



INTERCONTINENTAL®
BANGKOK SUKHUMVIT



DIRECTORY OF SERVICES

WELCOME

WELCOME TO INTERCONTINENTAL BANGKOK SUKHUMVIT

Discover InterContinental Bangkok Sukhumvit, a refined haven in Sukhumvit's most vibrant district. Thai-inspired design and hand-woven elements are incorporated throughout the hotel. From bespoke events to rejuvenating wellness experiences, every aspect of your stay is tailored to perfection. Discover our glamorous hotel near high-end malls, trendy restaurants, and nightlife, just footsteps away from Thong Lo BTS Skytrain station. Unveil the allure of Bangkok effortlessly. Unwind in our state-of-the-art rooms and suites, showcasing breathtaking city views and luxurious amenities. For Club InterContinental guests, enjoy access to Thonglor's finest Club Lounge. Delight in exceptional culinary adventures in our restaurants and bars; a gastronomic hub in Bangkok's emerging neighbourhood. Rejuvenate at our Japanese-Thai inspired THE SPA by HARNN.

Welcome to Sukhumvit's ultimate luxury destination, your memorable stay awaits.



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CLUB INTERCONTINENTAL

Unparalleled luxury in Thonglor

When you book a Club InterContinental room or suite, you'll have access to Thonglor's finest Club Lounge and magical sunset views. Enjoy a refreshing welcome drink overlooking the Sukhumvit skyline. Delight in personalised service, exceptional Thai and Asian cuisine, and cherish moments with loved ones in the Club InterContinental Lounge. Impressive Sukhumvit city views from the 31st floor. Enjoy breathtaking views of Sukhumvit and a mesmerizing sunset casting a golden glow over the bustling streets below. Take in the panoramic vistas that stretch as far as the eye can see, immersing yourself in the beauty of Bangkok's skyline. It's a truly unforgettable experience that captures the essence of this vibrant city.

Open: 6:00 - 22:00 hrs.

Culinary Creations to Enthrall

Enjoy complimentary breakfast, afternoon tea and evening bar bites. Inspired by Thai and Asian cuisine, breakfast features innovative egg dishes and continental self-service options. During afternoon tea and evening cocktail hour, indulge in set menus inspired by global destinations.

Breakfast: 6:00 - 10:00 hrs.

Afternoon Tea: 14:00 - 16:00 hrs.

Evening Cocktails: 17:30 - 19:30 hrs.



Artisan Beverages and Handcrafted Cocktails

Indulge in a selection of complimentary all-day non-alcoholic refreshments, including a variety of tea and coffee options, perfect for any time of the day. In the evening, treat yourself to a delightful array of handcrafted cocktails as you watch the sunset, skillfully prepared by our talented mixologists.

All-day Light Refreshments: 6:00 - 22:00 hrs.

Evening Cocktails: 17:30 - 19:30 hrs.

For more information, please call 02 760 5999 ext 5506



Thonglor's newest Gastronomic Hub

InterContinental Bangkok Sukhumvit is a true gastronomic hub in Thonglor's burgeoning neighbourhood, with a lounge, all-day dining restaurant, and bar. Inspired by Thai culture and cuisine from around the world, the hotel's talented culinary team creates a truly unique dining experience. At AVA Brasserie and THE LOBBY, you can indulge in a variety of nutritious and delicious dishes, skillfully crafted with a modern twist, including afternoon tea. With every bite, you'll taste exquisite flavours from around the world. An enchanting selection of appetisers, savoury dishes, and irresistible desserts are available for all dietary preferences. The menu includes vegan options as well as dishes designed to promote overall well-being and reduce jetlag symptoms. Taking you on a journey of tantalising flavours, our Thai-Japanese inspired beverage menu will captivate every sense. Indulge in personalised service as we serve signature Japanese green tea, Thai tea cocktails, and barista coffee using locally sourced coffee beans. Revitalise your senses with our refreshing colour-themed juices, meticulously crafted to boost vitality.



THE LOBBY

Our lobby embodies Thonglor's vibrant spirit, welcoming you to a tranquil living room. Nestled amidst our lobby, a garden view enhances the soothing ambiance, creating an oasis of tranquility. Guests are welcomed with handcrafted coffees and teas, as well as light meals and delicious Thonglor cuisine. Savour the signature Thai-Japanese inspired beverages, including personalised Japanese green tea and Thai tea cocktails, or indulge in afternoon tea. Enjoy innovative comfort bites that fuse the flavours of both cuisines.

OPENING HOURS & LOCATION

07:00 until 21:00 hrs.

Location: Ground floor (Lobby)



ROGUES

ROGUES is a bold fusion of East and West, where Asian-inspired flavors meet the timeless elegance of art deco. Step into a luxurious setting with rich red leather seating, gleaming golden accents, and striking green walls and vintage allure. Signature cocktails are an adventurous journey, featuring world-class techniques infused with exotic Asian ingredients, offering a sensory experience that's as daring and refined as the ROGUES take guests on a sensory adventure—blending world-class techniques with bold, exotic flavors. At ROGUES, every drink is a story of rebellion, refinement, and discovery .

