Critical Innovation MGMT Consultancies & Training

Training Plan 2026

Critical Innovation provides insight into the drivers of your organization productivity and prosperity.

Contact us.

Critical Innovation Management Consultancies & Training

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Who We Are

Critical Innovation is the first UAE-based specialised company in the areas of analysing organisations' performance, determining performance gaps, planning for change, creating long-term plans, and implementing solutions. Critical Innovation uses the most valid and reliable international competitiveness reports, along with analysing and benchmarking the organisations' key performance indicators.

Our Vision

To support governments worldwide in enhancing their competitiveness capabilities, which will result in improving the state of the world.

Our Mission

To provide the private and public sectors with professionally tailored solutions that support their competitiveness and add value to their organisations.

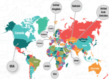
Our Values

01
02
03
04
05

- Professional Transparency
- Global Leadership
- Customer Happiness
- Knowledge and Innovation
- Determination and Persistence

Countries Whose Cadres Were Trained

Critical INNOVATION


United kingdom
Bahrain
United Arab Emirates
Kuwait
Holland
Germany
Canada
Russia
Mongolia
China
India
Brazil
Australia
USA
Jordan
KSA
Oman

Our Traning Courses

01 Zero Bureaucracy Programs
03 AI and Digital Transformation Programs
05 The OD Institute Courses
07 KPI Institute Courses
09 The Project Management Institute Courses
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26 Real Estate Training Courses
27 Occupational Health and Safety
29 Audit and Logistics Services
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35 Digital Transformation & Smart Technologies Programs
37 Institutional Excellence & Governance Programs
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40 Happiness & Positivity Programs
41 Legal Leadership & Modern Legislation Courses
43 Security Training Courses
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Our Accreditations

Critical INNOVATION
Competitiveness Enhancement, Consultation and Training

ROI INSTITUTE®

THE ROYAL ACADEMY OF LONDON
R.A.L
SINCE-1980

THE KPI INSTITUTE

DUBAI
Knowledge المعرفة

Microsoft
CERTIFIED
Partner

CERTIFIED PROFESSIONAL IN TRAINING MANAGEMENT
TRAINING INDUSTRY
CPTM
RECERTIFICATION

SHRM
SHRM-CP | SHRM-SCP
RECERTIFICATION
PROVIDER

Project Management Institute.

معارف
البوابة الحكومية للمعرفة

ROI INSTITUTE®
Certified ROI Professional
(CRP)

atd CERTIFICATION INSTITUTE
aptd cptd
PRE-APPROVED PROVIDER
for Eligibility and Recertification Points

2023 · APPROVED · PROVIDER
HRCI
HRCI.ORG

HR CERTIFICATION INSTITUTE
aPHR®

HR CERTIFICATION INSTITUTE
PHR®

Zero Bureaucracy Programs

01 **Zero Bureaucracy Towards a Government Without Boundaries**
03-05/08/2026

02 **Government Innovation Management to Achieve Zero Bureaucracy**
13-15/07/2026

03 **Enhancing Government Efficiency to Achieve Zero Bureaucracy**
22-24/06/2026

04 **Innovative Methods to Reduce Government Procedures**
18-20/05/2026

05 **Achieving Government Efficiency Without Bureaucracy**
27-29/04/2026

06 **Professional Program in Smart Governance and Process Excellence**
30-3/01/04/2026

07 **Government Performance Management to Reduce Bureaucracy**
23-25/02/2026

08 **Certified Specialist in Government Performance and Anti-Bureaucracy Transformation**
05-07/01/2026

Zero Bureaucracy Programs

Leadership Program in Smart Government Strategy and Bureaucracy Reduction
16-18/02/2026

Innovation Lab on Zeroing Bureaucratic Complexities and Enhancing Process Efficiency
12-14/01/2026

Applied Program in Innovation Stimulation and Government Simplification
28-30/12/2026

Advanced Course on Accelerating Government Processes through Innovation
07-09/12/2026

Professional Certificate in Leveraging Technology for Government Performance Improvement
09-11/11/2026

Training Initiative on Designing Bureaucracy Free Government Services
05-07/10/2026

Practical Workshop on Bureaucracy Zeroing Tools in Government Operations
14-16/09/2026

Executive Program in Smart Governance and Institutional Innovation
24-26/08/2026

Critical INNOVATION

AI and Digital Transformation Programs

01 Advanced Deep Learning Engineering and Model Optimization
18-20/05/2026

02 Advanced Course on AI Technologies for Smarter Government Transformation
03-05/08/2026

03 Creative Workshop on Educational Content Development Using AI
06-08/07/2026

04 Strategic Program for Smart Vision 2071 and Future Foresight
08-10/06/2026

05 Training Initiative on Leveraging AI to Reduce Government Bureaucracy
27-29/04/2026

06 Professional Program on AI Applications in Procurement and Supply Chain Management
30/3-1/4/2026

07 Executive Certificatein Future Leadership and AI Transformation
09-11/03/2026

08 Applied Workshop on Using ChatGPT for Knowledge Management and Institutional Innovation
09-11/02/2026

09 Applied Workshop on Using ChatGPT for Knowledge Management and Institutional Innovation
26-28/01/2026

AI and Digital Transformation Programs

01 **Strategic Program on Industrial and Digital Transformation in Industry 4.0**
04-06/05/2026

02 **Executive Program in Artificial Intelligence for Institutional Performance Enhancement and Operational Innovation**
10-12/08/2026

03 **Professional Certificate in AI-Based Job Performance Analysis**
21-23/12/2026

