

# Terms of Business for Letsbuyhealthcare

These Terms of Business apply from the date you submit your data and become a Member or Account Holder with Letsbuyhealthcare. These terms will remain effective until you formally advise us of your wish to no longer be a member or Account Holder, or until you unsubscribe from our service.

## About Letsbuyhealthcare

Letsbuyhealthcare Limited is a company incorporated in Ireland (Company Number 604764) with registered offices at 5<sup>th</sup> Floor, Connaught House, 1 Burlington Road, Dublin 4, Ireland, D04 C5Y6. Our VAT number is IE3472374JH.

We are a consumer comparison website that advertises and offers services provided by private healthcare suppliers. We operate as a "profit for purpose" enterprise.

## Our Services

We ask consumers to register on our website ([www.letsbuyhealthcare.com](http://www.letsbuyhealthcare.com)) and provide their name, contact details, and other relevant information. Joining Letsbuyhealthcare is free and obligation-free.

We arrange for private healthcare providers (e.g., private hospitals) to present information and prices for all-inclusive healthcare packages on the Letsbuyhealthcare website. This information is presented in a way that is informative and allows consumers to choose the treatment and provider they require.

Typically, healthcare providers supply Letsbuyhealthcare with:

- The provider's preferred rate for delivering the treatment(s).
- An indicative waiting time for the treatment.
- A description of the healthcare that will be provided.

Once we have this information, we present the offer(s) from the healthcare provider on the Letsbuyhealthcare website. Consumers are free to choose whether or not they wish to progress with their treatment, accept the healthcare provider's offer, make a booking, and optionally pay an online deposit (or the full price) directly to their chosen provider.

## Fees and Commission

We provide a service to the healthcare providers, and a fee or commission is separately agreed upon with those providers. Letsbuyhealthcare can earn a commission on its activities by agreement with private healthcare providers. The structure and rate at which that commission is agreed may vary from provider to provider.

## Our Liability and Advisory Services

Letsbuyhealthcare has no hand, act, or part in the provision of healthcare, and we have no responsibility or liability whatsoever for any additional cost that arises and/or the quality of the service provided by any private healthcare provider, its employees, its suppliers, or its contractors.

We do not engage in any advisory services in relation to any of the healthcare offers presented by healthcare providers on the website. The healthcare provider will provide any advisory services relating to the healthcare services offered.

## Conflicts of Interest

We aim to avoid any conflicts of interest when providing services to our members. However, should an unavoidable conflict of interest occur, we will advise affected members in advance.

## Data Protection

Letsbuyhealthcare is committed to handling the personal information you have provided in accordance with the Data Protection Act(s).

- **For further details:** Please see our Terms and Conditions of Website Use and our Privacy Statement on our website ([www.letsbuyhealthcare.com](http://www.letsbuyhealthcare.com)).
- **Requesting your data:** If you would like a copy of the information we hold about you, please write to our address shown above. A fee of €6.35 should be enclosed with your request.
- **Data errors or changes:** Should you discover any errors or omissions in the personal data held by us, or wish to change any of the uses of the data, please contact us.

## Complaints and Queries

We are committed to providing a high standard of service at all times. We aim to respond to complaints in a courteous, timely, and fair manner, endeavouring to address specific issues raised by our members and, where appropriate, to update our procedures to avoid re-occurrence of similar issues.

- **General Queries:** Should you have any queries regarding the services provided by Letsbuyhealthcare, please contact us at our registered office or email: [contact@letsbuyhealthcare.ie](mailto:contact@letsbuyhealthcare.ie)
- **Concerns/Complaints:** Please contact us to discuss any concerns you may have.

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**Date of Document:** 3 October 2025