OPENING HOURS & LOCATION

Friday - Saturday: 17:00 - 2:00 hrs.

Sunday - Thursday: 17:00 - 1:00 hrs.

Bar Snack Menu: Last order at 22:30 hrs. (From 23:00 In-Room dining food menu available)

Location: 2nd floor



AVA BRASSERIE

Experience the culinary masterpiece that is AVA Brasserie. Indulge in a gastronomic journey with an aviation inspired design harmoniously blended with international flavours. Our talented chefs curate an impressive menu that takes you on a global exploration of taste and textures. Immerse yourself in the elegant surroundings, savour the dishes, indulge in the afternoon tea and create unforgettable memories at AVA Brasserie. Unparalleled dining experiences await at our extraordinary gastronomic haven.

OPENING HOURS & LOCATION

Breakfast: 6:00 - 10:30 hrs.

Lunch: 11:30 - 16:30 hrs.

Dinner: 18:00 - 22:00 hrs.

Location: 4th floor



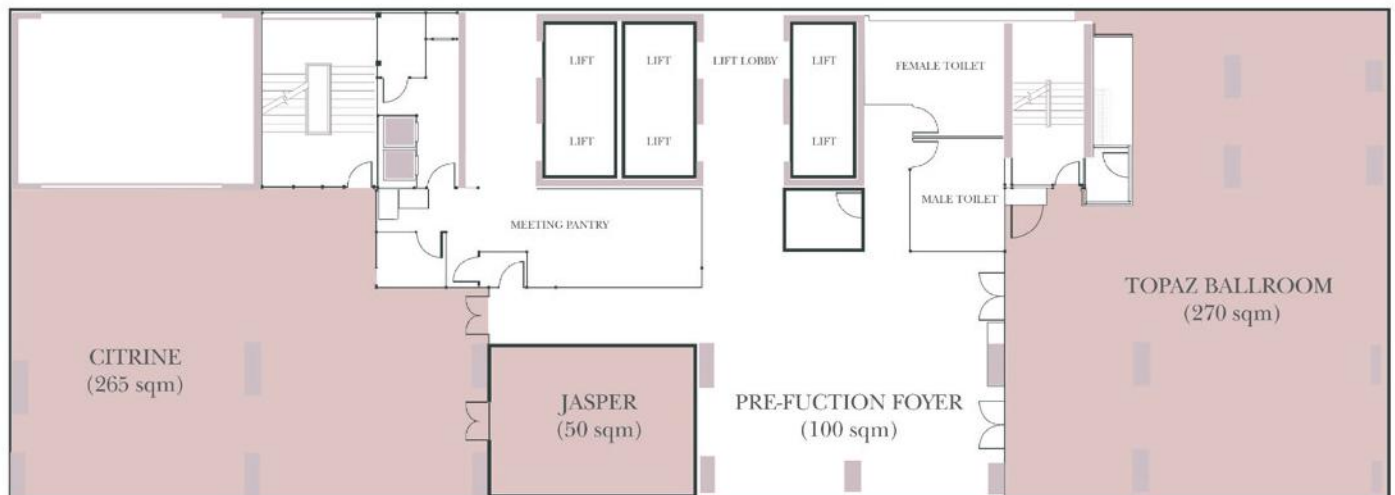
MEETINGS & EVENTS

Seamless Events, Unforgettable Occasions

InterContinental Bangkok Sukhumvit is the perfect venue for small to medium-sized meetings and events, accommodating up to 300 persons in a 685 square metres dedicated floor with natural daylight.

Our commitment to excellence extends beyond the elegant setting, as we seamlessly integrate the latest technology to ensure your event or meeting runs smoothly. With state-of-the-art audiovisual equipment, high-speed internet connectivity, and cutting-edge presentation tools, our dedicated event planners work closely with you to tailor every detail to perfection, creating a truly bespoke and unforgettable occasion.

PLAN (3rd floor)



Special Features

- Multipurpose spaces equipped with cutting-edge technology
- Ability to support both physical and hybrid virtual events
- EV car charging and convenient automated self-parking with capacity for 160 cars
- Presidential Suite with its private outdoor balcony is ideal for intimate social gatherings and private events

Elevate your meetings and events with versatile and stylish spaces cater to medium-sized gatherings. Each of our meeting spaces have been thoughtfully named after various yellow jewels inspired by their namesake ‘Thong’ and also an important part of Thai culture. Our dedicated event planners are here to tailor every occasion to your specific needs, ensuring a seamless and unforgettable experience.

