

# future<sup>®</sup>

SUSTAINABLE PRINTING. FOR A GREENER TOMORROW.



#fdsgroupuk



# About Us

future® was founded in 2009 by James Norman. Using his 15 years of industry experience as an engineer, his aim was to revolutionise the managed print industry. James is a long-standing campaigner for environmental issues and brings that ethos to the company. From its inception future® has built a reputation for providing environmentally friendly managed workflow solutions and industry leading service levels at exceptional value.



**James Norman**  
Founder of future®

## future® - The Environmental Choice

future® have partnered with Epson, Xerox and PrintReleaf to dramatically reduce the impact printing has on the environment.

Epson's implementation of Heat-Free printing technology, as part in their Turn Down The Heat Campaign with National Geographic, reduces CO<sub>2</sub> emissions and energy usage of workplace print environments by up to 83%. Xerox's Energy Star Partner of the Year award makes them the gold standard of sustainability in the laser printer market.

PrintReleaf is an initiative that plants trees in global reforestation projects based on our customers printing volumes.

Working with our wonderful partners means we are well on the way to our goal of making workplace printing carbon neutral.





# Meet The Team



**James Norman**

Founder



**Daisy Brightman**

Service Co-ordinator



**Ray Elford**

Engineer



**Ronnie Bates**

Marketing/Sales Executive



**Michael Butcher**

Director of Business Development



**Ellie Brightman**

Service Co-ordinator



**Eleanor Norris**

Website Developer



**Marco Busciglio**

Marketing/Sales Executive



**Steve Riglesfield**

Dealer Principal



**Kenrick Yearwood**

Team Leader



**Franco Piazza**

Engineer



**Lissia Walshe**

Sales Executive



# Our Services



## Sustainable Managed Print Solutions

Our Managed Print Solutions have sustainability at their core. Let future® deliver a tailored solution that will dramatically reduce the environmental impact of your print environment and lower operational costs.



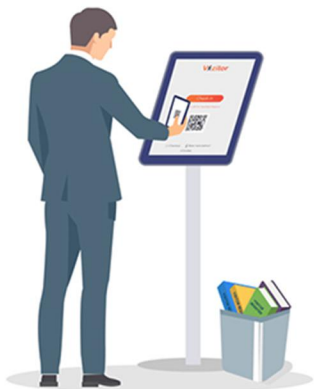
## Managed Document Solutions

Managed Document Solutions become a key strategy for every company looking to discover how the entire document life-cycle can be improved to deliver greater efficiency, reduce costs and generate less waste.



## VIRUSKILLER™

VIRUSKILLER™ is an award-winning air purification technology, that solves the challenges of poor indoor air quality one space at a time. With almost two decades of research and development it protects against viruses, gases, VOC'S, dust and pollen in a sleek, modern package.



## Contactless Visitor Management

future® are delighted to partner with SHARP to offer COVID compliant Contactless Visitor Management Solutions. In current times, workplace safety and compliance is a priority for every organisation. It's often hard to keep track of the people in your duty of care, Sharp's Optimised Visitor Management System will allow you to do that with ease.



## future Pad

future® are excited to be able to provide our own range of interactive touch screens to connect people and promote digital learning, bringing the outside world in. Available in a range of models, let us help find the future Pad for your business, be it school, residential care or corporate focused.



# Sustainable Printing. For a Greener Tomorrow

Working alongside our partners, our aim is to drastically reduce the impact that printing has on the environment.

Advantages of a Sustainable Managed Print Solution from future®



Reduce CO<sub>2</sub>  
emissions by up to  
83%.



Up to a 90% reduction  
in energy  
consumption.



Slash your operating  
costs by up to 40%.



Market-leading cost  
per click. Only pay for  
what you print.



A free PrintReleaf  
account. You Print  
One, We'll Plant One.



Remote fault analysis.  
30% of faults resolved  
without needing to  
attend site.



4-hour engineer call  
response time. 98%  
first-time fix rate.



Automatic Ink  
replenishment. You  
will never know you  
are running low.

## The Process...

**Free Print Audit** - Our free print audit will supply a comprehensive analysis of all your printers and copiers. Providing you with the perfect solution, reducing your carbon footprint and saving you money.

