



# TRAINING 2025

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- Real-time, accurate measurements are directly available on your SMAN® Digital Manifold or the Job Link® application on your mobile or tablet device
- Check live measurements with a 300-meter wireless range on-site
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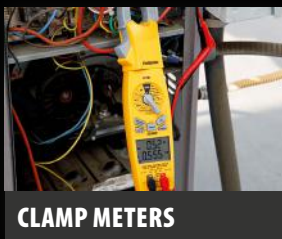
**Job  
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**DIGITAL MANIFOLDS**



**PIPE CLAMPS**



**CLAMP METERS**



**PRESSURE PROBES**



**LEAK DETECTOR**



**PSYCHROMETER**



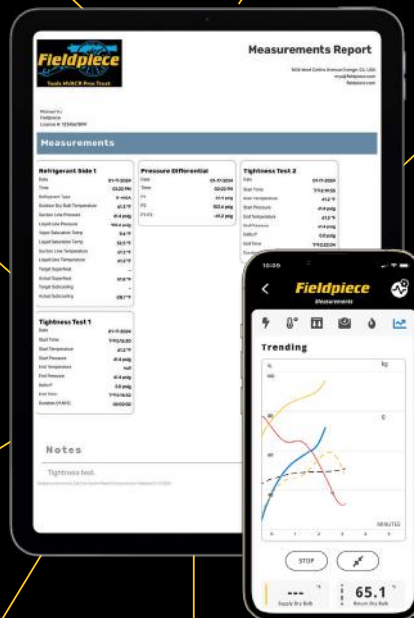
**MANOMETER**



**VACUUM GAUGE**



**REFRIGERANT SCALE**



App for  
IOS



App for  
Android

# Training – Training – Training

**Juliet Loïselle FInstR** / Publisher ACR Journal, Heat Pumps Today and Renewable Energy Installer, asks: "Why is training so important for your business, your team, and the sector you work in?"

**HVAC & Renewables training in the UK is crucial for ensuring the safe, efficient, and legal installation, maintenance, and repair of heating, ventilation, acr, solar and storage systems. Proper training equips technicians with the necessary skills and knowledge to handle complex systems, comply with regulations, and meet the growing demands of the industry, which is constantly evolving with new technologies and legislation.**

Whilst I mention 'engineers' throughout this introduction, it's equally important that sales and customer service roles are included when future proofing your business by providing the best training opportunities available.

## Where does your business sit on training?

The best training ensures engineers are qualified and have the correct skills and knowledge for handling complex systems, ensuring regulations are met and able to consistently understand and apply new technologies.

1. Do you provide courses?
2. Do you invest in trainees?
3. Do you offer apprenticeships?
4. Do you 'train the trainers'?
5. Do you only work on installs with fully qualified engineers?

Training not only improves skills, provides compliance and safety on the job but also creates loyalty between employer and employee.

## Here's why HVAC & Renewables training is important in the UK:

1. Legal compliance and safety
2. Technical proficiency
3. Career advancement and job prospects
4. Customer satisfaction and trust
5. Meeting industry demands

## Awards and recognition



Putting your apprentices forward for awards recognises their achievements, boosts their confidence, and highlights the value of apprenticeships. It also benefits employers by showcasing their commitment to training and development.

## Benefits for the apprentice

- **Recognition and celebration:** Awards provide official acknowledgment of hard work, dedication, and skills gained during the apprenticeship, boosting confidence and morale.
- **Career advancement:** The recognition can open doors to further opportunities within the organisation or industry, potentially leading to promotions or new roles for your apprentice, creating further loyalty and reasons to stay.

## • Networking opportunities:

The ACR & HP Trainee of the Year Awards Luncheon provides opportunities to network with industry professionals and other apprentices, creating valuable connections.

## • Increased visibility:

Being recognised can increase an apprentice's visibility within the company, making them a role model for other employees.

## Benefits for the employer

### • Increases your brands reputation:

Award nominations and wins can enhance you, as an employer, reputation within the industry, showcasing your commitment to training and development.

### • Attracts top talent:

Recognising apprentices can make an organisation more attractive to other potential apprentices, as they see it as a supportive and rewarding place to work.

### • Boosts employee morale:

Highlighting your apprentices' achievements can create a culture of excellence and motivation within the workforce.

### • Demonstrates investment in the future:

Nominating your apprentices demonstrates your business's commitment to developing your workforce and investing in the future



**Juliet Loïselle FInstR** / Publisher ACR Journal, Heat Pumps Today and Renewable Energy Installer

In essence, these types of awards are a win-win situation, benefiting both your individual apprentice and you, the employer, by recognising excellence, promoting training, and driving innovation in the workplace.

