



# OneCloud Complete

Committed to bringing state-of-the-art business solutions with simplicity, transparency, and a human-first approach to customer service.



## Who Are We?

At OneCloud, our mission is to build trusted relationships, deliver tailored solutions, and connect business partners through innovative communication strategies in a dynamic digital landscape. Guided by our values—People First, Empowering Growth, Integrity in Action, Collaborative Spirit, Embrace Innovation, and Security and Trust—we prioritize relationships, foster growth, uphold transparency, champion teamwork, drive innovation, and ensure data security. Our vision is to harness technology to empower collaboration and connection, shaping a future where businesses thrive together.



## Everything Your Business Needs to Stay Connected —All in One Simple Package. No Upfront Costs.

As a small business owner, you're focused on running your business—not managing IT. That's why we created the **SMB All-Inclusive Plan**—a fully managed connectivity solution that delivers **enterprise-grade performance**, **premium support**, and **zero hassle**, all with **no upfront investment**.

## Cutting-Edge Equipment



OC923U



OC926U



OC46

EHS30

# Our Everything Plan

## You Get the Equipment

We provide secure, high-performance routers and access points tailored to your business. Everything is professionally installed, maintained, and priced with no surprises—so Wi-Fi just works for your team and your customers.

## You Get Premium Support

We customize, install, and manage everything for you—acting as your dedicated IT department. From proactive updates to expert support, we ensure your system runs smoothly and fits your unique business needs.

## You Get the Services

Stay fast, secure, and in control with Connect, our easy-to-use portal for managing your network and monitoring performance. With smart monitoring and built-in security, your data and devices stay protected—without the tech stress.

## You Don't Pay Upfront

We make it simple to get started with no upfront equipment costs. Our pricing is predictable and monthly—no surprise fees, ever. All the value. None of the stress.

## You Get Reliability

We deliver 99.999% uptime and fast, responsive support. Redundant systems and expert care mean you stay connected—even when the unexpected happens. Because downtime isn't an option.

## Total Managed Network Bundle

The **total package**, a fully-managed network plan to take your communications to the next level. The bundle includes:



### AP Mini One

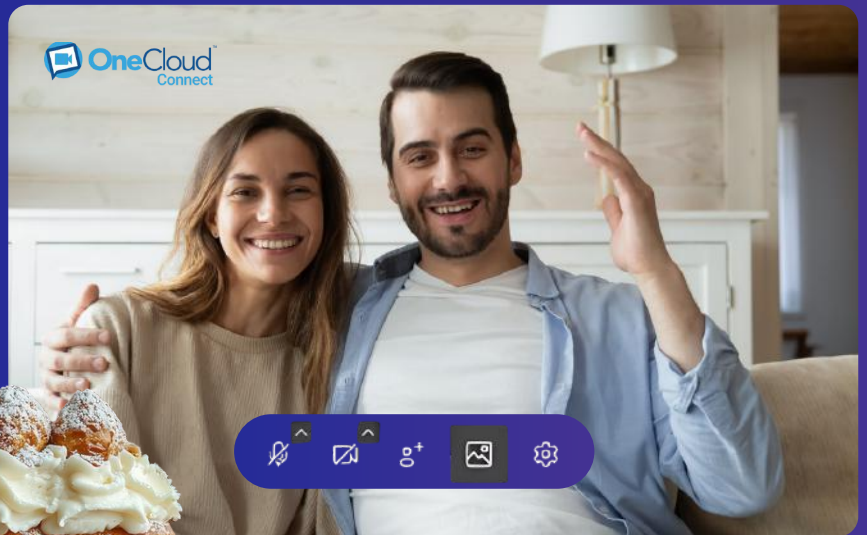
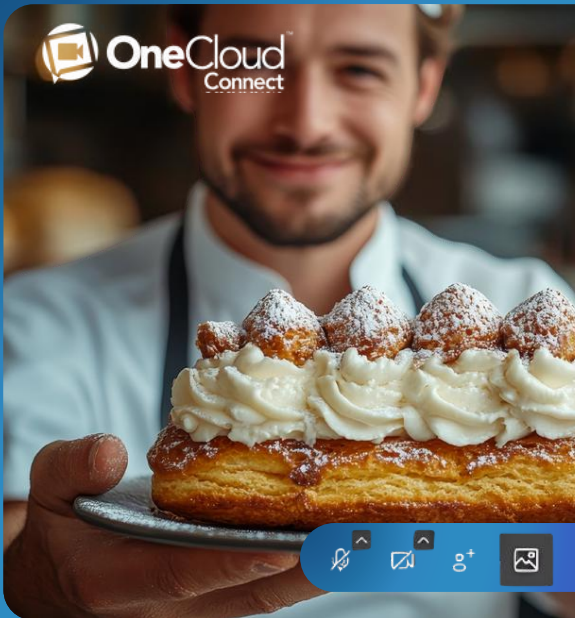
Upgrade to 11ac Wave 2 Wi-Fi with AP One Mini for faster wireless speeds!



