

# Bespoke Moving Home *Support*



the SENIOR MOVE  
PARTNERSHIP

Because It's So  
Much More Than  
Just a Move...



Moving, Rightsizing and Relocation Services

# Make your home move a *reality*

Our aim is to take the hard work and stress away from moving home in later life.

Every day we support older adults up and down the UK to 'rightsize' and make their home move a reality.

The Senior Move Partnership was formed over ten years ago with the aim of providing high quality, sensitive, bespoke, specialist relocation support to older adults moving home. The feedback we receive from happy customers in their new homes shows how invaluable our service can be.

Moving home at any age can be a challenge. After 30, 40 or 50 years living in the same home the process of rightsizing to a new home can be overwhelming. Our team of professional and friendly Senior Move Managers are here to help make your move as stress free and as smooth as possible.

## Our *bespoke* service - how it works

Every client comes to us with different requirements to help make their relocation go smoothly. Our service is bespoke to meet your specific needs and concerns. We don't offer an 'off the shelf' package – we tailor our support around what you need and want.

Our initial consultation enables us to find out more about your plans and worries, about what you feel you can do yourself and what you would really like some help with. We then put together a plan of how we will support you – from those early move stages right the way through to unpacking in your new home.

*We had brilliant service from the moment your move manager met us and onward to completing our move. Her advice and details of useful contacts was invaluable in the early stages and her energy and hard work meant we could complete our move in great comfort. Thank you.*

*Mr & Mrs K*



Some clients might just require a few hours support with decluttering or perhaps change of address and utility notifications; others might wish to enjoy the support of a Senior Move Manager for the whole moving process. The choice is yours.

You remain in control of your move – we are here to work with you to make it happen.

## Our Senior *Move* Managers

Our team of trained, friendly, experienced, and sensitive Senior Move Managers undergo extensive training, enhanced DBS checked and are fully insured. They bring to the role their practical skills, common sense, and empathy – ensuring they can provide effective support throughout the whole moving home process.

The service provided is delivered to the highest standards – we understand the emotional, physical and practical

complexities involved with a later life move. We take the time to listen and guide, we don't take over or impose.

Our fully personalised service is built on respect for you and your possessions – we understand that not all late life moves are easy or welcome, but whatever your circumstances we are here to help and lighten the load.



## Vital *support* for you and your family

We know that work, family and distance demands can mean that older children are often unable to provide the support a parent needs to help them prepare for and move home. We are regularly asked for help and engaged by grown up children or relatives of an older adults contemplating a later life move. We know that needs to happen and when during a move. Our local Senior Move Managers can provide your family with much needed reassurance, planning and updates during the relocation.

*The support and empathy shown by Kate, was fantastic.*

*She was able to make contact with the relevant people and make the move fluid. Any worries flagged by my aging parents were dealt with in a sympathetic and supportive way which was reassuring for the family who couldn't always be available'*

*Ms M – Daughter*



# Practical and emotional *help* before the move

**Here are just a few examples of how we can help you prepare for your home move. Preparation and planning are key to ensuring things go smoothly and will save you time, stress, and money in the long run.**



## **Furniture floor planning**

This can really help you decide on what to take with you and what could be surplus

to requirements and perhaps be sold or donated. Our detailed plans will show your furniture in your new home – helping you visualise what will fit and where and helping you to ensure a safe environment.



## **Decluttering your home**

Rightsizing generally involves moving to a smaller home which may not have as much storage

space as at present. Your Senior Move Manager will work with you on areas which you feel need attention – from kitchens and garages, to cellars, lofts and wardrobes. We understand that 'letting go' can be an emotional process, so we work with you at your pace to enable you to decide what can go to your new home and what can go elsewhere. We can make arrangements for unwanted items to go to charity, clearance, recycling, or auction as needed.



## **Change of address and utilities**

We can support you to notify all of those interested parties who

need to know you are moving. From organisations to friends and utilities – we will make contact and help you switch over accounts from gas, electric, council tax postal redirection and telephone etc. We can also help you safely dispose of that unwanted paperwork that you no longer need or have space for.



## **Essential emotional support**

Sometimes clients get to a point in the sale & purchase when they

feel overwhelmed by the paperwork, the seemingly never ending 'impossible' questions that solicitors want answered and start to think it's just not worth continuing. We are ready to listen and provide vital emotional support. By working closely with you we are very aware when things become 'too much'. We are happy to make a cup of tea and listen to your concerns and provide copious amounts of experience, reassurance, and practical help. We are your 'go to' support throughout what can be a challenging time



## **Removals management service**

We work with panel of removal companies specifically chosen due to

their service delivery, client understanding, resource and fee's. We will arrange Video or Onsite Removal surveys with each company, collate their Removal quotes and ensure their Transit Insurance Policy is applicable for your needs. We'll work with your chosen company to ensure the removal is booked correctly, documents are completed and the move plan supports your legal commitment to your present and new home.



## Creating you *new* home

**We are often asked by clients if we can help them create their new home – and the answer is yes!**

### **Support with curtains and furniture**

We can provide the help needed to source those all-important new items to make the new home feel like yours from the outset. From helping with new window treatments to shopping for a new bed or sofa, we can act as a shopping escort, source items, and arrange for a handyman to assemble furniture.

### **Storage and collection solutions**

Moving home doesn't mean compromising on what you love. We can help with creating new storage solutions to house your important possessions. From bookcases, shelving, and wardrobes or perhaps a dedicated craft space – we will help you make your new home work for you.

