners up to date with this year's Block Building Insurance renewal.

We're pleased to confirm that the majority of owners continue to be covered under Paisley Housing Association's Block Building Insurance Policy, which has now been renewed for the period:

1 April 2026 – 31 March 2027

The policy is arranged through Howden Insurance Brokers and underwritten by CHUBB European Group. Your share of the insurance cost will appear on your factoring invoice issued on 28 May 2026.

What this means for you

- The policy covers the building only. You'll still need your own contents insurance to protect personal belongings.
- You'll receive a copy of the insurance schedule by email or post if you are included in the policy. This will outline:
 - What is covered
 - Excess amounts
 - Important policy details

Making a claim is simple. Contact our insurance broker directly: Phone: **0131 553 2293**

Email: claimsdepartment.scot@howdeninsurance.co.uk

Why it's so important to make sure you're properly insured

As a factored owner, your home is one of your biggest investments and protecting it is essential. Every year we remind owners about the importance of having the right insurance in place, because unexpected damage can happen at any time, often when you least expect it.

While most factored owners are covered under Paisley Housing Association's Block Building Insurance, this policy only protects the structure of the building. It does not cover your personal belongings or any improvements you've made inside your home. That's why it's important to understand what is (and isn't) included, and to make sure you have the right additional cover where needed.

Why building insurance matters

Building insurance protects you against the cost of repairing damage to the structure of your home.

This includes things like:

- Fire
- Flooding or escape of water
- Storm damage
- Accidental damage to the building fabric
- Major repairs following unexpected incidents

Without building insurance, owners could face repair bills running into thousands of pounds, costs that would need to be shared across all owners in the block.

Don't forget your contents

Even though the block policy covers the building, your personal belongings are not included. Contents insurance protects items such as:

- Furniture
- Flooring
- Electrical goods
- Clothing and personal items
- Decorations and home improvements

Replacing these after a fire, leak or break in can be extremely expensive, so having contents insurance gives peace of mind that you're protected.

Insurance helps everyone in the block

When all owners are properly insured, it helps ensure:

- Repairs can be carried out quickly
- Costs are shared fairly
- No one is left struggling financially
- The building remains safe and well maintained

This protects not only your own home, but also the wider block and community.

We're here to help

If you'd like advice on what is covered, please get in touch with our team. We're always happy to help owners understand their responsibilities and make informed decisions about their insurance needs.

Factoring Payments & Support



Need help or advice?

If you're having difficulty paying your factoring bill, support is available.

Easy ways to pay, help if you need it

Paisley South Property Services is here to make things simple and supportive.

Ways to pay your Factoring Bill

<p>Debit / Credit Card Call 0141 840 5017 or 0141 889 7105 and press option 3 to make a payment.</p>	
<p>Allpay Card Use your card at any shop displaying the PayPoint symbol. Local outlet list available from our office or at www.allpay.net. Need a new card? Just contact us.</p>	
<p>Direct Debit (Preferred Method) Email steffani.mcdonald@paisleyha.org.uk or call 0141 840 5017 and Steffani will help you set this up.</p>	
<p>Bank Transfer Use your online banking to send payment to: Bank of Scotland, Account Number: 06000792, Sort Code: 80-09-29 Important: Include your agreement reference from your invoice.</p>	

Advice Works

Free money advice and help with benefits, forms, and appeals.

Call **0300 300 1238**

Visit

www.renfrewshire.gov.uk/adviceworks

Citizens Advice Bureau

Free advice on money matters and benefits. Call **0800 085 7145**

Visit www.citizensadvice.org.uk/scotland

Our Welfare Benefits Service

Factored owners can access free, confidential support from our Advice Team. Call **0141 583 4123** to make an appointment. We'll help you check that you're receiving all the benefits you're entitled to.

We're here to help — whether it's making a payment or getting advice. For more information, contact our office or visit our website.

Are you an owner - thinking of selling your property?

In today's uncertain housing market, with rising and fluctuating house prices, selling a property can feel challenging. That's why Paisley Housing Association offers a flexible option for local Property Owners:

Why sell to Paisley Housing Association?

- **No selling fees** and **no hassle** involved
- **Local and trusted buyer** with a strong community presence
- **£1 million annual investment** in property improvements (kitchens, bathrooms, heating, rewiring, etc.)
- **Simple and supported process** from start to finish
- **Proven track record** with other owners already choosing this route

"Financially I could not afford to carry out necessary repairs to my property. I explained this to Paisley Housing Association, and I had an easier way to sell my property to them. I had no selling fees, and the process was so easy."
Property Owner Feedback

If you're considering selling, this could be a stress-free alternative to the traditional market route. In fact, several owners have already chosen this option, selling their property to us.