TOPAZ BALLROOM

Experience the pinnacle of excellence in meetings and events in the Topaz Ballroom, thoughtfully named after Topaz stones which are an important part of Thai culture. Immerse yourself in the contemporary ambiance, meticulously designed to inspire and captivate. Whether you're hosting a social soirée, a high-profile conference, or a corporate gathering, the Topaz Room seamlessly blends style and functionality to create an unparalleled setting. Our dedicated team of event planners is committed to bringing your vision to life, tailoring every aspect of your occasion to perfection. With their unwavering attention to detail, they ensure a flawlessly executed and unforgettable experience for you and your esteemed guests. Equipped with cutting-edge technology, the Topaz Ballroom caters to both physical and hybrid virtual events, providing a seamless and immersive environment for all attendees.

Highlights

Capacity: 40-150 guests

Area: 270 square metres

Location: 3rd floor



JASPER

Elevate your meetings and events to new heights in the Jasper Room. With its stunning contemporary interiors, this versatile space is designed to inspire and impress, just like Jasper stones which are considered sacred and important in Thai culture. Whether you're hosting a small corporate gathering, a team brainstorming session, or an intimate social event, the Jasper Room offers the perfect blend of style and functionality. Our dedicated event planners will work closely with you to tailor every detail to your specific needs, ensuring a seamless and unforgettable experience for you and your guests. Equipped with cutting-edge technology and the ability to support both physical and hybrid virtual events, this multipurpose space is fully prepared to meet your event requirements.

Highlights

Capacity: 15-40 guests

Area: 50 square metres

Location: 3rd floor



CITRINE

Citrine Room's contemporary interiors exude elegance and sophistication, creating an atmosphere that is both inspiring and impressive. In Thai culture, Citrine stones are considered sacred and important. Whether you're organising a social event, a grand ball, or a corporate meeting, this space is the perfect blend of style and functionality. Our dedicated event planners are committed to understanding your unique vision and customising every aspect of your event to surpass your expectations. The Citrine Room is equipped with state-of-the-art technology, allowing for seamless integration of physical and hybrid virtual events, providing you with utmost flexibility.

Highlights

Capacity: 30-120 guests

Area: 265 square metres

Location: 3rd floor



PRE-FUNCTION FOYER

The Pre-Function Foyer is a versatile space designed to enhance your event experience. With a capacity to accommodate up to 30 guests and spanning across 100 square metres, it provides a spacious and stylish setting for pre-event networking, cocktail receptions, or small gatherings. The contemporary design and elegant décor create an inviting atmosphere, setting the stage for a seamless transition into the main event space. Whether you're hosting a corporate meeting, a social celebration, or a special occasion, the pre-function area offers the perfect space to welcome and engage your guests in style.

Highlights

Capacity: Up to 30 guests

Area: 100 square metres

Location: 3rd floor



PRESIDENTIAL SUITE

Indulge in unparalleled luxury in the hotel's extraordinary 200 square metres. Presidential Suite on the 30th floor. Step into the expansive living room with your own private outdoor balcony, offering panoramic views of the city's breathtaking skyline. The outdoor plunge pool beckons you to soak in the tranquil ambiance. A dedicated working room offers a private space for productivity, while a sophisticated dining room sets the stage for intimate gatherings and memorable meals.

For those seeking a blend of business and pleasure, a private meeting room with an attached bathroom is available, providing a convenient space for private discussions or small-scale corporate engagements. Whether you seek a haven for a luxurious residential stay or wish to host intimate social gatherings and private events, the Presidential Suite sets the stage for unforgettable moments.

Highlights

Capacity: Up to 30 guests

Area: 200 square metres

Location: 30th floor



THE SPA BY HARNN

Step into pure relaxation at THE SPA by HARNN, where Thai and Japanese traditions blend with modern luxury. Each treatment is designed to restore balance and revitalise the body, mind, and soul, led by expert therapists.

Choose from a range of therapies across three private treatment rooms, including a couple's suite with its own bath. Natural botanical ingredients enhance every experience, helping you unwind in a calm, serene setting.

Whether it's a rejuvenating massage or a soothing Japanese-inspired bath, THE SPA by HARNN offers a refined escape for true relaxation and self-care.

OPENING HOURS & LOCATION

12:00 - 20:00 hrs.

Location: 32nd floor with impressive views of Sukhumvit



HOTEL ACTIVITIES

FITNESS CENTRE

You can stay active around the clock (24 hours) in our state-of-the-art fitness center, or take part in the hotel's specialized fitness program. Kick-start your day with an invigorating yoga session designed to promote mindful movements, fostering a harmonious balance between body and mind.

Location: 32nd floor with impressive views of Sukhumvit



INFINITY EDGE POOL

Pool with a view

The tranquility of our pool allows you to relax while shielding you from the sun. Immerse yourself in the crystal-clear waters and enjoy the serene ambiance, complemented by stunning views of both Sukhumvit below and the breathtaking Chao Phraya River. Experience a blissful escape within the walls of our hotel.