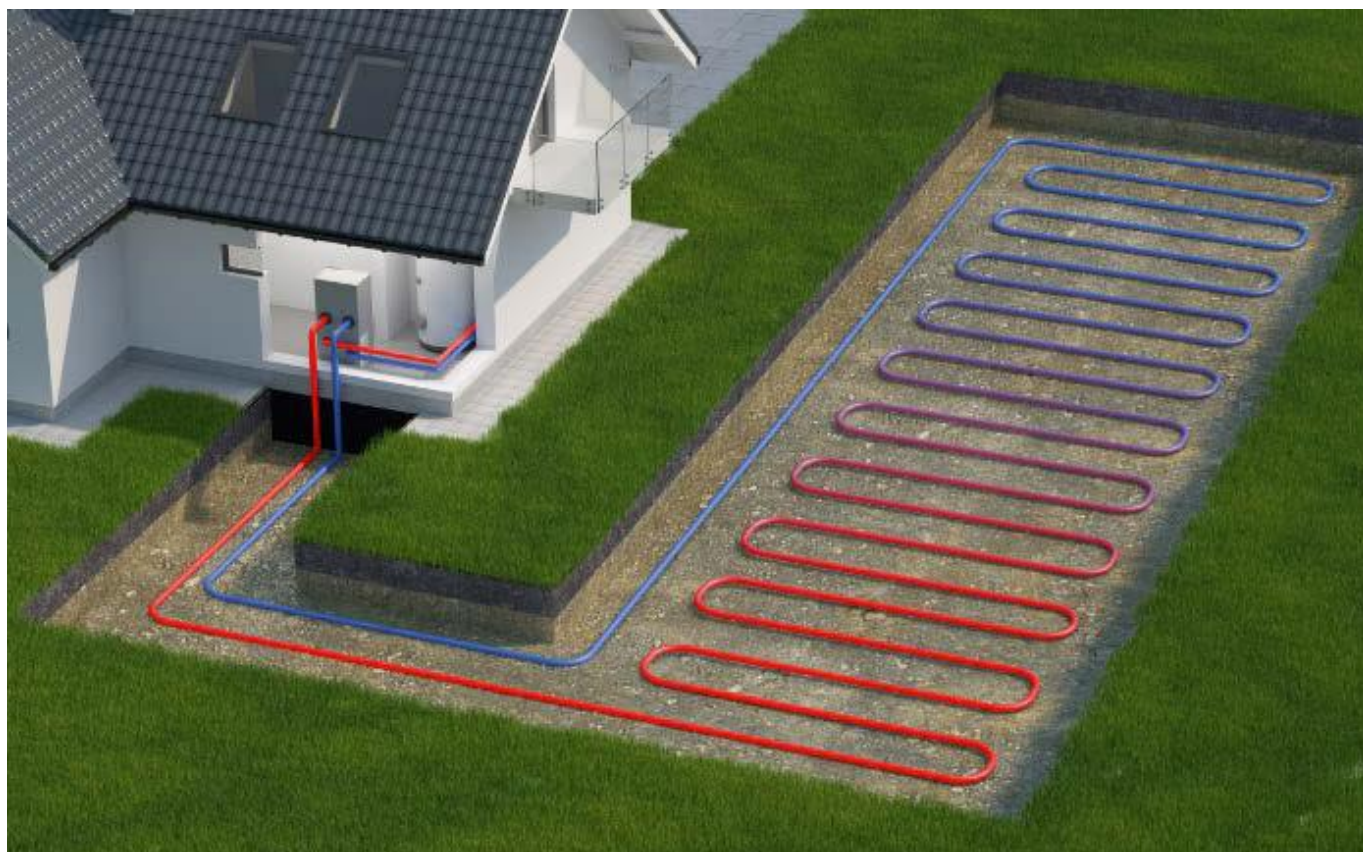
1. Do you see the value in investing and growing your engineers?
2. Do you see value in training and rewarding your sales & support teams?
3. How do you create team loyalty and longevity

Training not only improves skills, provides compliance & safety on the job but also, by investing in your team, creates loyalty between employer and employee.

The **ACR Journal & Heat Pumps Today** team are organising and holding the 16th annual not-for-profit ACR & Heat Pumps Trainee of the Year Awards 2025 at the Leeds Marriot Hotel on the 4th December. 📅

If you would like to recognise, reward and highlight the work your trainees and apprentices are doing, along with how you as a business support training, then enter before the 26th September. It couldn't be easier – visit: [www.acrjournal.uk/acr-trainee-of-the-year](http://www.acrjournal.uk/acr-trainee-of-the-year)  
If you would like to sponsor, book places or have any other questions contact: [hayleyc@warnersgroup.co.uk](mailto:hayleyc@warnersgroup.co.uk)





## GSHPA's flagship online course continues to upskill the sector

An overview of the Ground Source Heat Pump Association's (GSHPA) CPD-accredited Heat Pumps for Engineers course, which continues to go from strength to strength.

**The Ground Source Heat Pump Association (GSHPA) is proud to continue offering its CPD-accredited online training course, Heat Pumps for Engineers, which has quickly become a cornerstone in professional development for those working with ground source heat pump systems.**

Since its launch, the course has helped hundreds of engineers and professionals deepen their knowledge of heat pump technology. Covering essential areas such as system design, installation, and maintenance, the course equips learners with practical skills to meet the demands of this expanding industry.

### **Flexible, self-paced learning**

Entirely online, the course is ideal for busy professionals. Participants can work through the material at their own pace, and the CPD accreditation ensures the content meets the standards required for recognised continuing professional development.

### **Incredible value for members**

GSHPA is continuing its commitment to supporting skills development in the sector by offering members a significant discount. While the course is priced at £1,920 (inc. VAT) for non-members, GSHPA

members can enrol for just £360 (inc. VAT) – a saving of over £1,500.