If you're considering selling for any reason, we'd love to hear from you. Our process is simple, straightforward, and fully supported at every stage.

A Free Online Safety Tool

This year continues the theme, “Can’t Hack it?!” highlighting how everyone in Scotland can take simple, practical steps to stay safer online.

The message is clear: improving cyber resilience doesn’t have to be complicated, but it does require awareness and action.



One easy way to take that action is by using tools designed to help you recognise online risks.

Check a website is a simple, **free** easy to use online safety tool that helps you decide whether a website is safe to visit or could be a scam.

Created in the UK by **Get Safe Online** the online tool also includes **thousands of weekly reports** about harmful websites from police, regulators, and well known brands. This helps provide a **trust score** showing how safe or risky a website might be.

How it works

- 1 Type or paste the website address you want to check.
- 2 Within seconds, you’ll see a clear result showing whether the site is trustworthy or possibly dangerous.

To learn more about the free check a website tool, go to: <https://www.getsafeonline.org/checkawebsite/>

Elderly Paisley residents urged to be careful with their Bank Details

Warning: Scam Targeting Elderly Paisley Residents

There have been press reports of elderly Paisley residents being targeted by scammers impersonating police officers to obtain people’s bank details.

We want to remind all our customers that **banks and police officers will never ask for bank details or request that you withdraw cash.**

If you are contacted by anyone asking for bank details, bank cards, or anything that seems suspicious, please report it immediately to **Police Scotland on 101** or to **Crimestoppers on 0800 555 111**, where you can give information anonymously.

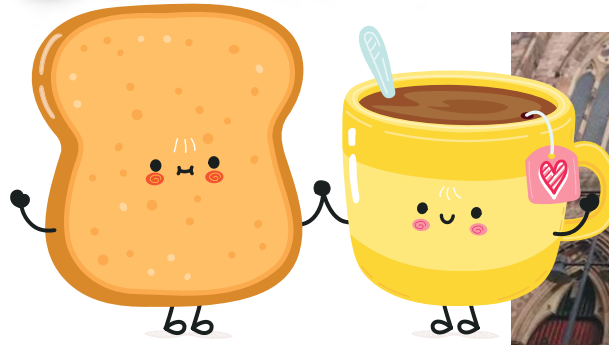
Full details of the reports can be accessed here:

<https://www.glasgowlive.co.uk/news/glasgow-news/elderly-paisley-residents-urged-careful-33429782>



Community Events in Paisley...

Free Tea & Toast Mornings at The Wynd Centre



A warm, welcoming weekly event offering free tea, toast, and company.

Every Tuesday, 9:30am-11:30am at The Wynd Centre

If you just want a cup of tea and a chat, this is a great way to meet new people and have some social connections. For further information please contact: **6 School Wynd, Paisley, PA1 2DB • 0141 887 4647**
info@thewynd.org.uk



ACCORD Hospice Annual Art Exhibition

Organised by The Art Department

Art Exhibition in Aid of ACCORD and the Art Department

Discover a vibrant and inspiring collection of artwork at the Art Department's latest exhibition, now open in Paisley. Featuring an amazing range of paintings for sale, the exhibition offers visitors the chance to enjoy and purchase unique pieces while supporting two great causes.

Organised by the Art Department, the exhibition is being held in aid of ACCORD and the Art Department. Whether you are an art lover, a collector, or simply looking for something different to do, this exhibition promises a warm welcome and a wonderful variety of styles and subjects.

Location: The Art Department, Causeyside Street, Paisley

Dates: Until 25 April 2026

Opening Times: 10am to 4pm Tuesday - Saturday

Join your community explore the exhibition and support local creativity.



It's that time again!!

Paisley Food and Drink Festival

Dates: Friday 24 – Saturday 25 April

Times: Friday 4pm – 10pm, Saturday 12noon – 9pm

Venue: Abbey Close and Bridge Street, Paisley

Paisley Food and Drink Festival is back for two days of top street food from across Scotland, fantastic local traders, live music and more. With more than 60 food and drink traders lined up to attend, there will be cuisines from all over the world available to try at the hugely popular, free-to-attend event.

With funding support from EventScotland, this year's festival features more food and drink traders than ever before, a packed programme full of free, family fun and an amazing line up of live entertainment.