04 **Knowledge Course on Artificial Intelligence and Emerging Technologies**
07-09/12/2026

05 **Leadership Program on Developing Future Leaders through AI**
09-11/11/2026

06 **Professional Program on Smart Training Needs Analysis with AI**
19-21/10/2026

07 **Applied Program on AI Powered Event Planning and Management**
28-30/09/2026

08 **Innovation Lab on Using AI to Redesign Job Descriptions and Career Paths**
07-09/09/2026

ROI INSTITUTE™

The ROI Institute Courses

Critical INNOVATION

01

"Certified ROI Professional (CRP)™ Government and Nonprofit Projects (by ROI Institute USA)"

22-26/05/2026

02

Professional Program in the First Levels of Training Impact Evaluation

09-11/03/2026

03

Certified ROI Professional (CRP)™ in Measuring Training Impact – Accredited by ROI Institute USA

02-06/02/2026

04

Certified ROI Specialist Healthcare and Medical Projects

01-04/06/2026

05

Certified ROI Professional (CRP)™ in Measuring Training Impact – ROI Institute USA

27/4-01/05/2026

Critical INNOVATION

The ROI Institute Courses

ROI INSTITUTE®

01 Diploma in Measuring Return on Investment (ROI) in Training
27-31/07/2026

02 Certified ROI Professional (CRP)™ in Measuring Training Impact Accredited
21-25/12/2026

03 Strategic Performance Analysis Program and ROI
16-18/11/2026

04 Certified ROI Practitioner Project Impact Analysis
12-14/10/2026

05 Certified ROI Professional (CRP)™ Advanced ROI Evaluation for Projects Accredited
31/8-02/09/2026

06 Certified ROI Professional (CRP)™ in Measuring Training Impact Accredited by ROI Institute USA
21-25/12/2026

THE KPI INSTITUTE

The KPI Institute Courses

Critical INNOVATION

01 Certified Strategy and Business Planning Professional (CSBP)* Issued by The KPI Institute*
05-08/10/2026

02 Certified KPI Professional (C-KPI)*
02-05/11/2026

03 Certified Data Analysis Professional (CDAP)*
07-10/09/2026

04 Certified OKR Professional (C-OKR)*
17-20/08/2026

05 Certified Performance Management Systems Audit Professional (CPMSA)*
20-23/07/2026

06 Certified Employee Performance Management Professional (CEPM)*
29/6-02/07/2026

07 Certified Performance Management Professional (CPMP)* Issued by The KPI Institute*
01-04/06/2026

The KPI Institute Courses

THE KPI INSTITUTE

06 **Certified Agile StrategyExecution Professional (CASE) Issued by The KPI Institute**
02-05/11/2026

01 **Certified Data Visualization Professional (CDVP) Issued by The KPI Institute**
02-05/03/2026

05 **Certified Benchmarking Professional (CBP)**
26-29/01/2026

02 **Certified Innovation Performance Professional (CIPP)**
23-26/03/2026

04 **Certified Supplier Performance Professional (CSPP)**
09-12/02/2026

03 **Certified Customer Service Performance Professional (CCSP)**
02-05/03/2026

The Project Management Institute Courses

01 Portfolio Management Professional (PfMP)®
07-10/09/2026

02 PMI Professional in Business Analysis (PMI-PBA)®
17-20/08/2026

03 Project Management Professional (PMP)®
20-23/07/2026

04 PMI Scheduling Professional (PMI-SP)®
29/6-02/07/2026

05 PMI Risk Management Professional (PMI-RMP)®
01-05/06/2026

06 Program Management Professional (PgMP)®
27-30/04/2026

07 Certified Associate in Project Management (CAPM)®
23-26/03/2026

The Project Management Institute Courses

01 **Disciplined Agile Value Stream Consultant (DAVSC)® Certification Issued by the (PMI®) Institute**
21-24/04/2026

02 **Disciplined Agile Senior Scrum Master (DASSM)® Certification**
02-05/03/2026

03 **PMI Project Management Ready Certification**
09-12/02/2026

04 **PMI Agile Certified Practitioner (PMI-ACP)® Certification**
21-26/01/2026

05 **Disciplined Agile Scrum Master (DASM)® Certification**
02-05/11/2026

06 **Construction Professional in Built Environment Projects (PMI-CP)™**
05-08/10/2026

Microsoft Certified Courses

01 **Microsoft Office Suite for Professionals**
07-10/04/2026

02 **Certified Data Analysis using Excel & Power BI**
14-16/09/2026

03 **Advanced Applications in Microsoft Excel for Analysts**
05-07/10/2026

04 **Microsoft Copilot 365 AI Program**
31/03-01/04/2026

05 **Platforms Power BI & Power Apps (PL-900) Program**
14-16/12/2026

06 **Data Analyst Associate using Power BI (PL-300 IADL)**
09-11/11/2026

07 **Microsoft Azure Administrator Associate (AZ-104) Certification**
05-07/10/2026

08 **Microsoft Azure Fundamentals (AZ-900) Certification**
10-12/08/2026

Marketing & Government Reputation Programs

01 Executive Program on Evaluating and Enhancing Government Marketing Strategies
06-08/01/2026

02 Advanced Course on Government Marketing in the Digital Transformation Era
04-06/02/2026

03 Applied Program on Government Marketing and Community Engagement Development
03-05/02/2026

04 Professional Program on Government Marketing for Tourism and Culture Sectors
03-05/02/2026

05 Training Initiative on Marketing National Projects and Government Initiatives
30/06-02/07/2026

06 Certified Digital Marketing Professional for the Public Sector
09-11/06/2026

07 Professional Program on Effective Government Marketing Strategies
05-07/05/2026

08 Executive Workshop on Building Public Trust through Government Marketing Initiatives
14-16/04/2026

Training Diplomas

01 **Training Diploma in Dealing with People with Disabilities**
18-22/05/2026

02 **Training Diploma in Accounting for Non-Accountants**
22-26/06/2026

03 **Training Diploma in Human Resource Management**
13-17/07/2026

04 **Training Diploma in Development and Occupational Qualification**
03-07/08/2026