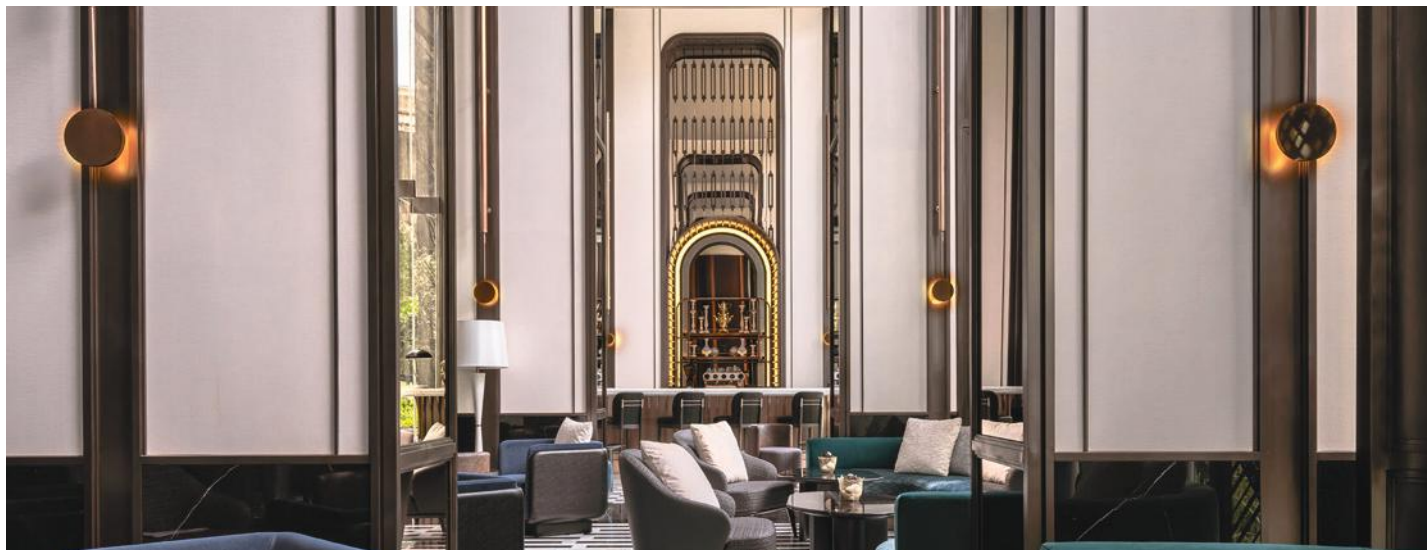
OPENING HOURS & LOCATION

6:00 hrs. – 20:00 hrs.

Location: 32nd floor with impressive views of Sukhumvit



IN THE HOTEL



CONCIERGE

Available 7:00 - 23:00 hrs., Concierge team can be contacted at 5505 on your room phone and will be happy to assist you. InterContinental Bangkok Sukhumvit offers privileged concierge services throughout your journey with our unique 'In The Know' brand concept. With their savvy local know-how, our concierge team will enhance your day-to-day lives and fulfill every wish. Through bespoke experiences and lifestyle services, they invite you to experience all the things that define their island home and will be delighted to take care of every aspect of your stay to assure a memorable experience.

LIMOUSINES

The concierge team will be pleased to assist with all transportation requirements. Please contact the Concierge Desk, at 5505, or through Instant Service.

DRY CLEANING & LAUNDRY

Dry cleaning and laundry services are available 24/7, and laundry bags and the appropriate forms are located in your wardrobe. Please press the Instant Service button on your room phone.

IN-ROOM DINING

In-room dining is available 24/7. Please refer to the In-Room Dining Menu in QR Code in your room.

LUGGAGE SERVICE

For luggage collection or storage, please contact the Bell Captain, by pressing the Instant Service button on your room phone.

RESERVATIONS

If you are planning a return visit to the hotel or stay at any other InterContinental Hotels or Hotels around the world, we would be pleased to make reservations on your behalf. Alternatively, you can call our Worldwide Reservations office toll free at 001 800 656 354, or visit our website at: www.intercontinental.com/bkksukhumvit

WAKE-UP CALLS

Wake-up calls can be arranged, please press the Instant Service button on your room phone.

CHECK IN / CHECK OUT TIMES

Our check in time is 15:00 hrs., and check out time is 12:00 hrs. Should these times create an inconvenience for you, please press “0” to contact Reception and we will try our best to accommodate your needs, subject to availability.

CHILDREN’S SERVICES

The Housekeeping Department offers a full range of amenities for babies and children, as well as a complimentary extra bed for children under 12 sharing the same accommodation with their parents (maximum one extra bed per room). Breakfast for children aged 4 to 11 is entitled to a 50% discount; for children aged 12 and above, extra bed is charged at THB 2,200, which includes breakfast and is subject to 17.7% service charge and VAT.

DOCTOR

Should you require medical assistance at any time during your stay, please press the Emergency button on your telephone. For help, press the Emergency button on your phone.

DRESS CODE

Swim wear and bare-feet are not allowed in the lobby, Club InterContinental Lounge and restaurants, and all guests must be appropriately covered. As per Thai law, women are prohibited from being topless, and this will not be permitted anywhere at the hotel, around the pool or on the street.

