

ANNUAL REPORT 2024



YAYASAN SENYUM BALI

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FOUNDER'S MESSAGE



Mary Northmore
FOUNDER

Dear friends and supporters,

2024 has been another busy year for Yayasan Senyum Bali, with more medical missions to distant communities, with more hospitals and doctors coming into service, and more supporters and donors giving us their vital commitment to help fund these developments. And, always, more patients needing our care.

It's hard to believe it's over 19 years since Prof David suggested I start what has become a significant organization, helping people with Cleft and Cranio-facial challenges. We have learned a lot over that time and continue learning and working hard to extend our services.

I extend my deep gratitude to all involved in this effort. This includes our staff, partners, donors, shoppers at Smile Shops, everyone who spreads the word to the wider community that we are here to help. We do this together!

Thank you,

Mary

CHAIRPERSON'S MESSAGE



Dear Friends and Supporters
of Yayasan Senyum Bali,

As we move into a new year, I am delighted to reflect on the achievements of our programs in 2024.

Highlights of 2024

This year, we've reached some amazing milestones together.

Here are just a few of the highlights:

- **Launching of our Newly Redesigned Website:** marking a significant step forward in enhancing user experience and accessibility, which give awareness to public about our work & service to the community.
- **Speech Therapy Sessions:** We hosted 2 batches of speech therapy sessions for 12 patients. This not only applies to the patients but also trains the parents to continue to help their children to do speech exercise at home.
- **Better Access to Care:** We helped provide over 4000 surgeries and care sessions to families in underserved areas since first we were established, including 132 surgeries in 2024. However, we also learned of many undernourished cases and the urgent need of pre-surgery care, which pushed us to begin providing specialized nutritional support. Patients at risk of malnutrition receive special formula milk to help them gain weight and build strength to enable them to receive the surgery needed.
- **Sponsor a Patient Program:** This program was launched together with our newly redesigned website. This initiative offers contributors a unique and deeply personal way to make a direct impact by funding an individual patient's medical journey.

None of this would have happened without you — our incredible team, generous donors & volunteers, and the families who put their trust in us. I'm so grateful to everyone. Let us continue to work together to transform lives and give access to every individual to have a smile. Thank you for being an integral part of this journey.

Best wishes for the year ahead!

Sukma



ABOUT US

YAYASAN SENYUM BALI

A GLIMPSE INTO OUR MISSION

Yayasan Senyum Bali (The Smile Foundation of Bali) is a non-profit organization dedicated to providing free medical care and life-changing surgeries to individuals with craniofacial conditions. Our mission began in 2005, founded by Mary Northmore, after a call to action from renowned craniofacial surgeon Prof. Dr. David. His outreach highlighted the lack of infrastructure for patients in Indonesia, especially in its eastern regions, preventing access to critical surgeries.

Globally, approximately **1 in 700 babies is born with a cleft lip or palate** (WHO), and **in Indonesia**, the Ministry of Health (Kemenkes) estimates that **around 3,500 babies** are born with cleft conditions in 2024. This significant need drives our focus on providing medical treatment to underserved regions, particularly in East Indonesia, where access to specialized care is limited.

By 2024, Yayasan Senyum Bali has provided transformative care to **3,822 patients** and facilitated more than **4,015 surgeries**, improving not just their physical health but also their confidence and quality of life.

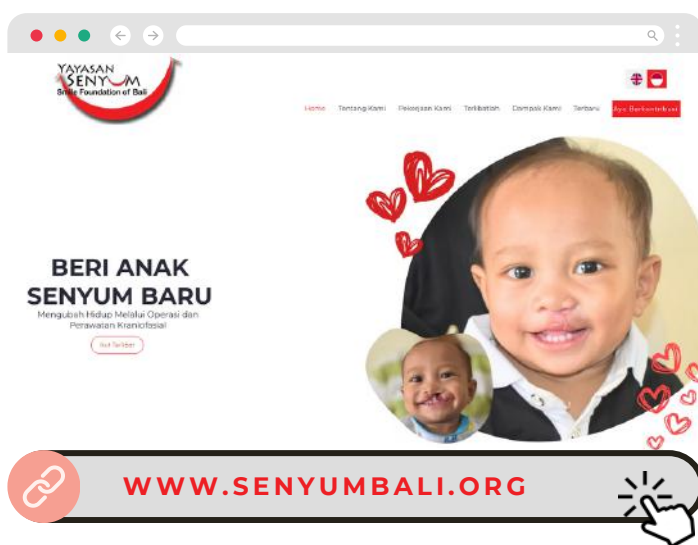
This impact has been made possible through the generous support of our donors, including individuals, communities, and partners.

We work closely with private and government hospitals across Bali and Eastern Indonesia, partnering with dedicated plastic surgeons to ensure patients receive the care they deserve.

Our reach extends beyond Bali, with patients coming from as far as Timor Island, Papua, Flores, Sumba, Sumbawa, Lombok, Madura, Java, and recently, from the Sula Archipelago in North Moluccas Province. Together, we are building brighter futures and transforming lives one smile at a time.

2024 SMILE MILESTONE

Website Redesign: A Fresh Look with Enhanced Features



This year, in October, we proudly launched our newly redesigned website, marking a significant step forward in enhancing user experience and accessibility. Alongside a refreshed look and improved functionality, we introduced a seamless online contribution feature, supported by Xendit, making it easier than ever for donors to contribute.

Our new contribution feature offers a variety of payment methods, catering to the diverse preferences of our donors. Donors can now donate through e-wallets such as AstraPay, Dana, OVO, and ShopeePay, or via convenience stores like Indomaret. Additionally, payments can be made using QR codes (QRIS) and virtual accounts from most major Indonesian banks, including BCA, BJB, BRI, BNI, BSI, CIMB, Mandiri, and Permata Bank.

While we continue to enhance our system, we are actively working on activating credit card options, hopefully we can launch it in 2025. This feature will not only simplify contributions from international donors but also enable us to introduce a recurring contribution program, allowing donors to set up automatic monthly contributions effortlessly. Through these advancements, we aim to make supporting Yayasan Senyum Bali more convenient—ensuring every contribution brings us closer to transforming lives

Make a Difference: Sponsor a Patient Program

This year, we proudly introduced our "Sponsor a Patient" program, launched together with our newly redesigned website. This initiative offers contributors a unique and deeply personal way to make a direct impact by funding an individual patient's medical journey. The program provides an additional option for contributors to get involved, allowing them to connect with a patient's story on a more intimate level.

The process is straightforward yet deeply meaningful. Once a donor expresses interest in sponsoring a patient, we will share details about one or two individuals from our waiting list, including their personal stories and an estimated breakdown of costs covering surgery, transportation for both the patient and one companion, lodging, meals, and hospital expenses. Upon the donor's agreement and transfer of funds, our team takes care of every logistical detail, ensuring the patient and their companion can travel to Bali to receive the care they need.

At the end of the journey, donors receive a comprehensive report that includes detailed expenses and before-and-after photos of the patient—a visual proof to the life-changing difference their support has made.

We are proud to share that by the end of this year, we have welcomed five dedicated contributors who have supported the treatment of six patients through this program.

The "Sponsor a Patient" program is more than just a donation initiative; it's an opportunity to be part of someone's transformation. It's about turning compassion into action and witnessing the power of generosity in restoring hope, health, and smiles to those who need it most.



Four Seasons Resort with one of their sponsored patient family

Uniting for Smiles: Partnership with RS Tk II Udayana



This year, we are excited to welcome RS Tk II Udayana (also known as RSAD or The Army Hospital in Denpasar) as a new partner. We are proud to collaborate with dr. I Gusti Agung Ngurah Widya Pramana, M. Ked. Klin., Sp. BP-RE, a plastic surgeon.

The relationship with RS Tk II Udayana feels especially close to our hearts, as dr. Gung Pram, has been a long-time friend of Yayasan Senyum Bali. For years, dr. Gung Pram has been an active volunteer, working alongside us during Prof. David David's and Dr. Walter's clinics, even when he was still a general practitioner. His passion for social impact and his dedication to helping patients have always shone through, making him an invaluable part of our team.

