

# LPCA's 40th Annual Continuing Education Conference Program Agenda



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**Tuesday  
October 17**

**8:30 a.m. - 2:00 p.m.**

## **Health Center Controlled Network Pre-Conference Session**

The Louisiana Health Center Controlled Network (HCCN) is a HRSA-funded initiative focused on quality improvement in health care through the adoption of health information technology (HIT). The focus of the network is to support health centers in leveraging health information technology and data to deliver high-quality, culturally competent, equitable, and comprehensive primary health care.

### **Session 1**

#### **KLAS 101 - Enhancing EMR Satisfaction and Alleviating Provider Burden**

Alan Nebeker

*KLAS Arch Collaborative*

### **Session 2**

#### **Let the Good Times Ruler, but Let Not Your Heart be Troubled**

Lizzy Becker

*Certintell*

### **Session 3 + Hands-On Workshop**

#### **Data Gator Hunt: Wrestling Accuracy with Hygiene**

Carrie Taylor

*Azara Healthcare*

**8:30 a.m. - 2:00 p.m.**

## **Behavioral Health Workshop**

Exploring the Present & Planning for the Future

Previously The Delta Center Project Pre-Conference Session, this one-day learning session and workshop will introduce you to the state of Louisiana's current behavioral health landscape with various state organizations and community partners and will include roundtable discussions to plan for years to come in tackling our state's behavioral health needs.

- Learn about national and state value-based models for improving mental health & substance use treatment
- Share & learn from Louisiana-based organizations and partners on models used to improve integration (telehealth)
- Inform next steps for strengthening our state's behavioral health system through practice and policy

**2:00 p.m. - 4:00 p.m.**

## **Clinical Branch Meeting**

**4:00 p.m. - 6:00 p.m.**

## **Board of Directors' Meeting**

6:30 p.m. - 8:30 p.m.  
Tuesday, October 17

# HEALTH TOBER FEST

WELCOME RECEPTION

located in The Blue Martini

\*All conference attendees, speakers,  
sponsors & vendors are welcome  
with your conference badge!

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SEAN ARDOIN

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# Wednesday October 18

**8:00 a.m. - 9:30 a.m.**

## Opening General Session

Alecia Cyprian – *LPCA Board President*  
Gerrelde Davis – *LPCA Executive Director*  
Joe Tidwell – *Louisiana Healthcare Connections*



Welcome to Lake Charles - Mayor Nic Hunter  
Keynote: Dr. Sarah Chouinard - *Main Street Health*

**9:45 a.m. - 10:45 a.m.**

## Leading an FQHC with Excellence: Tools, Trailblazing, & Trendsetting for the 21st Century

Dr. Shondra Williams - *InclusivCare*  
Dr. Alecia Cyprian – *Southeast Community Health Systems*  
Dr. Stacie Bland – *Baton Rouge Primary Care Collaborative*  
Dr. Dodie LaMott – *Southwest Louisiana Primary Health Care Center*

**9:45 a.m. - 10:45 a.m.**

## How to Boost Your Cybersecurity Posture

Stephanie Kavanaugh & Chad Perrier  
*Universal Data, Inc.*

**9:45 a.m. - 10:45 a.m.**

## LDH/OBH State of the State Address on the Opioid Epidemic: The Importance of Access to MOUD & What Fentanyl Has to do with Overdoses

Trudy Wickham, Melinda Robinson, & Marisa Beard  
*Louisiana Department of Health*

**9:45 a.m. - 11:15 a.m.**

## A Roadmap to Value-Based Care

Craig Hostetler - *Hostetler Group*

**11:15 a.m. - 12:15 p.m.**

## AI/ML Driven Analytics Driving Innovation in a Value Based World

Huzefa Dossaji – *Vivyo Group*  
Dr. Mathias Kolsch – *Foresight Health Solutions*

**11:15 a.m. - 12:15 p.m.**

## Restoring the Healthcare Workforce for Equity

Natalie Florez  
*Healthcare Ready*

**11:15 a.m. - 12:15 p.m.**

## Meeting Patient Social Care Needs with LPCA Assist and findhelp

Chris Douglas  
*findhelp*

**11:15 a.m. - 12:15 p.m.**

## Screening for Success: Developmental Screening in the Primary Care Practice

Dr. Tresa M. Northington  
*Louisiana Department of Health – Bureau of Family Health*

**12:30 p.m. - 2:00 p.m.**

## Lunch & Keynote Session

Introduction by Quest Diagnostics  
Dr. Russell Ledet



**2:15 p.m. - 3:15 p.m.**

## The ABC's and 123's of Non-Profit Governance Boards: Strengthening the Understanding of the Federal Funding Mandates for Community Health Centers

Dr. Robin Levine  
*Within Reach Consulting*

**2:15 p.m. - 3:15 p.m.**

## Well-Ahead Louisiana's Rural Healthcare Workforce Development Programs

Dr. Darmyra Perry & Beth Butler  
*Well-Ahead Louisiana*

**2:15 p.m. - 3:15 p.m.**

## Health Information Technology Roundtable

\*Speaker To Be Announced

**3:30 p.m. - 4:30 p.m.**

## Louisiana Cancer Prevention & Control Programs:

A Comprehensive Plan for Reducing Cancer Mortality through Strategic Partnerships & Evidence-Based Interventions

Cara McCarthy & Katelynn Thibodeaux  
*Louisiana Cancer Prevention & Control Programs*