05 **Training Diploma in Job Happiness and Quality of Life**
27/04-01/05/2026

06 **Training Diploma in Future Foresight**
30/03-03/04/2026

07 **Training Diploma in Contract Drafting**
23-27/02/2026

08 **Diploma in Counseling and Career Guidance**
05-09/01/2026

Training Diplomas

01 Training Diploma in Creativity and Innovation
07-11/12/2026

02 Training Diploma in Organizational Excellence
28/12-01/01/2026

03 Training Diploma in Operational Risk Management and Decision-Making
12-16/01/2026

04 Training Diploma in Measuring Return on Investment in Training
16-20/02/2026

05 Training Diploma in Change Management
09-13/11/2026

06 Training Diploma in Tourist Guidance
05-09/10/2026

07 Training Diploma in Business Management
14-18/09/2026

08 Training Diploma in Metaverse and Blockchain
24-28/08/2026

Training Diplomas

01 **Training Diploma in Talent Management**
02-06/02/2026

02 **Training Diploma in Supply Chain Management**
22-26/06/2026

03 **Training Diploma in Professional Language for Legal Purpose in English**
13-17/04/2026

04 **Training Diploma in Health and Occupational Safety in the Workplace**
27-31/07/2026

05 **Training Diploma in Big Data Management and Analysis**
31/08-04/09/2026

06 **Training Diploma in Digital Transformation**
01-05/06/2026

07 **Training Diploma in Business Continuity**
27/04-01/05/2026

08 **Training Diploma in Balanced Scorecards and Performance Indicators Measurement**
09-13/03/2026

Training Diplomas

01 **Training Diploma in Financial Auditing**
21-25/12/2026

02 **Training Diploma in Asset Management**
08-12/06/2026

03 **Training Diploma in Public Relations Management**
23-27/02/2026

04 **Training Diploma in Statistical Data Analysis**
06-10/07/2026

05 **Training Diploma in Drafting Systems and Legal Regulations**
20-24/10/2026

06 **Training Diploma in Photography**
16-20/11/2026

07 **Training Diploma in Conflict Management and Negotiation Skills**
12-16/10/2026

08 **Training Diploma in Etiquette and Protocol**
31/08-04/09/2026

Organizational Intelligence Programs

01 **Performance Lab on Analyzing and Improving Efficiency Using Corporate Intelligence Technologies**
24-26/11/2026

02 **Training Initiative on Big Data Applications for Enhancing Corporate Intelligence**
03-05/11/2026

03 **Strategic Program on Advanced Analytics Based Planning in Corporate Intelligence**
20-22/10/2026

04 **Professional Program on Knowledge Management and Organizational Innovation through Corporate Intelligence**
29/09-01/10/2026

05 **Advanced Workshop on Using AI to Support Institutional Decision-Making**
08-10/09/2026

06 **Executive Certificate in Digital Transformation Strategies and Corporate Intelligence Enhancement**
18-20/08/2026

07 **Applied Course on Data Analysis and Smart Decision-Making in Organizations**
07-09/04/2026

08 **Introductory Program on Corporate Intelligence and Workplace Applications**
26-30/07/2026

Creativity & Innovation Courses

01 Innovation & Creativity Masterclass Through the Four Lenses
03-05/03/2026

02 Executive Program on Innovation within the 4th Generation Institutional Excellence Framework
28-30/07/2026

03 Introductory Workshop on Tolerance Values Based on Sheikh Zayed's Methodology
22-24/12/2026

04 Advanced Program in Innovative Leadership Skills for Managers
11-13/08/2026

05 Certified Professional in Change Leadership Using the Kurt Lewin TIVE Model
29/09-01/10/2026

06 Workshop on Designing and Managing Institutional Innovation Incubators
17-19/11/2026

07 Government Innovation Program for Creative Work Environments
18-22/10/2026

08 Workshop on Designing and Managing Institutional Innovation Incubators
18-21/03/2026

Future Foresight Courses

01 **Applied Program on Developing Future Foresight Research Skills**
12-14/05/2026

02 **Comprehensive Program in Future Foresight Crisis & Emergency Management**
23-25/06/2026

03 **Executive Program in AI Based Future Foresight**
11-13/08/2026

04 **Future Skills 2030 Program Pathway to the Fourth Industrial Revolution**
15-17/09/2026

05 **Rapid Foresight and Strategic Innovation Masterclass**
08-10/12/2026

06 **Organizational Resilience Program for Future Adaptability**
10-12/11/2026

07 **Digital Leadership & Strategic Foresight Academy**
13-15/10/2026

08 **Advanced Digital Leadership Certificate in Strategic Foresight**
14-16/07/2026

09 **Creative Workshop on Scenario Design and Strategic Foresight**
14-16/04/2026

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Future Foresight Courses

01 **Future Foresight & Proactive Services Masterclass**
27-29/01/2026

02 **Innovative Leadership and Future Foresight in Government Work Program**
24-26/03/2026

03 **Strategic Workshop on Foresight Thinking and Planning for Senior Leaders**
21-23/04/2026