Thanks to dr. Gung Pram's unwavering commitment to both medicine and social good, he has played an essential role in facilitating this new partnership, ensuring a smooth collaboration between Yayasan Senyum Bali and RS Tk II Udayana. The hospital's Director, Dr. Sumanta Sembiring, Sp.B, has also shown tremendous support for our mission, sharing the belief that, as doctors, it is their duty to give back to society by helping those in need.

In addition to this exciting partnership, we had the opportunity to host a surgery program at RS Tk II Udayana during their anniversary celebrations, with Smile Train as the generous sponsor. This event further strengthened our collaboration and allowed us to provide much-needed surgeries to even more patients, extending the reach of our collective impact.

Together with RS Tk II Udayana, we are excited to continue working together to transform lives, bringing smiles to individuals in Bali and beyond.

2024 in Numbers: Annual Patient & Surgery Highlights

This year, Yayasan Senyum Bali reached a total of 3,822 patients and facilitated 4,015 surgeries, marking a significant milestone in our ongoing commitment to providing life-changing medical care. Our efforts extended across multiple medical outreach missions, reaching underserved communities and ensuring that patients from remote areas received access to specialized care.

These missions not only delivered essential surgeries but also highlighted critical challenges faced by our patients. We observed that many children who could not pass their initial screening process were not only dealing with temporary health issues such as colds or fevers, but also with malnutrition. This barrier significantly impacts their ability to undergo surgery safely.

Recognizing this, we began providing specialized nutritional support one month before each medical outreach mission. Patients at risk of malnutrition receive special formula milk to help them gain weight and build strength. Additionally, our dedicated Medical Team Leader, Dr. Putu Trisna Utami, Sp. B.P.R.E, Subsp.K.M.(K), prescribes vitamins and supplements tailored to each child's needs to boost their overall health and improve their readiness for surgery.

One particularly heart-wrenching case from Maumere involved a 4-year-old girl weighing only 10 kilograms. It was a difficult situation—while waiting for her to gain weight was necessary for a safe surgical procedure, every passing day widened the gap between her age and her chances of receiving timely intervention.



6

Medical Outreach Missions



132

Total Surgeries



2

Batch of Speech therapy

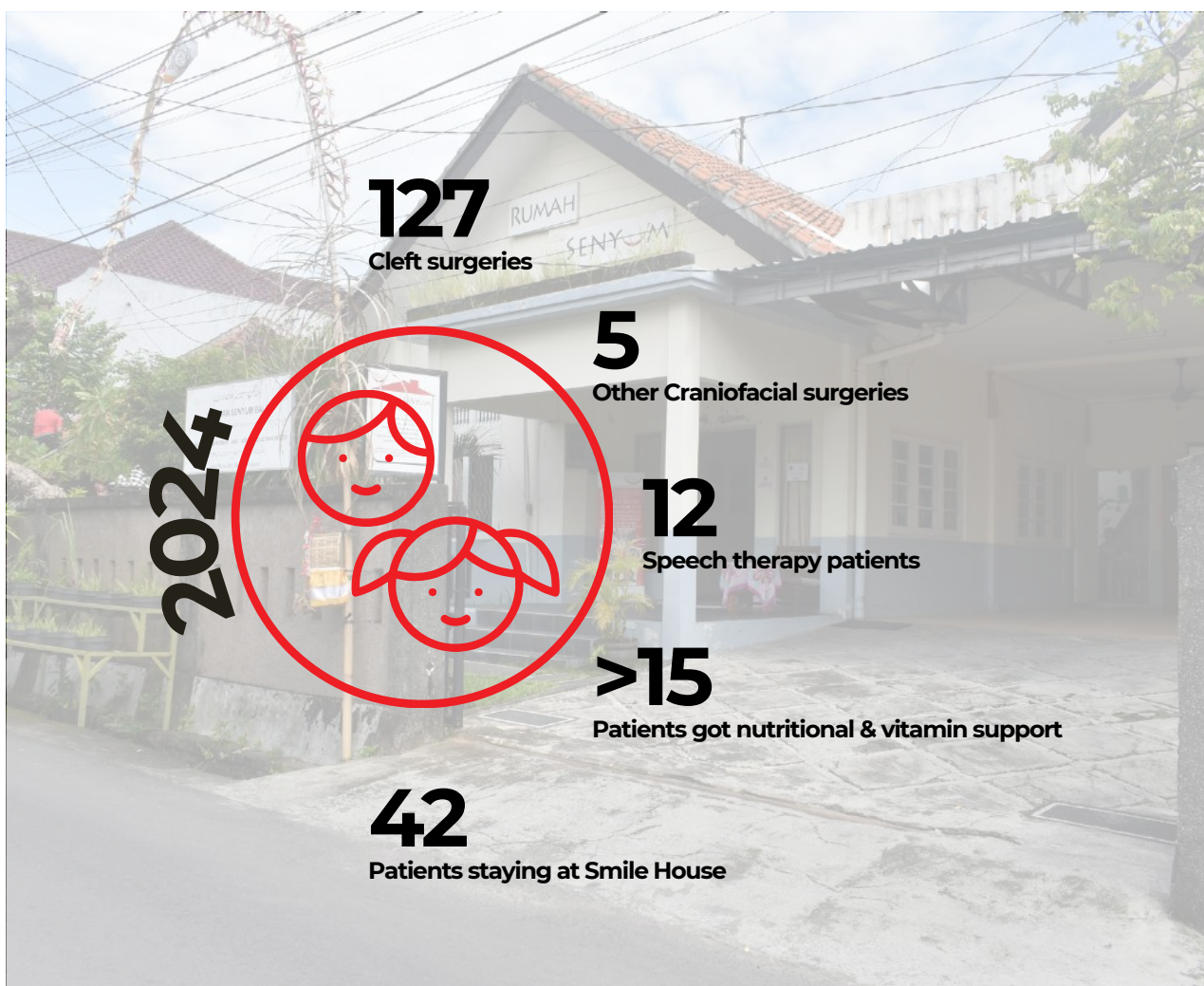




However, not every plan went as expected this year. Our scheduled November medical outreach mission in Maumere had to be postponed due to the eruption of Mount Lewotobi. Despite weeks of preparation, including distributing formula milk and essential supplies, the safety of our team and patients remained our top priority. We are currently monitoring the situation and waiting for the right timing to reschedule this mission, ensuring that we can return and serve the community safely and effectively.



In addition to surgeries, we also conducted two batches of speech therapy sessions, serving a total of 12 patients. These therapy sessions are crucial in helping patients—especially those who have undergone cleft palate surgeries—develop better speech abilities and improve their overall quality of life.



TOGETHER IN ACTION: COMMUNITY HIGHLIGHTS

Lily Dyer's Fundraising Project

In May 2024, Lily Dyer, a Grade 5 student from Green School Bali, reached out to Yayasan Senyum Bali with an inspiring initiative she named "Colour Run for A Smile." In her email, Lily introduced herself and shared her project. On May 27th, she proudly presented her initiative during the Footprints presentation,, an annual Grade 5 program, designed to empower students to address social and environmental challenges. Footprints encourages students to innovate and take meaningful action.

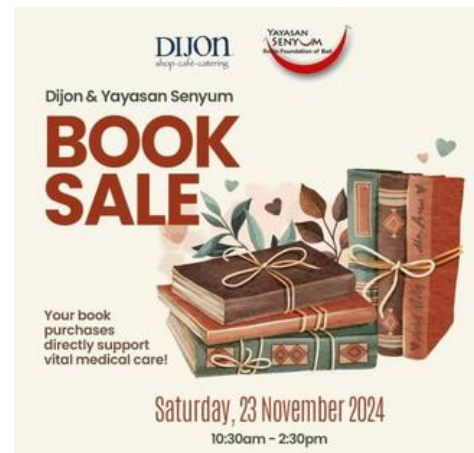


Lily successfully raised funds to support children in need of medical care. Her contribution will have a lasting impact, with one young patient scheduled to undergo an alveolar bone graft surgery in mid-2025—a crucial procedure to repair her gum and improve her quality of life. It was deeply moving to witness Lily, a child herself, demonstrate such maturity, empathy, and determination to make a real difference in the lives of others. Her initiative serves as proof of the power of youth-led projects and the far-reaching impact of genuine care and intention.