BUSINESS SERVICE

Guests are welcome to visit Club InterContinental for their document-related needs. For printing and copying services, please reach out to any member of our Club InterContinental team.

IN THE TOWN



The Grand Palace & The Temple of Emerald Buddha

Experience majestic beauty in the heart of Bangkok as you explore The Grand Palace and The Temple of Emerald Buddha. This spiritual treasure nestled within the Grand Palace complex showcases exquisite craftsmanship, intricate carvings, and stunning golden structures. Immerse yourself in the rich history and spiritual significance of this iconic landmark, where history and spirituality converge.

Chatuchak Weekend Market

Indulge in a shopper's paradise as you wander through the vibrant atmosphere of Chatuchak. This bustling market offers an eclectic array of goods, from clothing and accessories to handicrafts and home décor. Unleash your inner shopaholic as you navigate the labyrinthine alleys and discover unique treasures at every turn.

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Bang Kachao

Discover Bangkok's hidden green oasis in Bang Kachao, a serene nature retreat in the heart of the city. Escape the urban jungle and immerse yourself in the lush greenery and peaceful surroundings of this unique destination. Whether you're cycling along the winding paths, exploring the mangrove forests, or simply enjoying a leisurely stroll, Bang Kachao offers a tranquil escape from the bustling cityscape.

Bang Namphueng Floating Market

Step into a floating feast for your senses at Bang Namphueng Floating Market. This charming market showcases a delightful array of local flavours, from mouthwatering street food to fresh produce and handicrafts. Immerse yourself in the vibrant atmosphere as you navigate the floating stalls and interact with friendly vendors. Experience the charm and unique cultural heritage of the floating market.

Benjakitti Park (Benchakitti Forest Park)

Find serenity and nature in the heart of Bangkok at Benjakitti Park, also known as Benchakitti Forest Park. This green haven offers a peaceful retreat for relaxation and recreation amidst the bustling city. Take a leisurely stroll or cycle along the scenic trails, enjoy a picnic by the lake, or simply bask in the tranquillity of this urban oasis.

Bangkok Planetarium

Embark on a journey through the cosmos at Bangkok Planetarium. Explore the wonders of the universe as you immerse yourself in interactive exhibits and captivating shows. Whether you're a space enthusiast or simply curious about the cosmos, Bangkok Planetarium offers a unique and educational experience for all.

Erawan Shrine

Visit the sacred shrine of faith and devotion at Erawan Shrine. Seek blessings and pay homage to the revered deity, Phra Phrom. Experience the spiritual serenity of this iconic shrine as devotees offer prayers and make offerings.

The EM District (Emporium, EmQuartier, EmSphere)

Discover high-end boutiques, gourmet restaurants, and vibrant entertainment, creating an unparalleled experience. Indulge in elegance, sophistication, and a curated selection of luxury offerings at this premier destination in Bangkok.

Terminal 21

Embark on a unique journey around the world through Terminal 21. This iconic shopping mall takes you on a retail adventure, with each floor themed after a different global destination.

Samitivej Sukhumvit Hospital

Experience world-class healthcare with a personal touch at Samitivej Sukhumvit Hospital. With a commitment to exceptional medical care, the hospital provides a wide range of specialized services and advanced treatments. From state-of-the-art facilities to highly skilled medical professionals, Samitivej Sukhumvit Hospital ensures that your health is in expert hands.

BITEC Bangna

Discover a thriving hub where business and events come to life at BITEC Bangna. This premier venue offers the perfect setting for exhibitions, conventions, and conferences, with state-of-the-art facilities and versatile spaces. BITEC Bangna provides the ideal platform to unleash the potential of your business or gathering.

Top Golf Mega City

This unique destination brings together the thrill of golf and the entertainment of a modern leisure facility. Swing your clubs, enjoy interactive games, and indulge in the vibrant atmosphere where golf and entertainment unite.

IN YOUR ROOM



ADAPTERS

Adapters are available from Housekeeping. A global connector is provided in every guest room, allowing you to use any electrical/electronic equipment you brought from home conveniently in the comfort of your room. Please press the Instant Service button on your room phone for assistance.

INTERNET

All rooms have high-speed broadband and wireless internet access, and high-speed wireless internet is readily accessible in public areas.

ELECTRICITY

The hotel is supplied with 220 volts, 50 Hz. for adaptors and transformers. Please press the Instant Service button on your room phone for assistance.

MAIL & MESSAGES

For assistance with messages, please refer to the recorded instructions in the voice-mail system contact the Guest Service Center by pressing the Instant Service button on your room phone. The Concierge is pleased to assist with letters, packages or courier service requirements.

MINIBAR

Your personal minibar is stocked with a variety of drinks and snacks. The minibar is replenished daily and charges are automatically added to your room account. For additional requirements, please contact In-Room Dining by pressing the Instant Service button on your room phone. (Price list is in the Minibar cabinet)

PILLOW MENU

To ensure your comfort, a selection of pillows is available from Housekeeping. Please press the Instant Service button on your room phone.