04 **Competitiveness and Innovation Lab in Future Planning**
10-12/03/2026

05 **Certified Expert in Future Foresight and Crisis Management**
28-30/07/2026

06 **Professional Program in Future Foresight and Strategic Planning**
19-21/05/2026

07 **Executive Program for We the UAE 2031 Vision Planning for Future Goals**
30/06-02/07/2026

08 **Executive Program for Government Excellence and Future Foresight**
24-26/12/2026

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Smart Leadership & Personal Excellence Courses

01 **Self-Motivation Program for Leaders Using Myers Briggs Personality Types**
1-13/08/2026

02 **Certified Expert in Managing Upward and Downward Relationships**
03-05/02/2026

03 **Strategic Thinking and Leadership Workshop for Times of Crisis and Ambiguity**
03-05/03/2026

04 **Advanced Supervisory Skills Certificate for Professional Women**
28-30/07/2026

05 **Expert Workshop on Managing Anger and Stress in the Workplace**
17-19/11/2026

06 **Certified Professional in Critical Thinking Problem Solving & Decision-Making**
20-22/10/2026

07 **Masterclass in Influence Relationship Building & Networking**
29/09-01/10/2026

08 **Executive Program in Emotional Intelligence Leadership Using Myers-Briggs Indicator**
13-15/01/2026

Smart Leadership & Personal Excellence Courses

Critical INNOVATION

01 **Leadership Balance Program for Work-Life Harmony**
22-24/12/2026

02 **Corporate Etiquette & Hospitality Certificate for Executive Leaders**
10-12/03/2026

03 **Certified Mind Mapping & Personal Innovation Expert**
07-09/04/2026

04 **Executive Program on Personal Excellence and Positive Workplace Culture**
28-30/04/2026

05 **Professional Workshop on Managing Anger and Negative Behavior**
19-21/05/2026

06 **Professional Program on the Golden Rules of Effective Time Management**
17-19/02/2026

07 **Professional Voice & Communication Impact Lab**
27-29/01/2026

08 **Influence & Persuasion Masterclass for Leaders and Executives**
04-06/08/2026

Accounting, Finance, Investment & Economic Intelligence Courses

01 **Executive Program in Investment and Portfolio Management**
30/06-02/07/2026

02 **Certified Expert in Financial Auditing Risk Evaluation & Internal Control**
14-16/07/2026

03 **Professional Course in Foreign Exchange Trading Skills**
26-28/01/2026

04 **Economic Analysis & Financial Decision Making Masterclass**
10-12/02/2026

05 **Financial Governance Workshop for Enhanced Budgetary Performance**
21-23/07/2026

06 **Investment Projects Feasibility Studies Program**
19-21/05/2026

07 **Certified Professional in Digital Assets and Cryptocurrency Investments**
07-09/04/2026

08 **Applied Program on Feasibility Studies Using Comfar III**
03-05/03/2026

Accounting, Finance, Investment & Economic Intelligence Courses

Critical INNOVATION

01 Certificate in International Public Sector Accounting Standards (IPSAS)
13-15/10/2026

02 Advanced Certificate in Fraud Detection and Financial Statement Manipulation
02-04/11/2026

03 Applied Program in Accounting Entries Preparation per International Standards
09-11/03/2026

04 Workshop on Financial Data Design and Analysis Using Power BI
27-29/04/2026

05 Certified IFRS Reporting Standards Program – 2024 Updates
27-29/07/2026

06 Applied Workshop in Payroll Preparation Analysis & Management
06-08/07/2026

07 Finance for Non-Financial Professionals Program
08-10/06/2026

08 Professional Program in Economic Analysis and Investment Decision-Making
21-24/09/2026

ISO Standards Training Courses

01 **ISO 45001 International Occupational Health and Safety Standard Program**
08-11/06/2026

02 **ISO 22000 Food Safety Program**
06-09/07/2026

03 **ISO 31000 Risk Management Program**
27-30/07/2026

04 **ISO 41001 Facility Management Program**
14-17/09/2026

05 **ISO 10002 Customer Satisfaction Program**
02-05/11/2026

06 **ISO 18091 Quality for Public Organizations Program**
18-21/05/2026

07 **ISO 9001 Quality Management Program**
27-30/04/2026

08 **ISO 22301 Business Continuity Program**
09-12/03/2026

09 **ISO 55000 Asset Management Standard Program**
16-19/02/2026

Real Estate Training Courses

01

Government Unit Benefits Management Expert Program

24-26/11/2026

02

Introduction to the Real Estate Ownership Law in UAE

27-29/10/2026

03

Real Estate Market Analysis & Future Trends Lab

29-/09-30/01/2026

04

Professional Program in Developing and Managing Major Real Estate Projects

18-20/08/2026

05

Basics of Real Estate Marketing Course

29-31/12/2026

Critical INNOVATION

Occupational Health & Safety Courses

01 **Advanced Program in Modern & Sustainable Waste Management**
22-24/12/2026

02 **Certified Occupational Health & Safety Officer**
17-19/11/2026

03 **Environmental Planning & Pollution Control Masterclass**
08-10/12/2026

04 **Program in Safety Engineering Environment & Risk Assessment**
10-12/11/2026

05 **Institutional Emergency Management Relief & Evacuation Workshop**
13-15/10/2026

06 **Executive Program in Risk Prevention Accident Analysis & Control**
15-17/09/2026