### B One 5G

Power up the B One 5G and get connected Instantly





Channel

Message

Video

Chat

Phone



**James Johnson**

Hey! Just got the word in and they loved the dessert, great job! 🎉🎉🎉



## The All-In-One Productivity Platform That Simplifies Business

Running a small business means wearing a lot of hats. The last thing you need is juggling multiple communication tools, missed messages, or confusing tech. That's where our All-in-One App comes in.

It puts voice, video, messaging, file sharing, and team collaboration all in one place—so you and your team can stay connected and productive from anywhere.

## One Easy App. On Every Device.

Whether you're in the office, working from home, or out meeting customers, Connect goes with you. Use it on your desktop, laptop, tablet, or smartphone. No more switching between tools or missing important calls.

## Chat, Share, and Collaborate

Send messages, share files, and keep conversations organized by topic or team. It's like having your office chat, email, and document tools all rolled into one.

## Simple, Monthly Pricing

No complicated licenses. No hidden fees. Just one easy monthly plan that scales with your team and includes everything you need.

## Built for Business, Big or Small

Don't let the sleek design fool you—it's packed with the security, scalability, and support your business needs. It works great for teams of 3 or 30. And you don't need an IT department to set it up or keep it running.

## Crystal Clear Voice and Video

Make and receive calls just like you're at your desk. HD video meetings keep your team and customers close—no matter how far apart you are.



Windows  
Desktop App



macOS  
Desktop App



Google Play  
Mobile App

iOS

iOS  
Mobile App



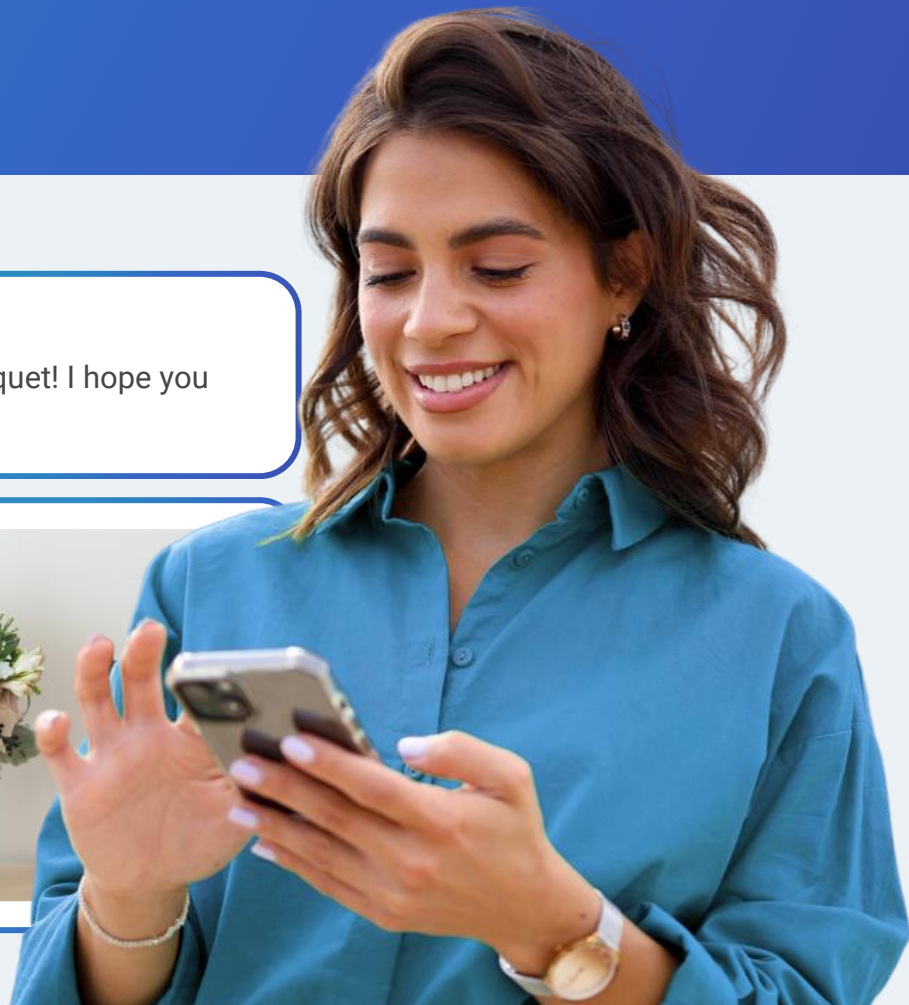
## Ready to Simplify Your Business Communications?

