# CLASSIC

#### BOOKING FLIGHTS ONLINE

FREQUENTLY ASKED QUESTIONS

#### BOOKING MULTI-DESTINATION AND ONE WAY FLIGHTS ONLINE

The latest enhancement to Classic Vacations' online air booking feature enables the booking of multi-destination and one-way flights, in addition to basic round-trip flights.

By default, the system assumes the following:

All hotel guests require the same flight itinerary, both inbound and outbound. If you have travelers arriving from different origin cities, each set of travelers will need to be on a separate booking.

#### FLIGHT BOOKING ONLINE

#### ARE ALL AIRLINES AVAILABLE FOR ONLINE BOOKING THROUGH CLASSIC VACATIONS?

Classic Vacations offers air bookings online for a curated list of airlines that meet our quality, service, and safety standards. View Curated Carriers

#### CAN I MAKE AN ONLINE BOOKING FOR FLIGHTS ONLY?

No. A hotel booking is required before adding flights.

#### CAN I MAKE AN ONLINE BOOKING WITH ONE-WAY FLIGHTS?

Yes, one-way air bookings are now supported for online booking with Classic Vacations.

#### CAN I BOOK MULTI-DESTINATION ITINERARIES ONLINE?

Yes, multi-destination air itineraries are now supported for online booking.

#### CAN I BOOK MULTIPLE PNRS IN ONE CLASSIC VACATIONS BOOKING?

Yes, you are now able to book multiple PNRs for the same travelers. This means that if you have an open jaw, say SFO-OGG, and HNL-SFO on one PNR you can also book a one-way island hop on a separate PNR in the same Classic Vacations booking.

#### CAN I BOOK FLIGHTS ONLINE FOR TRAVELERS DEPARTING FROM DIFFERENT ORIGINS?

No. Each origin must be booked separately. Only one PNR (Passenger Name Record) is allowed per booking.

#### CAN I BOOK ROUND-TRIP FLIGHTS AS PART OF A COURTESY HOLD?

Yes. You can book flights as part of a courtesy hold. The deposit due date will automatically reflect how long you have until we must ticket the exact schedule you've chosen.

#### CAN I INCLUDE NEARBY AIRPORTS IN MY FLIGHT SEARCH?

Yes. For Multi-Airport Cities (MACs) like London, Paris, New York, and Rome, searches include all associated airports.

View Multi-Airport Cities



### BOOKING FLIGHTS ONLINE FREQUENTLY ASKED QUESTIONS

#### PASSENGER & ITINERARY DETAILS

#### WHAT IS THE PASSENGER LIMIT PER ONLINE BOOKING?

You can book up to nine (9) travelers per booking. For groups of 10 or more, please contact the Classic Reservation Center.

#### WHAT IF I ONLY NEED A HOTEL FOR PART OF MY TRIP?

With the addition of multi-destination flight options and multiple hotel stays, flight search fields such as destinations and dates will no longer be prefilled. You now have full flexibility to customize travel dates and destinations based on your clients' needs.

#### CAN I BOOK DIFFERENT AIRLINES FOR OUTBOUND AND INBOUND?

It depends. Within a single PNR, all flights must be operated by the same airline, an alliance partner, or a codeshare partner. If you'd like to use a different carrier for the return flight, you'll need to create a separate PNR for that portion of the booking.

#### WHAT CABIN CLASSES CAN I BOOK ONLINE?

You can book Economy, Premium Economy, Business, or First Class. Basic Economy is not offered.

#### CAN I SELECT PREMIUM SEATS AS PART OF ONLINE BOOKINGS?

Not during booking. Default seat assignments are provided by Sabre. To change or upgrade seats, visit the airline's website.

#### TRAVELER INFORMATION

#### WHY DO I NEED TO PROVIDE SO MUCH TRAVELER INFORMATION AT CHECKOUT?

Airlines are legally required to collect data for the U.S. Department of Homeland Security via the Secure Flight and APIS programs. Required info includes:

- Full Name
- Date of Birth
- Gender
- Redress Number (if applicable) Optional: Known Traveler Number, Frequent Flyer Number

#### CAN I SHOP FARES FOR DIFFERENT PASSENGER TYPES?

Yes. Fare results include Adult, Child (2–11), and Infant (under 2). Infant fares vary based on "in-lap" or "in-seat" selection.