SAFETY DEPOSIT BOX

The in-room safety box is located in your wardrobe for your convenience, and safety deposit boxes are also available free of charge at the Reception Desk. Please be aware that the hotel is not responsible for valuables left in the safety box in your room or at the Reception. Please press the Instant Service button on your room phone for assistance.

TELEPHONE SERVICES ROOM TO ROOM CALLS

Please press “7” followed by the room number. Calling from room to room is complimentary.

LOCAL AND LONG-DISTANCE CALLS

Please press “9” to get an outside line followed by the number you wish to call. Please note that the charges will be applied to your room folio.

INTERNATIONAL CALLS

Please press “9” + “008” + “Country Code” + “Area press Code” + “No.” Please note that the charges will be directly applied to your room folio.

TELEPHONE CHARGES

Note that all outgoing calls will be charged a connecting fee of THB 100 when calling a toll-free number. Please press the Instant Service button on your room phone for further information.

WORLD CHANNELS

We are pleased to offer you a wide range of international television channels. Please refer to the comprehensive television guide next to your TV remote control.

VISITORS

In the interest of personal and hotel security, visitors are requested to leave guest rooms by 23:00 hrs. Any visitor who wishes to stay after this time must register at the Front Desk. The hotel reserves the right to refuse access at its discretion.

LOST & FOUND

Please press the Instant Service button on your room phone in the event of a misplaced article at the hotel. Please note that Section 675 of the Civil and Commercial Code prescribes that the hotel shall not be held responsible for the loss or damage of guests' property at the hotel.

CLOTH RACK

Cloth rack is available please press the Instant Service button on your room phone.

LINEN

Re-Use Programme card has been placed on the bedside table. Thank you for your kind saving the world and environment.

GUEST RECOGNITION PROGRAMME

IHG One Rewards

Discover the freedom of travelling your way with an IHG One Rewards membership, designed to offer you the flexibility and recognition you deserve as a loyal IHG guest. Complimentary to join, you will start earning points every time you stay at more than 6,000 IHG hotels worldwide. Enjoy a suite of member benefits, Here's how it works:

- Up to 3% more savings with 'Your Rate'
- Earn points for reward nights
- Access to member rates & offers
- Be the first to know about special offers
- Stay connected with complimentary WiFi access
- Late Check-out
- Aspire to Elite membership and enjoy Bonus Points, Reward Night Discounts, Welcome Amenity, Milestone Rewards and more
- No blackout dates for Rewards Night

For more information, please visit www.ihg.com/onerewards/content/us/en/home

InterContinental Ambassador

Explore the world with the indulgences you deserve and let InterContinental Ambassador ensure each stay leaves an everlasting memory. Revel in the refinements of the luxury sojourner and enjoy sought-after destinations with upgrades to match.

Worldly, refined, and discerning, the qualities of the modern traveler, and the essence of the InterContinental Ambassador program. With every journey you take, whether for business or pleasure, Ambassador enhances your stay with exceptional benefits to ensure an unforgettable experience. Benefits Include:

Elevated Recognition

- Platinum Elite status in IHG One Rewards, and the corresponding IHG One Rewards benefits
- Dedicated check-in area

Stay Enhancements

- Guaranteed one category room upgrade
- Complimentary premium internet

Refreshing Provisions

- Restaurants & bars credit of up to USD\$20 for every stay**
- Complimentary mineral water

Luxury of Time

- Guaranteed extended 4 p.m. check-out
- Complimentary Weekend Night

For more information, please visit www.ihg.com/intercontinental/content/us/en/loyalty

GLOBAL ENVIRONMENTAL AND SOCIAL RESPONSIBILITY POLICY

InterContinental Bangkok Sukhumvit understands its responsibility to respect the environment and manage its impact for the benefit of the communities in which it operates. We are committed to measuring, managing and innovating. We are and will continue to:

1. Implement sound environmental practices in the design, development and operation of our hotels.
2. Encourage the development and integration of sustainable technologies.
3. Endeavor to reduce our use of energy and water, and re-use and recycle the resources consumed by our business whenever practical.

100% of the hotel's wastewater is treated and reused for watering the gardens, as well as in the cooling tower.

The hotel derives 80% of its water consumption from either deep wells or rainwater collected in tanks. Such water is filtered and goes through 'reverse osmosis' and UV systems to make it safe and pure.

All garbage is recycled (plastic, tin cans, paper, glass) and other waste is used to make fertilizer for the gardens.

