



CAPABILITY STATEMENT

**Our Commitment to Excellence
in Fire & Disaster Safety.**

 (08) 9584 2500

 www.scavengerfiresafety.com

 8 Panton Rd, Greenfields, WA 6210



VIEW OUR
WEBSITE



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Problems we solve



Delivery:

We work to reduce delivery costs and increase efficiency, as we service across all of Australasia.

Supply:

We hold one of the largest data bases in manufacturers and stock suppliers, making us a go to when sourcing niche products or large quantity orders.

Compliance:

Scavenger Fire & Safety is proudly recognised as a **Gold Member of Fire Protection Association Australia (FPAA)** and holds certifications in **ISO 9001:2015 Quality Management System** and **ISO45001:2018 Safety Management System**.

Timing:

Disaster is always unexpected... So, we've made sure our team and store are equipped for all scenarios and are ready to respond on urgency for disasters.

From the Director:

Since our inception, our mission has been to prioritize your safety and protection through innovative fire safety solutions. We understand the importance of reliability and compliance in safeguarding lives and property, which is why we strive to deliver nothing short of excellence in every aspect of our service.

At Scavenger Fire & Safety, we take pride in our dedicated team of qualified fire safety engineers, senior technicians, and knowledgeable sales staff. Their expertise and commitment ensure that we provide you with tailored solutions that meet your unique needs; whether it's installing state-of-the-art fire suppression systems, conducting thorough maintenance checks, fulfilling urgent and niche product orders or offering emergency support 24/7, we are here to ensure your peace of mind.

Our focus on customer satisfaction drives us to continually innovate and improve our services and products. We leverage advanced technologies and partner with reputable suppliers to offer you a comprehensive range of products that meet the highest industry standards. From residential homes to large-scale industrial facilities, we are equipped to handle diverse fire safety challenges across Australasia.

As we look ahead, we remain dedicated to enhancing our capabilities and expanding our offerings to better serve you. Your safety will always be our top priority, and we are committed to maintaining the trust you place in us.

Thank you once again for choosing Scavenger Fire & Safety. Please do not hesitate to reach out to us with any questions or feedback. We value your input and are here to support you in every way we can.

Warm regards,

Warren Blay, CEO, Scavenger Fire & Safety Supplies

With years of experience in the Fire and Safety Industry, the Scavenger Fire & Safety Team boasts a wealth of knowledge.

Since 2007, we've been serving both local and interstate clients, predominantly operating from our larger main headquarters in Mandurah, Western Australia. Our dedication to providing top-notch products and solutions has led us to also establish a branch Sydney, NSW, to better serve our clientele across the country.

At Scavenger Fire & Safety, our priority is customer satisfaction. Our sales and service teams are committed to delivering the best products and solutions tailored to your fire and safety needs. We pride ourselves on offering excellent customer service and assisting you in maximizing the benefits of the products and services you invest in. With a passionate team that prioritizes fire safety and community well-being, we strive to ensure the safety of our customers and the wider community.

We are proudly recognized with awards for servicing and supplying for our local community, receiving the winning placement for Large Business Award in the 2023 ALCOA Peel Business Excellence Awards. With this achievement we are also backed with an **FPAA Gold Membership**, are recognized as **AAA compliant, JAS-ANZ certified, ISO 9001:2015 & ISO 45001:2018** compliant and work to **AS1851/2012** standards.

Partnering with a diverse range of organizations, including government departments, strata companies, local councils, DFES, bushfire brigades, mining emergency services teams and more; we are dedicated to delivering superior fire and safety solutions and have done for many years. We are committed to ensuring that every individual can feel safe and secure, knowing that their workplace, home, or any public space has been protected with fire safety as a top priority and will always be upheld to the highest standards.



**VIEW OUR
WEBSITE**



Scavenger Fire & Safety is a supply and service business, dedicated to ensuring comprehensive fire protection with compliant solutions are provided to Australasian consumers - via both products and services. We are driven by a commitment to reliability and customer satisfaction - we strive to exceed industry standards in every aspect of fire safety.

The Team



Our dedicated teams uphold exceptional industry standards, surpassing expectations with cost-effective and timely solutions across diverse projects. Maintaining transparency in compliance, deadlines, and availability ensures a structured process for clients, fostering long-term growth and successful outcomes.

Based in Mandurah, our dedicated team of 20+ skilled members, serves clients throughout Australasia. Comprised of fire technicians, engineers, and sales professionals, we deliver uncompromising safety solutions with rapid response times and strong industry relationships, always striving for exceptional results.

With our great response times, clear communication and lasting history of strong industrial relationships – **we assure bringing 100% of self 100% of the time**, meaning we face any challenge with determination to achieve you the highest level, generous and unique result.

The Service



With a skilled team of technicians, engineers, and sales professionals, we deliver reliable, efficient, and compliant solutions to safeguard personnel and assets.