A new feature will also be a brand-new artisan market in Abbey Close brought by Big Feed which includes a range of traders offering baked goods and artisan condiments as well as unique homeware, bath and body products, and much more!



Paisley Book Festival

Friday 15 - Sunday 17 May 2026

Paisley Book Festival is seeking creative and inclusive contributions and ideas for events to be part of the programme for the 2026 Festival, taking place between 15 – 17 May.

The festival seeks to showcase local writers, groups, and other contributors, and provide opportunities to develop local talent.

Get involved and hear from writers, creatives and artists who are making accessible and dynamic work for children and families (0–8 years) to be a part of our dedicated festival family day on Saturday 16th May.

Here are some ways you could get involved:

- **Be a group host / contributor** – are you a Renfrewshire based community and /or cultural organisation, project, or initiative that has an idea for an event to be part of the Paisley Book Festival programme?
- **Be a professional contributor** – are you a Scottish writer / artist / creative / organisation with an idea or current strand of activity that fits the remit of the Paisley Book Festival? We welcome submissions from creatives working in a variety of disciplines.

For more information and to make a proposal, visit the Paisley Book Festival website.

<https://paisleybookfestival.com/opportunities/>



Paisley 10k & Fun Run

Sign up now
and take part!!

Registration is now open for the Paisley 10k & Fun Run, taking place on Sunday 16 August 2026 at 10am.

After our biggest year yet in 2025, we will be back with more atmosphere, more support, and the same friendly Paisley welcome.

Whether you're chasing a PB, setting yourself a new challenge, fundraising for a cause, or making memories with the family, there's a place for you on the start line.

10k: Perfect for your running calendar, a personal challenge, or charity fundraising

Fun Run: A brilliant family activity or club fundraiser.

Register here: <https://register.enthuse.com/ps/event/Paisley10KRoadRacewithFunRun2026>



New Activities at Paisley Library – get creative this Spring

Paisley Library is launching **two new free activities**, giving local residents the chance to learn new skills, get creative and try something different in a relaxed and friendly space. Both sessions are open to all ages and no booking is required – just drop in.

3D Printing Basics

Curious about 3D printing? Join these evening sessions to learn the basics of how 3D printers work and have a go at simple digital modelling. Each session begins with a live demonstration that anyone can watch.

After the demo, those who want to learn more can stay on and try it themselves. You can bring your own laptop or tablet or borrow one of the library's devices. (For children under 13, a parent or carer will need to set up an account.)

These sessions are suitable for all ages, and no prior experience is needed.

Tuesdays, 6.00 – 7.30pm

Next Session date: 19 May 2026

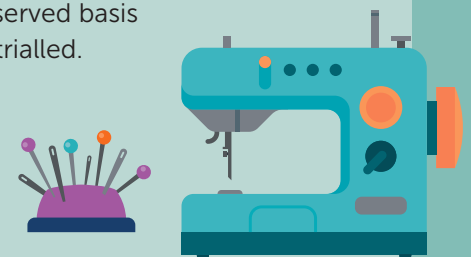
No booking required – just drop in

New! Sewing Time

A relaxed and creative space for anyone who enjoys sewing or wants to work on their own small projects. Paisley Library has three sewing machines available to use free of charge, offered on a first come, first served basis while the sessions are being trialled.

This space is ideal for:

- Mending clothes
- Fixing hems
- Small sewing projects



Participants should be comfortable using a sewing machine independently and will be asked to sign a simple user agreement. Library staff will be on hand to offer support if needed.

Wednesdays, 2.00 – 4.30pm

Starting from: 22 April 2026

No booking required – sewing machines available on a first come, first served basis






These new activities are a great opportunity to learn, create and connect with others in the community. Pop along to Paisley Library and give them a try!



Kids Free Events This Spring



Make Mess Matter at IKEA Glasgow

-  28th April
26th May
30th June
-  11am- 12 noon
-  IKEA Glasgow
Kings Inch Road
Glasgow G51 4BT




All children are provided with full sleeve waterproof aprons and under supervision of their accompanying adult are able to enjoy all manner of messy matter in a controlled and safe environment.

Matter can include sand, water, playdough, foam, bubbles, chalk, paint, and edible items. All designed to enhance your child's creative learning experience.

Let's get messy at IKEA Glasgow!