4. Engage our customers, colleagues, hotel owners, suppliers and contractors in our efforts to protect the environment.
Bed linen in occupied rooms will be changed by Housekeeping daily, except where the guest requests otherwise on environmental grounds.
Duvet covers will be changed once every two days.
Everyone is encouraged to use reusable bags, which the hotel will provide on loan upon request. All cleaning products and amenities are duly certified by environmental authorities as organic and environmentally friendly.
5. Provide the training and resources required to meet our objectives.
6. Monitor, record, and benchmark our environmental performance on a regular basis.
7. Make business decisions taking into account these commitments.
8. Communicate our policies, practices and programs to all of our stakeholders.
9. Ensure the support of the local community.
10. Engage in supporting local schools or non-profit organizations in Bangkok. For further details on our policies, please feel free to ask any of our team members.

EMERGENCY AND SAFETY

EMERGENCY PROCEDURES

1. If you have just arrived, please remember to know your exits. Locate alarms and extinguishers. Understand your air conditioner.
2. If you have seen or located a fire, please remember to raise the alarm. Close doors against the fire. Phone for help. Take your key card before exiting. Keep calm and await assistance
3. If you hear an alarm, please remember to take your key card. Touch the door for heat before opening.
If the corridor is smoke-free, exit; if the staircase is safe, proceed downstairs. Keep calm and await assistance. If your exits are blocked, please remember to return to your room. Or go to your balcony but away from the smoke.

4. If you cannot go to the balcony, stay as low as possible on the floor with a wet towel over your head and cover your mouth. Keep calm and await assistance. If you are stuck in your room, please remember to stay there. Turn off the air conditioner. Stuff door cracks and vents with wet cloths. Remove drapes from the windows. Have water ready to wet a cloth. Phone your location. Keep calm and await assistance.

PERSONAL INFORMATION

At InterContinental Bangkok Sukhumvit we are committed to protecting your privacy, and support a general policy of openness about how we collect, use and disclose your personal information. The purpose of this Privacy Statement is to inform you about InterContinental Bangkok Sukhumvit's practices relating to the collection, use and disclosure of personal information that may be provided through access to or use of our website or hotel services and related products or that may otherwise be collected by us. By staying at our hotel and using related products and services, or by visiting our website, you consent to the collection, use and disclosure of your personal information (as defined below) in accordance with the following terms and conditions. The Privacy Statement also explains how you can contact us if you have a question about, want to make a change to, or wish to delete any personal information that InterContinental Bangkok Sukhumvit may be holding about you. We strongly recommend that you take the time to read this Privacy Statement and retain it for further reference. For the purpose of this Privacy Statement, 'personal information' means information about an identifiable individual. The personal information collected may include at least some of the following:

- Contact information (such as name, address, email address and telephone number in a non-business capacity)
- Proof of identity (such as a signature or passport number)
- Financial and billing information (such as credit card number/expiration date and credit history) We use your personal information to:
- Book and confirm your hotel reservations Provide you with personalized interactive communications Provide you with timely and reliable services
- Do all the things necessary to administer those services
- Register you as a member of IHG One Rewards
- Research, develop, manage, protect and improve those services
- Advise you about new products and services that may be of interest to you
- Develop and maintain our relationship with you and communicate with you
- Bill you for our products and services

- Collect outstanding debts
- Assist in the investigation of a contravention of a law
- Act in respect of an emergency that threatens the life, health or security of an individual

KNOWLEDGE AND CONSENT

We collect personal information about you only when you voluntarily provide it. Typically, we seek consent for the use or disclosure of your personal information at the time of collection. In certain circumstances, consent may be sought after the information has been collected but before use (for example, when we want to use information for a purpose not previously identified). The form of consent that we seek, including whether it is expressed or implied, will largely depend on the sensitivity of the personal information and the reasonable expectations of the individual in the circumstance. You may withdraw consent at any time, subject to legal or contractual restrictions and reasonable notice. If you wish to withdraw your consent at any time, please contact our Privacy Officer at 1-800-656-888 or intercontinental.bangkok-sukhumvit@ihg.com. We will inform you of the implications of withdrawing consent. We will not, as a condition of the supply of a product or service, require you to consent to the collection, use or disclosure of information beyond that required to fulfill the explicitly specified and legitimate purposes for which the information is being provided.

HOTEL RESPONSIBILITIES

1. The hotel shall be responsible for the loss or damage of hotel guest's property as follows:

- Property loss or damage occurred in any case in the hotel.
- If the property mentioned in clause is classified as silver, gold, banknotes, checks, jewelry, or valuable items, the hotel is liable for a sum not exceeding 5,000 THB unless the guest has deposited and notified the hotel of the price of that property.

2. The hotel shall not be responsible for the loss or damage caused by:

- Force majeure
- The condition of that particular property
- The guest's own fault, the entourage, or the invited guest.

3. SMOKING is not allowed. Please note that by Thai law, smoking is prohibited in all hotel areas. There is a penalty charge of 5,000 THB for violations of smoking in guestrooms, and in public areas. Smoking is allowed only in the designated smoking areas.

4. DURIAN is not allowed on hotel premises. The cleaning fee of 2,000 THB will be charged to any guest who violates the policy.

