



## BUS & COACH SERVICES WORLDWIDE

### TAILORED FOR CORPORATE CLIENTS & RMCs

Worldwide bus service for international assignees. 120 Countries. Airport Transfers and Daily Transportation tailored for large groups of assignees. From 8 to 55 passengers.

Our professional bus and coach services work globally and can be combined with our Fast Track, rental car, and car leasing programs.

### ABOUT EXPATRIDE

ExpatRide is 100% focused on the needs of the Global Mobility industry. Since our inception, we have been dedicated to easing the transition of expats into their new countries by offering a comprehensive range of transportation services.

We combine all transportation programs into a seamless process from arrival to departure.

### EXAMPLES OF BUS SERVICES

#### AIRPORT TRANSFER

For groups or families with a lot of luggage.

Professional meet & greet services. Our attentive staff monitors each arriving flight.

A chauffeur will greet you with a tablet or sign displaying your name at the appropriate pickup area.

#### DAILY SHUTTLES

To and from housing to the worksite.

For larger groups on an assignment, staying in the same place/area.

A daily schedule can be tailored with added stops for shopping on the return from work.

#### ROADTRIP

Multiple stops throughout various cities and countries.

Transfers from one city to another or from one country to another.

The trip will be tailored according to the client's needs.

### DIRECT BILLING FOR CORPORATE CLIENTS & RMCs

Car and driver services are only offered to our RMC partners and corporations. Our direct billing services include reservation management, escalations, and invoice screening.

We provide centralized billing across our 130+ transportation suppliers.

- 30-day payment terms
- Controlled expense management
- Tailored invoicing and billing process
- Invoicing in multiple currencies

## FREQUENTLY ASKED QUESTIONS

### How do I make a reservation?

You can reserve a transfer (point-to-point) or hourly services through our online booking page, [www.ExpatRide.com/reservation/](http://www.ExpatRide.com/reservation/), or email us at [CARS@ExpatRide.com](mailto:CARS@ExpatRide.com). Suppose your requirements go beyond a simple transfer or hourly rental. In that case, you can provide us with the complete details of your itinerary, allowing us to create a customized quotation for you.

### What bus services are offered?

ExpatRide provides the following services for the Bus and Coach Service:

#### Transfer Service:

- Pickup from a designated address
- Drop off at a specified address

#### Hourly Service:

- Hourly service options are available for those requiring a vehicle beyond a simple point-to-point transfer.

#### Specialized Requests:

- If your needs go beyond standard transfer or hourly services, share the comprehensive details of your itinerary with us. We will tailor a specialized quote to accommodate the specific requirements.

### What types of vehicles are available?

We offer sizes from mini buses up to full-size 50+ passenger buses. Specific vehicle models can be provided upon inquiry.

### What is the deadline for modifying my reservation?

Service modifications can be implemented at any point, subject to vehicle availability. If a change is requested more than seven days before the scheduled service and is feasible, the overall price will be updated to reflect the revised service details. If the modification is requested within seven days of the service, the revised total price will not be lower than the initially confirmed price, provided the change is possible.

### What is the cancellation policy for bookings with ExpatRide?

Cancellation of all transfer services, such as point-to-point transfers, airport transfers, and hourly transfers, is free of charge if done more than five days before the agreed pickup time. If the cancellation occurs within five days of the agreed pickup time, a 100% cancellation fee, equivalent to the total cost of the booking, will be applied.

### How much luggage can fit?

The inclusion of luggage details is essential when making a reservation. The vehicle size will account for one piece of checked luggage per individual. Additionally, please specify any carry-on bags. Generally, carry-on bags weigh between 8 and 10 kg, while standard checked luggage typically falls between 20 and 23 kg.

### What are the guidelines for oversized luggage?

As an extra request, luggage exceeding 23 kg or surpassing the standard dimensions of a typical checked bag, along with specialized items such as golf bags, skiing equipment, bicycles, etc., should be indicated during the booking procedure. Failure to disclose any excess baggage may lead to additional charges.

### What child safety measures are implemented with safety seat requests?

During the reservation procedure, you can request safety seats for children. This ensures the implementation of essential safety measures per the regulations of the location. It's important to note that the availability of safety seats cannot be guaranteed.

