

More Impact

More Mental health for all



Dear Friends,

With the addition of Josselyn’s vision of *Mental health for all* atop our new Northbrook building, commuters on the Edens Expressway may be noticing us for the first time. But our thousands of clients and their families know we have been providing affordable, quality care for more than 70 years.

Readers of Crain’s Chicago Business might just be learning about Josselyn with our Crain’s Fast 50 Award, but our hospital and community partners have been relying on our comprehensive treatment model in record numbers since well before the pandemic.

And more universities and future therapists are discovering Josselyn’s internship program, but we have been known as a top-notch training site for decades.

Josselyn’s quality is nothing new – but our impact is growing, thanks to you. As you will read in this year’s annual report, we have worked hard to raise Josselyn’s profile because we strive to serve 10,000 clients annually by our 75th anniversary. We need the community’s support, now more than ever, to continue to be there for:

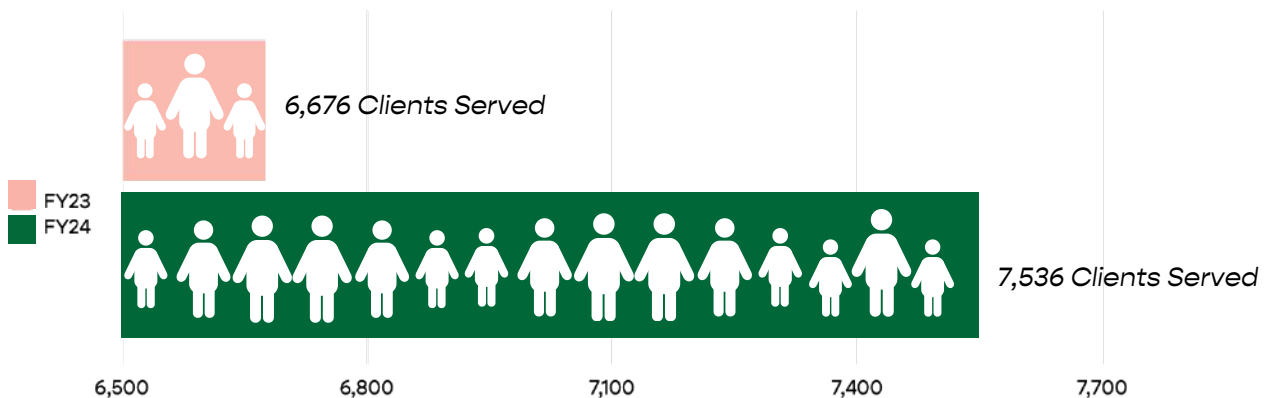
- the desperate dad who lost his job due to debilitating depression;
- the frightened mom and her teen who is feeling suicidal;
- the lonely senior who just buried her spouse after 60 years of marriage.

More people than ever are calling on Josselyn, and we need your help to expand our reach while keeping our wait times short and our quality high. Thank you for helping us provide more *Mental health for all*.