Lily's story reminds us that kindness knows no age limit and that every action, no matter how small, carries the potential to create meaningful change. Through "Colour Run for A Smile," Lily not only raised essential funds but also increased awareness about the challenges faced by children needing medical assistance. Her dedication and compassion exemplify the incredible potential of youth leadership. We are incredibly proud of Lily and the Grade 5 students of Green School Bali for showcasing how creativity, collaboration, and a strong sense of purpose can bring hope and positive change to those in need.

DIJON Book Fair: A Blend of Fundraising and Community Spirit

In November 2024, Yayasan Senyum Bali had the pleasure of participating in a book fair hosted by DIJON Bali Café, an event made possible through the dedication and support of Ibu Susan Scherer DIJON. As a long-time volunteer and friend of our Smile Shop, Ibu Susan has played a key role in supporting our initiatives, especially in helping establish and manage our Sanur location.



The book fair was not just a fundraising event—it was a gathering of like-minded individuals who share a love for books, community, and giving back. Attendees browsed through a delightful collection of books, with every purchase contributing directly to supporting the patients of Yayasan Senyum Bali. Adding to the charm of the event, we had the opportunity to meet talented authors, whose stories and passion added depth to the day's activities.

The warm and inviting atmosphere at DIJON Bali Café, combined with the enthusiasm of both organizers and attendees, made the book fair a memorable experience. It was a beautiful reminder of how small initiatives, powered by community spirit, can create meaningful change.



We are incredibly grateful to Ibu Susan, for her unwavering support and to everyone who participated in the event. Together, we turned pages into smiles and strengthened our collective commitment to bringing hope and healing to those in need.

New Contributor Spotlight: FINNS Recreation Club

FINNS Recreation Club, Bali's premier entertainment and sporting venue, joined our community of supporters with a unique and impactful contribution model. Known for creating memorable experiences for families through fitness, wellness, and meaningful connections, FINNS has now extended its commitment to community well-being by supporting Yayasan Senyum Bali.

In June, FINNS reached out to us, leading to an engaging online meeting with Bapak Abdul Manaf, their ESG Manager. During the presentation, we introduced our foundation's mission, programs, and the Smile Shop—our charity shop that generates income through the sale of donated secondhand items to support our operational expenses.



Inspired by our initiative to achieve financial sustainability, Pak Manaf and the FINNS team identified an innovative way to contribute. While monetary donations weren't feasible mid-year due to budget constraints, FINNS committed to donating their unclaimed Lost and Found items to the Smile Shop. These high-quality items not only increased our store's product range but also significantly boosted both traffic and revenue. Pak Manaf also personally volunteered his time to sort and identify valuable and authentic items, ensuring they achieve their maximum selling potential.

This partnership highlights how creative contributions can drive meaningful change and sustainable impact. We are excited about this collaboration and look forward to growing this partnership in the years ahead.

AWARENESS & EDUCATION PROGRAMS

Social Awareness at SMA Taruna Mandara



In February 2024, Yayasan Senyum Bali had the privilege of conducting a social awareness session at SMA Taruna Mandara in Buleleng, Bali. Founded by Yayasan Mandara Sejati, this boarding school focuses on providing quality education to underprivileged students, shaping them into disciplined leaders with strong character and academic excellence.

Our visit aimed not only to introduce Yayasan Senyum Bali and our mission but also to empower students to become agents of change in their communities. By raising awareness about craniofacial conditions and the free medical services we offer, these students can play a crucial role in helping families and individuals in need of access to life-changing support.



The session included an educational component focused on preventing cleft conditions in future generations.

We look forward to continuing our engagement with educational institutions like SMA Taruna Mandara, inspiring future generations to contribute to a world where quality healthcare and support are accessible to everyone.

Como Uma Awareness Campaign



In May 2024, Ibu Wayan Mawarni, People & Culture Manager at COMO Uma Ubud, reached out to Yayasan Senyum Bali with a heartfelt initiative. As part of COMO Group's annual commitment to giving back to

society, each year, their team selects a cause to support. This year, we were deeply honored that Yayasan Senyum Bali was chosen as their beneficiary partner.

Our Smile Team invited by COMO Uma Ubud to introduce our foundation in June, share stories about our programs, highlight the patients we serve, and explain how their contributions could make a meaningful difference. The session was both informative and inspiring, creating a strong connection between our cause and the COMO Uma Ubud team.

To raise funds, the team organized an internal staff market. The enthusiasm and dedication shown by COMO Uma Ubud's staff were truly heartwarming. In September, COMO Uma Ubud officially handed over their generous donation from the team's campaign. Additionally, through their efforts, the COMO Foundation also contributed an additional donation in October, as the impact of their campaign.

We extend our deepest gratitude to COMO Uma Ubud and their team for their compassion, dedication, and meaningful contribution to creating more smiles across Bali and Eastern Indonesia. We hope this collaboration inspires more partnerships and creates lasting positive change in the years to come.



Educational Support from Smile Train: Advancing Expertise for Better Care

Yayasan Senyum Bali has been proud to partner with Smile Train since 2009, and their ongoing commitment to education and training continues to elevate our medical care standards. Earlier this year, our surgery nurse partner, I Made Suta Arsana, participated in the "Nursing Care Saves Lives" training organized by Smile Train Indonesia in collaboration with Dr. Soetomo General Hospital, Surabaya, from February 5–7, 2024. This program emphasized the crucial role of specialized nursing care in improving surgical outcomes for cleft patients.



Additionally, from May 13–17, 2024, our speech therapist partner, Ni Gusti Ayu Dwi Krisyanti Putra, S.Tr. Kes., attended the "Cleft Palate Speech Therapy Training" at Pelita Harapan University, Tangerang. This training, led by Prof. Catherine Crowley, J.D., Ph.D., CCC-SLP, ASHA-F, Professor of Practice and Director of the Bilingual Extension Institute at Teachers College, Columbia University, equipped therapists with advanced skills to provide effective speech therapy for children with cleft palate.



Most recently, Dr. Putu Ardhy Parama Widyatmika, M.Ked.Klin., Sp.BP-RE, one of our plastic surgeons partner, participated in the Cang Gung Forum 2024, held from October 28–30, 2024. Under the theme "Harmony in Cleft and Maxillofacial Care: Unifying Paths to Comprehensive Management," the event focused on innovative surgical techniques and multidisciplinary collaboration.

These educational initiatives, supported by Smile Train, ensure that our team remains at the forefront of cleft and craniofacial care, ultimately improving the quality of life for the patients we serve.



VISITS AND COLLABORATIONS

Rotary Club Seminyak Visit: Strengthening Partnerships for Greater Impact

On 15 March 2024, Yayasan Senyum Bali had the pleasure of welcoming members of Rotary Club Bali Seminyak (RCBS), along with visiting Rotarians from Rotary Club Woodend and Rotary Club Perth, Australia, to our Smile House.



During their visit, the Rotarians had the opportunity to meet several of our patients. These personal interactions provided a heartfelt glimpse into the transformative impact of medical care and the resilience of the patients we serve.



The visit was not only a moment of connection but also an opportunity to discuss shared goals and potential future collaborations. Rotary's long-standing commitment to community service aligns beautifully with our mission, and we hope this visit marks the beginning of an even stronger partnership.

Together, with the support of dedicated organizations like Rotary, we can amplify our reach, raise awareness about craniofacial disabilities, and create a ripple effect of positivity that extends far beyond Bali.



BIWA Visit: Long-Standing Support and Essential Contributions



On 22nd April 2024, we had the pleasure of welcoming our long-time friends from the Bali International Women's Association (BIWA) to the Smile House. During their visit, BIWA members had the chance to meet our patients, explore our facilities, and witness firsthand the impact of their ongoing support.

BIWA's contributions have been instrumental in enhancing our patient care environment. This year, their generous donations included essential supplies such as fans, air conditioning units for patient rooms, bed sheets, and door handles. These improvements play a significant role in ensuring our patients' comfort during their recovery process.

Beyond material support, BIWA's dedication and kindness shine through every interaction, including their thoughtful donation of adorable teddy bears—a small but powerful gesture that brings warmth and comfort to our young patients after surgery.