Available 24 hours a day for local emergency call outs.

We provide comprehensive fire and safety management services, including disaster management solutions to mitigate risks and minimize emergency impacts. Our offerings encompass engineering, project management, and end-to-end fire management fit-outs - such as sprinkler systems and fire safety equipment installation.

Additionally, our fire safety audits ensure regulatory compliance and enhance overall safety through customized strategies for emergency and evacuation planning.

The Products



With certifications including **JAS-ANZ, AAA compliant**, being **FPAAGold Members**, and meeting **ISO 9001:2015 & ISO 45001:2018** compliance; our products ensure reliability with **AS1851/2012** standards.

We have one of the largest supplier databases in Australasia, meaning we can quickly fulfill large quantity orders and access niche products. We offer a wide range of high-quality supplies for fire, safety, and emergency response needs, sourced from reputable manufacturers and certified to meet industry standards and able to be shipped/ supplied anywhere in Australasia.

We cater to small businesses, large corporations, mining bodies, government, property developers, and more with our exclusive online store.

Mission

To safeguard lives and property through innovative fire safety services & products.

Vision

To be the trusted leader in fire safety, setting new standards of excellence nationwide.

Founded in 2007	We have been in the market for an extensive period of time, securing a reputation as one of the most reliable and efficient service and supply companies for fire and safety, in Australia.
The Leadership	At Scavenger Fire & Safety, our leadership fosters a culture of expertise, integrity, and innovation, guiding our team to deliver unmatched fire safety solutions. We employ senior qualified managers and person centered ethics.
The Products	We supply a range of 500+ ready to order products ranging from fire retardants to complete suppression systems and industrial grade firefighting equipment. Beyond our online store, we can consult with customers for niche orders and enquire among our supplier lists to provide otherwise unavailable products. With certifications including JAS-ANZ, AAA compliant, being FPA Gold Members, and meeting ISO 9001:2015 & ISO 45001:2018 compliance; our products ensure reliability with AS1851/2012 standards.
The Services	We provide comprehensive fire safety services and products across Australasia, leveraging a team of qualified fire safety engineers, senior fire technicians, and knowledgeable sales staff. Our services encompass installation, maintenance, servicing, project management, safety auditing and inspection of fire and safety equipment/ systems, ensuring compliance with regulatory standards and optimal protection for residential, commercial, and industrial settings.
Core Competency	Our core competency lies in our ability to provide tailored fire safety solutions and exceptional service. Backed by our team of certified fire safety engineers, senior technicians, and seasoned sales staff, we ensure reliable product supply and comprehensive serviceability across Australasia.
Project Capacities	We have the availability and capacity to service Western Australia wide, ranging from small business to large corporations and high-rise buildings in public and private sectors. We can supply products Australasia wide.
Competitive Difference	By combining cutting-edge technology with a deep understanding of regulatory requirements, we deliver superior fire safety solutions that exceed industry standards. Our dedication to exceptional customer service and our extensive network of knowledgeable professionals further sets us apart from competitors.

We provide a large level of services for small business, all the way to large industrial corporations, inclusive of strata, rural farms, mining and minerals, oil and gas, high-rise buildings and architectural structures, plus many more.

Consultancy & Auditing



Our consultancy services offer expert guidance and support in fire, safety, and emergency management. Led by experienced professionals, our team provides in-depth knowledge of industry regulations, best practices, and emerging trends.

We can conduct comprehensive assessments and provide tailored solutions to help clients identify and mitigate risks, achieve regulatory compliance, and enhance safety performance.

Experienced Managerial Team



Our management team brings extensive expertise and dedication to fire, safety, and emergency management. We can offer end-to-end project management across the board for our services and supplies.

Led by seasoned professionals, we oversee operations with meticulous attention to detail and a commitment to exceptional service. Focused on strategic planning and continuous improvement, we deliver innovative solutions and superior outcomes for our clients.

Plan Development



We are able to provide emergency and evacuation plan development services and recommendations for businesses of large and small scale.

We can help you to ensure you are meeting your states compliances and ensure a well thought out safety plan is readily available to protects your team.

Technical & Sale Support



Our dedicated support team is here to assist clients at every stage. Whether it's product inquiries, installation guidance, or technical assistance, our knowledgeable staff are ready to help promptly and professionally. We prioritize responsiveness and reliability to ensure a seamless experience.

Moreover, our support team remains available for any post-purchase issues or concerns. Whether troubleshooting equipment malfunctions or addressing maintenance needs, we're committed to minimizing downtime and providing timely solutions for our clients.

Installations, Fit Outs & Servicing



We offer an extensive range of serviceability when it comes to installations, fit outs and servicing. Our team includes qualified engineers and fire safety technicians.

