12 QUESTIONS TO ASK WHEN CONSIDERING HVAC MANAGEMENT SOFTWARE

ONE:
What features and functionality should I look for?

TWO:
How does the software handle scheduling and dispatching?

THREE:
How easy is it to learn and use?

FOUR:
Will I need additional staffing to use this software?

FIVE:
What reporting and analytics capabilities does the software offer?

SIX:
Is training provided?

SEVEN:
What security measures are in place?

EIGHT:
How long does the software take to get up and running?

NINE:
What level of customer support is offered?

TEN:
What about up-front and ongoing costs?

ELEVEN:
What about customization and integration with other systems?

TWELVE:
What is the implementation process like?