In August, BIWA further supported our mission by inviting us to participate in their luncheon event. We were thrilled to set up a small fundraising booth, which not only helped raise vital funds but also provided an opportunity to share our mission with a wider audience.



We deeply appreciate BIWA's unwavering commitment over the years and look forward to continuing this meaningful partnership to create even more smiles in the future.

ABSNET Global Visit: Cross-border collaboration and knowledge exchange.



On 3rd May 2024, we had the privilege of welcoming participants from the ABSNET Global Fellowship Program to our Smile House. ABSNET, or the Area-Based Standard Network, is a network of non-government and social welfare agencies accredited by the Philippines' Department of Social Welfare and Development. This network plays a vital role in fostering public welfare, alleviating poverty, and promoting education, professionalism, and integrity in delivering social services.

The delegation consisted of 26 directors and executives from social welfare agencies in the Bicol Region, Philippines. Their visit provided a platform for shared learning, knowledge exchange, and collaborative discussions on common challenges and innovative solutions in social welfare services. Together, we explored strategies for sustainable impact, strengthened connections across borders, and celebrated the power of collaboration in creating lasting change.



We are honored to have contributed to this meaningful exchange and hope that the best practices shared during this visit will inspire impactful initiatives in their respective communities—just as their experiences have inspired us. This visit reaffirmed our belief in the power of global partnerships to drive positive social change, one community at a time.

Prof. Lo and NCF Taiwan Visit: Sharing expertise and strengthening partnerships



We were also honored to host Prof. Lun-Jou Lo during his visit to our Smile House, despite his busy schedule during his visit to Bali. Prof. Lo is an expert in cleft lip and palate surgery, aesthetic surgery, craniomaxillofacial surgery, orthognathic surgery, facial contouring surgery, 3D medical imaging, surgical simulation, 3D printing, and outcome assessment.



He is a Professor of Plastic and Reconstructive Surgery, Director of the Image Lab and Craniofacial Research Center, and Chairman of the Department of Surgery at Chang Gung Memorial Hospital, Linkou Medical Center, and Chang Gung University in Taiwan.

Alongside him, the team from Noordhoff Craniofacial Foundation (NCF) Taiwan participated in this visit, including Ibu Katie, a representative from Children of Sumatra, and one of the plastic surgeons working closely with us, dr. Putu Trisna Utami, Sp.BP-R.E., Subsp.K.M(K), along with her team. dr. Putu Trisna, a former student of Prof. Lo, currently serves as the Vice Chair of the Supervisory Board at Yayasan Senyum Bali and leads the medical team.



During the visit, we had the privilege of introducing Prof. Lo to our center's history and journey at the Smile House. It was a pleasant surprise to learn that Prof. Lo knew Prof. David, who initiated Yayasan Senyum Bali, together with Ibu Mary Northmore. This connection further deepened the ties between our organizations and highlighted the shared commitment to improving the lives of those affected by cleft lip, cleft palate, and other craniofacial conditions.



The event also provided an excellent opportunity to exchange insights on social programs and best practices in craniofacial care, with the NCF team sharing their experiences both in Taiwan and internationally.

This visit reinforced our commitment to advancing our knowledge and capabilities in treating craniofacial disabilities, aiming to provide better services and support for affected individuals in the future.

Patch Adams Clown Visit with Sole Family: Bringing joy and healing to our community



In a heartwarming and joyful event, the Smile House had the honor of hosting a special visit from the Patch Adams Clown Team, alongside our friends from the Sole Family Bali, and several of our patients. The visit was an embodiment of Patch Adams's long standing belief that laughter, creativity, and joy are integral parts of the healing process. Known for his pioneering work as a doctor, clown, and social activist, Patch Adams has spent over four decades

advocating for a healthcare model that embraces the power of humor and compassion.



During this unforgettable afternoon, the Patch Adams Clown Team brought smiles, laughter, and a sense of joy to our community, uplifting both patients and staff. Their visit not only provided emotional healing but also reinforced the importance of human connection and playfulness in the recovery process.



The event served as a beautiful reminder that healthcare is not just about medical treatment but also about nurturing the spirit. We are incredibly grateful for this visit and the lasting positive impact it had on our Smile House family.

Meaningful Visits from The Church of Jesus Christ of Latter-day Saints

In 2024, Yayasan Senyum Bali had the honor of welcoming representatives from The Church of Jesus Christ of Latter-day Saints for two meaningful visits. The first visit took place in March, when Elder and Sister Lallatin came to share updates about their upcoming assignment in Timor Leste. During this visit, they also introduced Elder and Sister Levesque, who would continue supporting our collaboration moving forward. It was a heartfelt meeting filled with gratitude for the Lallatins' contributions and optimism for the future with the Levesques.



The second visit, in September, brought Elder and Sister Levesque back to our foundation, accompanied by Bapak Yos Enos Kusumo, the Humanitarian Project Manager, we engaged in insightful discussions about our ongoing projects and shared plans for future initiatives.

We deeply value the continued support and collaboration of The Church of Jesus Christ of Latter-day Saints, whose dedication and generosity have played a vital role in helping us bring hope and healing to communities across Bali and Eastern Indonesia. We look forward to building on this strong partnership and achieving even greater milestones together.

Benjamin's Annual Visit & Introduction to Westerlaken Foundation

We were delighted to welcome the Stichting Benjamin Foundation for their annual visit to Smile House. As one of our long-time donors, their continued support has been instrumental in helping us achieve our mission. During this visit, we had the opportunity to review our ongoing programs, discuss plans for the future, and exchange valuable insights about our shared humanitarian goals.



This year's visit was particularly special as the Benjamin Foundation introduced us to the Westerlaken Foundation, another organization they support. Westerlaken Foundation operates a dental mobile bus program, and this connection marked the beginning of a meaningful collaboration. Together, we organized a free dental check-up program for our patients at Smile House.

Through this initiative, our patients received dental evaluations, treatment advice, and necessary care, further enriching the services we can offer. We extend our heartfelt gratitude to the Benjamin Foundation for their unwavering support and for fostering this collaboration, which promises to bring even greater impact to those we serve.



Tools for Life Foundation's Visit

We were honored to welcome Dr. Sandra Rothenberger and her family, representing Tools For Life, during their first visit to Smile House on October 28th, 2024. Their presence was truly meaningful, as we had the opportunity to share our stories, showcase our completed projects, and discuss our plans for the future.

Although Tools For Life primarily focuses on education, climate protection, water, and energy, they expressed their heartfelt support



for Yayasan Senyum Bali's mission. This personal connection makes us the only foundation they support in the realm of children's healthcare, specifically for craniofacial patients.



The inspiring exchange of ideas and collaborative spirit from this visit has renewed our enthusiasm to continue making a positive social impact. We hope this relationship grows stronger and opens new doors to further our shared vision of creating brighter futures for those in need.

A Day of Smiles: Smile Train Indonesia and Miss Cosmo 2024 Visit

By the end of November, Yayasan Senyum Bali had the pleasure of welcoming our long-time partner, Smile Train Indonesia, represented by Ms. Ruth Monalisa, Senior Program Director, and Ms. Vaninna Davidon, Southeast Asia Communications Manager.



Adding a special sparkle to the visit was the presence of Miss Cosmo 2024, Tata Juliastrid, and her runner-up, Mook. This visit marked Tata's first time at

Rumah Senyum, and as a proud native Balinese woman, her presence brought a meaningful connection to our mission and community.



The day was filled with warmth, laughter, and engaging activities with our patients. Together, we danced, crafted canang sari (traditional Balinese offerings), and played games, creating moments of joy and connection. The patients, many of them children, were thrilled to meet Tata, Mook, and the team, drawing inspiration from their kindness and vibrant energy. These interactions went beyond smiles—they created lasting memories for everyone involved.



We are deeply grateful to Smile Train Indonesia for their continued support and to Miss Cosmo International, Puteri Indonesia Team, and all the incredible individuals who made this visit so special. Partnerships like these are the heart of our mission, reminding us of the collective power of compassion and collaboration. We look forward to continuing this journey together, bringing more smiles, hope, and positive change to the lives of those in need.