Let's talk. We'll show you how the OneCloud All-in-One App can make your business faster, smarter, and more connected—without adding to your to-do list.



### Anne's Flowers

Just finished up your bouquet! I hope you love it! 🌸 🌹 🌺



# OneCloud Web Portal

Manage your account from anywhere with our secure and simplified OneCloud Web Portal.

## Simplified Platform & Tech



### Functionality

- ✓ Overflow queues
- ✓ Customer routing for VIP clients
- ✓ Time-based routing
- ✓ Customizable hold music and messaging
- ✓ Queue stats on wallboard
- ✓ Reporting tools via Web Portal
- ✓ Monitor, coach, and join
- ✓ Full-time call recording with free 30-day storage

### Integrations & Compliance

- ✓ Over 100 turnkey cloud app integrations
- ✓ Access click to call and screen popping (available with most (CRMs) via browser integration
- ✓ Pause and resume call recording for PCI compliance
- ✓ Disable call recording features for HIPAA compliance



# Unlimited Experience



## Dedicated Project Manager

Your primary contact throughout onboarding for service and installation.



## Helpful Billing Team

Ready to help with invoices, payments, and account questions.



## Personalized Installation

Customized set up with a professional technician, including basic training during install.



## Unlimited Virtual Training

Webinar and portal training for your whole team.



## Emergency Technical Support

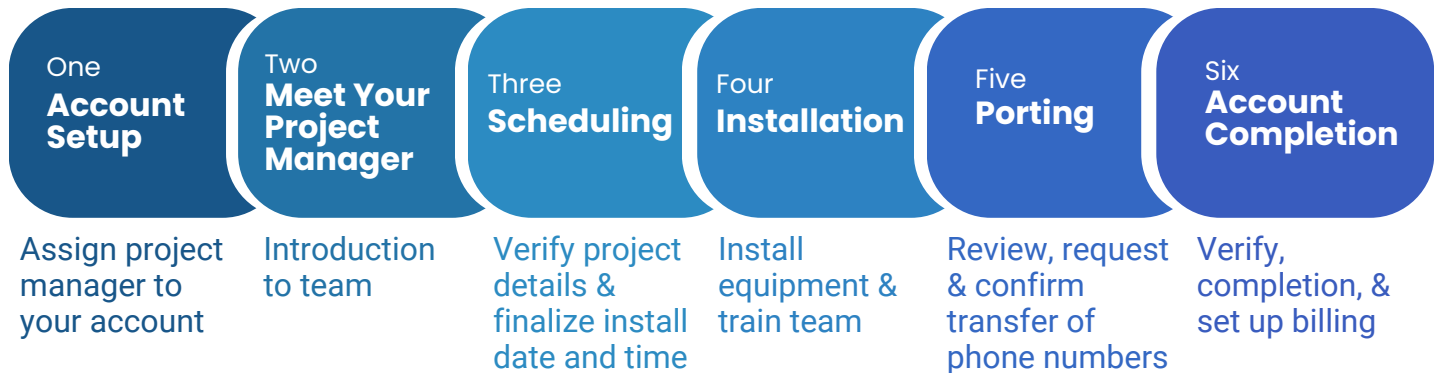
Receive local support from our North Carolina headquarters.



## Exclusive Client Relationship Team

Our dedicated team is always there for you.

## The Process



## Our Biggest Fans





800.921.9680 | [onecloud.com](https://onecloud.com)