#### IS IT POSSIBLE TO BOOK BOTH LAP INFANTS AND SEAT INFANTS IN THE SAME RESERVATION?

No. All infants in a single booking must be booked either in-lap or in-seat. For mixed options, contact the Reservation Center.

#### CHANGES & CANCELLATIONS

#### CAN I CANCEL FLIGHTS ONLINE?

No. Flight cancellations must be done via the Reservation Center.

#### WILL PACKAGING (FLIGHT + HOTEL DEALS) BE SUPPORTED?

Package booking workflows will be available in a future release. However, Classic Vacations already offers package rates on most preferred hotels.



### BOOKING FLIGHTS ONLINE FREQUENTLY ASKED QUESTIONS

#### NEGOTIATED FARES

#### WILL I BE ABLE TO BOOK NEGOTIATED FARES?

Yes. Depending on the origin and destination, both published and negotiated fares will be available. Each flight option will clearly indicate the fare type. Where both Published and Negotiated fares are available, you can filter based on your preference.

#### WHAT ARE THE BENEFITS OF BOOKING A NEGOTIATED FARE?

- Many of our negotiated fares offer commission, while most published fares do not.
- Refundable: Traveler will receive 100% of the fare returned.
- Non-Refundable: Traveler will receive less than 100% of the fare returned. (includes partial refunds).
- Negotiated fares offer more time on courtesy hold due to an extended ticketing window as opposed to published fares, which require full payment within 24 72 hours.

LIVE BOOKING DEMO: UNLOCK AIR + CAR WITH CLASSIC'S ONLINE BOOKING ENGINE EVERY THURSDAY 12PM PT/ 3PM ET

**REGISTER HERE** 

EASY-TO-FOLLOW, DOWNLOADABLE REFERENCE TOOL.

**HOW-TO GUIDE** 

START NOW



AIRLINE CODE	AIRLINE NAME
4Z	Airlink
9K	Cape Air
9N	Tropic Air
А3	Aegean Airlines
A5	Нор Нор
AA	American Airlines
AC	Air Canada
AF	Air France
Al	Air India Ltd
AM	Aeromexico
AS	Alaska Airlines
AT	Royal Air Maroc
AZ	ITA Airways
B6	JetBlue Airways
ВА	British Airways
BB	Seaborne Airlines
BR	EVA Air
CX	Cathay Pacific
CZ	China Southern Airlines
D8	Norwegian Air Sweden
DL	Delta Airlines



DY	Norwegian Air Shuttle
El	Aer Lingus
EK	Emirates Airlines
ET	Ethiopian Airlines
EY	Etihad Airways
FI	Icelandair
FJ	Fiji Airways
FN	FastJet Zimbabwe
G3	GOL Linhas Aereas
G5	China Express Airlines
GA	Garuda Indonesia
GF	Gulf Air
GQ	Sky Express
НА	Hawaiian Airlines
НМ	Air Seychelles
HR	Hahn Air Lines
HX	Hong Kong Airlines
IB	Iberia Airlines
JX	StarLux Airlines
JY	InterCaribbean Airways
K6	Air Cambodia
КВ	Druk Air
KE	Korean Air
KL	KLM



KM	Malta Airlines
KQ	Kenya Airways
кх	Cayman Airways
LH	Lufthansa
LO	LOT Polish Airlines
LR	Avianca Costa Rica
LX	Swiss International Air Lines
NM	Air Moana
NO	Neos SPA
NZ	Air New Zealand
OA	Olympic Air
OD	Batik Air Malaysia
OS	Austrian Airlines
OU	Croatia Airlines
OZ	Asiana Airlines
PD	Porter Airlines
Q3	Anguilla Air
QF	Qantas
QR	Qatar Airways
QV	Lao Airlines
RJ	Royal Jordanian
S4	Azores Airlines
SA	South African Airways
SB	Air Calendonie Intl