OUR PROGRAMS

Speech Therapy Program Sponsored by Smile Train Indonesia

This year, we are delighted to organize a Speech Therapy program sponsored by Smile Train Indonesia. This post-operative care program began on March 13, 2024, and included 12 therapy sessions for each patient, covering initial and final assessments. To participate, patients needed to be at least four years old and have undergone cleft palate surgery.



The first batch, conducted from March to April 2024, involved eight patients. Thanks to the program's success, a second batch was initiated in October 2024. This batch also comprised eight patients, with four new participants and four continuing from the first batch.



The program aims to improve speech and communication skills, ensuring they align with each patient's age and developmental level. We are immensely grateful to Smile Train Indonesia for their unwavering support in making this program run smoothly and look forward to more impactful collaborations in the future.



Medical Outreach 2024

For patients who cannot travel to Bali for treatment, our Medical Outreach bring hope and life-changing care directly to their communities. Coordinated in collaboration with local partners, these missions ensure access to specialized surgical services for children and families in remote areas of eastern Indonesia.



Many families face significant barriers when seeking medical care—whether it's the responsibility of caring for other family members, the inability to leave their primary income sources, or the financial strain of travel. Our outreach missions are designed to overcome these obstacles, delivering essential surgical care to those who need it most.

Since 2005, we have conducted 61 medical outreach missions, and in 2024 alone, we reached multiple regions with impactful results:



Kasih Ibu Tabanan (January 2024)

In celebration of the Kasih Ibu Group Anniversary, our team conducted a medical outreach in Tabanan. With 11 patients registered and 10 successful surgeries, the mission provided life-changing outcomes and strengthened our partnership with the hospital.

RSU Parama Sidhi, Singaraja (April 2024)

Our longstanding partnership with RSU Parama Sidhi continued this year with 11 patients registered and 9 undergoing surgery.



RS St. Gabriel Kewapante, Maumere (June 2024)

We registered 28 patients, but only 16 could undergo surgery. Many children faced health challenges, including being underweight or malnourished, preventing them from meeting surgical requirements.

RS Bhayangkara (Police Hospital)

During the Police Hospital Anniversary Month, we collaborated on a focused medical outreach that resulted in 5 successful surgeries conducted between April and June.



RS Tk II Udayana (Army Hospital) (September 2024)

In celebration of the Indonesian Army Anniversary, we partnered with RS Tk II Udayana and performed 7 surgeries, marking the success of our ongoing collaboration with the hospital. The army also help to assist the patients and parents, specially patients from north part of Bali to go to Denpasar.



RSU Parama Sidhi, Singaraja (December 2024)

Closing the year, we returned to RSU Parama Sidhi for another outreach mission. Out of 12 registered patients, 6 received surgery. Unfortunately, poor health conditions prevented the remaining patients from proceeding with their operations.



For patients who could not undergo surgery during these programs, our team remains dedicated to follow-up care. We actively encourage families to visit our center in Denpasar, where patients can access our regular surgical programs and continue their journey towards recovery.

Each program represents more than just medical intervention—it's a step towards a healthier, brighter future for every child we serve.

19TH ANNIVERSARY CELEBRATIONS: A MILESTONE OF IMPACT AND GRATITUDE

In 2024, Yayasan Senyum Bali celebrated its 19th anniversary, marking nearly two decades of transforming lives through medical care and community empowerment. This milestone was commemorated with a series of meaningful activities that brought together patients, families, staff, partners, and supporters in a shared spirit of gratitude, reflection, and renewed commitment.



Mini Speech Therapy Seminar: Empowering Families with Practical Knowledge

One of the highlights of our celebration was a Mini Speech Therapy Seminar, where our dedicated speech therapist volunteered their time and expertise to guide families on simple yet effective practices for improving speech at home. The two-hour session was packed with valuable information, engaging more than 10 enthusiastic families who eagerly asked questions and participated in interactive discussions. From daily exercises to creative activities, families left the session equipped with practical tools to support their children's progress.



Open House: Bridging Connections with Our Community

Our Open House event served as a warm gathering space for donors, partners, doctors, patients, and supporters. It was an opportunity to showcase our journey, share stories of impact, and discuss our vision for the future. The event fostered a sense of belonging and strengthened the bonds between our foundation and those who make our mission possible.





Lunch and Staff Gathering: Celebrating Our Incredible Team

Recognizing the dedication and passion of our team, we hosted a Lunch and Staff Gathering filled with joy, laughter, and team-building activities. The day featured fun games, heartfelt moments, and a shared meal with Ibu Mary, creating lasting memories and reinforcing the unity that drives our organization forward.



Melukat Ceremony: A Spiritual Tradition of Gratitude and Blessings

A cherished tradition at Yayasan Senyum Bali, the Melukat Ceremony holds deep cultural and spiritual significance. This sacred ritual allowed our team to pause, reflect, and reconnect with gratitude, seeking blessings for strength, wisdom, and guidance in our mission to serve others. It was a moment of peace, humility, and collective intention as we prepared to continue our journey of compassion and care.



Staff Donation to Desa Ambengan: Giving Back to the Community

As part of our ongoing commitment to social responsibility, our team extended support to the community of Desa Ambengan. While many donated secondhand items are sold through our Smile Shop to fund our operations, some were set aside to directly benefit families in need during this event. This gesture not only provided essential goods but also reinforced our dedication to uplifting communities beyond our immediate programs.



Our 19th anniversary celebrations were more than just events—they were a reflection of our shared values, our gratitude for the past, and our unwavering commitment to a future where every child has access to the care and support they deserve. Here's to many more years of creating smiles and changing lives together!

PATIENT STORIES

Anisa

Annisa, a bright and determined 15-year-old girl from Ende, NTT, was diagnosed with Meningocele. Her journey to healing began during a visit to the scenic Kelimutu Lake, where she and her mother met Mayang and her mother, former beneficiaries of Yayasan Senyum Bali.



Mayang's mother, moved by Annisa's condition, approached them to share their story of transformation through the foundation. She explained how Yayasan Senyum Bali could help and connected Annisa's family with Berto, a member of the foundation's outreach team in Maumere. This chance encounter brought new hope and opportunities to Annisa and her family.

Annisa's determination was so strong when she asked to postpone her surgery so she could participate in a school Olympiad, demonstrating her exceptional intelligence and perseverance. Finally, in July, with the foundation's support and the skilled care of Dr. I Made Suka Adnyana, Sp. B.P-RE, Annisa underwent a successful surgery at Bali Royal Hospital (BROS).

Annisa's story is a proof to the ripple effect of compassion and word-of-mouth. It shows how one patient's experience can inspire hope and healing for others, creating a network of care and transformation.



Maryam

A chance encounter with Kak Mimi, a social media influencer documenting her CamperVan journey across Indonesia, became a life-changing moment for Maryam. Mimi help Maryam to reach Yayasan Senyum Bali as partner of Smile Train

Maryam comes from Tual, a small island in the Kei Islands of Maluku. She is the youngest of four siblings. Her father works as a fisherman, while her mother sells fish at the local market whenever the day's catch allows.



Maryam's mother shared with us the emotional challenges her daughter faced—how schoolmates would call her “sumbing” (a term often used insensitively for children with cleft lips).

There was a moment of concern during her pre-surgery tests when the doctors noticed potential irregularities with her heart. However, after consultation with a pediatric cardiologist, it was confirmed that her heart was healthy, and she successfully underwent the surgery in mid-June 2024 by Dr. Putu Ardhy Parama Widyatmika, M.Ked.Klin., Sp.BP-RE at Bhayangkara Hospital.

The transformation was not just physical but emotional. Today, Maryam is playful, confident, and full of joy. She can't stop looking at herself in the mirror. Maryam will return at 2025 for her bone graft surgery, continuing her journey towards a complete and radiant smile.

Her story is a proof to the power of connection, compassion, and the unexpected ways social media can create positive change. Together, we can continue sharing stories like Maryam's and remind the world that every smile is worth fighting for.