This includes:

- Sprinkler/ Suppression Systems, Hydrants & Flow Testing
- Fire Panels
- Gaseous Flood Systems
- Detection Systems
- Fire & Smoke Doors
- Pump Sets (Diesel & Electric)



Capacity	Delivery
Custom Design & Engineering 	Our project capacity in Custom Design & Engineering is bolstered by our team of qualified senior fire technicians and fire safety engineers, who collaborate with our knowledgeable sales staff to deliver innovative solutions tailored to your specific needs while ensuring compliance within your budget.
Project Management 	We offer comprehensive project management services, overseeing all aspects of the project from initial consultation and procurement, installation, compliance checks, and final inspection, ensuring a smooth and successful project execution from end to end.
QA & Regulatory Compliance 	Our quality assurance is upheld through certifications including JAS-ANZ and AAA compliance , membership in FPAA Gold , and adherence to ISO 9001:2015 and ISO 45001:2018 standards, ensuring our products meet AS1851/2012 standards for reliability and performance.
Customer Relation Support 	Our dedicated customer support team is available to provide assistance and guidance throughout the project lifecycle, addressing any questions or concerns and ensuring client satisfaction every step of the way. Our customer support also includes 24/7 availability for emergency callouts, ensuring immediate response to emergencies and providing peace of mind to our clients in critical situations.
Project Scalability 	Whether the project is large or small in scale, we have the capacity to adapt and scale our operations to meet the project's requirements. From single-site installations to multi-location rollouts, our flexible approach ensures that we can accommodate projects of varying sizes and complexities.
Manufacturing Excellence 	Our commitment to manufacturing excellence is reflected in our sourcing from reputable manufacturers who strictly adhere to compliance regulations, ensuring that our fire safety products meet the highest standards of quality and reliability.
Installation Team Expertise 	Our skilled technicians and installation teams are equipped to handle the installation of our products on-site, ensuring compliant product functionality for seamless integration into the project. This ranges from basic fire alarms to complete suppression and flood systems. We are proud FPAA Gold Corporate members and proudly uphold this in all of our technicians regular training.

Project Initiation

During project initiation, we conduct thorough discussions with the client to understand their specific needs and objectives. This phase involves defining project scope, setting clear goals, and establishing communication channels to ensure alignment from the outset.

Project Planning

In the planning phase, our team meticulously outlines project milestones, timelines, and resource requirements. We develop a detailed strategy that incorporates risk assessment, budget considerations, and regulatory compliance, setting the foundation for a structured and efficient execution.

Task Execution

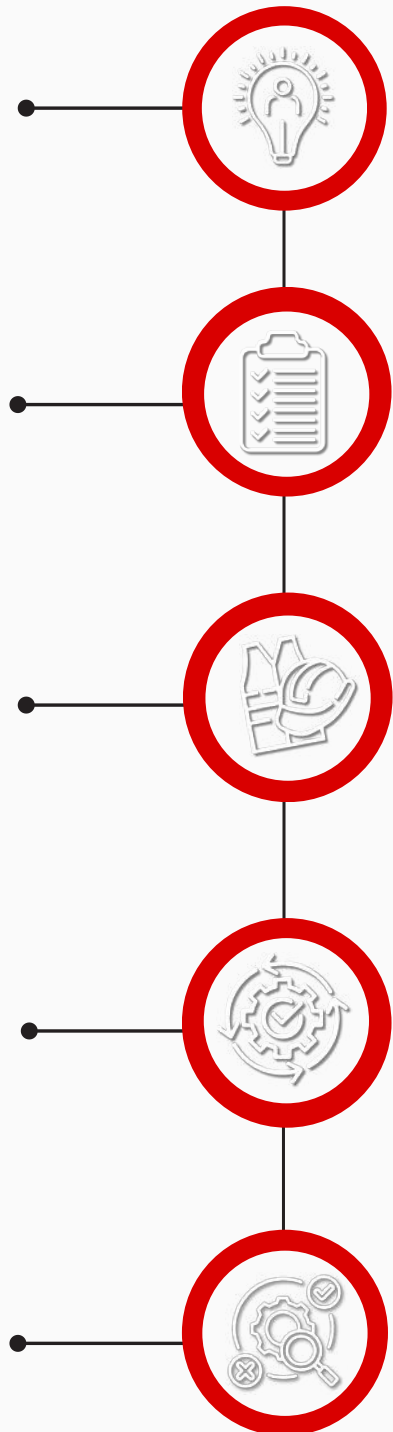
Task execution begins with the deployment of skilled technicians and engineers who carry out installations and other project tasks according to the established plan. We prioritize quality control and adherence to safety standards throughout this phase to ensure consistent delivery of high-quality results.

Monitoring & Control

Throughout the project lifecycle, we maintain rigorous monitoring and control mechanisms to track progress against milestones and manage any deviations promptly. Regular assessments and status updates enable us to proactively address challenges and optimize performance to meet client expectations.