SK	Scandinavian Airlines
SN	Brussels Airlines
SP	SATA Air Acores
SQ	Singapore Airlines
SU	Aeroflot
TA	TACA
TG	Thai Airways International Ltd
TJ	Tradewind Aviation
TK	Turkish Airlines
TN	Air Tahiti Nui
TP	TAP Air Portugal
TS	Air Transat
UA	United Airlines
UP	Bahamasair
UX	Air Europa
V7	Volotea
VN	Vietnam Airlines
VS	Virgin Atlantic
VT	Air Tahiti
VW	Aeromar
VY	Vueling Airlines
WM	Winward Air
WN	Southwest Airlines
WS	WestJet
WY	Oman Air



### MULTI-AIRPORT CITIES

Sorted by ISO Country Code, IATA City Code.

IATA City Code and IATA Airport Code may be the same in some instances, eg. BRU, DFW, MEL, NGO. The column titled 'CC = AC' indicates where this is the case.

There are 41 cities with multiple airports. Of these, 19 airports have the same code as the city.

ISO Country	IATA City Code	City Name	ATA Airport Code	Airport Name	CC = AC
AE	DXB	Dubai	DWC	Al Maktoum Intl	FALSE
AE	DXB	Dubai	DXB	International	TRUE
AR	BUE	Buenos Aires	AEP	Jorge Newbery	FALSE
AR	BUE	Buenos Aires	EZE	Ministro Pistarini	FALSE
AU	MEL	Melbourne	AVV	Avalon	FALSE
AU	MEL	Melbourne	MEL	Melbourne Airport	TRUE
BE	BRU	Brussels	BRU	Brussels Airport	TRUE
BE	BRU	Brussels	CRL	Brussels S. Charleroi	FALSE
BR	BHZ	Belo Horizonte	CNF	Tancredo Neves Intl	FALSE
BR	BHZ	Belo Horizonte	PLU	Pampulha	FALSE
BR	RIO	Rio de Janeiro	GIG	Galeao-A.C.Jobim Intl	FALSE
BR	RIO	Rio de Janeiro	SDU	Santos Dumont	FALSE
BR	SAO	Sao Paulo	CGH	Congonhas	FALSE
BR	SAO	Sao Paulo	GRU	Guarulhos Intl	FALSE
BR	SAO	Sao Paulo	VCP	Viracopos-Campinas In	FALSE
CA	YTO	Toronto	YTZ	Billy Bishop City A/P	FALSE
CA	YTO	Toronto	YYZ	Lester B. Pearson Int	FALSE
CN	BJS	Beijing	PEK	Capital Intl	FALSE
CN	BJS	Beijing	PKX	Daxing Intl.	FALSE
CN	SHA	Shanghai	PVG	Pudong Intl	FALSE
CN	SHA	Shanghai	SHA	- Hongqiao Intl	TRUE
ES	TCI	Tenerife	TFN	Tenerife-Norte	FALSE
ES	TCI	Tenerife	TFS	Tenerife-Sur	FALSE
FR	PAR	Paris	CDG	Charles de Gaulle	FALSE
FR	PAR	Paris	ORY	Orly	FALSE
GB	BFS	Belfast	BFS	International	TRUE
GB	BFS	Belfast	BHD	George Best City Apt	FALSE
GB	LON	London	LCY	City Airport	FALSE
GB	LON	London	LGW	Gatwick	FALSE
GB	LON	London	LHR	Heathrow	FALSE
GB	LON	London	LTN	Luton	FALSE
GB	LON	London	STN	Stansted	FALSE
ID	JKT	Jakarta	CGK	Soekarno-Hatta Intl	FALSE
ID	JKT	Jakarta	HLP	Halim Perdanakusuma	FALSE
ID	JOG	Yogyakarta	JOG	Adisutjipto	TRUE
ID	JOG	Yogyakarta	YIA	New Yogyakarta Int.	FALSE
IR	THR	Tehran	IKA	Imam Khomeini Intl	FALSE
IR	THR	Tehran	THR	Mehrabad Intl	TRUE
	REK	Reykjavik	KEF	Keflavik International	FALSE