**WITH A TWINKLE IN HER EYE, MARYAM SHARED HER EXCITEMENT:
"WHEN I RETURN HOME, I WILL WEAR A MASK TO COVER MY LIPS. THEN, I WILL
SURPRISE EVERYONE IN MY VILLAGE WHEN I FINALLY TAKE IT OFF."**

EMPLOYEE SPOTLIGHT

Behind every smile we create is a team of dedicated individuals whose passion, commitment, and hard work drive our mission forward. Each member of the Yayasan Senyum Bali family plays a vital role in ensuring that our patients receive the care and support they deserve, our operations run smoothly, and our community continues to grow stronger.

Operations

- Shintia Jayanti – Operational Manager (Mar 2024 - Current)
- Desak Maya Lingga Lestari – Book Keeper

Public Relations and Outreach

- Wahyu Prio Budi – Public Relations (Jul 2024 - Current)
- Gede Kris Budianto – Outreach Staff
- Gabriel Floriberto Rehi – Outreach Staff

Patient Care and Support

- Ni Made Sukadihati – Social Worker

Smile Shop Team

- Ketut Juniarta – Shop Supervisor
- Ayu Putu Sumaningsih – Shop Assistant
- Romualda Resti Anggraini – Shop Assistant
- Ni Kadek Ana Ariani – Shop Assistant

Housekeeping and Cook Support

- Fabianus Saban – Housekeeping

Farewell and Gratitude

This year, we also bid farewell to several team members who have been an integral part of our journey. Their contributions have left an indelible mark on our foundation, and we are deeply grateful for their dedication and service over the years.

- Emiliana Saptaningsih – Operational Manager (2017–2024)
- Lingga Danu – Public Relations (2023–2024)
- Putu Dian Permana – Patient Coordinator (2014–2024)
- Made Sarjana – Driver (2014–2024)
- Alexander Haen – Cook (2023–2024)

We thank them for their tireless efforts and wish them success in their future endeavours

Every smile we create is a reflection of the dedication of our team. Together, we celebrate achievements, overcome challenges, and remain steadfast in our commitment to bringing hope and healing to those in need.

Our team is more than just staff—they are family, united by a shared mission to create a lasting impact on every life we touch.

CONTRIBUTORS

At Yayasan Senyum Bali, every smile we create is made possible by the kindness and generosity of our contributors. In 2024, individuals, communities, and partners came together to support our mission, enabling life-changing medical treatments for patients across Bali and Eastern Indonesia. Your trust and contributions are the foundation of our work, and we are deeply grateful for your continued support. Thank you so much!

- Adam Jack White
- Amadea Resort & Villas
- Bali Women Association (BIWA)
- Benjamin Foundation
- Cafe Wayan Ubud
- Christabella Evani
- Christopher John R
- Clare Louise H
- Colleen Sheila
- Como Uma Ubud
- Como Foundation
- Denise Finney
- Devi Indira Larasati
- Devina Lianti
- Dr. Helmut Rothenberger
(Tools For Life Foundation)
- Evi Nurmawati
- Finns
- Four Pillars Bali
- Glebas Perepeli
- Ida (Green School)
- J. A. Plas
- Jed Frost
- John Norman Dennin
- Joseph S. Curtin (U.S consular
Agency Bali)
- Kai & Friends
- I Made Pranaya Davanta's Family
- Anonymous
- Kirrawee Masonic Lodge Australia
- Lily Dyer (Green School)
- Lusi Damai
- Iwar Kartono
- Lynda Kay Robinson
- Megan Laura Tribe
- Mircijani Mirasari
- Muningdijah Katuri
- Ni Putu Chendy Widya Santi D
- Nikita Andreev
- Nikolaus Girardet
- Marvel Marvel Tedjo
- Willy (Ni Wayan Riska Dev)
- Pelita By Bali wise
- Per Hintze
- Rachel Northmore
- Rinti Fifth Dimension
- Rita Reavell
- Robin Julian Muerkoester
- Rotary Club of Bali Seminyak
- Sayida Millati Nadhira
- Smile Train
- Stephanie Gunawan
- Sweet Elopement Weddings Eko Trisna
Adolfi
- Trisna Johansyah
- Wayan Eka Jaya Putu
- Yayasan Gereja Kristus dari Orang-orang
Suci Zaman Akhir

FINANCIAL OVERVIEW

In 2024, Yayasan Senyum Bali continued its commitment to transforming lives through accessible medical care, made possible by the generous contributions of our donors, partners, and community supporters. This year, we witnessed meaningful growth with the successful launch of the 'Sponsor a Patient' program, new strategic partnerships, and an expansion of our reach to more regions across Eastern Indonesia.

The financial stability and transparency of our operations remain a top priority, ensuring every contribution is maximized for patient care and program sustainability. The following financial overview highlights our income, expenditures, and the impactful allocation of resources that brought smiles to those in need.

We conducted our audit in accordance with the standard on auditing, by an independent entity, in agreement with the ethical requirements that are relevant to our audit of the financial statements.

Thank you for being an essential part of our mission.



*bringing health care
to people with
craniofacial disabilities*

YAYASAN SENYUM BALI FINANCIAL REPORT OF JANUARY 2024 – DECEMBER 2024

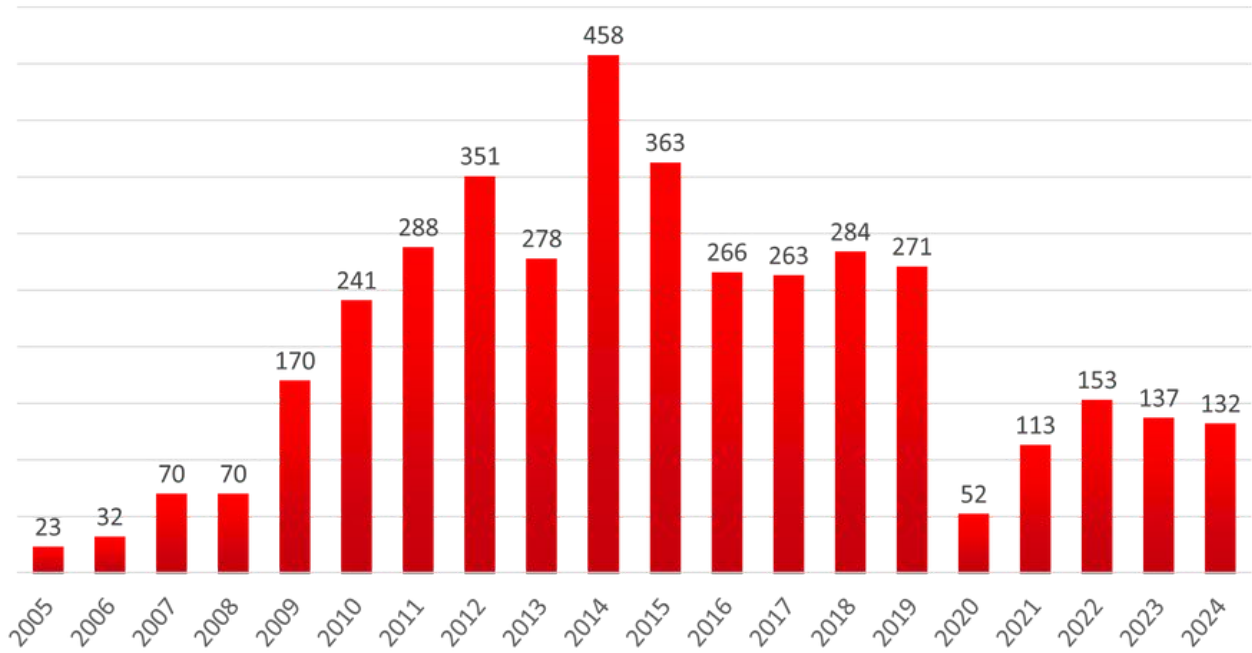
INCOME	AMOUNT
Donations Commercial Organizations	116,231,743
Donations Community Organizations	1,660,827,993
Donations Individuals	375,093,967
Goods Donation	659,841,450
Fundraising	35,260,700
Government Grants	-
Bank Interest	5,561,649
TOTAL INCOME	2,852,817,502
EXPENSES	
Expenses Cleft Patients	1,003,804,757
Expenses Cranio Patients	201,855,566
Expenses Medical Outreach Project	504,354,683
Expenses Smile House	177,935,173
Administration/Office Expenses	834,838,550
Other COS	5,470,200
TOTAL Expenses	2,728,258,929
Balance Carried to 2025	124,558,572