**Your Tailored Solution** - One of our sustainable printing experts will then design a tailored solution just for you. Supplying a list of recommendations to optimise your printing, document workflow and IT infrastructure including cloud print services.

**We Don't Stop There** - Once your solution is in place, we will keep it running smoothly. Using our bespoke Automatic Remote Management Software to monitor our technologies, we can highlight any faults early and supply proactive onsite and remote support so you can focus on running your business without any downtime.



# Service Support

## Help Desk

In today's world, we know how important getting efficient, effective support whenever you need it is to you. Our award winning service support department are always on hand to provide the support you need to keep your business running smoothly. Our award winning support team provides:

- Help desk telephone support 6am - 8pm 365 days per year
- 30% of faults resolved remotely without the need to visit site
- 4 hour engineer call response time
- 98% first time fix rate



**Daisy Brightman**  
Office Manager / Service  
Co-ordinator



**Ellie Brightman**  
Service Co-ordinator

## **FARMS** (future® Automatic Remote Management Software)

### How it works

Let future® take away the stress of managing your printer fleet and help grow your business with future® Automatic Remote Management Software (FARMS). This is our bespoke remote management software comes as standard with all service agreements.

### FARMS benefits for you

- Pro-active consumable replenishment
- Reduce print-related calls
- Detailed reporting
- Accurate meter readings



# Our Partners



## Turn Down The Heat

future® have joined forces with Epson who have partnered with National Geographic on their Turn Down The Heat Campaign to implement Heat-Free printing technology into workplaces across the world.

Heat-free technology reduces the CO<sub>2</sub> emissions of your print environment by up to 83% and you will save money in the process. On average our customers will save 40% on operational costs and reduce their printing volume by 30% using a Managed Print Solution from future®.



**Less power consumption  
saves energy and money.**



**Fewer replacement parts, lower  
environmental impact.**



**Save time with consistent high  
speed printing.**



**Less intervention increases  
productivity.**

Up to  
**83%**  
less energy than lasers





# Our Partners



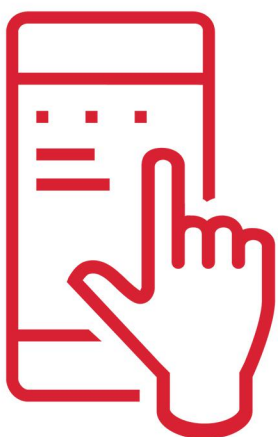
future® are a gold partner of Xerox and are one of only 15 authorised service providers in the country.

Xerox is an international leading manufacturer of printers and photocopiers. Countless awards and innovation have propelled Xerox to the top of the market.

ConnectKey Technology does all this with cloud connectivity. Say goodbye to scattered information, disjointed processes, isolated peripherals, and unstructured support.

ConnectKey Technology transforms and adapts to the office and anywhere employees work, giving them the freedom to be more productive and solve new business challenges as they arise.

## Xerox Sustainability Awards





# Our Partners

# SHARP

Sharp has been inventing one-of-a-kind products and solutions that benefit society and business for more than 100 years.

A century on, Sharp continue to innovate with award-winning products in fields as diverse as Document Solutions, Managed Services, Visual Solutions, Energy Solutions, and Point of Sale.

The driving force behind Sharp's research and development is not just to create better versions of existing products - they strive for more. At home, at work and everywhere in-between, their mission is to create and inspire one-of-a-kind products and solutions that enhance the quality of life for people right around the world.

In business, their award-winning products are helping to reduce costs and increase productivity, making the flow of information effortless and secure.