"This course remains one of the best ways to understand the technical side of ground source heat pump technology," said **Stephen Bielby**, GSHPA Operations Manager.

"We're proud to offer it at such a substantial discount to our members and continue investing in the skills and knowledge needed to drive the transition to low-carbon heating."

### **Join the movement**

If you're looking to expand your knowledge or position yourself at the forefront of the heat

pump industry, this course is the ideal next step.

To enrol or find out more, contact [info@gshpa.org.uk](mailto:info@gshpa.org.uk) or scan the QR code below.



**GSHPA**  
GROUND SOURCE HEAT PUMP ASSOCIATION

# The learning solution for building services engineers

Browse our range of courses and free CPD, plus get advice on careers, apprenticeships and much more.



Exclusive discounts on  
courses for BESA members.

**[thebesa.com/besa-academy](https://thebesa.com/besa-academy)**



# On-the-go knowledge from the IOR

**Bob Wright** AMInstR, Chair of the IOR RACHP EngTech Section, discusses a new technical app launched by the IOR to support the industry – and particularly students. This app is a key part of the IOR's two-year strategy to address skills shortages in the industry and to support the professional development of its members which also includes Masterclasses and events.

## Anyone gets access to the technical app, allowing them to access IOR information while on the go.

Available on Google Playstore and the Apple Store, the app is designed for busy engineers and technicians providing them with a quick route to the IOR's wealth of technical resources and good practice guides. Recordings of masterclasses, upcoming events are also available with users being able to allow push notifications alerting them of any new content being uploaded.

Talking about the launch of the app, Bob said:

"Technicians and engineers in our sector are often managing demanding workloads, particularly during periods of extreme weather like the recent heatwaves. We believe that providing instant, on-the-go access to trusted, independent, and peer-reviewed IOR resources will be a real game changer. We're thrilled to be able to offer this new tool to our subscribers.

"Whilst IOR members and EngTech subscribers get access to all of the technical bulletins and masterclasses, non-members can view news and events programmes. The app is part of a drive to encourage membership of the Institute, and improved access to good practice guides and technical updates."

The app is available for download from the links below or the IOR website [www.ior.org.uk](http://www.ior.org.uk)



Apple App Store



Google Play Store

## Masterclasses and more

One of the primary goals of the masterclasses is to share knowledge from the IOR members in order to support vocational college students, particularly apprentices, by aiding in their training and exam preparation. The online classes provide an opportunity to review fundamental concepts and explore more challenging topics, such as first

principles and calculations. And with a growing library of free recordings the IOR Masterclasses allow anyone to dip back in and refresh their knowledge at any time. There are already 20 IOR Masterclasses available online which cover topics including heat pumps, pressure enthalpy charts and energy efficiency and optimisation and a further three planned for later this year.

Dates for the latest events in our award-winning Masterclasses have also been released.

- **Sub-cooling and superheat – 23 September.** This talk will explain the basic principles behind these important concepts for HVAC systems.
- **Refrigeration controls – 23 October.** This presentation will provide an opportunity to find out more about refrigeration controls.
- **Best practice for VRV pipework insulation – 13 November.** This talk will explain why the correct insulation of VRV pipework is so important and what installers and system operators need to know and to look for.

To view the recorded library and register for future IOR Masterclasses, visit: [www.ior.org.uk/masterclasses](http://www.ior.org.uk/masterclasses).

The Institute will be covering even more topics in 2026. If you are a student or a teacher and would like to get additional information and expertise on a specific subject, please let the IOR know. Equally, if you are a technician and would like to get involved in this initiative and present a masterclass in the new year on a subject that hasn't been covered so far, contact us with your ideas at: [www.ior.org.uk/about/contact-us](http://www.ior.org.uk/about/contact-us).

## Other events to further your knowledge

In addition to its Masterclasses, the IOR offers a series of free online events that promote training and showcase the latest and most exciting developments in the RACHP sector. The IOR's TechTalk programme features presentations by leading industry experts, highlighting innovations and emerging trends. To find out more visit: <https://ior.org.uk/technical/webinar-channel>.

CoolTalks offer another valuable opportunity to enhance your knowledge. Designed specifically for service engineers and technicians, these sessions tackle some of the most pressing and relevant topics in the industry. To find out more visit: [www.ior.org.uk/events](http://www.ior.org.uk/events).

## Membership for Students and Technicians

The IOR offers free membership for students enrolled on a training programme – tutors can contact the Membership Secretary for details of how to sign up their students for all this free information and news. The IOR is not just for senior people and managers – the Technicians Section offers from access to all of the EngTech Good Practice Guides, IOR Codes of Practice for refrigerants to more events. It is open to anyone with a FGas qualification and 3 years' experience and offers excellent value for money for a reduced rate subscription. Find out more at: [www.ior.org.uk/membership](http://www.ior.org.uk/membership).



The **ACR** &  
**HEAT PUMP**  
**Trainee**  
Of The Year  
**Awards**



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4th DECEMBER 2025!**



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# Unlocking the skills to power a greener future

**Simon Ayers** MBE, Chief Executive Officer of TrustMark, explores the barriers holding the clean technology sector back, as highlighted in the Skilled to Build report, and outlines pragmatic actions that, if taken now, can unlock the workforce potential we need to power a greener, more prosperous future.