This financial report has been approved by,

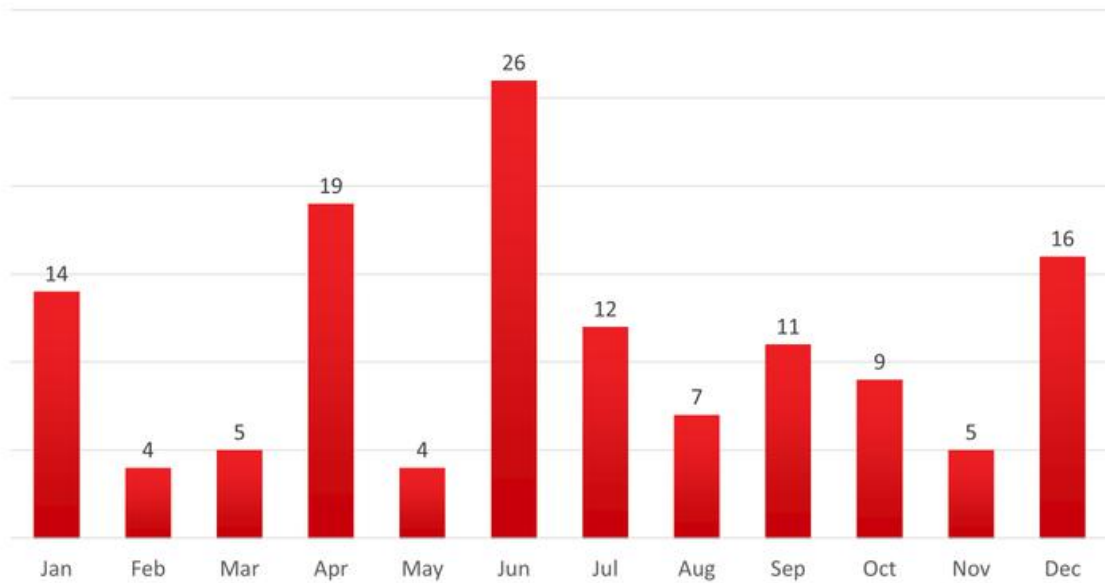


Desak Made Sukma Dewi
Chair of Board of Management

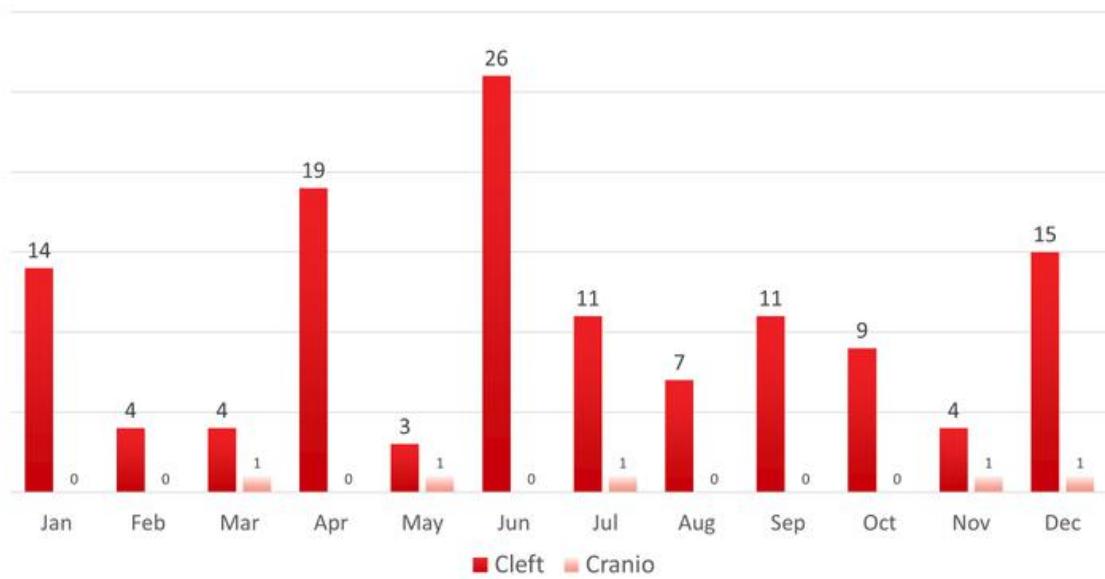
TOTAL SURGERIES 2005 - 2024



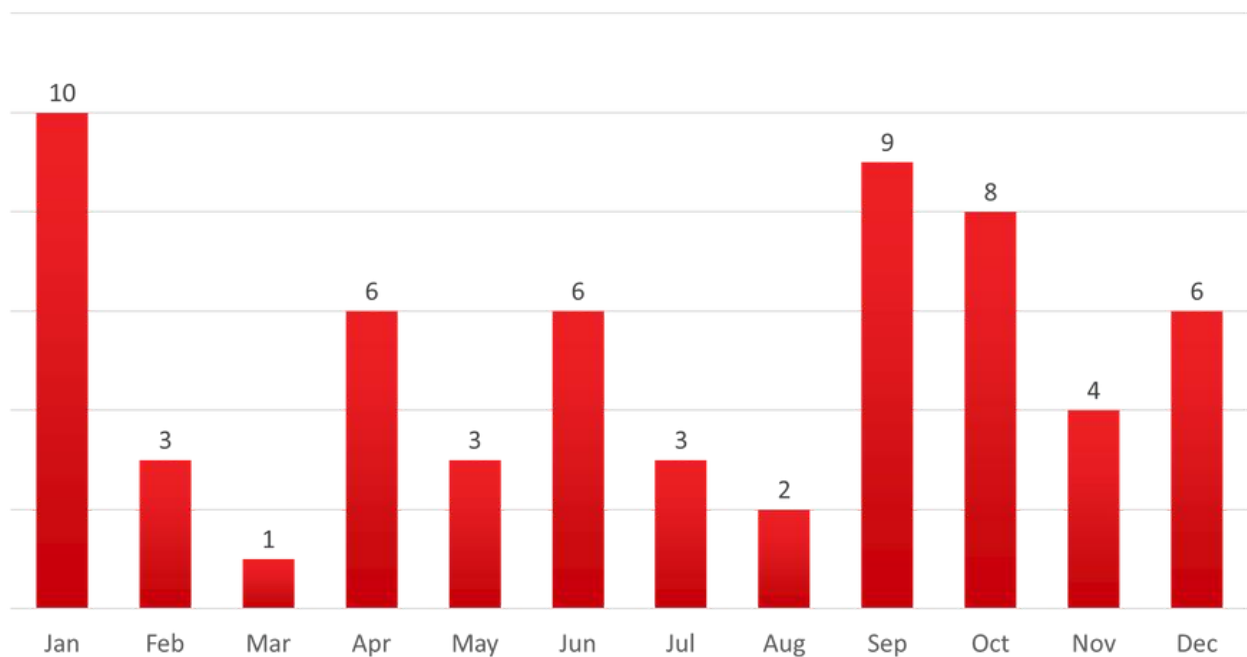
TOTAL SURGERIES OF 2024



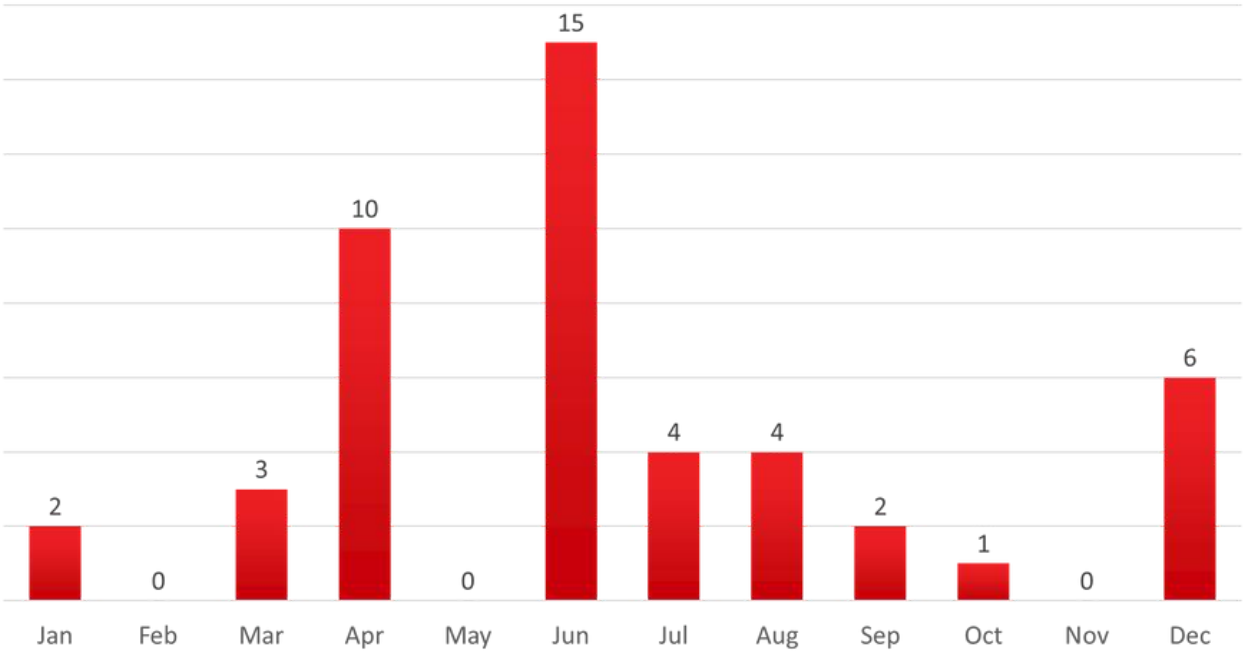
TOTAL CLEFT & CRANIO SURGERIES OF 2024



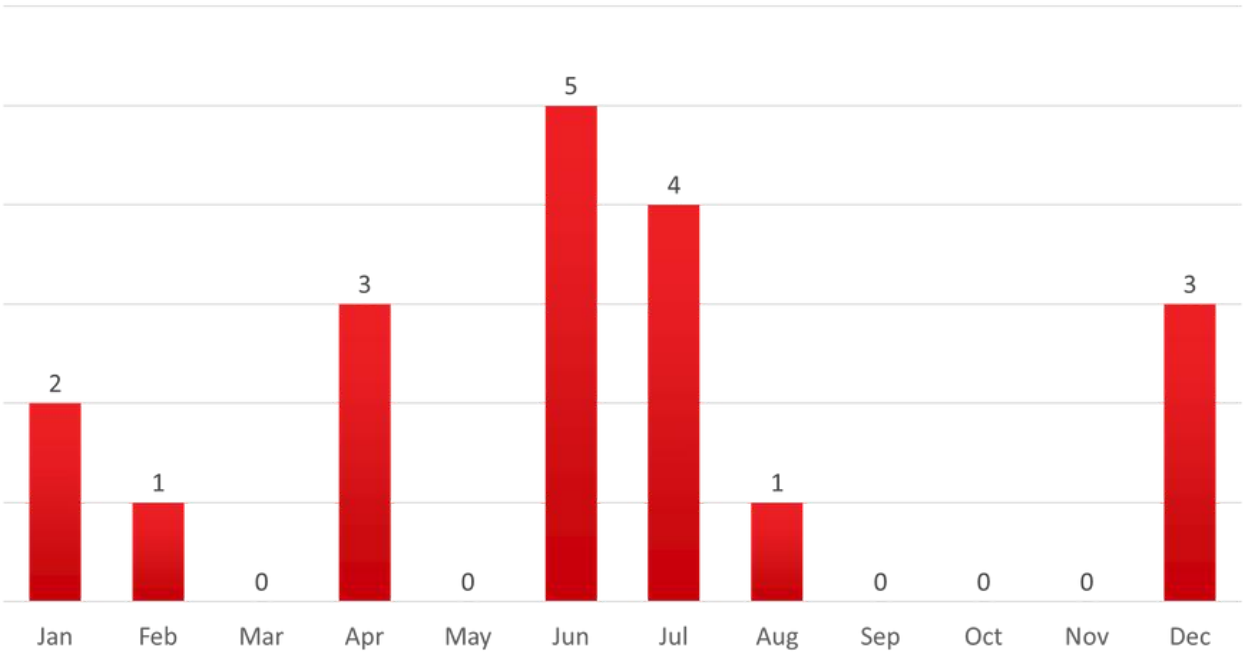
TOTAL CLEFT LIP SURGERIES OF 2024