07 **Certified Expert in Home Safety and Security**
11-13/08/2026

08 **Integrated Program in Food Safety and Quality Assurance**
14-16/07/2026

Occupational Health & Safety Courses

Critical INNOVATION

01 Executive Program in Fire Prevention and Safety Management
24-26/02/2026

02 Workshop on Physical Awareness & Workplace Health Practices
29-31/12/2026

03 Integrated Occupational Health & Safety Management System
28/04-01/05/2026

04 Professional Program in Comprehensive Risk Management
07-10/04/2026

05 Specialized Workshop on Human Behavior and Business Continuity
10-12/03/2026

06 Applied Program in First Aid & Emergency Response
17-19/02/2026

07 Professional Program in Safety and Quality According to International Standards
27-29/01/2026

08 Workplace Safety & Security Program
04-06/08/2026

Critical INNOVATION

Audit and Logistics Training Courses

01 **Professional Program in Warehouse Automation and Inventory Management**
12-14/05/2026

02 **Certified Rational Use of Medicines & Pharmaceutical Dispensing Program (WHO Guidelines)**
27-29/04/2026

03 **Executive Program in Process Automation and Supply Chain Systems**
13-15/01/2026

04 **Procurement Planning Quantitative Analysis & Cost Optimization Program**
13-15/10/2026

05 **Supplier Management and Strategic Partnership Program**
28-30/07/2026

06 **Executive Program in Good Distribution Practices (GDP) and Good Storage Practices (GSP) per WHO Guidelines**
16-18/02/2026

07 **Certified Expert in Stocktaking Waste Handling & Idle Inventory Management**
30/06-02/07/2026

08 **Advanced Program in Warehouse Management and Operational Efficiency**
09-11/03/2026

09 **Applied Workshop in Procurement Planning and Tender Management**
31/03-02/04/2026

Audit and Logistics Training Courses

Critical INNOVATION

01 **Smart Sourcing Methodology for Procurement Optimization**
01-03/09/2026

02 **Professional Program in Logistics Security and Supply Chain Safety**
08-10/09/2026

03 **Certified Professional in Procurement Management and Cost Reduction Strategies**
06-08/10/2026

04 **Workshop on Supply Chain Auditing and Efficiency Analysis**
27-29/10/2026

05 **Certified Specialist in Procurement and Supply Management**
24-26/02/2026

06 **Professional Fleet and Transport Management Program**
29-31/12/2026

07 **Applied Program in Logistics Operations Investigation & Optimization**
15-17/12/2026

08 **Advanced Logistics Supply Chain & Customer Service Fundamentals**
17-19/11/2026

Social Development & Responsibility Programs

01 Executive Program for Corporate Volunteering & Community Development Experts
02-04/02/2026

02 Certified Professional in Social Responsibility for the Private Sector
02-04/03/2026

03 Certified Expert in Sustainable Community Partnerships for Development
06-07/04/2026

04 Leadership Program in Economic Development & Corporate Responsibility
04-06/05/2026

05 Professional Program in Social Entrepreneurship & Project Design
10-12/06/2026

06 Social Innovation Masterclass Designing Transformative Initiatives
20-21/07/2026

07 Certified Social Needs Assessment & Development Prioritization
29-30/08/2026

08 Social Impact Masterclass Community Service & Engagement Excellence
08-10/09/2026

Social Development & Responsibility Programs

Critical INNOVATION

01 **Certified Corporate Social Responsibility Management**
05-07/10/2026

02 **Executive Program in Sustainability and Institutional Innovation**
09-11/11/2026

03 **Certified Strategic Planning for Social Responsibility & Impact**
14-16/12/2026

04 **Specialist Program in Development Project Management & Empowerment**
11-13/08/2026

05 **Professional Qualification Program for Social Work Specialists**
26-28/01/2026

06 **Advanced Leadership in Corporate Social Responsibility**
09-11/06/2026

07 **Certified Program in Measuring Social Impact for Development Projects**
21-23/04/2026

08 **Innovation Lab for Community Campaigns & Social Initiatives**
31/03-01/04/2026

Tourism Programs

01 Certified Professional Tourist Guide in Experience Management
21-23/04/2026

02 Executive Program in Luxury Hotel & Global Hospitality Management
19-21/05/2026

03 Certified Expert in Restaurant & Cafe Operations
30/06-02/07/2026

04 Certified Expert in Hospitality Management
14-16/04/2026

05 Masterclass in Airline Reservation Systems (Amadeus)
10-12/03/2026

06 Comprehensive Program in Travel Planning & Tourism Management
28-30/07/2026

Corporate Happiness & Workplace Wellbeing Programs

Critical INNOVATION

01 **Integration of People of Determination into the Educational System**
07-09/07/2026

02 **Psychological Support for People of Determination**
14-16/07/2026

03 **Integration of People of Determination into the Labor Market**
15-17/09/2026

04 **First Aid for People of Determination**
22-24/09/2026

05 **Training Certification for People of Determination Trainers**
12-14/05/2026

06 **Motivating People of Determination to Face Challenges**
22-24/12/2026

07 **Enhancing the Role of People of Determination in Society**
03-05/11/2026

08 **Etiquette for Dealing with People of Determination**
27-29/10/2026

Digital Transformation & Smart Technologies Programs

01 **Certified Professional in Graphic Design using Adobe Photoshop & Illustrator**
02-04/02/2026

02 **Masterclass in Writing and Composing Effective Electronic Correspondence**
09-11/02/2026

03 **Certified Web Design and Development Program**
21-23/04/2026

04 **Expert in CorelDraw Design Techniques**
27-29/04/2026

05 **AI Integration in Administrative and Institutional Work Program**
19-21/05/2026

06 **Professional Video Production with Sony Vegas**
07-09/09/2026

07 **Certified Video Editing using Adobe Premiere**
03-05/08/2026

08 **Specialist Program in Protection from Viruses and Cyber Threats**
13-15/04/2026