**Simon Ayers MBE, Chief Executive Officer of TrustMark**

**The UK's path to widespread adoption of energy efficiency and low carbon home improvements is not short of ambition.** We have the vision, the technological innovations, and the political momentum to transform our homes and communities with clean energy. Yet, beneath the surface of this bold national aspiration lies a critical and increasingly urgent challenge: we simply don't have enough skilled people to do the work.

TrustMark's recently published Skilled to Build report, based on the insights of over 1,200 small and micro businesses, lays bare a worrying truth: 79% of renewables firms are currently facing vacancies, and 42% report severe skills shortages. These figures don't just represent workforce gaps, they represent real barriers to the installation of air source heat pumps, solar PV, insulation, and other key components of the UK's decarbonisation strategy.

## Accessing opportunities provided by new technologies

Small and micro businesses are the bedrock of the UK's Repair, Maintenance and Improvement (RMI) and construction sectors. They make up 95% of the RMI sector, employing over a million people across the country. Firms installing clean technologies are struggling to find qualified staff, despite the long-term security and pay that careers in this sector can offer.

Compounding the challenge is the age profile of the existing workforce. A staggering 44% of workers in the RMI sector are over the age of 55, with nearly a quarter planning to semi-retire or leave the industry in the next three years. Many of these businesses lack succession plans, meaning up to 39,000 firms could disappear from the sector in the next decade. We are not just running short on workers. We are running out of time.

## Barriers to progress

What's holding us back from building this workforce? Our research uncovered three main bottlenecks:

### 1. Burdensome bureaucracy:

44% of businesses cite complex paperwork and processes as a barrier to hiring and training. Nearly 40% face similar hurdles when trying to recruit apprentices. The administrative burden is particularly hard on smaller firms without in-house HR or legal departments.

### 2. Lack of access to quality training:

Apprenticeship schemes — crucial pipelines for new talent — are underutilised and underperforming. Only 34% of businesses surveyed had hired a young apprentice in the last three years, and completion rates for construction

apprenticeships have fallen sharply (from 55% in 2017/18 to just 35% in 2022/23).

### 3. Underutilised financial incentives:

Despite the availability of support like the Apprenticeship Levy and funding from the Construction Industry Training Board (CITB), awareness and access remain low. Only 7% of businesses surveyed had used the Apprenticeship Levy, and just 21% accessed CITB funding. The flat £1,000 grant for hiring an apprentice is widely viewed as inadequate.

In a sector already stretched by tight margins and short-term job pipelines, these barriers have an alarming effect on recruitment and training. Unless addressed, they will continue to undermine the industry's ability to scale up for the transition to more energy efficient technologies.





## Unlocking a greener workforce future

We believe the solution is not to create entirely new systems, but to better join up and strengthen those we already have. Based on the views of the businesses we surveyed, we are calling for a four-part action plan:

### 1. Incentivise retraining and integrate trades into the curriculum:

We must embed clean technology skills into the DNA of our education and training systems. This starts in schools, where trade careers should be treated with the same respect as academic or office-based roles.

Subjects like woodwork, metalwork and renewable energy systems should be reintroduced and modernised within the curriculum. Trade professionals, many of whom are nearing retirement and willing to give back, can be mobilised to mentor young people, deliver career talks, and even co-develop course content.

At the same time, colleges and training providers need support to modernise courses and offer pathways into green technologies that are visible, accessible and aligned with industry needs.

### 2. Simplify the recruitment process for small firms

We need to create a respected, easy-to-use facilitation service that connects businesses with candidates who have been trained and vetted. This service should include:

- Templates and toolkits for onboarding and compliance.
- "Try-before-you-buy" schemes to trial new recruits.
- Centralised databases for qualified candidates.

This system could be co-developed with the Department for Education and Department for Business and



Trade, in collaboration with TrustMark, CITB and other industry leaders.

### 3. Raise awareness and access to training incentives

There is no shortage of funding — only a shortage of accessibility. It is vital that more is done to promote these schemes and simplify the process for accessing them. That includes revisiting the use of unspent levy funds and ensuring smaller businesses — who lack bid-writing teams — can benefit without red tape.

### 4. Build clean tech skills by upskilling the existing workforce

We don't need to build a new renewables workforce from scratch, but we do need to transition and upskill the one we already have. With the right training and financial support, traditional trades like plumbing, heating and electrical

installation can adapt to deliver modern low carbon systems.

Our survey shows that 44% of businesses are willing to retrain but need financial help to do so, and 20% want dedicated training centres for renewables. If the government can kickstart consumer demand through incentives and regulation, the market will follow and so will the skilled jobs.

### From skills gap to skills revolution

We have the data and we have the industry will, so what we need now is urgent, co-ordinated action to overcome the workforce barriers to Net Zero. This is not about throwing more money at the problem, it is

about joining up the dots by connecting education, funding, and businesses in a cohesive system that works for small firms as well as large.

With focused investment in skills and smarter support for the workforce we already have, we can unlock the economic and environmental potential of the green transition. At TrustMark, we stand ready to help facilitate that transformation. Let's not allow a skills gap to stall our progress. Instead, let's build a skilled, competent, and confident workforce so we are ready to power the homes and technologies of tomorrow.

