

14 MAY 2025

The Form Rooms, Covent Garden, London.

Join us in partnership with Enolla Consulting for an insightful masterclass designed to explore the dynamic relationship between inclusion, performance, and wellbeing in the retail sector. Discover how inclusion acts as a critical driver for organisational success and employee welfare, bringing innovative and resilient practices to your workplace.

## WHO'LL BENEFIT FROM THIS MASTERCLASS?

This workshop is ideal for senior leaders from across the organisation including Learning & Development (L&D), Human Resources (HR), Diversity & Inclusion (D&I), or executive committees. It is designed for those who have strategic responsibilities for fostering a culture of inclusion within their organisations and are keen on understanding the importance creating a sense of belonging to their teams.

By attending, leaders will gain valuable insights into why creating an inclusive environment is not just a social imperative but a crucial business strategy for achieving long-term success.

# BY ATTENDING THIS MASTERCLASS, YOU WILL



Understand why inclusion directly enhances performance and wellbeing by fostering belonging, engagement, and psychological safety, **so you can** create a thriving work environment.



Grasp what inclusion looks like in practice, from equitable recruitment to creating respectful, inclusive work environments, **so you can** implement effective diversity strategies.

3

Learn how to align inclusion strategies with organisational goals, ensuring measurable improvements in performance and wellbeing, so you can drive tangible results.

4

Develop leadership skills to thrive in a VUCA world (volatile, uncertain, complex, and ambiguous), bridging divides across in-store, online and hybrid teams, so you can lead effectively in any setting.

5

Transition from managing to leading, integrating rational (head) and emotional (heart) approaches to leadership, **so you can** inspire and guide your teams with empathy and insight.

### **PRICE**

### £895 +VAT

for Members (food included, accommodation not included).

### £995 +VAT

for non-members (food included, accommodation not included).

\*Group discounts and limited subsidiaries are available for other not-for-profit organisations. Contact us for more details.



### **CONTACT**

For more information please contact vicki.young@brc.org.uk

#### **BRITISH RETAIL CONSORTIUM**

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