09 **Certified CompTIA A+ and CompTIA Network+ Program**
26-28/01/2026

10 **Advanced Course in Big Data Interaction and Information Technology**
08-10/06/2026

Digital Transformation & Smart Technologies Programs

Critical INNOVATION

01 **Data Analytics Masterclass using Excel, SQL, Tableau & Python**
21-23/04/2026

02 **Metaverse and Blockchain Masterclass**
16-18/11/2026

03 **Certified System Analysis and Database Design Program**
12-14/10/2026

04 **Executive Program in Digital Government and Smart Transformation Strategies**
09-11/11/2026

05 **Business Analysis Lab using Aris**
09-11/06/2026

06 **Cybersecurity and Data Protection Expert**
21-23/12/2026

07 **Digital Transformation and Future Readiness Program**
14-16/12/2026

08 **AI Power and Applications in the Institutional Workplace Certification**
11-13/08/2026

Critical INNOVATION

Institutional Excellence & Governance Programs

01 **Certified Program for Institutional Excellence Experts**
14-16/07/2026

02 **Professional Program in Organizational Management using OKRs**
11-13/08/2026

03 **Certified Corporate Governance and Leadership Program**
15-17/09/2026

04 **Applied Course in Managing and Accelerating Institutional Excellence Initiatives**
29-31/12/2026

05 **Innovation Lab for Governmental and Institutional Acceleration**
18-20/08/2026

06 **Certified Application of Institutional Excellence Standards**
29/09-01/10/2026

07 **Developing Institutional Strategies and High Performance Structures**
27-29/10/2026

08 **Certified Institutional Leader for Sustainable Excellence**
24-26/11/2026

Institutional Excellence & Governance Programs

Critical INNOVATION

01 **Executive Program in Organizational Agility and Transformational Project Management**
21-23/04/2026

02 **Certified Expert in Translating Strategic Plans into Operational Frameworks**
19-21/05/2026

03 **Corporate Reputation Management and Building Institutional Soft Power**
30/06-02/07/2026

04 **Transformational Project Design and Acceleration Masterclass**
28-30/07/2026

05 **Advanced Strategic Thinking and Planning Program**
23-25/06/2026

06 **Benchmarking Management and Performance Improvement Strategies**
12-14/05/2026

07 **Quality Management and Process Engineering for Excellence**
14-16/04/2026

08 **Certified Professional in the Seven Stars Institutional Excellence Model**
10-12/03/2026

Critical INNOVATION

Customer Service Excellence & Happiness Programs

01 **Certified Seven Stars Customer Service Excellence**
27-29/01/2026

02 **Masterclass in Designing World Class Customer Experience Strategies**
17-19/02/2026

03 **Innovation in Customer Complaint Management & Service Excellence**
10-12/03/2026

04 **Customer Journey Design Lab using LEGO® Creative Methodology**
07-09/04/2026

05 **Certified Sign Language for Frontline Customer Service Professionals**
28-30/04/2026

06 **Leadership in Total Quality Management for Customer Experience**
10-12/02/2026

07 **Customer Service Masterclass Professional Etiquette & Behavioral Excellence**
26-28/01/2026

08 **Certified Expert in Customer Happiness & Holistic Experience**
14-16/07/2026

09 **Professional Program in Handling Customer Complaints & Service Recovery**
19-21/05/2026

Critical INNOVATION

Happiness & Positivity Programs

01 **Certified Expert in Workplace Happiness and Wellbeing**
03/06/2026

02 **Customer Happiness Masterclass Enhancing Service Experience**
29-30/07/2026

03 **Positive Leadership and Institutional Happiness Sustainability**
21-23/04/2026

04 **Certified Specialist in Happiness and Positive Thinking**
16-17/09/2026

05 **Professional Program in Workplace Harmony and Quality of Life**
23-24/12/2026

06 **Executive Program in Quality of Life and Organizational Happiness**
13-14/05/2026

07 **Certified Program in Individual and Corporate Happiness Management**
02/11/2026

08 **Emotional Intelligence and Social Intelligence Lab for Workplace Happiness**
04-05/02/2026

09 **Applied Workshop in Positive Outlook and Constructive Thinking**
04/11/2026

Legal Leadership & Modern Legislation Courses

01 **Certified Professional in Future E-Contracts**
31/03-02/04/2026

02 **Masterclass in Free Zone Laws & Regulatory Governance**
21-23/04/2026

03 **Executive Legal Bootcamp for Non-Lawyers**
28-30/09/2026

04 **Legal Leadership in Labor & Social Security Law**
19-21/10/2026

05 **Certified Expert in Commercial Contracts & Agreement Drafting**
10-12/11/2026

06 **Comprehensive Mastery in Labor Social Security & International Law**
24-26/03/2026

07 **UAE VAT Mastery Course**
05-07/05/2026

08 **Program in UAE Financial Legislation & Banking Regulation**
17-19/08/2026

09 **Law Project Management Skills Lab**
23-25/03/2026

Legal Leadership & Modern Legislation Courses

01 **Legislative Drafting & Policy Masterclass**
08-10/12/2026

02 **Legal Advisory & Memo Writing Intensive**
01-03/09/2026

03 **Masterclass in Legal Interpretation & Precision Drafting**
06-08/10/2026

04 **Executive Program in UAE Criminal & Procedural Law**
15-17/12/2026

05 **Elite Course in Contracting & Administrative Decision Drafting**
17/19/02/2026

06 **Specialist Program in Contract Termination & Legal Arbitration**
27-29/01/2026