To read the full report, visit:

[www.trustmark.org.uk/pages/skills-gap-research](https://www.trustmark.org.uk/pages/skills-gap-research)



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## UNLOCK YOUR POTENTIAL WITH BEIJER REF ACADEMY:

In the ever-changing landscape of refrigeration and air-conditioning technology, staying abreast of the latest sustainable solutions is key to success. At the Beijer Ref Academy, we are committed to ensuring engineers and industry professionals have the skills and knowledge required to meet these challenges and be able to provide your customers with an effective service.



Each academy offers a diverse range of effective courses designed to enhance expertise in refrigerant handling, servicing and fault diagnosis of fridge systems, dealing with the increasing use of natural refrigerants and equipment designed to offer sustainable solutions. These range from product specific training for manufacturers including MHI, SCM Frigo, Bitzer, Guntner and Danfoss through to engineering-based courses, such as:

- **5-Day F-Gas Category 1:** Designed for engineers to meet legal qualifications for working on refrigeration, air conditioning, and heat pump systems. This course covers theory, practical lessons, and assessments, culminating in the City & Guilds 2079-11 F-Gas Category 1 qualification.
- **2-Day F-Gas Category 1:** Perfect for experienced engineers looking to renew their F-Gas certification, this course focuses on mastering safe refrigerant handling, leading to the City & Guilds 2079-11 certification.
- **Introduction to CO<sub>2</sub> as a Refrigerant (2-Day):** Addressing CO<sub>2</sub>'s rising popularity due to its low Global Warming Potential, this course removes the mystique around CO<sub>2</sub> systems, awarding a Beijer Ref Academy Competency Certificate upon completion.
- **Installing & Commissioning CO<sub>2</sub> Condensing Units (1-Day):** Provides hands-on training for engineers in CO<sub>2</sub>-based systems, including installation, commissioning, and fault diagnosis.
- **Basic Refrigeration Electrics & Safe Isolation (1-Day):** Offers in-depth instruction on electrical systems related to refrigeration, emphasising safety and practical diagnostic skills.
- **Hydrocarbon & Flammable Refrigerants (1-Day):** Covers safe management of HC refrigerants and leads to the City & Guilds 6287-21 certification.

### • Basic Introduction to Industrial Refrigeration (1/2-Day):

Suitable for new or experienced Industrial engineers, this course provides an insight into the latest valve technologies from the Danfoss Industrial product range

### Innovative training approaches

At the Beijer Ref Academy, we emphasise "hands-on" training over traditional classroom methods. Engineers engage directly with state-of-the-art equipment, ensuring they gain practical knowledge for real-world applications.

Our Wetherby facility houses numerous operational systems, including the SEC heat reclaim unit from SCM Frigo, CO<sub>2</sub> packs connected to multiple cabinet types, MHI's CO<sub>2</sub>-based Q-ton hot water heat pump as well as a number of heat pump systems for heating, and our soon to open Glasgow Academy replicates these systems. We also have an Academy in Preston that is dedicated to delivering training specifically for Industrial systems.

Training courses are designed and delivered by a team of eight time served experts with extensive industry experience, ensuring that the curriculum is both current, relative and comprehensive.

### Streamlined course management

Our user-friendly website, [www.beijerrefacademy.co.uk](http://www.beijerrefacademy.co.uk), streamlines course booking and management. Engineers can seamlessly browse available courses, check availability, book in real-time, and track their progress. This centralised platform also allows them to access their certification records online, eliminating unnecessary paperwork.

### Exceptional feedback and satisfaction

Customer satisfaction is core to our mission. Post-course feedback underscores

our commitment to excellence, with the 5-Day F-Gas and Introduction to CO<sub>2</sub> courses receiving ratings of 9.5 out of 10 and 9.9 out of 10, respectively. Client testimonials further highlight the quality and effectiveness of our training:

*"Being able to attend the Beijer Ref Academy in Wetherby was a big plus point for us when deciding where to place our business. FridgeHUB and the Academy certainly added value to the project."*

**Paul Parfitt, Adcock Refrigeration & Air Conditioning**

*"I found the Basic Refrigeration Electrics course good, and everything was explained in depth by the course tutor. The training method was very helpful, as the tutor took the time to support me if I didn't understand something. The quality of the content was very informative, and it's something that will help me throughout the rest of my career. One skill the training especially helped me improve was fault finding on compressors. I'd definitely like to complete more courses at the Academy in the future, and I would recommend it to other engineers"* **GTR & Sons**

*"I attended the 5-day F-Gas course at Beijer Ref Academy, which I discovered online. The quality of the content and the training methods used were both engaging and very effective. The course particularly helped me improve my skills which I'm now applying in my work as we support a company with an efficiency improvement trial. Overall, I enjoyed my academy time and would recommend it to others"* **Carbonreduction.eu**

The Beijer Ref Academy not only equips engineers with the necessary skills to work on refrigeration, air-conditioning and heating systems, but it also inspires confidence in adopting sustainable refrigeration solutions. Visit today at [www.beijerrefacademy.co.uk](http://www.beijerrefacademy.co.uk) to book your next course.





**BEIJER REF**  
**ACADEMY**

# TRAINING FOR A Sustainable Future

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# HERE'S EVERYTHING YOU NEED TO KNOW ABOUT DIVERSIFYING INTO HEAT PUMPS



OFTEC offers registration for all the major off-grid technologies

**David Knipe, Technical and Training Manager at OFTEC,** discusses five things you need to know about diversifying into heat pumps so you don't miss out.