## Sharp Services

- Maximised efficiency with Sharp Copiers and Printers
- Sharp Interactive Screens
- Sharp Visitor Management System

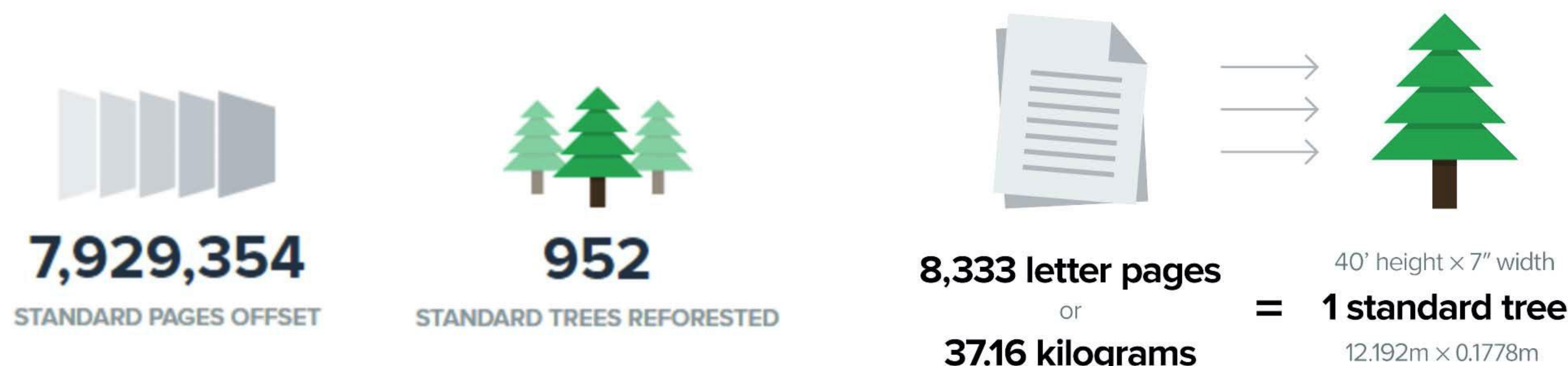




# Our Partners



The customers of future® have collectively offset the equivalent of 7,929,354 total standard pages of paper consumption by reforesting 952 standard trees with PrintRelease.



## So what is PrintRelease?

PrintRelease creates a global sustainability standard by certifiably guaranteeing to 'releaf' the paper consumption of PrintRelease customers. PrintRelease is the only technology platform that measures customers' paper usage and certifiably reforests that usage on an equivalent basis.

## What do you get?

Each customer of future® will have a free account set up in the PrintRelease platform, allowing them to contribute to a reforestation project of their choice. Each month an updated certificate will be available to each customer that highlights their lifetime impact on the projects they have decided to support.

### Michael Butcher, Director of Business Development

"At future® we have the aim to become carbon neutral by 2025. The need to print will remain and we know how imperative it is to take steps to eliminate the carbon footprint that printing creates. Our partnership with PrintRelease allows us to take giant strides towards our ultimate goal of carbon neutral by 2025."





# We're more than just a printing company...

## Introducing the VIRUSKILLER™

future® is thrilled to announce our newly established partnership with 4th Wave Technology to shine a light on the importance of our indoor quality.

## Indoor Air Quality In Crisis

Poor air quality is the largest environmental risk to public health in the UK and 91% of the worlds population lives in places where air pollution levels exceed WHO limits. Our partnership with 4th Wave Technology is essential in highlighting ways for schools, businesses, restaurants and workplaces to improve and create a healthier work environment.



### Virus Testing

When independently tested against Coronavirus, Adenovirus, Influenza and Polio, the units were found to kill 99.9999% of viruses on a single air pass.



### Lissia Walshe, Clean Air Specialist

"The VIRUSKILLER™ range is essential for a modern world. Protecting and fighting against contaminants and providing us with reassurance that our wellbeing is a top priority and the air we are breathing is clean."





# future Pad

future® are delighted to be able to provide our own range of interactive touch screens. Available across a range of markets, let us help find the future Pad for your business, be it school, residential care or corporate focused.

## Features

- 32'' - 55'' Screens
- Portable
- Wired and 8hr rechargeable models are available
- PCAP touchscreen with multi-touch
- Adjustable height
- Screen tilts and rotates
- Wi-Fi enabled
- Integrated webcam

## Software

All our future Pads are powered by Android and have access to the wide array of apps available on the Google Play Store. Depending on your needs, we can also provide dedicated app suites such as Yellow Door for early years education and RemindMecare, or you can connect your own devices with company software.





