



stellar
leadership group

Better leaders delivering better outcomes

Leadership Excellence

Profile of Nicola Roberts

NICOLA ROBERTS

Nicola has over 30 years' experience in a clinical role as well as in Learning and Organisational Development working as a qualified coach, trainer and facilitator. Primarily working in the public sector, but more laterally working with the Voluntary Sector.

She is passionate about people development and has facilitated this through team coaching, designing and delivering interventions, such as leadership and management programmes. She is fascinated how we communicate and how small changes in approach can have a big impact.

Using theory, and bringing it to life by demonstrating how theory relates to practice, she works with teams to find solutions and create better relationships and a more productive working environment.

Having coached senior leaders experiencing leadership challenges, looking to develop their careers, review their career aspirations or build resilience her warmth and compassion helps to build trusting relationships. Her clients are appreciative of her compassionate approach whilst at the same time having the ability to ask challenging questions that lead them to new perspectives.

For the last 12 years she has developed internal workplace coaches through the ILM (Institute of Leadership and Management) which is the UK's leading provider of leadership, coaching and management qualifications and became a qualified Coach Supervisor in 2021, to support coaches to maintain their practice.



Read more about Nicole's approach, and her career history on [LinkedIn](#).

[LinkedIn](#)

[Website](#)

PROFESSIONAL SUMMARY

HEADLINE ROLES AND ACHIEVEMENTS;

- **Director** - Working Carers Champions CIC (2022 - present)
- **OD Practitioner** (2011 to present)
 - Coaching Supervision
 - Leadership coaching
 - Team coaching
 - Mediation
 - ILM tutor and centre manager
 - Team Facilitation
 - Action Learning
 - Management and leadership development
- **Learning and Development Manager** (2005-2011)
 - Mandatory Training
 - Competency development
 - Trainer
- **Podiatrist** - NHS clinical practice (1992 - 2005)

EDUCATION AND QUALIFICATIONS;

- PGCert Coaching Supervision, University of Chester, (2021)
- ILM Level 7 Diploma in Executive Coaching and Mentoring (2012 - 2016)
- MSc Leadership Management and Change in Health and Social Care, University of Bradford (2012)
- Professional Graduate Certificate in Education, University of Bradford (2009)
- Acas Workplace Mediation (2008)
- Diploma in Podiatric Medicine (1992)

AWARDS, AFFILIATIONS, AND INTERESTS;

- Advanced Communication Skills Course, University of Liverpool Palliative Care Unit (2022)
- PRINT®Coach Accreditation (2017)
- CPI 260® Qualifying Programme (2016)
- FIRO® Qualifying Programme (2015)
- MBTI Change Programme (2013)
- 16pf® Conversion Programme (2012)
- MBTI® Step I™ (2012)
- Occupational Test User - Ability and Personality (2011)
- NLP Practitioner (2008)
- Member British Psychological Society
- Member Association for Coaching



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