As we continue the transition towards a low carbon future for domestic and commercial heating, there's never been a better time for technicians to expand their skill set and enter the heat pump market. With financial support available and growing demand from consumers, the industry is evolving and it's an opportunity to future proof your business.

## 1. Training grants are currently available

One of the biggest barriers for small businesses and independent technicians is the upfront cost of training. The good news is there's currently significant support available. Under the government's Heat Training Grant, which had its funding renewed by the government in April, technicians in England can benefit from a discount up to £500 towards training on air source or ground source heat pumps. This makes diversifying more accessible and affordable. While the scheme currently applies only to England, we're hoping to see similar support options for Scotland and Wales.

## 2. More technicians are diversifying

Uptake of heat pump training has seen steady growth in recent years. Over



David Knipe, Technical and Training Manager at OFTEC

3,000 technicians have already completed heat pump training through OFTEC, with around a third benefitting from the grant funding. As a result, the number of qualified installers is increasing across the industry, demonstrating a clear appetite among technicians to upskill. If you've been thinking about expanding your service offering, there is a clear and growing heat pump market.

## 3. Tailored courses to fit your business

OFTEC currently has 44 centres offering our heat pump training courses. Around

a quarter of these are existing centres which offer liquid fuel training, so you may already be familiar with them. This means it's easier than ever to find a local provider. OFTEC's training courses which you can use the £500 heat pump training grant towards include:

- OFT21-504A – Installation, commissioning, and servicing of air source heat pumps
- OFT21-504G – Installation, commissioning, and servicing of ground source heat pumps

We also offer a standalone design course which covers heat loss calculations to ensure you can optimise the system for different property types.

## 4. Futureproof ahead of the Warm Homes Plan

With the government's long-awaited Warm Homes Plan expected to come out later this year, more of the focus will shift onto how we transition consumers and businesses onto low carbon heating. As we await further details, it's true there is a level of uncertainty. However, we know already that heat pumps are very much here to stay. The technology will be key to making net zero and demand for the technology is only set to increase.

There may be a temptation to take a 'wait and see' approach but early adopters can secure a competitive edge by joining the market now. In the current economic climate, we don't know whether the government will keep renewing the heat pump training grant indefinitely so don't miss out on the chance to futureproof your business.

## 5. Your one-stop shop for registration

OFTEC offers registration for all the major off-grid heating technologies from heat pumps, renewable liquid fuels to solid fuel. Combined with our MCS accreditation, technicians can put themselves in prime position, however the off-grid market evolves.

With OFTEC, you can benefit from a comprehensive offering of accreditation, technical advice, ongoing CPD, training and industry insights all under one roof.

Get in touch with us to learn more about diversifying your business into heat pumps.

[www.oftec.org](http://www.oftec.org)



# OFTEC heat pump training and registration

Training and assessment for heat pumps is available from a network of OFTEC approved and accredited training centres.

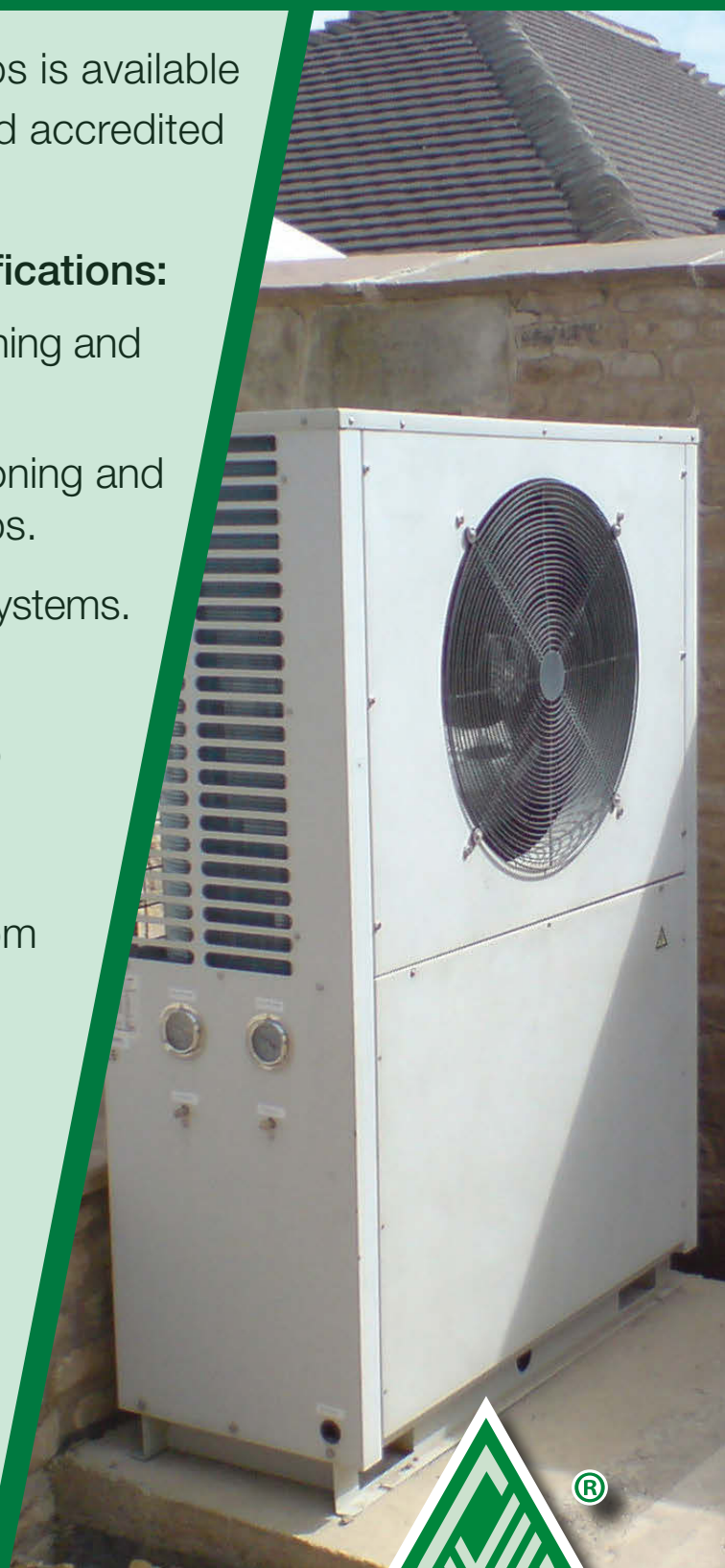
## OFTEC registration scopes and qualifications:

- OFT21-504A - Installation, commissioning and servicing of air source heat pumps.
- OFT21-504G - Installation, commissioning and servicing of ground source heat pumps.
- OFT21-504D - Design of heat pump systems.

Heating businesses can apply for CPS and MCS registration, enabling them to undertake installations part funded by Government incentives, putting your business in prime position to benefit from the growth of the heat pump market.

## You can also register with OFTEC for:

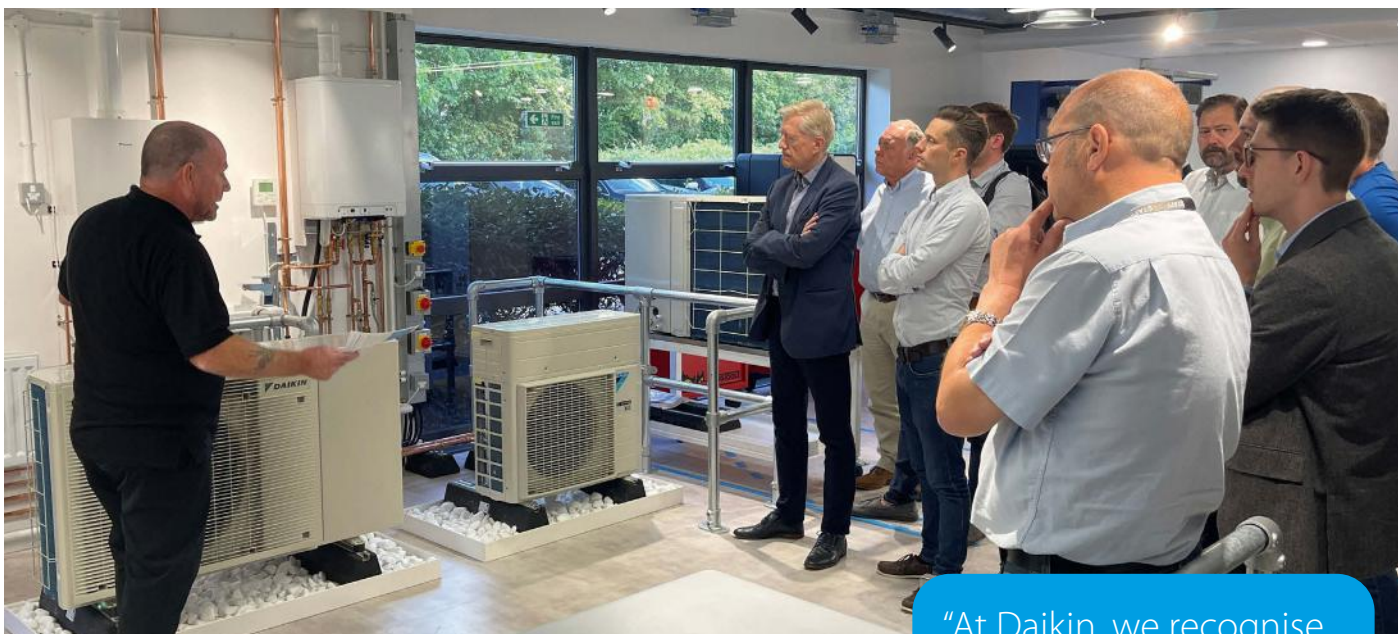
- Liquid fuel
- Biomass
- Solar heating
- Non-operative
- TrustMark
- Solid fuel
- Electrical (Part P)
- Unvented hot water systems
- MCS
- PAS2030



Scan here

[www.oftec.org](http://www.oftec.org)





# Daikin Heat Pump Bootcamp

Your first step to a future-proof career

Free training | Real skills | Big opportunity

Kick-start your career with the new Heat Pump Bootcamp. Thanks to government funding, it won't cost you a thing. In just 5 days, you'll get practical, hands-on experience, expert guidance, and the qualifications you need to start installing.