# Contactless Visitor Management

future® is delighted to partner with SHARP to offer COVID-compliant Contactless Visitor Management solutions. In current times, workplace safety and compliance is a priority for every organisation. It's often hard to keep track of the people in your duty of care, Sharp's Optimised Visitor Management System will allow you to do that with ease.

SHARP's Optimised Visitor Management System is a smart, secure and easy to use platform designed to manage guest, employee and contractor registration and safety.

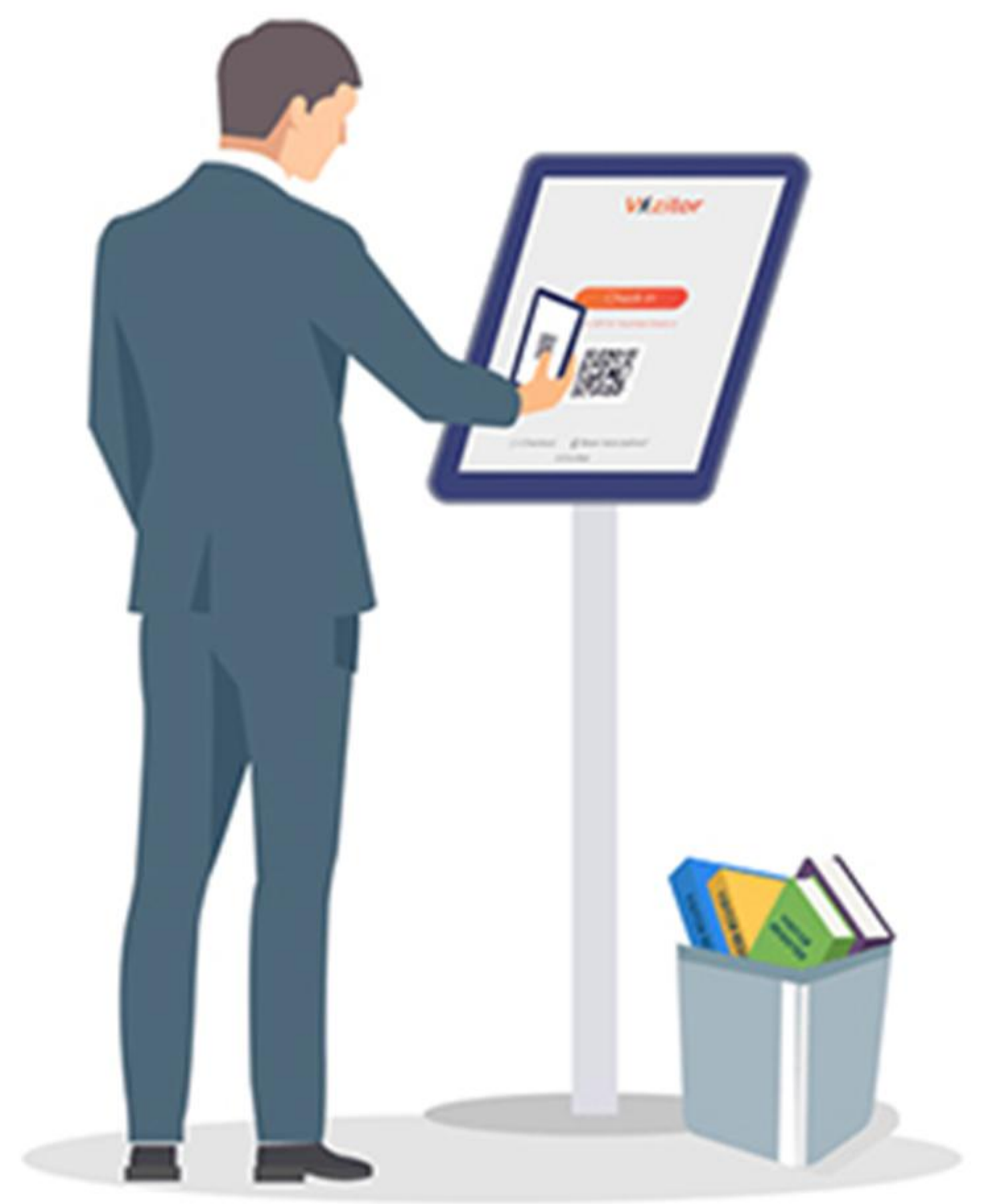
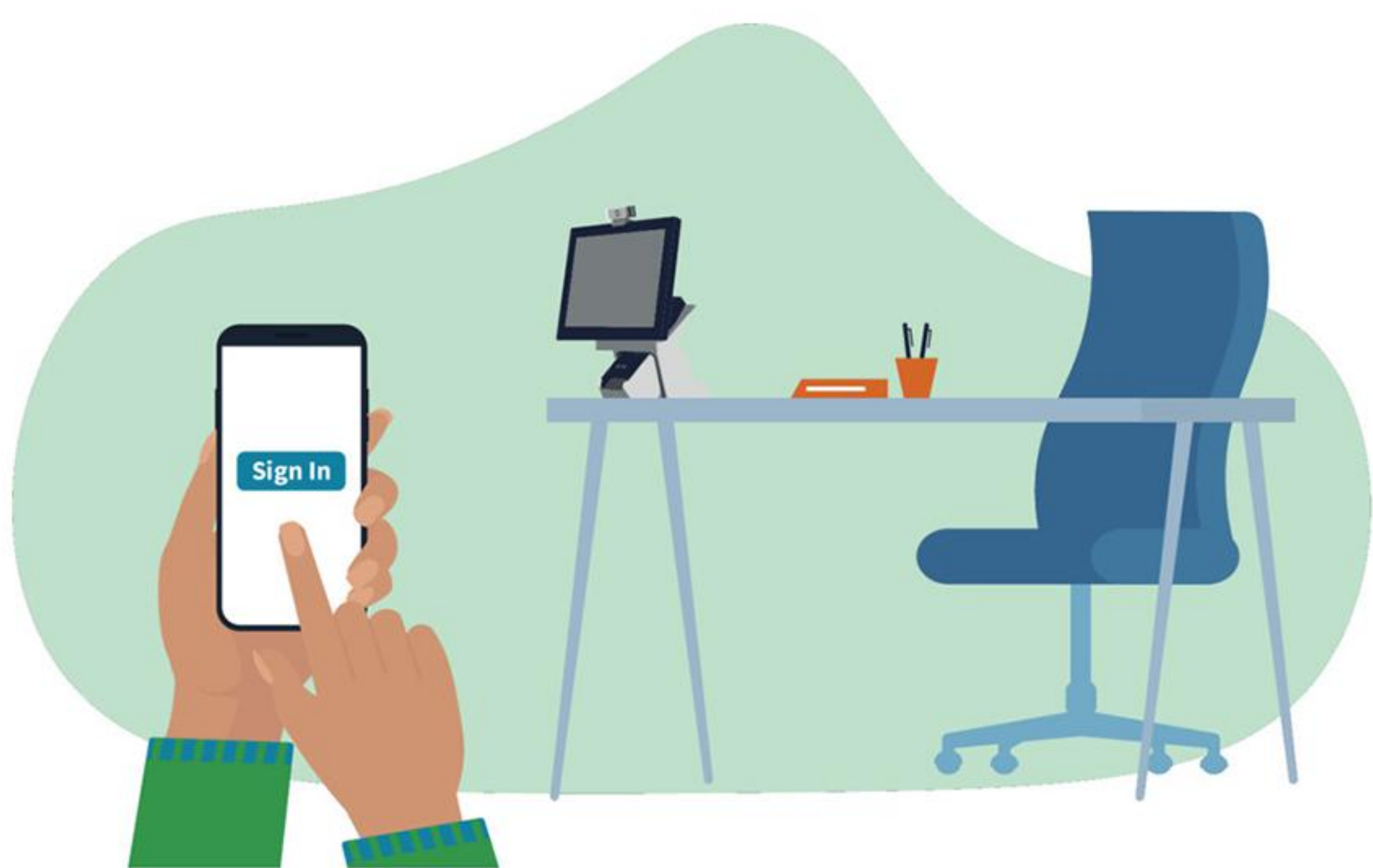
## Key Features

- Visitor Management
- Calendar Synchronisation
- Image Capturing
- Notifications
- Visitor Reporting
- Incident Management

## Software

As part of a fully integrated suite of Visitor Management software, our platform includes a mobile app, WolMobile, to keep the people who power your organisation safe, no matter where they are.