07 **Masterclass in UAE Labor Law Updates 2026**
22-24/09/2026

08 **Certified Specialist in Advanced Legal Drafting**
06-10/04/2026

Security Training Courses

01 **Digital Forensics Workshop in Cyber Extortion & e-Crime Investigation**
14-16/04/2026

02 **Mini-Master in Security Analysis & Risk Management**
23-25/06/2026

03 **Executive Leader in Security Operations and Surveillance Centers**
14-16/07/2026

04 **Technical Expert Program in Advanced Anti Narcotics Operations**
17-19/11/2026

05 **Certified Professional in Border Operations Management**
20-22/10/2026

06 **Advanced Course in Border Protection & Intrusion Prevention**
29/09-01/10/2026

07 **Strategic Security for Critical Infrastructure and Key Facilities**
11-13/08/2026

Security Training Courses

01 **Certified Expert in Counterfeit & Fraudulent Goods Detection**
21-23/04/2026

02 **Masterclass in Customs Procedures & International Trade Management**
19-21/05/2026

03 **Accredited Port Security Expert Certificate**
12-15/05/2026

04 **Executive Leadership in Anti-Money Laundering & Counter Terrorism Financing**
10-12/03/2026

05 **Introductory Course on the International Ship and Port Facility Security Code (ISPS)**
28-30/07/2026

06 **Technical Lab in Anti-Smuggling Operations for Specialists**
30/06-02/07/2026

Urban Sustainability & Smart Cities Programs

01 **Certified Professional in Sustainable Urban Economy Transformation**
06-08/01/2026

02 **Applied Workshop on Geographic Information Systems (ArcGIS)**
21-23/04/2026

03 **Strategic Sustainability & Green Transformation Expert Certificate**
28-30/09/2026

04 **Creative Cities Lab: Integrating Nature into Urban Design**
17-19/08/2026

05 **Technical Program in Digital Mapping & Geo-Engineering Soil Analysis**
23-25/03/2026

06 **Advanced Course in Environmental Balance & Sustainable Development Practices**
19-21/10/2026

GIS & Geospatial Intelligence Courses

Critical INNOVATION

01

Certified Professional in Geodesy & Advanced Spatial Technologies

17-19/02/2026

02

Executive Program in Geographic Information Systems (GIS) & Smart Applications

05-07/05/2026

03

Masterclass in Geodetic Network Design & Spatial Data Analysis

27-29/01/2026

04

Professional Course in Aerial Photography & Mapping

21-23/04/2026

05

Workshop on Aerial Image Processing with Modern Digital Tools

22-24/12/2026

Critical INNOVATION

Governance & Competitiveness Support Programs

01 **Executive Program in Governance Risk & Compliance (GRC)**
07-09/04/2026

02 **Institutional Performance Development & Competitive Capability Building**
19-21/05/2026

03 **Standards and Frameworks of Excellence in Modern Government Management**
21-23/07/2026

04 **Global Best Practices in Efficiency Effectiveness & Competitiveness**
13-15/10/2026

05 **Integrated Executive Leadership Program for Senior Government Officials Advanced Level**
14-16/12/2026

06 **Advanced Professional Program in Enterprise Risk Management (ERM)**
09-11/11/2026

07 **Leadership in Institutional Performance Evaluation and Management**
05-07/10/2026

08 **Certified Business Process Professional (CBPP)**
03-05/03/2026

Media Training Courses

01 Certified Professional in Creative Photography & Image Editing
24-26/03/2026

02 Advanced Leadership in Public Relations & Media Communication
10-12/11/2026

03 Masterclass in Professional Voice-Over & Audio Presentation Skills
08-10/12/2026

04 Advanced Investigative Journalism Course (Advisory Level)
01-03/09/2026

05 Executive Program in Strategic Media Planning & Communication
22-24/09/2026

06 Fundamentals of Digital Journalism & Media Transformation
06-08/04/2026

07 Creative Content Writing & Communication Management Course
15-17/12/2026

08 News Writing & Media Messaging Workshop
06-08/10/2026

Technical & Vocational Training Courses

01

Advanced Professional Certificate in Data Analysis Using Python

23-25/06/2026

02

Executive Expert Program in Marine Engine Operation & Maintenance

14-16/07/2026

03

Comprehensive Professional Program in Pump Systems Design Operation & Maintenance

07-09/09/2026

04

Comprehensive Program in AI and Stem Cell Applications for Healthcare Innovation

05-07/05/2026

05

Applied Integrated Program in High Voltage Switchgear & Transformer Maintenance

05-07/10/2026

Technical & Vocational Training Courses

01
02
03
04
05
06

Applied Workshop on Fundamentals and Principles of Electrical Engineering
07-09/12/2026

Professional Certificate for Expert in Electric Vehicle Maintenance
21-23/12/2026

AI in Healthcare Masterclass for Certified Professionals
22-24/09/2026

Advanced Program in X-Ray Spectrometer Operation & Maintenance
12-14/08/2026

Applied Workshop in Smart Irrigation Systems & Valve Maintenance
15-17/12/2026

Professional Program in Preventive Vehicle Maintenanc & Efficiency Management
10-12/11/2026

Human Resources Training Courses

01 **Job Description Writing Expert Course**
26-29/10/2026

02 **Job Description Writing Expert Course**
04-06/08/2026

03 **Certified Expert in Gap Analysis and Development of Individual and Institutional Training Plans**
25-28/01/2026