Closure & Evaluation

Upon project completion, we conduct comprehensive inspections and tests to ensure all deliverables meet regulatory standards and client specifications. We finalize documentation, conduct client walkthroughs, and obtain feedback to evaluate project success and identify areas for improvement, ensuring continuous enhancement of our services.



Industry	Opportunity
WALGA & Local/ State Government 	Our services and products benefit WALGA (Western Australian Local Government Association) and local/state governments by providing tailored fire safety solutions that enhance public safety and regulatory compliance. We ensure that our offerings meet stringent standards and regulations, supporting effective emergency preparedness and response. Our comprehensive service capabilities, including installation, maintenance, and training, help local authorities maintain optimal safety standards across their jurisdictions, ensuring the protection of communities and infrastructure.
DFES & Local Bushfire Volunteer Brigades 	Our services and products benefit DFES (Department of Fire and Emergency Services) and local bushfire volunteer brigades by providing essential fire safety solutions tailored to their specific needs. We support DFES and volunteer brigades with compliant and certified equipment, enhancing their capability to effectively respond to bushfires and emergencies. Our expertise in fire safety ensures that these organizations are equipped with reliable tools and fast supply, enabling them to protect lives, property, and natural habitats during mitigative, critical and disastrous situations.
Property Developers, Building Engineers and Strata Management 	We serve property developers, building engineers, and strata management companies by offering comprehensive fire safety solutions that include installations, fire safety evacuation plans, project management, and large quantity supply capabilities. Our expertise ensures compliance with building codes and regulations, enhancing safety for occupants and protecting property investments. By providing reliable products and services tailored to their specific requirements, we empower these stakeholders to effectively manage fire safety measures, ensuring peace of mind and operational efficiency across residential and commercial properties.

Industry

Opportunity

Mining, Oil, Gas and Other Industrial



We specialize in providing tailored fire safety solutions to the mining, oil, gas, and other industrial sectors, addressing their specific operational challenges. Our comprehensive offerings include compliant and certified fire safety products, spill kits, and hazard control equipment essential for mitigating risks. We also offer expert services in fire safety evacuation planning and suppression systems installation.

With extensive experience in large-scale projects and bulk supply capabilities, we ensure reliable protection of personnel, assets, and environments. We ensure reliable and efficient fire protection across diverse industrial settings. By prioritizing safety and regulatory compliance, we support these industries in maintaining uninterrupted operations and mitigating risks effectively.

General Public



For the general public, we offer accessible and reliable fire safety solutions designed to enhance personal safety and protect property. Our range includes a variety of compliant and certified products such as fire extinguishers, smoke alarms, and emergency evacuation kits.

We also provide expert guidance on fire safety planning and readiness. Whether for homes, apartments, or small businesses, our commitment to quality ensures peace of mind through effective fire prevention and response strategies.



Offer	Difference
Comprehensive Solutions 	Scavenger Fire & Safety distinguishes itself through comprehensive solutions tailored to diverse fire safety needs. Our highly qualified team of engineers and technicians ensures expert installation and maintenance, supported by personalized customer service and budget-conscious solutions. With over 160 readily available products and access to 1,500+ suppliers, we swiftly procure specialized items, ensuring strict compliance with regulatory standards. This integrated approach sets us apart, providing unmatched reliability and innovation in fire protection solutions.
In-house Expertise 	Our in-house expertise encompasses a sophisticated understanding of service delivery, regulations, compliance, product diversity, and regional nuances essential to our operations. We excel in designing and implementing smart, tailored solutions that meet stringent regulatory standards across diverse locations.
Flexibility and Agility 	Flexibility and agility are key strengths of our approach at Scavenger Fire & Safety. We pride ourselves on our ability to adapt swiftly to changing circumstances and customer needs. Whether it's adjusting our service offerings to meet unique project requirements, sourcing specialized products quickly from our extensive network of suppliers, or responding promptly to emergencies with 24/7 support, our flexibility ensures that we can effectively address challenges and deliver optimal solutions.
Focus on Innovation 	From leveraging advanced technologies in our product designs to pioneering new approaches in service delivery and compliance management, innovation drives everything we do. This commitment enables us to anticipate and address emerging fire safety challenges effectively, ensuring that our clients benefit from the latest advancements in safety and reliability.
Customer Centric Approach 	We prioritize understanding our clients' unique needs and challenges, ensuring that every solution we provide is tailored to meet their specific requirements. From the initial consultation through to implementation and ongoing support, we focus on building strong relationships based on trust, transparency, and responsiveness. Our commitment to putting the customer first drives us to continually improve our services, streamline processes, and innovate new solutions that exceed expectations.

Scavenger Fire & Safety provides comprehensive servicing and maintenance of fire protection systems in accordance with *Australian Standard AS1851 – Routine Service of Fire Protection Systems and Equipment*.

Each Australian state and territory incorporate **AS1851** within its own legislative framework, meaning compliance is not optional — it is required by law and tailored to the applicable jurisdiction.