Not only does it free up more time for front desk staff but more importantly it helps create a safer, more secure, more compliant, and more efficient working environment.



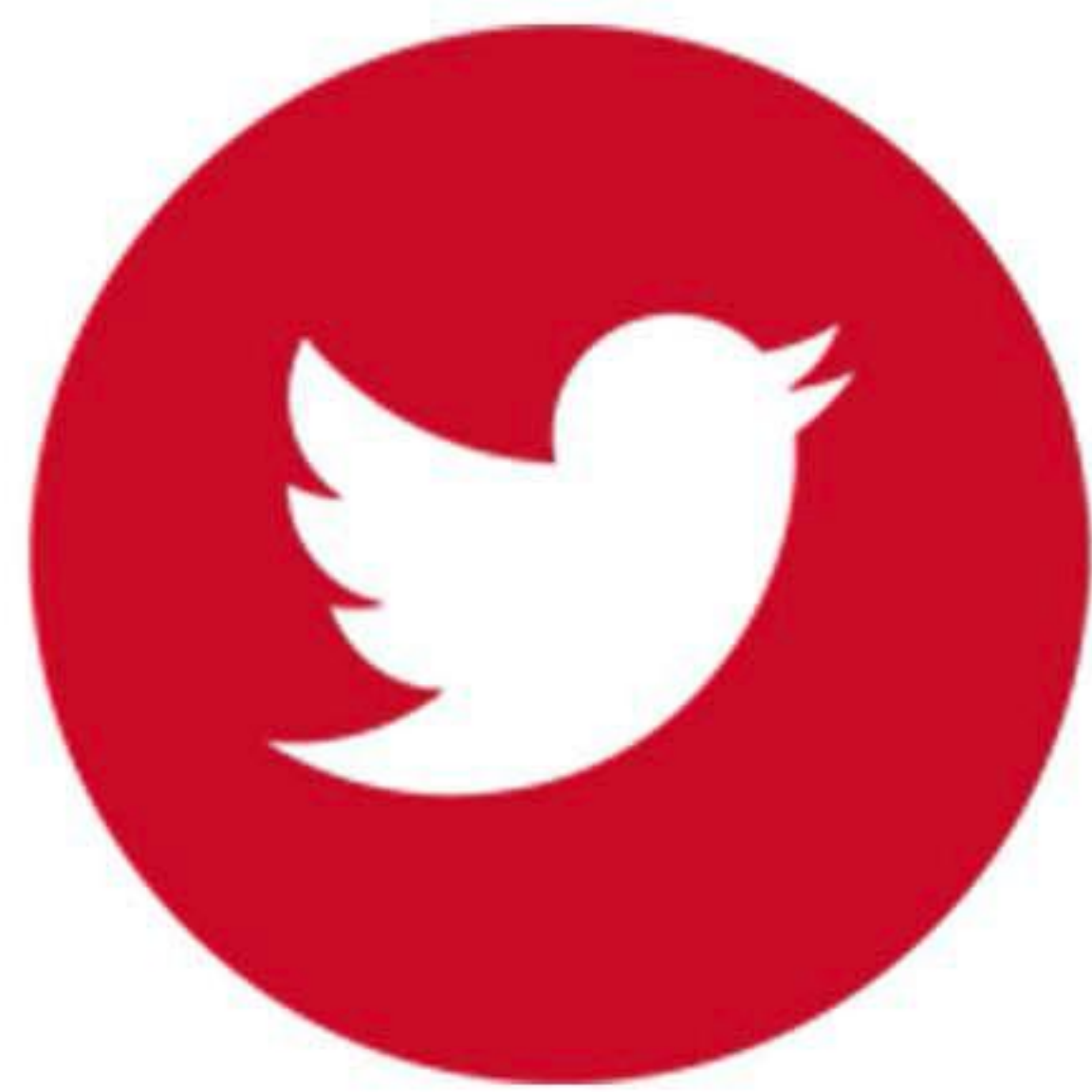


# Contact us

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