**3:30 p.m. - 4:30 p.m.**

## Implementation of CDC-Recommended Laboratory Testing per HIV PrEP Guidelines

Sharon Martens  
*LabCorp*

**3:30 p.m. - 4:30 p.m.**

## On the Road to Recovery: Confronting Physician Burnout, Recruitment and Retention

Gary Seaberg  
*Jackson Physician Search*



**6:00 p.m. - 8:00 p.m.  
Wednesday, October 18**

*Join us for our Annual*  
**Community Health Care  
Excellence Awards**

**A Pink Carpet Event**

**The Grand Ballroom  
Golden Nugget Hotel & Casino**

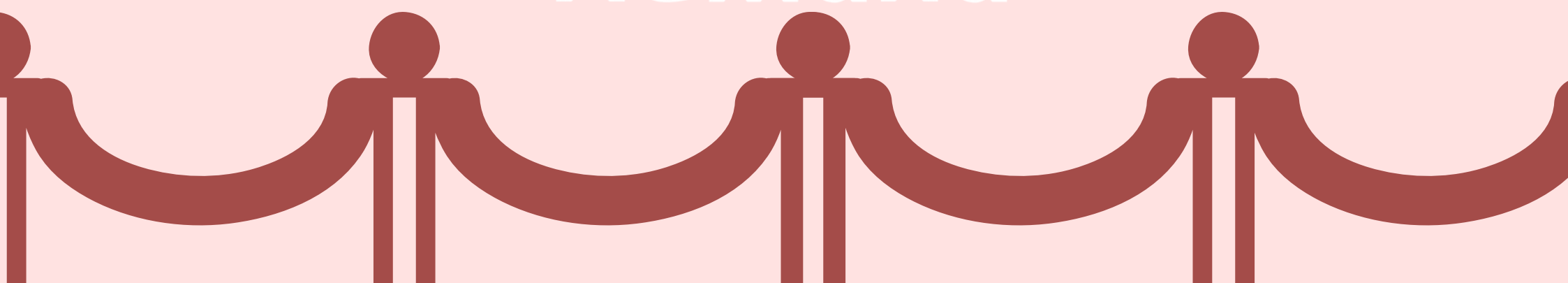
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**Please wear pink in honor of Breast  
Cancer Awareness Month.**

**\*All attendees, speakers, sponsors &  
exhibitors are welcome!**

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# Thursday October 19

**8:00 a.m. - 9:30 a.m.**

## **Breakfast & Morning Keynote**

Keynote: Dr. Kyu Rhee - NACHC



**9:15 a.m. - 10:15 a.m.**

## **How to be an Advocate for your Long COVID and M.E. Patients**

Chesley Heymsfield

*Solve ME, Open Medicine Foundation, & ME Action*

**9:15 a.m. - 10:15 a.m.**

## **The Impact of Motivational Interviewing and Diabetes Self-Education on Patients Diagnosed with Diabetes and Depression**

Dr. Michelle Ned

*Vision Consulting Firm*

**9:15 a.m. - 10:15 a.m.**

## **Health information Identity Theft - Techniques**

Markeese Robinson

*Jackson-Hinds Comprehensive Health Center*

**9:15 a.m. - 10:15 a.m.**

## **Chief Operating Officer Roundtable**

David Adams

*Trinity Community Health Centers*

**11:00 a.m. - 12:00 p.m.**

## **SDOH Tips and Pearls for CHCs**

*Aledade*

**11:00 a.m. - 12:00 p.m.**

## **Navigating the Transformative Journey in Healthcare: Inspiring Change, Redesigning Workflows, and Pressing Forward with Excellence**

Deionca Howard, Monique Davis, & Dr. Anthony Stephen Jase

*InclusivCare*

**11:00 a.m. - 12:00 p.m.**

## **Leveraging Health Informatics to Improve Colorectal Cancer Screenings in a Post-COVID Environment**

Ryanne Clarke

*Priority Health Care*

**11:00 a.m. - 12:00 p.m.**

## **New World of AI, Same Old Issues**

Don Monistere

*General Informatics*

**12:30 p.m. - 2:00 p.m.**

## **Closing Lunch & Keynote Session**

**Acknowledgements & Giveaways**

**5:00 p.m. - 7:00 p.m.**

## **Advocacy Branch Dinner**

Please send inquiries to Raegan A. Carter, Director of Health Policy & Governmental Affairs, at [rcarter@lpca.net](mailto:rcarter@lpca.net).



**Friday  
October 20**

**8:30 a.m. - 2:00 p.m.**

## **Board Governance Training Post-Conference Session**

LPCA recognizes the important role that board members play in the health center and community at large. For this reason, we work to ensure that the Board of Directors of each existing or new FQHC in Louisiana has a firm understanding of its' roles and responsibilities.

LPCA's intensive Board Governance Training focuses on the core responsibilities of health center board members, such as their legal and financial obligations, clinical oversight, fundraising, and advocacy expectations.

### **Leading the Way in FQHC Quality: Clinical Oversight for Board Members**

Dr. Shondra Williams

*InclusivCare*

### **Financial Oversight for Board Members**

Speaker TBA

### **Creating an Annual Work Board Plan**

Dr. Alecia Cyprian

*Southeast Community Health Systems*

### **Who Does What? CEO vs. BOD**

Leroy Willis

*Teche Action Clinic*

### **Legal Oversight: The Nuts & Bolts of Fiduciary Responsibilities**

Harry J. Thompson

*HJT Law Group, Iberia Comprehensive Community Health Center*

**8:30 a.m. - 2:00 p.m.**

## **Customer Service Bootcamp Post-Conference Session**

This post-conference training session covers various aspects of providing quality customer service, staff responsibilities in infection control and communicable disease, a review of the National CLAS standards, and relevant aspects of clinic workflow. This training is focused on meeting the specific needs of clerical personnel, medical records technicians, and their supervisors.

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