AS1851 ensures that fire protection systems remain in optimal working condition, particularly in the event of an emergency. Alongside **AS1851**, other critical standards such as **AS2293** (*covering emergency and exit lighting systems*) are also integral to our maintenance schedule.

Our Servicing Includes:

We offer regular inspection, testing, preventative maintenance, and reporting for the following systems and equipment:

- **Fire Sprinklers**
- **Fire Pump Sets**
- **Fire Hydrant Systems**
- **Water Storage Tanks for Fire Protection Systems**
- **Fire Detection and Alarm Systems**
- **Special Hazard Systems**
- **Lay Flat Hoses & Pressure Testing**
- **Fire Hose Reels & Cabinets**
- **Portable and Wheeled Fire Extinguishers**
- **Fire Blankets**
- **Passive Fire and Smoke Systems**
- **Fire and Smoke Control Features of Mechanical Services**
- **Exit and Emergency Lighting (AS2293)**
- **Emergency Planning in Facilities**



Each of these systems is maintained at service intervals stipulated within **AS1851** or the applicable standard, ensuring compliance and functionality.

Testing & Service Intervals

Service intervals as outlined by AS1851 may include:

- **Weekly, Monthly, 6-Monthly, Annual, and 5-Yearly** checks depending on the type of system.
- **Emergency & Exit Lighting (AS2293):** Typically maintained on a 6-month and annual testing schedule.
- **Fire Extinguishers and Hose Reels:** Require 6-monthly inspection, with pressure testing (hydrostatic testing) every 5 years.
- **Fire Sprinkler Systems:** Varying checks from weekly pump tests to annual flow tests and 5-yearly overhauls.
- **Detection and Alarm Systems:** Must undergo regular functional and sensitivity testing, as often as monthly to annually.

Scavenger Fire & Safety follows the service matrix recommended by AS1851, supported by digital recordkeeping and customer reporting to ensure traceability and compliance.

REQUEST A PRODUCT QUOTE & SHOP ONLINE NOW



What do we cover?

We supply a broad and extensive range of fire and safety products which cater to the wider public and niche industries, all from reputable and known suppliers. Our products allow us the capacity to serve a wide variety of customers and offers the most premium protective safety solutions at competitive prices.

- Ascend/ Descend Rescue Gear
- Batteries
- Bush Fire & Heavy-Duty Fire Fighting Equipment
- Cleaning & Janitorial Industrial Grade Products
- Commercial Fire Protection Products
- Commercial Reels & Layflat Water Transfer Hoses
- Disaster Thermal Boxes & Medical Refrigeration
- Drones for Enterprise & Agriculture
- Extinguishers, Foams & Other Retardants
- Fire Hose Nozzles & Heavy-Duty Ancillaries
- First Aid & Medical Emergency Deployment Equipment
- Floating Pumps & Strainers
- PPE & Industrial Grade/ Fire Safe Footwear/ Clothing
- Rapid Deployment Tents & Drive-Thru's
- Respirators & Breathing Devices + Accessories
- Spill Kits & Bunds
- Storage Solutions for Hazardous Goods and Commercial Lockers
- Thermal Imaging Cameras & Wind Measuring Technology
- Heavy-Duty Water Transfer Pumps, Skids & UTV's
- + MORE!



Learn what makes Scavenger Fire & Safety a leader in safety supplies.

We go the distances other industry leaders won't and pride ourselves on creating a safer world for everyone by easing the burdens fire and natural disasters bring when they happen. We aim to always support our communities and ensure all persons we deal with know they are being taken care of ethically, efficiently and carefully.

This is why we stand out in these areas:

Wider Range of Products

- We offer a comprehensive range of over 160+ products available for order, supplemented by access to a network of over 1,500 suppliers, ensuring we can procure even the most specialized fire safety products for our clients which may be unavailable outside of our standard range.

Niche Products

- We specialize in supplying niche fire safety products that cater to specific needs, ensuring our consumers have access to solutions tailored to their unique requirements. This allows us to offer specialized equipment and innovative technologies that enhance safety measures, providing peace of mind and comprehensive protection for major disasters.

Difficult to Source Products

- We excel in sourcing difficult-to-find fire safety products through our extensive supplier network, enabling us to deliver anywhere in Australasia.

Ready-To-Buy/ In-Stock Products

- We maintain a robust inventory of ready-to-buy fire safety products, ensuring quick availability and swift delivery across Australasia. This allows our clients to promptly acquire essential safety equipment and products, minimizing downtime and optimizing their fire protection measures efficiently.

Crucial Timing for Products

- At Scavenger Fire & Safety, we prioritize timely delivery of our products to meet critical deadlines and ensure seamless integration into our clients' fire safety plans. Our efficient logistics and dedicated team enable us to uphold dependable timelines, supporting our customers' operational needs with precision and reliability.