Barshaw Junior Parkrun



-  26th April
3rd May
10th May
Every Sunday!
-  9.30am
-  Barshaw Park
Glasgow Road
Paisley PA1

Parkrun organise free, weekly, 2km junior timed runs around the world. They are open to everyone, free, and are safe and easy to take part in. These events take place in pleasant parkland surroundings, and we encourage people of every ability to take part, from those taking their first steps in running to Olympians, from juniors to those with more experience; we welcome you all. The aim is to have fun. Please come along and join in whatever your pace!

Please register before your first run @ <https://www.parkrun.org.uk/barshaw-juniors/>

Renfrewshire Bookbug Sessions

Free, fun and fantastic!

Renfrewshire Libraries run several interactive song, rhyme and story Bookbug sessions throughout the week!

Come along and join in the fun at these interactive sessions for children and their carers. Our local libraries hold tailored Bookbug Sessions for babies and for toddlers as well as open sessions for children aged 0 - 4 years. Due to the popularity of sessions and limitations of space we ask that no more than two adults accompany each child. Bookbug is a national programme that encourages parents to share and enjoy books with their children.

Places, which are limited, can be booked at

<http://bit.ly/BookbugSessions>, where details about all of the sessions are available.



Paisley Photo Competition

Get snapping!

Last edition, we were delighted to crown our Autumn Photo Competition winner, whose beautiful photograph perfectly captured the colours and atmosphere of the season here in Paisley. It was wonderful to see Paisley through a tenant's eyes and to share in the creativity and pride people have in the place they live.

Due to the fantastic response, we're excited to confirm that our **Paisley Photo Competition will now feature in every newsletter**, celebrating the seasons, our neighbourhoods, and the everyday moments that make Paisley special.

Summer Theme – show us your Summer in Paisley

For our **Summer Edition**, we're asking tenants to send in a photo that captures **summer in Paisley**. This could be anything that reflects the season and community life, such as:

- Family fun outdoors
- Sunny walks or favourite local spots
- Parks, gardens or nature
- A moment that makes you smile
- What summer looks like where you live

Your photo doesn't need to be professional – phone photos are welcome. We're looking for warmth, creativity and community spirit.

The Prize

The winning photo will receive a £25 voucher.

A little summer treat to say thank you for taking part!

The winning photo will also be featured in a future newsletter.

How to enter

- Send one photo per household
- Include your name, address and contact details
- A short caption explaining your photo is optional



Email your entry to:
admin@paisleyha.org.uk



Closing date: 10th June 2026

By entering, you agree that your photo may be shared in future newsletters or communications.



Walking into Spring

Walking is the cheapest and easiest means of being physically active. It helps prevent disease, improves the management of long-term conditions, aids recovery from illness or injury, and can have a positive effect on mental health.

Joining a local walking group can increase social connections, helping to combat loneliness and reduce the risks associated with isolation. Walking is great for the environment too.

ONE REN work in partnership with NHSGGC to deliver a programme of walking activities which, suits all levels of ability. Whether you are starting from scratch, recovering from illness, or are already a keen walker, there is something for you!

These walks are all delivered in line with guidelines set out by Walking Scotland, the national walking and wheeling charity.

More information on the meeting points and how to join in: ONEREN Health Walks

Entry Level Walks

Low Level Flat Walks lasting approx 30 minutes

Wednesday: Linwood
Time: 11am
Meet: On-X Leisure Centre (main entrance)

Wednesday: Paisley
Time: 12.15pm
Meet: Lagoon Leisure Centre (Health & Wellbeing Hub)

General Level Health Walks

Low Level Flat Walks lasting approx 60 minutes

Monday: Renfrew
Time: 2.15pm
Meet: Retail Park off Inchinnan Road (Next to Renfrew Juniors Carpark)

Tuesday: Paisley
Time: 10.30am (9.30am on last Tuesday of the month) & 5.15pm
Meet: Paisley Abbey (main entrance)

Thursday: Paisley
Time: 10.30am & 12.30pm
Meet: Barshaw Park (outside the café)
Last Thursday of the month, meet outside Paisley Abbey!

Free! No need to book, just turn up at the designated meeting place. Dress for the weather!

Any queries, contact Senga:

📞 07776 473 814

✉️ healthandwellbeing@renfrewshire.gov.uk



Walk About A Bit

Paisley Abbey to Brodie Park to Sma Shot Cottages

Distance 5.98km, 3.72 miles

Points of Interest

- PAISLEY ABBEY
- SEEDHILL TANNERY
- OLD THREAD MILLS
- SAUCEL HILL
- BRODIE PARK
- SMA SHOT COTTAGES
- RUSSELL INSTITUTE
- PAISLEY TOWN HALL
- HAMMILLS
- ANCHOR MILLS BRIDGE
- ALEXANDRIA INFIRMARY
- CASTLEHEAD CHURCH
- BROWNS LANE MURALS
- ABBIE BRIDGE

Walk About A Bit is two family-friendly walking routes around Paisley, taking you past many points of interest for you to enjoy.