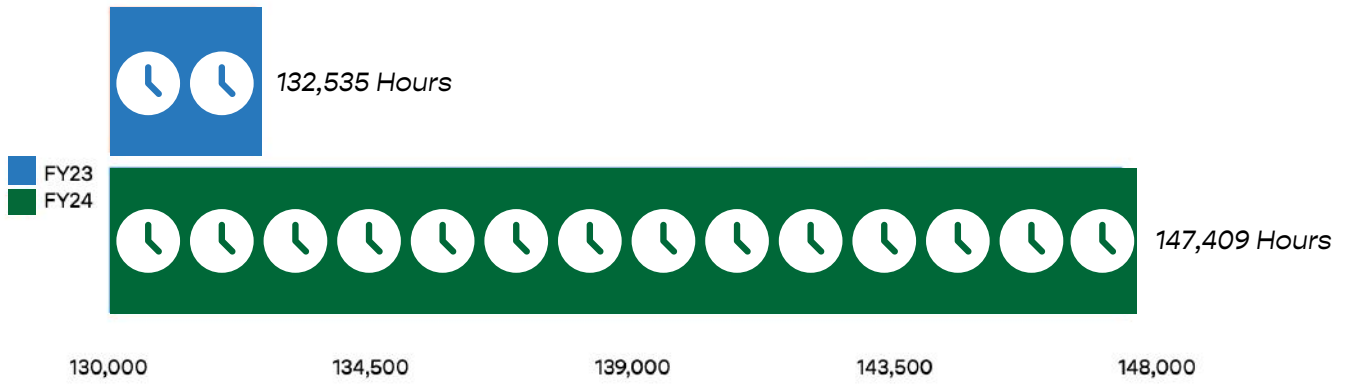
Susan Resko, CEO and President

Pablo Alvarez, Board Chair

13% More Clients Served in FY24



11% More Clinical Service Hours in FY24



More Growth

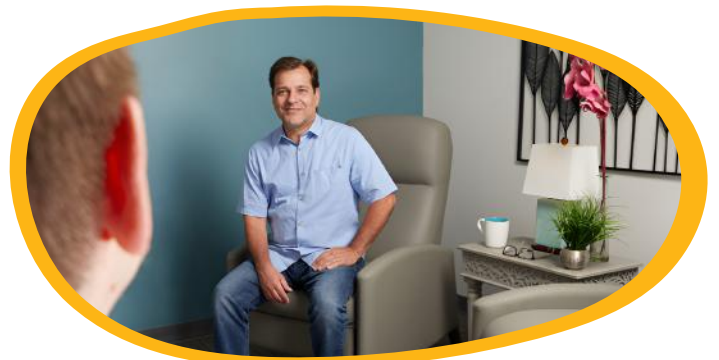
Josselyn was included in Crain's Fast 50 2024 list, which highlights the 50 fastest growing companies in Chicagoland. Josselyn was the only non-profit included.



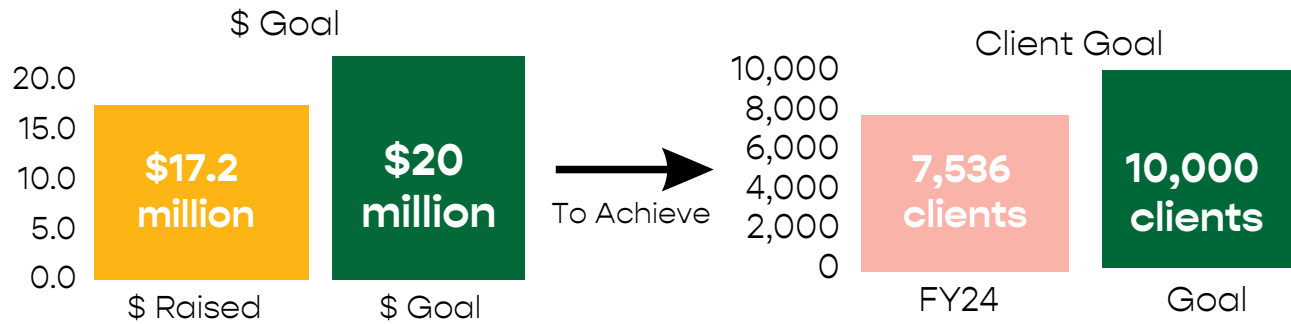
Josselyn opened its Grayslake location on December 1, offering 40 offices of mental health care.



Josselyn expanded its Living Room, an alternative to the ER for crisis and support, to 17 hours/day, 365 days/year, thanks to a grant from IDHS.



Josselyn Launches 75th Anniversary Campaign



To secure Josselyn’s future, the 75th Anniversary Campaign, concluding in 2026, is funding increased office capacity, work force retention, technology, and critically important sliding scale subsidies for clients.

More Connections



+6 Education Consultants

Josselyn placed six education consultants/clinicians within eight Waukegan elementary schools for social-emotional learning (SEL).

“We help with negative classroom behaviors. Many teachers are frustrated and burnt out from behaviors that disrupt classroom learning.”

Michelle Clements,
MSW, Education Consultant,
Josselyn

4%

4% ER Recidivism

Josselyn’s collaboration with Northwestern Medicine resulted in a low 4% emergency room recidivism rate.

“Patients needing behavioral health assistance now have another resource to help them see a professional sooner ... as well as receive support to ensure they are able to get to their first appointment, which is critical in the treatment process.”

Paul Williams, Vice President of Operations, Northwestern Medicine Lake Forest Hospital

More Staff Retention

21 staff received Schreiber Scholarships, providing retention-related student loan repayment up to \$40,000 for mental health-related master's degrees.



"I am passionate about breaking the stigma of receiving mental health care in the Latino community. Being a Schreiber Scholar has given me the opportunity to do that. I created and co-run two support groups for first generation Latinos, one for adolescents and one for young adults."