Large Quantity Order Products

- Whether for major projects or ongoing operational needs, our capability to supply in bulk guarantees consistent availability and reliability, meeting the scale and demands of our clients efficiently.

Compliant and Certified Products

- We offer a range of fire safety products that are fully compliant and certified, meeting stringent regulatory standards. Our commitment to quality ensures that our clients receive products that not only enhance safety but also adhere to industry regulations, providing peace of mind and reliability in their fire protection measures."

What services does Scavenger Fire & Safety offer?

Fire & Safety provides installation, servicing, and maintenance of fire protection systems, including fire extinguishers, kitchen suppression systems, hose reels, hydrants, valves, fire control panels, distribution & piping nozzles, chemical suppression agent refills, smoke, heat & flame detectors, notification devices, gas detection monitors, EWIS, fire & smoke doors, and emergency signage and lighting.

Do you provide services outside of Western Australia?

Currently, we only provide services within Western Australia.

How do you determine the correct fire extinguisher for a location?

Our technicians conduct a site assessment to determine the correct type and placement of fire extinguishers in accordance with AS2444. We consider the nature of fire risks, building structure, and applicable regulations to ensure optimal protection.

What is involved in the installation of a kitchen fire suppression system?

- Site-specific system design using wet chemical agents (UL300 or equivalent).
- Placement of nozzles, pipe routing, and agent storage cabinet installation.
- Connection to mechanical and electrical components such as gas shut-off valves and exhaust systems.
- Final commissioning and compliance testing per AS3772.
- Ongoing maintenance, including chemical suppression agent refills.

How do I schedule maintenance for my fire protection systems?

You can contact us via phone or email to schedule regular maintenance or emergency servicing. We provide routine inspections, testing, and compliance checks for all fire systems, ensuring your property remains safe and compliant with Australian Standards.

What does your fire safety audit include?

Our fire safety audits involve a comprehensive assessment of your property to identify fire risks, check the condition of your fire protection equipment, and ensure compliance with relevant Australian Standards. The audit includes:

- Fire risk assessments.
- Compliance with Australian Standards (AS1851, AS1670, AS1905.1).
- Emergency evacuation plan reviews and updates.
- Recommendations for system upgrades or maintenance.

Do you offer emergency repairs?

Yes, we offer emergency repairs for fire suppression, detection, and alarm systems. If you experience a fault or malfunction, our team is ready to provide rapid response and restore your system's functionality.

Can you help with fire evacuation planning?	Yes, we offer emergency and evacuation plan development services. We create customized evacuation procedures, identify hazards, and ensure compliance with safety standards such as AS3745:2010. Additionally, we provide staff training on emergency protocols and evacuation procedures.
Do you provide fire safety training?	Yes, we offer fire safety training for staff to ensure they are familiar with emergency evacuation procedures, the use of fire extinguishers, and how to respond during a fire emergency. This training can be tailored to your workplace's specific needs.
Are your fire suppression systems compliant with Australian Standards?	Yes, all our fire suppression systems, including sprinklers, foam suppression, gaseous systems, and fire detection systems, comply with Australian Standards. We ensure that every installation, maintenance, and service adheres to the latest regulations and safety guidelines.
What are your service areas within Western Australia?	We provide fire protection services across Western Australia. This includes all metropolitan areas, regional locations, and remote sites. Please contact us to confirm service availability in your specific area.
How do I download your product catalogues and capability statement?	Our product catalogue, fire services catalogue, and capability statement are available for online viewing and download on our website. Simply visit the relevant page and click the download link for easy access to these documents.
What is included in the installation of fire hose reels and hydrants?	• Location planning based on AS2441 and AS2419 requirements. • Secure mounting of hose reels and cabinets. • Hydrant post or cabinet installation with required signage. • Piping installation and connection to water mains. • Testing for pressure and flow rate compliance. • Installation of hydrant valves for optimal performance.
What emergency warning and intercommunication system (EWIS) services do you offer?	We install and service EWIS in accordance with AS1670.4 and AS2220, including: • Control panels, paging consoles, and intercom systems. • Speaker placement for clear emergency communication. • Power supply units with battery backup. • System programming for alert and evacuation tones. • Compliance testing and system verification.
How do you ensure compliance with Australian Standards?	All our installations and maintenance services adhere to the latest Australian Standards, including: • AS1851 – Routine servicing of fire protection systems. • AS2444 – Fire extinguisher selection and placement. • AS2419 – Fire hydrant system requirements. • AS2441 – Fire hose reel system requirements. • AS2293 – Emergency lighting and exit signage. • AS1670 – Fire detection and alarm systems. • AS1905.1 – Fire and smoke door compliance. We provide full documentation, logbooks, and compliance certificates after each service.

I have an urgent order; how fast can you supply or deliver products & services?