These trails are brought to you by OneRen with support from the Renfrewshire Community Planning Partnership, and have been supported by Renfrewshire Health and Social Care Partnership.



Walk About A Bit

Paisley Abbey to Fountain Gardens

Distance 4.00km, 2.48 miles.

Points of Interest

- PAISLEY ABBEY
- FOUNTAIN GARDENS
- COATS OBSERVATORY
- JOHN NEILSTON INSTITUTION
- PAISLEY MUSEUM
- PAISLEY TOWN HALL
- OAKSHAW TRINITY CHURCH
- PETER BROUGH HOME FOR NURSES
- COATS MEMORIAL CHURCH

Walk About A Bit is two family-friendly walking routes around Paisley, taking you past many points of interest for you to enjoy.

These trails are brought to you by OneRen with support from the Renfrewshire Community Planning Partnership, and have been supported by Renfrewshire Health and Social Care Partnership.



Paisley Family Spring Competition

Celebrate Paisley – Win tickets for a local Theatre Show at PACE!

Paisley is where our families grow, play and make memories together. To celebrate family life in our local community, we're inviting tenants to take part in our creative competition that are all about family time and the place we call home.

Spend a little time together, get creative, and you could win a family pass to the local theatre show at PACE.

This competition is all about family moments, shared experiences and the places that make Paisley feel like home.

We want to know what you and your family enjoy most about living here.

This could be:

- A street, building or local place that feels special
- Something fun you enjoy doing together in Paisley
- A happy memory close to home
- Or simply why your family feels proud to live here

How to enter

As a family, take a little time together and:

- Write a short paragraph (**8-10 sentences**) about a happy family experience, memory or place where you live, **and**
- Include a drawing or picture showing your family having fun or spending time together in Paisley

There is **no right or wrong answer**. We're celebrating everyday family life and what makes your local area feel like home.

For all entries, please email admin@paisleyha.org.uk by the 1st of June 2026 and our staff will be in touch with the Winner – Good Luck!

Get Involved: Volunteering in Paisley

Volunteering can be a positive step for tenants who want to build confidence, improve wellbeing, meet new people or take steps towards employment. Across Paisley and Renfrewshire, there are lots of volunteering opportunities that are flexible, welcoming and open to people with no previous experience.

Volunteering can help people gain new skills, improve confidence and provide recent experience for CVs and job applications. Many roles offer training and support, making them a good option for anyone looking to return to work, change direction, or take small steps towards employment at their own pace. Even a few hours can help build routine, motivation and confidence.

As well as supporting employability, volunteering can have real benefits for wellbeing. Getting involved in community activities can improve self esteem, provide a sense of purpose, and help people feel more positive day to day. Roles such as supporting events, libraries or wellbeing activities allow people to get involved in a way that feels manageable and supported.

Volunteering is also a great way to reduce loneliness and social isolation. Taking part in local activities helps

people meet others, build friendships and feel more connected to their community. This can be especially helpful for tenants who live alone, are

new to the area, or feel cut off from social networks. Many opportunities are team based and friendly, making them a good way to ease back into social contact.

There are a wide range of volunteering opportunities available in Paisley, including helping at local events and festivals, supporting libraries and digital skills sessions, health walks, heritage and cultural projects, and charity shops. Opportunities include short term roles, regular weekly support and even some roles that can be done from home.

Tenants who are interested in volunteering can get support to find the right role through Engage Renfrewshire, the main volunteering organisation for Paisley and the wider Renfrewshire area. They help match people to opportunities that suit their interests, skills and availability, and can support people who may feel unsure or need a bit of extra help to get started.

To find out more or get help taking the first step, contact **Engage Renfrewshire** on **0141 887 7707** or visit their volunteering website to see current opportunities @ <https://volunteer.engagerenfrewshire.org/index-classic>



Help, Support & Advice in Renfrewshire and Scotland



Everyone needs a bit of support now and again, whether it is help with money worries, mental health, housing, or just finding someone to talk to. Below is a list of trusted organisations offering free, confidential help in Renfrewshire and across Scotland.

Local Services in Renfrewshire

Advice Works (Renfrewshire Council)

Free, confidential advice on benefits, budgeting, and debt.