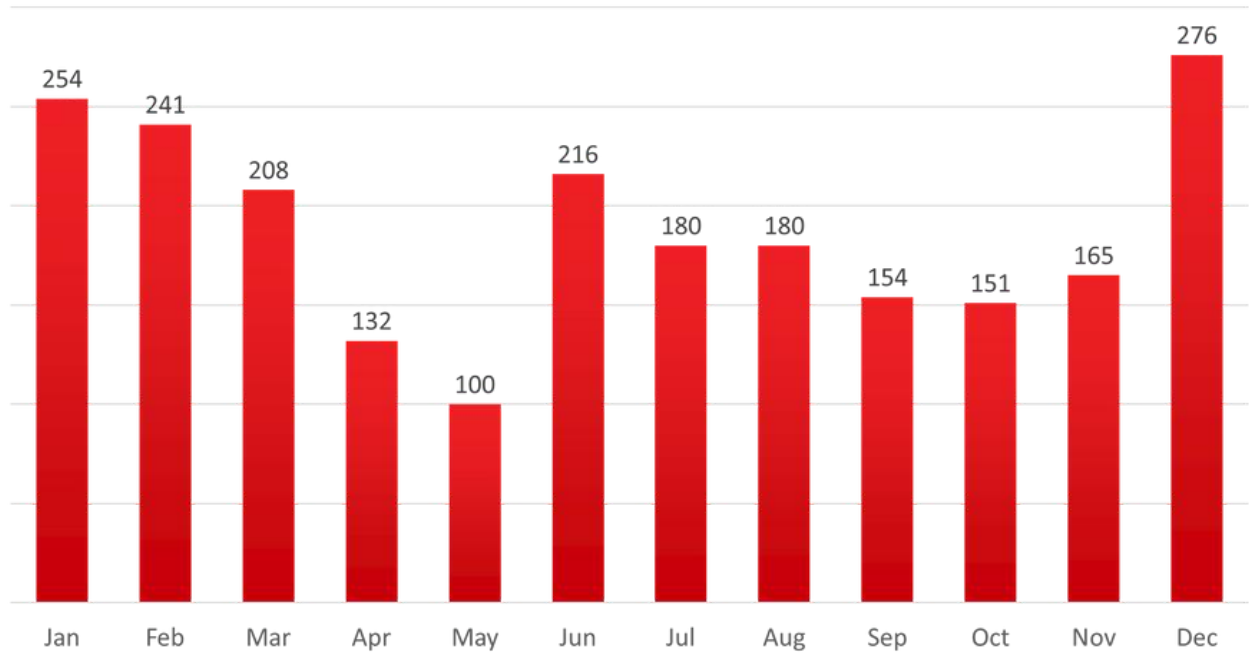
TOTAL CLEFT PALATE SURGERIES OF 2024



TOTAL CLEFT BONE GRAFT SURGERIES OF 2024



SMILE HOUSE OCCUPANCY OF 2024

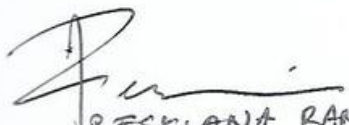



APPROVAL SHEET

Approved by Board of Yayasan Senyum Bali:

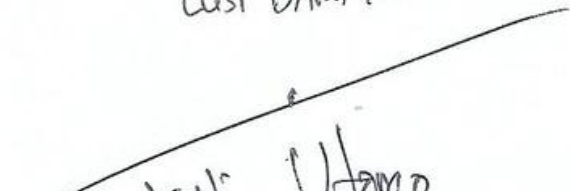

ASRI KERTAYASA



DENISE FINNEY


RESKIANA RAMLI


LUSI DAMAYANTI


Putri Trisna Utami


Xuli Utomo


Subana Dewi



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