For urgent orders, Scavenger Fire & Safety prioritizes swift delivery to ensure your safety needs are met promptly.

Our delivery times vary based on factors such as product availability, location, and shipping method. However, we strive to fulfill urgent orders as quickly as possible. Please contact our customer service team directly for expedited assistance with your order.

What locations can you supply to?

Scavenger Fire & Safety provides supply and delivery services to a wide range of locations.

We serve customers across all of Australasia. Whether you're located in a metropolitan area or a remote region, we aim to meet your fire and safety equipment needs efficiently. If you have specific questions about delivery to your location, please don't hesitate to reach out to our customer service team for assistance.

How do I know what equipment will best suit my needs?

Choosing the right fire and safety equipment for your needs is crucial, and Scavenger Fire & Safety is here to help you make informed decisions. Here are a few steps you can take to ensure you select the most suitable equipment:

1. Assess your requirements: Start by identifying your specific safety needs and the potential risks in your environment. Consider factors such as the type of hazards present, the size of the area to be protected, and any regulatory requirements that may apply.
2. Consult our experts: Our team of experienced professionals is available to provide expert advice and guidance tailored to your unique situation. Whether you're unsure about which type of fire extinguisher to choose or need assistance with designing a comprehensive safety plan, we're here to help.
3. Explore our product range: Take some time to browse through our extensive selection of fire and safety equipment. Our website features detailed product descriptions, specifications, and customer reviews to help you make informed choices.
4. Consider customization options: In some cases, off-the-shelf solutions may not fully meet your requirements. If you have specific needs or preferences, we offer customization options to tailor our products to your exact specifications.
5. Take advantage of our resources: We provide educational resources, such as articles, guides, and a downloadable basic audit form, to help you better understand fire and safety equipment and best practices. Feel free to explore these resources to enhance your knowledge and make confident decisions.

I have a large quantity order; can I receive a corporate discount?

Yes, Scavenger Fire & Safety offers corporate discounts for large quantity orders. We understand the importance of equipping your organization with the necessary fire and safety equipment while staying within budget.

To inquire about corporate discounts or discuss pricing options for your large quantity order, please contact our dedicated corporate sales team or apply for a corporate account online. We'll work closely with you to provide competitive pricing and ensure you receive the best value for your investment in safety.

Do you provide installation services for your equipment?

Yes, we offer installation services to ensure that our customers can effectively use and maintain their fire and safety equipment. Our experienced technicians can install your product and further conduct basic onsite training sessions tailored to your specific needs, covering topics such as proper equipment usage, maintenance procedures, and emergency response protocols. Please enquire for any installation services you may require.

Do you offer maintenance services for fire equipment?

Yes, we provide comprehensive maintenance services for all types of fire equipment, including fire extinguishers, fire alarms, fire panels, emergency lighting systems and more. Our team of trained technicians can perform routine inspections, testing, and maintenance to ensure that your equipment remains in optimal working condition and compliant with relevant safety regulations.

What certifications and standards do your products meet?

We are proudly Triple AAA assured, JAS-ANZ certified and FPA Gold Members.

Our products meet stringent industry standards and are certified by relevant regulatory bodies. We prioritize safety and quality assurance in all our offerings, ensuring that our equipment complies with local, national, and international regulations. For specific information on certifications for individual products, please refer to the product descriptions on our website, contact our customer service team or view our dedicated certifications page.

Do you offer discounts for non-profit organizations or government agencies?

Yes, we offer special discounts for non-profit organizations, government agencies, and other qualifying institutions. We understand the importance of supporting these entities in their efforts to enhance public safety and disaster preparedness. To learn more about eligibility criteria and available discounts, please contact our sales team for further assistance. Alternatively, apply for a corporate account online.

Can I place an order over the phone?

Yes, you can place an order over the phone with one of our friendly customer service representatives.

Simply call our toll-free number (08) 9580 2500 during our business hours, and one of our team members will be happy to assist you with your order. Please have the product details and payment information ready when you call.

We are committed to delivering excellence in quality, safety, and operational efficiency. We are proud to announce that we have successfully obtained the **Ashburton Assurance Australasia QMS ISO 9001:2015 and OH&S ISO 45001:2018 certifications**. These certifications mark a significant milestone in our journey to maintaining the highest industry standards while ensuring a safe and efficient workplace.

Understanding the Certifications

ISO 9001:2015 – Quality Management System (QMS)

ISO 9001:2015 is an internationally recognized standard that focuses on quality management systems (QMS). It provides a framework for businesses to ensure consistent product and service quality while continuously improving processes.

ISO 45001:2018 – Occupational Health & Safety (OH&S) Management System

ISO 45001:2018 is the international standard for occupational health and safety, designed to prevent work-related injuries and illnesses while fostering a safe and healthy workplace.