*She was a wonderful help. I couldn't have managed without her. She helped me decide what furniture would fit in my apartment. On moving day, she came in and steadily unpacked all my kitchen crockery, cutlery and cooking things and found homes for them. She wouldn't stop for tea!*

*Ms G*

With *you* all the way on move day

**Move day has finally arrived and this is when the support from a trusted Senior Move Manager can make a real difference to your move day experience.**



### **Full day support**

Clients will often ask us to be with them for the whole of move day. We can oversee the removers, leave the old home ready to be handed over to the new owners, read the meters, hand the keys to the estate agent, and drive you to your new home. We will ensure you are comfortable throughout the day and once you have access to the new home, we will begin the process of getting you settled in.



### **Unpacking and furniture placement**

We provide sensitive unpacking tailored to your needs. We can do as little or as much as you wish. Whether it's just the key essentials including the kitchen or the whole home. Ensuring your new home is ready for you to enjoy from day one. We make sure your furniture is placed where you want it and will unpack throughout, removing boxes and other packing materials at the end of the day.



### **Ensuring a good night's sleep**

We make the beds, unpack the bathroom, and ensure you have access to an unpacked kitchen for food and drinks – so you can enjoy your first evening in your new home.



### **Help after move day**

Move day itself can be lengthy and tiring – we often return at a later date to continue with support including any further unpacking and orientating you to the new area.

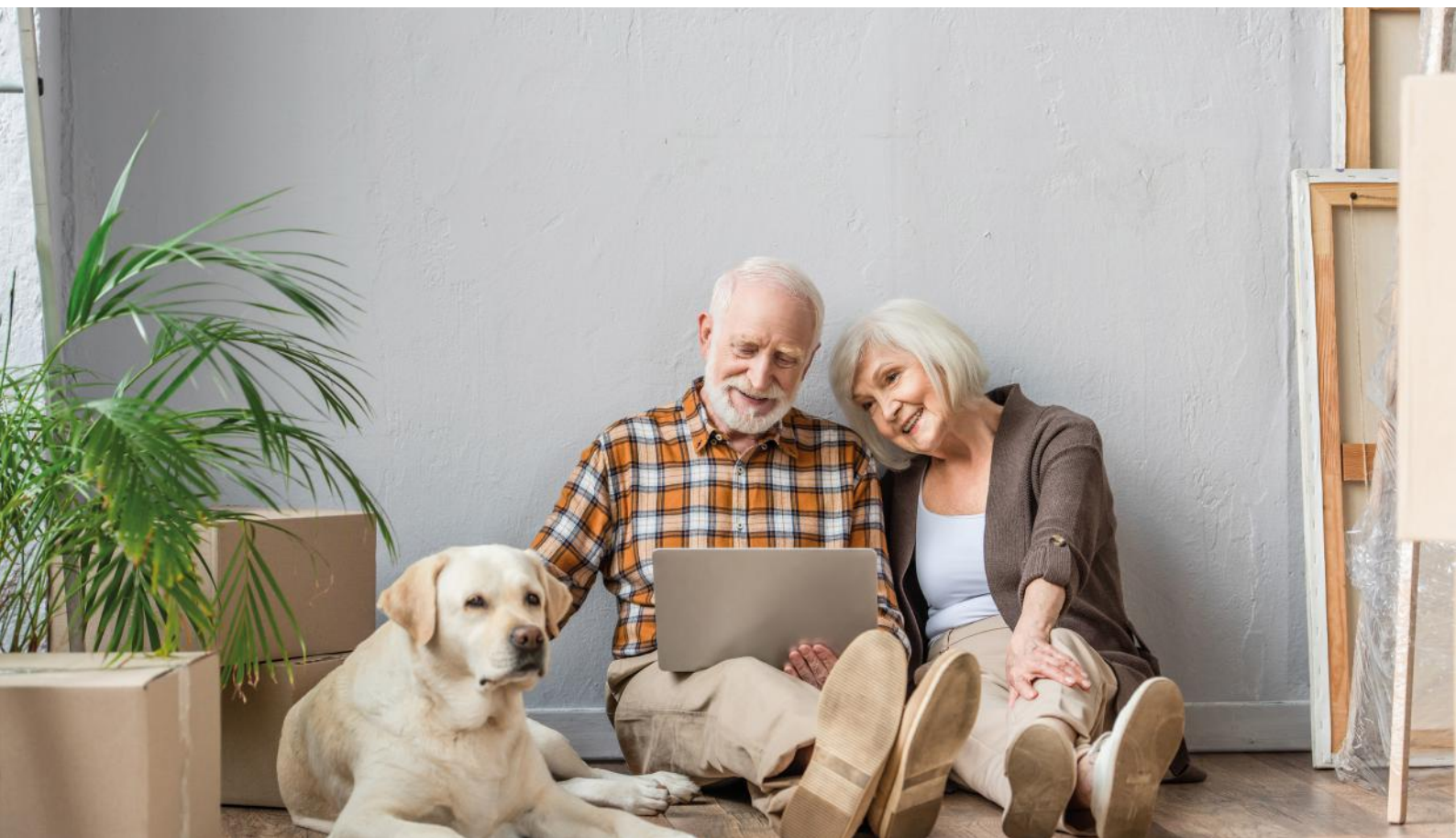


### **Memory placement tasks**

We will work to recreate the look of the old home in the new one – this can be important particularly for clients with memory issues. Recreating wall displays or placing possessions, furniture and ornaments in a particular way can really help a person adjust to their new surroundings.



Rest *assured* that our Senior Move Managers will be there for you every step of the way.



*Doris was so relaxed and comfortable. A friend to help and advise. Nothing was too much trouble to ensure a smooth transition. Many thanks.*

*Mrs P*

*We got on very well together and enjoyed each other's company..... with Liezl there the task of moving after 52 years in the same house was nowhere near so daunting!! Thank you Liezl.*

*Ms S*

**Contact us** to arrange a consultation and take the first step to your new life in your new home.



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