Maribel Belen-Figueroa, LCSW
Therapist

Josselyn welcomed its largest class of clinical interns. 22 received full-time job offers and 22 accepted.



Stay in the know by subscribing to our newsletter and following our social channels.

More



NBC 5 Journalist Lauren Petty, host of “Mental Health Monday,” interviewed Josselyn CEO and President Susan Resko, therapists Chloe Brodner and Camilo Morales, plus client Robert Robbins about his journey.



Josselyn client Robert was eager to share how Josselyn helped make a dramatic difference in his life, restore hope, and give him a new outlook for the future.

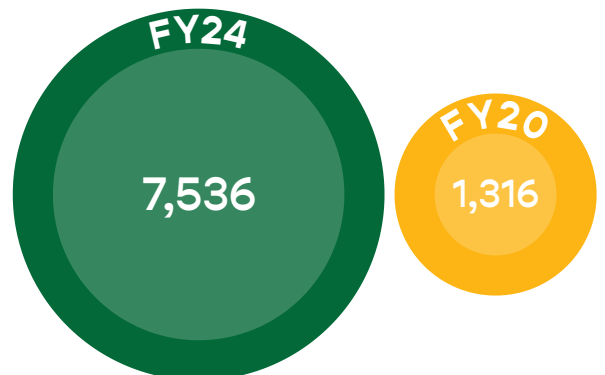


Learn more about Robert's story.

"Josselyn made a way when there seemed to be none."
Robert Robbins, Josselyn Client

+473%

increase in Clients Served
over the last five years



Awareness

In May, Josselyn's headquarters in Northbrook received new signage which prominently showcases branded logos and the organization's vision of *Mental health for all* to an average of 100,000 motorists daily.



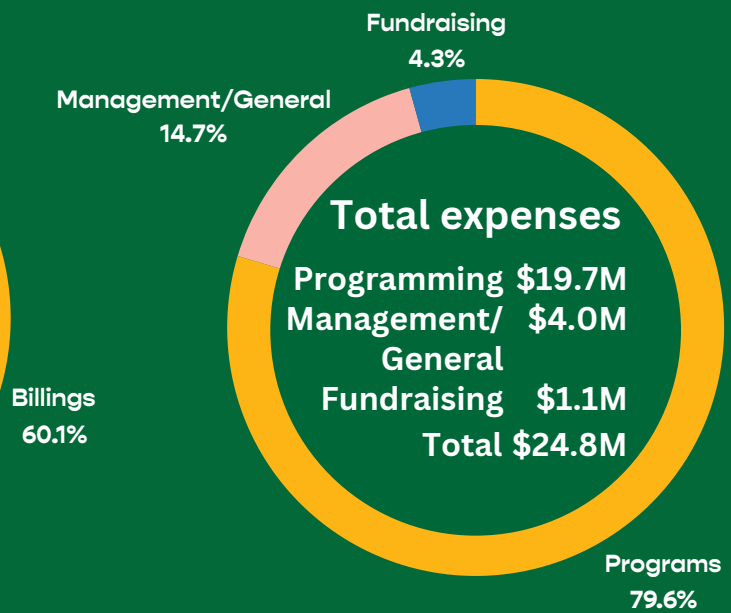
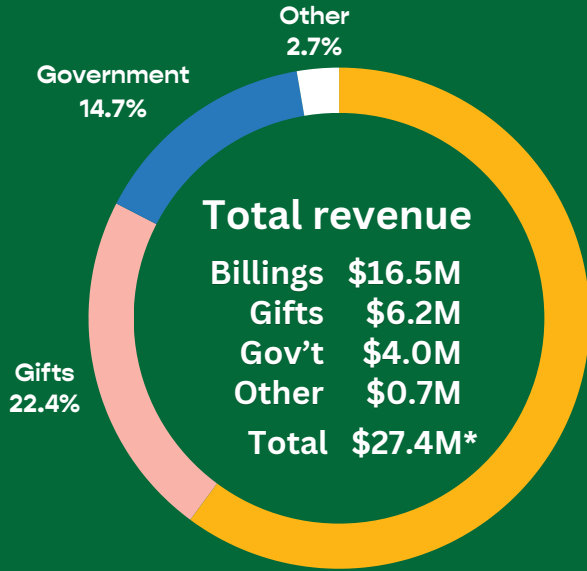
ABC 7 featured Josselyn to share its mission and unique model of offering comprehensive care, which leads to better outcomes.