0300 300 1238

www.renfrewshire.gov.uk/adviceworks

The STAR Project

Community support and wellbeing services including mental health support and peer-led activities.

0141 889 5850 • www.star-project.org.uk

Renfrewshire Citizens Advice Bureau (CAB)

Help with housing, legal issues, energy bills, employment, benefits, and more.

0141 889 2121 • www.renfrewshirecab.org.uk

RAMH (Recovery Across Mental Health)

Support for individuals with mental health needs in Renfrewshire.

0141 847 8900 • www.ramh.org

Renfrewshire Foodbank

Emergency food support with local referral partners.

0300 102 2500 • www.renfrewshire.foodbank.org.uk

Women's Aid Renfrewshire

Support for women and children experiencing domestic abuse.

0141 561 7030 • www.renfreshirewomansaid.co.uk

Homeless – Renfrewshire Council

0300 300 1203

www.Housingadvice.hps@renfrewshire.gov.uk

ROAR – Older Adults Suffering Isolation

0141 889 7481 • www.info@roarforlife.org.uk

Renfrewshire Alcohol & Drugs Services (RADAR)

Offers one-to-one support, detox and rehabilitation referrals, substitute prescribing, and harm reduction.

0300 300 1199 • www.renfrewshire.gov.uk/RADAR

Renfrewshire Family Support Group

Support for families and carers affected by a loved one's substance use.

0141 887 9142

www.sfad.org.uk/fsg/renfrewshire-family-support

Wider Support

Money Talk Team (Advice on Benefits & Budgeting)

National support line to help maximise your income.

0800 028 1456 • www.moneytalkteam.org.uk

Shelter Scotland (Housing & Homelessness)

Help if you're struggling with housing, facing eviction, or need emergency accommodation.

0808 800 4444 • www.shelterscotland.org

Samaritans (Emotional Support)

Free 24/7 confidential emotional support line.

116 123 • www.samaritans.org

Breathing Space (Mental Health Support)

A phone line for people feeling low, anxious, or overwhelmed.

0800 83 85 87 • www.breathingspace.scot

Need help accessing these services?

If you are not sure who to contact, or need help making a call, we can help connect you. Please speak to a member of our Housing Team at Paisley Housing Association **0141 889 7105**.

Spring Family Recipe

Budget Friendly Veggie & Chicken Traybake

Spring is a great time to enjoy simple, affordable meals that bring the family together without stretching the budget. This budget friendly traybake uses everyday ingredients, is easy to adapt, and keeps washing up to a minimum, ideal for busy households.

It's also a lovely recipe to make together as a family, with children helping to wash vegetables, measure ingredients or give everything a mix.

What you'll need (Serves 4)

All ingredients are low cost and easy to swap depending on what you already have at home.

- 4 chicken thighs or drumsticks (great value and full of flavour)
- 1kg potatoes, chopped (any type)
- 2 carrots, sliced
- 1 onion, cut into wedges
- 1 red pepper or frozen mixed vegetables
- 2 tablespoons cooking oil
- 1 teaspoon dried mixed herbs
- Salt and pepper

To keep costs down, use frozen veg, reduced price produce, or extra potatoes instead of peppers



How to make it

1. Heat the oven to 200°C (180°C fan).
2. Add all the vegetables and potatoes to a large baking tray.
3. Place the chicken pieces on top.
4. Drizzle with oil and sprinkle over herbs, salt and pepper.
5. Give everything a good mix so it's well coated.
6. Roast for 45–50 minutes, turning the chicken halfway through, until cooked through and golden.

Stay Connected

Don't miss out! follow us online for the latest updates and opportunities to get involved @ www.paisleyha.org.uk. Together, let's continue to build a vibrant, inclusive, and supportive community.



**MAKE
A
STAND**

Our homes, our people,
our problem.

We've signed the
Make a **Stand** pledge to
support people experiencing
domestic abuse, have you?

#makeastand
cih.org/makeastand

women's aid
until women & children are safe

Chartered
Institute of
Housing

daha
Domestic Abuse Housing Alliance



Our Office

Paisley Housing Association
Assurance House
2 Lawn Street
Paisley PA1 1HA

Contact Details

Email: admin@paisleyha.org.uk
Tel: 0141 889 7105

<https://www.facebook.com/paisleyha/>

Opening Hours

Our staff work flexibly from
our office and from home.

Our office opening hours are:

Monday to Thursday:
9 am to 5 pm
(reception closes at 4pm)
Friday: 9 am to 4 pm