IS	REK	Reykjavik	RKV	Reykjavik Domestic	FALSE
IT	MIL	Milan	BGY	Bergamo/Orio al Serio	FALSE
IT	MIL	Milan	LIN	Linate	FALSE
IT	MIL	Milan	MXP	Malpensa	FALSE
IT	ROM	Rome	CIA	Ciampino	FALSE
IT	ROM	Rome	FCO	Fiumicino	FALSE
JP	NGO	Nagoya	NGO	Chubu Centrair International	TRUE
JP	NGO	Nagoya	NKM	Nagoya (Komaki)	FALSE
JP	OSA	Osaka	ITM	Osaka Intl (Itami)	FALSE
JP	OSA	Osaka	KIX	Kansai International	FALSE
JP	OSA	Osaka	UKB	Kobe	FALSE
JP	SPK	Sapporo	CTS	New Chitose	FALSE
JP	SPK	Sapporo	OKD	Okadama	FALSE
JP	TYO	Tokyo	HND	Tokyo Intl (Haneda)	FALSE
JP	TYO	Tokyo	NRT	Narita Intl	FALSE
KR	SEL	Seoul	GMP	Gimpo International	FALSE
KR	SEL	Seoul	ICN	Incheon International	FALSE
SL	SLU	St Lucia	SLU	George F.L. Charles	TRUE
SL	SLU	St Lucia	UVF	Hewanorra Intl	FALSE
NO	OSL	Oslo	OSL	Gardermoen	TRUE
NO	OSL	Oslo	TRF	Sandefjord-Torp	FALSE
RU	MOW	Moscow	DME	Domodedovo	FALSE
RU	MOW	Moscow	SVO	Sheremetyevo	FALSE
RU	MOW	Moscow	VKO	Vnukovo	FALSE
SE	STO	Stockholm	ARN	Arlanda	FALSE
SE	STO	Stockholm	BMA	Bromma	FALSE
SN	DKR	Dakar	DKR	Leopold Sedar Senghor	TRUE
SN	DKR	Dakar	DSS	Blaise Diagne Intl	FALSE
TH	BKK	Bangkok	BKK	Suvarnabhumi Airport	TRUE
TH	BKK	Bangkok	DMK	Don Mueang Int'l	FALSE
TR	ANK	Ankara	ANK	Etimesgut	TRUE
TR	ANK	Ankara	ESB	Esenboga	FALSE
TR	IST	stanbul	ISL	Ataturk	FALSE
TR	IST	stanbul	IST	Istanbul Airport	TRUE
TR	IST	stanbul	SAW	Sabiha Gokcen	FALSE
TW	TPE	Taipei	TPE	Taoyuan International Airport	TRUE
TW	TPE	Taipei	TSA	Songshan	FALSE
UA	IEV	Kyiv	IEV	Kyiv International Airport	TRUE
UA	IEV	Kyiv	KBP	Boryspil Intl	FALSE
US	CHI	Chicago	MDW	Midway International	FALSE
LIC	CHI	Chinago	OPD	O'Hare International	EALCE
US	CHI	Chicago  Dallas	ORD DAL	Love Field	FALSE FALSE
US	DFW	Dallas	DFW	Love Field  Dallas/Ft Worth Intl	TRUE
US				William P Hobby Airport	TRUE
US	нои	Houston Houston	IAH	George Bush Intercontinental	FALSE
US	NYC	New York	JFK	George Bush Intercontinental  John F Kennedy Intl	FALSE
US	NYC	New York	LGA	John F Kennedy Intil	FALSE
US	WAS	Washington	DCA	Laguardia  Ronald Reagan National	FALSE
US	WAS	Washington	IAD	Dulles Intl	FALSE
ZA ZA	JNB JNB	Johannesburg  Johannesburg	HLA JNB	Lanseria International O. R. Tambo International Airport	FALSE TRUE
۲۸	UND	oonameaburg	UND	C. Fr. Famou international Airport	THUE