What This Means for Our Customers:

- Enhanced customer satisfaction through a structured quality management approach.
- Streamlined operations that minimize errors and inefficiencies.
- Commitment to continual improvement and regulatory compliance.
- Increased trust and credibility within the industry.

What This Means for Our Team and Partners:

- Stronger risk management and hazard prevention practices.
- A proactive approach to workplace health and safety.
- Improved legal compliance with occupational safety regulations.
- Enhanced safety culture across all levels of the company.



How We Obtained These Certifications

Achieving these certifications required a comprehensive review and refinement of our internal processes, ensuring alignment with global best practices. The journey included:

1. **Process Assessment & Gap Analysis:** Identifying areas for improvement and aligning them with ISO standards.
2. **Employee Training & Engagement:** Ensuring all team members understood and adhered to quality and safety protocols.
3. **Implementation of Best Practices:** Standardizing procedures across departments to enhance efficiency and safety.
4. **Internal Audits & Continuous Improvement:** Conducting rigorous internal audits to maintain compliance.
5. **Third-Party Certification Audit:** Undergoing assessment by Ashburton Assurance Australasia, an accredited certification body.

The Importance of ISO Certification

For us, obtaining ISO 9001:2015 and ISO 45001:2018 is not just about compliance; it is about building a resilient, customer-focused, and safety-driven organization. The benefits include:

- **Higher Product & Service Quality:** Customers can trust that they are receiving superior products and services.
- **Operational Efficiency:** Improved processes lead to reduced costs and faster delivery times.
- **Workplace Safety & Employee Well-Being:** Prioritizing health and safety ensures a motivated and productive workforce.
- **Regulatory Compliance & Industry Recognition:** Demonstrates our commitment to global standards and best practices.
- **Competitive Advantage:** Strengthens our reputation as an industry leader in quality and safety.

Moving Forward

At Scavenger Supplies PTY LTD, these certifications represent just the beginning. We are committed to continuous improvement, innovation, and upholding the highest standards in quality management and workplace safety. Our customers, employees, and partners can be assured that every product, service, and operational process is backed by internationally recognized best practices.

Scavenger Supplies PTY LTD is proud to announce that we have achieved **Gold Corporate Membership with the Fire Protection Association Australia (FPA Australia)**. This prestigious membership reinforces our commitment to fire safety, compliance, and industry leadership.

What is FPA Gold Corporate Membership?

FPA Australia is the leading national authority on fire protection, dedicated to advancing fire safety practices and industry standards. Gold Corporate Membership is one of the highest levels of recognition within the organization, awarded to businesses that demonstrate excellence in fire safety solutions, regulatory compliance, and industry advocacy.

Key Benefits of FPA Gold Membership:

- **Industry Recognition:** Demonstrates our expertise and commitment to fire protection excellence.
- **Access to Cutting-Edge Industry Knowledge:** Provides us with the latest updates on fire safety regulations, product innovations, and best practices.
- **Collaboration with Fire Safety Authorities:** Enhances our ability to work alongside regulators and industry experts to improve fire protection standards.
- **Exclusive Training & Certification Opportunities:** Ensures our team stays ahead with ongoing education and skills development.

How We Obtained the Membership

Achieving Gold Corporate Membership involved meeting strict industry standards and demonstrating leadership in fire safety. Our journey included:

1. **Compliance with Australian Fire Safety Standards:** Ensuring that our products and services align with national and international fire protection regulations.
2. **Investment in Fire Safety Training:** Continuous education and skill development for our team to remain at the forefront of fire protection practices.
3. **Commitment to Quality Fire Protection Solutions:** Delivering high-quality fire safety products, including FRP grating, fire extinguishers, and suppression systems.
4. **Active Participation in Industry Advocacy:** Engaging with policymakers and industry groups to contribute to the advancement of fire safety regulations.
5. **Dedication to Customer Safety:** Providing clients with certified, reliable, and innovative fire safety solutions tailored to their needs.

Why This Membership is Important

The FPA Gold Corporate Membership is more than just a title—it represents our unwavering commitment to fire safety excellence. By being a part of this prestigious organization, we:

- **Demonstrate Industry Leadership:** Position ourselves as a trusted provider of fire protection solutions.
- **Enhance Trust & Credibility:** Customers and partners can be confident in our ability to meet the highest fire safety standards.
- **Ensure Compliance with Evolving Regulations:** Stay ahead of regulatory changes to ensure our products and services meet or exceed industry requirements.
- **Strengthen Our Network:** Connect with other fire safety professionals, sharing knowledge and collaborating on best practices.

Looking Ahead

At Scavenger Supplies PTY LTD, we are committed to continuous improvement and innovation in fire safety. As a Gold Corporate Member of FPA Australia, we will continue to enhance our fire protection solutions, invest in expert training, and contribute to shaping the future of fire safety standards in Australia.



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COMMITTED TO EXCELLENCE IN FIRE & DISASTER SAFETY.

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VIEW OUR
WEBSITE