# OVERVIEW OF OUR GLOBAL SERVICES



ExpatRide Car Services are true global mobility programs, designed specifically for Relocation Management Companies and corporations. ExpatRide coordinates car service needs across 176 countries with our One-Point-of-Contact & Billing service directly to the RMC or corporation.

## EXPAT CAR LEASING

Our tailored expat programs allow assignees with no local credit history to individually lease vehicles without having their employer co-sign the lease. Our "Personal Car Shopper Service" gives the assignee the benefit of a skilled and knowledgeable contact person who understands the local auto market. The Personal Car Shopper will assist with vehicle options, quotes, insurance, registration, and delivery.

## CAR RENTAL - 25,000 Locations

The ExpatRide Car Rental Program is for assignees in need of vehicles from 1 day or longer to make their day-to-day or month-to-month rental experience more convenient. Eco-friendlier cars can be provided where available. No volume commitment and no minimum rental period required.

## CHAUFFEUR SERVICE - Weekly / Monthly / Yearly

This service is tailored to the assignee's needs, offering flexible daily chauffeur support, including weekends. It can cover the entire family's transportation—work, school, and errands—eliminating the need for multiple vehicles.

## AIRPORT TRANSFER & FAST TRACK - MAJOR AIRPORTS WORLDWIDE

A chauffeur will greet the assignee at the appropriate pick-up area with a tablet or sign displaying their name. ExpatRide's local provider will monitor each arriving flight to ensure that pickups on time.

## BUS SERVICE

Bus transportation in multiple cities worldwide, be it an airport transfer, a daily shuttle to/from the work site, or shopping trips. Vehicle categories range from 10-passenger minibuses (Mercedes Sprinter) to buses carrying 55 passengers.

## VIP SERVICE

Designed for top executives, our VIP service offers a smooth and premium mobility experience—featuring luxury vehicle rentals, professional chauffeur services, and fast-tracked airport processing.

## ECORIDE

EcoRide is ExpatRide's sustainable mobility solution, offering eco-friendly vehicle options such as hybrid and electric cars to lower CO<sub>2</sub> emissions without compromising on comfort or reliability.

## HOW TO GET STARTED

Please use the following link to request a rental car, airport transfer, or chauffeur service:

[www.expatride.com/reservation/](http://www.expatride.com/reservation/)

For a car lease, please contact us at [CARS@ExpatRide.com](mailto:CARS@ExpatRide.com) or visit [www.ExpatRide.com](http://www.ExpatRide.com)

## ECORIDE PROGRAM



### Greener Global Mobility

EcoRide is ExpatRide's award-winning global sustainability program for employee mobility, designed to help your organization reduce CO<sub>2</sub> emissions through smarter, greener vehicle choices.

The easiest and most impactful way of lowering CO<sub>2</sub> during an assignment is choosing the right transportation solution.



#### Vetted Global Supplier Network

Access to electric and hybrid vehicles across more than 100 countries.



#### Greener-First Vehicle Selection

EcoRide choice program is designed to always choose the eco-friendlier option.



#### CO<sub>2</sub> Impact Tracking

Emission reductions per client, region, or vehicle type, ready to support Scope 3 reporting.



#### Lower Daily Costs

Save on fuel, maintenance, and local driving fees.

By switching to hybrid or electric vehicles, the "CO<sub>2</sub> budget" can improve by 5-6 times. Electric vehicles produce zero tailpipe emissions, meaning every mile driven is instantly better for our air and our climate.

1 ton of CO<sub>2</sub> emissions is equivalent to the following distance travelled by your car:

### ELECTRIC

13,900 miles or 22,370 km



### HYBRID

5,320 miles or 8,562 km



### PETROL

2,433 miles or 3,916 km



"Our goal isn't to drive further or longer. It's to understand the **impact of every mile we choose to travel and how much cleaner that impact can be**. The point isn't more miles; it's better miles and doing better for our planet."