## What you'll learn in 5 days

- Day 1:** Water Regulations Training
- Days 2-4:** LCL RQF Level 3 Award in the installation and Maintenance of Air Source Heat Pumps
- Day 5:** Daikin Altherma 3 Installation Course + sales & funding advice

## Bootcamp benefits

- › Personal onboarding & guidance
- › Hands-on practice with real Daikin heat pumps
- › Help with funding & certification
- › Ongoing support to grow your business

"At Daikin, we recognise that Net Zero starts with knowledge. That's why training is at the core of everything we do."

**Daniel Jackson,**  
Daikin Training Manager

## Join our installer network

After the bootcamp you'll join Daikin's Sustainable Home Network, with discounts, tools, training, and support to build your business.

Book now:

[www.daikintraining.co.uk](http://www.daikintraining.co.uk)





# Training Directory

As the industry evolves to meet the demands of energy efficiency and the UK's net-zero targets, ongoing training and upskilling are more vital than ever. This Training Directory brings together a wide range of businesses that provide accredited HVACR and heat pump courses. These courses help you work more efficiently with the right tools, offer in-depth product and industry training, promote the highest professional and technical standards for technicians and businesses, and provide certifications and hands-on training opportunities designed to support both newcomers and experienced engineers in staying current, compliant, and competitive in a rapidly changing landscape.



## KICKSTART YOUR HEAT PUMP CAREER WITH DAIKIN

Daikin's Heat Pump Bootcamp is the fast, practical way to become a qualified heat pump installer. In just five days, you'll gain the skills, confidence and certifications you need, with expert guidance every step of the way.

The course is fully funded through government support, so it won't cost you a thing. You'll get hands-on training with Daikin's latest systems, plus personal advice, sales coaching and access to the Sustainable Home Network. Places are limited, with small groups to ensure plenty of individual support.

Daikin Training Centre Woking & Daikin Birmingham Training Academy

[www.daikintraining.co.uk](http://www.daikintraining.co.uk) [Training@daikin.co.uk](mailto:Training@daikin.co.uk)

## OFTEC



OFTEC is a leading trade organisation, competent person scheme (CPS) and training provider in the UK and the Republic of Ireland. Around 10,000 heating technicians are registered with OFTEC, holding a variety of qualifications and authorised to install and maintain liquid fuel, solid fuel, electrical, and renewable heating equipment. Our aim is to promote the highest professional and technical standards for technicians and businesses working within the industry.

Why not start or renew your training at one of our 108 approved training centres. Find your nearest centre on the OFTEC website:

[oftec.org/find-your-local-training-centre](http://oftec.org/find-your-local-training-centre)



BEIJER REF  
ACADEMY



## TRAINING FOR A SUSTAINABLE FUTURE

The Beijer Ref Academies are dedicated refrigeration training centres offering training covering the very latest in sustainable refrigeration products. The Academies offer practical workshops that cover in-depth product training and industry recognised courses (City & Guilds and BESA) including: F-gas, CO<sub>2</sub>, refrigeration electrics and flammable refrigerants.

Tailor-made courses can also be constructed to suit the needs of your business ensuring there are no skill-gaps within your team.

The Academies are run by experienced refrigeration engineers who offer a wealth of industry and product knowledge who have a passion to share it.

Training created by engineers, for engineers

[beijerrefacademy.co.uk](http://beijerrefacademy.co.uk) 0800 077 8436 [info@beijerrefacademy.co.uk](mailto:info@beijerrefacademy.co.uk)

## FIELDPIECE INSTRUMENTS LTD



**Training offered:** Fieldpiece training helps you work more efficiently with the right tools. Learn how to use our tools to speed up diagnostics, receive real-time, accurate measurements, and perform vacuum and system recovery correctly. The focus is on practical skills and smart applications to make your daily work easier, faster, and better. As a learning center, distributor or company, you can take advantage of our customized training that we can host at your location, or through online ways. From broadening your general knowledge to practical skills, our training offers insights to increase productivity and lower your work stress.

<https://fieldpiece-europe.com/support/fieldpiece-training/>  
0044 1604 654164 [europe@fieldpiece.com](mailto:europe@fieldpiece.com)



## INSTITUTE OF REFRIGERATION

The Institute of Refrigeration (IOR) supports individuals working in the RACHP sector by organising specialist events and providing access to a range of technical publications. Members benefit from expert resources including technical papers, good practice guides, and the latest industry news — keeping them informed and ahead of the curve. IOR also delivers CPD-certified events that promote ongoing professional development and helps meet and maintain industry standards.

[www.ior.org.uk](http://www.ior.org.uk) [ior@ior.org.uk](mailto:ior@ior.org.uk)



## GSHPA Heat Pumps for Engineers course

The Ground Source Heat Pump Association (GSHPA) is proud to continue offering its CPD-accredited online training course, Heat Pumps for Engineers, which has quickly become a cornerstone in professional development for those working with ground source heat pump systems.

Since its launch, the course has helped hundreds of engineers and professionals deepen their knowledge of heat pump technology. Covering essential areas such as system design, installation, and maintenance, the course equips learners with practical skills to meet the demands of this expanding industry.

<https://gshp.org.uk/gshpa-training-academy>

# NATIONAL ACR & HEAT PUMP AWARDS 2026

## 11th JUNE 2026

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