5. SMOKING CANNABIS is entirely prohibited in all hotel's area including regular cigarette smoking area. There is a penalty charge of 5,000 THB for violations of smoking in guestrooms and in public areas.

1. โรงแรมจะรับผิดชอบต่อทรัพย์สินของผู้เข้าพัก กรณีเกิดความสูญหายดังนี้
 - การสูญหายหรือเสียหายที่เกิดขึ้นในโรงแรม
 - หากทรัพย์สินที่สูญหายหรือเสียหายตามข้อ 1.1 เป็นประเภทเงิน ทอง ธนบัตร ตัวเงิน อัญมณี หรือของมีค่า โรงแรมจะรับผิดชอบไม่เกิน 5,000 บาท เว้นแต่ผู้เข้าพักได้ฝากและแจ้งราคาทรัพย์สินนั้นไว้กับทางโรงแรม
2. โรงแรมขอสงวนสิทธิ์ในความรับผิดชอบหากความสูญหายหรือเสียหายดังกล่าวเกิดขึ้นเพราะเหตุดังต่อไปนี้
 - เหตุสุดวิสัย
 - เหตุแห่งสภาพของทรัพย์สินนั้นๆ
 - เป็นความรับผิดชอบของผู้เข้าพัก บริวาร หรือบุคคลที่ผู้เข้าพักให้การต้อนรับ
3. ห้ามสูบบุหรี่ในเขตปลอดบุหรี่ไม่ว่าจะเป็นห้องพัก, ห้องน้ำ, ลิฟต์ และบริเวณภายในอาคารโรงแรม หากผู้ใดฝ่าฝืนสูบบุหรี่ในห้องพักมีโทษปรับ 5,000 บาทและฝ่าฝืนสูบบุหรี่บริเวณภายในบริเวณอื่นๆของโรงแรมมีโทษปรับ 2,000 บาท ยกเว้นบริเวณที่จัดไว้สำหรับสูบบุหรี่
4. ห้ามนำทุเรียนเข้ามาหรือรับประทานภายในอาคารของโรงแรม หากผู้ใดฝ่าฝืนปรับ 2,000 บาท
5. ไม่อนุญาตให้สูบกัญชาในทุกพื้นที่ของโรงแรมทุกกรณี

EMERGENCY AND SAFETY

HOTEL RULE

Hotel rules and regulations which are obligatory for all our guests. We reserve the right to deny admission, or to require a person already admitted to leave the hotel, without refund or compensation, for failure to comply with any of these rules, for unsafe, illegal or offensive behaviors, to ensure safety, security or order, or if we consider that the circumstances so require.

- Removing items from guest rooms or moving them to other places in the hotel is prohibited. Violator is subject to a fine of up to 5,000 THB (Five Thousand Thai baht).
- When not being used, do not touch the fire extinguisher.
- Inviting strangers into the guest rooms, to use the facilities and or amenities is prohibited. For security reason, joiner must register at reception before entering the room.

- Ordering and delivery of food from outside our hotel is prohibited.
- Pets may not be brought into the Hotel.
- Installation of any foreign item in to guest rooms or any part of our building is prohibited.
- Use of phones in guest rooms will be charged to your bill.
- No guest is allowed to give up his or her room to be used by third parties even if the room has been duly paid for.
- Gambling or any other behavior that is against public morals in the hallways or guest rooms is prohibited.
- Any damage should be reported to our reception immediately after it becomes apparent. Bringing illegal items, exotic plants or animals is prohibited.
- Durian or anything that causes bad smell is strictly not allowed in the hotel. Guests and other individuals using the hotel services are asked to make sure their conduct should not disturb other guests. The hotel may refuse its services to individuals who violate this rule.
- Guests are expected to lock their rooms properly to prevent access of third parties. Upon leaving their rooms guests must close and lock the doors, windows and anti-burglary rolling shutters. The Management will not in any way whatsoever be responsible for any loss or damage to the Guest's belongings or any other property from either the hotel room or the locker or any other part of the hotel for any cause whatsoever including theft or pilferage.
- Guests are expected to keep all the equipment and furniture in their rooms free from damage.
- Guests shall be liable for any damage or loss of any equipment or furniture in the rooms up to the cost of repair or replacement.
- Un-washable stains, rips or tears on linens or towels will be charged to your bill.
- Items left behind by a guest will be sent on demand by post at the guest's expense to any address the guest may specify. If not specifically instructed the hotel will store such items for 30 days and then donate them to a charitable cause.
- Right of Refusal - The Hotel reserves the right to refuse a guest entry and accommodation if, on arrival, management reasonably considers that the guest is under the influence of drink or drugs, is unsuitably dressed or is behaving in a threatening, abusive or otherwise unacceptable manner.
- Disturbance - The Hotel reserves the right to require a guest to leave if he/she is causing a disturbance, annoying other guests or Hotel staff or is behaving in an unacceptable manner.
- Hotel Rules - Guests shall comply with all reasonable rules and procedures in effect at the Hotel,



INTERCONTINENTAL®

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