04 **Certified Professional in Corporate Training**
13-16/04/2026

05 **Certified Expert in Psychometric Test Design and Evaluation**
21-24/09/2026

06 **AI and Data in HR**
22-25/06/2026

07 **Comprehensive Training Program in Succession Planning and Second Line Leadership Development**
12-15/05/2026

08 **Certified Strategic Planning Professional**
14-16/04/2026

09 **Specialized Program in Performance Management According to the UAE Federal Government Model**
10-12/03/2026

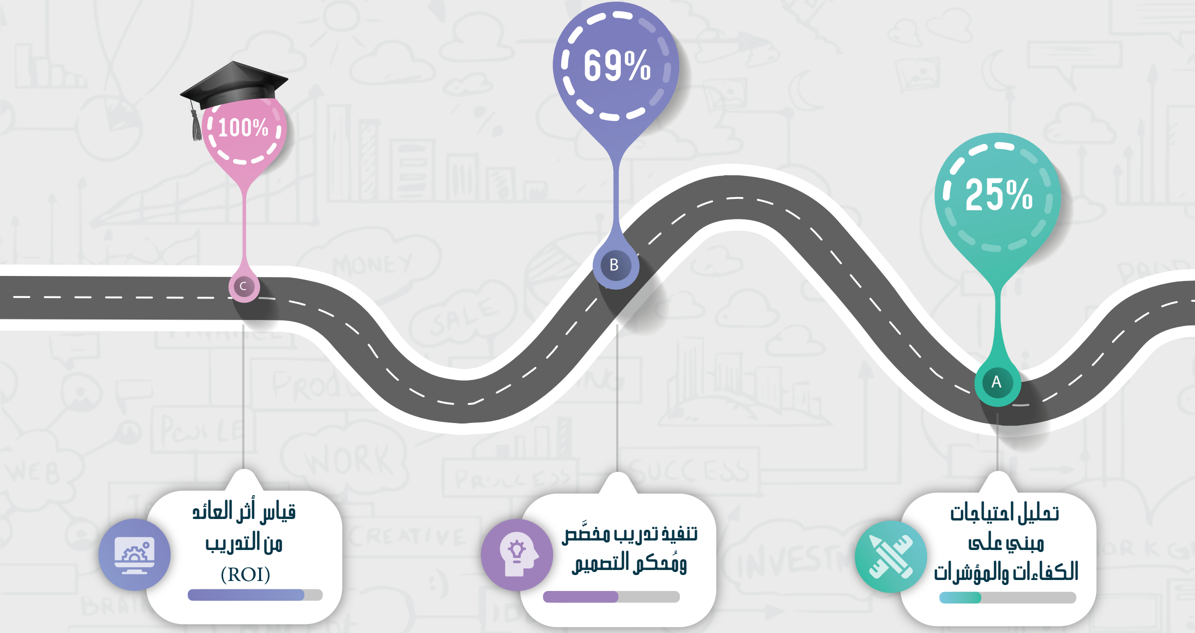
10 **Comprehensive Program in Job Analysis and Role Profiling**
23-25/11/2026

Critical INNOVATION

The Approved Methods in Traning

- Lectures
- Interactive Activities
- Educational Vedios
- Discovery Learning
- Questions And Answers
- Benchmarking
- knowledge Simulation
- Case Studies And Analysis

Critical INNOVATION
Competitiveness Enhancement, Consultation and Training

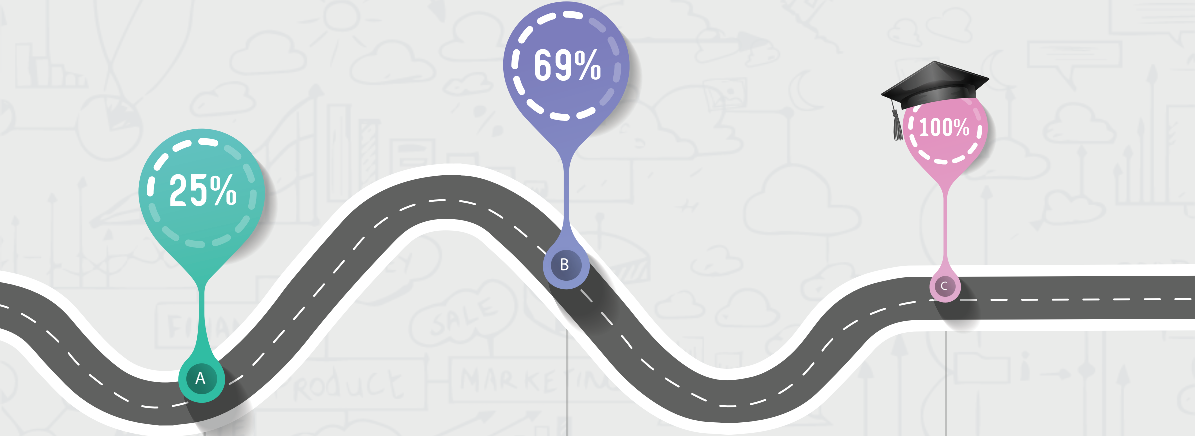


تحليل احتياجات مبني على الكفاءات والمؤشرات

تنفيذ تدريب مخصَّص ومُحكم التصميم

قياس أثر العائد من التدريب (ROI)

Critical INNOVATION
Competitiveness Enhancement, Consultation and Training



Competency and Indicator Based Training Needs Analysis

Delivering Expertly Designed Training

Measuring Training Impact (ROI)

Critical INNOVATION
Competitiveness Enhancement,
Consultation and Training

Critical Innovation MGMT Consultancies & Training

Training Plan 2026

Critical Innovation provides insight into the drivers of your organization productivity and prosperity.