- Jesper Lovendahl, Founder & CEO, ExpatRide International

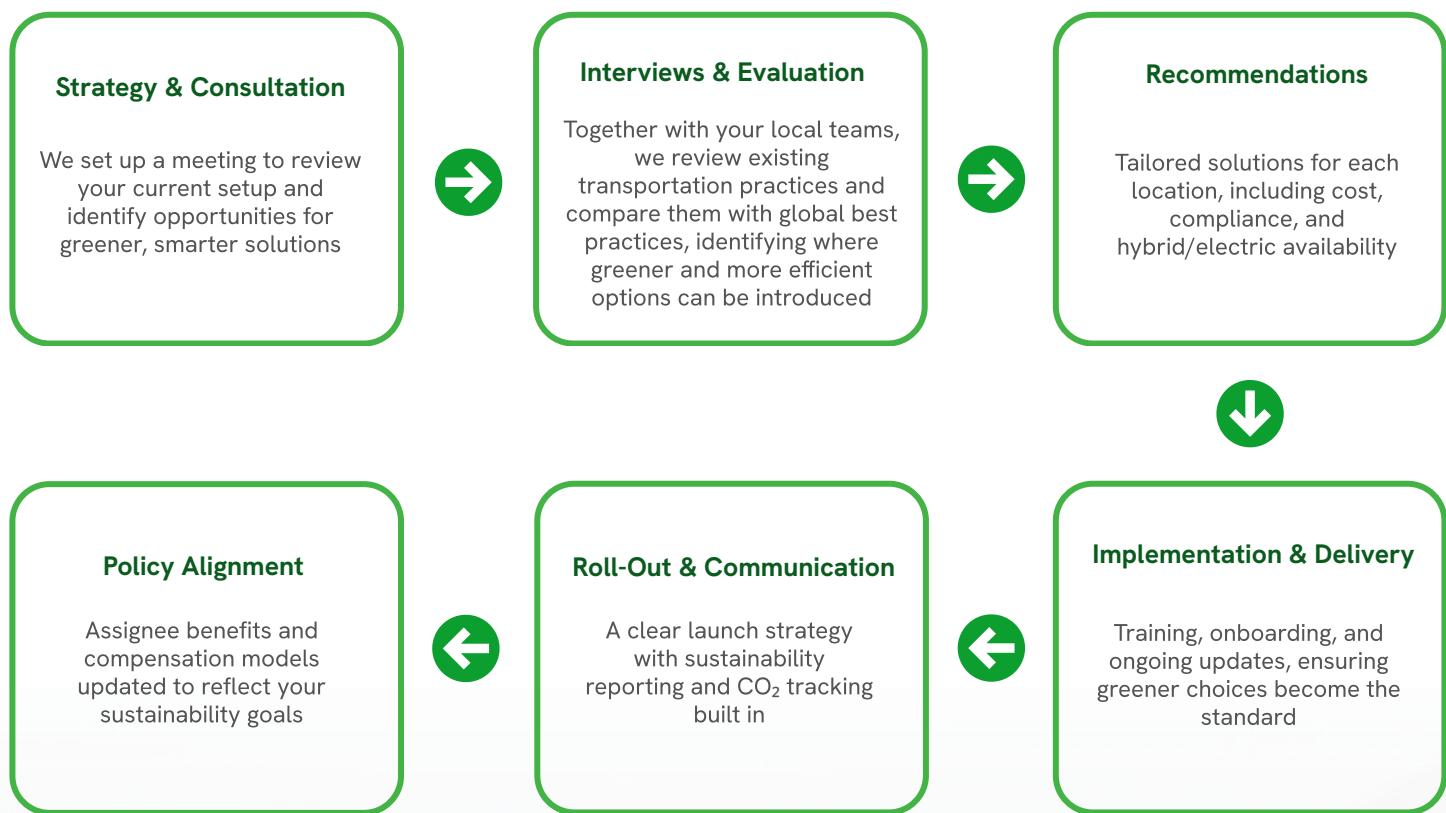
## Maximize the Impact

The **EcoRide Transportation Plan** combines ExpatRide's Corporate Global Mobility Transportation Program with our award-winning EcoRide sustainability initiative. This one-stop solution ensures your assignees have seamless and environmentally responsible transportation options wherever their assignments take them.

### The Benefits of a Transportation Plan

The **EcoRide Transportation Plan** is a crucial piece of your sustainability puzzle. Many companies overlook how assignees will get around in their new locations. We design a custom plan for your assignees, tailored to location, tier, and budget. By mandating sustainable vehicles in your mobility policies, you ensure lower emissions and real impact.

### How it Works:



## Minimize the Footprint

Significantly lower CO<sub>2</sub> emissions

Improve air quality

Reduce noise pollution

Help your assignees make better choices for a better planet -  
**Choose EcoRide** - Mandate sustainable vehicles - Accelerate the change.