Josselyn's
Services
at a
Glance

Fiscal Responsibility Allows Josselyn to Serve a Broad Range of Clients

FY24 Financials



* Includes restricted funds for capital expenditures related to expansion.

Note: Unaudited financials; for audited figures from prior years, visit josselyn.org/about-us/financials.

More Impact

Client Demographics

283

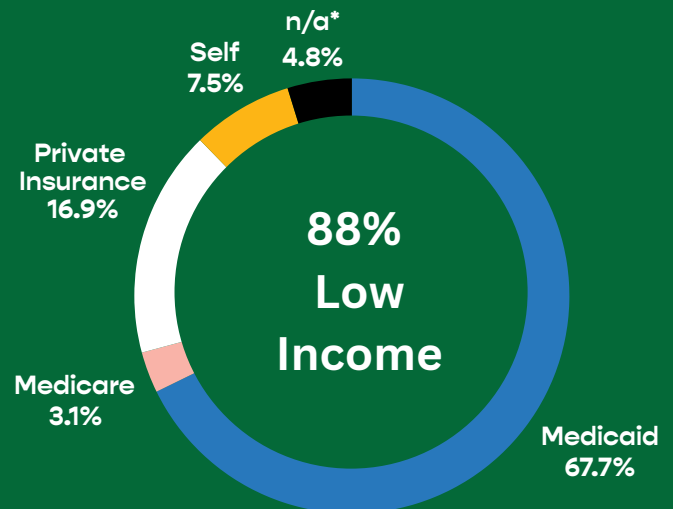
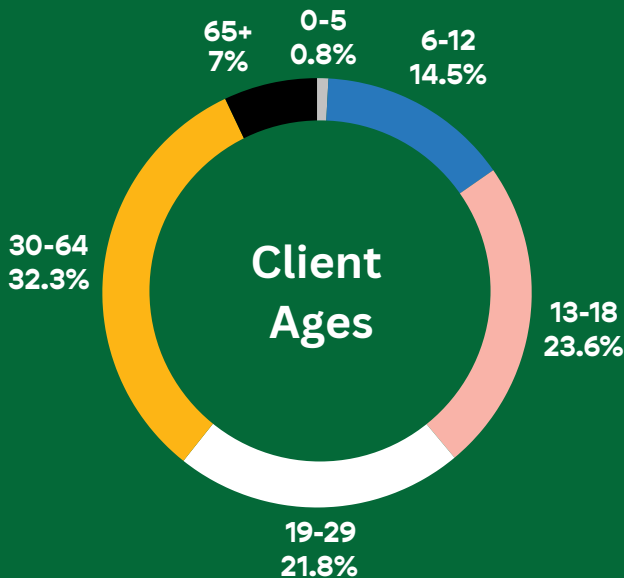
Zip Codes

7+

Languages

6+

Race/Ethnicities



* Records incomplete from 2023 consolidation partner Family Service of Lake County.

Thank you to our generous donors

Special thanks to those listed here who donated at least \$500 during FY24 to Josselyn

\$1,000,000+

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Northwestern Medicine Lake Forest Hospital
Schreiber Philanthropy

\$500,000-\$999,999

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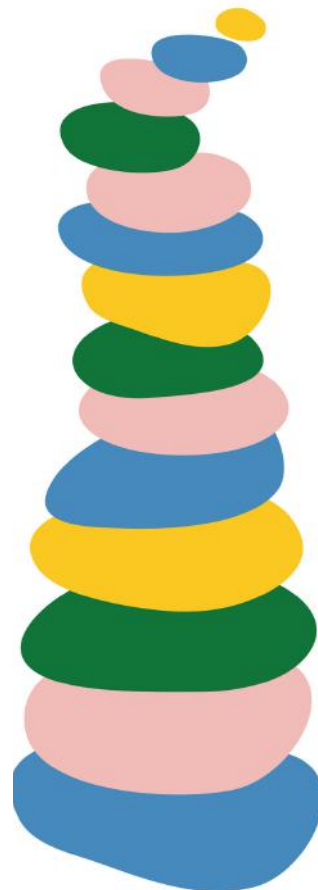
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Mission

To improve lives by providing quality mental health care for communities.

Vision

Mental health for all.

Values

Easy access.
Encompassing services.
Excellent care.
Enduring commitment.
Equity for all.



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